



2708 Saint Christopher Circle
Manhattan, KS 66502-2216

Phone: 785-473-7337

Tom Maurer
Director
tmaurer@tssks.com

October 24, 2018

Lynn M. Retz
Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604

19-RNBT-168-TAR

Dear Ms. Retz:

Enclosed for filing with the Commission are revisions to Rainbow Telecommunications Association's (RNBT) [LEC] General Exchange Tariff. Please refer to the attached Addendum for a list of revised tariff pages.

With this filing, Rainbow is:

- Revising Service Charges.
- Changing National Directory Assistance Service rates.
- Adding a Late Payment Charge and Bad Check/Bank Draft Fee.
- Removing Coin Supervision.
- Revising some Custom Calling Services.
- Changing Discount Bundles rates due to non-regulated price changes.
- Adding Hosted PBX Service

The company estimates annual revenues of approximately \$2,000 due to these changes and requests an effective date of November 23, 2018.

Please return a stamped copy of the tariff sheets upon Commission approval. If you have any questions concerning this filing, please contact me on (785) 473-7337.

Sincerely,

/s/ Tom Maurer

Tom Maurer
Director

Enclosures

cc: Jason Smith, Rainbow Telecommunications Association

Addendum to the Rainbow Telecommunications Association Tariff Filing
October 24, 2018

<u>Tariff</u>	<u>Section</u>	<u>Revision/Sheet No.</u>
General Exchange	Part 2	2 nd Revised Sheet 2
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		1 st Revised Sheet 8
		1 st Revised Sheet 9
		2 nd Revised Sheet 10
		2 nd Revised Sheet 11
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		Original Sheet 32

LOCAL EXCHANGE SERVICE TARIFF
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E. SERVICE CHARGES

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1. Connection Charges

- a. An installation charge is applicable to the provision of each exchange access line in association with any of the following services:

- (1) Local Access Service
- (2) PBX Trunk
- (3) Key System Line
- (4) Telephone Answering Service Line
- (5) Semipublic Service
- (6) Private Line
- (7) Tie Line
- (8) WATS Line
- (9) Off Premise Station Line

- b. A reconnection charge is applicable for work in the central office required for each:

- (1) number change made at the request of the customer
- (2) reconnection (restoration) of service

- c. A charge is applicable for work on distribution facilities required for:

- (1) connection or rearrangement of an outside circuit, drop wire and/or protector due to a customer's service request.
- (2) rearrangement or disconnection and later reconnection of an outside circuit, drop wire and/or protector initiated by the action of the customer, e.g., building maintenance or construction, cutting of trees or limbs by the customer, etc.

- d. A connection charge does not apply for:

(T)

- (1) disconnection or suspension of service.

(M) (T)

- (2) transfer of service when there is no change in number or lapse in service (Supersedure).

(M) (T)

- (3) rearrangement or move of the outside circuit, drop wire or associated protector required for the continuation of satisfactory service.

(N)	e.	An administrative fee applies for:	
	(1)	change of phone number.	
(N)	(2)	change of account to different phone customer.	
(T)	2.	Rates	
(C)	a.	Installation - Phone	\$59.00
	b.	Installation - Phone & Internet	\$59.00
	c.	Installation - Phone & TV	\$99.00
	d.	Installation - Phone, Internet & TV	\$99.00
	e.	Transfer Service	\$59.00
	f.	Outlet Installation	\$64.95
	g.	Connect Outlet	\$54.95
	h.	Administrative Fee	\$29.95
	i.	Additional Equipment	\$50.00 + \$10.00/each add'l equipment piece
	j.	In Home Equipment Move	\$45.00
(C)	k.	Outlet Fee, additional	\$19.95
(T)	3.	Special Charges	
(D)			
(D)			
(T)	a.	Reconnection/Restoral Charges	
	(1)	Restoral Fee	\$25.00
	(2)	Reconnection Fee	\$45.00
(T)	b.	Maintenance of Service Call Charge	
		The customer shall be responsible for the payment of all charges for visits by the Company to the premises of the customer where the service difficulty or trouble reported results from use of equipment provided by the customer or authorized users.	
(CR)		Charge, per service call	\$45.00, plus \$75.00 per hour billed in 1/4 hour increments, plus material costs
(N)	c.	Late Payment Charge	3%
(N)	d.	Bad Check/Bank Draft Fee	\$30.00

