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MARK DOTY

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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 14, 2019

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

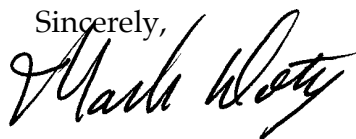
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2019 Quality of Service Report for Wamego Telecommunications Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report is due not later than the
20th of each month following each
calendar quarter or the 20th of the
month following a Jeopardy Condition.

Forward to :

Director - Utilities Division
1500 Arrowhead Road
Topeka, Kansas 66604

Attachment B

**Monthly
Quality of Service
Report to the KCC**

**Company: Wamego Telecommunications Co., Inc. - WAMEGO
Year: 2019**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.24	0.07	0.13	0.24	0.05	0.11	0.14	0.19	0.22			
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.14%	0.00%	0.00%	0.00%	0.00%
Ave. Repair Interval	A-3	0.62	1.08	3.53	2.08	6.99	1.50	1.04	1.01	0.80			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Condition?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Signature: Jeff Wick
Title: President/General Manager