

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

MAY 21 2013

In the Matter of the Complaint Against AT&T)
by Gary Ferguson.

by
State Corporation Commission
of Kansas

) Docket No. 12-SWBT-746-COM

NOTICE OF STATUS UPDATE FILING

Staff hereby files a Status Update, attached hereto and made a part hereof by reference. The Status Update provides an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson against Southwestern Bell Telephone Company d/b/a AT&T Kansas ("AT&T") regarding noise disruption on his telephone line since July 2008. AT&T and Westar continue to collaborate to resolve the issue for Mr. Ferguson. Westar made a power circuit switch on a transformer at their 95th and Waverly substation Friday, March 15. An AT&T technician met with Westar employees at the substation and took power influence readings at the Ferguson's terminal. There were no changes to the power influence. On May 2, 2013, Staff received an update from AT&T stating that Westar indicated they are looking at using a harmonic filter on the 12KV line to filter the noise, and that Westar plans to analyze the line and provide information to a filter vendor by the end of May. Staff then asked Westar for an update, and was informed that Westar is progressing as mentioned by AT&T. However, Westar's field technician does not have enough information to commit to a time frame. Staff will provide another update on this matter by June 10, 2013. No Commission action is required at this time.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael Neeley", written in a cursive style.

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Mark Sievers, Chairman
Thomas E. Wright, Commissioner
Shari Feist Albrecht, Commissioner

Sam Brownback, Governor

**STATUS REPORT
UTILITIES DIVISION**

TO: Chairman Mark Sievers
Commissioner Thomas E. Wright
Commissioner Shari Feist Albrecht

FROM: Kelly Mabon, Telecommunications Analyst
Christine Aarnes, Chief of Telecommunications
Jeff McClanahan, Utilities Director

STATE CORPORATION
COMMISSION

MAY 17 2013

PATRICE PETERSEN-KLEIN
EXECUTIVE DIRECTOR

DATE: May 13, 2013

DATE SUBMITTED TO EXECUTIVE DIRECTOR: 5/17/13

DATE SUBMITTED TO LEGAL: 5-21-13

DATE SUBMITTED TO COMMISSIONERS: 5-21-13

SUBJECT: Docket No. 12-SWBT-746-COM
Complaint Against Southwestern Bell Telephone Company d/b/a AT&T
Kansas by Gary Ferguson

STATUS UPDATE

The purpose of this Status Report is to provide an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson (customer) of 27953 West 95th Street, Desoto, Kansas, against Southwestern Bell Telephone Company d/b/a AT&T Kansas (AT&T) regarding noise disruption that had been ongoing on his telephone line since July 2008. No Commission action is required at this time.

As discussed in Staff's March 29, 2013, Status Report, AT&T informed Staff that Westar made a power circuit switch on a transformer at their 95th and Waverly substation Friday, March 15. An AT&T technician met them at the substation and took power influence readings at the Ferguson's terminal. There were no changes to the power influence.

In addition to SWBT's update, Staff received an update from Westar on March 28, 2013, stating they will have the data gathered from the March 15 tests analyzed, schedule a further on-site examination by the line crew with one more set of readings taken, and propose a draft solution by the end of April 2013.

On May 2, 2013, Staff received an update from SWBT stating that Westar indicated they are looking at using a harmonic filter on the 12KV to filter the noise. The AT&T network contact who has been working with Westar provided the contact name and number of a manufacturer that specializes in that type of equipment. Further field readings by Westar are anticipated in order to make the final determination regarding specifications for the filter (size, location, etc.) By the end of the May 2013, Westar plans to have those field readings taken and analyzed for the filter vendor.

Staff then sent a request to Westar asking for an update on the Complaint. Westar reiterated the information provided by SWBT. When Staff pressed for a date to conclude this matter, Westar stated the field technician doesn't feel he has enough information to commit to a time frame.

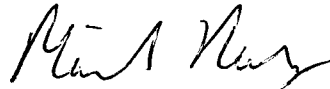
The Complaint continues to involve both Westar and AT&T engineers and technicians who continue to collaborate to solve this problem for the customer. Staff will continue to monitor the activity and provide an update by June 10, 2013, to the Commission.

cc: Patrice Petersen-Klein, Executive Director

STATE OF KANSAS)
) ss.
COUNTY OF SHAWNEE)

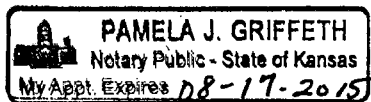
VERIFICATION

Michael Neeley, being duly sworn upon his oath deposes and states that he is Litigation Counsel for the State Corporation Commission of the State of Kansas, that he has read and is familiar with the foregoing *Notice of Status Update Filing*, and that the statements contained therein are true and correct to the best of his knowledge, information and belief.



Michael Neeley # 25027
Kansas Corporation Commission of the
State of Kansas

Subscribed and sworn to before me this 21st day of May, 2013.



Notary Public

My Appointment Expires: August 17, 2015

CERTIFICATE OF SERVICE

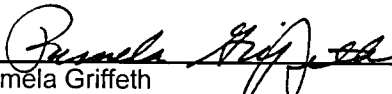
12-SWBT-746-COM

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Notice of Status Update Filing was placed in the United States mail, postage prepaid, or hand-delivered this 21st day of May, 2013, to the following:

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Pamela Griffeth
Administrative Specialist