

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

In the Matter of the Application of Kansas City)
Power & Light Company to Make Certain) Docket No. 18-KCPE-480-RTS
Changes in Its Charges for Electric Service.)

NOTICE OF FILING OF PUBLIC COMMENTS

COMES NOW, the Staff of the State Corporation Commission of the State of Kansas (Staff and Commission, respectively), and files a report detailing public comments received by the Office of Public Affairs and Consumer Protection regarding Docket No. 18-KCPE-480-RTS.

WHEREFORE, Staff submits the attached report for review and consideration as the Commission deems just and reasonable.

Respectfully submitted,

/s/ Robert Elliott Vincent
Robert Elliott Vincent, S. Ct. #26028
Senior Litigation Counsel
Kansas Corporation Commission
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Topeka, KS 66604
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Attorney for Commission Staff

STATE OF KANSAS

CORPORATION COMMISSION
1500 SW ARROWHEAD ROAD
TOPEKA, KS 66604-4027



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GOVERNOR JEFF COLYER, M.D.

SHARI FEIST ALBRECHT, CHAIR | JAY SCOTT EMLER, COMMISSIONER | DWIGHT D. KEEN, COMMISSIONER

MEMORANDUM

To: Lynn Retz
Secretary to the Commission

From: Linda Berry, Director *LB*
Public Affairs and Consumer Protection

Date: October 22, 2018

Re: Public Comments
Docket No. 18-KCPE-480-RTS

Attached is the report summarizing comments received by the Office of Public Affairs and Consumer Protection (PACP) in Docket No. 18-KCPE-480-RTS, in the Matter of the Application of Kansas City Power & Light Company to Make Certain Changes in Its Charges for Electric Service.

There were 876 comments received by letter, phone, email or via website between May 1, 2018 and October 17, 2018. The comment period ended on October 17, 2018 at 5:00 p.m.

Copies of the summary and comments received are attached and designated as "Attachment A."

I request the Office of the General Counsel file the comment memo and supporting materials into the docket.

Cc: Michael J. Duenes
Assistant General Counsel

Attachment “A”

Kansas Corporation Commission
Consumer Protection
Complaint System

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Docket Comments
18-KCPE-480-RTS

Docket No	Total Comments	Total Signatures	Total
18-KCPE-480-RTS	876	7	883
<u>Grand Total</u>	<u>876</u>	<u>7</u>	<u>883</u>

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109612**
Date Filed **06/25/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name DIRK HUTCHINSON	Home Phone (785)825-2820	Cell Phone
Business	Work Phone	ext
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Mailing Address	Email Address DIRKTH@COX.NET	
City SALINA		
State KS	Zip Code 674019108	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

06/20/2018 SEE ATTACHED LETTER

109612

June 21, 2018

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road
Topeka, KS 66604-4027

STATE
CORPORATION
COMMISSION

JUN 25 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

RE: Docket No. 18-KCPE-480-RTS

Dear Commissioners:

I am writing in response to the new rate case filed by Kansas City Power and Light, who will soon be merging with Westar Energy. My electricity currently is supplied by Westar Energy and as I understand, after the merger, the same rate request submitted by Kansas City Power and Light will then apply to me. Therefore, my concerns expressed in this letter about my experience with Westar Energy apply equally to Kansas City Power and Light. I do not have a problem with them asking for a rate increase, if they are able to justify a real need. They have not had an increase for a while and even as a public service business, their income should be allowed to keep up with inflation. The public was told that the merger was going to improve the economies of scale which would result in a savings to their customers. With those two thoughts in mind, I feel that the proposed 21% increase in their monthly charge is excessive.

My main concern is the way that their new proposal treats Distributed Generation customers like me. My wife, Fran, and I have always been very conscientious about our energy use habits. We turn off lights and fans when leaving a room, always wash dishes and clothing during non-peak hours, pay attention to energy consumption when purchasing appliances and use more expensive fluorescent or LED light bulbs in our lights. For many years we have had a Westar Energy "Watt Saver" thermostat so that they can decrease our air conditioner use during peak demand times. Unfortunately, Fran suffers from allergies which means that we cannot open windows during times of moderate outside temperature, so we run our air conditioner a lot to maintain constant filtered air in our home.

