GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON, JR. MARK DOTY

JOAN P. BOKERMANN

THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

July 10, 2018

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2018 Quality of Service Report for Zenda Telephone Company, Inc.

If you have any questions please contact me.

Singerely,

Mark Doty

Report to be forwarded the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B Docket No. 95-GIMT-047-GIT

Monthly Quality of Service Report to the KCC

Company: Zinda Jelephone Co. Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0		0	0	1	1						
% RTRs	A-2	0	0	D	D	0	0	·					
Average Repair Interval	A-3	24hr.	24 hrs	24hr.	34 hr.	24 M	24hc						
% Appointments Met	A-4	ALL	ALL	ALL	ALL	ALL	ALL						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	Na	Na	Na	No	No	No	-	-	-			

(May, 2008)

(75) . 4

Signed

Title

Jeneral IV anager