

KANSAS CORPORATION COMISSION
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

BEFORE THE STATE CORPORATION COMISSION
OF THE STATE OF KANSAS

IN THE MATTER OF
THE COMPLAINT AGAINST:

Docket No.: 25-EKCE-123-COM

EVERGY KANSAS CENTRAL, INC
(Respondent, name of utility company)

by

SHELIA D. HUDSON
(Complainant, your name)

Shelia D. Hudson
[Redacted]
[Redacted]
Phone: [Redacted]
Email: [Redacted]

FORMAL COMPLAINT

Shelia D. Hudson states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:

I live in an 875 ft. one-bedroom apartment by myself and work long hours. Although my electricity bills are substantially high. In February 2024, my electricity bill was \$748.00. After fighting to keep my bill down, I finally started reviewing payments applied to my account.

In April 2024, I had requested all financial history for the location [Redacted], [Redacted] from Evergy. My electricity was being disconnected for non-payment. I made multiple payments along with help from LIEAP to ensure my Evergy bill was paid.

The Financially History Report dated 12/18/2019-4/30/2024 (See Exhibit A) has missing bills and payments. The history almost seemed incomplete. When compared to the later Financial History Report 1/1/2020-7/19/2024 (Exhibit B), there were many inconsistencies (See Exhibit C).

Many of the bills were inflated from the Financially History Report dated 12/18/2019-4/30/2024 and the Financial History Report 1/1/2020-7/19/2024. Additionally, the fees reported in April 2024 reflects her using electricity after it was disconnected on April 1, 2024 (Exhibit D).

Clearly, Evergy has failed to keep consistent records. They have provided a total amount owed, but the inconsistencies raised concerns. I have been without electricity since April 2024 and am in desperate need of help.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

I understand that Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information provided in the complaint or other documents related to the complaint, including, but not limited to, my name, address, city, state, zip code, telephone number, email address, and the facts of the case may be available online for public viewing.

Shelia Hudson
Shelia Hudson (Aug 7, 2024 17:35 PDT)

Shelia Hudson, Complainant's (your) signature

08/07/2024

Date signed



Financial History

Account Name: Hudson, Shelia D
 Premise Address: [REDACTED]
 SA: [REDACTED]
 SA Type: Electric Residential
 Report Starting: 12/18/2019

Account Number: [REDACTED]
 City, State: Wichita, KS
 Deposit on Hand: \$0.00
 Report Ending: 04/03/2024

Tran Date	Financial Type	Current Amount	Current Balance	Payoff Amount	Payoff Balance
03/11/2024	Bill	\$238.38	\$2,976.45	\$238.38	\$2,976.45
02/13/2024	Payment	(\$242.05)	\$2,986.02	(\$242.05)	\$2,986.02
02/09/2024	Bill	\$500.72	\$3,228.07	\$500.72	\$3,228.07
01/11/2024	Bill	\$463.24	\$2,727.35	\$463.24	\$2,727.35
01/11/2024	Payment	(\$242.50)	\$2,264.11	(\$242.50)	\$2,264.11
01/02/2024	Late Payment Charge	\$7.09	\$2,506.61	\$7.09	\$2,506.61
12/08/2023	Bill	\$331.08	\$2,499.52	\$331.08	\$2,499.52
10/27/2023	Balance Xfer/Same Address When Account Finialed on 09/08/2023 And Deposit And Payments Posted	\$2,146.94	\$2,168.44	\$2,146.94	\$2,168.44
10/26/2023	Same Party Reconnect Charge Kansas South	\$21.50	\$21.50	\$21.50	\$21.50



Financial History

Account Name: Hudson, Shelia D
Premise Address: [REDACTED]
SA: [REDACTED]
SA Type: Electric Residential
Report Starting: 12/18/2019

Account Number: [REDACTED]
City, State: [REDACTED]
Deposit on Hand: \$0.00
Report Ending: 04/03/2024

