

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Pat Apple, Chairman
Shari Feist Albrecht
Jay Scott Emler

In the Matter of the Complaint Against Kansas)
City Power & Light by Ruth A. Richardson) Docket No. 17-KCPE-447-COM

**ORDER GRANTING MOTION TO WITHDRAW
COMPLAINT AND CLOSING THE DOCKET**

This matter comes before the State Corporation Commission of the State of Kansas (Commission). Having reviewed its files and records, and being duly advised in the premises, the Commission makes the following findings and conclusions:

I. BACKGROUND

1. On April 3, 2017, Ruth A. Richardson (Complainant) filed with the Commission a Formal Complaint (Complaint) against Kansas City Power & Light (KCP&L or Company). The Complainant alleged that, beginning on March 1, 2017, KCP&L has overbilled her for electric usage on her average payment plan.¹

2. On April 26, 2017, the Staff filed a Motion to Withdraw Formal Complaint and Close Docket (Motion). Staff indicated the Complainant had reached a settlement with KCP&L and sought to withdraw her Complaint.²

FINDINGS AND CONCLUSIONS

3. The Commission finds it has jurisdiction to conduct investigations prompted by complaints against electric public utilities.³

¹ Formal Complaint Against Kansas City Power & Light by Ruth A. Richardson, Apr. 3, 2017.

² Motion to Withdraw Formal Complaint and Close Docket, Apr. 26, 2017.

³ See K.S.A. 66-101e ("Upon a complaint in writing made against any electric public utility governed by this act that any of the rates or rules and regulations of such electric public utility are in any respect unreasonable, unfair, unjust, unjustly discriminatory or unduly preferential, or both, or that any regulation, practice or act whatsoever affecting or

4. The Commission finds that due to the resolution of the matter by the Complainant and KCP&L no further action from the Commission is necessary. Therefore, the Commission grants Staff's Motion, concludes this matter and closes the docket.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

(A) The Formal Complaint filed by Ruth A. Richardson on April 3, 2017, is withdrawn and this docket is closed.


(B) The parties have fifteen (15) days, plus three (3) days if service of this order is by mail, from the date this order is served in which to petition the Commission for reconsideration.⁴

(C) The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further orders as it may deem necessary.

BY THE COMMISSION IT IS SO ORDERED.

Apple, Chairman; Albrecht, Commissioner; Emler, Commissioner

Dated: MAY 02 2017



Amy L. Green
Secretary to the Commission

SF

Order Mailed Date

MAY 03 2017

relating to any service performed or to be performed by such electric public utility for the public, is in any respect unreasonable, unfair, unjust, unreasonably inefficient or insufficient, unjustly discriminatory or unduly preferential, or that any service performed or to be performed by such electric public utility for the public is unreasonably inadequate, inefficient, unduly insufficient or cannot be obtained, the commission may proceed, with or without notice, to make such investigation as it deems necessary.)

⁴ K.S.A. 66-118b; K.S.A. 2014 Supp. 77-529(a)(1).

CERTIFICATE OF SERVICE

17-KCPE-447-COM

I, the undersigned, certify that the true copy of the attached Order has been served to the following parties by means of first class mail/hand delivered on MAY 02 2017.

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