

BEFORE THE STATE CORPORATION COMMISSION MAY 02 2005

OF THE STATE OF KANSAS

Susan L. Haffey Docket Room

DIRECT TESTIMONY

OF

JAMES HAINES

WESTAR ENERGY

DOCKET NO. 05-WSEE-981-RTS

1 Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

2 A. James Haines, 818 South Kansas Avenue, Topeka, Kansas 66612.

3 Q. BY WHOM AND IN WHAT CAPACITY ARE YOU EMPLOYED?

4 A. Westar Energy, Inc. I am the President and CEO and also serve as
5 a director.

6 Q. PLEASE DESCRIBE YOUR EDUCATION AND BUSINESS
7 EXPERIENCE.

8 A. I received a B.A. degree in 1969 and a J.D. degree in 1975 from
9 the University of Missouri - Columbia. From 1975 to 1985, I
10 practiced law in a variety of government and private industry
11 positions, including nearly four years on the legal staff of the
12 Missouri Public Service Commission. In 1980, I joined the law
13 department of Kansas Gas and Electric Company. In 1985, I

1 advanced to Group Vice President with responsibility for finance,
2 accounting, investor relations, and regulatory affairs. After KG&E
3 merged with The Kansas Power and Light Company in 1992, I
4 served as Executive Vice President and Chief Administrative
5 Officer of the new company, then Western Resources, Inc. In
6 1995, I was promoted to Executive Vice President and Chief
7 Operating Officer.

8 I left Western Resources in 1996 to become President and
9 CEO of El Paso Electric Company. I retired from EPE in November
10 2001 to teach in the College of Business at The University of Texas
11 at El Paso as the Skov Professor of Business Ethics.

12 On December 9, 2002, I started in my present position.

13 **Q. WHAT IS THE CONTEXT FOR THIS RATE REVIEW?**

14 **A.** During the past two years, Westar has revitalized itself as a pure
15 electric utility. In doing that, we have simplified our corporate
16 structure, implemented substantial changes in corporate
17 governance, and restored our balance sheet to investment grade
18 credit quality. This rate review is one of the final steps in the Debt
19 Reduction and Restructuring Plan (the "Plan") approved by the
20 Commission in Docket No. 01-WSRE-949-GIE in July 2003.

21 Over the past 10 years, companies and regulators have
22 introduced many variations to the structure of utility companies and
23 the extent of their regulation. A vertically integrated pure play

1 electric utility subject to full retail regulation, such as Westar has
2 again become, is no longer the standard model. Indeed, many
3 knowledgeable people believe it is no longer possible for a small,
4 pure play electric utility to succeed, financially or operationally, over
5 the long term. Though I respect the premises of their arguments, I
6 emphatically disagree with them. This rate review, however, is
7 certainly a test of Westar's ability to succeed as a pure utility.

8 The immediate need in this review is to set the proper level
9 of Westar's rates going forward. The long-term need is to set a
10 foundation for Westar, as a basic utility, to build and maintain the
11 strength necessary to deal with important issues and risks it will
12 face in the next five to ten years. A few of these include:

- 13 • Volatile and high gas and oil prices,
- 14 • Upward pressure on delivered coal prices,
- 15 • Apparent rising capital cost trends coming off a 40-
16 year low in interest rates,
- 17 • Capital and operating costs to comply with more
18 stringent environmental regulations,
- 19 • Capital and maintenance costs for mid-life
20 refurbishment of aging facilities,
- 21 • Capital costs for new generating and transmission
22 capacity,

- 1 • Capital and operating costs to satisfy customer
- 2 expectations for higher quality service, and
- 3 • The need to continue to improve credit quality.

4 In this rate review, we propose means to anticipate and

5 manage those issues and risks so we do not jeopardize our back-

6 to-basics strategy, a strategy that has been embraced by our

7 customers, employees, and Kansas policy makers.

8 **Q. WHAT ARE WESTAR'S PRINCIPAL OBJECTIVES IN THIS**

9 **RATE REVIEW?**

10 A. Our principal objectives are to show that:

- 11 1. We have kept our promises to restore Westar's financial
- 12 health and to return Westar to being a pure utility focused on
- 13 high quality customer service.
- 14 2. Our proposed rates are fair and logical and based on our
- 15 cost of providing retail electric service.
- 16 3. Certain changes in our rate tariffs, e.g., a fuel adjustment
- 17 clause, are specifically designed to reduce unnecessary risk
- 18 by employing widely-accepted methodologies and are
- 19 appropriate to more closely reflect investors' risk/reward
- 20 expectations for a basic utility.
- 21 4. A rate increase is necessary because Westar's current rates
- 22 do not recover its cost of service. This is of particular
- 23 concern because Westar is entering a period in which, to

1 maintain adequate and reliable service, it will have to raise
2 hundreds of millions of dollars to refurbish existing facilities
3 and build new ones. A timely and adequate rate increase will
4 send a positive signal to capital markets about the
5 risk/reward balance of investing in a pure Kansas utility.

6 **Q. HOW WILL WESTAR SHOW THOSE FOUR POINTS?**

7 A. I will generally address each point. Other Westar witnesses will
8 cover one or more of the points in detail.

9 **Q. IS WESTAR PROPOSING TO INCREASE ITS APPROVED**
10 **RATES?**

11 A. Yes. Westar is proposing to increase rates – on average about
12 9.29% for Westar North and 6.34% for Westar South.

