

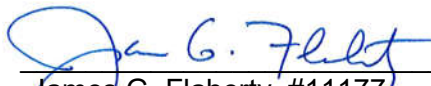
BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

In the Matter of The Empire District Electric)
Company Filing Compliance Reports and)
Information as Prescribed by Commission Order) Docket No. 21-EPDE-072-CPL
Dated July 9, 2020, in Docket No.)
20-EPDE-427-ACT)

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.



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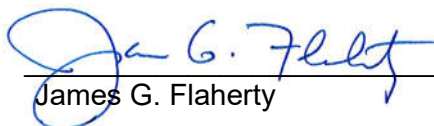
Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS
COUNTY OF FRANKLIN, ss:

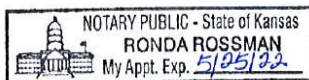
James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.



James G. Flaherty

SUBSCRIBED AND SWORN to before me this 22nd day of February, 2021.





Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 22nd day of February, 2021, addressed to:

Joseph R. Astrab
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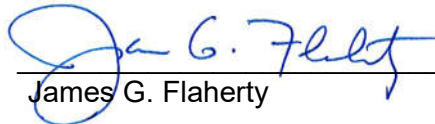
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James G. Flaherty

3.a. Arrearages									
Customer Class	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	
Residential									
January 2021 Total	\$ 371,825	\$ 190,785	\$ 397,705	\$ 960,315	1,162	530	1,228	2,920	
January 2020 Total	\$ 331,213	\$ 144,501	\$ 191,598	\$ 667,312	1,266	549	1,044	2,859	
Commercial									
January 2021 Total	\$ 22,349	\$ 2,611	\$ (1,510)	\$ 23,450	91	36	41	168	
January 2020 Total	\$ 4,615	\$ 4,294	\$ (10,452)	\$ (1,544)	80	36	188	304	
Industrial									
January 2021 Total	\$ 8,875	\$ -	\$ -	\$ 8,875	8	-	-	8	
January 2020 Total	\$ 1,622	\$ 1,668	\$ 7	\$ 3,297	4	2	1	7	
3.b Total active customer count.									
	Total								
Residential									
January 2021 count of customers	8,214								
January 2020 count of customers	8,164								
Commercial									
January 2021 count of customers	1,436								
January 2020 count of customers	1,435								
Industrial									
January 2021 count of customers	43								
January 2020 count of customers	0								
3.c.i Voluntary Disconnects									
	Total								
Residential									
January 2021 count of customers	99								
January 2020 count of customers	113								
Commercial									
January 2021 count of customers	3								
January 2020 count of customers	12								
Industrial									
January 2021 count of customers	0								
January 2020 count of customers	0								

<u>3.c.ii Involuntary Disconnects</u>		Total
Residential		
January 2021 count of customers		0
January 2020 count of customers		153
Commercial		
January 2021 count of customers		2
January 2020 count of customers		6
Industrial		
January 2021 count of customers		0
January 2020 count of customers		0
<u>3.d Reconnections</u>		Total
Residential		
January 2021 count of customers		0
January 2020 count of customers		0
Commercial		
January 2021 count of customers		0
January 2020 count of customers		0
Industrial		
January 2021 count of customers		0
January 2020 count of customers		0
<u>4.a COVID-19 Payment Plans Count of Customers Accepting</u>		Total 01/2021
Residential		
January 2021 count of customers accepting a COVID-19 Payment Plan		12
Commercial		
January 2021 count of customers accepting a COVID-19 Payment Plan		0
Industrial		
January 2021 count of customers accepting a COVID-19 Payment Plan		N/A
<u>4.b COVID-19 Payment Plans Average Number of Months to Pay</u>		Total 01/2021
Residential		
January 2021 average number of months to pay COVID-19 Payment Plan		12
Commercial		
January 2021 average number of months to pay COVID-19 Payment Plan		12
Industrial		
January 2021 average number of months to pay COVID-19 Payment Plan		N/A

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT
COVID-19 Customer Reporting January 2021

	Total 01/2021
4.c COVID-19 Payment Plans Average Monthly Payment Amount	
Residential	
January 2021 average payment amount COVID-19 Payment Plan	\$ 159.18
Commercial	
January 2021 average payment amount COVID-19 Payment Plan	\$ -
Industrial	
January 2021 average payment amount COVID-19 Payment Plan	N/A
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected	Total 01/2021
Residential	
January 2021 Count COVID-19 Payment Plan Broken Plan 2 times	0
Commercial	
January 2021 Count COVID-19 Payment Plan Broken Plan 2 times	0
Industrial	
January 2021 Count COVID-19 Payment Plan Broken Plan 2 times	N/A