

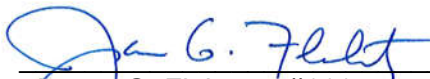
BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS

In the Matter of The Empire District Electric )  
Company Filing Compliance Reports and )  
Information as Prescribed by Commission ) Docket No. 21-EPDE-072-CPL  
Order Dated July 9, 2020, in Docket No. )  
20-EPDE-427-ACT )

**COMPLIANCE FILING**

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.



---

James G. Flaherty, #111777  
**ANDERSON & BYRD, LLP**  
216 S. Hickory ~ P.O. Box 17  
Ottawa, Kansas 66067  
(785) 242-1234, telephone  
(785) 242-1279, facsimile  
[jflaherty@andersonbyrd.com](mailto:jflaherty@andersonbyrd.com)

Diana C. Carter  
Liberty Utilities - Empire District  
428 E. Capitol Ave., Suite 303  
Jefferson City, Missouri 65101  
Phone: (573) 289-1961  
Email: [Diana.Carter@libertyutilities.com](mailto:Diana.Carter@libertyutilities.com)

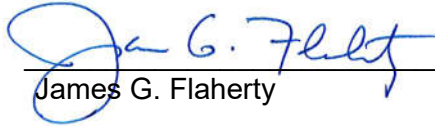
Attorneys for The Empire District Electric Company

**VERIFICATION**

STATE OF KANSAS  
COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.

  
\_\_\_\_\_  
James G. Flaherty

SUBSCRIBED AND SWORN to before me this 20<sup>th</sup> day of November, 2020.



  
\_\_\_\_\_

Notary Public

Appointment/Commission Expires:

## **CERTIFICATE OF SERVICE**

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 20<sup>th</sup> day of November, 2020, addressed to:

Joseph R. Astrab  
[j.astrab@curb.kansas.gov](mailto:j.astrab@curb.kansas.gov)

Todd E. Love  
[t.love@curb.kansas.gov](mailto:t.love@curb.kansas.gov)

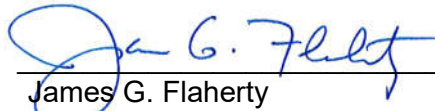
David W. Nickel  
[d.nickel@curb.kansas.gov](mailto:d.nickel@curb.kansas.gov)

Shonda Rabb  
[s.rabb@curb.kansas.gov](mailto:s.rabb@curb.kansas.gov)

Della Smith  
[d.smith@curb.kansas.gov](mailto:d.smith@curb.kansas.gov)

Cole Bailey  
[c.bailey@kcc.ks.gov](mailto:c.bailey@kcc.ks.gov)

Diana C. Carter  
[Diana.Carter@libertyutilities.com](mailto:Diana.Carter@libertyutilities.com)

  
\_\_\_\_\_  
James G. Flaherty

<b>3.a. Arrearages</b>									
Customer Class	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	
<b>Residential</b>									
October 2020 Total	\$ 365,533	\$ 209,942	\$ 357,830	\$ 933,305	1,171	677	1,100	2,948	
October 2019 Total	\$ 355,195	\$ 43,095	\$ 94,288	\$ 492,578	1,577	1,544	699	3,820	
<b>Commercial</b>									
October 2020 Total	\$ 18,419	\$ 6,220	\$ (4,890)	\$ 19,748	72	25	45	142	
October 2019 Total	\$ 28,060	\$ (43,960)	\$ (1,156)	\$ (17,057)	138	457	26	621	
<b>Industrial</b>									
October 2020 Total	\$ 23,695	\$ 3,296	\$ (124)	\$ 26,867	3	2	1	6	
October 2019 Total	\$ 4,360	\$ (975)	\$ (233)	\$ 3,151	7	2	1	10	
<b>3.b Total active customer count.</b>									
	Total								
<b>Residential</b>									
October 2020 count of customers	8,177								
October 2019 count of customers	8,119								
<b>Commercial</b>									
October 2020 count of customers	1,420								
October 2019 count of customers	1,419								
<b>Industrial</b>									
October 2020 count of customers	44								
October 2019 count of customers	52								
<b>3.c.i Voluntary Disconnects</b>									
	Total								
<b>Residential</b>									
October 2020 count of customers	140								
October 2019 count of customers	133								
<b>Commercial</b>									
October 2020 count of customers	10								
October 2019 count of customers	5								
<b>Industrial</b>									
October 2020 count of customers	0								
October 2019 count of customers	0								

<b><u>3.c.ii Involuntary Disconnects</u></b>		Total
Residential		
October 2020 count of customers		29
October 2019 count of customers		59
Commercial		
October 2020 count of customers		0
October 2019 count of customers		0
Industrial		
October 2020 count of customers		0
October 2019 count of customers		0
<b><u>3.d Reconnections</u></b>		Total
Residential		
October 2020 count of customers		18
October 2019 count of customers		41
Commercial		
October 2020 count of customers		0
October 2019 count of customers		0
Industrial		
October 2020 count of customers		0
October 2019 count of customers		0
<b><u>4.a COVID-19 Payment Plans Count of Customers Accepting</u></b>		Total 10/2020
Residential		
October 2020 count of customers accepting a COVID-19 Payment Plan		11
Commercial		
October 2020 count of customers accepting a COVID-19 Payment Plan		0
Industrial		
October 2020 count of customers accepting a COVID-19 Payment Plan		N/A
<b><u>4.b COVID-19 Payment Plans Average Number of Months to Pay</u></b>		Total 10/2020
Residential		
October 2020 average number of months to pay COVID-19 Payment Plan		12
Commercial		
October 2020 average number of months to pay COVID-19 Payment Plan		12
Industrial		
October 2020 average number of months to pay COVID-19 Payment Plan		N/A

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT  
COVID-19 Customer Reporting October 2020

	Total 10/2020
<b>4.c COVID-19 Payment Plans Average Monthly Payment Amount</b>	
Residential	
October 2020 average payment amount COVID-19 Payment Plan	\$ 165.45
Commercial	
October 2020 average payment amount COVID-19 Payment Plan	\$ -
Industrial	
October 2020 average payment amount COVID-19 Payment Plan	N/A
<b>4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected</b>	Total 10/2020
Residential	
October 2020 Count COVID-19 Payment Plan Broken Plan 2 times	0
Commercial	
October 2020 Count COVID-19 Payment Plan Broken Plan 2 times	0
Industrial	
October 2020 Count COVID-19 Payment Plan Broken Plan 2 times	N/A