

Annual Certification of Requirements Imposed by the Commission in Docket Number 06-GIMT-446-GIT

1. All ETCs must provide detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect: (i) at least 10% of the end users in a designated service area, or (ii) a 911 specialty facility as defined in 47 CFR 4.5(e).

RESPONSE:

There were no outages in Kansas during 2017.

2. Please provide the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. If applicable, please explain how you attempted to provide service to those potential customers.

RESPONSE:

There were no unfulfilled requests.

3. Please provide the number of complaints per 1000 connections (fixed or mobile) in the prior calendar year.

RESPONSE:

Virgin Mobile had 3.6879 complaints per 1,000 handsets during 2017.

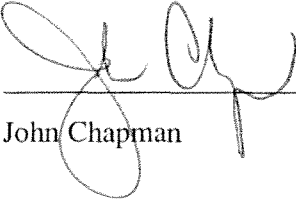
4. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. Please complete the following, as applicable to your company:

QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT

1. My title is Vice President and Assistant Secretary of Sprint Corporation and its subsidiary Virgin Mobile USA, L.P. ("Virgin Mobile"). In this capacity, I am in a position of authority to certify whether the Company is complying with required quality of service standards. I am binding Virgin Mobile to the statements made in this certification.

2. By this affidavit, I certify that Virgin Mobile is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 6-26-18 (date).



John Chapman

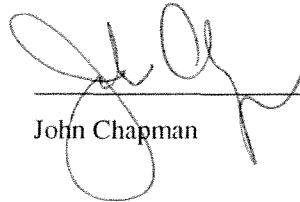
5. An ETC must certify that it will be able to function in an emergency as set forth in 47 CFR § 54.202(a)(2).

ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT

1. My title is Vice President and Assistant Secretary of Sprint Corporation and its subsidiary Virgin Mobile USA, L.P (“Virgin Mobile”). In this capacity, I am in a position of authority to certify whether the Company is able to function in an emergency. I am binding Virgin Mobile to the statements made in this certification.

2. By this affidavit, I certify that Virgin Mobile is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 6-26-18 (date).



John Chapman

6. 47 U.S.C. § 214(e)(1)(B) requires an ETC to advertise its services throughout the service area for which it has been designated “using media of general distribution.” Please complete the following:

RESPONSE:

Virgin Mobile d/b/a Assurance Wireless maintains a website that describes the available Lifeline services, rates, terms and conditions, and eligibility requirements for potential subscribers.

<http://www.assurancewireless.com/Public/Welcome.aspx>

Assurance Wireless also marketed its Lifeline services through field agents supplied by third-party outreach agencies who conduct personal outreach to potential applicants in low-income communities. Attached hereto as Exhibit A is a copy of the marketing flyer used in connection with those personal outreach activities in Kansas.

7. A competitive ETC must certify that it offers a local usage plan comparable to that of the incumbent. Please provide a description of the local usage plan(s) that is comparable to that of the incumbent and complete the certification.

RESPONSE:

Virgin Mobile's bundled Lifeline service offering provides new eligible customers with 350 anytime prepaid minutes, unlimited texts and 1GB of data at no charge. Existing Virgin Mobile Voice Lifeline customers were all upgraded to an offer that provides 750 anytime prepaid minutes and unlimited texts at no charge. Additional minutes are priced at \$.10 per minute for local and long-distance calling. Virgin Mobile Lifeline customers entirely at their option can also purchase blocks of additional services. Under the first option, Lifeline customers can add \$5 to their account to purchase an additional 250 monthly minutes, providing bundled customers with a total of 600 voice minutes in a month (350 free minutes plus 250 additional minutes), plus unlimited texts. Voice customers can purchase the same \$5 offer which provides them a total of 1000 minutes in a month (750 free minutes plus 250 additional minutes). Voice customers can also add \$30 to their account to purchase unlimited talk, text and web. The rates for service under all plans include all applicable taxes and fees, and customers can use their monthly minutes to place calls statewide (or even nationwide) because none of the plans imposes a local calling area requirement. Each service plan also includes voicemail, caller I.D. and call waiting services at no additional charge. Virgin Mobile also does not assess additional charges for activation or connection of Lifeline service. As a result, Lifeline customers will receive free service with no additional charges for taxes or activation. Accordingly, Virgin Mobile offers a variety of plans in Kansas that do not have a limited calling scope.

