GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW 401 S. MAIN, SUITE 102 OTTAWA, KANSAS 66067-0490 TELEPHONE: A/C 785-242-3775 FAX: A/C 785-242-3855

MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

January 14, 2025

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2024 Quality of Service Report for Columbus Communications Services, LLC.

If you have any questions please contact me.

Mark Doty

Monthly Quality of Service Report to the KCC

Company: Columbus Communications Services LLC (Columbus Telephone)

Reporting Year: 4th QTR 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/ 100 Lines	A-1	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average Repair Interval	A-3	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	no											
Noncompliance Condition?	Yes/No	no											
Condition Exempt?	Yes/No	no											

(updated 01-09-25)

Title: Accounts payable