Before I retired a year and a half ago, I paid for the installation of an array of solar panels on my residence roof with the aim of decreasing my Westar Energy bill during my retirement years since I am now living on a fixed income. My system started operation in April of 2017. Since installation, I have not had any months during which I have generated more electricity with my solar panels than I have used. This means that on a day-to-day basis, during minutes or hours when I do generate more electricity than I use, this extra electricity which I am generating is used by my neighbors who pay Westar Energy full price for it without Westar Energy having to build or maintain any new transmission lines or pay any generation costs. Why should I be paying Westar Energy more per kWh for their electricity when I am reducing their costs?

I am especially upset about the proposed demand charges which would be applied retroactively to Distributed Generation customers like me. I can envision a particularly hot, humid, windy day

that was cloudy enough to result in minimal solar power generation with my air conditioner, refrigerator and freezer all running at the maximum power which could produce one hour that would increase my rate for the entire month. These proposed demand charges would be greater than those imposed on Small General Service customers and I am certainly not a business generating any personal income from my use of electricity. I also do not feel that in any way I can be considered a commercial energy generator, yet I feel that Westar Energy is treating me like one. This new demand charge has the potential to significantly lengthen the 20 year pay-back that I was expecting from my solar panel array when it was installed.

It seems to me like Westar Energy is trying to create disincentives to install residential solar panel arrays. If they are then it is not right that those of us who have already installed them should be included in any punitive new regulations. October 2015 seems arbitrary and applying new rules retroactively is unfair in this case. As part of your consumer protection function, I urge you to base any changes in rate tariff of Distributed Generation customers like me on independent, third-party studies rather than electric utility industry studies.

A Westar Energy billboard in Topeka along I-70 touts the fact that 32% of their electricity comes from wind energy as though they were proud of the fact that they were promoting alternative energy sources. They have "Energy Efficiency Videos" on their website as well as periodically sending out information with suggestions for ways homeowners can decrease their energy consumption. I feel that the many measures which we already take to reduce our energy consumption plus our use of solar panels to generate extra renewal energy, Westar Energy should be very proud of us and reward our efforts instead of trying to punish us with extra expenses as proposed in their new rate case.

Sincerely,



Dirk Hutchinson
1265 Columbine Ln
Salina, KS 67401-9108
dirkth@cox.net
785-825-2820

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109689**
Date Filed **08/04/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Business	Work Phone	ext
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Mailing Address	Email Address GLINDEN.PRO@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/04/2018 THE PRICES FOR THE KANSAS CITY POWER LIGHT KCPL ELECTRICAL SERVICES ARE ALREADY TOO HIGH. ENOUGH IS ENOUGH. NO PRICE INCREASE ANYMORE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109697**
Date Filed **08/06/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JANIE BUIE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City RANTOUL		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

WE ARE TOTAL ELECTRIC AND WERE SUPPOSED TO RECEIVE A BREAK ON OUR BILL. 4 YEARS AGO I RECEIVED AN OUTRAGEOUS BILL AND WAS TOLD SINCE WE HAVE A HEAT PUMP OUR BILL IS 33% HIGHER. EVERY TIME I TURN AROUND THEY WANT AN INCREASE. I AM RETIRED AND SOMETIMES IT IS ALL WE CAN DO TO KEEP UP WITH UTILITIES.

KANSAS CORPORATION COMMISSION



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Complaint ID **109698**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

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Business	Work Phone	ext
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Mailing Address	Email Address CRIDE785@GMAIL.COM	
City VASSAR		
State KS	Zip Code 66543	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

I AM A LONG TIME CUSTOMER OF THIS COMPANY AND HAVE EXPERIENCED A 15 PER YEAR INCREASE ON AVERAGE FOR THE PAST 10 YEARS. THIS HAS OCCURRED DESPITE REPLACING MY EXISTING HEAT PUMP WITH A NEW UNIT WITH A HIGHER SEER RATING TO DECREASE MY CONSUMPTION. I BELIEVE THIS AND PRIOR INCREASES HAVE BEEN EXTREMELY EXCESSIVE AND HOLD KCC RESPONSIBLE FOR RUBBER STAMPING THE UTILITIES RATE REQUESTS. THERE MUST BE AN END TO THIS OR WE WILL BE UNABLE TO FIND AFFORDABLE ENERGY SOURCES. EXAMPLE - JANUARY 2007 BILLING - USAGE WAS 2,267 KWH AT A COST OF 94.65 OR .0417 PER KWH JANUARY 2017 BILLING - USAGE WAS 1,926 KWH AT A COST OF 204.29 OR .1060 PER KWH DIFFERENCE 154 INCREASE OR 15.4 PER YEAR - AVG CPI FOR THE PAST 10 YEARS IS LESS THAN 3

