

November 24, 2020

Kansas Corporation Commission 1500 SW Arrowhead Rd. Topeka, Kansas 66604-4024

RE: Docket No. 20-EKCE-357-TAR

To Whom it May Concerns:

Evergy Kansas Central, Inc. hereby files its tariff sheets reflecting change from the Customer Forward docket referenced above with changes to the following tariffs, TOU, Index, Section 4, Section 5 and Section 12.

Enclosed is an original and redlined copies of the change to the tariff pages. Please return one copy with the submittal date, when approved, with the Commission's filing data.

Please contact me at 575-1584 with any questions concerning this filing.

Sincerely,

Jestie R. Wines

Leslie Wines Executive Assistant Sr.

	~~~~			Index				
	CORPORATION CO				CUEDI	пр	Indox	
SRGY KANSAS			SOUTH, INC. d.b.a. EVERGY KA ng Utility)	NSAS CENTRAL	SCHEDU	JLE	Index	
	(INA		ig Othity)	Replacin	g Schedule	GT&C	Sheet1	
EVERG	Y KANSAS CENTR	AL SERV	VICE AREA					
	erritory to which sched	lule is app	licable)	which was filed <u>April 18, 2012September 2</u>				
o supplement o all modify the	r separate understanding tariff as shown hereon.				She	et 1 of 10 Sh	leets	
		GEN	IERAL TERMS AND	CONDITION	S			
Section	<u>Title</u>						Section/Pa	
<u>1. DEFIN</u>	NITIONS							
1.01	Company						1.1	
1.02	Commission						1.1	
1.02	Electric Service						1.1	
1.03	Service Territor						1.1	
1.04	Customer	y					1.2	
1.05	1.05.01		Residential				1.2	
	1.05.01						1.2	
4 00	1.05.03	I	ndustrial				1.3	
1.06	Premise						1.3	
1.07	Contiguous Pre						1.3	
1.08	Point of Deliver	,					1.3	
1.09	Delivery Voltage	Э					1.3	
1.10	Voltage						1.4	
1.11	Metering Voltag	e					1.4	
1.12	Meter						1.4	
1.13	Meter Installation	n					1.4	
1.14	Customer's Inst	allation					1.4	
1.15	Primary Service	;					1.4	
1.16	Secondary Serv						1.4	
1.17	Load						1.4	
1.18	Kilowatt						1.5	
1.19	Kilowatt-hour						1.5	
1.20	Demand						1.5	
1.20	Power Factor						1.5	
1.21	Billing Month						1.5	
1.22	Security Deposi	i+					1.5	
1.23	Net Revenue	it.					1.5	
seuce	February	14	2020					
ssued	Month	Day	Year					
£6		_ ~y						
ffective	Month	Day	Year					
		5						
V								

					]	Index		
HE STATE (	CORPORATION CON	IMISSION	OF KANSAS					
VERGY KANSAS	CENTRAL, INC., & EVERGY			ISAS CENTRAL	SCHEDU	JLE	Index	
	(Name	e of Issuing U	tility)	Replaci	ng Schedule	GT&C	Sheet	2
EVERG	Y KANSAS CENTRA	L SERVIC	CE AREA	Replace	ing benedule	orac	Sheet	
	erritory to which schedu	le is applica	uble)	which w	vas filed	April 18, 2	2012Septem	ber 27,
No supplement o shall modify the	r separate understanding tariff as shown hereon.				She	et 2 of 10 S	heets	
		GENE	RAL TERMS AND	CONDITION	NS			
<u>Section</u>	<u>Title</u>						<u>Sectio</u>	n/Pag
1.25 1.26 1.27 1.28 1.29	Basic Service Fe Demand Charge Energy Charge Confidentiality Resale of Service							1.5 1.6 1.6 1.6 1.6
<u>2. ELEC</u>	TRIC SERVICE AV	AILABIL	TY, SERVICE AGI	REEMENTS	<u>, AND NC</u>	TICES		
<ul> <li>2.01</li> <li>2.02</li> <li>2.03</li> <li>2.04</li> <li>2.05</li> <li>2.06</li> </ul>	2.01.01 2.01.02 Identification Rec Service Agreeme 2.03.01 2.03.02 2.03.03 2.03.04 2.03.05 Choice of Rate S 2.04.01	Cre Co juiremen ents Wr Apj Oth Sei Sei Sei sei Sei Sei Sei Sei Sei Sei Sei Sei Sei S	itten Service Agree blication for Electric ner Agreements rvice Agreement Br rvice Agreement As	: Service reach or Def ssignment a Rider Subs ectric Servic nce ors	nd Succes titution æ	ssion		2.1 2.1 2.2 2.2 2.2 2.5 2.6 2.6 2.6 2.6 2.6 2.7 2.8 2.9 2.9 2.9
Issued	February Month	14 Day	<u>2020</u> Year					
Effective	Month	Day	Year					

	~~~~					Index	
	CORPORATION CO		SION OF KANSAS 8 SOUTH, INC. d.b.a. EVERGY KANS	SAS CENTRAL	SCHED	ULE	Index
			uing Utility)		~		
EVERO	Y KANSAS CENTRA	AL SE	RVICE AREA	Replaci	ng Schedul	e <u>GT&C</u>	Sheet3
	erritory to which schedu			which w	vas filed	April 18, 2	012September 27,
20	018						·
No supplement of shall modify the	or separate understanding tariff as shown hereon.				Sh	eet 3 of 10 Sh	eets
		GE	NERAL TERMS AND C	ONDITION	IS		
Section	<u>Title</u>						Section/Page
<u>3. CRED</u>	IT AND SECURIT	Y DE	POSIT REGULATIONS				
3.01	Credit Requirem	ents					3.1
5.01	3.01.01	CIII	Credit Regulations				3.1
			•				
	3.01.02		Tampering				3.2
3.02	Security Deposit						3.3
	3.02.01		Security Deposits at Ti	me of Appli	cation		3.3
	3.02.02		Security Deposits After	Time of Ap	plication	of Service	3.3
	3.02.03		Amount of Security De				3.5
	3.02.04		Records of Deposit	ooon			3.6
	3.02.05			nta			3.6
			Security Deposit Recei	ριδ			
	3.02.06		Transfer of Deposit				3.6
	3.02.07		Return of Security Dep				3.7
	3.02.08		Third Party Guarantees	6			3.8
	3.02.09		Discrimination				3.8
<u>4. BILLIN</u>	NG AND PAYMEN	<u>T</u>					
4.01	Payment of Bills						4.1
4.02	Responsibility fo		Payment				4.1
4.03	Methods of Payr		aymont				4.2
4.03		nem					4.7
4.04	Meter Reading		Matan Deedinar Deried				
	4.04.01		Meter Reading Periods				4.7
	4.04.02		Customer Read Meters	5			4.7
	4.04.03		Estimated Bills				4.8
	4.04.04		Estimated Bill Procedu	re			4.10
	4.04.05		Meter Reading Charge	•			4.1 <mark>0</mark> 4
4.05	Customer Billing		<u> </u>				4.11
	4.05.01		Information on Bill				4.11
Issued		14	2020				
	Month	Day	Year				
Effective		-					
	Month	Day	Year				
Ву							
Г	Derrin Luce Vice Dresid	1					

			Index		
THE STATE	CORPORATION CO	MMIS	SION OF KANSAS		
VERGY KANSAS	S CENTRAL, INC., & EVERO	Y KANA	S SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL SCHEDULE	Index	
	(Nar	ne of Iss	ing Utility) Replacing Schedule <u>GT&C</u>	Shoot	4
EVERC	GY KANSAS CENTR	AL SE		Sheet_	
	Cerritory to which sched	ule is a	oplicable) which was filed <u>April 18, 2</u>	:012 Septem	nber 27,
	b)18 br separate understanding tariff as shown hereon.				
shall modify the	tariff as shown hereon.		Sheet 4 of 10 Sh	neets	
		GE	NERAL TERMS AND CONDITIONS		
Section	<u>Title</u>			<u>Section</u>	on/Page
	4.05.02		Charges for Special Services		4.13
	4.05.03		Billing Adjustments		4.13
	4.05.04		Prorated Bills		4.13
	4.05.05		Delayed Payment Charge		4.14
	4.05.06		Partial Payment		4.14
	4.05.07		Combined Payment for Several Meters		4.15
	4.05.08		Meter Readings Not Combined		4.16
	4.05.09		Correction of Erroneous Bills		4.16
4.06	Average Payme	nt Pla	n		4.16
	4.06.01		Availability		4.16
	4.06.02		-Eligibility Application for Average Payment Plan		4.16
	4.06.02				4.17
	4.06.03		Election Calculation of Average Payment Plan Month	ly Bills	4.17
	4.06.04		-Payment of arrears under the Average Payment		4.1 <mark>8</mark> 7
			PlanAverage Monthly Billings		4.1 <mark>9</mark> 8
	4.06.04		0 , 0		4.20
	4.06.05		-Calculation of Average Payment Plan Monthly Bills P	eriodic	4.20
			Review Adjustment		4.21
	4.06.05				
	4.06.06		- Average Payment Plan Monthly Billings		
	4.06.07		Periodic Review Adjustment		
	4.06.08		Termination of the Average Payment Plan		
	4.06.06	4.06.0			
4.07	Cold Weather R				4. <u>21</u> 48
	4.07.01		Applicability		4. <u>21</u> 4
	4.07.02		Customer's Responsibilities		4. <u>21</u> 4
	4.07.03		Company's Responsibilities		4.222
	4.07.04		Default		4.2 <mark>4</mark> 2
	4.07.05		Cure of Default		4.2 <mark>5</mark> 3
Issued	February	14	2020		
<u> </u>	Month	Day	Year		
Effective					
	Month	Day	Year		
By		1 .			
Γ	Darrin Ives, Vice Presi	dent			

THE STATE CORPORATION COMMISSION OF KANSAS	Index
EVERGY KANSAS CENTRAL, INC., & EVERGY KANAS SOUTH, INC. d.b.a. EVERGY KAN	ISAS CENTRAL SCHEDULE Index
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>5</u>
(Territory to which schedule is applicable) $\frac{2018}{2018}$	which was filed <u>April 18, 2012September 27,</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 5 of 10 Sheets
GENERAL TERMS AND	CONDITIONS
Section <u>Title</u>	Section/Page
	Weather Rule Agreement 4.246 the Cold Weather Rule 4.264 4.276 4.286 ises by Company 4.286 4.286 4.286 4.297

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year

By_

					Index	
	CORPORATION					Indox
		Name of Issuing U	TH, INC. d.b.a. EVERGY KANSAS (ENIKAL SCHEL	DULE	Index
	(Iname of Issuing U	unity)	Replacing Schedul	le <u>GT&C</u>	Sheet6
EVERC	GY KANSAS CEN	TRAL SERVIC	E AREA			
	erritory to which sci	hedule is applica	ble)	which was filed	<u>April 18, 20</u>	012September 27,
No supplement of shall modify the	or separate understandir tariff as shown hereon	ng		Sh	neet 6 of 10 Sh	eets
		GENER	RAL TERMS AND CON	DITIONS		
Section	<u>Title</u>					Section/Page
5. DISCO	ONTINUATION	OF ELECTR	IC SERVICE			
5.01			ng Electric Service			5.1
5.02			Cause Disconnection of	Electric Service)	5.2
5.03	Disconnect P					5.3
5.04	•		nuance in Special Circu	Imstances		5.8
5.05	Restoration o		vice			5.9
5.06	Review of Dis		0			5.9
5.07	Collection or		n Charge			5.10
5.08	Reconnection					5.11
5.09			ment for Residential C	ustomers		5.11
5.10	Lock Ring De	VICE				5.1 <u>1</u> 2
<u>6. CUST</u>	OMER'S SERV	ICE OBLIGA	TIONS			
6.01	Customer to					6.1
6.02		•	es and Appliances			6.1
			stomer's Responsibility			6.1
	6.02.		stomer's Electric Servic	e Entrance		6.1
	6.02.0		stomer's Wiring			6.1
	6.02.0		Iti-Metering Installations	3		6.2
	6.02.0		tor Installations			6.2
6.03			of Customer's Facilities			6.2
	6.03.0		mpliance with Safety R			6.2
	6.03.0		pection and Testing of	Customer's Insta	allation and	
	0.00	Wir		<i>с</i> н. <i>с</i>		6.3
0.04	6.03.0		anges in Customer's In	stallation		
6.04	Electric Servi					6.3
6.05	Defective Cu	stomer Equip	ment			6.3
Issued	February	14	2020			
	Month	Day	Year			
Effective	Month	Day	V			
	wonth	Day	Year			
D.,						
_ By						

		~~~~~		Index			
	CORPORATION					· 1	
EVERGY KANSAS			TH, INC. d.b.a. EVERGY KANSAS CE	INTRAL SCHED	ULE	index	
		(Name of Issuing U	(111ty)	Replacing Schedul	e <u>GT&amp;C</u>	Sheet7	
EVERG	Y KANSAS CEN	TRAL SERVIC	EAREA	r U			
	erritory to which sc	hedule is applica	ble)	which was filed	April 18, 20	)12September 27,	
No supplement o shall modify the	or separate understandi tariff as shown hereor	ng I.		Sh	eet 7 of 10 She	eets	
		GENE	RAL TERMS AND CON	DITIONS			
Section	<u>Title</u>					Section/Page	
6.06 +*6.07 6.08 6.09 6.10 6.11 6.12 6.13 6.14 6.15	6.07. 6.07. Company's A Tampering W Charges For Request For Notice to Cor Inspection by Theft or Dive Facility Interc	uipment on C 01 Sul 02 Pro access To Cu /ith and Care Work Done C Investigation mpany to Disc Company rsion of Elect connection St	Eustomer's Premises ostations and Facilities of tection of Equipment on stomer's Premises of Company's Property On Customer's Premises of Unsatisfactory Electri continue Electric Service ric Service andard	Customer's Pro By Company c Service		6.4 6.5 6.5 6.5 6.5 6.6 6.6 6.6 6.6 6.7 6.7 6.7	
<u>7. COMF</u> 7.01	PANY'S SERVI					7.1	
7.02 7.03 7.04 7.05 7.06	Electric Servi Electric Servi Facilities Fur 7.06. 7.06. 7.06.	Liability Right of Way a ice Informatio ice Continuity nished by Co 01 Ov 02 Un 03 Em	and Easements n mpany erhead Electric Service I derground Electric Service ergency Electric Service	ce Lines Policy		7.1 7.2 7.3 7.3 7.3 7.3 7.4 7.4 7.5	
7.07 7.08 7.09 7.10 7.11	Electric Servi	ce Use Limita Use of Com nplaint Proce	pany's Facilities dure	airs of Company	's Facilities	5 7.5 7.5 7.6 7.6 7.6 7.6	
Issued	February Month	14 Day	<u>2020</u> Year				
Effective	Month	Day	Year				
_	141011111	Day	i cai				
Ву							

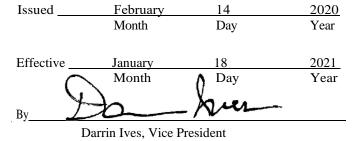
					Index	
	CORPORATION					
EVERGY KANSAS			TH, INC. d.b.a. EVERGY KA	NSAS CENTRAL SCHED	DULE	ndex
	(	Name of Issuing U	tility)	Replacing Schedul	GT&C	Sheet 8
EVERC	GY KANSAS CEN	TRAL SERVIC	CE AREA	Replacing Schedul	u <u>uuu</u>	
	erritory to which sc	hedule is applica	able)	which was filed	<u>April 18, 20</u>	42September 27,
No supplement of shall modify the	or separate understandir tariff as shown hereon	ng		Sh	neet 8 of 10 She	eets
		GENE	RAL TERMS AND	CONDITIONS		
<u>Section</u>	<u>Title</u>					Section/Page
<u>8. LINE</u>	EXTENSION PO	<u> DLICY</u>				
8.01	Extension of 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.01. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02. 8.02.	Distribution L         01       Co         02       De         03       Est         04       Ext         05       Are         06       Rig         07       Ext         08       Ext         09       Ext         01       Pe         02       Cu         03       Co         04       Se         05       Re         06       Bill         07       Re	timated Costs tensions of Underge a Development ght-of-Way Limitati tensions of Specia traordinary Extens tensions to be Pro bile Home Parks rmanent Mobile Ho stomer-owned dist mpany's Distribution rvice Terminals location of Lines ing Rates sale of Service Pro	omer ndard One-quarter (1/ ground distribution Sy ons I Characteristics ions perty of Company ome Parks cribution Systems in E on System in New Pa	stems Existing Park	8.2 8.3 8.3 8.4 8.4 8.4 8.4 8.4 8.4 8.4 8.4 8.5 8.5 8.5 8.5 8.5 8.5 8.5 8.5
8.03 8.04	8.03.	09 Otł Lines to Non 01 De	-Residential Custo	nditions of Electric Se mers I-Residential Custome		8.6 8.7 8.7 ion 8.7 8.8
8.05 8.06	Emergency F	rimary Servi				8.8 8.9
8.07	Relocation of					8.11
Issued	February		2020			
	Month	Day	Year			
Effective	Month	Day	Year			
P						
	Darrin Ives. Vice Pr					

es,

				Index				
	CORPORATION				CUEDI	T F	T 1	
VERGY KANSAS		ERGY KANAS SC	UTH, INC. d.b.a. EVERGY KA	NSAS CENTRAL	SCHEDU	JLE	Index	
				Replacing S	Schedule	GT&C	Sheet	9
EVERC	Y KANSAS CEN	TRAL SERVI	CE AREA					
	erritory to which sc	hedule is appli	cable)	which was f	filed	<u>April 18, 2</u>	012Septem	lber 27,
No supplement of shall modify the	or separate understandin tariff as shown hereon	ng I.			She	et 9 of 10 Sh	leets	
		GENE	RAL TERMS AND	CONDITIONS				
Section	<u>Title</u>						<u>Sectio</u>	n/Page
<u>9. METE</u>	RING							
10.01	Meter Seals IERAL CLAUSE Rates	Consumption oment edule for Me acy and Test ers ring ering Installa	ter Testing ting tions for One Custo	omer				9.1 9.1 9.1 9.1 9.3 9.3 9.3 9.3
10.02 10.03 10.04 11. CHA	Rules and Re Authority Waiver of Re	quirements	f the Commission SERVICE					10.1 10.1 10.1
11.01 11.02 11.03	General Changes in C Changes in C 11.03 11.03 11.03	Company's E Customer's E 3.01 C 3.02 Se	Equipment					11.1 11.1 11.1 11.1 11.2 11.2
Issued	February Month	14 Day	<u>2020</u> Year					
Effective	Month	Day	Year					
By								
-								

	~~~~	~~~~~~~~~			Index		
	CORPORATION		OF KANSAS TH, INC. d.b.a. EVERGY KANSA		DULE	Index	
SVERUT KANSA		(Name of Issuing Ut		SCENTRAL SCIL		Index	
		_	-	Replacing Sched	ule <u>GT&C</u>	Sheet10	
EVERC	GY KANSAS CEN	TRAL SERVIC	E AREA				
	Cerritory to which so	chedule is applica	ble)	which was filed <u>April 18, 2012Septemb</u>			
No supplement of shall modify the	or separate understandi tariff as shown hereor	ng 1.		S	Sheet 10 of 10 S	Sheets	
		GENER	RAL TERMS AND CO	ONDITIONS			
Section	<u>Title</u>					Section/Page	
<u>12. SCH</u>	EDULE OF MI	SCELLANEO	US CHARGES AND	AMOUNTS			
12.01	Connection	bargo				12.1	
12.01	Connection (Meter Readir					12.1	
12.02	Credit Due A	• •				12.1	
12.03	Bill Error Am					12.1	
12.05		Disconnection	n Charge			12.1	
12.06	Reconnection		n onarge			12.1	
12.00		unds Charge				12.1	
12.08		unds Service	Charge			12.1	
12.00		of Bills for Met				12.1	
12.00	Adjusted Bill					12.1	
12.10	Meter Test C					12.1	
12.12	Service Limit					12.1	
12.13		•	mation Charge			12.1	
12.13	Lock Ring Cl		mation onarge			12.1	
12.14	Credit, Debit					12.1	
12.15	'		Pole or Pedestal			12.1	
12.10			Pole or Pedestal			12.1	
12.17			le to Meter Tampering	and/or Diversion		12.1	
12.10						12.1	
Issued		14	2020				
	Month	Day	Year				
Effective							
	Month	Day	Year				
D							
Ву	Darrin Ives, Vice P	resident					
1							

THE STATE CORPORATION COMMISSION OF KANSAS EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL SCHEDULE Index (Name of Issuing Utility) Replacing Schedule_GT&C Sheet	
(Name of Issuing Utility) Replacing Schedule_GT&C_Sheet_1 EVERGY KANSAS CENTRAL SERVICE AREA (Territory to which schedule is applicable) which was filedSeptember 27, 2018 No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 1 of 10 Sheets GENERAL TERMS AND CONDITIONS Section Title Section/F	
EVERGY KANSAS CENTRAL SERVICE AREA (Territory to which schedule is applicable) which was filed <u>September 27, 2018</u> No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 1 of 10 Sheets GENERAL TERMS AND CONDITIONS Section Title	
No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 1 of 10 Sheets GENERAL TERMS AND CONDITIONS Section /F	
GENERAL TERMS AND CONDITIONS Section Title	
Section <u>Title</u> <u>Section/F</u>	
	Page
<u>I. DEFINITIONS</u>	
	1.1
	1.1
	1.1
	1.1
	1.2
	1.2
	1.2 1.3
	1.3
	1.3
	1.3
	1.3
, 5	1.4
	1.4
1.12 Meter 1	1.4
	1.4
	1.4
	1.4
	1.4
	1.4
	1.5
	1.5 1.5
	1.5 1.5
	1.5
Ų į	1.5
	1.5
	1.5



