# BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Audit of USCOC of Nebraska/	)
Kansas LLC by the Kansas Universal Service Fund	)
(KUSF) Administrator Pursuant to K.S.A. 66-2010(b)	) Docket No. 24-USCZ-106-KSF
for KUSF Operating Year 26, Fiscal Year	)
March 2022-February 2023.	)

## **NOTICE OF COMPLIANCE FILING AND AFFIDAVIT**

COMES NOW USCOC of Nebraska/Kansas, LLC ("U.S. Cellular") and files this notice with the Kansas Corporation Commission ("Commission") that it has corrected the deficiencies as set forth in Vantage Point Solutions' ("VPS"") April 25, 2024 Audit Report ("Audit Report"), as required by the Commissioner's May 21, 2024 Order Adopting Audit Report ("Order," as modified by the Commission's July 2, 2024 Order Granting Petition for Reconsideration).

- 1. VPS's April 25, 2024 Audit Report makes the following recommendations that the Commission recites at paragraph 3 of its Order: (1) File audit True-ups for FYs 25, 26, and 27 to exclude its international calling usage revenues from its reporting; (2) Issue one-time billing credits in the amount of \$2,236.20 to its affected customers, on a pro-rata basis; (3) Update its billing system to exclude KUSF surcharge collection from international calling usage revenues; (4) Update its KUSF reporting procedures to exclude reporting of international calling usage revenues; (5) Provide VPS with ten (10) customer bills supporting that the refund process has been completed; and (6) File an affidavit, signed by an officer of the Company, attesting that the Company: (a) corrected its KUSF reporting procedures to exclude international calling usage revenues from its reporting revenues; (b) corrected its billing system to exclude KUSF surcharge collection from international calling usage revenues; and (c) issued refunds through one-time billing credits, totaling \$2,236.20, to its affected customers, on a pro-rata basis.
- 2. Beginning on November 4, 2024, U.S. Cellular issued one-time billing credits in excess of the amount of \$2,236.20 to its affected customers, on a pro-rata basis, which will

appear on customer bills beginning on November 4, 2024 and continuing over the 14 billing cycles that occur over the course of the month. U.S. Cellular is providing credits to all customers that received a charge for the KUSF on international calling, beyond those identified in the Audit Report.

- 3. On November 4, 2024, U.S. Cellular completed the update to its billing system to exclude KUSF surcharge collection from international calling usage revenues.
- 4. Attached hereto as Attachment A is an affidavit, signed by an officer of the Company, making the attestations recommended by VPS and attaching ten (10) redacted customer bills supporting that the refund process has been completed. Unredacted versions will be made available to VPS upon request.
- 5. Accordingly, U.S. Cellular has timely corrected the deficiencies as set forth in the Audit Report within the Commission's November 18, 2024 deadline.
- 6. U.S. Cellular understands that, pursuant to the Commission's July 2, 2024 Order Granting Petition for Reconsideration, VPS will file a Compliance Report with the Commission by December 18, 2024.

WHEREFORE U.S. Cellular respectfully files this notice of compliance with the Commission's Order.

Respectfully submitted,

Pierce Atwood LLP

Lisa A Gilbreath, KS Bar No. 24451

Pierce Atwood LLP 254 Commercial Street

Portland, ME 04101

(207) 791-1397

lgilbreath@pierceatwood.com

Attorney for USCOC of Nebraska/Kansas, LLC

# ATTACHMENT A: AFFIDAVIT

# BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Audit of USCOC of Nebraska/	)
Kansas LLC by the Kansas Universal Service Fund	)
(KUSF) Administrator Pursuant to K.S.A. 66-2010(b)	) Docket No. 24-USCZ-106-KSF
for KUSF Operating Year 26, Fiscal Year	)
March 2022-February 2023.	)

## **AFFIDAVIT OF ADA CARDONA**

I, Ada Cardona, being over the age of 18, depose and state as follows:

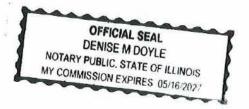
- 1. I am Assistant Secretary for USCOC of Nebraska/Kansas, LLC, and Kansas #15, LP, d/b/a U.S. Cellular. My business address is 8410 W. Bryn Mawr Avenue, Chicago, Illinois, 60631. I am authorized to make this Affidavit on behalf of U.S. Cellular.
- 2. As recommended by Vantage Point Solutions ("VPS") in its April 25, 2024 Audit Report ("Audit Report"), and as required by the Commissioner's May 21, 2024 Order Adopting Audit Report, I hereby attest as follows:
  - a. By November 4, 2024, U.S. Cellular corrected its KUSF reporting procedures to exclude international calling usage revenues from its reporting revenues;
  - b. By November 4, 2024, U.S. Cellular corrected its billing system to exclude
     KUSF surcharge collection from international calling usage revenues; and
  - c. Beginning November 4, 2024 U.S. Cellular issued refunds through one-time billing credits, in excess of \$2,236.20, to its affected customers on a pro-rata basis, which will appear on customer bills beginning on November 4, 2024 and continuing over the 14 billing cycles that occur over the course of the month.
- 3. Enclosed herein are ten (10) customer bills supporting that the refund process has been completed.