Tran Date	Financial Type	Current Amount	Current Balance	Payoff Amount	Payoff Balance
10/27/2023	Balance Xfer/Restart Same Address	(\$2,146.94)	\$0.00	(\$2,146.94)	\$0.00
10/26/2023	Payment	(\$54.00)	\$2,146.94	(\$54.00)	\$2,146.94
10/18/2023	Payment	(\$193.06)	\$2,200.94	(\$193.06)	\$2,200.94
10/12/2023	Payment	(\$300.00)	\$2,394.00	(\$300.00)	\$2,394.00
09/08/2023	Deposit Refund Xfer to Bal	(\$237.15)	\$2,694.00	(\$237.15)	\$2,694.00
09/08/2023	Bill Finialed Acct	\$104.26	\$2,931.15	\$104.26	\$2,931.15
09/05/2023	Late Payment Charge	\$3.48	\$2,826.89	\$3.48	\$2,826.89
08/29/2023	Disconnect Charge	\$5.38	\$2,823.41	\$5.38	\$2,823.41
08/10/2023	Bill	\$162.66	\$2,818.03	\$162.66	\$2,818.03
08/04/2023	Late Payment Charge	\$3.23	\$2,655.37	\$3.23	\$2,655.37
07/12/2023	Bill	\$156.13	\$2,652.14	\$156.13	\$2,652.14
07/05/2023	Late Payment Charge	\$2.85	\$2,496.01	\$2.85	\$2,496.01
06/30/2023	Deposit Interest Credit	(\$5.20)	\$2,493.16	(\$5.20)	\$2,493.16
06/12/2023	Bill	\$132.79	\$2,498.36	\$132.79	\$2,498.36
06/05/2023	Late Payment Charge	\$2.88	\$2,365.57	\$2.88	\$2,365.57
05/11/2023	Bill	\$134.48	\$2,362.69	\$134.48	\$2,362.69
05/05/2023	Late Payment Charge	\$3.34	\$2,228.21	\$3.34	\$2,228.21
04/12/2023	Bill	\$156.14	\$2,224.87	\$156.14	\$2,224.87
03/14/2023	Bill	\$234.58	\$2,068.73	\$234.58	\$2,068.73
02/13/2023	Bill	\$301.67	\$1,834.15	\$301.67	\$1,834.15
01/12/2023	Bill	\$421.46	\$1,532.48	\$421.46	\$1,532.48
01/12/2023	Deposit Interest Credit	(\$11.23)	\$1,111.02	(\$11.23)	\$1,111.02
12/12/2022	Bill	\$375.90	\$1,122.25	\$375.90	\$1,122.25
11/10/2022	Bill	\$122.38	\$746.35	\$122.38	\$746.35
10/12/2022	Bill	\$119.36	\$623.97	\$119.36	\$623.97
10/05/2022	Sync cur & payoff bal	(\$30.44)	\$504.61	\$0.00	\$504.61
09/12/2022	Bill	\$195.00	\$535.05	\$164.56	\$504.61
08/31/2022	Disconnect Charge	\$5.38	\$340.05	\$5.38	\$340.05
10/05/2022	Broken PA/Season PA Xfer	\$340.05	\$334.67	\$340.05	\$334.67

