

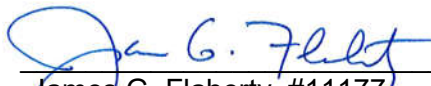
BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

In the Matter of The Empire District Electric)
Company Filing Compliance Reports and)
Information as Prescribed by Commission) Docket No. 21-EPDE-072-CPL
Order Dated July 9, 2020, in Docket No.)
20-EPDE-427-ACT)

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.



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Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS
COUNTY OF FRANKLIN, ss:

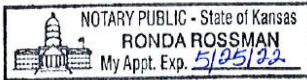
James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.



James G. Flaherty

SUBSCRIBED AND SWORN to before me this 21st day of December, 2020.





Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 21st day of December, 2020, addressed to:

Joseph R. Astrab
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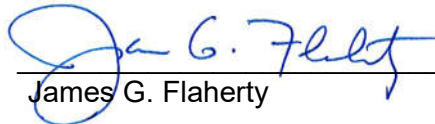
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James G. Flaherty

3.a. Arrearages									
Customer Class		30 to 59 days past due	60 to 89 days past due	Greater than 90-Days	Total with arrearages	30 to 59 days past due	60 to 89 days past due	Greater than 90- Days	Total with arrearages
Residential									
	November 2020 Total	\$ 287,601	\$ 226,890	\$ 378,648	\$ 893,138	1,355	902	1,667	3,924
	November 2019 Total	\$ 285,750	\$ 181,389	\$ 77,150	\$ 544,289	1,238	741	1,391	3,370
Commercial									
	November 2020 Total	\$ 13,558	\$ 5,789	\$ (3,475)	\$ 15,873	66	33	43	142
	November 2019 Total	\$ 18,427	\$ 1,132	\$ (28,668)	\$ (9,110)	83	53	343	479
Industrial									
	November 2020 Total	\$ (998)	\$ -	\$ -	\$ (998)	3	0	0	3
	November 2019 Total	\$ 1,166	\$ -	\$ (375)	\$ 790	5	-	1	6
3.b Total active customer count.									
		Total							
Residential									
	November 2020 count of customers	8,178							
	November 2019 count of customers	8,155							
Commercial									
	November 2020 count of customers	1,439							
	November 2019 count of customers	1,432							
Industrial									
	November 2020 count of customers	46							
	November 2019 count of customers	52							
3.c.i Voluntary Disconnects									
		Total							
Residential									
	November 2020 count of customers	96							
	November 2019 count of customers	130							
Commercial									
	November 2020 count of customers	7							
	November 2019 count of customers	4							
Industrial									
	November 2020 count of customers	1							
	November 2019 count of customers	0							

<u>3.c.ii Involuntary Disconnects</u>		Total
Residential		
November 2020 count of customers	18	
November 2019 count of customers	0	
Commercial		
November 2020 count of customers	0	
November 2019 count of customers	0	
Industrial		
November 2020 count of customers	0	
November 2019 count of customers	0	
<u>3.d Reconnections</u>		Total
Residential		
November 2020 count of customers	0	
November 2019 count of customers	0	
Commercial		
November 2020 count of customers	0	
November 2019 count of customers	0	
Industrial		
November 2020 count of customers	0	
November 2019 count of customers	0	
<u>4.a COVID-19 Payment Plans Count of Customers Accepting</u>		Total 11/2020
Residential		
November 2020 count of customers accepting a COVID-19 Payment Plan	24	
Commercial		
November 2020 count of customers accepting a COVID-19 Payment Plan	0	
Industrial		
November 2020 count of customers accepting a COVID-19 Payment Plan	N/A	
<u>4.b COVID-19 Payment Plans Average Number of Months to Pay</u>		Total 11/2020
Residential		
November 2020 average number of months to pay COVID-19 Payment Plan	12	
Commercial		
November 2020 average number of months to pay COVID-19 Payment Plan	12	
Industrial		
November 2020 average number of months to pay COVID-19 Payment Plan	N/A	

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT
COVID-19 Customer Reporting November 2020

	Total 11/2020
4.c COVID-19 Payment Plans Average Monthly Payment Amount	
Residential	
November 2020 average payment amount COVID-19 Payment Plan	\$ 136.17
Commercial	
November 2020 average payment amount COVID-19 Payment Plan	\$ -
Industrial	
November 2020 average payment amount COVID-19 Payment Plan	N/A
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected	Total 11/2020
Residential	
November 2020 Count COVID-19 Payment Plan Broken Plan 2 times	0
Commercial	
November 2020 Count COVID-19 Payment Plan Broken Plan 2 times	0
Industrial	
November 2020 Count COVID-19 Payment Plan Broken Plan 2 times	N/A