

KANSAS CORPORATION COMMISSION  
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

#127359  
SE  
1/24/23

Formal Complaint  
June 2017

**FORMAL COMPLAINT**

*Note: Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.*

**BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Kansas Gas Company  
(Respondent, name of utility company)

by  
David L Johnson  
(Complainant, your name)

For Commission  
use only  
  
DOCKET NO.  
  
  
STATE CORPORATION  
COMMISSION

FEB 23 2024

Please provide complainant (your) contact information:

Full Name(s): David Lynn Johnson  
Address: [REDACTED] WICHITA KS 67214  
Daytime Phone: [REDACTED]  
E-mail Address (optional): [REDACTED]

**FORMAL COMPLAINT**

David L Johnson  
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:  
(Be specific and as brief as possible. If necessary, attach additional sheets.)

See Attached 4 of 4  
Statement.

Will Present Bank Statement  
& NO NSF Fees on Account  
SEPT-2021. May 2023 from Jan 2024  
Reverse Audit.

(Continued on the other side)

**Formal Complaint** *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

- see Attach -

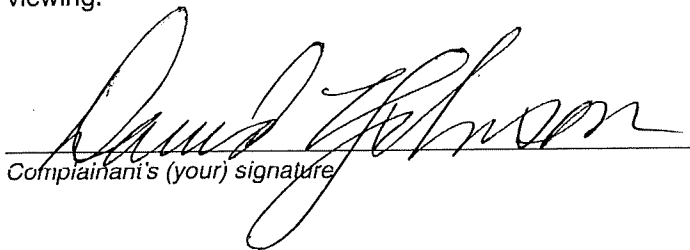
Why do I need a subpoena?  
I am still active.  
all info requested should  
be disclosed to me.

1. Fluctuating gas prices
2. gas usage per month.
3. Reason for pay agreement
4. After Mal figures are entered at random.

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

I understand that Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information provided in the complaint or other documents related to the complaint, including, but not limited to, my name, address, city, state, zip code, telephone number, email address, and the facts of the case may be available online for public viewing.

  
Complainant's (your) signature

22 Feb 2024  
Date signed

## FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Secretary to the Commission  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at [public.affairs@kcc.ks.gov](mailto:public.affairs@kcc.ks.gov).

David Lynn Johnson

[REDACTED]

Wichita Ks 67214

[REDACTED]

[REDACTED]

FEBURARY 14 2024

Complaint Price Gouging & Over Billing and Defamation of Character

I.e. response to Corresponded Document, To KS Gas Commission

The issue of over billing can be Proved with a Reverse Audit of My Account,

I paid my Bill every 2-3 months, and paid in this manner for the Prior time that I've resided in these apartments, [REDACTED], Back as Far as 2012,

I would pay a few dollars over my Bill amount, which averaged \$35.00 to \$40.00 each month, with a small increase of, \$20.00 for each winter month,

And this was the case with this stay, however in December 2022, The Bill increased to \$138.00, (8.5 units), and then again, in January 2023(8.5 units), in ALL prior months my usage was averaging 2 units per month, 18 TO 24 UNITS for the entire year.

The Second LIE,

Ks gas Claimed, I was using 8.5 units each month,

THIS IS NOT POSSIBLE, for this Small, One Bedroom apartment, Solid Brick Apartment, to use that much units of Gas, The Price Per Unit of gas FLUCUATES Each month ranging, from \$38,00 to over \$100.00, And the units totaled, do not match the amount billed,

I was told an Investigation was done, this was the Third Falsehood,

the Fourth Fib,

Concerned, the two Franchises, that are present on my Bills, which have not been explained to Me,

the Fifth Fabrication was concerning a NSF Check, in September, an charged \$30.00usd.

I have Bank Records that prove, this did not occur at any time. In September of Any Year,

I would like to have complete copies of the audio, where I state that "I Agree" to any Plan, and the Audio Of the February 5<sup>th</sup>, 2024, at/ or about, between the Hours of 0900 hrs and 1000 hrs

ONE REP, and ONE REP ONLY! Gave Me the Exact Amounts Billed.

And the Exact Amounts Paid, (Clarify The discrepancy)

I got up to May 2023, and amounts paid was NOT being applied to my account, 6<sup>TH</sup> Fabrication.