				Index	
	CORPORATION COMMI S CENTRAL, INC., & EVERGY KAN		ANSAS CENTRAL SCHEDI	JLE I	Index
		suing Utility)			
EVER	GY KANSAS CENTRAL SI	FRVICE AREA	Replacing Schedule	e <u> </u>	Sheet2
	Ferritory to which schedule is		which was filed	Santambar '	27 2018
	or separate understanding e tariff as shown hereon.				
shall modify the				eet 2 of 10 She	eets
	G	ENERAL TERMS AN	D CONDITIONS		
<u>Section</u>	<u>Title</u>				Section/Page
1.26 1.27 1.28 1.29	Demand Charge Energy Charge Confidentiality Resale of Service				1.6 1.6 1.6 1.6
<u>2. ELEC</u>	TRIC SERVICE AVAIL	ABILITY, SERVICE A	GREEMENTS, AND NO	DTICES	
2.01 2.02 2.03 2.04 2.05	2.01.01 2.01.02 Identification Require Service Agreements 2.03.01 2.03.02 2.03.03 2.03.04 2.03.05 Choice of Rate Sche 2.04.01 Company's Right to	Connection Charge ement Written Service Agr Application for Elect Other Agreements Service Agreement Service Agreement dules and/or Riders	eement tric Service Breach or Default Assignment and Succe /or Rider Substitution	ssion	2.1 2.1 2.1 2.2 2.2 2.2 2.2 2.5 2.6 2.6 2.6 2.6 2.6 2.6 2.7
2.06	Notices 2.06.01 2.06.02 2.06.03	Notice and Due Dili Notice and Billing E Notice and Change	rrors		2.8 2.9 2.9 2.9
<u>3. CREE</u>	DIT AND SECURITY DE	EPOSIT REGULATIO	<u>NS</u>		
3.01	Credit Requirements 3.01.01 3.01.02	Credit Regulations Tampering			3.1 3.1 3.2
Issued	February14MonthDay	2020 7 Year			
Effective	January 18 Month Day	2021 y Year			

					Index	
			SION OF KANSAS s south, inc. d.b.a. evergy kai	ISAS CENTRAL SCHEI		ndex
VEROT KANSAS			ing Utility)		<u> </u>	
				Replacing Schedu	le <u>GT&C</u>	Sheet3
EVERC	Y KANSAS CEN	TRAL SE	RVICE AREA			
	erritory to which sc		pplicable)	which was filed	September 2	27, 2018
No supplement of shall modify the	r separate understandir tariff as shown hereon	1g 		SI	neet 3 of 10 She	ets
		GE	NERAL TERMS AND	CONDITIONS		
Section	<u>Title</u>					Section/Page
3.02	Security Dep					3.3
	3.02.		Security Deposits at T			3.3
	3.02.	-	Security Deposits After		n of Service	3.3
	3.02.		Amount of Security De	eposit		3.5
	3.02.	04	Records of Deposit			3.6
	3.02.	05	Security Deposit Rece	eipts		3.6
	3.02.	06	Transfer of Deposit			3.6
	3.02.	07	Return of Security De	posit		3.7
	3.02.	08	Third Party Guarantee	S		3.8
	3.02.	09	Discrimination			3.8
<u>4. BILLIN</u>	NG AND PAYM	<u>ENT</u>				
4.01	Payment of E	Bills				4.1
4.02	Responsibility		Pavment			4.1
4.03	Methods of P					4.2
4.04	Meter Readir					4.7
	4.04.	0	Meter Reading Period	s		4.7
	4.04.		Customer Read Mete			4.7
	4.04.		Estimated Bills			4.8
	4.04.		Estimated Bill Proced	uro		4.10
	4.04.		Meter Reading Charg			4.10
4.05	Customer Bil		Meter Reading Charg	C		4.10
4.05	4.05.	0	Information on Bill			4.11
				anviana		
	4.05.		Charges for Special S	ervices		4.13
	4.05.		Billing Adjustments			4.13
	4.05.		Prorated Bills			4.13
	4.05.		Delayed Payment Cha	arge		4.14
4.05.06			Partial Payment			4.14
	4.05.	07	Combined Payment for	or Several Meters		4.15
Issued	February	14	2020			
	Month	Day	Year			
Effective	January	18	2021			
	Month	∧ Day	Year			

By___

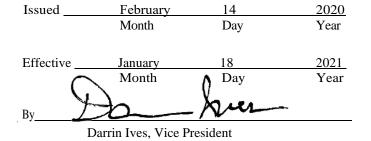
				Index	
	CORPORATION COMN				
EVERGY KANSAS		ANAS SOUTH, INC. d.b.a. EVERGY KANSA	AS CENTRAL SCHEI	DULE	ndex
	(Name o	f Issuing Utility)			G1 / 4
EVERC	GY KANSAS CENTRAL	SERVICE AREA	Replacing Schedu	le <u>GI&C</u>	Sheet4
(T	amitam ta mhiah ashadala	is smalleshle)	which was filed	Soutoush ou '	27 2019
	erritory to which schedule	is applicable)	which was filed _	September .	27, 2018
shall modify the	or separate understanding tariff as shown hereon.		S	heet 4 of 10 She	eets
		GENERAL TERMS AND C	ONDITIONS		
Section	<u>Title</u>				Section/Page
	4.05.00				
	4.05.08	Meter Readings Not Co			4.16
4.00	4.05.09	Correction of Erroneous	5 BIIIS		4.16 4.16
4.06	Average Payment 4.06.01	Availability			4.16
	4.06.01	2			4.16
	4.06.02	Eligibility Election			4.10
	4.06.03	Payment of arrears und	or the Average Pa	vmont Plan	4.17
	4.06.05	Calculation of Average	•		4.17
	4.06.06	Average Payment Plan			4.18
	4.06.07	Periodic Review Adjustr			4.19
	4.06.08	Termination of the Aver			4.20
	4.06.09	General Rules and Reg			4.20
4.07	Cold Weather Rule				4.21
4.07	4.07.01	Applicability			4.21
	4.07.01	Customer's Responsibil	itios		4.21
	4.07.02	Company's Responsibil			4.21
	4.07.04	Default	11100		4.24
	4.07.05	Cure of Default			4.25
	4.07.06	Renegotiation of Cold V	leather Rule Aare	ement	4.26
	4.07.07	Disconnections under the			4.26
4.08	Extended Payment			Culo	4.27
4.09	Third Party Notifica				4.28
4.10		Done on Customer's Premis	es hy Company		4.28
4.11	Rate Change Notic		co by company		4.28
4.12	Seasonal Disconne				4.28
4.13		ed Information Charge			4.29

Issued	February	14	2020		
	Month	Day	Year		
Effective	January	18	2021		
	Month	∧Day	Year		
	$\langle \rangle$	V_			
By	Do	- Aus			
Darrin Ives, Vice President					

		Index						
THE STATE (CORPORATION COMMISSION OF KANSAS							
EVERGY KANSAS	CENTRAL, INC., & EVERGY KANAS SOUTH, INC. d.b.a. EVERG	Y KANSAS CENTRAL SCHEDULE	Index					
	(Name of Issuing Utility)	Replacing ScheduleG	<u> </u>					
EVERG	Y KANSAS CENTRAL SERVICE AREA	Replacing beneaute	Sheet					
(Te	erritory to which schedule is applicable)	which was filed <u>Sep</u>	tember 27, 2018					
No supplement of shall modify the	r separate understanding tariff as shown hereon.	Sheet 5 o	f 10 Sheets					
	GENERAL TERMS AND CONDITIONS							
<u>Section</u>	<u>Title</u>		Section/Page					
5. DISCO	ONTINUATION OF ELECTRIC SERVICE							
5.01 5.02 5.03 5.04 5.05 5.06 5.07	Conditions for Discontinuing Electric Ser Conditions Insufficient to Cause Disconn Disconnect Procedure Postponement of Discontinuance in Spec Restoration of Electric Service Review of Disputes Collection or Disconnection Charge	ection of Electric Service	5.1 5.2 5.3 5.8 5.9 5.9 5.9 5.10					
5.08	Reconnection Charge		5.11					
5.10	Lock Ring Device		5.11					
<u>6. CUST</u>	OMER'S SERVICE OBLIGATIONS							
6.01 6.02 6.03	6.02.03Customer's Wiring6.02.04Multi-Metering Ins6.02.05Motor Installations6.02.05Motor InstallationsStandards and Approvals of Customer's6.03.01Compliance with Standards	onsibility ic Service Entrance tallations Facilities Safety Requirements esting of Customer's Installatio	6.1 6.1 6.1 6.1 6.2 6.2 6.2 6.2 6.2 6.2 6.2 6.3 6.3					
6.05	Defective Customer Equipment		6.3					
6.06	Power Quality Disturbances		6.4					
Issued	February142020MonthDayYear							

<u>2021</u> Year Effective January 18 Month Day Λ en By_

		I	ndex		
THE STATE (CORPORATION COMMISSION OF KANSAS				
EVERGY KANSAS	S CENTRAL, INC., & EVERGY KANAS SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL	SCHEDU	LE <u>I</u>	ndex	
	(Name of Issuing Utility)	ina Cahadula	CT & C	Sheet	C
EVERG	WE KANSAS CENTRAL SERVICE AREA	ing Schedule_	Glac		
(T	erritory to which schedule is applicable) which	was filed	September 2	27, 2018	
No supplement o shall modify the	r separate understanding tariff as shown hereon.	Shee	et 6 of 10 She	ets	
	GENERAL TERMS AND CONDITIO	N5			
Section	Title			<u>Sectio</u>	n/Page
6.07	Company Equipment on Customer's Premises				6.5
	6.07.01 Substations and Facilities on Cus	stomer's Pr	emises		6.5
	6.07.02 Protection of Equipment on Cust				6.5
6.08	Company's Access To Customer's Premises				6.5
6.09	Tampering With and Care of Company's Property				6.6
6.10	Charges For Work Done On Customer's Premises By C	ompany			6.6
6.11	Request For Investigation of Unsatisfactory Electric Ser	vice			6.6
6.12	Notice to Company to Discontinue Electric Service				6.6
6.13	Inspection by Company				6.7
6.14	Theft or Diversion of Electric Service				6.7
6.15 Facility Interconnection Standard					6.7
<u>7. COMF</u>	PANY'S SERVICE OBLIGATIONS				
7.01	Supplying Electric Service				7.1
7.02	Limitation of Liability				7.1
7.03	Company's Right of Way and Easements				7.2
7.04	Electric Service Information				7.3
7.05	Electric Service Continuity				7.3
7.06	Facilities Furnished by Company				7.3
	7.06.01 Overhead Electric Service Lines				7.4
	7.06.02 Underground Electric Service Lin	es			7.4
	7.06.03 Emergency Electric Service Polic				7.5
7.07	Maintenance, Replacement, and Emergency Repairs of	Company's	s Facilities		7.5
7.08	Electric Service Use Limitation				7.5
7.09	Relocation or Use of Company's Facilities				7.6
7.10	Notice of Complaint Procedure				7.6
7.11	Information Regarding Electric Service				7.6



HE STATE CORPORATION COMMISSION OF KANSAS WERGY KANSAS CENTRAL, INC., & EVERGY KANSAS CENTRAL SCHEDULE (Name of Issuing Utility) Replacing ScheduleGT&CSheet_ EVERGY KANSAS CENTRAL SERVICE AREA Which was filedSeptember 27, 2018 (Territory to which schedule is applicable) which was filedSeptember 27, 2018 Not applement or separate understanding Sheet 7 of 10 Sheets Section Title Section 8.01 Extension of Distribution Lines to Residential Customers 8.01.01 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.03 Estimated Costs 8.01.06 Right-of-Way Limitations 8.01.05 Area Development 8.01.07 Extensions of Special Characteristics 8.01.09 Extensions of Special Characteristics 8.01.09 Extensions and Social Characteristics 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.02 Customer-owned distribution System in New Parks 8.02.03 Company Substribution System in New Parks 8.02.03 Company is Distribution System in New Parks 8.02.04 Service Terminalis 8.02.05 Relocation of Lines 8.02.07 Resale of Se	
(Name of Issuing Utility) Replacing Schedule_GT&C	
Replacing ScheduleGT&CSheet Replacing ScheduleGT&CSheet Which was a set to which was a filed	
EVERGY KANSAS CENTRAL SERVICE AREA (Territory to which schedule is applicable) which was filed	7
Standborg Sheet 7 of 10 Sheets GENERAL TERMS AND CONDITIONS Section Title Section 8. LINE EXTENSION POLICY 8.01 Extension of Distribution Lines to Residential Customers 8.01.01 Contribution by Customer 8.01 Extension of Distribution Lines to Residential Customers 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.06 Right-of-Way Limitations 8.01.08 Extraordinary Extensions 8.01.09 Extensions of Special Characteristics 8.01.09 Extensions to be Property of Company 8.02 Customer-owned distribution Systems in Existing Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.07 Resale of Service Prohibite	
GENERAL TERMS AND CONDITIONS Section Title Section 8. LINE EXTENSION POLICY 8.01 Extension of Distribution Lines to Residential Customers 8.01.01 Contribution by Customer 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions of Special Characteristics 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network Soction of Non-Residential Customer Contribution	
Section Title Section 8. LINE EXTENSION POLICY 8.01 Extension of Distribution Lines to Residential Customers 8.01.01 Contribution by Customer 8.01 Extension of Distribution Lines to Residential Customers 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.03 Company's Distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.06 Billing Rates 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.09 Other Terms and Conditions of Electric Service 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Exi	
8. LINE EXTENSION POLICY 8.01 Extension of Distribution Lines to Residential Customers 8.01.01 8.01 Extension of Distribution by Customer 8.01.02 8.01.01 Contribution by Customer 8.01.03 8.01.03 Estimated Costs 8.01.04 8.01.04 Extensions of Underground distribution Systems 8.01.05 8.01.06 Right-of-Way Limitations 8.01.07 8.01.07 Extensions of Special Characteristics 8.01.08 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 8.02.03 Company's Distribution System in New Parks 8.02.04 8.02.05 Relocation of Lines 8.02.06 8.02.06 Billing Rates 8.02.07 8.02.07 Resale of Service Prohibited 8.02.08 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 8.04 Extension of Non-Residential Customer Contribution 8.04 Extension from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy <td></td>	
8.01 Extension of Distribution Lines to Residential Customers 8.01.01 Contribution by Customer 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extensions from Existing Underground Network 8.03 Extensions from Existing Underground Network 8.05	n/Page
8.01 Extension of Distribution Lines to Residential Customer 8.01.01 Contribution by Customer 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04<	
8.01.01Contribution by Customer8.01.02Determination of Standard One-quarter (1/4) Mile Extension8.01.03Estimated Costs8.01.04Extensions of Underground distribution Systems8.01.05Area Development8.01.06Right-of-Way Limitations8.01.07Extensions of Special Characteristics8.01.08Extraordinary Extensions8.01.09Extensions to be Property of Company8.02Service to Permanent Mobile Home Parks8.02.01Permanent Mobile Home Parks8.02.02Customer-owned distribution Systems in Existing Parks8.02.03Company's Distribution System in New Parks8.02.04Service Terminals8.02.05Relocation of Lines8.02.06Billing Rates8.02.08Inspection of Facilities8.02.09Other Terms and Conditions of Electric Service8.03Extension of Lines to Non-Residential Customer Contribution8.04Extension of Non-Residential Customer Contribution8.05Extensions from Existing Underground Network8.06Emergency Primary Service Policy	
 8.01.02 Determination of Standard One-quarter (1/4) Mile Extension 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extensions from Existing Underground Network 8.04 Extensions of Non-Residential Customer Contribution	8.1
 8.01.03 Estimated Costs 8.01.04 Extensions of Underground distribution Systems 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extensions from Existing Underground Network 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.1
8.01.04Extensions of Underground distribution Systems8.01.05Area Development8.01.06Right-of-Way Limitations8.01.07Extensions of Special Characteristics8.01.08Extraordinary Extensions8.01.09Extensions to be Property of Company8.02Service to Permanent Mobile Home Parks8.02.01Permanent Mobile Home Parks8.02.02Customer-owned distribution Systems in Existing Parks8.02.03Company's Distribution System in New Parks8.02.04Service Terminals8.02.05Relocation of Lines8.02.06Billing Rates8.02.07Resale of Service Prohibited8.02.08Inspection of Facilities8.03Extension of Lines to Non-Residential Customers8.03Extensions from Existing Underground Network8.04Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.2
 8.01.05 Area Development 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution Systems in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.2
 8.01.06 Right-of-Way Limitations 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.2
 8.01.07 Extensions of Special Characteristics 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.3
 8.01.08 Extraordinary Extensions 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.3
 8.01.09 Extensions to be Property of Company 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.4
 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.4
 8.02 Service to Permanent Mobile Home Parks 8.02.01 Permanent Mobile Home Parks 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.4
8.02.02Customer-owned distribution Systems in Existing Parks8.02.03Company's Distribution System in New Parks8.02.04Service Terminals8.02.05Relocation of Lines8.02.06Billing Rates8.02.07Resale of Service Prohibited8.02.08Inspection of Facilities8.02.09Other Terms and Conditions of Electric Service8.03Extension of Lines to Non-Residential Customers8.03Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.4
 8.02.02 Customer-owned distribution Systems in Existing Parks 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.4
 8.02.03 Company's Distribution System in New Parks 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.5
 8.02.04 Service Terminals 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.5
 8.02.05 Relocation of Lines 8.02.06 Billing Rates 8.02.07 Resale of Service Prohibited 8.02.07 Resale of Service Prohibited 8.02.08 Inspection of Facilities 8.02.09 Other Terms and Conditions of Electric Service 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.5
8.02.06Billing Rates8.02.07Resale of Service Prohibited8.02.08Inspection of Facilities8.02.09Other Terms and Conditions of Electric Service8.03Extension of Lines to Non-Residential Customers8.03.01Determination of Non-Residential Customer Contribution8.04Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.5
8.02.07Resale of Service Prohibited 8.02.088.02.08Inspection of Facilities 8.02.098.03Extension of Lines to Non-Residential Customers 8.03.018.04Extensions from Existing Underground Network 8.058.05Extensions from Underground Services 8.068.06Emergency Primary Service Policy	8.5
8.02.08Inspection of Facilities8.02.09Other Terms and Conditions of Electric Service8.03Extension of Lines to Non-Residential Customers 8.03.018.04Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.6
8.02.09Other Terms and Conditions of Electric Service8.03Extension of Lines to Non-Residential Customers 8.03.018.04Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.6
 8.03 Extension of Lines to Non-Residential Customers 8.03.01 Determination of Non-Residential Customer Contribution 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.7
8.03.01Determination of Non-Residential Customer Contribution8.04Extensions from Existing Underground Network8.05Extensions from Underground Services8.06Emergency Primary Service Policy	8.7
 8.04 Extensions from Existing Underground Network 8.05 Extensions from Underground Services 8.06 Emergency Primary Service Policy 	8.7
8.05 Extensions from Underground Services8.06 Emergency Primary Service Policy	
8.06 Emergency Primary Service Policy	8.8
	8.8
X U/ Relocation of Company Facilities	8.9
	8.11
Issued February 14 2020	

Issued	February	14	2020		
	Month	Day	Year		
Effective	January	18	2021		
	Month	∧ Day	Year		
	$\langle \cdot \rangle$	V_			
By	Do	- nur			
Darrin Ives, Vice President					

					Index		
	CORPORATION C					Indox	
EVERGY KANSAS		lame of Issuing Uti	H, INC. d.b.a. EVERGY KA	NSAS CENTRAL SCHI	EDULE	Index	
EVERG	Y KANSAS CENT	-	-	Replacing Sched	lule <u>GT&C</u>	Sheet	8
	erritory to which sch			which was filed	September	27 2018	
·	r separate understanding tariff as shown hereon.				Sheet 8 of 10 Sh		
	tarini as shown nercon.		AL TERMS AND		Sheet 6 61 10 Sh		
		GENER	AL IERING AND	CONDITIONS			
Section	<u>Title</u>					<u>Sectio</u>	n/Page
<u>9. METE</u>	<u>RING</u>						
10.01 10.02 10.03	Meter Seals ERAL CLAUSES Rates Rules and Reg Authority	onsumption ment dule for Mete by and Testin rs ing Installations of the gulations of the		mer			9.1 9.1 9.1 9.1 9.3 9.3 9.3 9.3 9.3
10.04	Waiver of Req	uirements					10.1
<u>11. CHA</u>	NGE IN CHARA	CTER OF SE	ERVICE				
11.01 11.02 11.03	General Changes in Co Changes in Co 11.03 11.03	ustomer's Eq 01 Cus 02 Serv					11.1 11.1 11.1 11.1 11.2 11.2
Issued	February Month	14 Day	<u>2020</u> Year				
Effective	January	18	2021				

	Month	Day	Year
By	the	- Jues	
	Damin Issa Wiss	Duraidant	

		COMMERION			Index	
	CORPORATION S CENTRAL, INC., & EV		TH, INC. d.b.a. EVERGY KA	NSAS CENTRAL SCHI	EDULE	Index
	(Name of Issuing U	tility)	Replacing Sched	ule <u>GT&C</u>	Sheet9
EVERC	GY KANSAS CEN	TRAL SERVIC	E AREA			
	Cerritory to which sc	••	ble)	which was filed	September	27, 2018
No supplement of shall modify the	or separate understandir tariff as shown hereon	ng			Sheet 9 of 10 Sl	neets
		GENER	RAL TERMS AND	CONDITIONS		
<u>Section</u>	<u>Title</u>					Section/Page
<u>12. SCH</u>	EDULE OF MIS	<u>SCELLANEO</u>	US CHARGES AN	ND AMOUNTS		
12.01 12.02 12.03 12.04 12.05 12.06 12.07 12.08 12.09 12.10 12.11 12.13 12.14 12.15 12.16 12.17 12.18	Lock Ring Ch Credit, Debit Disconnection Reconnection	ng Charge mount Disconnection Charge unds Charge unds Service f Bills for Met Amount harge quested Infor narge Card Fee of Service at of Service at	Charge er Error mation Charge Pole or Pedestal Pole or Pedestal	ring and/or Diversion		$12.1 \\ $
Issued	February Month	14 Day	<u>2020</u> Year			
Effective	January Month	18 A Day	<u>2021</u> Year			

By_

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		
	Replacing Schedule <u>GT&C</u> Sheet <u>1</u>	
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 1 of 32 Sheets	

4. BILLING AND PAYMENT

4.01 Payment of Bills:

- A. All bills for Electric Service are due and payable upon receipt. Normally bills shall be sent by mail. In addition, Company offers customers an electronic (e-mail) billing option. Customer may change this option at any time. The non-receipt of a bill by customer shall not release or diminish the obligation of customer with respect to the full payment thereof, including the delayed payment charge. If the last calendar day for remittance falls on a day when Company's authorized agents are not available to the general public, then the final payment date shall be extended through the next business day.
- B. Residential customer bills for Electric Service are delinquent on the date specified thereon. This date is the last date payments that are received can, in the normal and reasonable course of business, be credited to customer's account in preparation of the next succeeding normal bill. Unless otherwise specified by contract or applicable Rate Schedule, non-residential bills for Electric Service are delinquent 15 days after the mailing date of bill.