COMPARABLE LOCAL USAGE PLAN ANNUAL CERTIFICATION

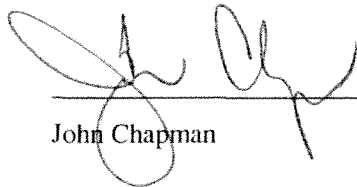
KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is Vice President and Assistant Secretary of Sprint Corporation and its subsidiary Virgin Mobile USA, L.P. ("Virgin Mobile"). In this capacity, I am in a position of authority to certify whether the Company offers a local usage plan comparable to that of the incumbent. I am binding Virgin Mobile to the statements made in this certification.

2. By this affidavit, I certify that Virgin Mobile offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 6-26-18 (date).



John Chapman

assurance

wireless

brought to you by 

NEW ELIGIBLE CUSTOMERS

Android™ Smartphone

&

350 Voice Minutes

500MB Data
(High-Speed 3G Data)

Unlimited Texts

NEW!
OUR BEST
OFFER YET!



See Representative for Details.
**IF APPROVED, GET A FREE
SMARTPHONE THE SAME DAY!**

FREE Each Month to Qualifying Low-Income Households

Eligible Customers Also Receive:

- No Annual Contract
- Nationwide Sprint® Network
- Voicemail, Call Waiting & Caller ID
- Access to Wi-Fi Networks
- 911 Access

Plus, low-cost plans available with more minutes and data.

Find Out If You Qualify Today.

Assurance Wireless is a federal Lifeline Assistance program. Lifeline Assistance is a government assistance program supported by the Universal Service Fund.

Enrollment is available to individuals who qualified based on federal or state-specific eligibility criteria. You may qualify based on household income or if you participate in certain public assistance programs like Medicaid, Food Stamps/SNAP or SSI. You must provide proof of income or proof of program participation.

The Lifeline Assistance program is available for only one wireless or wireline account per household.

Effective 12/2/16, the Lifeline rules permit Lifeline-eligible consumers to apply their Lifeline benefit to Broadband internet plans. Under the rules, once you have enrolled in a Lifeline-supported broadband plan with one carrier, you will need to wait 12 months before transferring your benefit to a new carrier. Assurance Wireless will become your Lifeline broadband provider for 12 months from the date of enrollment, subject to limited exceptions. For more information, visit <http://www.lifelinesupport.org/ls/changes-to-lifeline.aspx>

Offer limited to new eligible customers who are approved for Lifeline service residing in selected geographic areas and is non-transferable. **Devices do not have access to 4G LTE.** Offers not available in all states/areas and may vary by state. Visit assurancewireless.com for the offer available in your state. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Phone models based on availability and may vary depending on inventory. Add'l voice: 10c/min. Int'l & Data services may be extra per plan. Accessing voicemail draws from plan minutes & charges may apply once free minutes have been depleted. Customers de-enrolled from the federal Lifeline program may use service with funds remaining in the account for max. 150 days, after which account expires and balance is forfeited unless customer adds funds to the account. State and local sales taxes and fees may apply. Assurance Wireless reserves the right to modify, extend or cancel offers at any time. Coverage not available everywhere. Nationwide coverage area reaches more than 295 million people. Virgin Mobile® USA network services are provided on the Nationwide Sprint® Network. Assurance Wireless is subject to Important Service/Product and General Terms of Conditions found on assurancewireless.com. **Third Party Products and Services:** Assurance Wireless devices provide the ability to purchase from Third Parties (not Assurance) mobile apps and other digital content/services, tangible goods, and to make donations. Payments for purchased mobile content are deducted from the account balance and charges display in the online account. You can block the ability to make such purchases at no cost by calling Customer Care.

©2017 Virgin Mobile USA, L.P. All rights reserved. Assurance Wireless is provided by Virgin Mobile. VIRGIN and the Virgin signature logo are registered trademarks of Virgin Enterprises Limited and are used under license. Android, Google, the Google logo and Google Play are trademarks of Google Inc. All other marks are the property of their respective owners.



NUEVOS CLIENTES ELEGIBLES

**Teléfono
Inteligente
de Android™**

&

350 Minutos de Voz
500MB de datos
(datos 3G de alta velocidad)
Textos sin límite

¡NUEVOS!
¡Nuestra mejor
oferta hasta
la fecha!



Vea a un representante
para más detalles.