The payments from May 2023 to November 2023, are Triple digits, but do not show what amount or where it was applied. BUT the final Plan Payment BUY OUT of these Extortion Based Plans is again the \$209.52,

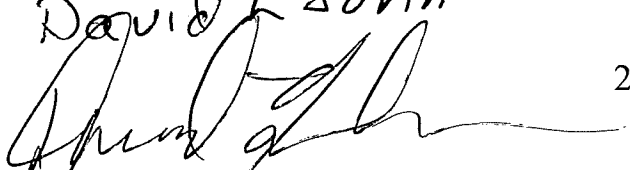
Which is the Positive amount, that I that Had at the End of November 2022.

And to further add insult to injury, the SAME Fleece Tactic, began December 2023 and January 2024, I Paid Every Dollar, they Demanded, Now, I DEMAND a REVERSE AUDIT of MY Account, from January 2024 back to May 2021, when service began,,,,,,,,,

Payments were moved from earlier months to confuse the 2 to 3 months total paid,

In 2022, the required total payment of \$260.00, I submitted \$ 309.00, in early 2021, MARCH PAYMENT, a 2/3 month total amount billed was, \$97.00, I submitted \$117.00, I called the KS Gas company each month, call logs will verify, each lasted 30 to 45 minutes, as I questioned why would I agree to A plan,

to pay \$70.00 per month, when my Normal payments were \$35 to \$40 dollars each month,

David L Johnson  


*DF*

*Ks. Gas Co*

Billed. 2021.	Paid. 2021
Bb	July \$50.00
Aug. \$ 28.00.	Aug \$00.00
Sept. \$ 28.66.	Sept \$00.00
Oct. \$29.95.	Oct. \$67.14
Total. \$86.61.	Total \$117.14
	+\$30.53
Nov. \$30.23.	Nov \$00.00
Dec. \$45.87	Dec. \$00.00

*NO NSF charge*

Billed 2022.	Paid 2022
Jan \$70.52.	Jan \$136.00
Total \$146.62.	Total \$166.53
	+\$19.91

Feb. \$101.44.	Feb \$00.00
Mar. \$88.19.	Mar \$171.96
Total \$189.63.	Total \$191.87
	+\$2.24

Apr. \$44.27.	Apr \$00.00
May. \$33.00.	May \$ 165.82
June \$33.89.	June \$00.00
July \$33.07.	July \$00.00
Aug \$36.48.	Aug \$00.00
Sept \$38.84.	Sept \$00.00
Oct \$34.11.	Oct. \$142.50
Total \$253.66.	Total \$307.50

+\$53.84

NOV \$47.56.	NOV \$80.98
Dec \$128.56 ???	Dec. \$00.00
Total \$176.12.	Total \$134.82

--\$41.30

HP

Billed 2023.	Paid 2023
Jan \$162.57.	Jan. \$ 00.00
Feb \$67.00.	Feb \$100.00
Mar \$73.00.	Mar \$ 80.00
Apr \$ 83.00.	Apr. \$75.00
May \$88.00.	May \$130.00
Sub \$473.00.	Total \$385.00
Plus \$ 41.30	
Total \$514.88.	Total \$385.00
--\$129.88	

June ????	June \$00.00
July. \$???	July \$155.00
Aug \$???	Aug \$00.00
Sept \$???	Sept \$188.96
Oct. \$????	Oct \$ 44.14
Nov \$????;	Nov \$209.52
Dec\$???????	Dec \$00.00

Total \$129.88	Total \$597.62
++\$30.00 NSF FEE	

2024.	2024
Billed	Paid
Jan \$189.67.	\$189.67
.... \$ <del>467.74</del>	\$ 467.74