4.	I have knowledge of the matters set forth above, which are true and correct to the
best of my i	nformation, knowledge and belief.

Executed on this 14th day of November, 2024.



STATE OF 12 ) SS. County of 6 Corke )
County of lork ) SS.
SIGNED and SWORN TO before me this May of November, 2024 by Ada Cardona.
Mentin M. playle Signature of Notary
DENISE M. DOYLE Printed Name of Notary
Notary Public, County, State of TL
My Commission Expires: [DATE]



# **ENCLOSURES: 10 CUSTOMER BILLS**



850105056 0690220064 11/02/24 to 12/01/24 11/02/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/02/24 through 12/01/24)

Previous Bill Balance	\$359.92
Total Payments Received as of 11/06/24	(\$359.92)
Payment by MasterCard received on 10/12/24 (\$359	.92)
Beginning Balance	\$0.00
Plan Charges	
Device & Accessory Charges (Including Promotional Credits)	. \$46.33
Plan Add-On Charges	\$29.98
Other Charges	
Account Level Credits & Discounts	(\$15.85)
Fees & Taxes	. \$36.42
Total Monthly Charges	

TOTAL DUE BY 11/27/24 ...... \$308.86

YOU ARE ON AUTO PAY - NO ACTION REQUIRED

#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



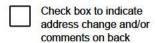
#### WHAT CHANGED SINCE YOUR LAST BILL?

- · Decrease in Device & Accessory Charges (Including Promotional Credits)
- Increase in Other Charges
- · Increase in Account Level Credits & Discounts
- · Decrease in Fees & Taxes

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



Account Number 850105056

Amount Due by 11/27/24 \$308.86

YOU ARE ON AUTO PAY NO ACTION REQUIRED

USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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851698988 0690220088 11/02/24 to 12/01/24 11/02/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/02/24 through 12/01/24)

Purchases (in-store, web, telesales) as of 11/06/24	\$0.20
Previous Bill Balance	\$106.03
Total Payments Received as of 11/06/24	(\$106.23)
Retail Installment Down Payment	(\$0.20)
Payment by Direct Debit Received on 10/27/24	(\$106.03)
Beginning Balance	\$0.00

Multiple account changes were made since your last bill resulting in the following total prorated amount

Proration Plan Charges, Plan Add-On Charges, Fees & Taxes ....\$12.04

Total Proration (10/02/24 - 11/01/24) .....\$12.04

Plan Charges	\$144.97
Device & Accessory Charges (Including Promotional Credits)	\$33.30
Plan Add-On Charges	\$9.99
Account Level Credits & Discounts	(\$44.33)
Fees & Taxes	\$52.36
Total Monthly Charges	\$196.29

TOTAL DUE BY 11/27/24 ...... \$208.33

YOU ARE ON AUTO PAY - NO ACTION REQUIRED

#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



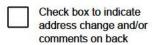
#### **CALL #729**

Pay by calling from your UScellular® phone.

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



Account Number 851698988

Amount Due by 11/27/24 \$208.33

YOU ARE ON AUTO PAY NO ACTION REQUIRED

USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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854112458 0690219900 11/02/24 to 12/01/24 11/02/2024

#### MONTHLY ACCOUNT BILL SUMMARY

(11/02/24 through 12/01/24)

Previous Bill Balance	\$474.74
Total Payments Received as of 11/06/24	(\$231.91)
Payment by Visa received on 10/10/24(\$231	
Beginning Balance	\$242.83
Plan Charges	\$159.99
Device & Accessory Charges (Including Promotional Credits)	\$0.00
Plan Add-On Charges	\$29.98
Account Level Credits & Discounts	
Fees & Taxes	. \$25.37
Total Monthly Charges	. \$212.66

TOTAL DUE BY 11/27/24 ...... \$455.49

#### MORE WAYS TO PAY



# **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### **SET UP AUTO PAY**

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



#### WHAT CHANGED SINCE YOUR LAST BILL?

- · Decrease in Device & Accessory Charges (Including Promotional Credits)
- Increase in Account Level Credits & Discounts

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login

Check box to indicate address change and/or comments on back Account Number 854112458

