

Report is due not later than the
20th of each month following each
calendar quarter or the 20th of the
month following a Jeopardy Condition.

Forward to: Director-Utilities Division
1500 Arrowhead Road
Topeka, Kansas 66604

Attachment B

Docket No. 14-GIMT-118-CPL

Company: Elkhart Telephone Co
2018

**Monthly
Quality of Service
Report to the KCC**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	1	1	1	1	1	1						
% RCTRs	A-2	0%	0%	0%	0%	0%	0%						
Ave. Repair Interval	A-3	1.56	1.91	0.97	2.25	1	0.13						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	YES/ NO	NO	NO	NO	NO	NO	NO						
Noncompliance Condition?	YES/ NO	NO	NO	NO	NO	NO	NO						
Condition Exempt?	YES/ NO	NO	NO	NO	NO	NO	NO						

Signature: *Leontina E. Bonaldi*
Title: President