4.02 Responsibility for Bill Payment:

A. Customer's failure to pay obligations to and claims by Company under customer's Service Agreement for utility related services shall constitute a default justifying discontinuance of Electric Service under Section 5 of these General Terms and Conditions. Customer's failure to pay Company other than amounts due Company under customer's Service Agreement for Electric Service, shall not be a default justifying discontinuance of customer's Electric Service under Section 5 of these General Terms and Conditions. Company's failure to pay customer when required or to give customer credit shall not justify customer's failure to pay the amounts due Company under customer's Service Agreement for utility related services nor prevent customer from being in default. Default shall be determined as follows:

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE <u>Section 4</u>	
(Name of Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet 2	
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 2 of 32 Sheets	
GENERAL TERMS AN	D CONDITIONS	
1. customer's failure to conform to th	ese General Terms and Conditions,	

- 2. customer's failure to pay in full any delinquent amount due Company under customer's Service Agreement for utility related services, and
- 3. customer's obligation to pay in full any delinquent amount due Company under customer's Service Agreement for utility related services shall be separate from other obligations and claims between Company and customer.
- Β. Company shall not threaten or refuse service to, or threaten or disconnect Electric Service of, a customer for an outstanding debt on an account unless the individual either signed the service agreement on the account or agreed orally at time service was established to be responsible for the account. The only exception to this rule is when an individual and customer, who signed the Service Agreement or orally agreed to be responsible for the account at the time Electric Service was established, lived together when the debt was incurred and continue to live together.
- C. Company shall not threaten or refuse Electric Service to or threaten or disconnect Electric Service of customer for an outstanding debt more than five years old under a signed Service Agreement or three years under an oral agreement.
- 4.03 Methods of Payment
 - A. Payment By Mail:
 - Customers paying by mail shall place a check or money order in a clearly 1. addressed envelope and shall post such payment to cause it to arrive at Company's remittance processing center on or before the delinquency date.
 - If Customer pays by personal check and said personal check is returned by the 2. bank for non-payment due to insufficient funds, then Company may assess an Insufficient Funds Charge of \$30.00 pursuant to Sections 12.07.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet3
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 3 of 32 Sheets

- 3. Company may require customer to make payment of bills by cash at an authorized pay agent location or by mailing certified checks or money orders.
- Company may convert personal checks into Electronic transactions. If Company 4. elects to convert personal checks into electronic transaction(s) and said electronic transaction is returned by the bank for non-payment due to insufficient funds, then Company may assess a charge of \$30.00 pursuant to Section 12.08, Insufficient Funds Service Charge.

B. Authorized Pay Agents:

- Company may contract with Authorized Pay Agent(s) to establish and maintain an 1. authorized network of non-utility businesses at appropriate locations where customers can make payments in person using personal checks, an electronic payment (ACH transaction), money order, certified checks or cash.
- 2. Authorized payment locations shall provide a complete list of all available payment options and the amount of any associated fees payable by customers.
- 3. If Customer pays by personal check and said personal check is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Charge of \$30.00 pursuant to Section 12.07.
- 4. Company or its agent may convert personal checks into Electronic transactions. If Company or its agent elects to convert personal checks into an electronic transaction and said electronic transaction is returned by the bank for non-payment due to insufficient funds returns, then Company may assess a charge of \$30.00 pursuant to Section 12.08 Insufficient Funds Service Charge.
- 5. Company may require customer to make payment of bills by cash or by mailing certified checks or money orders.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	Inc	lex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUL	E Section 4
(Name of Issuing Utility)		
	Replacing Schedule_	<u>GT&C</u> Sheet <u>4</u>
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	t 4 of 32 Sheets

- C. Electronic Payment or Draft: Customer may request Company or an Authorized Pay Agent to issue a draft or electronic transaction on the customer's account in a U.S. financial institution for payment of customer's bill for utility services.
 - 1. The decision to accept an Electronic Payment shall be solely that of Company.
 - 2. Company may administer Phone Check requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system. Requests for Web Payment may be made through Company's Internet web site.
 - 3. Company shall credit an Electronic Payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
 - 4. Customer shall ensure that sufficient funds are available to pay the amount of the requested Electronic Payment or Draft.
 - An Electronic Payment returned to Company for insufficient funds may incur a a. charge pursuant to Section 12.08 Insufficient Funds Service Charge.
 - A Draft Payment returned to Company for insufficient funds may incur a b. charge pursuant to Section 12.07 Insufficient Funds Charge.
 - An Electronic Payment or Draft returned to Company for insufficient funds C. may cause customer's account to be deemed delinguent as if the payment had never been tendered.
 - Company may refuse to issue an Electronic Payment or Draft for a customer d. who has tendered to Company one or more insufficient funds payments.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	lı	ndex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	LE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>5</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	She	et 5 of 32 Sheets

- D. Credit Card Payment: Customer may request Company or an authorized agent to accept payment by customer's credit card for payment of customer's bill for utility services. Commercial and Industrial customers will pay to authorized agent a fee not to exceed the amount specified in Section 12.15 Credit, Debit Card Fee. Residential customers will incur no fee.
 - 1. The decision to accept a credit card payment shall be solely that of Company or its authorized agent.
 - 2. Company may administer credit card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.
 - Company shall credit a credit card payment through authorized payment processes 3. to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
 - 4. A credit card payment reversed for any reason may cause customer's account to be deemed delinguent as if the payment had never been tendered.
 - 5. Company or its agent may refuse to accept credit card payments from a customer who has obtained the use of a credit card improperly. This may include but is not limited to; reported or suspected use of credit cards in a fraudulent manner, reported or suspected use of stolen credit card or is defrauding the Company or owner of the credit card.
- E. ATM or Debit Card Payment: Customer may request Company or an authorized agent to accept payment by customer's debit or ATM card for payment of customer's bill for utility services. Commercial and Industrial customers will pay to authorized agent a fee not to exceed the amount specified in Section 12.15 Credit, Debit Card Fee. Residential customers will incur no fee.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	In	idex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUI	LE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>6</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 6 of 32 Sheets

- 1. The decision to accept a debit or ATM card payment shall be solely that of Company or its authorized agent.
- 2. Company may administer debit or ATM card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.
- 3. Company shall credit a debit or ATM card payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
- 4. Customer shall be responsible for and ensure that sufficient funds are available to pay the amount of the requested debit or ATM payment.
 - a. A debit or ATM card payment returned to Company for insufficient funds or reversed by customer may incur a charge pursuant to Section 12.08 Insufficient Funds Service Charge.
 - b. A debit or ATM card payment returned to Company for insufficient funds may cause customer's account to be deemed delinquent as if the payment had never been tendered.
 - c. Company or its agent may refuse to accept ATM or debit card payments from a customer who has obtained the use of an ATM or debit card improperly. This may include, but is not limited to; reported or suspected use of an ATM or debit cards in a fraudulent manner, reported or suspected use of stolen ATM or debit card or is defrauding the Company or owner of the ATM or debit card.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
P.v.			

B

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	Y KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>7</u>	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 7 of 32 Sheets	
GENERAL TERMS AN	1D CONDITIONS	

F. Automatic Bill Payment Plan: Company may establish a program that will, upon a customer's request, systematically withdraw the customer's billed payments from his/her account at a bank or recognized financial institution.

If Customer pays by Automatic Bill Payment and said payment is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Service Charge of \$30.00 pursuant to Section 12.08.

4.04 Meter Reading

- 4.04.01 Meter Reading Periods: Unless otherwise provided for in Company's General Terms and Conditions or Rate Schedules or Riders, meters shall be read periodically in a range of no less than 26 days and no more than 36 days for monthly billings. Company may vary its monthly meter reading for customers to take into account the effects of connection, disconnection, or rerouting of meter routes. Company may adopt a cycle-billing plan for dividing its service territory into districts and for reading meters on a schedule of days throughout the month.
- 4.04.02 **Customer Read Meters:**
 - a) Company may request customers in sparsely populated areas or customers with inaccessible meters, to read their meters at intervals approximating the billing period. Company's requests for meter readings by customers shall be on printed forms provided by Company or by customers using Company's Interactive Voice Recording (IVR) System. Such forms shall contain instructions as to method of obtaining the reading.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	SY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility) EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>8</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 8 of 32 Sheets
GENERAL TERMS A	ND CONDITIONS

b) While meter readings by customer will be used for billing purposes those readings shall not be considered final. Such customer's meters will be read at least once a year by Company and the readings obtained shall be compared with customer's readings. Company shall adjust customer's bill in accordance with subsection 4.04.03, <u>Estimated Bills</u>, if there is any difference between the readings. Except as provided in subsection 4.04.03, <u>Estimated Bills</u>, a final bill when Electric Service is discontinued shall be based on an actual reading by Company.

4.04.03 Estimated Bills:

- a) Company may estimate customer's usage for a billing period and render a bill accordingly. Company may render a bill based on estimated usage only if the estimating procedures employed by Company and any substantial changes in those procedures have been approved by the Commission. Company may render a bill based on estimated usage in the following instances:
 - i) to seasonal customers, provided an appropriate Rate Schedule is filed with the Commission and an actual reading is obtained before each change in the seasonal cycle;
 - ii) when extreme weather conditions, emergencies, work stoppages, broken meters or other equipment failures or other circumstances beyond Company's control prevent actual meter readings;
 - iii) when Company is unable to reasonably obtain access to customer's premises for reading the meter and commercially reasonable efforts to obtain a reading of customer's meter, such as mailing or leaving preaddressed forms upon which customer may note the readings or IVR system which customer may call in the readings or enter the meter read via Company's Internet site have been unsuccessful;

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
D			

By

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KA	ANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet <u>9</u>
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>Glac</u> Sheet <u>9</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 9 of 32 Sheets
GENERAL TERMS AND	CONDITIONS
iv) when customer does not Company; or	furnish a meter reading as requested by
v) as customer's final, initial or co	orrected bill, but only when:
	s provided any necessary adjustments upon a subsequent actual meter reading
2) an actual meter readir usage, but is used in estin	ng would not show an actual customer's mating usage; and
3) an actual meter rea broken meter or other equ	0
a meter reading on pre-addresse by entering the meter read throu usage, Company shall conside	will, Company may request customer to provide ed forms or through Company's IVR System or ugh Company's Internet site. When estimating er customer's historical consumption, current hers for whom actual meter readings were ling period.
providing otherwise, Company w for more than three (3) consecut year. If the meter is inaccessible a meter reading as requested, th necessary. Such customer's n Company and an adjustment, if	r is serviced under an approved Rate Schedule vill not render a bill based on estimated usage tive billing periods or six (6) billing periods per e and customer is unavailable or fails to furnish hen Company may render an estimated bill as neters will be read at least once a year by necessary, shall be made as provided herein. a meter reading charge as provided in Section a special reading is required.

Issued	February	14	2020
	Month	Day	Year
		-	
Effective			
	Month	Day	Year

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERG	Y KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>10</u>	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 10 of 32 Sheets	
GENERAL TERMS AN	ND CONDITIONS	
reasons therefore and efforts	nated bills, it will maintain accurate records of the made to secure actual readings for a period of at bills shall state that they have been based on	

subsequent reading of the meter by Company.

4.04.04 Estimated Bill Procedure:

a) For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is not available, a second estimation attempt will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department will estimate usage based on historical usage information from the same premise and if and not available, the usage of customers with like premises.

estimated usage and Company shall make any appropriate adjustments upon

b) For customer with non-AMI meters, when a current meter read is unavailable, the system will average the usage from the prior year in the same billing month the usage 35 days before and the usage 35 days after that month. If that information is not available, a second read estimation attempt will be made by averaging the usage from the prior two readings. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department will estimate usage based on historic usage information from the same premise and if not available, the usage of customers with like premises.

a) Meter readers shall not make estimates of customer's usage. However, meter readers may provide specific knowledge of customer's unique circumstances to Company's Billing Department for calculation of an estimated bill.

Issued	February	14	2020
	Month	Day	Year
		2	
Effective			
	Month	Day	Year

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	Y KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet <u>11</u>
EVERGY KANSAS CENTRAL SERVICE AREA	Repracing Schedule <u>Grac</u> Sheet <u>11</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 11 of 32 Sheets
GENERAL TERMS AN	ID CONDITIONS
b) Company shall use one of t electric usage for billing purpo i) Calculation of peer group a	
A/B x C = Estimate usage	for a meter
Where:	
 A = peer's usage this monit B = peer's usage for same C = Usage for same month 	
If usage from last yea estimate.	r is unavailable, "B" shall be used as the
	venue month, and town, usage total days used, eters which make up the days and usage.
ii) Historical electric usage o weather if necessary and le	of customer's meter being estimated adjusted for ength of the billing period.
4.04.05 Meter Reading Charge:	

- a) If a customer who has agreed to read customer's own meter fails to furnish a reading to Company for two consecutive billing periods, Company shall read customer's meter and <u>may</u> assess customer a Meter Reading Charge as filed in Section 12.02, <u>Meter Reading Charge</u>.
- b) In cases where a meter has been read, Company, shall at customer's request, reread customer's meter. However, should the reread verify the accuracy of the regular read, Company <u>mayshall</u> assess customer a Meter Reading Charge as provided in Section 12.02, <u>Meter Reading Charge</u>. Should the reread of

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
		-	
By			

			Index			
		TION COMMISSION OF KANSA				
EVERGY KAN	ISAS CENTRAL, IN	C., & EVERGY KANSAS SOUTH, INC. d.b.a. (Name of Issuing Utility)	EVERGY KANSAS CENTRAL SCHEDULE Section 4			
			Replacing Schedule <u>GT&C</u> Sheet <u>12</u>			
EVE		CENTRAL SERVICE AREA hich schedule is applicable)	which was filed June 23, 2016			
No suppleme	ent or separate und the tariff as shown		Sheet 12 of 32 Sheets			
snall modily	the tarili as shown					
		GENERAL TERM	IS AND CONDITIONS			
		customer's meter indicative waive the Meter Reading	te that the regular read was incorrect, Company will charge.			
4.05	Customer	Billing:				
	4.05.01	Information on Bill: Custom	ers' bills will show:			
		 a) The beginning and ending meter reading for the billing period or the usage for the billing period obtained from an electronic meter except that an estimated billing shall disclose that it is based on estimated usage and the word "Estimated" shall appear on the bill; 				
		b) the date of the most rece	the date of the most recent meter reading and the date of the billing;			
		c) the final date by which a Charge is imposed;	the final date by which a payment can be received before a Delayed Payment Charge is imposed;			
		d) the actual or estimated E	the actual or estimated Electric Service supplied during the billing period;			
		e) the comparative energy consumption for the current billing period and the comparable period a year ago;				
		f) the fuel, power or energ the total amount due;	y cost adjustment in cents per kilowatt-hour (kWh) and			
		g) the amount due for pror payment;	npt payment and the amount due after delinquency in			
		collection, connection,	charges due for past due accounts, Security Deposits, disconnection or reconnection charges, installment ing adjustments, and other utility charges authorized by			
		i) for customers on the Av	verage Payment Plan, the dollar amount of overage or			
Issued	Februa Month	ary 14 2020 Day Year	<u>.</u>			
Effective			_			

Month	Day	Year

	In	dex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERG	Y KANSAS CENTRAL SCHEDUL	.E Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>13</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 13 of 32 Sheets
GENERAL TERMS A	ND CONDITIONS	

underage of amount paid to date as compared to the cumulative amount calculated under Company's normal billing process for the same period;

- j) the monthly amounts due from customers paying down an arrearage under the Cold Weather Rule or other payment plans;
- k) the total amount due for the current billing period;
- I) the amount due for franchise fee, state and local sales taxes or other surcharges stated separately, unless otherwise ordered by the Commission; and
- m) the address and telephone number of Company's office where customer may make a report, inquiry or complaint concerning a disputed bill, service rendered, account delinquency or termination of Electric Service.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

Darrin Ives, Vi	ice President
-----------------	---------------

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	GY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>14</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 14 of 32 Sheets

- 4.05.02 Charges for Special Services: Company may include on the bill for utility related services other charges for special services. Special services are those not authorized by tariff or otherwise specifically regulated by the Commission, such as the sale of merchandise, insulation or services performed in connection therewith. Charges for special services shall be designated clearly and separately from charges for utility services.
- 4.05.03 Billing Adjustments:
 - a) Any adjustment to a previous bill which was based on estimated usage or a meter reading by customer will be shown on the bill. The adjustment shall be calculated for bills rendered during the period between the prior and most recent meter readings by Company. The adjusted bill shall show the credit due to customer or the balance due and payable to Company. Any credit due to customer may be applied as credit to customer's subsequent bills.
 - b) However, if the amount is greater than the amount specified in Section 12.03, Credit Due Amount, and customer so requests, the amount will be refunded. If balance is due and payable to Company, customer may, upon request and approval of Company, pay the amount in equal monthly installments over a period of time at least equal to the adjusted billing period. In no case will an adjustment to an estimated bill be made for an amount which is less than the amount specified in Section 12.10, Adjusted Bill Amount.
- 4.05.04 Prorated Bills:
 - a) Unless otherwise provided for in the application Rate Schedule or Rider, customer's Electric Service bills will be prorated for connections, disconnections or rerouting of meter routes if the billing period is less than 26 days or more than 36 days.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	In	idex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY I	KANSAS CENTRAL SCHEDUI	LE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	GT&C Sheet 15
	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 15 of 32 Sheets
EVERGY KANSAS CENTRAL SERVICE AREA (Territory to which schedule is applicable)		June 23, 2016

- b) Unless otherwise ordered by the Commission, Company shall prorate customer's bill during the billing month rates or tariffs become effective.
- c) If Company has an approved energy cost adjustment mechanism or purchased power adjustment mechanism or Rate Schedule providing for the adjustment of fuel and purchased power, proration of these charges will be at Company's option. If Company elects to prorate these charges, then each adjustment factor and the estimated usage associated with the adjustment factor must be shown on the bill.

4.05.05 **Delayed Payment Charge:**

- a) If the bill becomes delinquent, a Delayed Payment Charge in an amount equal to 2 percent of the delinquent amount owed for current Electric Service will be added and Company may initiate any collection efforts.
- b) Non-Residential customers who are unable to make timely payment of bills before the delinquency date due to internal bill paying procedures will be given an opportunity to receive a copy of each bill at a second location at no additional cost. Moreover, if a non-Residential customer chooses, Company will allow an additional 14 days in which to pay monthly bills before they become delinquent provided that customer agrees to pay a fee each month equal to one percent of the amount owed for current utility service. Customer's service agreement will be canceled upon Non-Residential customer's request or upon customer's failure to pay any bill before the extended delinquency date. Once canceled, no new agreement with the same customer will be permitted.
- 4.05.06 Partial Payment: If customer makes partial payment for the total bill, payment will be credited first to the balance outstanding for Electric Service beginning with the oldest service debt, then to additional utility charges, such as disconnection or reconnection charges, and then to special charges.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

		Index	
THE STATE CORPOR	ATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL,	INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE	Section 4
-	(Name of Issuing Utility)		
EVERGY KANSA	AS CENTRAL SERVICE AREA	Replacing Schedule <u>G</u>	<u>1&C</u> Sheet <u>16</u>
(Territory to	(Territory to which schedule is applicable) which was		June 23, 2016
No supplement or separate u shall modify the tariff as sho	nderstanding own hereon.	Sheet 16 of 32 Sheets	
	GENERAL TERMS AN	ID CONDITIONS	
4.05.07	Combined Payment for Several M	<u>eters</u> :	
	, , , , ,	plicable if customer: r payment of multiple utility	
	, i ,	erent dates in the month; ng setting forth the location ling the respective names in	

- Service is rendered including the respective names in which the accounts are carried; and
- iii) intends to make payment of all bills on or before the delinquency date of any one of such accounts.
- b) Company shall have no obligation under this subsection 4.06.07 if customer fails to make payment within the time limit of the one account specified in customer's notice to Company.
- c) If payment is not made within the time selected for payment of the bill, then Company shall collect Delayed Payment Charges as required in Section 4.05.05 on the basis of each single billing. Company's agreement with customer shall automatically be canceled after the third time the Delayed Payment Charge is assessed against customer during any consecutive 12month period.

Issued	February Month	14 Day	2020 Year
Effective	Month	Day	Year
Bu			

	In	dex	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUI	LE Section 4	
(Name of Issuing Utility)			
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>17</u>	
(Territory to which schedule is applicable)	which was filed	June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 17 of 32 Sheets		

- 4.05.08 <u>Meter Readings Not Combined</u>: Each class of Electric Service at each separate location supplied will be metered and billed separately. When more than one meter or metering facility is set at one premise for customer's convenience, or when customer has Electric Service at different premises, the readings of the separate meters will not be combined for billing purposes unless the applicable Rate Schedule provides otherwise. When more than one meter or metering facility is set for Company's convenience, the readings of the separate meters may be combined for billing purposes.
- 4.05.09 <u>Correction of Erroneous Bills</u>: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be credited. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. However, if the amount is greater than the amount specified in Section 12.03, <u>Credit Due Amount</u>, and customer so requests, the amount will be refunded. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04, <u>Bill Error Amount</u>.
- 4.06 Average Payment Plan:
 - 4.06.01 <u>Availability</u>: Upon mutual agreement between customer and Company the Average Payment Plan (APP) is available to any customer who qualifies for Electric Service under Company's Residential Electric Service and Small General Service rate schedules (excluding industrial) and Churches on any rate schedule.
 - 4.06.02 <u>Eligibility: To be eligible to be billed under the terms and provisions of the APP, the</u> <u>Customer must meet the following requirements:</u>
 - a) The Customer must be currently receiving service under one of said schedules.
 b) The Customer must have received service continuously at the Customer's present premises for at least twelve (12) months prior to the election or agree to the Company's estimate for such service to be determined in accordance with

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year

By

	Index
THE STATE CORPORATION COMMISSION OF KANSAS EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KAN	NSAS CENTRAL SCHEDULE <u>Section 4</u>
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>18</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 18 of 32 Sheets
GENERAL TERMS AND (CONDITIONS
<u>Company.</u> <u>d) The Customer must satisfy, an</u> <u>General Rules and Regulations A</u> <u>Application for Average Payment Plan: Comp</u> <u>payment shall constitute a request for</u> <u>4.06.03 Election: Commencing after the impl</u> <u>(CCB) system, each month the Com</u> <u>under Residential Service or Small C</u> <u>issuing a bill which shall contain two</u> <u>Average Payment amount due under</u> <u>the APP if the Customer pays the Average</u>	ny delinquent amount not in dispute with the nd be in conformance with, the Company's applying to Electric Service. pletion of Company's application for average
 account balance in arrears shall be in APP, if the following conditions are sated a) The arrearage is not as a result including an agreement under the Rule 4.06.04; b) The arrearage is not as a result of c) The Customer agrees to pay, in the amount in arrears, divided amount, to be determined in acconduct the arrears amount service, shall be considered in accordance with the provisions or prov	of default of a previous payment agreement, e provisions of the Cold Weather Rule or this f tampering or diversion; twelve equal installments, an amount equal to by twelve (12), plus the Average Payment

Issued	February	14	2020
	Month	Day	Year
		-	
Effective _			
	Month	Day	Year

р.
B١
-,

	Index		
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4		
(Name of Issuing Utility) EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>19</u>		
(Territory to which schedule is applicable)	which was filed June 23, 2016		
No supplement or separate understanding shall modify the tariff as shown hereon.Sheet 19 of 32 Sheets			
GENERAL TERMS AND CONDITIONS			
participation in the APP until all amounts owed are paid in full.			

