

**THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

Before Commissioners:                   Dwight D. Keen, Chair  
  Shari Feist Albrecht  
  Susan K. Duffy

In the Matter of Operator Service Company, LLC    )  
Notice of Service Discontinuance and Request       ) Docket No. 20-OSCC-152-CCS  
For Cancellation of Telecommunications             ) (IXC)  
Authorizations.   )

**ORDER CANCELLING CERTIFICATE**

NOW, the above-captioned matter comes on for consideration and determination by the State Corporation Commission of the State of Kansas. The Commission, after giving due consideration to the Application and being fully advised in the premises, finds that:

1.       Operator Service Company, LLC (OSC) filed its 2018 Annual Interrogatory and requested cancellation of its Certificate of Convenience and Authority on September 27, 2019, indicating its preference to voluntarily relinquish its authority to conduct business in the State of Kansas. OSC had been granted a Certificate of Convenience and Authority to provide Interexchange services in Kansas on February 3, 1993, in Docket No. 93-OSCC-308-COC. It provides no regulated telecommunications services in Kansas and does not need to maintain its operating authority.

2.       The Commission's authority to supervise telecommunication public utilities is provided in K.S.A. 2018 Supp. 66-1,188. The Commission's authority to issue and terminate certificates of public convenience arises from K.S.A. 2018 Supp. 66-131. Pursuant to K.S.A. 2018 Supp. 66-131, the Commission must review all certificate applications to determine whether the public convenience will be promoted by granting the request.

3. On November 8, 2019, the Staff submitted a Report and Recommendation dated November 7, 2019, urging the Commission to cancel OSC's Certificate of Convenience and Authority to provide Interexchange services within Kansas. The Staff noted OSC has no customers currently receiving regulated telecommunications. Therefore, no OSC customers require service interruptions, disconnections or notifications. It did have an outstanding regulatory assessment of \$100.00, which has been paid.

4. The Commission adopts Staff's analysis and recommendation of November 7, 2019, as stated in its Report and Recommendation, which is attached and made a part of this Order by reference, and finds the public convenience will be promoted by granting the request to cancel OSC's Certificate of Convenience and Authority to provide Interexchange service in Kansas. No adverse customer impacts would be created by granting the authority to cancel service, as OSC has indicated it has no customers in Kansas.

**IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:**

A. The Operator Service Company, LLC request filed September 27, 2019, is hereby granted and the Certificate and Authority authorizing it to provide Interexchange service in Kansas, issued February 3, 2019, in Docket No. 93-OSCC-308-COC, is hereby canceled, effective as of the date of this Order.

B. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).<sup>1</sup>

C. The Commission retains jurisdiction over Operator Service Company, LLC and the subject matter of this Docket for the purpose of entering such further Order or Orders as it may deem necessary.

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<sup>1</sup> K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

**BY THE COMMISSION IT IS SO ORDERED.**

Dated: 11/21/2019

Keen, Chair; Albrecht, Commissioner; Duffy, Commissioner.

A handwritten signature in cursive script, reading "Lynn M. Retz".

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Lynn M. Retz  
Executive Director

WAH

Dwight D. Keen, Chair  
Shari Feist Albrecht, Commissioner  
Susan K. Duffy, Commissioner

Laura Kelly, Governor

**REPORT AND RECOMMENDATION  
UTILITIES DIVISION**

**TO:** Chair Dwight D. Keen  
Commissioner Shari Feist Albrecht  
Commissioner Susan K. Duffy

**FROM:** Kelly Mabon, Telecommunications Analyst  
Christine Aarnes, Chief of Telecommunications  
Jeff McClanahan, Director of Utilities

**DATE:** November 7, 2019

**SUBJECT:** Docket No. 20-OSCC-152-CCS (IXC)  
In the Matter of Operator Service Company, LLC Notice of Service  
Discontinuance and Request for Cancellation of Telecommunications  
Authorizations. (IXC)

**EXECUTIVE SUMMARY:**

On September 29, 2019, Operator Service Company, LLC (OSC) filed its 2018 Annual Interrogatory asking the Commission to cease its Certificate of Convenience and Authority to Provide Interexchange Services within Kansas. Staff recommends approval of this request.

**BACKGROUND:**

The Commission derives its authority to supervise telecommunications public utilities from K.S.A. 66-1,188. The Commission derives its authority to certificate and de-certificate public utilities from K.S.A. 66-131.

Pursuant to K.S.A. 66-131, the Commission must review all certification and de-certification applications to determine whether the “public convenience” will be promoted by granting the request.

**ANALYSIS:**

The Company was provided a Certificate to provide Interexchange Services in Kansas in Docket No. 93-OSCC-308-COC under the name Operator Service Company. The Company filed to change its name to Operator Service Company, LLC in Docket No. 05-OSCC-947-CCN.

OSC does not have any customers in Kansas so no customers will be affected by this filing. OSC owed Commission assessments in the amount of \$100, and Staff worked with the Company's consultant to ensure those assessments have now been paid. OSC is in compliance with regard to Annual Interrogatory filings and KUSF assessments.

**RECOMMENDATION:**

As no customers will be adversely affected by this filing, Staff recommends the Commission approve OSC's request to cancel the Certificate of Convenience and Authority to provide Interexchange Services within Kansas.

**CERTIFICATE OF SERVICE**

20-OSCC-152-CCS

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of electronic service on 11/21/2019.

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/S/ DeeAnn Shupe  
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DeeAnn Shupe