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Tran Date	Financial Type	Current Amount	Current Balance	Payoff Amount	Payoff Balance
09/01/2022	Payment	(\$72.00)	\$634.67	(\$72.00)	\$634.67
08/11/2022	Bill	\$170.41	\$706.67	\$170.41	\$706.67
07/13/2022	Bill	\$189.81	\$536.26	\$189.81	\$536.26
06/29/2022	Disconnect Charge	\$5.38	\$346.45	\$5.38	\$346.45
08/05/2022	Broken PA/Season PA Xfer	\$341.07	\$341.07	\$341.07	\$341.07
06/29/2022	Season PA Xfer	(\$341.07)	\$0.00	(\$341.07)	\$0.00
06/29/2022	Payment	(\$32.00)	\$341.07	(\$32.00)	\$341.07
06/13/2022	Bill	\$118.46	\$373.07	\$118.46	\$373.07
05/12/2022	Bill	\$131.28	\$254.61	\$131.28	\$254.61
04/20/2022	Payment	(\$871.74)	\$123.33	(\$871.74)	\$123.33
04/12/2022	Bill	\$123.33	\$995.07	\$123.33	\$995.07
04/06/2022	Sync cur & payoff bal	\$382.17	\$871.74	\$0.00	\$871.74
04/06/2022	Season PA Xfer	(\$831.11)	\$489.57	(\$831.11)	\$871.74
03/14/2022	Bill	\$232.00	\$1,320.68	\$261.25	\$1,702.85
03/14/2022	Ex Credit Xfer	(\$217.30)	\$1,088.68	(\$217.30)	\$1,441.60
02/10/2022	Ex Credit Xfer	(\$195.50)	\$1,305.98	(\$195.50)	\$1,658.90
02/10/2022	Bill	\$202.00	\$1,501.48	\$381.02	\$1,854.40
02/01/2022	Annual Merger Credit	(\$6.50)	\$1,299.48	(\$6.50)	\$1,473.38
01/12/2022	Ex Credit Xfer	(\$166.51)	\$1,305.98	(\$166.51)	\$1,479.88
01/12/2022	Bill	\$167.00	\$1,472.49	\$399.74	\$1,646.39
01/12/2022	Deposit Interest Credit	(\$0.49)	\$1,305.49	(\$0.49)	\$1,246.65
12/10/2021	Ex Credit Xfer	(\$167.00)	\$1,305.98	(\$167.00)	\$1,247.14
12/10/2021	Bill	\$167.00	\$1,472.98	\$218.43	\$1,414.14
11/09/2021	Ex Credit Xfer	(\$167.00)	\$1,305.98	(\$167.00)	\$1,195.71
11/09/2021	Bill	\$167.00	\$1,472.98	\$124.84	\$1,362.71
10/12/2021	Ex Credit Xfer	(\$167.00)	\$1,305.98	(\$167.00)	\$1,237.87
10/12/2021	Bill	\$167.00	\$1,472.98	\$127.95	\$1,404.87
10/12/2021	Payment	(\$172.38)	\$1,305.98	(\$172.38)	\$1,276.92
09/10/2021	Bill	\$167.00	\$1,478.36	\$137.94	\$1,449.30
08/30/2021	Disconnect Charge	\$5.38	\$1,311.36	\$5.38	\$1,311.36
08/30/2021	Payment	(\$119.00)	\$1,305.98	(\$119.00)	\$1,305.98
08/11/2021	Bill	\$135.58	\$1,424.98	\$135.58	\$1,424.98
07/13/2021	Bill	\$133.01	\$1,289.40	\$133.01	\$1,289.40
06/11/2021	Bill	\$131.34	\$1,156.39	\$131.34	\$1,156.39
05/12/2021	Bill	\$151.42	\$1,025.05	\$151.42	\$1,025.05
04/29/2021	Payment	(\$679.00)	\$873.63	(\$679.00)	\$873.63
04/13/2021	Bill	\$199.82	\$1,552.63	\$199.82	\$1,552.63
03/15/2021	Bill	\$291.49	\$1,352.81	\$291.49	\$1,352.81
02/25/2021	Annual Merger Credit	(\$6.52)	\$1,061.32	(\$6.52)	\$1,061.32
02/11/2021	Bill	\$241.96	\$1,067.84	\$241.96	\$1,067.84
01/13/2021	Converted Adjustment	(\$1.21)	\$825.88	(\$1.21)	\$825.88
01/12/2021	Bill	\$178.30	\$827.09	\$178.30	\$827.09
12/14/2020	Bill	\$194.55	\$648.79	\$194.55	\$648.79
11/12/2020	Bill	\$145.70	\$454.24	\$145.70	\$454.24
10/13/2020	Bill	\$108.80	\$308.54	\$108.80	\$308.54

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Tran Date	Financial Type	Current Amount	Current Balance	Payoff Amount	Payoff Balance
08/21/2020	Converted Adjustment	(\$1.31)	\$219.36	(\$1.31)	\$219.36
08/13/2020	Bill	\$122.55	\$220.67	\$122.55	\$220.67
07/15/2020	Bill	\$98.12	\$98.12	\$98.12	\$98.12
06/22/2020	Payment	(\$37.52)	\$0.00	(\$37.52)	\$0.00
06/15/2020	Converted Adjustment	(\$42.39)	\$37.52	(\$42.39)	\$37.52
06/15/2020	Bill	\$79.91	\$79.91	\$79.91	\$79.91
05/14/2020	Converted Adjustment	(\$101.31)	\$0.00	(\$101.31)	\$0.00
05/14/2020	Bill	\$101.31	\$101.31	\$101.31	\$101.31
04/16/2020	Payment	799.- (\$410.30)	\$0.00	(\$410.30)	\$0.00
04/15/2020	Bill	\$103.56	\$410.30	\$103.56	\$410.30
03/17/2020	Bill	\$132.56	\$306.74	\$132.56	\$306.74
03/02/2020	Payment	(\$20.00)	\$174.18	(\$20.00)	\$174.18
02/22/2020	Converted Adjustment	(\$6.59)	\$194.18	(\$6.59)	\$194.18
02/18/2020	Bill	\$159.65	\$200.77	\$159.65	\$200.77
02/18/2020	Late Payment Charge	\$0.82	\$41.12	\$0.82	\$41.12
02/13/2020	Payment	(\$100.00)	\$40.30	(\$100.00)	\$40.30
01/17/2020	Bill	\$135.25	\$140.30	\$135.25	\$140.30
12/18/2019	Start Service Connection Fee	\$5.05	\$5.05	\$5.05	\$5.05