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

Barrin 1968, Theo I restactive	Darrin Iv	es, Vice	President
--------------------------------	-----------	----------	-----------

្ឋារ

		Index	
	ATION COMMISSION OF KANSAS NC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERG	Y KANSAS CENTRAL SCHEDULE Section 4	
EVERGY KANSA	(Name of Issuing Utility) S CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>20</u>	
(Territory to	which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate un shall modify the tariff as show	derstanding vn hereon.	Sheet 20 of 32 Sheets	
4.06.053	GENERAL TERMS AN Calculation of Average Payment	ND CONDITIONS	
	calculate customer's APP monthl	y bill based upon available history estimated if not 2 calendar months. The monthly APP bill shall be	
	a) current Net Monthly Bill, plus		
	b) previous 11 Net Monthly Bills, estimated if not known, plus		
	 c) financial transactions that would impact customer's monthly bill (e.g., rebate and rebill), divided by 		
	d) twelve (12), plus		
	e) Periodic Review Adjustment amount.		
	Commencing with the implementation of the Customer Care and Billing (CCB) system, the calculation of the Average Payment Plan will be as follows:		
	calculation of the Plan paymer of bills for the Customer. Each (12) bills for the Customer, alo payments compared to actual the Plan payment will automat	2) months of usage history at the premises, the t will be the average of the last twelve (12) months month, the Company will average the prior twelve ng with the cumulative balance of the Plan usage ((prior 12 bills + over/under balance)÷ 12); ically adjust on the next month's bill if there is more culation from the current Plan payment amount.	

I the customer does not have twelve (12) months of usage history at the
 premises, the Plan payment will be the average of the last nine (9) months of bills
for the Customer.

If the Customer does not have nine (9) months of usage history at the premises, but is otherwise eligible for an APP, the Customer must speak to a Customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing usage history of nearby Customers with like premises.

Issued	February	14	2020
	Month	Day	Year
Effective			
_	Month	Day	Year

R	٦
υ)

		Index	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS	CENTRAL S	CHEDULE	Section 4
(Name of Issuing Utility)	Replacing Sc	hedule <u>GT&</u>	C Sheet 21
EVERGY KANSAS CENTRAL SERVICE AREA	itepiaeing be		
(Territory to which schedule is applicable)	which was fil	ed Ju	une 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 21 of	32 Sheets

For the purpose of calculating an average payment amount, "like premises" means premises of Customers served under the same rate schedule for Customers serviced under Residential Service rate schedules and "like premises" means premises of Customers served under the same rate schedule and operating in a similar industry for Customers serviced under Small General Service rate schedules.

Customers serviced under Small General Service rate schedules who have less than nine (9) months of usage history at the premises shall be ineligible for the plan if usage history of nearby Customers with like premises is not available.

c) Adjustments

(i)

(i) The monthly amounts payable under the Plan will be adjusted to reflect any rate schedule changes.

- (ii) <u>The monthly amounts payable under the Plan may be adjusted for</u> <u>abnormal weather conditions, historical usage at the current premise, or</u> <u>other factors. The estimated annual adjusted billing, and thus the monthly</u> <u>level payment amount, may be revised if the earlier estimate was</u> <u>underestimated or overestimated due to Customer use, weather</u> <u>conditions, rate tariff changes, or other factors.</u>
- d) Review of Contract: Customer may, at any time, request that the Company review the account for a modification to the average payment amount.
- 4.06.064 <u>Average Payment Plan -Monthly Billings</u>: Customer's <u>APPaverage</u> monthly billings are due and payable as provided in Section 4.01, <u>Payment of Bills</u>. If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Company may terminate the APP if customer fails to pay any average monthly billing on or before its due date for 2 consecutive months. Billings to customers using the APP will contain the information specified in subsection 4.05.01, <u>Information on Bill</u>, and shall also show the overage or underage of the amounts paid to date as compared to the amounts calculated under Company's normal billing procedures for the same period.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year

Darrin Ives, Vice President

	In	dex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY F	KANSAS CENTRAL SCHEDUI	E Section 4
(Name of Issuing Utility)		
	Replacing Schedule_	<u>GT&C</u> Sheet <u>22</u>
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 22 of 32 Sheets

- 4.06.075 Periodic Review Adjustment: A Periodic Review Adjustment shall consist of the Settlement Balance (the net accumulated difference between billings calculated under the rate schedule the customer takes Electric Service under and the billed Average Payment amounts) divided by twelve (12). The Periodic Review Adjustment shall be used for determining an increase or decrease to customer's APP bill for the twelve months following the Periodic Review. A Periodic Review may occur upon customer's request to review customer's APP or upon Company's review of customer's account (e.g., as a result of edits in Company's billing system). Company shall review each customer's APP at least annually. The Periodic Review, upward or downward adjustments, may result from, but are not limited to, rate changes, variations in usage, or weather conditions. The Periodic Review Adjustment shall be limited to an increase or decrease of 30% of customer's APP amount. Company and customer may mutually agree to provide for a greater Periodic Review Adjustment amount.
 - Commencing with the implementation of the Customer Care and Billing (CCB) system, the Settlement Balance (also referred to as cumulative balance) becomes part of the APP monthly bill calculation and thus eliminates this Periodic Review Adjustment.
- 4.06.086 <u>Termination of the Average Payment Plan</u>: <u>The election shall continue from month</u> to month, unless terminated upon the occurrence of any of the following event:
 - <u>a.</u> Final settlement occurs only when participation in the APP is terminated. Termination may occur at the request of <u>C</u>eustomer.
 - b. or il f there is a 60-day arrearage at time of billing or pursuant to any of the provisions in Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, <u>APP billing may be terminated</u>. The Customers unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the APP by paying all amounts due and notifying the Company.

No interest shall be due from or payable to the Customer as a result of APP billing

Issued	February	v 14	2020
	Month	Day	Year

Effective

Month Day Year

R	v
	y

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	Y KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>23</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 23 of 32 Sheets

termination. - Any amount due or owing including the Settlement Balance (debit or credit) shall be included in the current bill upon termination.

4.06.09 General Rules and Regulations Applicable: Except as expressly set forth above, this APP in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

4.07 Cold Weather Rule:

4.07.01 <u>Applicability</u>: The provisions of this Cold Weather Rule allow for special payment and disconnection procedures for any qualifying Residential customer. The rule allows a qualifying Residential customer the opportunity to retain or restore Electric Service during the designated cold weather period and enter into a payment agreement with Company. The cold weather period extends from November 1 through March 31, when the National Weather Service forecasts that the temperature will drop below 35 degrees (activating temperature) or will be in the mid 30s or colder within the following 48-hour period.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
D.			

	lr	ndex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDU	LE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>24</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 24 of 32 Sheets
1		

4.07.02 Customer's Responsibilities:

- a) Any Residential customer with unpaid arrearage owed to Company will qualify under the Cold Weather Rule provided customer complies with the following provisions:
 - i) informs Company of the inability to pay a bill in full;
 - ii) gives Company sufficient information to develop an appropriate payment agreement;
 - iii) applies for federal, state, local, or other utility assistance funds for which customer may be eligible;
 - iv) makes an initial payment of one-twelfth of customer's arrearage and onetwelfth of customer's bill for current consumption during the most recent billing period for which Electric Service was provided, plus the full amount of any disconnection and reconnection fees, plus any applicable Security Deposit; and
 - V) enters into a payment agreement with Company setting forth the terms of customer's obligation to pay past, current, and future charges for Such payment agreement shall allow customer's Electric Service. unpaid account balance to be amortized over a period not exceeding 11 months.
- b) In addition, a payment agreement may contain arrangements mutually agreeable and individualized to customer's particular situation.

Issued	February Month	14 Day	<u>2020</u> Year
Effective	Month	Day	Year
By			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	RGY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>25</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 25 of 32 Sheets

- c) Notwithstanding the requirements for an initial payment described above, Company may accept a lesser amount when it is able to verify special circumstances of need provided that the initial payment and future installments will eliminate customer's entire arrearage.
- 4.07.03 Company's Responsibilities: Company's responsibilities under the Cold Weather Rule are outlined as follows:
 - a) Company shall mail written notice of the Cold Weather Rule once a year, at least 30 days prior to the cold weather period, to each Residential customer who is currently receiving Electric Service. In addition, Company shall also mail a notice to each Residential premise that has been disconnected during or after the most recent cold weather period and remains without Electric Service. Company shall file a copy of the notice with the Commission.
 - b) In addition to the requirements of Section 5.01, Conditions for Discontinuing Electric Service, Company shall, during the first 24 hours of the 48 hour period prior to Company's termination of Electric Service, attempt to contact customer of record by telephone and make one attempt at a personal contact with customer of record on the day prior to termination of Electric Service if telephone contact on that day was not made. If customer is not contacted during the phone call(s) or the personal contact the day prior to termination of service, Company's employee shall leave a disconnect message on the door on the day prior to disconnect. There will be no charge for this service.
 - c) On the day of disconnection, Company must receive a 24-hour forecast above the activating temperature from the National Weather Service. If the temperature is then forecasted to be below the activating temperature, the disconnection may not be carried out and Company must wait for another 48hour forecast above the activating temperature and follow the same procedure prior to disconnection.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Bv			

	Inde	X
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY H	KANSAS CENTRAL SCHEDULE	Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule	<u>GT&C</u> Sheet <u>26</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet	26 of 32 Sheets

- d) Company shall inform customer, in the telephone contact, with the normal 10 day disconnect notice prepared in accordance with Section 5.01, Conditions for Discontinuing Electric Service, the personal contact, and the additional disconnect message left on customer's door, of the following information:
 - i) that Company operates under a Cold Weather Rule and that there are opportunities for customer to avoid discontinuance of Electric Service by complying with the Customer's Responsibilities;
 - ii) that Customer must meet the requirements set forth in subsection 4.07.02, Customer's Responsibilities;
 - iii) that Company maintains a list of organizations from which funds may be available to pay utility bills;
 - iv) inform the customer of, or provide a list of all pay arrangements for which the customer may qualify. Prior to discussing any Cold Weather Rule payments over a period of fewer than 12 months, the Company shall inform the customer of the customer's right to have an Average Pay Plan for current and future consumption and to have the arrearage amount paid through an initial payment and equal installments over the next 11 months;
 - v) that Company offers a third party notification plan; and
 - vi) that formal and informal complaint procedures are available to customer prior to termination during the cold weather period. Company shall provide customer the telephone number of the Commission's Consumer Protection Office.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

Darrin Ives, Vice President

Ind	ex
ANSAS CENTRAL SCHEDULE	E Section 4
Replacing Schedule	<u>GT&C</u> Sheet <u>27</u>
which was filed	June 23, 2016
Sheet	27 of 32 Sheets
	CANSAS CENTRAL SCHEDULI Replacing Schedule which was filed

- e) Except as specified in Section 5.01, <u>Conditions for Discontinuing Electric</u> <u>Service</u>, Company shall not disconnect customer's Electric Service when the local National Weather Service office has forecasted the temperature to drop below 35 degrees Fahrenheit or that it will be in the mid 30s or colder within the next 48-hour period.
- f) Company will not assess customer an additional Security Deposit as a condition for qualification under the Cold Weather Rule. However, an assessment of a Security Deposit made under the provisions of the existing standards and in conjunction with the Cold Weather Rule is appropriate if amortized over the payment plan period. The Security Deposit shall not be amortized over a period less than the period stated in Section 3.02, <u>Security Deposit</u>.
- g) When customer contacts Company for assistance under the Cold Weather Rule or generally regarding energy conservation measures, Company shall inform customer of the long range advantages of weatherization programs and encourage customer to apply for weatherization and insulation assistance. Company shall also inform customer of the availability of an energy analysis through the Audit for Conservation Today (ACT) program, and the benefits and associated costs of the energy analysis.
- 4.07.04 <u>Default</u>: Unless subsequently cured by customer, if customer provides Company with a check, electronic payment or draft with insufficient funds for the initial payment or for any installment of the payment plan, then customer shall be in default of the Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan shall not be eligible for an Extended Payment Plan under Section 4.08 unless customer pays Company the arrearages from the prior Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan if it complies with the provisions of subsection 4.07.02, <u>Customer's Responsibilities</u>. This includes making an initial payment and payment of any disconnect or reconnect charges. Once customer has been informed of the payment plans offered under the Cold Weather Rule, any payment plan that is negotiated by customer and Company shall be considered to be a Cold Weather

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
D			

	In	dex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUI	.E Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>28</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	et 28 of 32 Sheets

Rule Payment Plan. However, a customer with a payment plan of less than 11 months shall not be in default of that payment plan if the payments made prior to customer's default are equal to or greater than the amount that would have been required under an 11-month payment plan.

4.07.05 <u>Cure of Default</u>:

- a) Customer may cure a default of a payment agreement caused by:
 - i) making an initial payment as required in subsection 4.07.02, <u>Customer's</u> <u>Responsibilities;</u>
 - ii) paying all disconnection and reconnection charges incurred as a result of the default; and
 - iii) complying with all other provisions of the Cold Weather Rule. Any charges for Electric Service incurred during customer's default shall be included in the payment agreement between Company and customer.
- b) Customer may cure default caused by theft or diversion of Electric Service by:
 - i) paying for the value of the Electric Service diverted, estimated based on historic use;
 - ii) making an initial payment as required under subsection 4.07.02, <u>Customer's</u> <u>Responsibilities;</u>
 - iii) paying all disconnection and reconnection charges incurred as a result of customer's default; and

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

		Index		
THE STATE CORPORATION COMMISSION OF KANSAS				
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS	S CENTRAL	SCHEDULE	Section 4	
(Name of Issuing Utility)				
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing	Schedule <u>GT</u>	<u>&C</u> Sheet <u>29</u>	
(Territory to which schedule is applicable)	which was	s filed	June 23, 2016	
No supplement or separate understanding		Sheet 20	of 32 Sheets	

iv) ——complying with all other provisions of the Cold Weather Rule. All other charges, costs, damages, and Security Deposits provided for under Company's General Terms and Conditions when customer has tampered or fraudulently used Company's facilities shall be included in the full payment made by the agreement between Company and customer prior to restoration of service.

- 4.07.06 Renegotiation of Cold Weather Rule Agreement: Customer may contact Company and renegotiate its Cold Weather Rule payments if customer receives utility or other lump sum assistance.
- Disconnections under the Cold Weather Rule: The Company may disconnect 4.07.07 customers Electric Service after proper notice is given pursuant to the provisions detailed in Section 5 Disconnection of Electric Service. The disconnection provisions are modified during the Cold Weather Rule period as follows:
 - a) Company may disconnect customer when customer causes or permits unauthorized use, interference, tampering or diversion of Electric Service (meter bypass) on or about customer's premises
 - i) after a 48 hour written or 24 hour oral disconnection notice is provided to customer with the telephone number of the Commission's Protection Office, or
 - ii) 10 days after a disconnection notice is sent, whichever is quicker.
 - iii) Electric Service must be restored as soon as possible, using every commercially reasonable effort, after full payment has been made by customer for the diversion charges.

Issued	February Month	14 Day	2020 Year
	Montin	Day	I cai
Effective			
	Month	Day	Year
By			

Darrin Ives, Vice President

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVE	RGY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>30</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 30 of 32 Sheets

- b) Company may disconnect when customer misrepresents their identity or provides false information for the purpose of obtaining or retaining Electric Service:
 - i) after a 48 hour written or 24 hour oral disconnection notice is provided to customer with the telephone number of the Commission's Protection Office, or
 - ii) 10 days after a disconnection notice is sent, whichever is quicker.
- c) Company may disconnect when a customer tenders an insufficient funds check or electronic payment for the initial payment or an installment payment under a Cold Weather Rule payment plan and does not cure the insufficient payment within the 10-day notice period after a disconnection notice is sent regardless of temperature.

4.08 Extended Payment Plan:

- Α. A payment plan similar to the Cold Weather Rule payment plan is available to Residential customers with arrears during non-Cold Weather Rule periods. Customer will have up to 12 months to pay off an arrearage with the initial payment being one-twelfth of the sum of the arrearage plus the bill for consumption during the most recent billing period for which Electric Service was provided. Customer must pay off any arrearage from a previous Cold Weather Rule plan or Extended Payment Plan before entering into this plan. Company must inform customers of this option.
- B. Extended Payment Plan monthly billings are due and payable as provided in Section 4.01, Payment of Bills. A 2 percent Delayed Payment Charge based upon such billing will be added if an Extended Payment Plan monthly billing becomes delinguent. Company may terminate an Extended Payment Plan if customer fails to pay any Extended Payment Plan monthly billing on or before its due date.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

	In	dex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUL	E Section 4
(Name of Issuing Utility)		
	Replacing Schedule_	<u>GT&C</u> Sheet <u>31</u>
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	t 31 of 32 Sheets

- C. Extended Payment Plan billing will contain the information specified in subsection 4.05.01, Information on Bill.
- 4.09 Third Party Notification: Upon mutual agreement between Company, customer and any interested third party, Company will notify such third party when customer's bill becomes delinquent. The purpose of this agreement is to afford customer all available methods to maintain the account balance on a current basis and retain Electric Service. Other than providing notice. Company shall have no responsibility to the third party and the third party shall have no obligation to pay customer's delinquent bill.
- 4.10 Charges For Work Done On Customer's Premises By Company: Except as provided in Section 6, Customer's Service Obligations, Company shall charge customer for all materials furnished and work done on customer's premises beyond the Point of Delivery. Company shall charge customer once the investigation of a suspected unsafe condition is completed. Unless the unsafe condition on customer's premises is a result of Company's negligence, then no such charges shall apply to customer. Any charge shall be based upon Company's existing schedule of charges. Company shall not charge customer for replacement or repair of equipment furnished and owned by Company on customer's premises unless the repairs or replacements were caused by customer or customer's agent's negligence or misuse.
- 4.11 Rate Change Notice: Company shall provide general information explaining overall changes in rates to customers through bill inserts or direct mail when new rates are implemented due to a rate proceeding.
- 4.12 Seasonal Disconnect Service: Billings shall be on a year-around basis for customers unless the individual Rate Schedule or Rider under which customer takes Electric Service provides otherwise. The customer charge in the rate schedule shall apply during the offseason months when no Electric Service is used for those customers whose Electric Service requirements are seasonal. Examples of those customers include, but are not limited to, outdoor theaters, drive-ins, amusement parks, sport centers, golf courses, driving ranges, gun clubs, saddle clubs, swimming pools, etc.

Issued	February Month	14 Day	2020 Year
Effective	Month	Day	Year
By			

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS	_	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE	Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT</u>	<u>F&C</u> Sheet <u>32</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 32	of 32 Sheets

4.13 <u>Customer Requested Information Charge</u>: Customer or customer's consultant shall pay Company the cost of reviewing its records, time spent calculating potential refund and on discussions with customer, consultant or the Kansas Department of Revenue regarding customer's sales tax exemption application plus applicable overheads. However, in no event shall customer pay less than the <u>Customer Requested Information Charge</u>, as filed in Section 12.13, for processing sales tax exemptions. The charge does not apply to requests by customer for billing history. In no event shall the charge exceed the customer's total sales tax refund. In addition, the charge shall only be deducted from customer's actual sales tax refund.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
		-	
By			

Darrin Ives, Vice	e President
-------------------	-------------

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	Y KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>1</u>	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 1 of 29 Sheets	
GENERAL TERMS AN	ID CONDITIONS	

4. BILLING AND PAYMENT

4.01 Payment of Bills:

- B. All bills for Electric Service are due and payable upon receipt. Normally bills shall be sent by mail. In addition, Company offers customers an electronic (e-mail) billing option. Customer may change this option at any time. The non-receipt of a bill by customer shall not release or diminish the obligation of customer with respect to the full payment thereof, including the delayed payment charge. If the last calendar day for remittance falls on a day when Company's authorized agents are not available to the general public, then the final payment date shall be extended through the next business day.
- C. Residential customer bills for Electric Service are delinquent on the date specified thereon. This date is the last date payments that are received can, in the normal and reasonable course of business, be credited to customer's account in preparation of the next succeeding normal bill. Unless otherwise specified by contract or applicable Rate Schedule, non-residential bills for Electric Service are delinquent 15 days after the mailing date of bill.

4.02 Responsibility for Bill Payment:

A. Customer's failure to pay obligations to and claims by Company under customer's Service Agreement for utility related services shall constitute a default justifying discontinuance of Electric Service under Section 5 of these General Terms and Conditions. Customer's failure to pay Company other than amounts due Company under customer's Service Agreement for Electric Service, shall not be a default justifying discontinuance of customer's Electric Service under Section 5 of these General Terms and Conditions. Company's failure to pay customer when required or to give customer credit shall not justify customer's failure to pay the amounts due Company under customer's Service Agreement for utility related services nor prevent customer from being in default. Default shall be determined as follows:

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	\Lambda Day	Year
		N	
By	0	- Mar	
Darrin Ives, Vice President			

		Index		
THE STATE CORPORA	ATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, I	INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCHEDULE S	ection 4	
	(Name of Issuing Utility)			
EVERGY KANSA	S CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u>	Sheet2	
(Territory to	which schedule is applicable)	which was filed June	e 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 2 of 29 Sheets		
GENERAL TERMS AND CONDITIONS				
1.	customer's failure to conform to	these General Terms and Conditio	ns,	
2.	customer's failure to pay in f customer's Service Agreement f	ull any delinquent amount due or utility related services, and	Company under	

- 3. customer's obligation to pay in full any delinquent amount due Company under customer's Service Agreement for utility related services shall be separate from other obligations and claims between Company and customer.
- B. Company shall not threaten or refuse service to, or threaten or disconnect Electric Service of, a customer for an outstanding debt on an account unless the individual either signed the service agreement on the account or agreed orally at time service was established to be responsible for the account. The only exception to this rule is when an individual and customer, who signed the Service Agreement or orally agreed to be responsible for the account at the time Electric Service was established, lived together when the debt was incurred and continue to live together.
- C. Company shall not threaten or refuse Electric Service to or threaten or disconnect Electric Service of customer for an outstanding debt more than five years old under a signed Service Agreement or three years under an oral agreement.
- 4.03 Methods of Payment
 - A. Payment By Mail:
 - 1. Customers paying by mail shall place a check or money order in a clearly addressed envelope and shall post such payment to cause it to arrive at Company's remittance processing center on or before the delinquency date.
 - 2. If Customer pays by personal check and said personal check is returned by the bank for non-payment due to insufficient funds, then Company may assess an Insufficient Funds Charge of \$30.00 pursuant to Sections 12.07.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
- U /		V	
By	2	pres	
Darrin Ives Vice President			

	In	dex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUI	LE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule_	<u>GT&C</u> Sheet <u>3</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 3 of 29 Sheets	

- 3. Company may require customer to make payment of bills by cash at an authorized pay agent location or by mailing certified checks or money orders.
- 4. Company may convert personal checks into Electronic transactions. If Company elects to convert personal checks into electronic transaction(s) and said electronic transaction is returned by the bank for non-payment due to insufficient funds, then Company may assess a charge of \$30.00 pursuant to Section 12.08, Insufficient Funds Service Charge.