13 **Q. WHY IS WESTAR SEEKING TO INCREASE ITS RATES?**

14 A. Based on our 2004 test year, as adjusted for known and
15 measurable changes after its end, our rates do not recover our cost
16 of service. Prudent measures to improve productivity and cut costs
17 have reduced but have not eliminated the revenue deficiency.

18 **Q. WHAT HAS WESTAR DONE TO IMPROVE PRODUCTIVITY AND**
19 **CUT COSTS?**

20 A. Let me list just a few of the more significant examples. We have
21 greatly reduced interest costs by substantially reducing debt and
22 aggressively refinancing at lower rates the debt that remained. We
23 negotiated hard to maintain a significant level of shared services

1 with ONEOK. We have introduced new customer care technology
2 to improve service quality without increasing labor costs. We have
3 switched to low-sulfur, low-cost coal at our Lawrence and
4 Tecumseh energy centers. We also have developed and
5 maintained the capability to burn both oil and gas in many of our
6 peaking units.

7 **Q. HOW HAS WESTAR KEPT ITS PROMISE TO RESTORE ITS**
8 **FINANCIAL HEALTH AND RETURN TO BEING A PURE**
9 **UTILITY?**

10 A. In his testimony, Mark Ruelle, our chief financial officer, describes
11 in detail the specific actions we have taken to keep this promise.
12 Notably, we have reduced consolidated debt by almost \$2 billion
13 and have disposed of virtually all non-utility, non-core assets. The
14 bottom line is that now, with very slight exceptions, Westar is a pure
15 electric utility and its first mortgage bonds are once again rated
16 investment grade by all major credit rating agencies. Although we
17 have attained financial measures consistent with investment grade,
18 our general corporate and unsecured debt ratings remain below
19 investment grade.

20 **Q. WHAT HAS WESTAR DONE TO FOCUS ON HIGH QUALITY**
21 **SERVICE TO CUSTOMERS?**

22 A. It begins with our Mission Statement: **“Westar Energy provides**
23 **safe, reliable, high quality electric energy service at a**

1 **reasonable cost to all customers.”** Based on that Mission, we
2 have set annual goals through 2008 for service quality as
3 measured by the average number and duration of outages per
4 customer, the answered call rate in our customer call center, and
5 third-party surveys of customer satisfaction.

6 The point is that the words “high quality electric service” in
7 our Mission Statement are more than words on paper. Through a
8 deliberate planning process at the corporate level right down to
9 individual employee performance plans, a focus on the action
10 necessary to accomplish those plans, and regular assessment of
11 results, we are giving concrete effect to those words.

12 Our commitment to quality service is further demonstrated
13 by our proposal to tie financial penalties and rewards directly to our
14 continuing ability to meet service quality standards.

15 **Q. YOU TESTIFIED THAT WESTAR’S SECOND OBJECTIVE IN**
16 **THIS RATE REVIEW IS TO SHOW THAT ITS PROPOSED**
17 **RATES ARE FAIR AND LOGICAL AND BASED ON ITS COST**
18 **OF PROVIDING RETAIL ELECTRIC SERVICE. ARE ANY OF**
19 **THE COSTS RELATED TO LITIGATION AND OTHER MATTERS**
20 **INVOLVING FORMER SENIOR MANAGEMENT INCLUDED IN**
21 **WESTAR’S TEST YEAR COST OF SERVICE?**

22 **A.** No. We have removed all costs associated with 1) their criminal
23 indictments and trials; 2) the arbitration that Westar has initiated

1 against them to recover past compensation and nullify their
2 employment agreements; 3) the pending securities and ERISA-
3 related litigation that challenges the accuracy and fullness of
4 financial disclosures during their tenure; 4) losses from the
5 disposition of aircraft previously owned or leased; and 5) other
6 items associated with them, such as excessive costs of refurbishing
7 executive office space.

8 **Q. IN THE FINAL ORDER IN WESTAR'S RATE REVIEW**
9 **CONCLUDED IN 2001, THE COMMISSION EXPRESSED THE**
10 **EXPECTATION THAT OVER TIME WESTAR'S NORTH AND**
11 **SOUTH RATES WOULD CONVERGE. DO THE RATES**
12 **PROPOSED BY WESTAR IN THIS REVIEW CONTINUE THAT**
13 **TREND?**

14 A. Yes.

15 **Q. DO THOSE TWO ITEMS ALONE, I.E. REMOVAL OF COSTS**
16 **RELATED TO FORMER MANAGEMENT AND FURTHER**
17 **CONVERGENCE OF THE NORTH AND SOUTH RATES, PROVE**
18 **THAT WESTAR'S PROPOSED RATES ARE FAIR AND**
19 **LOGICAL AND BASED ON ITS COST OF PROVIDING RETAIL**
20 **ELECTRIC SERVICE?**

21 A. No, but if we had not addressed those two items, particularly the
22 first one, some might argue that our proposed rates could not
23 possibly be fair and logical.

