

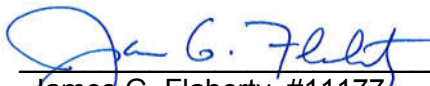
BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

In the Matter of The Empire District Electric)
Company Filing Compliance Reports and)
Information as Prescribed by Commission) Docket No. 21-EPDE-072-CPL
Order Dated July 9, 2020, in Docket No.)
20-EPDE-427-ACT)

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.



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Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS
COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.



James G. Flaherty

SUBSCRIBED AND SWORN to before me this 23rd day of October, 2020.





Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 23rd day of October, 2020, addressed to:

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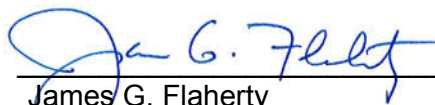
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James G. Flaherty

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT
 COVID-19 Customer Reporting September 2020

3.a. Arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages
Customer Class								
Residential								
September 2020 Total	\$ 372,211	\$ 197,116	\$ 388,127	\$ 957,454	1,300	543	1,083	2,926
September 2019 Total	\$ 118,716	\$ 171,547	\$ 109,416	\$ 399,679	2,594	665	703	3,962
Commercial								
September 2020 Total	\$ 20,025	\$ 3,633	\$ (4,389)	\$ 19,269	78	25	53	156
September 2019 Total	\$ (61,712)	\$ 3,066	\$ (2,773)	\$ (61,419)	684	22	27	733
Industrial								
September 2020 Total	\$ 27,847	\$ (786)	\$ -	\$ 27,061	4	1	-	5
September 2019 Total	\$ 2,526	\$ -	\$ (256)	\$ 2,270	22	-	1	23

3.b Total active customer count.	Total
Residential	
September 2020 count of customers	8,182
September 2019 count of customers	8,113
Commercial	
September 2020 count of customers	1,434
September 2019 count of customers	1,435
Industrial	
September 2020 count of customers	44
September 2019 count of customers	52

3.c.i Voluntary Disconnects	Total
Residential	
September 2020 count of customers	157
September 2019 count of customers	116
Commercial	
September 2020 count of customers	9
September 2019 count of customers	11
Industrial	
September 2020 count of customers	3
September 2019 count of customers	0

<u>3.c.ii Involuntary Disconnects</u>		Total
Residential		
September 2020 count of customers		50
September 2019 count of customers		42
Commercial		
September 2020 count of customers		0
September 2019 count of customers		2
Industrial		
September 2020 count of customers		0
September 2019 count of customers		0
<u>3.d Reconnections</u>		Total
Residential		
September 2020 count of customers		24
September 2019 count of customers		25
Commercial		
September 2020 count of customers		0
September 2019 count of customers		2
Industrial		
September 2020 count of customers		0
September 2019 count of customers		0
<u>4.a COVID-19 Payment Plans Count of Customers Accepting</u>		Total 9/2020
Residential		
September 2020 count of customers accepting a COVID-19 Payment Plan		21
Commercial		
September 2020 count of customers accepting a COVID-19 Payment Plan		0
Industrial		
September 2020 count of customers accepting a COVID-19 Payment Plan		N/A
<u>4.b COVID-19 Payment Plans Average Number of Months to Pay</u>		Total 9/2020
Residential		
September 2020 average number of months to pay COVID-19 Payment Plan		12
Commercial		
September 2020 average number of months to pay COVID-19 Payment Plan		12
Industrial		
September 2020 average number of months to pay COVID-19 Payment Plan		N/A

4.c COVID-19 Payment Plans Average Monthly Payment Amount		Total 9/2020
Residential		
September 2020 average payment amount COVID-19 Payment Plan	\$	196.05
Commercial		
September 2020 average payment amount COVID-19 Payment Plan	\$	-
Industrial		
September 2020 average payment amount COVID-19 Payment Plan		N/A
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected		Total 9/2020
Residential		
September 2020 Count COVID-19 Payment Plan Broken Plan 2 times		0
Commercial		
September 2020 Count COVID-19 Payment Plan Broken Plan 2 times		0
Industrial		
September 2020 Count COVID-19 Payment Plan Broken Plan 2 times		N/A