F. DIRECTORY LISTING RATES

(T)		<u>Monthly Rate</u>
(T)	1. Regular Extra Listings	\$2.00
	2. Unlisted Numbers	\$2.00
	3. Non-Published Numbers	\$2.00
	4. Additional Line Listing	\$2.00
(T)	5. Foreign Directory Listing	\$2.00

(D)

G. PRIVATE LINES (LOCAL)

1. The Company will furnish and maintain Private Lines within the Exchange Areas, where facilities are available for communication between stations not connected to the central office.
2. The applicable rates would be those contained in the local loop portion of the private line or special access tariff as filed by Southwestern Bell.

H. EXTENSION SERVICE

		<u>Rate Per Month Per ½ Mile or Fraction Thereof</u>
(C)	1. Off-Premises Extension Station Mileage ¹	
	a. Within the exchange area, each extension station or private branch exchange station:	
	(1) where the terminals are in different buildings on the same contiguous property:	
	each 1/4 mile or fraction thereof	2.00
	(2) where the terminals are on non-contiguous property, must be in the same 911 address:	
	each 1/4 mile or fraction thereof	2.00
(T)	b. Off-premise extension mileage will be based upon the route mileage between the premises of the primary station and the premises of each off-premises extension.	
(T)	2. On Premise Extensions	
(T)	a. On premise extensions (OPE) provide telephone service to another location/building situated at the same physical Emergency 911 address as the location of the customer's primary service. The OPE is an extension of the customer's primary service and will have the same telephone number as the primary service and must be within 300 feet of the main dwelling.	

(N) ¹ Obsolete. Available only to existing customers at existing locations.

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- (CR) b. All OPEs will require verification of service by the Company before service is installed. OPE service is not available for all customer locations.
- c. The monthly rate for OPE service is \$30.00. Standard service connection charges apply for establishing the OPE.

I. TOLL RESTRICTION

1. General

- a. Toll Restriction is a central office service that restricts long distance calling. Restricted calls are directed to a central office announcement.
- b. Toll Restriction is activated when a dialed number is preceded by a one or a zero. However, calls to inward WATS services and one-plus calls to Company business offices and repair services are not restricted.
- c. All calls to operator services are disallowed for both residence and business customers.
- d. Toll Restriction is provided in conjunction with one party flat rate business and residence local access service.
- e. The minimum contract period for this feature is one month.
- f. Toll Restriction is furnished subject to the capability of the central office.
- g. The customer indemnifies and saves harmless the Company from any and all claims, losses and damages caused by this restriction of the customer's long distance calling.

(D)



(D)

J. HUNTING LINE SERVICES

These services are available to one-party customers where facilities exist.

1. Rotary Hunt – The hunt for an idle line starts with the called line in a prearranged group and ends with the last line in the group, completing the call to the first idle line encountered. Unless the first line is called, only a portion of the group is hunted.
2. Circle Hunt – Permits a complete hunt over all the lines in a prearranged group. If no idle line is encountered, the hunt will continue until reaching the line that was originally called.
3. Preferential Hunt – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a prehunt over a subset or preferential group of lines before hunting through the multiline hunt group.

4. Rates – The rates below apply to each line arranged for hunting. A Preferential Hunt list may have a maximum of eighteen (18) terminals included, and the Preferential Hunt rate applies per line equipped with a preferential list.

(CR)

a. Installation Charge

\$59.00

b. Monthly Rate, all hunt categories

Business Access Line Rate

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(T) K. DID SERVICE

Direct Inward Dialing Service to Customer-Premise Located Switching Systems.

1. General
 - a. Direct Inward Dialing Service to customer-premise located switching systems is furnished subject to the availability of facilities and the availability of telephone numbers.