Amount Due by 11/27/24 \$455.49

Amount Enclosed

\$	
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USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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455368211 0690220479 11/04/24 to 12/03/24 11/04/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/04/24 through 12/03/24)

Previous Bill Balance	\$186.33
Total Payments Received as of 11/06/24	(\$186.33)
Payment by Direct Debit Received on 10/29/24	(\$186.33)
Beginning Balance	\$0.00
Plan Charges	\$165.00
Account Level Credits & Discounts	(\$0.15)
Fees & Taxes	\$21.33
Total Monthly Charges	\$186.18

TOTAL DUE BY 11/29/24 ...... \$186.18

#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



#### WHAT CHANGED SINCE YOUR LAST BILL?

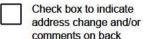
· Increase in Account Level Credits & Discounts

Detach and return this remittance form with your payment.



USCELLULAR Dept. 0205

View and Pay Bills Online at uscellular.com/login



address change and/ comments on back Account Number 455368211

Amount Due by 11/29/24 \$186.18

Amount Enclosed



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PALATINE, IL 60055-0205

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850774809 0690220340 11/04/24 to 12/03/24 11/04/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/04/24 through 12/03/24)

Previous Bill Balance	\$261.96
Total Payments Received as of 11/06/24	\$0.00
Beginning Balance	\$261.96
Plan Charges	\$155.00
Device & Accessory Charges (Including Promotional Credits)	\$33.33
Plan Add-On Charges	\$44.97
Account Level Credits & Discounts	
Fees & Taxes	\$34.09
Total Monthly Charges	\$267.22

TOTAL DUE BY 11/29/24 \$529.	T	OTAL DUE	BY 11/29/24		\$529.	18
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#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



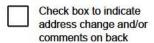
#### WHAT CHANGED SINCE YOUR LAST BILL?

- · Increase in Account Level Credits & Discounts
- Increase in Fees & Taxes

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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Account Number 850774809

Amount Due by 11/29/24 \$529.18

Amount Enclosed

\$



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851414286 0690220289 11/04/24 to 12/03/24 11/04/2024

#### MONTHLY ACCOUNT BILL SUMMARY

(11/04/24 through 12/03/24)

Previous Bill Balance	\$279.07
Total Payments Received as of 11/06/24	(\$279.07
Payment by Visa received on 11/04/24 (\$279	9.07)
Beginning Balance	\$0.00
Plan Charges	
Device & Accessory Charges (Including Promotional Credits)	\$43.27
Plan Add-On Charges	\$44.98
Account Level Credits & Discounts	
Fees & Taxes	\$44.51
Total Monthly Charges	\$296.71

TOTAL DUE BY 11/29/24 ......\$296.71

#### MORE WAYS TO PAY



# **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



#### WHAT CHANGED SINCE YOUR LAST BILL?

- · Increase in Plan Add-On Charges
- · Increase in Account Level Credits & Discounts
- Increase in Fees & Taxes

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login

Check box to indicate address change and/or comments on back Account Number 851414286

Amount Due by 11/29/24 \$296.71

Amount Enclosed

\$



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USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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#### **Total Amount Due** \$127.25

# Your Monthly Update

Thank you for choosing our wireless service, we appreciate your business. For billing and customer service inquiries, call 888-944-9400 or call 611 from your UScellular phone, always a free call.

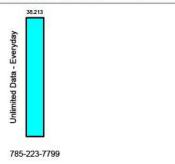
# Trend of Monthly Charges



### Quick Breakdown

Monthly Service Charges	104.99
Other Charges & Credits	17.58
Taxes	5.36
Current Charges Due by 12/01/24	127.93
Previous Balance	249.13
Payments Received thru 11/07/24. Thank you!	249.13CR
Credits and Adjustments to Previous Balance	0.68CR
Past Due Balance	0.68CR
Total Amount Due	127.25

# Current Month's Data Usage Included(GB) Used(GB)



Please detach and mail bottom portion with your payment to ensure prompt handling.

View and Pay Bills Online at www.uscellular.com Check box to indicate address change and/or comments on back

Account Number: 851425698

**Total Amount Due** by 12/01/24

\$127.25

Amount Enclosed

UScellular Dept. 0205 PALATINE, IL 60055-0205

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852118733 0690221100 11/06/24 to 12/05/24 11/06/2024

MONTHLY ACCOUNT BILL SUMMARY

(11/06/24 through 12/05/24)

Previous Bill Balance	\$69.03
Total Payments Received as of 11/07/24	(\$69.03)
Payment by Direct Debit Received on 10/31/24	(\$69.03)
Beginning Balance	\$0.00
Plan Charges	
Plan Add-On Charges	\$9.99
Account Level Credits & Discounts	(\$10.99)
Fees & Taxes	\$9.04
Total Monthly Charges	\$68.04

TOTAL DUE BY 12/01/24 ...... \$68.04

YOU ARE ON AUTO PAY - NO ACTION REQUIRED

#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



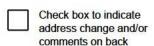
#### WHAT CHANGED SINCE YOUR LAST BILL?