1 More to the point, our budgeting process is rigorous. Every
2 proposed expenditure of any substance is tested against a few
3 straightforward principles. Is it necessary to 1) protect employee or
4 public safety; 2) provide adequate and reliable service, taking into
5 account our service quality objectives; 3) facilitate employee
6 development; or 4) comply with applicable laws and regulations,
7 including financial disclosure requirements. Once we set our
8 budget, we monitor our performance against that budget carefully
9 and regularly. On that basis, I testify here with great confidence that
10 the rates we have proposed reflect our costs of providing retail
11 electric service and that those costs are reasonable.

12 **Q. YOU TESTIFIED THAT WESTAR'S THIRD OBJECTIVE IS TO**
13 **SHOW THAT CERTAIN CHANGES IN ITS TARIFFS, E.G., A**
14 **FUEL ADJUSTMENT CLAUSE, ARE NECESSARY TO MORE**
15 **CLOSELY REFLECT INVESTORS' RISK/REWARD**
16 **EXPECTATIONS FOR A BASIC UTILITY. WHY IS THAT?**

17 **A.** Investors balance their opportunity for gain against their risk of loss.
18 The opportunity for gain in a pure utility is a regulated return. That
19 limited opportunity can only be balanced by a low risk of loss. Fuel
20 for generation is Westar's largest single cost – at \$324.5 million, it
21 was 27.7% of Westar's 2004 cost of retail electric service.
22 Removing the risk of fuel price volatility from Westar's investment

1 profile is a straightforward way to balance investors' opportunity for
2 a limited return with exposure to less risk.

3 **Q. WHY DO YOU DESCRIBE IT AS STRAIGHTFORWARD?**

4 A. To my knowledge, no one disputes that customers should pay for
5 the fuel that is prudently purchased to generate the electricity they
6 consume. A well-designed fuel clause also sends more accurate
7 price signals to customers. In the long run, a fuel adjustment clause
8 will keep rates as low as possible consistent with assuring investors
9 a reasonable opportunity to earn a fair return.

10 **Q. AS YOU KNOW, WESTAR HAS NOT HAD A FUEL**
11 **ADJUSTMENT CLAUSE SINCE 1992. DOES YOUR PRIOR**
12 **ANSWER IMPLY THAT SINCE 1992 WESTAR'S RATES HAVE**
13 **BEEN HIGHER THAN NECESSARY?**

14 A. When fuel costs in rates are fixed, but actual fuel costs are not, it
15 means that at any given time rates may be higher or lower than
16 actual costs. It certainly implies that both Westar's customers and
17 investors have been exposed to more risk than necessary. When
18 fuel costs included in rates have been higher than actual fuel costs,
19 Westar's shareholders have benefited at the expense of customers.
20 Conversely, when such costs have been lower, customers have
21 benefited at the expense of shareholders. Normally, the goal should
22 be for rates to reflect as nearly as possible the actual fuel costs
23 incurred.

1 **Q. BUT VIRTUALLY EVERY COMPONENT OF COST OF SERVICE**
2 **IS SIMPLY AN ESTIMATE THAT WILL TURN OUT TO BE**
3 **HIGHER OR LOWER THAN ACTUAL. WHY SHOULD FUEL**
4 **COSTS BE TREATED DIFFERENTLY?**

5 A. As noted in an earlier answer, by a very significant margin, fuel is
6 the largest component of Westar's cost of service and can be the
7 most volatile as well.

8 **Q. WILL A FUEL ADJUSTMENT CLAUSE DIMINISH WESTAR'S**
9 **INCENTIVE TO MIMIMIZE FUEL COSTS?**

10 A. It will not. First, the prudence of Westar's fuel purchases would
11 remain subject to Commission review. Second, to the extent market
12 pressure creates an incentive for Westar to minimize fuel costs, this
13 is fully realized by Westar's active participation in wholesale power
14 markets. In this regard, Westar's proposed sharing of wholesale
15 margins works to the benefit of customers as well as shareholders
16 – lower fuel costs lead directly to higher margins. Third, there is
17 considerable social/political pressure on a regulated utility to
18 minimize costs. Fourth, in the long run, there is no advantage and
19 there are plenty of disadvantages in being a high cost producer –
20 even in a regulated, monopoly market.

21 **Q. WESTAR HAS ALSO REQUESTED APPROVAL OF AN**
22 **ENVIRONMENTAL RIDER. DOES THE LOGIC IN FAVOR OF A**

1 **FUEL ADJUSTMENT CLAUSE APPLY EQUALLY TO AN**
2 **ENVIRONMENTAL RIDER?**

3 A. Yes, and more so. The proposed environmental rider would permit
4 Westar to periodically adjust rates to reflect capital and O&M costs
5 for upgrades to existing generating facilities to comply with more
6 rigorous interpretation of existing environmental laws and
7 regulations as well as new laws and regulations. As with prudent
8 fuel costs, I believe it is beyond dispute that customers should pay
9 rates that reflect the prudent cost of complying with environmental
10 laws and regulations. What we want to find is the best, most
11 efficient way to do it.

12 In my opinion, the best way to do it would be the one that
13 assures an opportunity for investors to earn a fair return of and on
14 the cost of the upgrades, avoids the cost and frequency of full-
15 blown rate reviews, *and* minimizes the impact on rates. Everything
16 else equal, it is always less costly to pay as you go. As with a fuel
17 adjustment clause, the proposed environmental rider also would
18 improve credit quality and balance investors' opportunity for a
19 limited return with exposure to less risk. Finally, it would let our
20 customers know the costs of complying with federal regulations.