2. Rates

Direct Inward Dialing Service to Customer Premise Located Switching Systems or Access Service Tariff	<u>Monthly Rate</u>	<u>Installation Charge</u>	<u>Service and Equip. Charge</u>
First 50 Direct Inward Dialing Numbers assigned, minimum charge	\$ 25.00	\$ 210.00	\$ 15.00
Each additional 50 Direct Inward Dialing Numbers assigned over the first 50	\$ 25.00	\$ 210.00	\$ 15.00
Direct Inward Dialing Trunk Termination, per DID trunk, each	\$ 32.50	\$ –	\$ 12.00
Direct Inward Dialing Trunk Termination, per DID trunk associated with Radio Common Carrier service, each	\$ 8.50	\$ –	\$ 12.00

(T) L. SPECIAL EQUIPMENT AND ASSEMBLIES

1. General

Special Equipment and Assemblies consist of modifications of standard equipment, special equipment or service arrangements for which provision is not otherwise made in this Tariff. They will be furnished, when practicable, only if they are not detrimental to services provided for the general public.

2. Rates

Computation:

- a. Rates for special equipment and assemblies are equivalent to the estimated costs of furnishing the special equipment and assemblies.
- b. Estimated cost consists of an estimate of the total cost to the Company in providing the special equipment and assemblies including:
 - (1) cost of maintenance;
 - (2) cost of operation;
 - (3) depreciation on the estimated installed cost of any facilities used to provide the special equipment and assemblies based on the anticipated useful service life of the facilities;
 - (4) general administrative expenses to include Commercial and Accounting expenses plus applicable taxes on the basis of average charges for these items;

- (5) cost of reconverting special equipment to its original state in the case of modified standard equipment used to provide the special equipment and assemblies. Where practicable, in the judgment of the Company, appropriate allowance for the estimated net salvage can be used;
 - (6) an amount for return on investment computed on the estimated installed cost of the facilities involved in providing the special equipment and assemblies; and
 - (7) any other miscellaneous or unusual items or expenses associated with the particular situation.
- c. The term “estimated installed cost” specified above includes cost of equipment and materials provided or to be used, plus the estimated cost of installing such facility to include engineering, labor, supervision, transportation, right-of-way, and other overhead items which are charged to the capital accounts.
- d. In the computation of rates for any special assembly, one of the following rate treatments shall be applied in accordance with the judgment of the Company based on the circumstances involved:
- (1) A monthly rental and minimum period termination agreement, with or without an installation charge.
 - (2) A monthly rental with an installation charge.
 - (3) An installation charge only.

(T) M. NATIONAL DIRECTORY ASSISTANCE SERVICE

1. General

- a. National Directory Assistance (NDA) is a service whereby customers may request assistance in determining telephone listing information.
- b. A maximum of two customer listings and/or addresses are available per request. The NDA rate applies per request whether or not a number is provided, including requests for numbers which are non-published or not found. There are no allowances associated with NDA requests.
- c. Charges for NDA are not applicable on calls from customers whose physical or visual handicaps or lack of literacy prevents them from using a telephone directory. Such customers must provide certification from an agency or physician to establish exemption from NDA charges.
- d. Where facilities permit, NDA will be available from hotel/motel and pay telephones.

2. NDA Rates

(CR) Per NDA request \$0.35 to \$1.45 (CIC dependent)

3. Directory Assistance Call Completion

a. General

Directory Assistance Call Completion (DACC) provides the customer the option of having long distance calls automatically completed after they receive a directory listing from National Directory Assistance (NDA). This service is available where facilities permit.

b. The DACC portion of the call will be billed in the same manner as the NDA portion, at rates specified below.

c. The customer may accept DACC by responding to a prompt from the DACC announcement that follows receipt of the requested directory listing from NDA.

d. Allowances and Exemptions

There are no allowances for DACC. Rates for the NDA portion of the call are as specified elsewhere in this tariff.

e. DACC Rates

(CR) Per minute \$1.25

(T) N. CUSTOM CALLING SERVICES

1. Application of Tariff

This tariff applies to custom calling services furnished within the exchange areas of the Company under the jurisdiction of the Kansas Corporation Commission within the State of Kansas.

2. General Regulations

Rates specified herein are in addition to the rates contained in other applicable sections of the Company's General Exchange Service Tariff and/or Local Exchange Tariff.

3. Definitions

Custom calling services consist of one or more features which provide special kinds of customer or company controlled communications features on individual service lines. Individual custom calling services can be described generally as:

a. Anonymous Call Rejection -- Any callers who have blocked their number from customers caller ID display will hear an announcement that anonymous calls are not accepted and the caller should remove the blocking and call back. All other calls will ring through as usual.

b. Repeat Dialing – Allows a customer to get through to busy numbers as soon as they are free. Customer's phone rings as soon as the line is free and automatically connects the call.