Bill
History



Financial History Report

Account Name: HUDSON, SHELIA D

Account Number: ██████████

Premise Address: ██████████

City, State: ██████████

Report Starting: 1/1/2020

Report Ending: 7/19/2024

Tran Date	Financial Type	Current Amount	Current Balance	Pay Off Amount	Payoff Balance
7/10/2024	Payment - LIEAP	(\$338.60)	\$2,783.64	(\$338.60)	\$2,783.64
5/3/2024	Late Payment Charge Residential Kansas South	\$2.95	\$3,122.24	\$2.95	\$3,122.24
4/10/2024	Bill	\$137.46	\$3,119.29	\$137.46	\$3,119.29
4/1/2024	Disconnect Charge	\$5.38	\$2,981.83	\$5.38	\$2,981.83
3/11/2024	Bill	\$238.38	\$2,976.45	\$238.38	\$2,976.45
2/13/2024	Payment - LIEAP	(\$490.00)	\$2,986.02	(\$490.00)	\$2,738.07
2/9/2024	Bill	\$748.67	\$6,203.37	\$500.72	\$5,955.42
1/11/2024	Payment	(\$242.50)	\$2,264.11	(\$242.50)	\$2,264.11
1/11/2024	Bill	\$463.24	\$2,727.35	\$463.24	\$2,727.35
1/2/2024	Late Payment Charge Residential Kansas South	\$7.09	\$2,506.61	\$7.09	\$2,506.61
12/8/2023	Bill	\$331.08	\$2,499.52	\$331.08	\$2,499.52
11/7/2023	Bill	\$196.00	\$2,342.94	\$0.00	\$2342.95
10/26/2023	Payment	(\$54.00)	\$2,146.94	(\$54.00)	\$2,146.94
10/26/2023	Same Party Reconnect Charge Kansas South	\$21.50	\$2,168.44	\$21.50	\$2,168.44
10/18/2023	Payment	(\$193.06)	\$2,200.94	(\$193.06)	\$2,200.94
10/12/2023	Payment – Project Deserve	(\$300.00)	\$2,394.00	(\$300.00)	\$2,394.00
9/8/2023	Deposit interest	(\$2.15)	\$2,589.74	(\$2.15)	\$2,589.74
9/8/2023	Deposit Refund	(\$235.00)	\$2,591.89	\$0.00	\$2,591.89
9/8/2023	Bill	\$104.26	\$2,694.00	\$104.26	\$2,694.00
9/5/2023	Late Payment Charge Residential Kansas South	\$3.48	\$2,826.89	\$3.48	\$2,591.89
8/29/2023	Disconnect Charge	\$5.38	\$2,823.41	\$5.38	\$2,588.41
8/10/2023	Bill	\$162.66	\$2,818.03	\$162.66	\$2,583.03
8/4/2023	Late Payment Charge Residential Kansas South	\$3.23	\$2,655.37	\$3.23	\$2,420.37
7/12/2023	Bill	\$156.13	\$2,652.14	\$156.13	\$2,417.14
7/5/2023	Late Payment Charge Residential Kansas South	\$2.85	\$2,496.01	\$2.85	\$2,261.01
6/30/2023	Deposit interest	(\$5.20)	\$2,487.96	(\$5.20)	\$2,252.96
6/12/2023	Bill	\$132.79	\$2,498.36	\$132.79	\$2,263.36