21 **Q. YOU SAID "MORE SO," WHAT IS THE ADDED REASON IN**
22 **FAVOR OF APPROVING THE PROPOSED RIDER?**

1 A. It relates directly to the fourth objective I listed at the beginning of
2 this testimony. Kansas has benefited from decisions in the '70's to
3 build coal and uranium fueled generating plants. Now is the time to
4 aggressively affirm those decisions by doing what we can to protect
5 and extend those benefits. In addition to the need to raise capital –
6 hundreds of millions of dollars – to install these environmental
7 upgrades over the next 5 to 10 years, in the same period Westar is
8 very likely going to have to add peak generating capacity and be
9 well under way with construction of a new base load generating
10 plant. Actions taken now to improve Westar's credit quality and
11 reduce its risk profile will work to minimize the capital cost of these
12 future upgrades and capacity additions.

13 **Q. YOU TESTIFIED THAT, EVERYTHING ELSE EQUAL, IT IS**
14 **ALWAYS LESS COSTLY TO PAY AS YOU GO. CAN YOU GIVE**
15 **AN ESTIMATE OF THE ULTIMATE RATE BASE IMPACT OF,**
16 **FOR EXAMPLE, \$300 MILLION INVESTED IN ENVIRONMENTAL**
17 **UPGRADES OVER TEN YEARS WITH AND WITHOUT AN**
18 **ENVIRONMENTAL RIDER?**

19 A. Yes. *With* a rider, a total of \$300 million would be added to rate
20 base, in regular intervals as the money was spent. *Without* the rider
21 and assuming rate reviews at the end of the third, sixth, and tenth
22 years and assuming Westar's requested capital structure and cost
23 of equity, between approximately \$320.5 million and \$338.5 million

1 would be added to rate base. (The range is a function of whether or
2 not an equity cost component is included in the AFUDC rate.)
3 Accordingly, with the rider, rates would rise gradually and to a lower
4 ultimate level. Without the rider, rates would go up in three abrupt
5 steps and to a higher level.

6 **Q. WESTAR HAS SUBMITTED A RELIABILITY-BASED SHARING**
7 **PROPOSAL. WHAT IS THE REASON FOR THIS PROPOSAL?**

8 A. From experience, I believe that the opportunity for financial gain
9 and the risk of financial loss, within limits, can work effectively to
10 achieve desired results – e.g., increased productivity and improved
11 service quality. Under our Reliability-Based Sharing Proposal, for a
12 three-year period, the benefit of reduced costs would be shared
13 between customers and shareholders. The proposal includes
14 service quality standards and ties the opportunity for gain and the
15 risk of loss directly to performance against such standards.

16 **Q. WHAT ABILITY WILL THE COMMISSION HAVE TO MONITOR**
17 **THIS PROPOSAL?**

18 A. To begin with, because it is being requested as part of a rate
19 review, this proposal is benchmarked to a traditional determination
20 of Westar's revenue requirement. The proposal would be in place
21 for three years. Under the proposal, there would an annual review
22 of operating and financial performance. On that basis, the full
23 operation of the proposal, including the determination of any

1 benefits to be shared with customers, would be subject to annual
2 oversight by the Commission without the cost and complexity of a
3 rate case. At the end of the three years, if the proposal is working
4 well, it could be continued.

5 **Q. WHY DOES WESTAR'S RELIABILITY-BASED SHARING**
6 **PROPOSAL INCORPORATE SERVICE QUALITY STANDARDS?**

7 A. Pairing service quality standards with the earnings sharing aspect
8 of the proposal ensures that we balance the interests of customers
9 and investors.

10 **Q. HOW WILL WESTAR'S RELIABILITY-BASED SHARING**
11 **PROPOSAL WORK IN CONJUNCTION WITH THE WHOLESALE**
12 **MARGIN CREDITS IN WESTAR'S REQUESTED FUEL**
13 **ADJUSTMENT CLAUSE?**

14 A. To the extent that Westar's share of wholesale margins pushes its
15 ROE above the top end of the dead-band, an additional benefit for
16 customers is created under the Reliability-Based Sharing Proposal.

17 **Q. HOW FAR FROM TRADITIONAL RATEMAKING IS WESTAR'S**
18 **RELIABILITY-BASED SHARING PROPOSAL?**

19 A. Part of its beauty is that it uses traditional regulatory methods. The
20 sharing mechanism itself rests on the ratemaking formula used in
21 Kansas for decades. We are not proposing adoption of new
22 theories or methods of determining revenue requirements or the
23 cost of service.

1 **Q. TO SUPPORT WESTAR'S RELIABILITY-BASED SHARING**
2 **PROPOSAL, YOU TESTIFIED THAT THE OPPORTUNITY FOR**
3 **FINANCIAL GAIN AND THE RISK OF FINANCIAL LOSS, WITHIN**
4 **LIMITS, CAN WORK EFFECTIVELY TO ACHIEVE DESIRED**
5 **RESULTS. DOES THAT SAME LOGIC STAND AGAINST**
6 **WESTAR'S REQUESTED FUEL ADJUSTMENT CLAUSE?**

7 A. On the surface, perhaps it does. The difference is the limited extent
8 to which effective management can control the factors that affect
9 fuel cost. Based on current market information, we can make
10 estimates of what fuel costs will be over the next three years. The
11 only confidence we can realistically have in such estimates is that
12 they will be wrong. The result is that shareholders or customers will
13 get an accidental windfall and the value of the windfall to one is a
14 cost paid by the other. For incentive ratemaking to be effective, i.e.
15 to motivate desired behavior by management, the achievement of
16 incentive targets has to be the result of deliberate, purposeful
17 activity as opposed to a mere roll of the dice.

