BEFORE THE STATE CORPORATION COMISSION OF THE STATE OF KANSAS

IN THE MATTER OF:

Shelia D. Hudson's Complaint Against) Evergy Kansas Central, Inc.) Docketing No.: 25-EKCE-123-COM

REQUEST FOR UPDATE ON STATUS OF COMMISSION'S INVESTIGATION

COMES NOW Complainant, Shelia D. Hudson ("Hudson"), by and through her counsel Sean M. McGivern, of Graybill & Hazlewood, LLC, to request that the Commission provide a status update on the pending matter.

- In April 2024 Hudson's service was disconnected by Evergy Kansas Central, Inc. ("Evergy") for non-payment based on Evergy's inconsistent records.
- 2. On or about August 8, 2024, Hudson filed a complaint in this matter with the Commission and provided several examples of inconsistent account histories that Evergy provided to her.
- 3. The Commission served the Complaint on Evergy in an Order on August 15, 2024.
- 4. Evergy filed its Answer on August 22, 2024.
- Commission staff informally advised that a staff report would likely be completed in October or November 2024.
- 6. As of January 6, 2025, there has not been a staff report filed.
- 7. The City of Wichita is enduring a winter storm and it's currently freezing.
- Ms. Hudson respectfully seeks to hear from the Commission the status of its review of her complaint.

WHEREFORE, Shelia D. Hudson requests a status update and any such remedies and relief

the Commissions finds just and reasonable.

Dated: January 6, 2025

SUBMITTED BY:

GRAYBILL & HAZLEWOOD, LLC

/s/ Sean McGivern Sean M. McGivern, #22932 218 N. Mosley St. Wichita, KS 67202 Telephone: (316) 266-4058 Fax: (316) 462-5566 sean@graybillhazlewood.com ATTORNEYS FOR COMPLAINANT

CERTIFICATE OF SERVICE

I hereby certify that on the 6th day of January, 2025, I electronically filed the foregoing

with the e-filing Express system and by emailing copies to all counsel of record.

Cathy Dinges, Sr. Regulatory Affairs Counsel Evergy Kansas Central, Inc., 818 S. Kansas Ave., Floor #10 Topeka, Kansas 66601-0889 Cathy.dinges@evergy.com

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> /s/ Sean McGivern Sean M. McGivern, #22932