6/5/2023	Late Payment Charge Residential Kansas South	\$2.88	\$2,365.57	\$2.88	\$2,130.57
5/11/2023	Bill	\$134.48	\$2,362.69	\$134.48	\$2,127.69
5/5/2023	Late Payment Charge Residential Kansas South	\$3.34	\$2,228.21	\$3.34	\$1,993.21
4/12/2023	Bill	\$156.14	\$2,224.87	\$156.14	\$1,989.87
3/14/2023	Bill	\$234.58	\$2,068.73	\$234.58	\$1,833.73
2/13/2023	Bill	\$301.67	\$1,834.15	\$301.67	\$1,599.15
1/12/2023	Bill	\$421.46	\$1,532.48	\$421.46	\$1,297.48
1/12/2023	Deposit interest	(\$11.23)	\$1,111.02	(\$11.23)	\$876.02
12/12/2022	Bill	\$375.90	\$1,122.25	\$375.90	\$887.25
11/10/2022	Bill	\$122.38	\$746.35	\$122.38	\$511.35
10/12/2022	Bill	\$119.36	\$623.97	\$119.36	\$388.97
9/12/2022	Bill	\$225.92	\$504.61	\$164.56	\$330.97
9/1/2022	Payment	(\$72.00)	\$340.05	(\$72.00)	\$105.05
9/1/2022	Payment	(\$300.00)	\$412.05	(\$300.00)	\$177.05
8/31/2022	Disconnect Charge	\$5.38	\$712.05	\$5.38	\$477.05
8/11/2022	Bill	\$170.41	\$706.67	\$170.41	\$471.67
7/13/2022	Bill	\$220.82	\$536.26	\$189.81	\$301.26
6/29/2022	Disconnect Charge	\$5.38	\$346.45	\$5.38	\$111.45
6/29/2022	Payment	(\$32.00)	\$341.07	(\$32.00)	\$106.07
6/13/2022	Bill	\$118.46	\$373.07	\$118.46	\$138.07
5/12/2022	Bill	\$131.28	\$254.61	\$131.28	\$19.61
4/20/2022	Payment	(\$871.74)	\$123.33	(\$871.74)	(\$111.67)
4/12/2022	Bill	\$123.33	\$995.07	\$123.33	\$760.07
3/14/2022	Bill	\$350.73	\$1,320.68	\$261.25	\$636.74
2/10/2022	Bill	\$320.73	\$969.95	\$381.02	\$375.49
2/1/2022	Merger Savings Credit	(\$6.50)	\$649.22	(\$6.50)	(\$5.53)
1/12/2022	Bill	\$285.73	\$655.72	\$399.74	\$0.97
1/12/2022	Deposit interest	(\$0.49)	\$656.21	(\$0.49)	(\$398.77)
12/10/2021	Bill	\$285.73	\$370.48	\$218.43	(\$398.28)
12/2/2021	Payment - LIEAP	(\$1,070.00)	\$84.75	(\$1,070.00)	(\$616.71)
11/9/2021	Bill	\$285.73	\$1,154.75	\$285.73	\$453.29
10/27/2021	Payment	(\$300.00)	\$869.02	(\$300.00)	\$634.02
10/12/2021	Payment	(\$713.80)	\$1,169.02	(\$713.80)	\$934.02
10/12/2021	Bill	\$285.73	\$1,882.82	\$285.73	\$1,647.82
9/10/2021	Bill	\$285.73	\$1,597.09	\$285.73	\$1,362.09
8/30/2021	Disconnect Charge	\$5.38	\$1,311.36	\$5.38	\$1,076.36
8/30/2021	Payment	(\$119.00)	\$1,305.98	(\$119.00)	\$1,070.98
8/11/2021	Bill	\$135.58	\$1,424.98	\$135.58	\$1,189.98