B. <u>Authorized Pay Agents:</u>

- 1. Company may contract with Authorized Pay Agent(s) to establish and maintain an authorized network of non-utility businesses at appropriate locations where customers can make payments in person using personal checks, an electronic payment (ACH transaction), money order, certified checks or cash.
- 2. Authorized payment locations shall provide a complete list of all available payment options and the amount of any associated fees payable by customers.
- 3. If Customer pays by personal check and said personal check is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Charge of \$30.00 pursuant to Section 12.07.
- 4. Company or its agent may convert personal checks into Electronic transactions. If Company or its agent elects to convert personal checks into an electronic transaction and said electronic transaction is returned by the bank for non-payment due to insufficient funds returns, then Company may assess a charge of \$30.00 pursuant to Section 12.08 Insufficient Funds Service Charge.
- 5. Company may require customer to make payment of bills by cash or by mailing certified checks or money orders.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
\	`	V_	
By	5	- pur	
Darrin Ives, Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>4</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 4 of 29 Sheets
GENERAL TERMS AN	D CONDITIONS

- C. <u>Electronic Payment or Draft:</u> Customer may request Company or an Authorized Pay Agent to issue a draft or electronic transaction on the customer's account in a U.S. financial institution for payment of customer's bill for utility services.
 - 1. The decision to accept an Electronic Payment shall be solely that of Company.
 - 2. Company may administer Phone Check requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system. Requests for Web Payment may be made through Company's Internet web site.
 - 3. Company shall credit an Electronic Payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
 - 4. Customer shall ensure that sufficient funds are available to pay the amount of the requested Electronic Payment or Draft.
 - a. An Electronic Payment returned to Company for insufficient funds may incur a charge pursuant to Section 12.08 <u>Insufficient Funds Service Charge</u>.
 - b. A Draft Payment returned to Company for insufficient funds may incur a charge pursuant to Section 12.07 <u>Insufficient Funds Charge</u>.
 - c. An Electronic Payment or Draft returned to Company for insufficient funds may cause customer's account to be deemed delinquent as if the payment had never been tendered.
 - d. Company may refuse to issue an Electronic Payment or Draft for a customer who has tendered to Company one or more insufficient funds payments.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
		V	
By	2	- pues-	
Dar	rin Ives. Vice	President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>5</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 5 of 29 Sheets

- D. <u>Credit Card Payment:</u> Customer may request Company or an authorized agent to accept payment by customer's credit card for payment of customer's bill for utility services. Commercial and Industrial customers will pay to authorized agent a fee not to exceed the amount specified in Section 12.15 <u>Credit, Debit Card Fee</u>. Residential customers will incur no fee.
 - 1. The decision to accept a credit card payment shall be solely that of Company or its authorized agent.
 - 2. Company may administer credit card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.
 - 3. Company shall credit a credit card payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
 - 4. A credit card payment reversed for any reason may cause customer's account to be deemed delinquent as if the payment had never been tendered.
 - 5. Company or its agent may refuse to accept credit card payments from a customer who has obtained the use of a credit card improperly. This may include but is not limited to; reported or suspected use of credit cards in a fraudulent manner, reported or suspected use of stolen credit card or is defrauding the Company or owner of the credit card.
- E. <u>ATM or Debit Card Payment:</u> Customer may request Company or an authorized agent to accept payment by customer's debit or ATM card for payment of customer's bill for utility services. Commercial and Industrial customers will pay to authorized agent a fee not to exceed the amount specified in Section 12.15 <u>Credit, Debit Card Fee</u>. Residential customers will incur no fee.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
`	\mathbf{i}	V_	
By	to	- Nur	
Dat	rrin Ives Vice	President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	GY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>6</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 6 of 29 Sheets
GENERAL TERMS A	ND CONDITIONS

1. The decision to accept a debit or ATM card payment shall be solely that of Company or its authorized agent.

т 1

- 2. Company may administer debit or ATM card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.
- 3. Company shall credit a debit or ATM card payment through authorized payment processes to the customer's account as if payment had been received at Company's remittance center on the same business day as the customer's payment.
- 4. Customer shall be responsible for and ensure that sufficient funds are available to pay the amount of the requested debit or ATM payment.
 - a. A debit or ATM card payment returned to Company for insufficient funds or reversed by customer may incur a charge pursuant to Section 12.08 Insufficient Funds Service Charge.
 - b. A debit or ATM card payment returned to Company for insufficient funds may cause customer's account to be deemed delinquent as if the payment had never been tendered.
 - c. Company or its agent may refuse to accept ATM or debit card payments from a customer who has obtained the use of an ATM or debit card improperly. This may include, but is not limited to; reported or suspected use of an ATM or debit cards in a fraudulent manner, reported or suspected use of stolen ATM or debit card or is defrauding the Company or owner of the ATM or debit card.

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
$\overline{\frown}$	Month	∧ Day	Year	
		V_		
By	6	- Nur-		
Darrin Ives. Vice President				

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		-
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 7 of 29 Sheets	
GENERAL TERMS AN		

F. <u>Automatic Bill Payment Plan</u>: Company may establish a program that will, upon a customer's request, systematically withdraw the customer's billed payments from his/her account at a bank or recognized financial institution.

If Customer pays by Automatic Bill Payment and said payment is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Service Charge of \$30.00 pursuant to Section 12.08.

4.04 Meter Reading

- 4.04.01 <u>Meter Reading Periods</u>: Unless otherwise provided for in Company's General Terms and Conditions or Rate Schedules or Riders, meters shall be read periodically in a range of no less than 26 days and no more than 36 days for monthly billings. Company may vary its monthly meter reading for customers to take into account the effects of connection, disconnection, or rerouting of meter routes. Company may adopt a cycle-billing plan for dividing its service territory into districts and for reading meters on a schedule of days throughout the month.
- 4.04.02 Customer Read Meters:
 - a) Company may request customers in sparsely populated areas or customers with inaccessible meters, to read their meters at intervals approximating the billing period. Company's requests for meter readings by customers shall be on printed forms provided by Company or by customers using Company's Interactive Voice Recording (IVR) System. Such forms shall contain instructions as to method of obtaining the reading.
 - b) While meter readings by customer will be used for billing purposes those readings shall not be considered final. Such customer's meters will be read at least once a year by Company and the readings obtained shall be compared with customer's readings. Company shall adjust customer's bill in accordance with subsection 4.04.03, <u>Estimated Bills</u>, if there is any difference between the readings. Except as provided in subsection 4.04.03, <u>Estimated Bills</u>, a final bill when Electric Service is discontinued shall be based on an actual reading by

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
	\mathbf{i}	V	
By	50-	- Nur	
D	arrin Ives, Vice F	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>8</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 8 of 29 Sheets
GENERAL TERMS AN	D CONDITIONS

Company.

4.04.03 Estimated Bills:

- a) Company may estimate customer's usage for a billing period and render a bill accordingly. Company may render a bill based on estimated usage only if the estimating procedures employed by Company and any substantial changes in those procedures have been approved by the Commission. Company may render a bill based on estimated usage in the following instances:
 - i) to seasonal customers, provided an appropriate Rate Schedule is filed with the Commission and an actual reading is obtained before each change in the seasonal cycle;
 - ii) when extreme weather conditions, emergencies, work stoppages, broken meters or other equipment failures or other circumstances beyond Company's control prevent actual meter readings;
 - iii) when Company is unable to reasonably obtain access to customer's premises for reading the meter and commercially reasonable efforts to obtain a reading of customer's meter, such as mailing or leaving preaddressed forms upon which customer may note the readings or IVR system which customer may call in the readings or enter the meter read via Company's Internet site have been unsuccessful;
 - iv) when customer does not furnish a meter reading as requested by Company; or
 - v) as customer's final, initial or corrected bill, but only when:
 - customer so requests provided any necessary adjustments are made to the bill upon a subsequent actual meter reading by Company;

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
	Month	∧ Day	Year	
- U \		V_		
By	2-	Nur		
Darrin Ives Vice President				

	Index		
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KA	ANSAS CENTRAL SCHEDULE Section 4		
(Name of Issuing Utility)			
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>9</u>		
(Territory to which schedule is applicable)	which was filed June 23, 2016		
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 9 of 29 Sheets		
GENERAL TERMS AND 2) an actual meter readir usage, but is used in estir	ng would not show an actual customer's		
3) an actual meter rea broken meter or other equ	ading cannot be taken because of a		
a meter reading on pre-addresse by entering the meter read throu usage, Company shall consider	will, Company may request customer to provide ed forms or through Company's IVR System or ugh Company's Internet site. When estimating er customer's historical consumption, current mers for whom actual meter readings were		

obtained and the length of the billing period.

- c) Except in cases where customer is serviced under an approved Rate Schedule providing otherwise, Company will not render a bill based on estimated usage for more than three (3) consecutive billing periods or six (6) billing periods per year. If the meter is inaccessible and customer is unavailable or fails to furnish a meter reading as requested, then Company may render an estimated bill as necessary. Such customer's meters will be read at least once a year by Company and an adjustment, if necessary, shall be made as provided herein. Company may charge customer a meter reading charge as provided in Section 12.02, <u>Meter Reading Charge</u>, if a special reading is required.
- d) When Company renders estimated bills, it will maintain accurate records of the reasons therefore and efforts made to secure actual readings for a period of at least 36 months. All such bills shall state that they have been based on estimated usage and Company shall make any appropriate adjustments upon subsequent reading of the meter by Company.

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
$\overline{\frown}$	Month	∧ Day	Year	
	\mathbf{i}	V		
ВуТ	ton	- nur		
Darrin Ives, Vice President				

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	GY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>10</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 10 of 29 Sheets

4.04.04 Estimated Bill Procedure:

- a) For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is not available, a second estimation attempt will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department will estimate usage based on historical usage information from the same premise and if and not available, the usage of customers with like premises.
- b) For customer with non-AMI meters, when a current meter read is unavailable, the system will average usage from 35 days prior to and 35 days after the same date of the previous year. If that information is not available, a second read estimation attempt will be made by averaging the usage from the prior two readings. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department will estimate usage based on historic usage information from the same premise and if not available, the usage of customers with like premises.

4.04.05 Meter Reading Charge:

- a) If a customer who has agreed to read customer's own meter fails to furnish a reading to Company for two consecutive billing periods, Company shall read customer's meter and may assess customer a Meter Reading Charge as filed in Section 12.02, <u>Meter Reading Charge</u>.
- b) In cases where a meter has been read, Company, shall at customer's request, reread customer's meter. However, should the reread verify the accuracy of the regular read, Company may assess customer a Meter Reading Charge as provided in Section 12.02, <u>Meter Reading Charge</u>. Should the reread of customer's meter indicate that the regular read was incorrect, Company will waive the Meter Reading Charge.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
		V	
By	the	- Nur	-
	Darrin Ives, Vice P	resident	

				Index		
THE STAT	E CORPORA	ATION	COMMISSION OF KANSAS			
EVERGY KAN	SAS CENTRAL, II	NC., & EV	/ERGY KANSAS SOUTH, INC. d.b.a. EVERGY F	KANSAS CENTRAL SCH	EDULE Sec	tion 4
		(Nam	e of Issuing Utility)	Penlacing Scher	dule <u>GT&C</u>	Sheet 11
EVER	RGY KANSAS	S CENT	FRAL SERVICE AREA	Replacing Scher		Sheet
	(Territory to w	which sc	chedule is applicable)	which was filed	June 2	23, 2016
No suppleme shall modify	nt or separate und the tariff as show	derstandi vn hereor	ng 1.	Sheet 11 of 29 Sheets		heets
			GENERAL TERMS AND	CONDITIONS		
4.05	Customer	Billing	<u>]</u> :			
	4.05.01	Infor	mation on Bill: Customers' bills	s will show:		
		tł b	The beginning and ending metan he billing period obtained fron willing shall disclose that it i Estimated" shall appear on the	n an electronic met is based on estim	er except that	at an estimated
		b) tł	he date of the most recent meter	late of the most recent meter reading and the date of the billing;		
			he final date by which a paym Charge is imposed;	which a payment can be received before a Delayed Payment ed;		
		d) tł	he actual or estimated Electric	Service supplied du	ring the billing	g period;
			he comparative energy const comparable period a year ago;	umption for the cu	rrent billing	period and the
			he fuel, power or energy cost a he total amount due;	adjustment in cents	per kilowatt-	hour (kWh) and
		•	he amount due for prompt pay payment;	yment and the amo	unt due after	delinquency in
		c p	he amount of additional charge collection, connection, discon payments, estimated billing adju he Commission;	nection or reconn	ection charg	es, installment
		u	or customers on the Average inderage of amount paid to alculated under Company's no	date as compared	to the cum	ulative amount

Issued	February	14	2020		
	Month	Day	Year		
		-			
Effective	January	18	2021		
\frown	Month	∧ Day	Year		
	\mathbf{i}	V_			
Ву	5	nu			
D	Darrin Ives, Vice President				

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY K	KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility) EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>12</u>	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 12 of 29 Sheets	
GENERAL TERMS AND CONDITIONS j) the monthly amounts due from customers paying down an arrearage under the Cold Weather Rule or other payment plans;		

- k) the total amount due for the current billing period;
- the amount due for franchise fee, state and local sales taxes or other surcharges stated separately, unless otherwise ordered by the Commission; and
- m) the address and telephone number of Company's office where customer may make a report, inquiry or complaint concerning a disputed bill, service rendered, account delinquency or termination of Electric Service.
- 4.05.02 <u>Charges for Special Services:</u> Company may include on the bill for utility related services other charges for special services. Special services are those not authorized by tariff or otherwise specifically regulated by the Commission, such as the sale of merchandise, insulation or services performed in connection therewith. Charges for special services shall be designated clearly and separately from charges for utility services.
- 4.05.03 Billing Adjustments:
 - a) Any adjustment to a previous bill which was based on estimated usage or a meter reading by customer will be shown on the bill. The adjustment shall be calculated for bills rendered during the period between the prior and most recent meter readings by Company. The adjusted bill shall show the credit due to customer or the balance due and payable to Company. Any credit due to customer may be applied as credit to customer's subsequent bills.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧ Day	Year
	. \	V_	
By	50-	- Nur	
Darrin Ives, Vice President			

		Index	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS	S CENTRAL	CHEDULE	Section 4
(Name of Issuing Utility)			
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing So	chedule <u>GT</u> &	<u>C</u> Sheet <u>13</u>
EVERGT KANSAS CENTRAL SERVICE AREA			
(Territory to which schedule is applicable)	which was fi	led	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 13 o	f 29 Sheets

b) However, if the amount is greater than the amount specified in Section 12.03, <u>Credit Due Amount</u>, and customer so requests, the amount will be refunded. If balance is due and payable to Company, customer may, upon request and approval of Company, pay the amount in equal monthly installments over a period of time at least equal to the adjusted billing period. In no case will an adjustment to an estimated bill be made for an amount which is less than the amount specified in Section 12.10, <u>Adjusted Bill Amount</u>.

4.05.04 Prorated Bills:

- a) Unless otherwise provided for in the application Rate Schedule or Rider, customer's Electric Service bills will be prorated for connections, disconnections or rerouting of meter routes if the billing period is less than 26 days or more than 36 days.
- b) Unless otherwise ordered by the Commission, Company shall prorate customer's bill during the billing month rates or tariffs become effective.
- c) If Company has an approved energy cost adjustment mechanism or purchased power adjustment mechanism or Rate Schedule providing for the adjustment of fuel and purchased power, proration of these charges will be at Company's option. If Company elects to prorate these charges, then each adjustment factor and the estimated usage associated with the adjustment factor must be shown on the bill.

4.05.05 Delayed Payment Charge:

a) If the bill becomes delinquent, a Delayed Payment Charge in an amount equal to 2 percent of the delinquent amount owed for current Electric Service will be added and Company may initiate any collection efforts.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
()			
By	0	- Mar	
Darrin Ives, Vice President			

		Index	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS	CENTRAL SC	HEDULE Section 4	
(Name of Issuing Utility)			
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Sch	edule <u>GT&C</u> Sheet	[4
(Territory to which schedule is applicable)	which was file	d June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 14 of 29 Sheets	

- b) Non-Residential customers who are unable to make timely payment of bills before the delinquency date due to internal bill paying procedures will be given an opportunity to receive a copy of each bill at a second location at no additional cost. Moreover, if a non-Residential customer chooses, Company will allow an additional 14 days in which to pay monthly bills before they become delinquent provided that customer agrees to pay a fee each month equal to one percent of the amount owed for current utility service. Customer's service agreement will be canceled upon Non-Residential customer's request or upon customer's failure to pay any bill before the extended delinquency date. Once canceled, no new agreement with the same customer will be permitted.
- 4.05.06 <u>Partial Payment</u>: If customer makes partial payment for the total bill, payment will be credited first to the balance outstanding for Electric Service beginning with the oldest service debt, then to additional utility charges, such as disconnection or reconnection charges, and then to special charges.
- 4.05.07 Combined Payment for Several Meters:
 - a) Company may make an agreement with customer not to assess the Delayed Payment Charge otherwise applicable if customer:
 - i) assumes responsibility for payment of multiple utility bills from Company which become due on different dates in the month;
 - ii) notifies Company in writing setting forth the location where such Electric Service is rendered including the respective names in which the accounts are carried; and
 - iii) intends to make payment of all bills on or before the delinquency date of any one of such accounts.
 - b) Company shall have no obligation under this subsection 4.06.07 if customer fails to make payment within the time limit of the one account specified in customer's notice to Company.

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
	Month	∧ Day	Year	
	ı 🔪	V _		
By Jon Aug				
Darrin Ives, Vice President				

		Index
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS C	CENTRAL SCHED	ULE Section 4
(Name of Issuing Utility)		
	Replacing Schedule	e <u>GT&C</u> Sheet <u>15</u>
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sh	neet 15 of 29 Sheets

- b) If payment is not made within the time selected for payment of the bill, then Company shall collect Delayed Payment Charges as required in Section 4.05.05 on the basis of each single billing. Company's agreement with customer shall automatically be canceled after the third time the Delayed Payment Charge is assessed against customer during any consecutive 12month period.
- 4.05.08 <u>Meter Readings Not Combined</u>: Each class of Electric Service at each separate location supplied will be metered and billed separately. When more than one meter or metering facility is set at one premise for customer's convenience, or when customer has Electric Service at different premises, the readings of the separate meters will not be combined for billing purposes unless the applicable Rate Schedule provides otherwise. When more than one meter or metering facility is set for Company's convenience, the readings of the separate meters may be combined for billing purposes.
- 4.05.09 <u>Correction of Erroneous Bills</u>: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be credited. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. However, if the amount is greater than the amount specified in Section 12.03, <u>Credit Due Amount</u>, and customer so requests, the amount will be refunded. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04, <u>Bill Error Amount</u>.
- 4.06 Average Payment Plan:
 - 4.06.01 <u>Availability</u>: Upon mutual agreement between customer and Company the Average Payment Plan (APP) is available to any customer who qualifies for Electric Service under Company's Residential Electric Service and Small General Service rate schedules (excluding industrial) and Churches on any rate schedule.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	∧ Month	∧Day	Year
		V	
By	to	- Nur	- - -
Darrin Ives, Vice President			

		Index
	ATION COMMISSION OF KANSAS INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCHEDULE Section 4
EVERGY KANSA	(Name of Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet <u>16</u>
(Territory to	which schedule is applicable)	which was filed June 23, 2016
No supplement or separate un shall modify the tariff as sho	nderstanding wn hereon.	Sheet 16 of 29 Sheets
	GENERAL TERMS A	ND CONDITIONS
4.06.02	Customer must meet the followir a) The Customer must be curre	ntly receiving service under one of said schedules.
	present premises for at least	received service continuously at the Customer's twelve (12) months prior to the election or agree to such service to be determined in accordance with <u>f APP monthly amount.</u>
	c) The Customer must not ha Company.	ve any delinquent amount not in dispute with the
		 and be in conformance with, the Company's ns Applying to Electric Service.
4.06.03	(CCB) system, each month the under Residential Service or Sn issuing a bill which shall contai Average Payment amount due u the APP if the Customer pays th	implementation of the Customer Care and Billing Company will notify eligible Customers then served hall General Service rate schedules of the APP by n two amounts: the actual amount due, and the inder the Plan. The Customer elects to pay under e Average Payment amount. A Customer may also at any time by contacting the Company's Customer

- 4.06.04 <u>Payment of arrears under the Average Payment Plan</u>: Customers who have an account balance in arrears shall be informed of, and may elect to be billed on this APP, if the following conditions are satisfied:
 - a) The arrearage is not as a result of default of a previous payment agreement, including an agreement under the provisions of the Cold Weather Rule or this Rule 4.06.04;

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	V)-	Va	
By	DD	- nas	
Darrin Ives, Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	Y KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	Declaring Scheduler OT 9 C Sheet 17
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>17</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 17 of 29 Sheets
GENERAL TERMS AN	ID CONDITIONS
b) The arrearage is not as a resu	Ilt of tampering or diversion;

c) The Customer agrees to pay, in twelve equal installments, an amount equal to the amount in arrears, divided by twelve (12), plus the Average Payment amount, to be determined in accordance with Rule 4.06.05.

Any Customer who fails to make timely payments of the Average Payment plus one-twelfth of the arrears amount, or who causes or permit diversion of electric service, shall be considered in default, and subject to disconnection in accordance with the provisions of Rule 5. The Company may require payment in full of the total amount in arrears as a condition of reconnection. A Customer who is in default may be removed from the APP and shall not be eligible for participation in the APP until all amounts owed are paid in full.

