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202507141533144452  
Filed Date: 07/14/2025  
State Corporation Commission  
of Kansas

June 14, 2025

Director – Utilities Division  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

RE: Rural Telephone Service Co. Inc, dba Nex-Tech  
Quality of Service Report – 2Q25  
Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Rural Telephone Service Co., Inc. dba Nex-Tech Quality of Service Report for the 2nd Quarter of 2025.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

A handwritten signature in black ink that reads 'Stacey K. Stults'.

Stacey K. Stults  
Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the  
20th of each month following each  
calendar quarter or the 20th of the  
month following a Jeopardy Condition .

# **Monthly Quality of Service Report to the KCC**

Forward to:

Director-Utilities Division  
1500 Arrowhead Road  
Topeka, KS 66604

**Company:** Rural Telephone Service Co., Inc.

**Year:** 2025

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's/100 Lines	A-1	0.07	0.19	0.14	0.15	0.19	0.19						
% RCTRs	A-2	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%						
Ave. Repair Interval	A-3	2.5 hrs	5.4 hrs	3.3 hrs	5.7 hrs	6.8 hrs	8.0 hrs						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/ No	N/A	N/A	N/A	N/A	N/A	N/A						