KANSAS CORPORATION COMMISSION OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

AMENDED PETITION FOR PLAIN LANGUAGE

DOCKET NO. 19-WSEE-410-COM

WESTAR ENERGY Respondent

Elvis J Grubbs Complaint

Elvis J Grubbs 3324 SW Maupin CT Topeka,Ks 66614

Mr Grubbs was not notified of the 395.00 deposit from Westar Energy, Therefore Westar Energy is in violation of GENERAL TERMS AND CONDITIONS 3.02.02 SECURITY DEPOSITS AFTER TIME of APPLICATION of SERVICE: Company may at any time after application of service, UPON FIVE (5) DAYS WRITTEN NOTICE, REQUIRE A NEW OR MODIFIED DEPOSIT TO GUARANTEE PAYMENT OF THE BILLS FOR ELECTRIC SERVICE RENDERED IF:

Westar Energy stated in January (when the deposit email was sent to Mr Grubbs) Mr Grubbs call Sherri for proof from Westar Energy. Westar Energy answer we only keep 60 days of outgoing email, furthermore in the same letter Westar Energy stated a email was sent on 9/23/2018 to the Grubbs and show a picture of the email, but the outgoing email is over 60 Days. Westar Energy sent no proof of the January email. Westar Energy is in violation of GENERAL TERMS AND CONDITIONS 3.02.02. Westar Energy have misrepresent to the office of Kansas Corporation Commission and Elvis Grubbs.

Elvis Grubbs

Elus Hulle 4-29-19