18 **Q. MR. HAINES, WHILE THIS REVIEW IS FOCUSED ON THE**
19 **FUTURE, IT IS NOT IRRELEVANT TO CONSIDER THE**
20 **EXTREME CIRCUMSTANCES THAT LED TO A CHANGE IN**
21 **MANAGEMENT AT WESTAR IN LATE 2002. WHAT HAS**
22 **WESTAR DONE TO PROTECT AGAINST A RECURRENCE OF**
23 **SUCH CIRCUMSTANCES?**

1 A. The extreme circumstances you refer to are described in detail in
2 the Report of the Special Committee to the Board of Directors (April
3 23, 2003). That Report is 376 pages long, with 246 exhibits. It is
4 posted on Westar's website: www.wr.com. We have gone to
5 extraordinary lengths to protect against a recurrence of the
6 circumstances described in that report. Here is a list of the most
7 notable actions we have taken:

- 8 • Named new senior management.
- 9 • Elected seven new directors.
- 10 • Of the 181 tasks necessary to implement all
11 recommended actions in the Report, all but 8 have
12 been completed. (Completion of those requires action
13 by the IRS.)
- 14 • Redefined Westar's Mission to focus on being a pure
15 utility.
- 16 • Simplified executive compensation.
- 17 • Substantially enhanced corporate governance
18 practices.

19 **Q. SPECIFICALLY, HOW HAS WESTAR SUBSTANTIALLY**
20 **ENHANCED CORPORATE GOVERNANCE?**

21 A. Ms. Loyd testifies about that in detail. Let me give just a summary.
22 Corporate governance practices generally fit into three categories:

1 board, management, and enforcement. Westar has accomplished
2 reform in all three areas.

3 With respect to board practices, Westar has focused on
4 independence and more rigorous definition of responsibility. We
5 have separated the position of Chairman from the positions of
6 President and CEO. A committee of independent directors selects
7 director candidates. All committees of the board are composed only
8 of independent directors. All committees have formal, written
9 charters. The audit committee is led by a financial expert who is a
10 retired audit partner in a Big Four accounting firm. The board
11 regularly meets in executive session without management and
12 without me present. New directors attend orientation sessions and
13 continuing directors participate in training conferences and
14 seminars to augment their skill and knowledge. And the board goes
15 through a self-evaluation process annually.

16 With respect to management practices, an annual planning
17 process has been formalized. In addition to the normal output of
18 such a process, e.g. an annual capital and O&M budget, this
19 process results in a formal business plan that leads to individual
20 performance plans for all officers. The business plan sets annual
21 goals that build up to specific objectives five years out, presently to
22 2008. These objectives deal with safety, service reliability,
23 customer satisfaction, and financial performance. Other practices

1 include: 100% of officer expense accounts are audited every year,
2 the officer of compliance and internal audit reports to the audit
3 committee of the board as opposed to the CEO or the CFO, and
4 virtually all management “perks” have been eliminated.

5 With respect to enforcement practices, we have a formal
6 statement of values and a written Code of Business Conduct and
7 Ethics. Importantly, we believe that such statements and codes are
8 important only if in all aspects of our work we rigorously abide by
9 their terms. Accordingly, we hold regular meetings with employees
10 to discuss our values and code of conduct. For example, in about
11 20 meetings in January and February of this year, I and other
12 officers met with every Westar manager and supervisor to discuss
13 Westar’s business plan and its values and code of conduct. They,
14 in turn, met with employees under their supervision. Finally, we
15 have an integrity “hotline” so that ethical or any other concerns can
16 be reported on an anonymous basis to a third party, whose reports
17 are reviewed by the audit committee of our board.

18 **Q. WHAT ASSURANCE CAN YOU GIVE THE COMMISSION THAT**
19 **WESTAR’S STRATEGIC AND GOVERNANCE REFORMS OF**
20 **THE LAST TWO YEARS WILL CONTINUE?**

21 A. As Westar’s President and CEO, without qualification, I am devoted
22 to institutionalizing within Westar 1) a well informed, engaged, and
23 independent board; 2) transparency and integrity in every aspect of

1 our business; and 3) a total commitment to meeting our public
2 service obligation. Our governance reforms are being accomplished
3 not through personal fiat but through a deliberate process that has
4 involved the entire leadership of Westar. I am very confident that
5 these reforms will last.

6 With respect to Westar's strategic reforms, i.e. its return to
7 being a pure electric utility, I can only make a qualified commitment
8 to those reforms. Not the only, but certainly a principal cause of
9 Westar's mid-'90's diversification strategy was a strong trend by
10 policy makers to transform the electric industry based on the belief
11 that competitive wholesale *and* retail markets would be superior to
12 regulated markets. Many companies, including Westar, believed it
13 was best to be ahead of rather than behind such changes. Though
14 Kansas policy makers considered such changes, they eventually
15 (and wisely) rejected them.