5. Rates

The following rates and charges apply in addition to the established rates and charges for the services with which these features are associated. Installation charges do not apply when custom calling services are provided in conjunction with other equipment installations or moves. Otherwise there will be a service order charge.

		<u>Monthly Rate</u>
	1. Call Waiting	\$1.00
	2. Cancel Call Waiting	\$1.00
	3. Call Forwarding	\$1.00
	4. Three-Way Calling	\$1.00
	5. Speed Dialing	
	a. Eight (8) stored numbers	\$1.00
	b. Thirty (30) stored numbers	\$2.00
	6. Call Return	\$2.00
	7. Repeat Dialing	\$2.00
	8. Call Number Block	\$2.00
	9. Anonymous Call Rejection	\$2.50
	10. Selective Call Acceptance	\$2.50
(CR)	11. Selective Call Rejection	\$2.00
	12. Call Screening	\$2.50
	13. Priority Ringing	\$2.50
(D)		
	14. Wake-Up	\$1.50
(T)	15. Caller-ID Name & Number	\$7.95
	16. Toll Restrict w/PIN	\$7.50
	17. Call Trace	\$5.00 per trace
(T)	18. Voice Mail business/residence ♦	\$6.50
(N)	19. Caller-ID Number Only	\$3.00
	20. Call Forwarding - Delayed	\$1.00
	21. Call Forwarding - Busy	\$1.00
(N)	22. Call Forwarding - Selective	\$1.00

Discount Packages

	Any two of 1 through 5a	\$1.50
	Any three of 1 through 5a	\$2.00
	Any four of 1 through 5a	\$2.50
	All of 1 through 5a	\$3.00

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♦ Denotes a non-regulated service.

(T) O. MISCELLANEOUS EQUIPMENT AND SERVICE

1. 900 Service Access Restriction

- a. 900 Service Access Restriction is furnished to customers upon request to prevent access to the 900 network. A call will be diverted to a company-provided intercept announcement when customers dial a 900 number from a restricted line.
- b. 900 Service Access Restriction is provided in digital central offices where facilities exist and are available. This restriction service enables customers to prohibit dialing of calls to 1+900. Calls which are placed using alternate dialing patterns cannot be restricted. The customer indemnifies and saves harmless the Company from any and all claims, losses or damages caused by restriction of 900 service access.
- c. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the service with which this service is associated.

	<u>Initial Monthly Rate</u>	<u>Initial Service Connection Charge</u>
Per Residence line equipped	No charge	No charge
Per Business line equipped	No charge	No charge

(T) P. LOCAL OPERATOR ASSISTANCE SERVICE

1. Descriptive Summary

- a. The Company furnishes local assistance by an operator whereby customers may request assistance in: dialing a local number; requesting a local person-to-person call; billing a local toll to a calling card, to a third number or collect.

2. Regulations

- a. The rates set forth in paragraph 3 below apply to local assistance requests originating for all classes and grades of services as follows:

Dialing Calling card Station-to-Station; Operators Station-to-Station and Operators Person-to-Person.

- b. Local assistance service charges will not apply where an operator is requested to establish:

- (1) Local calls from customers whose physical or visual handicaps prevent them from dialing the call direct.
- (2) Local calls from mobile stations.

(T)	3. Rates	Service Charge Rate <u>per message</u>
	a. Dialing calling card Station-to-Station	\$2.10
	b. Operator Station-to-Station	\$2.50
	c. Operator Person-to-Person	\$3.65
	d. Line Status Verification	\$2.00
	e. Busy Interrupt	\$3.00
(N)	f. Operator Assisted	\$3.45

(T) Q. KANSAS LIFELINE SERVICE PROGRAM

The Lifeline Service Program (Lifeline) is a program designated to maintain universal service by providing a reduction in the price of certain qualifying services, as determined by the Federal Communications Commission (FCC), to qualifying customers.

(T) 1. General

(T) a. Federal Credit – the amount of federal credit provided to qualifying customers will be the maximum amount authorized by the FCC and will be applied to qualifying service as determined by the FCC.