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Complaint ID **109699**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name REBECCA J THESMAN	Home Phone (913)710-3107	Cell Phone
Business	Work Phone	ext
Street Address 16014 W 123RD ST	Fax #	
Mailing Address	Email Address REBECCA@RJTHESMAN.NET	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

AS A CONCERNED CITIZEN WHO IS SELF-EMPLOYED AND LIVING ON A TIGHT BUDGET, I AM WONDERING HOW THESE RATE HIKEs WILL EVER END. SINCE WE MOVED TO OLATHE, OUR RATES HAVE ALMOST TRIPLED. THIS SUMMER, EVEN DURING THE HOTTEST DAYS, WE KEPT OUR THERMOSTAT AT 77 DEGREES. EVEN SO, THE ELECTRIC BILL CONTINUED TO CLIMB. WE ARE ALREADY EATING ONLY TWO MEALS DAY SO WE CAN PAY THE BILLS AND KEEPING ALL THE SHADES AND BLINDS CLOSED TO KEEP THE HEAT OUT OF THE HOUSE. NOW WE ARE WONDERING WHETHER IT IS TIME TO MOVE AWAY FROM OLATHE. PLEASE CONSIDER HOW TO ADJUST THE KCPL BUDGET SO THAT WE CONSUMERS DO NOT HAVE TO FOOT THE BILL FOR THE WESTAR MERGER. THANK YOU.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **109701**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES O'BERG	Home Phone (785)542-1000	Cell Phone
Business	Work Phone	Ext Fax #
Street Address 15435 COUNTY LINE RD	Email Address TOMATOES@SUNFLOWER.COM	
Mailing Address	Special Instructions	
City EUDORA		
State KS Zip Code 6 6025		

Contacts

No Contacts Exist

Complaint Coding

Company ID	Complaint Code	Complaint Type	Company Resolution	Complaint Closed	Violation/Concern	Issue	Dispute Explanation	Disputed Dollars	Dollars KCC Saved Consumer
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Docket Opinion

Company KCPE	Docket Number 18-KCPE-480-RTS	Consumer Opinion o	Number of Petitions/
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KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **109701**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Narrative

08/06/2018

ANOTHER RATE INCREASE FOR ANOTHER BLOATED BUREAUCRACY. WELL HEELED LAWYERS TRY TO FIND ANOTHER WAY FOR THEM TO STEAL MORE MONEY FROM THE PUBLIC AND PAY OFF THE DEBTS ACCRUED FROM THE MERGER OF ANOTHER BLOATED BUREAUCRACY. STOP THIS INSANE CONFISCATION FROM THE PUBLIC. THESE MONOPOLIES CONTINUE TO OPERATE IN A CONFISCATORY MANNER WITH THE BLESSING OF THE REGULATORS THAT ARE SUPPOSED TO BE REGULATING THEM. THE REVOLVING DOOR OF THE REGULATORS TO THE INDUSTRIES THAT THEY REGULATE GUARANTEES THE RATES AND PRICES WILL ESCALATE. WHY DID YOU ,KCC, ALLOW THIS MERGER TO HAPPEN WHEN THE OUTCOME FOR THE RATEPAYERS HAS A NEGATIVE OUTCOME. YOUR RESPONSIBILITY IS TO THE CUSTOMER AND NOT THE SHAREHOLDERS, EMPLOYEES AND THEIR DEFINED BENEFIT PENSION PACKAGES AND SALES TAX COLLECTIONS. WHAT HAPPENED TO THEODORE ROOSEVELT'S REGULATIONS AND TRUST BUSTING ACTIVITIES. ANOTHER BUNCH OF PARASITES FINDING A WAY TO LIVE WAY BEYOND THEIR INTELLECT AND CONTRIBUTIONS TO THE REST OF THE COUNTRY. COCKROACHES, TICS. AND LEACHES. MEANWHILE THE REST OF THE POPULATION SUFFERS TRYING TO SUPPORT THESE PARSITES THAT HAVE A WAY TO CONFISCATE THE INCOME FROM THE REST OF US.. ANYTIME THERE IS A MERGER THERE IS A CORRESPONDING RATE INCREASE CONTRARY TO WHAT THE TALKING HEADS FORECAST WHEN THEY ASK FOR A MERGER. THE MAJORITY OF MERGERS USE 'CONSOLIDATION OF ADMINISTRATIVE SERVICES' AND 'DECLINE IN COST OF OPERATION BY ELIMINATING DUPLICATING SERVICES' AS A PLANK OF THE PLATFORM ASKING FOR A MERGER. ALL NONSENSE AND ALL B.S.. EVEN YOU IVY LEAGUE EDUCATED IDIOTS KNOW WHAT THAT MEANS. THIS IS NOT ONLY MY OPINION BUT OF THE SILENT MAJORITY.. JAMES D. O'BERG

