

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
 Dwight D. Keen
 Annie Kuether

In the Matter of the Complaint Against)
Kansas Gas Service by Leah Twigg.) Docket No. 24-KGSG-837-COM

ORDER GRANTING MOTION TO EXTEND TIME TO ANSWER

This matter comes before the State Corporation Commission of the State of Kansas (“Commission”). Having examined its pleadings and records, the Commission concludes the following:

1. On June 7, 2024, Leah Twigg filed a Formal Complaint against Kansas Gas Service, a division of ONE Gas, Inc. (“Kansas Gas Service”); and on July 23, 2024, the Commission issued its Order Making *Prima Facie* Determination, wherein the Commission found Ms. Twigg alleged Kansas Gas Service’s billing practices were unreasonable, unfair, or unjust.

2. On August 1, 2024, counsel for Kansas Gas Service contacted Commission Staff’s counsel to discuss the proposed extension. Counsel for Staff has indicated they are not opposed to an extension of time.

3. On August 2, 2024, Kansas Gas Service, pursuant to K.A.R. 82-1-220 and K.A.R. 82-1-217, filed a Motion for an Extension of Time to File Answer in the above-captioned Formal Complaint filed by Leah Twigg until August 16, 2024.

4. The request for an extension of time until Friday, August 16, 2024, will provide Kansas Gas Service additional time to investigate Ms. Twigg’s Complaint and prepare an

appropriate response. Also, Kansas Gas Service argued this extension of time will not unnecessarily delay the resolution of the Complaint and will not prejudice Ms. Twigg.

5. K.A.R. 82-1-217(b) allows the Commission to extend any deadline for good cause. Therefore, pursuant to K.A.R. 82-1-217(b), the Commission grants Kansas Gas Service's motion for an extension of time to August 16, 2024, to file a response to the Formal Complaint.

THEREFORE, THE COMMISSION ORDERS:

A. The Commission grants the extension of time for Kansas Gas Service to answer the Complaint until 5 p.m., Friday, August 16, 2024.

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 08/08/2024



Lynn M. Retz
Executive Director

ARB

CERTIFICATE OF SERVICE

24-KGSG-837-COM

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of first class mail and electronic service on 08/08/2024.

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