**¡Si es aprobado, obtén un
teléfono inteligente GRATIS,
el mismo día!**

GRATIS cada mes para hogares
de bajos ingresos que califiquen

Clientes elegibles también reciben:

- Sin contrato anual
- Cobertura en la Red Nacional de Sprint®
- Correo de voz, llamada en espera e identificador de llamada
- Acceso a redes de Wi-Fi
- Acceso al 911

Más, planes a bajo costo disponibles con más minutos y datos.

Entérese hoy mismo si usted es elegible.

Assurance Wireless es un programa federal de asistencia Lifeline. La asistencia Lifeline es un programa de asistencia gubernamental apoyado por el Fondo de Servicio Universal federal.

La inscripción en el programa está disponible para individuos que reúnan los requisitos de elegibilidad federales o específicos del estado. Usted podría calificar con base en el ingreso de su grupo familiar o si participa en determinados programas de asistencia pública tales como Medicaid, Cupones para Alimentos/SNAP o SSI. Debe proporcionar comprobante de participación en el programa o comprobante de ingreso.

El programa de asistencia Lifeline está disponible sólo para una línea de teléfono, fija o móvil, por grupo familiar.

A partir del 12/2/16, las reglas de Lifeline permiten a los clientes elegibles de Lifeline aplicar sus beneficios Lifeline a planes de internet de banda ancha. Bajo estas reglas, una vez usted se haya inscrito con algún proveedor a un plan de banda ancha compatible con Lifeline, usted necesitará esperar 12 meses antes de poder transferir su beneficio a su nuevo proveedor. Assurance Wireless se convertirá en su proveedor Lifeline de banda ancha durante 12 meses a partir de la fecha de inscripción, sujeto a excepciones limitadas. Para más información, visite <http://www.lifelinesupport.org/ls/changes-to-lifeline.aspx>

Oferta limitada a nuevos clientes elegibles que sean aprobados para el servicio Lifeline que residen en determinadas áreas geográficas y no es transferible. **Dispositivos no tienen acceso a 4G LTE.** La oferta no está disponible en todos los estados/áreas y puede variar por estado. Visite assurancewireless.com para ver la oferta disponible en su estado. Los clientes que deliberadamente se valgan de declaraciones falsas para obtener los beneficios pueden ser castigados con multa o prisión, o pueden ser excluidos del programa. La disponibilidad de los modelos de teléfonos puede variar y se basa en las existencias de inventario. Minutos de voz adicionales: 10¢/min. Los servicios internacionales y de transferencia de datos pueden tener un costo adicional de acuerdo al plan. El acceso al correo de voz utiliza minutos del plan y se pueden aplicar cargos una vez que los minutos gratis se hayan agotado. Clientes que ya no están inscritos en el programa Lifeline federal podrán usar el servicio con los fondos restantes en la cuenta por un máximo de 150 días, después de los cuales la cuenta expira y el balance es anulado al menos que el cliente añada fondos a la cuenta. Pueden aplicarse cargos e impuestos sobre las ventas locales y estatales. Assurance Wireless se reserva el derecho de modificar, extender o cancelar ofertas en cualquier momento. La cobertura no está disponible en todas partes. El área de cobertura nacional llega a más de 295 millones de personas. Los servicios de red de Virgin Mobile® USA son suministrados a través de la Red Nacional de Sprint®. Assurance Wireless está sujeto a los Términos de Condiciones Importantes de Servicio/Producto y Generales encontrados en <http://assurancewireless.com>. **Productos y Servicios de terceros:** Los dispositivos de Assurance Wireless ofrecen la opción de comprar de terceros (no Assurance) aplicaciones móviles y otros contenidos/servicios digitales y bienes tangibles y también la opción de hacer donaciones. Pagos por el contenido móvil son descuentos del saldo de la cuenta y los cargos se mostrarán en su cuenta por internet. Usted puede bloquear la opción de hacer estas compras a ningún costo llamando a Atención al Cliente.

©2017 Virgin Mobile USA, L.P. Todos los derechos reservados. Assurance Wireless es proporcionado por Virgin Mobile, VIRGIN y el logotipo distintivo de Virgin son marcas comerciales registradas de Virgin Enterprises Limited y se usan bajo licencia. Android, Google, el logo de Google y Google Play son marcas registradas de Google Inc. Todas las otras marcas son propiedades de sus respectivos dueños.