- 4.06.05 <u>Calculation of Average Payment Plan monthly bills</u>: Each month Company shall calculate customer's APP monthly bill based upon available history estimated if not known, not to exceed the prior 12 calendar months. The monthly APP bill shall be the sum of:
 - a) current Net Monthly Bill, plus
 - b) previous 11 Net Monthly Bills, estimated if not known, plus
 - c) financial transactions that would impact customer's monthly bill (e.g., rebate and rebill), divided by
 - d) twelve (12), plus
 - e) Periodic Review Adjustment amount.

Commencing with the implementation of the Customer Care and Billing (CCB) system, the calculation of the Average Payment Plan will be as follows:

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	$\langle \rangle$	V-	
By	Do	- nur	
Darrin Ivas Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVE	RGY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>18</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 18 of 29 Sheets

- a) If the Customer has twelve (12) months of usage history at the premises, the calculation of the Plan payment will be the average of the last twelve (12) months of bills for the Customer. Each month, the Company will average the prior twelve (12) bills for the Customer, along with the cumulative balance of the Plan payments compared to actual usage ((prior 12 bills + over/under balance)÷ 12); the Plan payment will automatically adjust on the next month's bill if there is more than a 10% variance in the calculation from the current Plan payment amount.
- b) If the Customer does not have twelve (12) months of usage history at the premises, the Plan payment will be the average of the last nine (9) months of bills for the Customer.

If the Customer does not have nine (9) months of usage history at the premises, but is otherwise eligible for an APP, the Customer must speak to a Customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing usage history of nearby Customers with like premises.

For the purpose of calculating an average payment amount, "like premises" means premises of Customers served under the same rate schedule for Customers serviced under Residential Service rate schedules and "like premises" means premises of Customers served under the same rate schedule and operating in a similar industry for Customers serviced under Small General Service rate schedules.

Customers serviced under Small General Service rate schedules who have less than nine (9) months of usage history at the premises shall be ineligible for the plan if usage history of nearby Customers with like premises is not available.

- c) Adjustments
 - (i) The monthly amounts payable under the Plan will be adjusted to reflect any rate schedule changes.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	$\langle \cdot \rangle$	V_	
By	Do	- nur	
Darrin Ives, Vice President			

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		10
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> She	et <u>19</u>
(Territory to which schedule is applicable)	which was filed June 23, 2010	6
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 19 of 29 Sheets	

- (ii) The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to Customer use, weather conditions, rate tariff changes, or other factors.
- d) Review of Contract: Customer may, at any time, request that the Company review the account for a modification to the average payment amount.
- 4.06.06 <u>Average Payment Plan Monthly Billings</u>: Customer's APP monthly billings are due and payable as provided in Section 4.01, <u>Payment of Bills</u>. If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Company may terminate the APP if customer fails to pay any average monthly billing on or before its due date for 2 consecutive months. Billings to customers using the APP will contain the information specified in subsection 4.05.01, <u>Information on Bill</u>, and shall also show the overage or underage of the amounts paid to date as compared to the amounts calculated under Company's normal billing procedures for the same period.
- 4.06.07 Periodic Review Adjustment: A Periodic Review Adjustment shall consist of the Settlement Balance (the net accumulated difference between billings calculated under the rate schedule the customer takes Electric Service under and the billed Average Payment amounts) divided by twelve (12). The Periodic Review Adjustment shall be used for determining an increase or decrease to customer's APP bill for the twelve months following the Periodic Review. A Periodic Review may occur upon customer's request to review customer's APP or upon Company's review of customer's account (e.g., as a result of edits in Company's billing system). Company shall review each customer's APP at least annually. The Periodic Review, upward or downward adjustments, may result from, but are not limited to, rate changes, variations in usage, or weather conditions. The Periodic Review Adjustment shall be limited to an increase or decrease of 30% of customer's APP amount. Company and customer may mutually agree to provide for a greater Periodic Review Adjustment amount.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	4)-	Vale	
By	Do	- Nur	
Darrin Ives, Vice President			

]	Index
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCHEDU	ILE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule	<u>GT&C</u> Sheet <u>20</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	She	eet 20 of 29 Sheets

Commencing with the implementation of the Customer Care and Billing (CCB) system, the Settlement Balance (also referred to as cumulative balance) becomes part of the APP monthly bill calculation and thus eliminates this Periodic Review Adjustment.

- 4.06.08 <u>Termination of the Average Payment Plan</u>: The election shall continue from month to month, unless terminated upon the occurrence of any of the following event:
 - a) Termination may occur at the request of Customer.
 - b) If there is a 60-day arrearage at time of billing or pursuant to any of the provisions in Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, APP billing may be terminated. The Customers unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the APP by paying all amounts due and notifying the Company.

No interest shall be due from or payable to the Customer as a result of APP billing termination.

4.06.09 <u>General Rules and Regulations Applicable:</u> Except as expressly set forth above, this APP in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
	\mathbf{i}	V_	
By T	to	- nur	-
Darrin Ives, Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS	S CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>21</u>
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 21 of 29 Sheets

4.07 Cold Weather Rule:

4.07.01 <u>Applicability</u>: The provisions of this Cold Weather Rule allow for special payment and disconnection procedures for any qualifying Residential customer. The rule allows a qualifying Residential customer the opportunity to retain or restore Electric Service during the designated cold weather period and enter into a payment agreement with Company. The cold weather period extends from November 1 through March 31, when the National Weather Service forecasts that the temperature will drop below 35 degrees (activating temperature) or will be in the mid 30s or colder within the following 48-hour period.

4.07.02 Customer's Responsibilities:

- a) Any Residential customer with unpaid arrearage owed to Company will qualify under the Cold Weather Rule provided customer complies with the following provisions:
 - i) informs Company of the inability to pay a bill in full;
 - ii) gives Company sufficient information to develop an appropriate payment agreement;
 - iii) applies for federal, state, local, or other utility assistance funds for which customer may be eligible;
 - iv) makes an initial payment of one-twelfth of customer's arrearage and onetwelfth of customer's bill for current consumption during the most recent billing period for which Electric Service was provided, plus the full amount of any disconnection and reconnection fees, plus any applicable Security Deposit; and

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
	\mathbf{i}	V	
By	the	- Nur	A ~
Darrin Ives, Vice President			

	Inc	lex
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUL	E Section 4
(Name of Issuing Utility)		
	Replacing Schedule_	<u>GT&C</u> Sheet <u>22</u>
EVERGY KANSAS CENTRAL SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Shee	t 22 of 29 Sheets

- v) enters into a payment agreement with Company setting forth the terms of customer's obligation to pay past, current, and future charges for Electric Service. Such payment agreement shall allow customer's unpaid account balance to be amortized over a period not exceeding 11 months.
- b) In addition, a payment agreement may contain arrangements mutually agreeable and individualized to customer's particular situation.
- c) Notwithstanding the requirements for an initial payment described above, Company may accept a lesser amount when it is able to verify special circumstances of need provided that the initial payment and future installments will eliminate customer's entire arrearage.
- 4.07.03 <u>Company's Responsibilities</u>: Company's responsibilities under the Cold Weather Rule are outlined as follows:
 - a) Company shall mail written notice of the Cold Weather Rule once a year, at least 30 days prior to the cold weather period, to each Residential customer who is currently receiving Electric Service. In addition, Company shall also mail a notice to each Residential premise that has been disconnected during or after the most recent cold weather period and remains without Electric Service. Company shall file a copy of the notice with the Commission.
 - b) In addition to the requirements of Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, Company shall, during the first 24 hours of the 48 hour period prior to Company's termination of Electric Service, attempt to contact customer of record by telephone and make one attempt at a personal contact with customer of record on the day prior to termination of Electric Service if telephone contact on that day was not made. If customer is not contacted during the phone call(s) or the personal contact the day prior to termination of service, Company's employee shall leave a disconnect message on the door on the day prior to disconnect. There will be no charge for this service.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
`	\mathbf{i}	V_	
By Jon Aug			
Darrin Ives, Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSA	AS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>23</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 23 of 29 Sheets

- c) On the day of disconnection, Company must receive a 24-hour forecast above the activating temperature from the National Weather Service. If the temperature is then forecasted to be below the activating temperature, the disconnection may not be carried out and Company must wait for another 48hour forecast above the activating temperature and follow the same procedure prior to disconnection.
- d) Company shall inform customer, in the telephone contact, with the normal 10 day disconnect notice prepared in accordance with Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, the personal contact, and the additional disconnect message left on customer's door, of the following information:
 - that Company operates under a Cold Weather Rule and that there are opportunities for customer to avoid discontinuance of Electric Service by complying with the Customer's Responsibilities;
 - ii) that Customer must meet the requirements set forth in subsection 4.07.02, <u>Customer's Responsibilities;</u>
 - iii) that Company maintains a list of organizations from which funds may be available to pay utility bills;
 - iv) inform the customer of, or provide a list of all pay arrangements for which the customer may qualify. Prior to discussing any Cold Weather Rule payments over a period of fewer than 12 months, the Company shall inform the customer of the customer's right to have an Average Pay Plan for current and future consumption and to have the arrearage amount paid through an initial payment and equal installments over the next 11 months;
 - v) that Company offers a third party notification plan; and

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
	Month	∧ Day	Year	
		V		
By Don Aug				
Darrin Ives, Vice President				

		Index
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCH	EDULE Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Scheo	dule <u>GT&C</u> Sheet <u>24</u>
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 24 of 29 Sheets

- vi) that formal and informal complaint procedures are available to customer prior to termination during the cold weather period. Company shall provide customer the telephone number of the Commission's Consumer Protection Office.
- e) Except as specified in Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, Company shall not disconnect customer's Electric Service when the local National Weather Service office has forecasted the temperature to drop below 35 degrees Fahrenheit or that it will be in the mid 30s or colder within the next 48-hour period.
- f) Company will not assess customer an additional Security Deposit as a condition for qualification under the Cold Weather Rule. However, an assessment of a Security Deposit made under the provisions of the existing standards and in conjunction with the Cold Weather Rule is appropriate if amortized over the payment plan period. The Security Deposit shall not be amortized over a period less than the period stated in Section 3.02, <u>Security Deposit</u>.
- g) When customer contacts Company for assistance under the Cold Weather Rule or generally regarding energy conservation measures, Company shall inform customer of the long range advantages of weatherization programs and encourage customer to apply for weatherization and insulation assistance. Company shall also inform customer of the availability of an energy analysis through the Audit for Conservation Today (ACT) program, and the benefits and associated costs of the energy analysis.

Issued	February	14	2020
	Month	Day	Year
		-	
Effective	January	18	2021
	Month	∧ Day	Year
	$\langle \cdot \rangle$	V_	
By	1-20-	- Nur	
Darrin Ivas Vice President			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	RGY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>25</u>
(Territory to which schedule is applicable)	which was filed June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 25 of 29 Sheets

4.07.04 Default: Unless subsequently cured by customer, if customer provides Company with a check, electronic payment or draft with insufficient funds for the initial payment or for any installment of the payment plan, then customer shall be in default of the Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan shall not be eligible for an Extended Payment Plan under Section 4.08 unless customer pays Company the arrearages from the prior Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan if it complies with the provisions of subsection 4.07.02, Customer's Responsibilities. This includes making an initial payment and payment of any disconnect or reconnect charges. Once customer has been informed of the payment plans offered under the Cold Weather Rule, any payment plan that is negotiated by customer and Company shall be considered to be a Cold Weather Rule Payment Plan. However, a customer with a payment plan of less than 11 months shall not be in default of that payment plan if the payments made prior to customer's default are equal to or greater than the amount that would have been required under an 11-month payment plan.

4.07.05 <u>Cure of Default</u>:

- a) Customer may cure a default of a payment agreement caused by:
 - i) making an initial payment as required in subsection 4.07.02, <u>Customer's</u> <u>Responsibilities;</u>
 - ii) paying all disconnection and reconnection charges incurred as a result of the default; and
 - iii) complying with all other provisions of the Cold Weather Rule. Any charges for Electric Service incurred during customer's default shall be included in the payment agreement between Company and customer.

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
$\overline{\frown}$	Month	∧ Day	Year	
- U \		V		
By the Aug				
Darrin Ives Vice President				

		Index	
THE STATE CORPORAT	TION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL SCHEDULE Section 4			
	(Name of Issuing Utility)	Replacing Schedule	GT&C Sheet 26
EVERGY KANSAS	CENTRAL SERVICE AREA	Replacing benedule_	<u> </u>
(Territory to wh	nich schedule is applicable)	which was filed	June 23, 2016
No supplement or separate under shall modify the tariff as shown	rstanding hereon.	Shee	t 26 of 29 Sheets
	GENERAL TERMS A	ND CONDITIONS	
	b) Customer may cure default ca	aused by theft or diversion	of Electric Service by:
	 i) paying for the value of t historic use; 	he Electric Service diverte	ed, estimated based on
	ii) making an initial payment <u>Responsibilities</u> ;	as required under subsec	tion 4.07.02, <u>Customer's</u>
iii) paying all disconnection and reconnection charges incurred as a result of customer's default; and			
	Company's General Term fraudulently used Compa	provisions of the Cold Wes, and Security Depositions and Conditions when cuny's facilities shall be incluor to restoration of service.	its provided for under stomer has tampered or uded in the full payment
	Renegotiation of Cold Weather F and renegotiate its Cold Weather lump sum assistance.		
	4.07.07 <u>Disconnections under the Cold Weather Rule</u> : The Company may disconnect customers Electric Service after proper notice is given pursuant to the provisions detailed in Section 5 <u>Disconnection of Electric Service</u> . The disconnection provisions are modified during the Cold Weather Rule period as follows:		
	 a) Company may disconnect customer when customer causes or permits unauthorized use, interference, tampering or diversion of Electric Service (meter bypass) on or about customer's premises 		
 after a 48 hour written or 24 hour oral disconnection notice is provided to customer with the telephone number of the Commission's Protection Office, or 			

Issued	February	14	2020	
	Month	Day	Year	
Effective	January	18	2021	
	Month	∧ Day	Year	
	$\langle \rangle$	V_		
By Down				
Darrin Ives, Vice President				

	Index	K
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE	Section 4
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule	GT&C Sheet 27
(Territory to which schedule is applicable)	which was filed	June 23, 2016
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 2	27 of 29 Sheets

- ii) 10 days after a disconnection notice is sent, whichever is quicker.
- iii) Electric Service must be restored as soon as possible, using every commercially reasonable effort, after full payment has been made by customer for the diversion charges.
- b) Company may disconnect when customer misrepresents their identity or provides false information for the purpose of obtaining or retaining Electric Service:
 - after a 48-hour written or 24-hour oral disconnection notice is provided to customer with the telephone number of the Commission's Protection Office, or
 - ii) 10 days after a disconnection notice is sent, whichever is quicker.
- c) Company may disconnect when a customer tenders an insufficient funds check or electronic payment for the initial payment or an installment payment under a Cold Weather Rule payment plan and does not cure the insufficient payment within the 10-day notice period after a disconnection notice is sent regardless of temperature.

4.08 Extended Payment Plan:

A. A payment plan similar to the Cold Weather Rule payment plan is available to Residential customers with arrears during non-Cold Weather Rule periods. Customer will have up to 12 months to pay off an arrearage with the initial payment being one-twelfth of the sum of the arrearage plus the bill for consumption during the most recent billing period for which Electric Service was provided. Customer must pay off any arrearage from a previous Cold Weather Rule plan or Extended Payment Plan before entering into this plan. Company must inform customers of this option.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
(✓ Month	∧ Day	Year
(V	
By	1-20-	- Nur	
	Darrin Ives, Vice P	resident	

	Index	
THE STATE CORPORATION COMMISSION OF KANSAS		
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	RGY KANSAS CENTRAL SCHEDULE Section 4	
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>28</u>	
(Territory to which schedule is applicable)	which was filed June 23, 2016	
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 28 of 29 Sheets	

- B. Extended Payment Plan monthly billings are due and payable as provided in Section 4.01, <u>Payment of Bills</u>. A 2 percent Delayed Payment Charge based upon such billing will be added if an Extended Payment Plan monthly billing becomes delinquent. Company may terminate an Extended Payment Plan if customer fails to pay any Extended Payment Plan monthly billing on or before its due date.
 - C. Extended Payment Plan billing will contain the information specified in subsection 4.05.01, Information on Bill.
- 4.09 <u>Third Party Notification</u>: Upon mutual agreement between Company, customer and any interested third party, Company will notify such third party when customer's bill becomes delinquent. The purpose of this agreement is to afford customer all available methods to maintain the account balance on a current basis and retain Electric Service. Other than providing notice, Company shall have no responsibility to the third party and the third party shall have no obligation to pay customer's delinquent bill.
- 4.10 <u>Charges For Work Done On Customer's Premises By Company</u>: Except as provided in Section 6, <u>Customer's Service Obligations</u>, Company shall charge customer for all materials furnished and work done on customer's premises beyond the Point of Delivery. Company shall charge customer once the investigation of a suspected unsafe condition is completed. Unless the unsafe condition on customer's premises is a result of Company's negligence, then no such charges shall apply to customer. Any charge shall be based upon Company's existing schedule of charges. Company shall not charge customer for replacement or repair of equipment furnished and owned by Company on customer's premises unless the repairs or replacements were caused by customer or customer's agent's negligence or misuse.
- 4.11 <u>Rate Change Notice</u>: Company shall provide general information explaining overall changes in rates to customers through bill inserts or direct mail when new rates are implemented due to a rate proceeding.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
$\langle \cdot \rangle$	۱	Va	
By	0	- Nur	
Dar	rin Ives, Vice I	President	

	Index	_
THE STATE CORPORATION COMMISSION OF KANSAS		-
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL SCHEDULE Section 4	-
(Name of Issuing Utility)		
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>29</u>	-
(Territory to which schedule is applicable)	which was filed June 23, 2016	-
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 29 of 29 Sheets	

- 4.12 <u>Seasonal Disconnect Service</u>: Billings shall be on a year-around basis for customers unless the individual Rate Schedule or Rider under which customer takes Electric Service provides otherwise. The customer charge in the rate schedule shall apply during the off-season months when no Electric Service is used for those customers whose Electric Service requirements are seasonal. Examples of those customers include, but are not limited to, outdoor theaters, drive-ins, amusement parks, sport centers, golf courses, driving ranges, gun clubs, saddle clubs, swimming pools, etc.
- 4.13 <u>Customer Requested Information Charge</u>: Customer or customer's consultant shall pay Company the cost of reviewing its records, time spent calculating potential refund and on discussions with customer, consultant or the Kansas Department of Revenue regarding customer's sales tax exemption application plus applicable overheads. However, in no event shall customer pay less than the <u>Customer Requested Information Charge</u>, as filed in Section 12.13, for processing sales tax exemptions. The charge does not apply to requests by customer for billing history. In no event shall the charge exceed the customer's total sales tax refund. In addition, the charge shall only be deducted from customer's actual sales tax refund.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	\Lambda Day	Year
		V.	
By	70-	- Nur	A .
Da	arrin Ives, Vice F	resident	

ERGY KAN			ERGY KANSAS SOUTH, INC., d.b.a. EVER	Y KANSAS CENTRAL SCH	HEDULE <u>Section 5</u>			
	((Name of	Issuing Utility)	Replacing Schedule <u>GT&C</u> Sheet <u>1</u>				
EVE	ERGY KANS	AS CEN	VTRAL SERVICE AREA	1 0				
	(Territory to 2012)	o which	schedule is applicable)	which was filed <u>January 21, 2009April 18</u>				
lo suppleme hall modify	ent or separate ur the tariff as sho	nderstand wn hereo	ing n.	Sheet 1 of 12 Sheets				
			GENERAL TERMS A	ND CONDITIONS				
			5. DISCONTINUATION OF	ELECTRIC SERVIC	: <u>E</u>			
5.01	<u>Condition</u>	ns for E	Discontinuing Electric Service	<u>r</u>				
	A.		ipany may discontinue or ons:	refuse Electric Servi	ice for any of the following			
		(1)	upon customer's request;					
		(2) when customer abandons Electric Service;						
		(3)		Bills, and after pro	s delinquent, as provided in oper notice to customer, a			
		(4)	when a dangerous condition	n exists on customer's	's premise;			
		(5)			use, interference, tampering ss) on or about customer's			
		(6)	when customer misreprese the purpose of obtaining or	, j	provides false information fo vice;			
		(7)	Service which results in	an unsatisfactory cor ric Service to other cu	uses or misapplies Electric ndition affecting the quality ustomers or it is necessary to			
		(8)	guarantee as may be rec	uired by Section 3.0 <u>posit,</u> or has a previ	ation, a Security Deposit o 01, <u>Credit Requirements</u> , o rious undisputed and unpaid any;			

Index

Issued	February	14	2020
	Month	Day	Year
		·	
Effective			
	Month	Day	Year
By			

						Index	
THE STAT	E CORPOR	ATION C	COMMISSION	OF KANSAS			
VERGY KAN				JTH, INC., d.b.a. EVERGY KA	ANSAS CENTRAL SCHEI	DULE <u>Se</u>	ction 5
		(Name of Is	suing Utility)		Replacing Schedu	le <u>GT&C</u>	Sheet2
EVE	RGY KANS	AS CENT	TRAL SERVIC	E AREA			
	(Territory to 2012	o which sc	hedule is applic	able)	which was filed _	January 2	1, 2009 April 18,
No suppleme shall modify	nt or separate un the tariff as sho	nderstanding wn hereon.	5		SI	neet 2 of 12 Sh	eets
			GENE	RAL TERMS AND	CONDITIONS		
		۱. ۱	working hou	rs, to Company fa	nt Company's persor acilities installed upo er reading, maintena	n custome	r's premises fo
		i I	under a colo payment du	d weather rule pay	nsufficient funds che yment plan and doe tice period after a d	es not cure	the insufficien
		· · ·	when custo Company;	mer resells Elect	tric Service withou	t the writt	en consent c
	В.	discor	ntinuing Eleo		certain conditions tl ustomer. These mo		
5.02					ion of Electric Ser		pany shall no
	A.				charges other than erms and conditions;	those spec	ifically identified
	B.	meter of Ele with th Servic pay a such custor Electr	ing point, re- ctric Service hese rules, ce account v final bill at unpaid bala mer for the ic Service	sidence or location at a separate met Company may tran with a customer's any metering point ance to any succ same class of Elec	Service received at a. In the event of dis ering point, residenc nsfer any unpaid ba written consent. Ho t, residence or locati cessive Electric Se ctric Service. Also, ve metering point, punt;	continuanc e or locatio lance to ar wever, if c on, Compa rvice acco Company r	e or termination n in accordance ny other Electric ustomer fails to ny may transfe unt opened by nay discontinue
Issued	Febr Mont	•	14 Day	<u>2020</u> Year			
	Wolld		Zuj	- Um			
Effective _	Mon	th	Day	Year			
	111011		~~~,				