Feb 2024 My positive Balance Feb/\$467.74

Please provide Gas units used  
And Price per Unit

1. Two Franchise Bills every Bill.
2. Price Fluctuate per units of gas, Monthly.

End May \$41.30  
NSF - \$ 30.00  
sept \$ 71.30

WICHITA, KS 67214-2400

Printed Date	Trans Date	Trans Type	Trans Description	Trans Amount	Account Balance
9-Aug-2021	23-Jun-2021	BILL	DEPOSIT CHARGE	\$50.00	\$50.00
	2-Jul-2021	PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$50.00)	\$0.00
	8-Jul-2021	BILL	SERVICE INITIATION CHARGE	\$10.00	\$10.00
		BILL	COUNTY TAX	\$0.10	\$10.10
	9-Aug-2021	METER READING	METER 0309A22575/READING 1875 ON 04-AUG-2021/9 CCF/27 DOS		
		BILL	DELIVERY CHARGE	\$20.35	\$30.45
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.20	\$31.65
		BILL	WEATHER NORMALIZATION	\$0.03	\$31.68
		BILL	GAS HEDGE	\$0.40	\$32.08
		BILL	COST OF GAS	\$4.50	\$36.58
	BILL	FRANCHISE FEE	\$1.62	\$38.20	
	BILL	COUNTY TAX	\$0.28	\$38.48	
9-Sep-2021	9-Sep-2021	METER READING	METER 0309A22575/READING 1884 ON 03-SEP-2021/9 CCF/30 DOS		
		BILL	DELIVERY CHARGE	\$20.35	\$58.83
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.20	\$60.03
		BILL	WEATHER NORMALIZATION	\$0.03	\$60.06
		BILL	GAS HEDGE	\$0.40	\$60.46
		BILL	COST OF GAS	\$4.77	\$65.23
		BILL	FRANCHISE FEE	\$1.63	\$66.86
		BILL	COUNTY TAX	\$0.28	\$67.14
		BILL	INSUFFICIENT FUNDS CHARGE	\$30.00	\$97.14
		BILL	CREDIT CARD	(\$67.14)	\$30.00
8-Oct-2021	14-Sep-2021	PAYMENT	PHONE CHECK	(\$67.14)	\$0.00
	17-Sep-2021	PAYMENT	REVERSAL	\$67.14	\$67.14
		BILL	COUNTY TAX	\$0.30	\$67.44
		BILL	INSUFFICIENT FUNDS CHARGE	\$30.00	\$97.44
		BILL	CREDIT CARD	(\$67.14)	\$30.30
	8-Oct-2021	METER READING	METER 0309A22575/READING 1894 ON 05-OCT-2021/10 CCF/32 DOS		
		BILL	DELIVERY CHARGE	\$20.60	\$50.90
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.20	\$52.10
		BILL	WEATHER NORMALIZATION	\$0.03	\$52.13
		BILL	GAS HEDGE	\$0.44	\$52.57
	BILL	COST OF GAS	\$5.67	\$58.24	
	BILL	FRANCHISE FEE	\$1.72	\$59.96	
	BILL	COUNTY TAX	\$0.29	\$60.25	
8-Nov-2021	8-Nov-2021	METER READING	METER 0309A22575/READING 1904 ON 03-NOV-2021/10 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$20.60	\$80.85
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.20	\$82.05
		BILL	WEATHER NORMALIZATION	\$0.03	\$82.08
		BILL	COST OF GAS	\$6.37	\$88.45
		BILL	FRANCHISE FEE	\$1.73	\$90.18
		BILL	COUNTY TAX	\$0.30	\$90.48
		BILL	DELIVERY CHARGE	\$23.74	\$114.22
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$116.20
		BILL	WEATHER NORMALIZATION	\$0.07	\$116.27
9-Dec-2021	9-Dec-2021	METER READING	METER 0309A22575/READING 1927 ON 08-DEC-2021/23 CCF/33 DOS		
		BILL	DELIVERY CHARGE	\$23.74	\$114.22