16 If regulators and policy makers agree that Westar's strategic
17 reforms should endure, two things are paramount. First, policy and
18 regulation in Kansas must remain compatible with a back to basics
19 strategy and it must be clear that this is a long-term commitment.
20 Second, Westar and the Commission must remain able to work
21 constructively together within that policy and regulatory framework.
22 If those two conditions are met, I also am very confident that
23 Westar's strategic reforms will last.

1 Certainly, the Commission and its Staff, as well as parties
2 who customarily have been adversaries of Westar, have been
3 constructive in their response to the Plan and Westar's need to
4 obtain specific approval for the various parts of the Plan. The
5 substantial progress of the past two years must not be lost as the
6 Plan culminates in this rate review.

7 Finally, I believe the Commission itself has considerable
8 authority to monitor and enforce adherence to these reforms.
9 Indeed, as the failure of Westar's diversification strategy began to
10 pose a perceived threat to Westar's ability to meet its public service
11 obligation, the Commission was quick to act, forestalling any
12 negative impact on utility rates or service quality. There is no
13 reason to believe the Commission would be any less diligent in the
14 future. If anything, it probably would act faster and more decisively.

15 **Q. WESTAR HAS PROPOSED IN THIS REVIEW TO REVERSE**
16 **TWO ADJUSTMENTS THAT THE COMMISSION ADOPTED IN**
17 **WESTAR'S MOST RECENT RATE REVIEW. WHAT IS THE**
18 **NATURE OF THESE ADJUSTMENTS?**

19 A. One adjustment was to account for the unamortized gain on the
20 LaCygne 2 sale/leaseback as cost-free capital. The other treated as
21 cost-free capital an assumed level of unamortized deferred taxes
22 related to Westar's recovery of the premium that KPL paid when it
23 acquired KG&E in 1992. Obviously, both adjustments had the effect

1 of reducing Westar's cost of service. Westar has not included the
2 effect of these adjustments in its cost of service in this rate review.

3 **Q. WHY HAS WESTAR NOT INCORPORATED THOSE**
4 **ADJUSTMENTS IN THIS REVIEW?**

5 A. The short answer is because, in our opinion, the Commission was
6 mistaken in adopting those adjustments.

7 **Q. AMONG OTHER ITEMS, WESTAR CHALLENGED THOSE**
8 **ADJUSTMENTS IN AN APPEAL OF THE COMMISSION'S FINAL**
9 **ORDER AND THE COURT AFFIRMED THE COMMISSION'S**
10 **TREATMENT. IN VIEW OF THAT, WHAT IS YOUR BASIS FOR**
11 **TESTIFYING THAT THE COMMISSION WAS MISTAKEN?**

12 A. In a review of a Commission order in which findings of fact are at
13 issue, an appellate court is supposed to affirm the Commission if
14 there is competent evidence in the record to support such facts.
15 That is the case even if the record contains competent evidence of
16 facts to the contrary. As an expert administrative body, the
17 Commission has broad discretion to "find the facts." Normally
18 courts will not interfere with such discretion. Importantly, then, the
19 Court of Appeals did not affirm the substance of the Commission's
20 treatment of those adjustments. It simply ruled that there was
21 competent evidence in the record to support the Commission's
22 finding and the Commission did not abuse its discretion when it
23 relied upon such evidence. That evidence is competent means only

1 that its sponsor is qualified as an expert with respect to the subject
2 matter; it does not mean that it is factually correct simply because
3 its sponsor has been qualified as an expert. The fact is, in this
4 instance, the expert sponsor for both adjustments was mistaken
5 and those mistakes were only compounded when the Commission
6 adopted them in its final order.

7 Mr. Rohlfs (LaCygne 2) and Mr. Stadler (merger premium)
8 testify to the substance of these issues in detail. I have read their
9 testimonies on these issues, including their conclusions. I believe
10 their testimonies are accurate in all respects. Here, I am going to
11 deal with these issues only in a general way.

12 **Q. LET'S DEAL SEPARATELY WITH EACH ADJUSTMENT. FIRST,**
13 **WHY WAS IT A MISTAKE TO ACCOUNT FOR THE**
14 **UNAMORTIZED GAIN ON THE SALE/LEASEBACK AS COST**
15 **FREE CAPITAL?**

16 A. The LaCygne 2 sale/leaseback transaction was a step, among
17 many, that Kansas Gas and Electric Company took to mitigate the
18 rate impact of Wolf Creek and, as well, rebuild its financial strength.
19 The transaction was a direct response to the Commission's explicit
20 encouragement of KG&E to find ways to improve its financial health
21 without increasing rates. Accordingly, in approving the transaction,
22 the Commission noted that the benefits should flow to KG&E's
23 customers. The principal benefit, of course, being that the

1 transaction made it possible to include prudent Wolf Creek costs in
2 rate base, *without increasing rates*. The Commission's decision in
3 the last case to treat the **un**amortized gain as cost-free capital was
4 based on the belief that that was necessary to assure that all the
5 benefits of the transaction flowed to customers.

6 The key to seeing the mistake is in understanding how the
7 gain and the cash proceeds from the transaction were used
8 **entirely** to reduce KG&E's cost of service and thereby to offset
9 KG&E's carrying cost for Wolf Creek so that more of Wolf Creek's
10 prudent costs could be included in rate base, without increasing
11 rates.