7/13/2021	Bill	\$133.01	\$1,289.40	\$133.01	\$1,054.40
6/11/2021	Bill	\$131.34	\$1,156.39	\$131.34	\$921.39
5/12/2021	Bill	\$151.42	\$1,025.05	\$151.42	\$790.05
4/29/2021	Payment - LIEAP	(\$679.00)	\$873.63	(\$679.00)	\$638.63
4/13/2021	Bill	\$199.82	\$1,552.63	\$199.82	\$1,317.63
3/15/2021	Bill	\$291.49	\$1,352.81	\$291.49	\$1,117.81
2/25/2021	Merger Savings Credit	(\$6.52)	\$1,061.32	(\$6.52)	\$826.32
2/11/2021	Bill	\$241.96	\$1,067.84	\$241.96	\$832.84
1/12/2021	Bill	\$178.30	\$827.09	\$178.30	\$590.88
1/12/2021	Deposit Interest Applied	\$0.00	\$648.79	(\$0.02)	\$412.58
12/14/2020	Bill	\$194.55	\$648.79	\$194.55	\$412.60
12/14/2020	Deposit Interest Applied	\$0.00	\$454.24	(\$0.33)	\$218.05
11/12/2020	Bill	\$145.70	\$454.24	\$145.70	\$218.38
11/12/2020	Deposit Interest Applied	\$0.00	\$308.54	(\$0.31)	\$72.68
10/13/2020	Bill	\$108.80	\$308.54	\$108.80	\$72.99
10/13/2020	Deposit Interest Applied	\$0.00	\$199.74	(\$0.30)	(\$35.81)
9/14/2020	Bill	\$130.06	\$199.74	\$130.06	(\$35.51)
9/14/2020	Deposit Interest Applied	\$0.00	\$69.68	(\$0.25)	(\$165.57)
8/27/2020	Payment - LIEAP	(\$149.68)	\$69.68	(\$149.68)	(\$165.32)
8/21/2020	Deposit Interest Applied	\$0.00	\$220.67	(\$0.08)	(\$15.64)
8/13/2020	Bill	\$122.55	\$220.67	\$122.55	(\$15.56)
8/13/2020	Deposit Interest Applied	\$0.00	\$98.12	(\$0.30)	(\$138.11)
7/15/2020	Bill	\$98.12	\$98.12	\$98.12	(\$137.81)
7/15/2020	Deposit Interest Applied	\$0.00	\$0.00	(\$0.31)	(\$235.93)
6/22/2020	Payment	(\$37.52)	\$0.00	(\$37.52)	(\$235.62)
6/15/2020	Bill	\$79.91	\$37.52	\$79.91	(\$198.10)
6/15/2020	Deposit Interest Applied	\$0.00	(\$42.39)	(\$0.33)	(\$278.01)
5/14/2020	Bill	\$101.31	(\$42.39)	\$101.31	(\$277.68)
5/14/2020	Conversion Deposit Interest Applied	\$0.00	(\$143.70)	(\$0.29)	(\$378.99)
4/16/2020	Payment - LIEAP	(\$789.00)	(\$143.70)	(\$789.00)	(\$378.70)
4/15/2020	Bill	\$162.31	\$645.30	\$103.56	\$410.30
3/17/2020	Bill	\$191.31	\$482.99	\$132.56	\$306.74
3/2/2020	Payment	(\$20.00)	\$291.68	(\$20.00)	\$174.18
2/22/2020	Merger Savings Credit	(\$6.59)	\$311.68	(\$6.59)	\$194.18
2/18/2020	Bill	\$218.40	\$318.27	\$159.65	\$200.77
2/18/2020	Late Payment Charge Residential Kansas South	\$0.82	\$99.87	\$0.82	\$41.12
2/13/2020	Payment	(\$100.00)	\$99.05	(\$100.00)	\$40.30
1/17/2020	Bill	\$194.00	\$199.05	\$135.25	\$140.30

EXHIBIT C

Tran. Date	Financial History Report 12/18/2019-4/30/2024	Financial History Report 1/1/2020-7/19/2024
02/13/2024	Payment reflects \$242.05	Payment reflects \$490.00
02/09/2024	Bill reflects \$500.72	Bill reflects \$748.67
11/07/2023	No bill reflected	Bill reflects \$196.00
09/12/2022	Bill reflects \$195.00	Bill reflects \$225.92
07/13/2022	Bill reflects \$189.81	Bill reflects \$220.82
04/06/2022	Season PA Xfer credit of \$831.11	Not reflected
03/14/2022	Bill reflects \$232.00	Bill reflects \$350.73
02/10/2022	Bill reflects \$202.00	Bill reflects \$320.73
01/12/2022	Bill reflects \$167.00	Bill reflects \$285.73
12/10/2021	Bill reflects \$167.00	Bill reflects \$285.73
11/09/2021	Bill reflects \$167.00	Bill reflects \$285.73
10/12/2021	Bill reflects \$167.00	Bill reflects \$285.73
09/10/2021	Bill reflects \$167.00	Bill reflects \$285.73



For billing and service information call toll-free : 1-800-383-1183
For emergencies or lights out : 1-800-544-4857
(1-800-LIGHT-KS)
Important Notice Date : 03/14/2024

Customer Name : SHELIA D HUDSON
Account Number : [REDACTED]
Service Address : [REDACTED]

DISCONNECT NOTICE

Your account is past due \$2,738.07. Please submit payment immediately. A security deposit may be required, and your service could be disconnected if this amount is not received before the due date. Disconnection may occur at any time between April 1, 2024 and May 1, 2024. You may be eligible for a payment assistance program. For information and how to apply, visit evergy.com/pay. You may be charged a \$15.00 collection fee if payment is made to our Field Service Representative. If your service is disconnected, you will be charged:

Reconnection Fee	Disconnection Fee
\$20.00	\$15.00 at meter
\$0.00	\$5.00 at smart meter
\$30.00	\$20.00 at pole

Disregard this notice if you have paid the past due amount or made payment arrangements. For information on more resources contact United Way by dialing 2-1-1. Disconnection of your residential service may be postponed or avoided if you can establish that disconnection of service would be dangerous to you or a permanent resident of your home.