Darrin Ives, Vice President

By_

						Index		
HE STAT	E CORPOR	ATION	COMMISSION OF KAN	SAS				
ERGY KANS			VERGY KANSAS SOUTH, INC., d.	o.a. EVERGY KANSAS CEN	TRAL SCHED	ULE Section 5		
		(Name of	f Issuing Utility)	R	eplacing Schedule	e <u>GT&C</u> Sheet <u>3</u>		
EVE	RGY KANS	AS CEI	NTRAL SERVICE AREA		1 0			
	(Territory t 2012	o which	schedule is applicable)	W	hich was filed	January 21, 2009April 18,		
o supplements all modify	nt or separate u the tariff as sho	nderstand	ing n.		Sh	eet 3 of 12 Sheets		
			GENERAL TEI		TIONS			
	C.	sam mor	e location. It shall no	t be considered a laced at the same	as a separate e location for	c Service received at the class of Electric Service i the purpose of billing the r provisions;		
	D.		Customer's failure to pay a bill which is in dispute; provided, however, th customer pays that portion of the bill not in dispute; or					
	E.	and agre	is more than 5 ye	ars old for Elect	tric Service p	count which has accrue provided under a writte e provided under an ora		
5.03	Disconne	ect Pro	cedure:					
	А.	Con	npany may disconnect	a customer:				
	71.							
		(1)	on ten days written r	otice for the reaso	ons set forth ir	Section 5.01; or		
		(2)	immediately, if disco	nnection is made f	for any of the	following reasons:		
			(a) upon customer's	request,				
			(b) when customer a	Ibandons Electric				
					Service,			
			(c) when a dangerou			s premise,		
			(d) when customer, Electric Service	us condition exists in Company's se	on customer	, uses or misapplies th y condition affecting th		
			(d) when customer, Electric Service	us condition exists in Company's so resulting in an continuity of Elect	on customer ole discretion unsatisfactor tric Service to	, uses or misapplies th y condition affecting th other customers;		

Month Day Year

By_

EKUI KANSAS				UTH, INC., d.b.a. EVERGY KA	ANSAS CENTRAL SCH	IEDULE <u>Section 5</u>
		(Name of	f Issuing Utility)		Replacing Sche	dule <u>GT&C</u> Sheet <u>4</u>
EVERG	Y KANS	AS CEN	NTRAL SERVIC	CE AREA		
2	012		schedule is applie	cable)	which was filed	J anuary 21, 2009 April 18,
No supplement of the supplement of the supplement of the supplementation of the superscenee	r separate u tariff as sho	nderstand	ing m.			Sheet 4 of 12 Sheets
			GENE	RAL TERMS AND	CONDITIONS	
			tamperir			uthorized use, interferenc (meter bypass) on or abo
	В.	are imm	discovered ediately. E	by Company, (Company may d Il be restored as	a subsections 5.01(4) and (lisconnect Electric Servic soon as possible after th
	C.	cust tamj Sec twer	omer's family pering, divers tion 5.01(5) t nty-four (24)	v are residing at t sion or Electric S hen Company sha hour oral notice p	he premises wher ervice (meter byp all give such perso rior to disconnecti	n customer or members e unauthorized interferenc bass) is taking place, (Se ons a two (2) day written o on of Electric Service. Th ce will be provided.
	D.				omer has received Company may disco	Electric Service by using onnect customer:
						with customer of record winner Protection Office; or
		(ii) t	ten (10) days	after a disconnect	notice is sent, whic	hever is quicker.
	E.	Noti	ce of disconti	nuance of service.		
		(1)	upon mailing and after v	g and shall be effe which Electric Sei	ective for one mon vice can be disc	otice which shall be effective oth after the initial date upo connected. Company sha ng and the effective dates
		(2)		hall notify, or atter disconnection.	npt to notify, custo	omers by phone at least tw
Issued	Febi Mon	ruary	<u>14</u> Day	<u>2020</u> Year		

Index

Month Day Year

By_

					Index
THE STATE CORPOR					
VERGY KANSAS CENTRAL			JTH, INC., d.b.a. EVERGY KA	NSAS CENTRAL SCHEDU	ULE Section 5
	(Name o	f Issuing Utility)		Replacing Schedule	e <u>GT&C</u> Sheet <u>5</u>
EVERGY KANS	SAS CE	NTRAL SERVIC	E AREA		
(Territory <u>2012</u>	to which	schedule is applic	able)	which was filed	January 21, 2009 April 18,
No supplement or separate a shall modify the tariff as sh	inderstand own hered	ling on.		She	eet 5 of 12 Sheets
		GENER	RAL TERMS AND	CONDITIONS	
F.	or a occu disc disc	advertising to upancy, to the connection inv connection not	the account name e address where volves more thar	and address and, Electric Service is one residential	her utility bills, information in the case of residentia provided. If a proposed dwelling unit, then the common area at least five
G.	The	disconnection	notice shall contai	n the following inform	nation:
	(1)			omer and in the case Electric Service is pro	e of a residential dwelling ovided;
	(2)			of the reason for the Id conditions for reco	proposed disconnection o nnection;
	(3)		n or after which kes appropriate acti		be discontinued unless
	(4)	terms under	which customer ma	ay avoid disconnectic	on;
	(5)	demonstrate	that special circ	umstances prevent	or avoided if customer car complete payment and npany for that amount no
Issued <u>Feb</u> Mor	<u>ruary</u> 1th	14 Day	<u>2020</u> Year		
Effective					

Month Da	y Year
----------	--------

By_

				Index
		IMISSION OF KANSAS KANSAS SOUTH, INC., d.b.a. EVERGY	KANSAS CENTRAL SCHED	DULESection 5
	(Name of Issuing			
EVERGY KANS	AS CENTRA	L SERVICE AREA	Replacing Schedul	le <u>GT&C</u> Sheet <u>6</u>
(Territory t <u>2012</u>	o which sched	ule is applicable)	which was filed	January 21, 2009 April 18,
o supplement or separate u nall modify the tariff as sho	nderstanding own hereon.		Sh	neet 6 of 12 Sheets
		GENERAL TERMS ANI	CONDITIONS	
	adr disp Cor erro stat may disc of	ninistrative procedure wh pute or other circumstance mpany's office or person ors, and prevent disconne te that customer may mee y present customer's reas connection, requesting cre	ich may be utilized in es. The address, telep nel empowered to re- ction, shall be clearly et with a designated e ons for disputing a bill edit arrangements or re- phone number of the	mer of the availability of an h the event of a bonafide hone number and name of view disputed bills, rectify set forth. The notice shall employee of Company and or Company's reasons for equesting a postponement Commission's Consumer
		tatement of Customer's R occur at any time during th	•	disconnection is schedulec er 1 through March 31.
H.		y may disconnect a custo a customer on the following	•	zed payment locations are
	(1) one	e hour after disconnection,	and	
	aut ope pre	horized agents identified on and available to custom	in the notice given pu lier for the purpose of p providing for reconnec	mpany personnel and/or ursuant to this section are making pay arrangements ction, unless disconnection
I. Company may disconnect a customer only if Company's employee that is disconnect customer's Electric Service shall, immediately prior to disconnect a reasonable effort to:				
	· · /	ntact customer or respons nounce the purpose of Cor		on the premises and shal
	(2) ider	ntify and record the name	of the person contacte	ed;

Issued	February	14	2020
	Month	Day	Year
	Wienur	Duy	1 cui
Effective			
	Month	Day	Year
		,	

By_

				Index		
HE STATE COR	PORATION	COMMISSION	OF KANSAS			
VERGY KANSAS CEN	TRAL, INC. & EV	'ERGY KANSAS SOU	JTH, INC., d.b.a. EVERGY KA	NSAS CENTRAL SCHED	OULE Section 5	
	(Name of	Issuing Utility)		Doplosing Schodu	le <u>GT&C</u> Sheet <u>7</u>	
EVERGY K	ANSAS CEN	TRAL SERVIC	E AREA	Replacing Schedu	le <u>01&C</u> Sileet <u>/</u>	
(Territ 2012	tory to which	schedule is applic	cable)	which was filed	January 21, 2009 April 18,	
No supplement or sepathall modify the tariff	arate understandi as shown hereor	ng n.		SI	neet 7 of 12 Sheets	
		GENER	RAL TERMS AND	CONDITIONS		
	(3)	accept paym avert discon		tendered to Compa	ny, which are necessary to	
	(4)	record stater	ments disputing the	accuracy of the del	inquent bill;	
	(5)		ments disputing th r discontinuance;	e accuracy of Com	pany's findings concerning	
	(6)	record state resident of th		the medical con	dition of any permanen	
	(7)	during the pe	eriod from Novemb	er 1 through March 3	31:	
		(a) inform	customer of the Co	ld Weather Rule;		
		subsec		-	nection by complying with <u>bilities</u> , during the Colo	
			customer of the available; and	ailability of a list of	organizations where fund	
		(d) provide qualify.		pay arrangements	for which customer migh	
J	leave	e a conspicu	ous notice to the	customer giving th	connection, Company sha le address and telephone e Electric Service restored	
5.04 <u>Post</u>	ponement (of Discontinua	ance in Special Circ	umstances:		
Issued	February	14	2020			
	Month	Day	Year			
Effective	Month	Day	Year			
Ву						

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>8</u>
(Territory to which schedule is applicable) $\frac{2012}{2012}$	which was filed <u>January 21, 2009 April 18</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 8 of 12 Sheets

- A. If a Residential customer establishes with Company that disconnection would be especially dangerous to the health of customer, resident member of customer's family or other permanent resident at customer's Electric Service address, and customer is unable to pay for Electric Service in accordance with the requirements of Company's billing or can pay for Electric Service only in installments, then disconnection of Electric Service shall be postponed for at least twenty-one days. Such postponement is to allow customer to arrange a reasonable installment payment schedule with Company.
- B. Consideration shall be given to the weather, and customer's or other resident's medical condition, age or disability, in determining whether disconnection would be especially dangerous to health. Customer may establish that disconnection of Electric Service would be especially dangerous to the health of customer, resident members of customer's family, or other permanent resident of the premises where Electric Service is rendered by obtaining a statement signed by a physician or public health official verifying that fact and forwarding or presenting it to Company's office prior to the date of disconnection.
- 5.05 <u>Restoration of Electric Service</u>: Company shall restore Electric Service upon customer's request, when the cause of disconnection has been eliminated, a reconnection charge has been paid, and, if necessary, satisfactory credit arrangements have been made. Company shall at all times, make every commercially reasonable effort to promptly restore disconnected Electric Service on the day requested by customer. In any event, Company shall restore Electric Service to customer no later than the next business day following the day requested by customer.
- 5.06 <u>Review of Disputes</u>:
 - A. Prior to disconnection of Electric Service, if customer advises Company that all or part of a billing is in dispute or that Company's reasons for disconnection are factually invalid, Company shall:
 - (1) immediately record the date, time and place the complaint is made;

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

					Index		
HE STATI	E CORPORA	TION	COMMISSION	OF KANSAS			
VERGY KANS				TH, INC., d.b.a. EVERGY KA	NSAS CENTRAL SCHED	OULE Section 5	
	1)	Name of 1	Issuing Utility)		Replacing Schedul	e <u>GT&C</u> Sheet <u>9</u>	
EVEF	RGY KANSA	AS CEN	TRAL SERVIC	E AREA			
	(Territory to 2012	which s	chedule is applic	able)	which was filed	January 21, 2009 April 18,	
No supplements shall modify t	t or separate unc he tariff as show	derstandir vn hereon	ng		Sh	neet 9 of 12 Sheets	
			GENER	RAL TERMS AND	CONDITIONS		
		(2)	postpone dis		full investigation is	completed and the dispute	
		(3)	investigate th	ne dispute promptl	y and completely; an	d	
		(4)	attempt to reboth parties.	esolve the dispute	informally in a manr	ner mutually satisfactory to	
	B.	such		notice, in person		in any reasonable manne directed to the appropriate	
	C.	may heari	employ tele	phone communic	ation, personal mee	factory manner, Compan etings, formal or informa bly conducive to settlemer	
	D.	Com custo Com	pany intends	to proceed with ormal and information	disconnection, the disconnection, the	and after full investigatio on Company shall advis le before the Commissior proceed with disconnectio	
5.07	for the pu service ch collected customer	irpose harge from d interfe	of collection as specified customer by rence, cut at	or disconnection in Section 12.05 Company. If ser	of Electric Service b , <u>Collection or Disc</u> vice cannot be disc ge as specified in Se	any to make a service ca ecause of non-payment, <u>onnection Charge</u> , will b onnected at meter due t ction 12.16; <u>Disconnectio</u>	
Issued	Febru Month		14 Day	<u>2020</u> Year			

THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY I	KANSAS CENTRAL SCHEDULE <u>Section 5</u>
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>10</u>
(Territory to which schedule is applicable) 2012	which was filed <u>January 21, 2009April 18</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 10 of 12 Sheets

Index

GENERAL TERMS AND CONDITIONS

5.08 <u>Reconnection Charge</u>: When a customer has been disconnected for conditions in Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, Company may require a service charge as specified in Section 12.06, <u>Reconnection at Meter Charge</u>, or Section 12.17, <u>Reconnection of Service at Pole or</u> Pedestal for reconnecting Electric Service. In addition, Company may require a Security Deposit as specified in Section 3, <u>Credit and Security Deposit Regulations</u>, before Electric Service is restored. If customer orders a disconnection and a reconnection at the same premises within a period of 12 months, Company will collect, as a reconnection charge, the sum of the customer charges as would have been incurred but in no event less than the reconnection charge provided for in Section 12.06, <u>Reconnection Charge</u>.

In addition, if electric service has been disconnected because of unauthorized use, interference, tampering or diversion of electric service (meter bypass), customer shall pay Company an amount estimated by Company to be reasonable payment for electric service used and not paid for, plus the reconnection charge as provided in Section 12.18, <u>Reconnection Charge due to Meter Tampering and/or Diversion</u>.

5.09 Extended Service Arrangement for Residential Customers:

A. As an alternative to total disconnection of Electric Service for conditions in subsections 5.0(3), <u>Disconnect Procedure</u> Company may install a device at customer's option to limit Electric Service to a maximum of 15 amperes on a temporary basis, subject to Company's compliance with Section 5.03, <u>Disconnect</u> <u>Procedure</u>, and subsection 4.07.02 <u>Customer's Responsibilities</u>, during the Cold Weather Rule period. The purpose of such an installation is to allow a customer an extension of time to rectify the cause of the otherwise required disconnection of Electric Service; provided, however, that Company is confident a remedy can be obtained. Company shall assess the customer a Service Limiter Charge as provided in Section 12.12, Service Limiter Charge.

5.10 B. Company will install the device in the presence of customer to allow for proper instruction in its use and to ensure customer's main heat source is operational. The device will not be installed at residences where its use would prohibit operation of customer's heat source along with basic refrigeration and lighting. Additionally, the device will not be installed when the Cold Weather Rule is in effect and the local national weather service forecasts the temperature to drop below 35 degrees Fahrenheit within the

Issued	February	14	2020	
	Month	Day	Year	
Effective				
	Month	Day	Year	
By				
Darrin Ivas Vice President				

THE STATE CORPORATION COMMISSION OF KANSAS				
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE <u>Section 5</u>			
(Name of Issuing Utility)				
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>11</u>			
(Territory to which schedule is applicable) 2012	which was filed <u>January 21, 2009April 18,</u>			
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 11 of 12 Sheets			
GENERAL TERMS AND CONDITIONS next 48-hour period. However, once the limiter is installed, the device may remain in place unless a Cold Weather Rule pay agreement is entered into or customer pays in full.				

Index

C. This extended service arrangement will initially be limited to no more than two weeks in order to allow customer time to secure funds or make pay arrangements for past due amounts. If customer is unable to make suitable pay arrangements during the fourteen day period, Company may elect to leave the device in place allowing more time for customer to secure funds for payment of the delinquent account. If necessary, the device will be removed and Electric Service disconnected.Lock Ring Device:

A. Company may install a Lock Ring Device on meter installations of customers provided there is evidence of a customer reconnecting service after a disconnection (self turn on) or evidence of tampering with the meter in a effort to alter the meter reading, theft of electric service or diversion of electric service. The Company will assess a Lock Ring Charge as provided for in Section 12.14 Lock Ring Charge.

Issued	February	14	2020		
	Month	Day	Year		
		-			
Effective					
_	Month	Day	Year		
By					
Darrin Ives, Vice President					

			Index			
	E CORPORATIO				JUE Section 5	
		of Issuing Utility)	JTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEL	ULE Section 5	
FVF	EVERGY KANSAS CENTRAL SERVICE AREA			Replacing Schedul	e <u>GT&C</u> Sheet <u>1</u>	
		h schedule is applic		which was filed <u>April 18, 2012</u> Sheet 1 of 12 Sheets		
No supplements shall modify	nt or separate understan the tariff as shown here	ding con.				
		GENE	RAL TERMS AND	CONDITIONS		
		5. <u>DISCON</u>	TINUATION OF E	LECTRIC SERVICE		
5.01	Conditions for	Discontinuing	Electric Service:			
		mpany may d sons:	liscontinue or refu	use Electric Service	for any of the following	
	(1)	upon custor	ner's request;			
	(2)	(2) when customer abandons Electric Service;				
	(3)	when customer's Electric Service bill becomes delinquent, as provided Section 4.01, <u>Payment of Bills</u> , and after proper notice to customer, provided in Section 5.03, <u>Disconnect Procedure</u> ;				
	(4)	when a dan	gerous condition e	exists on customer's p	remise;	
	(5)				e, interference, tampering on or about customer's	
	 when customer misrepresents their identity or provides false information the purpose of obtaining or retaining Electric Service; 					
	(7)	Service whi safety or cor	ch results in an	unsatisfactory condi Service to other cust	ses or misapplies Electric tion affecting the quality, omers or it is necessary to	
Issued	February Month	14 Day	<u>2020</u> Year			

Effective	January	18	2021
	Month	∧Day	Year
	4)-	0.00	
By	Do	- Mar	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet 2
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 2 of 12 Sheets
GENERAL TERMS AND	CONDITIONS
	vide credit information, a Security Deposit or
guarantee as may be requir	ed by Section 3.01, Credit Requirements, or

separate account for Electric Service with Company;

(9) when customer refuses to grant Company's personnel access, during normal working hours, to Company facilities installed upon customer's premises for the purpose of inspection, meter reading, maintenance or replacement;

Section 3.02, Security Deposit, or has a previous undisputed and unpaid

- (10) when customer tenders an insufficient funds check or electronic payment under a cold weather rule payment plan and does not cure the insufficient payment during the 10-day notice period after a disconnection notice is sent (See also Section 4.07.04); or
- (11) when customer resells Electric Service without the written consent of Company;
- B. The Cold Weather Rule modifies certain conditions that permit Company from discontinuing Electric Service to customer. These modifications are detailed in Section 4.07, <u>Cold Weather Rule</u>.
- 5.02 <u>Conditions Insufficient to Cause Disconnection of Electric Service</u>: Company shall not disconnect or refuse Electric Service for any of the following reasons:
 - A. Customer's failure to pay for special charges other than those specifically identified in Company's approved tariffs and terms and conditions;

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
C	Month	∧ Day	Year
		Vale	
By	70-	- Nur	
Γ	Darrin Ives, Vice F	President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY KAN	ISAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>3</u>
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed <u>April 18, 2012</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 3 of 12 Sheets

- B. Customer's failure to pay for Electric Service received at a concurrent and separate metering point, residence or location. In the event of discontinuance or termination of Electric Service at a separate metering point, residence or location in accordance with these rules, Company may transfer any unpaid balance to any other Electric Service account with a customer's written consent. However, if customer fails to pay a final bill at any metering point, residence or location, Company may transfer such unpaid balance to any successive Electric Service account opened by customer for the same class of Electric Service. Also, Company may discontinue Electric Service at such successive metering point, residence or location for nonpayment of such transferred amount;
- C. Customer's failure to pay for a different class of Electric Service received at the same location. It shall not be considered as a separate class of Electric Service if more than one meter is placed at the same location for the purpose of billing the usage of specific devices under optional rate schedules or provisions;
- D. Customer's failure to pay a bill which is in dispute; provided, however, that customer pays that portion of the bill not in dispute; or
- E. Customer's failure to pay an undisputed and unpaid account which has accrued and is more than 5 years old for Electric Service provided under a written agreement or more than 3 years old for Electric Service provided under an oral agreement;
- 5.03 Disconnect Procedure:
 - A. Company may disconnect a customer:
 - (1) on ten days written notice for the reasons set forth in Section 5.01; or

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
$\overline{\frown}$	Month	∧ Day	Year
	\mathbf{i}	V_	
By J	20-	- nur	
D	arrin Ives, Vice P	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>4</u>
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed <u>April 18, 2012</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 4 of 12 Sheets
GENERAL TERMS AND	CONDITIONS

- (2) immediately, if disconnection is made for any of the following reasons:
 - (a) upon customer's request,
 - (b) when customer abandons Electric Service,
 - (c) when a dangerous condition exists on customer's premise,
 - (d) when customer, in Company's sole discretion, uses or misapplies the Electric Service resulting in an unsatisfactory condition affecting the quality, safety or continuity of Electric Service to other customers;
 - (e) it is necessary to maintain the integrity of Company's system; or
 - (f) when customer causes or permits unauthorized use, interference, tampering or diversion of Electric Service (meter bypass) on or about customer's premise.
- B. When disconnection occurs due to conditions listed in subsections 5.01(4) and (7) are discovered by Company, Company may disconnect Electric Service immediately. Electric Service will be restored as soon as possible after the physical problem(s) has been corrected.
- C. If Company has knowledge that persons other than customer or members of customer's family are residing at the premises where unauthorized interference, tampering, diversion or Electric Service (meter bypass) is taking place, (See Section 5.01(5) then Company shall give such persons a two (2) day written or twenty-four (24) hour oral notice prior to disconnection of Electric Service. The telephone number of the Commission's Protection Office will be provided.
- D. If Company can prove that a customer has received Electric Service by using a false identity (See Section 5.01(6), Company may disconnect customer:

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
		V_	
By	5	- nur	
Dar	rin Ives, Vice I	President	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet <u>5</u>
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 5 of 12 Sheets
GENERAL TERMS AND	CONDITIONS

