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Public Version

Via e-filing Express

Ms. Lynn M. Retz, Executive Director
Kansas Corporation Commission
1500 S.W. Arrowhead Road
Topeka, KS 66604-4027

RE: 21-BHCG-026-CPL
Supplemental Compliance Filing

Dear Ms. Retz:

Pursuant to the Kansas Corporation Commission's ("Commission") Order Approving Application For Accounting Authority Order ("AAO Order") in Docket No. 20-GIMG-423-ACT, Black Hills filed its first quarterly compliance filing on July 15, 2020. Black Hills explained in the filing that it was unable to complete Parts 3 and 4 by the filing date. Black Hills is making this supplemental compliance filing to file Report Nos. 3 and 4.

Attached are Black Hills' Report Nos. 3 and 4. Report No. 3a contains confidential financial information. Black Hills requests that the Commission treat Report No. 3a as confidential pursuant to K.A.R. 82-1-221a.

Respectfully submitted,

/s/ Dari Dornan

Dari Dornan
Associate General Counsel

BLACK HILLS ENERGY KANSAS

DOCKET NO. 21-BHCG-026-CPL

RESPONSE TO THE KANSAS CORPORATION COMMISSION

REPORTING REQUIREMENTS – Part 3

As soon as possible after the Commission issues an Order approving the AAO, and monthly thereafter, the Gas Utilities shall file the following statistics, by customer class, as well as how these statistics differ from 2019 for the equivalent time period:

REQUEST:

- a. A quantification of total past-due customer bills (arrearages) and number of customers experiencing arrearages, that are at 30-days late, 60-days late, and 90- days late

CONFIDENTIAL RESPONSE:

[REDACTED]

REQUEST:

- b. Number of current customers receiving utility service;

RESPONSE:

	202003	202004	202005	202006
Residential	103,145	102,952	102,801	102,977
Commercial	11,541	11,480	11,440	11,408
Industrial	1,850	1,871	1,838	1,863
Grand Total	116,536	116,303	116,079	116,248
	201903	201904	201905	201906
Residential	102,231	102,224	101,748	101,518
Commercial	11,539	11,500	11,468	11,416
Industrial	1,833	1,736	1,858	1,844
Grand Total	115,603	115,460	115,074	114,778

REQUEST:

- c. Number of voluntary and involuntary utility disconnections;

RESPONSE:

Voluntary Disconnections	2019-03	2019-04	2019-05	2019-06
Commercial	267	357	438	294
Industrial	16	11	17	9
Residential	1,760	1,932	2,239	2,010
Grand Total	2,043	2,300	2,694	2,313

Voluntary Disconnections	2020-03	2020-04	2020-05	2020-06
Commercial	327	275	333	321
Industrial	21	12	5	5
Residential	1,973	1,713	1,791	2,216
Grand Total	2,321	2,000	2,129	2,542

Involuntary Disconnections	2019-03	2019-04	2019-05	2019-06
Commercial	27	70	71	32
Residential	3	848	561	422
Grand Total	30	918	632	454
Involuntary Disconnections	2020-03	2019-04	2019-05	2019-06
Commercial	15	0	0	0
Residential	15	0	0	0
Grand Total	30	0	0	0

REQUEST:

d. Number of utility reconnections.

RESPONSE:

	2019-03	2019-04	2019-05	2019-06
Commercial	8	9	16	8
Residential	1	285	310	180
Grand Total	9	294	326	188
	2020-03	2020-04	2020-05	2020-06
Commercial	4	1	0	0
Industrial	0	1	0	0
Residential	9	0	0	0
Grand Total	13	2	0	0

REPORTING REQUIREMENTS – Part 4

As soon as possible after the Commission issues an Order approving the AAO, and monthly thereafter, the Gas Utilities shall file the following statistics, by customer class:

REQUEST:

- a. Number of customers accepting a COVID-19 payment plan;

RESPONSE:

Black Hills Energy Kansas defines COVID-19 payment plans as any payment arrangement plan made outside of the Cold Weather Rule. The table below summarizes the customer counts for all customers arrangements during the reported months, including monthly or two-week extensions and payment arrangements of up to twelve-month.

	March	April	May	June
Commercial	3	7	4	4
Industrial			1	
Residential	159	179	187	191
Total	162	186	192	195

REQUEST:

- b. Average number of months to pay COVID-19 payment plans;

RESPONSE:

The table below reflects the average number of months customers agreed to pay the amount owed under deferred payment arrangements. Payment terms include weekly, bi-weekly and monthly payments depending on the customer’s preference. For informational purposes, the table below also identifies the number of customers each month that specifically entered into a twelve-month payment arrangement.

	CUSTOMER CLASS	AVG MONTHS TO PAY	TOTAL CUSTOMER COUNT ^	CUSTOMER COUNT - 12 MO TERM
March 2020	Commercial	1.1	3	0
	Residential	3.0	158	112
April 2020	Commercial	3.8	7	2
	Residential	3.4	179	115
May 2020	Commercial	6.3	4	2
	Industrial	0.5	1	0
	Residential	3.5	185	118
June 2020	Commercial	6.9	4	2

	Residential	2.8	180	97
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^ Customer Counts in question 4b may differ slightly from customer counts in the response to question 4a due to the timing of billing the first amount due under the payment arrangement. The customer count in Question 4b reflects customers that have been billed the first payment arrangement amount. The customer count in 4a reflects all customers that have entered an arrangement but may have not been billed the first payment at the time the data was compiled.

REQUEST:

- c. Average monthly payment amount for the COVID-19 payment plan; and

RESPONSE:

The table below represents the average amount expected per payment for newly established payment arrangement plans initiated in the reported months. The average amount per payment is calculated using the total arrangement value divided by the total number of payments expected, which includes weekly, bi-weekly, or monthly payment terms.

	CUSTOMER CLASS	AVG PAYMENT AMOUNT
March 2020	Commercial	\$ 350.59
	Residential	\$ 34.25
April 2020	Commercial	\$ 177.25
	Residential	\$ 34.51
May 2020	Commercial	\$ 167.13
	Industrial	\$ 731.97
	Residential	\$ 31.66
June 2020	Commercial	\$ 56.47
	Residential	\$ 32.47

REQUEST:

- d. Number of customers that have broken two COVID-19 payment plans, and thus been disconnected.

RESPONSE:

There have not been any customers that have broken two or more payment arrangements during the COVID-19 time period of March through June of 2020.