

GLEASON & DOTY, CHARTERED

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MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

July 12, 2024

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

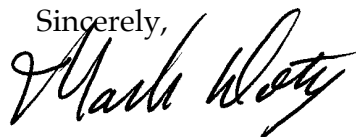
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2024 Quality of Service Report for Home Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

MONTHLY QUALITY OF SERVICE REPORT TO THE KCC

Attachment B

Docket No. 95-GIMT-047-GIT

Company: Home Telephone Company, Inc.
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.076628	0.232558	0.157977	0.000000	0.024489	0.239808						
% RTRs	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	1 hour	3 hours	5 hours	0 hours	5 hours	6 hours						
		33 minutes	35 minutes	11 minutes	0 minutes	36 minutes	22 minutes						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

Signed: *Jana Anderson*
Title: Regulatory Manager

Report to be forwarded to the KCC, no later than
the 20th of the month following each calendar quarter