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$116.20
		BILL	WEATHER NORMALIZATION	\$0.07	\$116.27
		BILL	COST OF GAS	\$16.99	\$133.26
		BILL	FRANCHISE FEE	\$2.64	\$135.90
		BILL	COUNTY TAX	\$0.45	\$136.35
		BILL	DEPOSIT INTEREST APPLICATION	(\$0.05)	\$136.30
		BILL	CHECK(PERSONAL, CASHIER, ETC.)	(\$136.30)	\$0.00
		BILL	DELIVERY CHARGE	\$29.48	\$29.48
12-Jan-2022	3-Jan-2022	PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$136.30)	\$0.00
	12-Jan-2022	METER READING	METER 0309A22575/READING 1973 ON 06-JAN-2022/46 CCF/31 DOS		
		BILL	DELIVERY CHARGE	\$29.48	\$29.48
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$31.46
		BILL	WEATHER NORMALIZATION	\$0.13	\$31.59
		BILL	COST OF GAS	\$34.17	\$65.76
		BILL	FRANCHISE FEE	\$4.06	\$69.82
		BILL	COUNTY TAX	\$0.70	\$70.52
		BILL	DELIVERY CHARGE	\$36.61	\$107.13
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$109.11
10-Feb-2022	10-Feb-2022	METER READING	METER 0309A22575/READING 2048 ON 07-FEB-2022/75 CCF/32 DOS		
		BILL	DELIVERY CHARGE	\$36.61	\$107.13
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$109.11
		BILL	WEATHER NORMALIZATION	\$0.21	\$109.32
		BILL	COST OF GAS	\$55.80	\$165.12
		BILL	FRANCHISE FEE	\$5.84	\$170.96
		BILL	COUNTY TAX	\$1.00	\$171.96
		BILL	DELIVERY CHARGE	\$32.43	\$204.39
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.99	\$206.37
		BILL	WEATHER NORMALIZATION	\$0.16	\$206.53
11-Mar-2022	11-Mar-2022	METER READING	METER 0309A22575/READING 2106 ON 08-MAR-2022/58 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$32.43	\$204.39
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.99	\$206.37
		BILL	WEATHER NORMALIZATION	\$0.16	\$206.53
		BILL	COST OF GAS	\$47.64	\$254.17
		BILL	FRANCHISE FEE	\$5.08	\$259.25
		BILL	COUNTY TAX	\$0.85	\$260.13
		BILL	CREDIT CARD	(\$171.96)	\$88.17
		BILL	DELIVERY CHARGE	\$25.10	\$111.27
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$113.25
11-Apr-2022	17-Mar-2022	PAYMENT	CREDIT CARD	(\$171.96)	\$88.17
	11-Apr-2022	METER READING	METER 0309A22575/READING 2126 ON 06-APR-2022/20 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$25.10	\$111.27
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$113.25
		BILL	WEATHER NORMALIZATION	\$0.06	\$113.31
		BILL	GAS HEDGE	\$2.25	\$115.56
		BILL	COST OF GAS	\$13.91	\$129.47
		BILL	FRANCHISE FEE	\$2.54	\$132.01
		BILL	COUNTY TAX	\$0.43	\$132.44
		BILL	DELIVERY CHARGE	\$20.64	\$153.08
10-May-2022	10-May-2022	METER READING	METER 0309A22575/READING 2136 ON 05-MAY-2022/10 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$20.64	\$153.08
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$155.06
	BILL	WEATHER NORMALIZATION	\$0.03	\$155.09	