(T) b. State Credit - the amount of state credit provided to qualifying customers will be the maximum amount authorized by the Kansas Corporation Commission (KCC) and will be applied to qualifying service as determined by the KCC.

(T) c. In no event shall any service rate be reduced below zero as a result of applying any Lifeline credit.

(T) (1) Lifeline Service Credit:

Federal	\$9.25
State	\$7.77

(T) d. Local service for Lifeline customers may be disconnected for nonpayment of toll charges.

(T) (1) Toll Restriction Service will be provided to Lifeline customers at no charge.

(T) (2) Lifeline customers may be required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.

(T) (3) Lifeline customers are not required to pay a deposit in order to obtain local service if the customer voluntarily elects installation of Toll Restriction Service.

(T) e. Partial payments from Lifeline customers will be applied first to local service charges and then to toll charges.

(T) f. Lifeline customers will not be denied re-establishment of service on the basis that the customer was previously disconnected for non-payment of toll charges.

(T) g. Lifeline will not be furnished on a Foreign Exchange service arrangement.

(T) h. The maximum Lifeline benefit should not exceed mandatory customer charges attributable to the provision of Lifeline service.

(T) 2. Eligibility Requirements

(T) a. Lifeline will be provided for one (1) qualifying service per household, at the customer's principal place of residence who have only one qualifying service to their residential premises or dwelling place.¹ Verification of this requirement will be through self-certification.

(T) b. Show that he/she is currently a recipient of benefits from one of the following public assistance programs:

- Federal Public Housing Assistance (FPHA)
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Veterans Pension & Survivors Pension Benefit

Tribal Lands Programs

- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations
- Head Start (only those households meeting its' income qualifying standard)
- Tribally Administered Temporary Assistance for Needy Families

Individuals choosing this option must obtain and provide to the Company a copy of a valid identification card or the appropriate documents that are issued to them by the agency administering the program.

(T) 3. Income Eligibility

A customer shall be eligible for the Lifeline Service Program if that customer's household annual income level is at or below 135% of the federal poverty level. Such customers may obtain a form from the Company suitable for self-certification of income level and provide the completed form to the Company to begin service under the program. Proof of income is required. Acceptable documentation may include the prior year's federal, state, or tribal tax return, or other forms of income certification. Customers should contact the Company for specific details.

(T) 4. Certification

(T) a. The customer will certify eligibility for Lifeline Service. Recertification is required annually or at any time the qualifying criteria for the customer changes.

(T) b. Recipients of Lifeline Service must notify the Company when they no longer qualify for Lifeline Service. Upon receipt of the notification, the Company will discontinue Lifeline Service.

¹ A residential premises or dwelling place is that location where a customer resides, even if such residential premises or dwelling place is only a single room. Lifeline will not be provided if the customer has access to other qualifying service within the residential premises or dwelling place, provided/owned by himself/herself or owned/provided by others. If, however, it can be determined by the Company that access to other existing qualifying service owned/provided by others is virtually denied, or is inaccessible to the customer, then Lifeline service will be provided.

- (T) c. If the Company discovers that conditions exist that disqualify the recipient of Lifeline Service, local service will be billed at the full rate. The customer will be billed retroactively either to the date Lifeline Service commenced or the date the recipient no longer qualified for the service, not to exceed twelve (12) months.

(T) R. KANSAS UNIVERSAL SERVICE FUND

1. General

The Kansas Universal Service Fund (KUSF), and the related Kansas Lifeline Service Program (KLSP) and Kansas Telecommunications Access Program (TAP), were enacted by the Kansas Legislature in 1996 as part of House Bill 2728 (HB2728). The purpose of these funds is to support universal service in the State of Kansas.

Section 9(b) of HB2728 states in part that every telecommunications carrier shall contribute to the KUSF on an equitable and nondiscriminatory basis, and carriers may collect from customers an amount equal to such carrier's contribution. The Kansas Corporation Commission set out the procedures for KUSF, KLSP, and TAP assessments in its December 27, 1996 order in Docket No. 190,492-U.

On March 1, 1997, the Company's assessment for its KUSF obligations will begin, and at that time the Company may begin collecting such assessment from its retail customers.