12 The amount of the book gain being amortized through
13 KG&E's cost of service is about \$11.8 million annually. This
14 reduces KG&E's cost of service by a like amount and has the effect
15 of offsetting carrying costs for Wolf Creek. Consequently, this
16 amortization has enabled the Commission to put substantially more
17 of Wolf Creek into rate base, *without increasing rates*. Westar
18 agrees with this amortization of the gain.

19 With regard to the cash proceeds, in the broadest terms,
20 KG&E had two choices. 1) It could use the cash in its regulated
21 business to reduce its cost of service. 2) It could use the cash to
22 diversify into unregulated businesses and hope that the success of
23 such would offset under-performing utility operations.

1 **Had KG&E used the cash to diversify**, the only proper way
2 for the Commission to have flowed all the benefit of the transaction
3 to customers, i.e., to offset including more of Wolf Creek's prudent
4 cost in rate base, would have been to annually amortize a portion of
5 the gain to cost of service **and** treat the **unamortized** gain as cost-
6 free capital – exactly what it did in Westar's recent rate review. **But,**
7 **in fact, KG&E did not use any of the cash in a way that did not**
8 **directly benefit customers.**

9 Instead, KG&E used the cash in its regulated business to
10 reduce its cost of service by buying back high cost debt and 25% of
11 its equity – thus reducing interest costs and dividend payouts. In
12 doing that, KG&E used every cent of the cash directly to benefit
13 customers. The cash was fully and efficiently “employed” in a way
14 that enabled more of Wolf Creek's cost to be put in rate base
15 *without increasing rates*. To now take the unamortized gain as cost-
16 free capital assumes that KG&E (and by extension Westar) made
17 some use of the gain that did not directly offset KG&E's cost of
18 service.

19 In my opinion, the adjustment in the last rate review resulted
20 in customers receiving the benefits of the transaction twice. It is not
21 possible that KG&E could have used 100% of the cash proceeds to
22 reduce its capital costs *and also* have the proceeds remain

1 available as cost-free capital. That was and is not the case and I
2 respectfully urge the Commission to correct this mistake.

3 **Q. WHY WAS IT A BENEFIT TO CUSTOMERS TO BE ABLE TO**
4 **INCLUDE MORE OF WOLF CREEK'S PRUDENT COSTS IN**
5 **RATE BASE WITHOUT INCREASING RATES?**

6 A. In the absence of such measures as the LaCygne transaction,
7 eventually KG&E would have been able to raise rates to the level
8 necessary to cover Wolf Creek's prudent costs being put into rate
9 base. In fact, while one can only speculate about what the outcome
10 might have been, the U.S. Supreme Court accepted KG&E's
11 appeal of the Commission's treatment of Wolf Creek costs. The
12 Court dismissed that appeal only after it found the Commission's
13 later actions, such as approval of the LaCygne transaction, allowed
14 such costs to be recognized in rates thereby making the appeal
15 moot.

16 **Q. WHAT MAKES YOU SO CERTAIN OF YOUR TESTIMONY ON**
17 **THIS ISSUE?**

18 A. Mr. Rohlfs and I were the principal architects of KG&E's rate
19 stabilization plan of which the sale/leaseback transaction was a
20 part. We were, so to speak, "present at the creation" of the
21 sale/leaseback transaction and led KG&E's effort to obtain
22 Commission approval.

1 Q. LET'S TURN TO THE ADJUSTMENT TO ADD TO
2 ACCUMULATED DEFERRED INCOME TAXES THE
3 UNAMORTIZED DEFERRED TAXES RELATED TO THE
4 MERGER PREMIUM THAT KPL PAID WHEN IT ACQUIRED
5 KG&E IN 1992. WHY IS SUCH AN ADJUSTMENT A MISTAKE?

6 A. Deferred income taxes for Westar **normally** result from the fact that
7 when Westar depreciates an asset, the depreciation expense for
8 tax purposes is different from the depreciation expense for
9 ratemaking purposes. Most commonly, this is because for tax
10 purposes an accelerated method of depreciation is used and for
11 ratemaking purposes a straight-line method is used. The result is
12 that in the early year's of an asset's life, the tax impact of a higher
13 (accelerated) depreciation expense means that, everything else
14 equal, actual taxes paid are lower than taxes calculated for
15 ratemaking purposes, based on a straight-line method of
16 depreciation. Of course, in the later years of an asset's life, the
17 reverse is true and there is a "turnaround": actual taxes paid are
18 higher than taxes calculated for ratemaking purposes.

19 In the early years of an asset's life, then, customers pay
20 rates that reflect a higher level of taxes than the level of taxes
21 actually paid. The positive difference is accounted for as deferred
22 taxes, i.e. taxes that have been reflected in cost of service but not
23 yet paid, and *added* to an accumulated deferred income tax

1 account. In the later years of an asset's life, i.e. after the
2 turnaround, customers pay rates that reflect a lower level of taxes
3 than the level of taxes actually paid. In those later years, the
4 negative difference is *subtracted* from the accumulated deferred
5 income tax account. By the end of an asset's life, the additions to
6 and subtractions from the accumulated deferred income tax
7 account caused by these timing differences should net to zero.