28.00  
#10.  
Not True  
40.00

		BILL	GAS HEDGE	\$1.13	\$156.22
		BILL	COST OF GAS	\$7.35	\$163.57
		BILL	FRANCHISE FEE	\$1.92	\$165.49
		BILL	COUNTY TAX	\$0.33	\$165.82
9-Jun-2022	21-May-2022	PAYMENT	CREDIT CARD	(\$165.82)	\$0.00
	9-Jun-2022	METER READING	METER 0309A22575/READING 2145 ON 06-JUN-2022/9 CCF/32 DOS		
		BILL	DELIVERY CHARGE	\$20.39	\$20.39
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$22.37
		BILL	WEATHER NORMALIZATION	\$0.17	\$22.54
		BILL	GAS HEDGE	\$1.01	\$23.55
		BILL	COST OF GAS	\$7.54	\$31.09
		BILL	FRANCHISE FEE	\$1.92	\$33.01
		BILL	COUNTY TAX	\$0.33	\$33.34
11-Jul-2022	11-Jul-2022	METER READING	METER 0309A22575/READING 2153 ON 06-JUL-2022/8 CCF/30 DOS		
		BILL	DELIVERY CHARGE	\$20.15	\$53.49
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$55.47
		BILL	WEATHER NORMALIZATION	\$0.15	\$55.62
		BILL	GAS HEDGE	\$0.90	\$56.52
		BILL	COST OF GAS	\$7.66	\$64.18
		BILL	FRANCHISE FEE	\$1.91	\$66.09
		BILL	COUNTY TAX	\$0.32	\$66.41
10-Aug-2022	10-Aug-2022	METER READING	METER 0309A22575/READING 2164 ON 04-AUG-2022/11 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$20.88	\$87.29
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$89.27
		BILL	WEATHER NORMALIZATION	\$0.21	\$89.48
		BILL	GAS HEDGE	\$1.24	\$90.72
		BILL	COST OF GAS	\$9.72	\$100.44
		BILL	FRANCHISE FEE	\$2.10	\$102.54
		BILL	COUNTY TAX	\$0.35	\$102.89
9-Sep-2022	9-Sep-2022	METER READING	METER 0309A22575/READING 2175 ON 06-SEP-2022/11 CCF/33 DOS		
		BILL	DELIVERY CHARGE	\$20.88	\$123.77
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$125.75
		BILL	WEATHER NORMALIZATION	\$0.21	\$125.96
		BILL	GAS HEDGE	\$1.85	\$127.81
		BILL	COST OF GAS	\$11.31	\$139.12
		BILL	FRANCHISE FEE	\$2.23	\$141.35
		BILL	COUNTY TAX	\$0.38	\$141.73
10-Oct-2022	10-Oct-2022	METER READING	METER 0309A22575/READING 2183 ON 04-OCT-2022/8 CCF/28 DOS		
		BILL	DELIVERY CHARGE	\$20.15	\$161.88
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$163.86
		BILL	WEATHER NORMALIZATION	\$0.15	\$164.01
		BILL	GAS HEDGE	\$1.35	\$165.36
		BILL	COST OF GAS	\$8.18	\$173.54
		BILL	FRANCHISE FEE	\$1.97	\$175.51
		BILL	COUNTY TAX	\$0.33	\$175.84
8-Nov-2022	24-Oct-2022	PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$142.50)	\$33.34
	8-Nov-2022	METER READING	METER 0309A22575/READING 2204 ON 02-NOV-2022/21 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$23.34	\$56.68
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$1.98	\$58.66
		BILL	WEATHER NORMALIZATION	\$0.40	\$59.06
		BILL	COST OF GAS	\$18.71	\$77.77
		BILL	FRANCHISE FEE	\$2.74	\$80.51
		BILL	COUNTY TAX	\$0.47	\$80.98
12-Dec-2022	30-Nov-2022	PAYMENT	CREDIT CARD	(\$80.98)	\$0.00
	12-Dec-2022	METER READING	METER 0309A22575/READING 2292 ON 06-DEC-2022/88 CCF/34 DOS		
		BILL	DELIVERY CHARGE	\$39.81	\$39.81
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$42.58
		BILL	WEATHER NORMALIZATION	\$1.66	\$44.24
		BILL	COST OF GAS	\$75.60	\$119.84
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$125.48
		BILL	FRANCHISE FEE	\$7.75	\$133.23
		BILL	COUNTY TAX	\$1.33	\$134.56
		BILL	DEPOSIT INTEREST APPLICATION	(\$0.12)	\$134.44
12-Jan-2023	12-Jan-2023	METER READING	METER 0309A22575/READING 2402 ON 09-JAN-2023/110 CCF/34 DOS		
		BILL	DELIVERY CHARGE	\$45.93	\$180.37
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$183.14
		BILL	WEATHER NORMALIZATION	\$2.08	\$185.22
		BILL	COST OF GAS	\$101.74	\$286.96
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$292.60
		BILL	FRANCHISE FEE	\$9.78	\$302.38
		BILL	COUNTY TAX	\$1.68	\$304.06
10-Feb-2023	3-Feb-2023	PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$100.00)	\$204.06
	10-Feb-2023	METER READING	METER 0309A22575/READING 2486 ON 07-FEB-2023/84 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$39.37	\$243.43
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$246.20
		BILL	WEATHER NORMALIZATION	\$1.59	\$247.79
		BILL	COST OF GAS	\$73.14	\$320.93
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$326.57
		BILL	FRANCHISE FEE	\$7.57	\$334.14
		BILL	COUNTY TAX	\$1.31	\$335.45
13-Mar-2023	3-Mar-2023	PAYMENT	CREDIT CARD	(\$80.00)	\$255.45
	13-Mar-2023	METER READING	METER 0309A22575/READING 2564 ON 08-MAR-2023/78 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$37.86	\$293.31
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$296.08
		BILL	WEATHER NORMALIZATION	\$1.47	\$297.55
		BILL	COST OF GAS	\$63.19	\$360.74
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$366.38
		BILL	FRANCHISE FEE	\$6.86	\$373.24
		BILL	COUNTY TAX	\$1.18	\$374.42
11-Apr-2023	11-Apr-2023	METER READING	METER 0309A22575/READING 2626 ON 06-APR-2023/62 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$33.82	\$408.24