2. KUSF Assessment

The amount of the assessment collected from the Company's retail customers may vary, depending on the requirements of the KUSF. The KUSF assessment for the Company will be determined by the KUSF administrator. The Company may collect from its retail customers an amount that does not exceed the KUSF assessment as determined by the Kansas Corporation Commission.

(T) S. PROMOTIONAL OFFERINGS

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing customers awareness of a particular tariff offering. These offerings may be limited to certain dates, times and/or locations. The Company will inform the Commission.

(T) T. DISCOUNT BUNDLES ¹

	<u>Residential</u>	<u>Monthly Rate</u>
	1. <u>Phone & Internet</u> ² Residence Access Line Caller ID 3Mb x 1Mb Internet ♦ Safeguard Plus ♦	\$56.90
(N)	2. <u>Phone & Internet</u> ² Residence Access Line Caller ID 3Mb x 1Mb Internet ♦	\$56.90
(T) (CR)	3. <u>Phone & Bronze TV</u> Residence Access Line Caller ID Bronze TV Package ♦	\$106.40
(T) (CR)	4. <u>Phone & Silver TV</u> Residence Access Line Caller ID Silver TV Package ♦	\$116.90
(T) (CR)	5. <u>Phone & Gold TV</u> Residence Access Line Caller ID Gold TV Package ♦	\$164.40
(T) (CR)	6. <u>Phone, Bronze TV & Internet</u> ² Residence Access Line Caller ID Bronze TV Package ♦ 3Mb x 1Mb Internet ♦	\$136.40
(T) (CR)	7. <u>Phone, Silver TV & Internet</u> ² Residence Access Line Caller ID Silver TV Package ♦ 3Mb x 1Mb Internet ♦	\$146.90

¹ Obsolete – available only to existing customers at existing locations.

² Customers may choose other service options with differing Internet speeds at prices reflective of their choice of service.

♦ Denotes a non-regulated service.

		<u>Monthly Rate</u>
(T) (CR)	8. <u>Phone, Gold TV & Internet</u> ¹ Residence Access Line Caller ID Gold TV Package ♦ 3Mb x 1Mb Internet ♦	\$194.40
(T)	9. <u>Bundle A</u> ¹ Residence Access Line Caller ID 1.5Mb x 768K Internet ♦ Safeguard Plus ♦	\$61.85
(T)	10. <u>Freedom Advantage 50</u> Residence Access Line Caller ID Call Forwarding Call Waiting 3-Way Calling 50 Minutes LD ♦ Basic Voice Mail ♦	\$73.89
(D)	Safeguard Plus ♦	
(T)	11. <u>Freedom Advantage 150</u> Residence Access Line Caller ID Call Forwarding Call Waiting 3-Way Calling 150 Minutes LD ♦ Basic Voice Mail ♦	\$82.89
(D)	Safeguard Plus ♦	

¹ Customers may choose other service options with differing Internet speeds at prices reflective of their choice of service.

♦ Denotes a non-regulated service.

Business

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|------|--|----------|
| | 1. <u>Phone & Internet</u> ¹ | \$69.00 |
| | Business Access Line | |
| | Caller ID | |
| | 3Mb x 3Mb Internet ♦ | |
| | Safeguard Plus ♦ | |
| (CR) | 2. <u>Phone, Bronze TV & Internet</u> ¹ | \$149.00 |
| | Business Access Line | |
| | Caller ID | |
| | Bronze TV Package ♦ | |
| | 3Mb x 3Mb Internet ♦ | |
| | Safeguard Plus ♦ | |
| (CR) | 3. <u>Phone, Silver TV & Internet</u> ¹ | \$159.50 |
| | Business Access Line | |
| | Caller ID | |
| | Silver TV Package ♦ | |
| | 3Mb x 3Mb Internet ♦ | |
| | Safeguard Plus ♦ | |
| (CR) | 4. <u>Phone, Gold TV & Internet</u> ¹ | \$207.00 |
| | Business Access Line | |
| | Caller ID | |
| | Gold TV Package ♦ | |
| | 3Mb x 3Mb Internet ♦ | |
| | Safeguard Plus ♦ | |

¹ Customers may choose other service options with differing Internet speeds at prices reflective of their choice of service.

♦ Denotes a non-regulated service.