Report is due not later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition.

Forward to: Director-Utilities Division 1500 Arrowhead Road Topeka, Kansas 66604

Attachment B

Monthly
Quality of Service
Report to the KCC

Company: Elkhart Telephone Co

Year: 2025

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.79	0	1.08	0.81	0.546	0.82						
% RCTRs	A-2	0%	0%	0%	0%	0%	0%						
Ave. Repair Interval	A-3	19.08	0	2.09	7.09	2.23	11.42						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	YES/ NO	NO	NO	NO	NO	NO	NO						
Noncompliance Condition?	YES/ NO	NO	NO	NO	NO	NO	NO						

Signature:\_

Title: Interim Chief Operations Officer

Haney Taylor