33.34  
+  
33.89  
67.13

1.1 11

8

21 2.1

Dec 22  
\$75.00  
2292

Jan 23  
\$101.74  
2402

Feb 23  
\$486  
\$2324

2626  
Mar 23  
\$564  
\$6319

30

6 UNITS PRICE 3292



		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$411.01
		BILL	WEATHER NORMALIZATION	\$1.17	\$412.18
		BILL	GAS HEDGE	\$10.09	\$422.27
		BILL	COST OF GAS	\$52.48	\$474.75
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$480.39
		BILL	FRANCHISE FEE	\$6.54	\$486.93
		BILL	COUNTY TAX	\$1.14	\$488.07
		BILL	DELAYED PAYMENT CHARGE	\$1.46	\$489.53
		PAYMENT	CREDIT CARD	(\$76.00)	\$414.53
10-May-2023	20-Apr-2023	PAYMENT	CREDIT CARD	(\$76.00)	\$414.53
	10-May-2023	METER READING	METER 0309A22575/READING 2671 ON 05-MAY-2023/45 CCF/29 DOS		
		BILL	DELIVERY CHARGE	\$29.53	\$444.06
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$446.83
		BILL	WEATHER NORMALIZATION	\$0.85	\$447.68
		BILL	COST OF GAS	\$38.20	\$485.88
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$491.52
		BILL	FRANCHISE FEE	\$4.76	\$496.28
		BILL	COUNTY TAX	\$0.83	\$497.11
		BILL	DELAYED PAYMENT CHARGE	\$0.83	\$497.11
		PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$130.00)	\$367.11
9-Jun-2023	23-May-2023	PAYMENT	CHECK(PERSONAL, CASHIER, ETC.)	(\$130.00)	\$367.11
	9-Jun-2023	METER READING	METER 0309A22575/READING 2693 ON 06-JUN-2023/22 CCF/32 DOS		
		BILL	DELIVERY CHARGE	\$23.73	\$390.84
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$393.61
		BILL	WEATHER NORMALIZATION	\$0.23	\$393.84
		BILL	COST OF GAS	\$18.11	\$411.95
		BILL	WINTER EVENT SECURITIZED COST	\$5.64	\$417.59
		BILL	FRANCHISE FEE	\$3.11	\$420.70
		BILL	COUNTY TAX	\$0.53	\$421.23
		METER READING	METER 0309A22575/READING 2705 ON 07-JUL-2023/12 CCF/31 DOS		
11-Jul-2023	11-Jul-2023	METER READING	METER 0309A22575/READING 2705 ON 07-JUL-2023/12 CCF/31 DOS		
		BILL	DELIVERY CHARGE	\$21.21	\$442.44
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$445.21
		BILL	WEATHER NORMALIZATION	\$0.13	\$445.34
		BILL	COST OF GAS	\$8.64	\$453.98
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$459.18
		BILL	FRANCHISE FEE	\$2.34	\$461.52
		BILL	COUNTY TAX	\$0.40	\$461.92
9-Aug-2023	20-Jul-2023	ADJUSTMENT	DELIVERY CHARGE		
		ADJUSTMENT	GAS SYSTEM RELIABILITY SURCHARGE		
		ADJUSTMENT	WEATHER NORMALIZATION		
		ADJUSTMENT	GAS HEDGE		
		ADJUSTMENT	COST OF GAS		
		ADJUSTMENT	FRANCHISE FEE		
		ADJUSTMENT	COUNTY TAX		
		ADJUSTMENT	DELAYED PAYMENT CHARGE		
		PAYMENT	CREDIT CARD	(\$155.00)	\$306.92
	21-Jul-2023	PAYMENT	CREDIT CARD	(\$155.00)	\$306.92
	9-Aug-2023	METER READING	METER 0309A22575/READING 2715 ON 04-AUG-2023/10 CCF/28 DOS		
		BILL	DELIVERY CHARGE	\$20.70	\$327.62
