

- THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

credits. Upon completion of the customer refunds, Ooma was further directed to provide GVNW with an affidavit executed by an officer of the company attesting to completion of the refunds and provide copies of customer bills to substantiate that the refunds were issued. Upon Ooma's completion of the foregoing requirements, GVNW was directed to submit a second Compliance Report, following which this docket would be closed.

4. On January 19, 2016, GVNW, in accordance with the Commission's September 15, 2015 Order, filed its Second Compliance Report stating that Ooma had provided the required customer bills, as well as a notarized Affidavit attesting to issuance of a customer refund of \$354.27; \$202.28 less than the amount ordered by the Commission. GVNW explains that through the refund process, Ooma realized that the information provided to GVNW included International Prepaid Call Fund revenues. The International Prepaid revenues were not reported to the KUSF and the KUSF surcharge was not collected from the company's customers. Ooma submitted to the KUSF, True-ups for Operating Years 17 and 18 and quarterly Audit True-ups for Operating Year 19 to reflect the \$208.28 over-payment and on January 14, 2016, Ooma paid the aforementioned amount to the KUSF. In addition, instead of issuing the refund through one-time equal billing credits to the company's current customers, Ooma specifically identified each customer that subscribed to one of the company's International calling plans and issued the refund to the identified International customers. GVNW concurs that this is the most accurate refund methodology. Concluding, GVNW recommends that this docket be closed.¹

5. The Commission has reviewed GVNW's Second Compliance Report filed in this matter on January 19, 2016, finds that it should accept and adopt the Compliance Report and GVNW's recommendation to close this docket.

¹ Second Compliance Report, pages 1 and 2.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. The Commission accepts and adopts GVNW Consulting, Inc.'s January 19, 2016 Second Compliance Report and its recommendation to close this docket.

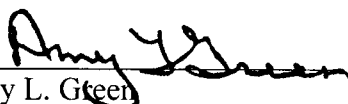
B. This docket is hereby closed.

C. The Commission retains jurisdiction over Ooma, Inc. and the subject matter of this Docket for the purpose of issuing such additional orders as it may deem necessary.

BY THE COMMISSION IT IS SO ORDERED.

Emler, Chairman; Albrecht, Commissioner; Apple, Commissioner

Dated: JAN 26 2016


Amy L. Green
Secretary to the Commission

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Order Mailed Date

JAN 27 2016

CERTIFICATE OF SERVICE

15-OOMC-052-KSF

I, the undersigned, certify that the true copy of the attached Order has been served to the following parties by means of first class mail/hand delivered on **JAN 26 2016**.

REGULATORY & GOVERNMENTAL AFFAIRS
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/S/ DeeAnn Shupe
DeeAnn Shupe

Order Mailed Date

JAN 27 2016