· Increase in Account Level Credits & Discounts

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



Account Number 852118733

Amount Due by 12/01/24 \$68.04

YOU ARE ON AUTO PAY NO ACTION REQUIRED

USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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852817508 0690221357 11/06/24 to 12/05/24 11/06/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/06/24 through 12/05/24)

Purchases (in-store, web, telesales) as of 11/07/24	\$457.78
Previous Bill Balance	\$132.69
Total Payments Received as of 11/07/24	(\$590.47)
Payment by Visa received on 10/14/24	
Retail Installment Down Payment	(\$0.28)
Payment by Direct Debit Received on 10/31/24	(\$132.69)
Beginning Balance	\$0.00

Account Change happened on 10/14/24. Your bill cycle started on 11/06/24. You have 23 day(s) of prorated charges and credits before the start of your bill cycle.

Proration Plan Charges, Plan Add-On Charges,

Fees & Taxes: 23 Day(s) .......(\$7.55)

Total Proration: 23 day(s) (10/14/24 - 11/05/24) ......(\$7.55)

Plan Charges	\$75.00
Device & Accessory Charges (Including Promotional Credits)	. \$23.02
Plan Add-On Charges	. \$14.99
Account Level Credits & Discounts	. (\$10.84)
Fees & Taxes	\$12.02
Total Monthly Charges	.\$114.19

TOTAL DUE BY 12/01/24 ...... \$106.64

YOU ARE ON AUTO PAY - NO ACTION REQUIRED

#### MORE WAYS TO PAY



## **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



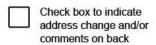
#### **CALL #729**

Pay by calling from your UScellular® phone.

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



Account Number 852817508

Amount Due by 12/01/24 \$106.64

YOU ARE ON AUTO PAY NO ACTION REQUIRED

USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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851035348 0690524888 11/08/24 to 12/07/24 11/08/2024

# MONTHLY ACCOUNT BILL SUMMARY

(11/08/24 through 12/07/24)

Previous Bill Balance	\$245.30
Total Payments Received as of 11/08/24	(\$245.30)
Payment by MasterCard received on 11/03/24 (\$24	
Beginning Balance	\$0.00
Plan Charges	
Device & Accessory Charges (Including Promotional Credits)	\$0.80
Plan Add-On Charges	\$29.98
Account Level Credits & Discounts	(\$0.27)
Fees & Taxes	\$34.52
Total Monthly Charges	\$245.03

TOTAL DUE BY 12/03/24 ......\$245.03

YOU ARE ON AUTO PAY - NO ACTION REQUIRED

## **MORE WAYS TO PAY**



# **QUICK PAY**

Immediate payments with no login needed: uscellular.com/quickpay or scan the QR code.





#### MY ACCOUNT

Download the My Account app or log in to pay: uscellular.com/login



#### SET UP AUTO PAY

Save time and avoid late fees.

- Log in to My Account: uscellular.com/login
- Select "Set Up Auto Pay."
- 3. Toggle Auto Pay "On."



#### **CALL #729**

Pay by calling from your UScellular® phone.



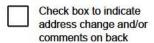
#### WHAT CHANGED SINCE YOUR LAST BILL?

· Increase in Account Level Credits & Discounts

Detach and return this remittance form with your payment.



View and Pay Bills Online at uscellular.com/login



Account Number 851035348

Amount Due by 12/03/24 \$245.03

YOU ARE ON AUTO PAY NO ACTION REQUIRED

USCELLULAR Dept. 0205 PALATINE, IL 60055-0205

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# **VERIFICATION**

STATE OF MAINE	)
	) ss
COUNTY OF CUMBERLAND	)

I, Lisa A. Gilbreath, verify under penalty of perjury under the laws of the state of Kansas that I am an attorney for U.S. Cellular, and that the foregoing Petition for Reconsideration is true and correct to the best of my knowledge and information. Executed on November 15, 2024.

Lisa A. Gilbreath

#### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing Petition for Reconsideration was served via electronic service this November 15, 2024, to the parties appearing on the Commission's service list (last modified July 1, 2024).

BRETT W. BERRY, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604 Brett.Berry@ks.gov

BRIAN G. FEDOTIN, GENERAL COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604 Brian.Fedotin@ks.gov

LISA A. GILBREATH
PIERCE ATWOOD LLP
254 COMMERCIAL STREET
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