If you believe you have a legitimate dispute about your bill, call the number above. If your dispute is not resolved, you may file a complaint with the Kansas Corporation Commission's Consumer Protection Office at 800-662-0027.

Please return this portion with your payment. Thank you.

Customer Name : SHELIA D HUDSON
Account Number : [REDACTED]
Notice Date : 03/14/2024

Due Upon Receipt : \$2,738.07
Payments must be received before : April 1, 2024

CHECK HERE
to indicate address or phone
changes on back of stub

Amount Enclosed : \$ _____

|||...|||
CURRENT OCCUPANT

[REDACTED]

|||...|||
EVERGY
PO BOX 219089
KANSAS CITY MO 64121-9089

THANK YOU FOR BEING OUR CUSTOMER

Page 1 of 2

Statement date: March 11, 2024

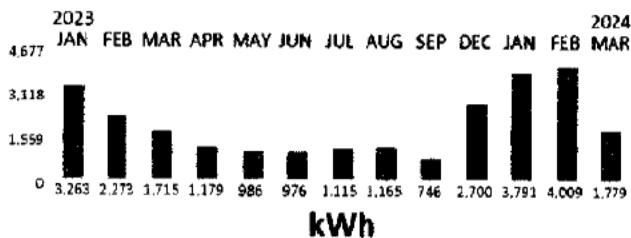


	April 1, 2024	\$2,976.45
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SUMMARY

Previous balance	\$3,228.07
LIEAP benefit paid by DCF	-490.00
Balance forward	2,738.07
Current charges	222.95
City franchise fee	13.38
Sales tax	2.05
Total due by April 1, 2024	\$2,976.45

13 MONTH USAGE



	Current Month	Last Month	Last Year
Days	31	29	31
kWh	1,779	4,009	3,263
kWh per day	57	138	105

Service location:

Billing period: 02/09/2024 - 03/11/2024
 Billing days: 31

ELECTRICAL OUTAGES

800-544-4857 (800-LIGHT-KS)

CUSTOMER SERVICE

Go to www.Evergy.com to:

- Make a payment
- Report an outage
- Start, stop or move your service

800-383-1183

PO Box 889 Topeka, KS 66601-0889

Servicio al cliente 800-383-1183 Sistema automático y representantes en español están disponibles para ayudarle

It's tree planting season.

A tree is an asset you'll enjoy for years to come, but some are better than others for planting near power lines.

Learn more at evergy.com/trees

Please pay at www.Evergy.com or return the portion below with your payment. Thank you.

Customer Name : **Shelia D Hudson**
 Account Number : **[REDACTED]**
 Billing Date : **03/11/2024**

Due upon receipt : **\$2,976.45**
 Payments must be received by : **April 01, 2024**
 Please pay \$2,976.45 if paid after April 01, 2024

CHECK HERE to indicate address or phone changes on back of stub

Amount Enclosed : \$ _____



Shelia D Hudson



EVERGY
 PO BOX 219089
 KANSAS CITY, MO 64121-9089

THANK YOU FOR BEING OUR CUSTOMER

Page 1 of 2

Statement date: April 9, 2024



	April 30, 2024	\$3,128.61
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Service location: [Redacted]

Billing period: 03/11/2024 - 04/09/2024
Billing days: 29

SUMMARY

Previous balance	\$2,976.45
Noticed service charges	5.38
Balance forward	2,981.83
Current charges	137.26
City franchise fee	8.24
Sales tax	1.28
Total due by April 30, 2024	\$3,128.61

ELECTRICAL OUTAGES

800-544-4857 (800-LIGHT-KS)

CUSTOMER SERVICE

Go to www.Evergy.com to:

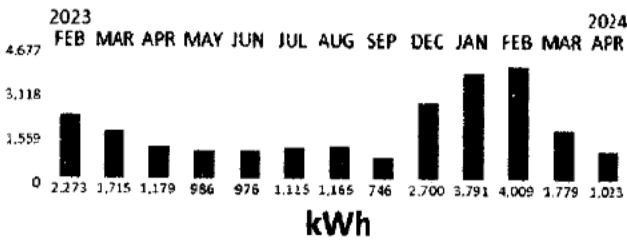
- Make a payment
- Report an outage
- Start, stop or move your service

800-383-1183

PO Box 889 Topeka, KS 66601-0889

Servicio al cliente 800-383-1183 Sistema automático y representantes en español están disponibles para ayudarle

13 MONTH USAGE



	Current Month	Last Month	Last Year
Days	29	31	32
kWh	1,023	1,779	2,273
kWh per day	35	57	71

For April to June, the cost of fuel per kWh is \$0.020181.