8 The question that regulators have dealt with over the years
9 is how to account for ratemaking purposes for positive balances of
10 accumulated deferred income taxes. Most regulators treat normal
11 accumulated deferred income taxes as cost-free capital or as an
12 offset to rate base. The reasoning is that these positive balances
13 are a direct result of customers paying rates that reflect a higher
14 level of taxes than have actually been paid. We can debate about
15 whether this is a loan from customers or the relevant taxing
16 authority. What is not debatable is that there has been a cash in-
17 flow that the company has not had to pay for, either with interest or
18 dividend payments. Accordingly regulators have taken the position
19 that the effect of this "free" cash should be taken into account in
20 determining a company's cost of service.

21 **Q. DO YOU OBJECT TO THAT LONG-ESTABLISHED PRACTICE?**

22 A. No.

1 Q. ISN'T THAT EXACTLY WHAT THE COMMISSION DID WHEN IT
2 APPROVED THE ADJUSTMENT TO WHICH YOU ARE NOW
3 OBJECTING?

4 A. Superficially it appears so. And I will grant that that might be what
5 the Commission understood it was doing. But that is absolutely not
6 what the Commission in fact did.

7 Q. WHAT DID THE COMMISSION IN FACT DO?

8 A. To understand what the Commission in fact did, we have to first
9 understand the nature of the deferred taxes related to the merger
10 premium and how they are fundamentally different from deferred
11 taxes created through accelerated depreciation. Remember that
12 normal deferred taxes result from using an accelerated method for
13 determining tax depreciation and a straight-line method for
14 determining ratemaking depreciation. The result, in the early years
15 of an asset's life, is a cost free cash in-flow.

16 **The deferred taxes related to the merger premium did**
17 **not result from a cost-free or any other cash in-flow to Westar.**
18 They resulted from a mere bookkeeping entry required by Westar's
19 accountants. Here is what happened. KPL paid a premium for
20 KG&E. Without going into the details (which Mr. Stadler provides in
21 his testimony), it is enough to say that once sufficient merger
22 savings were demonstrated the Commission permitted Westar to
23 recover the premium amortization in rates.

1 The accountants looked at that and said, “Wait a minute, if
2 the premium is, say, \$100, then you will have to recover something
3 greater than \$100 in order to end up with \$100, because whatever
4 you recover will be subject to **current** income taxes.” So the
5 accountants required Westar to “gross-up” the premium: so much
6 to account for the actual premium – which represents cash paid out
7 – plus so much to represent the gross-up for taxes – a bookkeeping
8 entry. The “gross-up” is accounted for as deferred taxes. As Westar
9 recovers the premium, part of the recovery is accounted for by
10 amortizing the premium itself and the remaining part is accounted
11 for by amortizing the accumulated deferred taxes related to the
12 “gross-up” of the premium. Importantly, the portion of the recovery
13 related to the “gross-up” is immediately paid out in current taxes
14 due. Therefore, it is not available as cost-free capital.

15 Unlike with plant-related deferred income taxes, this
16 transaction and the associated accounting for it did not result in a
17 cash in-flow to Westar, cost-free or otherwise. There was no “loan”
18 from customers or taxing authorities or any other persons or
19 entities. There was simply an accounting entry to reflect the “gross-
20 up.” Therefore, it was a mistake for the Commission to adopt an
21 adjustment that treated a portion of the unamortized taxes related
22 to the merger premium as cost-free capital and thereby reduced
23 Westar’s cost of service.

1 **Q. IS WHAT THE COMMISSION DID THAT EASY TO**
2 **UNDERSTAND?**

3 A. No, in this case the adage is true – “nothing is ever easy.” To
4 attempt to bring some clarity to this complicated issue I have
5 simplified the matter. As I understand the adjustment, here is in fact
6 what the sponsoring witness did:

- 7 1) Treated the \$26.5 million annual recovery of the
8 merger premium as an annuity;
- 9 2) Calculated a net present value of that annuity;
- 10 3) Assumed the net present value was in rate base;
- 11 4) Assumed a level of deferred taxes attributable to this
12 assumed rate base item;
- 13 5) Reduced Westar’s rate base by this assumed level.

14 The result in this more complicated form, however, is no different
15 than the result in my simplified example: deferred taxes related to
16 the merger premium are mistakenly used as cost-free capital or an
17 offset to rate base. I respectfully urge the Commission to correct
18 this mistake as well.

19 **Q. WHAT SIGNALS WOULD FIXING THIS MISTAKE SEND?**

20 A. At least one signal would be encouragement for Kansas utilities to
21 continue to look for efficient mergers/acquisitions that can benefit
22 customers, as well as investors, and be “paid for” out of merger
23 savings. The converse is also true.

1 **Q. PLEASE CONCLUDE YOUR TESTIMONY.**

2 **A.** To the benefit of all constituents, Westar has made considerable
3 progress in the past two years – perhaps more than reasonably
4 could have been expected. Maintaining that momentum is
5 essential. Westar is entering a period in which it will be required to
6 raise hundreds of millions of dollars to upgrade existing facilities
7 and construct new ones. If the long-term interests of Westar’s
8 investors are adequately served, Westar will be able to serve the
9 long-term interests of customers by continuing to provide an
10 assured supply of adequate and reasonably priced power. Keeping
11 that “compact” will contribute mightily to making Kansas a better
12 place in which to live and work.

13 **Q. THANK YOU.**