



TRUCONNECT COMMUNICATIONS, INC.
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September 18, 2025

Via Electronic Filing System (EES)

Kansas Corporation Commission
ATTN: Docket Control
1500 S.W. Arrowhead Road
Topeka, KS 66604

Re: Correction to the 30-Day Compliance Filing: Advertisement
Docket No. 24-TCCZ-659-ETC

Dear Staff,

TruConnect Communications, Inc. ("TruConnect" or the "Company") has updated its advertisement to reflect the correct Public Affairs and Consumer Protection (PACP) email address: kcc.public.affairs@ks.gov

If you have any questions regarding this filing, please direct them to my attention at regulatoryaffairs@truconnect.com or 972-523-1729.

Respectfully submitted,

/s/Alex Rasor

Alex Rasor, VP Compliance
TruConnect Communications, Inc

/Attachment

TruConnect Advertisement

@ <https://www.truconnect.com/states/kansas>

[Plans & Services](#) ▾[How to Qualify](#) ▾[Help Center](#)[About](#) ▾[Features](#) ▾[< View All States](#)

Free Government Phone Programs in Kansas

Did you know you may qualify for free or discounted phone service in Kansas through the federal Lifeline program? This program was designed to help families afford internet and phone service for work, school, and more.

Through the [Lifeline](#) program, your family can receive major discounts on phone service. With service providers like TruConnect, you can qualify to get free phone service with this benefit.

If you need help paying for phone and/or internet service, read on to learn more about Lifeline and free government phone programs in Kansas.

Unresolved questions or complaints regarding Lifeline service may be directed to the Kansas Corporation Commission, Office of Public Affairs and Consumer Protection, at KCC - Consumer Protection, 1500 SW Arrowhead Road, Topeka, KS 66604 or toll-free 1.800.662.0027 or in Topeka 785.271.3140. Email: kcc.public.affairs@ks.gov. Hearing or speech impaired Subscribers can contact: TDD Kansas Relay Center at (800) 766-3777.

[Apply Now](#)

- [What is the Federal Lifeline Program?](#)
- [How to Qualify for Lifeline in Kansas](#)

What is the Federal Lifeline Program?

The federal Lifeline program offers discounted home phone and wireless phone services to qualifying households. Your eligibility is based on income levels or ongoing participation in select government assistance program.

Qualifying families are eligible to receive one discount per household.

Households who are eligible for Lifeline receive a service plan discount to help with monthly service fees. With TruConnect, our plans are set up to provide you with free wireless phone service when you qualify for Lifeline.

Click the link to learn more about the details and benefits of the Lifeline Program for [Kansas residents](#).

How to Qualify for Lifeline in Kansas

To qualify for Lifeline in Kansas, you must either participate in eligible government assistance programs or meet certain income criteria. Here's a quick overview of the income requirements and programs that make you eligible for Lifeline: