

Report to be forwarded the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B

Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: United Telephone Assn

Reporting Year: 2018

Access Lines: 3875(average)

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.01	.01	.01	.01	.02	.02						
% RTRs	A-2	.17	.11	.06	.00	.04	.03						
Average Repair Interval	A-3	17	19	13	8	10	9						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(Jan. 2014)

Signed Donella Snyder

Title Plant Clerk