- (i) 48 hours after a personal or phone contact is made with customer of record with the telephone number of the Commission's Consumer Protection Office; or
- (ii) ten (10) days after a disconnect notice is sent, whichever is quicker.
- E. Notice of discontinuance of service.
 - (1) Company shall send customer a disconnection notice which shall be effective upon mailing and shall be effective for one month after the initial date upon and after which Electric Service can be disconnected. Company shall maintain an accurate record of the date of mailing and the effective dates of the notice.
 - (2) Company shall notify, or attempt to notify, customers by phone at least two days prior to disconnection.
- F. The disconnection notice shall be sent separately from other utility bills, information or advertising to the account name and address and, in the case of residential occupancy, to the address where Electric Service is provided. If a proposed disconnection involves more than one residential dwelling unit, then the disconnection notice shall be posted in the residential common area at least five days prior to the disconnection date.
- G. The disconnection notice shall contain the following information:
 - (1) the name and address of customer and in the case of a residential dwelling the address, if different, where Electric Service is provided;
 - (2) a clear and concise statement of the reason for the proposed disconnection of Electric Service and the cost and conditions for reconnection;

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	$\langle \cdot \rangle$	V	
By	Do	- nur	
	Darrin Ives, Vice P	resident	

		Index	
	N COMMISSION OF KANSAS		
(Name o	VERGY KANSAS SOUTH, INC., d.b.a. EVERGY KAN f Issuing Utility) NTRAL SERVICE AREA	NSAS CENTRAL SCHEDULE <u>Section 5</u> Replacing Schedule <u>GT&C</u> Sheet <u>6</u>	
	schedule is applicable)	which was filed <u>April 18, 2012</u>	
No supplement or separate understand shall modify the tariff as shown here	ding on.	Sheet 6 of 12 Sheets	
	GENERAL TERMS AND	CONDITIONS	
(3)	the date on or after which l customer takes appropriate acti	Electric Service will be discontinued unles	SS
(4)	terms under which customer ma	ay avoid disconnection;	
(5)	demonstrate that special circ	may be postponed or avoided if customer ca cumstances prevent complete payment an s are made with Company for that amount no	nd
(6)	administrative procedure which dispute or other circumstances. Company's office or personne errors, and prevent disconnecti state that customer may meet may present customer's reason disconnection, requesting credi	ted to apprise customer of the availability of a n may be utilized in the event of a bonafid The address, telephone number and name of el empowered to review disputed bills, rectil ion, shall be clearly set forth. The notice sha with a designated employee of Company an as for disputing a bill or Company's reasons for it arrangements or requesting a postponemer one number of the Commission's Consume ed; and	de of ify all nd for ent
(7)		sponsibilities if the disconnection is schedule period from November 1 through March 31.	ed
	npany may disconnect a custom n to a customer on the following s	er only if its authorized payment locations ar schedule:	ıre

(1) one hour after disconnection, and

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧ Day	Year
	$\langle \rangle$	V	
By	Do	- nur	
	Darrin Ives, Vice Pr	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY KANSAS C	CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>7</u>
EVERGY KANSAS CENTRAL SERVICE AREA	· -
(Territory to which schedule is applicable)	which was filed <u>April 18, 2012</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 7 of 12 Sheets

- (2) the full work day following disconnection, Company personnel and/or authorized agents identified in the notice given pursuant to this section are open and available to customer for the purpose of making pay arrangements, preventing disconnection or providing for reconnection, unless disconnection is pursuant to subsections 5.01 (1), (4), (5), (7).
- I. Company may disconnect a customer only if Company's employee that is sent to disconnect customer's Electric Service shall, immediately prior to disconnection, make a reasonable effort to:
 - (1) contact customer or responsible person then upon the premises and shall announce the purpose of Company's presence;
 - (2) identify and record the name of the person contacted;
 - (3) accept payment of all amounts tendered to Company, which are necessary to avert disconnection;
 - (4) record statements disputing the accuracy of the delinquent bill;
 - (5) record statements disputing the accuracy of Company's findings concerning the cause for discontinuance;
 - (6) record statements concerning the medical condition of any permanent resident of the premises;
 - (7) during the period from November 1 through March 31:
 - (a) inform customer of the Cold Weather Rule;

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
_	Month	∧ Day	Year
		V_	
By	Do	- Nur	
	Darrin Ives, Vice Pr	resident	

		Index
THE STATE CORPORATION COM	MISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY H	XANSAS SOUTH, INC., d.b.a. EVERO	GY KANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing	Utility)	
		Replacing Schedule <u>GT&C</u> Sheet 8
EVERGY KANSAS CENTRAI	L SERVICE AREA	
(Territory to which schedu	le is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 8 of 12 Sheets
	GENERAL TERMS A	ND CONDITIONS
(b)		they can avoid disconnection by complying with <u>Customer's Responsibilities</u> , during the Cold

- (c) inform customer of the availability of a list of organizations where funds are available; and
- (d) provide a list of all other pay arrangements for which customer might qualify.
- J. When customer cannot be contacted at the time of disconnection, Company shall leave a conspicuous notice to the customer giving the address and telephone number of Company where customer can arrange to have Electric Service restored.
- 5.04 Postponement of Discontinuance in Special Circumstances:
 - A. If a Residential customer establishes with Company that disconnection would be especially dangerous to the health of customer, resident member of customer's family or other permanent resident at customer's Electric Service address, and customer is unable to pay for Electric Service in accordance with the requirements of Company's billing or can pay for Electric Service only in installments, then disconnection of Electric Service shall be postponed for at least twenty-one days. Such postponement is to allow customer to arrange a reasonable installment payment schedule with Company.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\frown	Month	∧ Day	Year
	\mathbf{i}	V _	
By	5-	- Nur	
Da	arrin Ives, Vice P	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY KANSAS C	CENTRAL SCHEDULE <u>Section 5</u>
(Name of Issuing Utility)	
EVERGY KANSAS CENTRAL SERVICE AREA	Replacing Schedule <u>GT&C</u> Sheet 9
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 9 of 12 Sheets

- B. Consideration shall be given to the weather, and customer's or other resident's medical condition, age or disability, in determining whether disconnection would be especially dangerous to health. Customer may establish that disconnection of Electric Service would be especially dangerous to the health of customer, resident members of customer's family, or other permanent resident of the premises where Electric Service is rendered by obtaining a statement signed by a physician or public health official verifying that fact and forwarding or presenting it to Company's office prior to the date of disconnection.
- 5.05 <u>Restoration of Electric Service</u>: Company shall restore Electric Service upon customer's request, when the cause of disconnection has been eliminated, a reconnection charge has been paid, and, if necessary, satisfactory credit arrangements have been made. Company shall at all times, make every commercially reasonable effort to promptly restore disconnected Electric Service on the day requested by customer. In any event, Company shall restore Electric Service to customer no later than the next business day following the day requested by customer.

5.06 <u>Review of Disputes</u>:

- A. Prior to disconnection of Electric Service, if customer advises Company that all or part of a billing is in dispute or that Company's reasons for disconnection are factually invalid, Company shall:
 - (1) immediately record the date, time and place the complaint is made;
 - (2) postpone disconnection until a full investigation is completed and the dispute is found to be invalid;
 - (3) investigate the dispute promptly and completely; and
 - (4) attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	$\langle \rangle$	V_	
By	Do	- Nur	
	Darrin Ives. Vice P	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERG	Y KANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>10</u>
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed <u>April 18, 2012</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 10 of 12 Sheets

B. A customer may advise Company that a bill is in dispute in any reasonable manner such as by written notice, in person or by telephone call directed to the appropriate personnel of Company.

т 1

- C. In an attempt to resolve the dispute in a mutually satisfactory manner, Company may employ telephone communication, personal meetings, formal or informal hearings, on-site visits or any other techniques reasonably conducive to settlement of the dispute.
- D. If the dispute is not resolved to customer's satisfaction, and after full investigation Company intends to proceed with disconnection, then Company shall advise customer of both formal and informal procedures available before the Commission. Company shall then give proper notice to customer and proceed with disconnection procedures.
- 5.07 <u>Collection or Disconnection Charge</u>: When it is necessary for Company to make a service call for the purpose of collection or disconnection of Electric Service because of non-payment, a service charge as specified in Section 12.05, <u>Collection or Disconnection Charge</u>, will be collected from customer by Company. If service cannot be disconnected at meter due to customer interference, cut at pole service charge as specified in Section 12.16; <u>Disconnection at Pole or Pedestal</u>, will be collected from customer by Company.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
	$\langle \cdot \rangle$	V_	
By	Do	- Aus	
	Darrin Ives. Vice Pr	resident	

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC. & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY	KANSAS CENTRAL SCHEDULE Section 5
(Name of Issuing Utility)	
	Replacing Schedule <u>GT&C</u> Sheet <u>11</u>
EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable)	which was filed April 18, 2012
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 11 of 12 Sheets

- 5.08 <u>Reconnection Charge</u>: When a customer has been disconnected for conditions in Section 5.01, <u>Conditions for Discontinuing Electric Service</u>, Company may require a service charge as specified in Section 12.06, <u>Reconnection at Meter Charge</u>, or Section 12.17, <u>Reconnection of Service at Pole or</u> Pedestal for reconnecting Electric Service. In addition, Company may require a Security Deposit as specified in Section 3, <u>Credit and Security Deposit Regulations</u>, before Electric Service is restored. If customer orders a disconnection and a reconnection at the same premises within a period of 12 months, Company will collect, as a reconnection charge, the sum of the customer charges as would have been incurred but in no event less than the reconnection charge provided for in Section 12.06, <u>Reconnection Charge</u>. In addition, if electric service has been disconnected because of unauthorized use, interference, tampering or diversion of electric service (meter bypass), customer shall pay Company an amount estimated by Company to be reasonable payment for electric service
 - interference, tampering or diversion of electric service (meter bypass), customer shall pay Company an amount estimated by Company to be reasonable payment for electric service used and not paid for, plus the reconnection charge as provided in Section 12.18, <u>Reconnection Charge due to Meter Tampering and/or Diversion</u>.
- 5.10 Lock Ring Device:
 - A. Company may install a Lock Ring Device on meter installations of customers provided there is evidence of a customer reconnecting service after a disconnection (self turn on) or evidence of tampering with the meter in a effort to alter the meter reading, theft of electric service or diversion of electric service. The Company will assess a Lock Ring Charge as provided for in Section 12.14 Lock Ring Charge.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
\sim	Month	∧ Day	Year
	\mathbf{i}	V_	
By	2	- Nur	
D	arrin Ives. Vice P	resident	

		Index	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL	SCHEDULE	TOU
(Name of Issuing Utility)			
	Replacing	g Schedule	Sheet1
EVERGY KANSAS CENTRAL RATE AREA			
(Territory to which schedule is applicable)	which wa	s filed June 8, 2017	September 27, 2018
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 1 of 4 Sh	eets

AVAILABLE

Electric service is available under this rate schedule at points on the Company's existing distribution system. Participation in the Time Of Use (TOU) Pilot program is limited to 1,000 customers.

APPLICABLE

TOU shall be available as an option to customers otherwise served under Company's Residential Service (RS) rate schedule to encourage customers to shift consumption from higher-cost time periods to lower-cost time periods.

TOU is a three-year pilot program that is restricted to a maximum of one thousand (1,000) customers eligible for rate schedule RS in any year and shall remain in effect until modified or terminated by order of the Commission. Company will accept applications on a first-come-first-served basis.

A customer exiting the pilot program, disconnected for non-payment, or on a pay agreement may not be allowed to participate in this pilot program until the Commission has issued a decision on the pilot program report.

Company will file a report on TOU with the Commission after the first three years of implementation of the pilot program. Such report will detail findings and recommendations.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
By			

			Index	
HE STATE CORPO	RATION COMMISSIO	N OF KANSAS		
ERGY KANSAS CENTRAL		OUTH, INC., d.b.a. EVERGY KA	NSAS CENTRAL SCHEDULE	TOU
	(Name of Issuing	Utility)	Replacing Schedule	Sheet2
EVERGY KA	NSAS CENTRAL RAT	E AREA		
•	which schedule is appli	cable)	which was filed June 8, 2	017 <u>September 27, 2018</u>
lo supplement or separate in all modify the tariff as sh	understanding own hereon.		Sheet 2 of 4	Sheets
		<u>TIME OF USE - F</u>	PILOT	
NET MONTHLY	BILL			
BASIC S	ERVICE FEE	\$14.50		
ENERGY	CHARGE:			
Wint	er Period – Energy	used in the billing m	onths of October through Ma	ay.
	On-Peak: Off-Peak		per kWh per kWh	
Sum	mer Period – Energ	y used in the billing	months of June through Sep	otember
	On-Peak: Intermediate-Pea Off-Peak:	•	•	
	Plus all applicabl	le adjustments and s	surcharges.	
ADJUSTMENTS	AND SURCHARG	ES		
The rates	hereunder are sub	ject to adjustment as	s provided in the following so	chedules:
1. 2. 3. 4. 5. 6. 7.		rcharge elivery Charge ost Recovery Rider gy Program Rider		
Plus	all applicable adjus	tments and surchar	jes.	
ssued <u>Feb</u> Mor	ruary 14 hth Day	2020 Year		
Effective Mor	nth Day	Year		
Зу				

	Index
THE STATE CORPORATION COMMISSION OF KANSA	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a.	EVERGY KANSAS CENTRAL SCHEDULE TOU
(Name of Issuing Utility)	Replacing Schedule <u>TOU</u> Sheet <u>3</u>
EVERGY KANSAS CENTRAL RATE AREA	_
(Territory to which schedule is applicable)	which was filed <u>June 8, 2017September 27, 2018</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 3 of 4 Sheets
TIME OF	<u>USE - PILOT</u>
DETERMINATION OF PRICING PERIODS	
Pricing periods are established in Central weekends. The hours of the pricing perio	Standard Time year round by season for weekdays and ds for the price levels are as follows:
Winter Period – Energy used in the t	billing months of October through May.
On-Peak: Off-Peak:	Weekdays 10:00 AM – 8:00 PM Weekends, Holidays, All Other Hours
Summer Period – Energy used in the	e billing months of June through September
On-Peak: Intermediate-Peak: Off-Peak:	Weekdays 1:00 PM – 8:00 PM Weekdays 10:00 AM – 1:00 PM Weekends, Holidays, All Other Hours
MINIMUM CHARGE	
The Basic Service Fee, plus the minimu applicable adjustments and surcharges.	m specified in the Electric Service Agreement, plus all
DEFINITIONS & CONDITIONS	
	ed term of not less than one (1) year and for such time er party giving thirty (30) days written notice to the other
2. Service under this optional pilot p	rogram will commence at the start of a billing cycle.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Ву			

		Index		
THE STATE CORPORATION COMMISSION OF KANSAS				
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY KANSAS	CENTRAL	SCHEDULE	TOU	
(Name of Issuing Utility)			~~ (
EVERGY KANSAS CENTRAL RATE AREA	Replacing	Schedule	Sheet4	
(Territory to which schedule is applicable)	which was	s filed <u>June 8, 201</u>	7 <u>September 27, 2018</u>	
No supplement or separate understanding shall modify the tariff as shown bereon		Sheet 4 of 4 Sh	leets	-

- 3. Customers served under this optional pilot program will not be eligible for Company's Average Payment Plan <u>until billing commences on the Customer Care and Billing (CCB)</u> system. Participating customers are also strongly encouraged to participate in electronic billing and electronic messaging (alerts) if available to them so that these options may be analyzed for effectiveness with the TOU Rate Option.
- 4. Company shall install metering equipment capable of accommodating the Time of Use rate described herein.
- 5. Holidays are defined as: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve and Christmas Day
- 6. Company reserves the right to refuse service under this optional pilot program for reasons pertaining either to safety conditions at Customer premises or to technological limitations, at the sole discretion of the Company.
- 7. Service under this rate schedule is subject to Company's General Terms and Conditions presently on file with the State Corporation Commission of Kansas and any modification subsequently approved.
- 8. All provisions of this rate schedule are subject to changes made by order of the regulatory authority having jurisdiction.

Issued	February	14	2020
	Month	Day	Year
Effective			
	Month	Day	Year
Ву			

	Index
THE STATE CORPORATION COMMISSION OF KANSAS	
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a. EVER	RGY KANSAS CENTRAL SCHEDULE TOU
(Name of Issuing Utility)	
	Replacing Schedule <u>TOU</u> Sheet <u>1</u>
EVERGY KANSAS CENTRAL RATE AREA	
(Territory to which schedule is applicable)	which was filed September 27, 2018
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 1 of 4 Sheets

AVAILABLE

Electric service is available under this rate schedule at points on the Company's existing distribution system. Participation in the Time Of Use (TOU) Pilot program is limited to 1,000 customers.

APPLICABLE

TOU shall be available as an option to customers otherwise served under Company's Residential Service (RS) rate schedule to encourage customers to shift consumption from higher-cost time periods to lower-cost time periods.

TOU is a three-year pilot program that is restricted to a maximum of one thousand (1,000) customers eligible for rate schedule RS in any year and shall remain in effect until modified or terminated by order of the Commission. Company will accept applications on a first-come-first-served basis.

A customer exiting the pilot program, disconnected for non-payment, or on a pay agreement may not be allowed to participate in this pilot program until the Commission has issued a decision on the pilot program report.

Company will file a report on TOU with the Commission after the first three years of implementation of the pilot program. Such report will detail findings and recommendations.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧ Day	Year
		Va	
By	DD	- nur	
•	D · J · J · D		

Darrin Ives,	Vice President
--------------	----------------

			Index	
	RPORATION COMMISSIO			TOU
ERGY KANSAS CEN	TRAL, INC., & EVERGY KANSAS		ANSAS CENTRAL SCHEDULE	TOU
	(Name of Issuing	Utility)	Replacing Schedule TOU	Sheet 2
EVERGY	KANSAS CENTRAL RAT	TE AREA		
	ory to which schedule is appl	cable)	which was filed September	27, 2018
o supplement or sep all modify the tariff	arate understanding as shown hereon.		Sheet 2 of 4 Sl	neets
		TIME OF USE -	PILOT	
NET MONTH	<u>ILY BILL</u>			
BASI	C SERVICE FEE	\$14.50		
ENE	RGY CHARGE:			
١	Winter Period – Energy	used in the billing n	nonths of October through May	
	On-Peak:		¢ per kWh	
	Off-Peak	5.41670	t per kWh	
	Summer Period – Energ	gy used in the billing	months of June through Septe	ember
	On-Peak:		t per kWh	
	Intermediate-Pe Off-Peak:		t per kWh t per kWh	
	Plus all applicab	le adjustments and	surcharges.	
ADJUSTME	NTS AND SURCHARG	<u>ES</u>		
The r	ates hereunder are sub	ject to adjustment a	is provided in the following sch	edules:
1	I. Retail Energy C	ost Adjustment		
	2. Property Tax Su	•		
	3. Transmission De	•		
		ost Recovery Rider		
		rgy Program Rider		
6	6. Energy Efficience			
7	7. Tax Adjustment	,		
F	Plus all applicable adjus	stments and surcha	ges.	
ssued	February 14	2020		
	Month Day	Year		
iffective	anuary 18	2021		
Effective J	anuary 18	2021		

By	Month	_ Day	Year
•	Darrin Ives, Vice	President	

		Index		
THE STATE COR	PORATION COMMISSION OF KANSA	AS		
EVERGY KANSAS CEN	IRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a	. EVERGY KANSAS CEN	TRAL SCHEDULE	TOU
	(Name of Issuing Utility)	D	eplacing Schedule <u>TOU</u>	Sheet 3
EVERGY	KANSAS CENTRAL RATE AREA		epiacing Schedule 100	
	bry to which schedule is applicable)	w	hich was filed September 27	7, 2018
No supplement or sepa shall modify the tariff	rate understanding as shown hereon.		Sheet 3 of 4 She	eets
	TIME OF	USE - PILOT		
DETERMINA	TION OF PRICING PERIODS			
	g periods are established in Centra ends. The hours of the pricing perio			or weekdays and
v v	Vinter Period – Energy used in the	billing months o	f October through May.	
	On-Peak: Off-Peak:		00 AM – 8:00 PM Ilidays, All Other Hours	
s	Summer Period – Energy used in th	e billing months	of June through Septer	nber
	On-Peak: Intermediate-Peak: Off-Peak:	Weekdays 10:	0 PM – 8:00 PM 00 AM – 1:00 PM lidays, All Other Hours	
	HARGE			
	Basic Service Fee, plus the minimu able adjustments and surcharges.	um specified in t	he Electric Service Agr	eement, plus all
	S & CONDITIONS			
1.	Service shall be provided for a fix thereafter until terminated by eith of the desire to terminate.			
2.	Service under this optional pilot p	program will com	mence at the start of a	billing cycle.

Issued	February	14	2020
	Month	Day	Year
		·	
Effective	January	18	2021
	Month	∧ Day	Year
	\mathbf{i}	V_	
By T	5	pur-	

Darrin Ives, Vice President

		Index	
THE STATE CORPORATION COMMISSION OF KANSAS			
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC., d.b.a. EVERGY	KANSAS CENTRAL	SCHEDULE	TOU
(Name of Issuing Utility)			
	Replacing	g Schedule <u>TOU</u>	Sheet 4
EVERGY KANSAS CENTRAL RATE AREA			
(Territory to which schedule is applicable)	which wa	s filed September 2	27, 2018
No supplement or separate understanding shall modify the tariff as shown hereon.		Sheet 4 of 4 Sh	neets

- 3. Customers served under this optional pilot program will not be eligible for Company's Average Payment Plan until billing commences on the Customer Care and Billing (CCB) system. Participating customers are strongly encouraged to participate in electronic billing and electronic messaging (alerts) if available to them so that these options may be analyzed for effectiveness with the TOU Rate Option.
- 4. Company shall install metering equipment capable of accommodating the Time of Use rate described herein.
- 5. Holidays are defined as: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve and Christmas Day
- 6. Company reserves the right to refuse service under this optional pilot program for reasons pertaining either to safety conditions at Customer premises or to technological limitations, at the sole discretion of the Company.
- 7. Service under this rate schedule is subject to Company's General Terms and Conditions presently on file with the State Corporation Commission of Kansas and any modification subsequently approved.
- 8. All provisions of this rate schedule are subject to changes made by order of the regulatory authority having jurisdiction.

Issued	February	14	2020
	Month	Day	Year
Effective	January	18	2021
	Month	∧Day	Year
Bv	Yh_	- Jues	-
Darrin Ives, Vice President			