For details, go to evergy.com/billdeferrals.

Please pay at www.Evergy.com or return the portion below with your payment. Thank you.

Customer Name : **Shelia D Hudson**
 Account Number : [Redacted]
 Billing Date : **04/09/2024**

Due upon receipt : **\$3,128.61**
 Payments must be received by : **April 30, 2024**
 Please pay \$3,131.76 if paid after April 30, 2024

CHECK HERE to indicate address or phone changes on back of stub

Amount Enclosed : \$ _____

Sheelia D Hudson
 [Redacted Address]

EVERGY
 PO BOX 219089
 KANSAS CITY, MO 64121-9089

THANK YOU FOR BEING OUR CUSTOMER

Page 1 of 2

Statement date: April 10, 2024



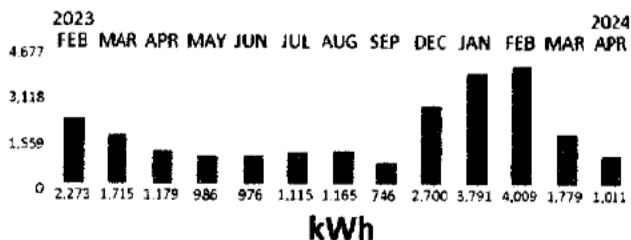
	Upon Receipt	\$3,119.29
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Corrected Final Bill

SUMMARY

Previous balance	\$3,128.61
Balance forward	3,128.61
Current charges	128.56
Adjustments	-137.26
City franchise fee	-0.53
Sales tax	-0.09
Total Due Upon Receipt	\$3,119.29

13 MONTH USAGE



	Current Month	Last Month	Last Year
Days	22	31	32
kWh	1,011	1,779	2,273
kWh per day	46	57	71

Service location:

Billing period: 03/11/2024 - 04/01/2024
Billing days: 22

ELECTRICAL OUTAGES

800-544-4857 (800-LIGHT-KS)

CUSTOMER SERVICE

Go to www.Evergy.com to:

- Make a payment
- Report an outage
- Start, stop or move your service

800-383-1183

PO Box 889 Topeka, KS 66601-0889

Servicio al cliente 800-383-1183 Sistema automático y representantes en español están disponibles para ayudarle

For April to June, the cost of fuel per kWh is \$0.020181.

For details, go to evergy.com/billsolutions.

Please pay at www.Evergy.com or return the portion below with your payment. Thank you.

Customer Name : **Shelia D Hudson**
Account Number :
Billing Date : **04/10/2024**

Due upon receipt : **\$3,119.29**
Payments must be received by : **Upon Receipt**
Please pay \$3,122.24 if paid after Upon Receipt

CHECK HERE to indicate address or phone changes on back of stub

Amount Enclosed : \$ _____



Shelia D Hudson



EVERGY
PO BOX 219089
KANSAS CITY, MO 64121-9089



For billing and service information call toll-free : **1-800-383-1183**
 For emergencies or lights out : **1-800-544-4857**
 (1-800-LIGHT-KS)
 Important Notice Date : **05/06/2024**


Customer Name : **SHELIA D HUDSON**
 Account Number : 
 Service Address : 

****IMPORTANT NOTICE****

Our records show your final bill has not been paid and is now overdue. If there is reason for delayed payment and you would like to discuss payment arrangements, please contact us at the number above immediately. Otherwise, we will expect full payment by return mail.

We appreciate your prompt attention to this matter. If you have already paid, please disregard this notice.

Please return this portion with your payment. Thank you.


Customer Name : **SHELIA D HUDSON**
 Account Number : 
 Notice Date : **05/06/2024**

Please pay by : **Due Upon Receipt**
 Amount Due : **\$3,122.24**

CHECK HERE
*to indicate address or phone
 changes on back of stub*

Amount Enclosed : \$ _____



SHELIA D HUDSON




EVERGY
PO BOX 219089
KANSAS CITY MO 64121-9089