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$330.39
		BILL	WEATHER NORMALIZATION	\$0.11	\$330.50
		BILL	COST OF GAS	\$5.45	\$335.95
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$341.15
		BILL	FRANCHISE FEE	\$2.12	\$343.27
		BILL	COUNTY TAX	\$0.37	\$343.64
		BILL	DEPOSIT APPLICATION	(\$50.00)	\$293.64
		BILL	DEPOSIT INTEREST APPLICATION	(\$1.38)	\$292.26
11-Sep-2023	11-Sep-2023	METER READING	METER 0309A22575/READING 2729 ON 05-SEP-2023/14 CCF/32 DOS		
		BILL	DELIVERY CHARGE	\$21.71	\$313.97
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$316.74
		BILL	WEATHER NORMALIZATION	\$0.15	\$316.89
		BILL	COST OF GAS	\$7.77	\$324.66
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$329.86
		BILL	FRANCHISE FEE	\$2.32	\$332.18
		BILL	COUNTY TAX	\$0.40	\$332.58
		BILL	DELAYED PAYMENT CHARGE	\$0.04	\$332.62
		BILL	DELAYED PAYMENT CHARGE	\$4.08	\$336.70
		PAYMENT	CREDIT CARD	(\$188.46)	\$148.24
	15-Sep-2023	PAYMENT	CREDIT CARD	(\$188.46)	\$148.24
	10-Oct-2023	METER READING	METER 0309A22575/READING 2743 ON 05-OCT-2023/14 CCF/30 DOS		
		BILL	SERVICE CHARGE	\$18.18	\$166.42
		BILL	DELIVERY CHARGE	\$3.53	\$169.95
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$172.72
		BILL	WEATHER NORMALIZATION	\$0.15	\$172.87
		BILL	COST OF GAS	\$7.50	\$180.37
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$185.57
		BILL	FRANCHISE FEE	\$2.29	\$187.86
		BILL	COUNTY TAX	\$0.96	\$188.22
		PAYMENT	CREDIT CARD	(\$44.10)	\$144.12
8-Nov-2023	21-Oct-2023	PAYMENT	CREDIT CARD	(\$44.10)	\$144.12
	8-Nov-2023	METER READING	METER 0309A22575/READING 2787 ON 02-NOV-2023/44 CCF/28 DOS		
		BILL	SERVICE CHARGE	\$18.18	\$162.30
		BILL	DELIVERY CHARGE	\$11.10	\$173.40
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$2.77	\$176.17
		BILL	WEATHER NORMALIZATION	\$0.47	\$176.64
		BILL	COST OF GAS	\$23.37	\$200.01
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$205.21
		BILL	FRANCHISE FEE	\$3.77	\$208.98
		BILL	COUNTY TAX	\$0.54	\$209.52
		PAYMENT	CREDIT CARD	(\$209.52)	\$0.00
11-Dec-2023	16-Nov-2023	PAYMENT	CREDIT CARD	(\$209.52)	\$0.00
	11-Dec-2023	METER READING	METER 0309A22575/READING 2872 ON 06-DEC-2023/85 CCF/34 DOS		
		BILL	SERVICE CHARGE	\$18.18	\$18.18
		BILL	DELIVERY CHARGE	\$21.44	\$39.62
		BILL	GAS SYSTEM RELIABILITY SURCHARGE	\$3.57	\$43.19
		BILL	WEATHER NORMALIZATION	\$0.90	\$44.09
		BILL	COST OF GAS	\$43.56	\$87.65
		BILL	WINTER EVENT SECURITIZED COST	\$5.20	\$92.85
		BILL	FRANCHISE FEE	\$5.73	\$98.58

Billed Amount  
Does not Equal Paid Amounts  
Price of gas unit NOT CONSISTENT

Customer removed from the Average Payment Plan

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