

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
 Dwight D. Keen
 Annie Kuether

In the Matter of the Complaint Against)
Evergy Kansas Central, Inc., by Shelia D.) Docket No. 25-EKCE-123-COM
Hudson.

ORDER MAKING PRIMA FACIE DETERMINATION

This matter comes before the State Corporation Commission of the State of Kansas (“Commission”). Having examined its pleadings and records, the Commission concludes the following:

1. On August 8, 2024, Shelia D. Hudson filed a complaint against Evergy Kansas Central Inc. (“Evergy”), alleging Evergy failed to keep accurate records of her payments, and consequently disconnected her electric service. Ms. Hudson seeks to have her electric service reconnected and for the records to be reviewed and resolved by Evergy. Ms. Hudson purportedly signed up for the Kansas Low Income Energy Assistance Program (“LIEAP”) to assist in her electricity bills, and the bills she submitted show some payments from this program. However, she is alleging Evergy did not keep accurate payment records, and Ms. Hudson’s electricity from Evergy was allegedly turned off on or about April 1, 2024.¹

2. K.A.R. 82-1-220(b) sets forth the following procedural requirements for a Formal Complaints. To establish a prima facie case, a Complaint must:

(a) Fully and completely advise each Respondent and the Commission as to the provisions of law or the regulations or orders of the Commission that have been or are

¹ Shelia Hudson’s Complaint (Aug. 8, 2024).

being violated by the acts or omissions complained of, or that will be violated by a continuance of acts or omissions;

(b) Set forth concisely and in plain language the facts claimed by the Complainant to constitute the violation(s); and

(c) State the relief sought by the Complainant.

3. Upon review, the Formal Complaint complies with the requirements above and establishes a prima facie case for Commission action.² The Formal Complaint (1) fully and completely advises the Respondent and the Commission as to the provisions of law or the regulations or orders of the Commission that have been or are being violated by the acts or omissions complained of, or that will be violated by a continuance of acts or omissions; or (2) sets forth concisely and in plain language the facts claimed by the Complainant to constitute the violation; and (3) states the relief sought. The Commission concludes the Formal Complaint establishes a prima facie case and, pursuant to K.A.R. 82-1-220(c), shall be served upon Evergy for an answer.


THEREFORE, THE COMMISSION ORDERS:

A. The formal complaint meets the procedural requirements of K.A.R. 82-1-220(b) and shall be served upon Evergy for an answer within 10 days of service.

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 08/15/2024



Lynn M. Retz
Executive Director

ARB

² See K.A.R 81-1-220(a) (alleging an act by the public utility is unreasonable, unfair, [or] unjust).

CERTIFICATE OF SERVICE

25-EKCE-123-COM

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of first class mail and electronic service on 08/15/2024.

AARON BAILEY, ASSISTANT GENERAL COUNSEL
KANSAS CORPORATION COMMISSION
1500 SW ARROWHEAD RD
TOPEKA, KS 66604
aaron.bailey@ks.gov

BRETT W. BERRY, LITIGATION COUNSEL
KANSAS CORPORATION COMMISSION
1500 SW ARROWHEAD RD
TOPEKA, KS 66604
brett.berry@ks.gov

CATHY DINGES, SR REGULATORY AFFAIRS COUNSEL
EVERGY KANSAS CENTRAL, INC
FLOOR #10
818 S KANSAS AVE
TOPEKA, KS 66601-0889
cathy.dinges@evergy.com

Shelia D. Hudson
704 N Broadway Ave Apt 2
Wichita, KS 67214
shudson895@gmail.com

/S/ KCC Docket Room

KCC Docket Room