KANSAS CORPORATION COMMISSION

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1500 SW Arrowhead Road
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Complaint ID **109702**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Mailing Address 2303	Email Address MDUNTZ.DESIGNER@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

I DO NOT SUPPORT THE RATE INCREASE FOR KCPL CUSTOMERS. THIS RATE INCREASE WILL BE 7 - 9 PER HOUSEHOLD BECAUSE KCPL HAS BEEN REQUIRED TO UPDATE THEIR SYSTEM OF DELIVERING POWER TO ITS CUSTOMERS, TO UPDATE THE BILLING SYSTEM BECAUSE OF THE MERGER WITH ANOTHER COMPANY AND TO PRODUCE A SURVEY REQUIRED BY THE GOVERNING BODY FOR KCPL. WHY ARE THE CUSTOMERS REQUIRED TO BURDEN THESE TASKS THAT AREN'T GONNA BETTER THE CUSTOMER'S LIFE AND BECAUSE KCPL HAS BEEN REQUIRED TO PERFORM THESE TASKS? MY RATES WENT UP WITH THE RECENT MERGER WHY SHOULD I ALLOW MY RATES TO GO UP AGAIN BECAUSE KCPL DIDN'T KEEP UP WITH THEIR OWN SYSTEM? AGAIN I OPPOSE THIS MEASURE.

KANSAS CORPORATION COMMISSION



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Complaint ID **109703**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

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City STILWELL		
State KS	Zip Code 66085	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

I'M A SENIOR CITIZEN LIVING HERE IN JOHNSON COUNTY, AND AM ON A FIXED INCOME ! MY REAL ESTATE TAX WENT UP AND THAT IS CREATING AN ISSUE ! THERE HAS TO BE IN PLACE WHERE FOLKS ON FIXED INCOMES GET SOME FORM OF RELIEF ! WHEN DO THESE INCREASES END !

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **109704**
Date Filed **08/06/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Business	Work Phone	ext
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Mailing Address	Email Address KATIEDENNISGUNNERSON@GMAIL.COM	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/06/2018

HAVING LIVED IN KANSAS MY WHOLE LIFE, I DIDN'T KNOW ANYTHING OTHER THAN KCPL AND WESTAR IN LAWRENCE. AFTER LIVING IN WISCONSIN FOR 3 YEARS, I MOVED BACK TO THE KC METRO AREA AND HAVE BEEN APPALLED BY HOW HIGH ENERGY COSTS ARE. I WORK FOR THE PUBLIC LIBRARY AND MY SALARY CANNOT KEEP UP WITH THE COST OF UTILITIES IN THIS AREA. WE PAY WAY TOO MUCH FOR ENERGY AND WATER IN KANSAS AND WE WERE TOLD THE MERGER WOULD SAVE US MONEY! I'M DISGUSTED AT HOW LITTLE CONCERN LAWMAKERS AND THOSE WHO ARE TASKED WITH 'REGULATING' THESE UTILITY SERVICES SEEM TO HAVE. IF A FAMILY LIVING IN SMALL HOME WHO CONSERVES ENERGY WHEREVER THEY CAN STILL PAYS UPWARDS OF 200 A MONTH OF HEATAC DURING WINTERSUMMER--THAT'S APPALLING. I'M OPPOSED TO THE RATE HIKE, BUT I KNOW SENDING THIS WON'T MATTER. I'M SO HOPELESS, KNOWING THAT NO ONE IN GOVERNMENT OR RUNNING THESE BIG COMPANIES ACTUALLY CARES AT ALL FOR WHAT EVERY DAY PEOPLE GO THROUGH, LIVING PAYCHECK TO PAYCHECK. HOPE YOU CAN SLEEP WELL AT NIGHT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109705**

Date Filed **08/07/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **TAMMY BARRETT**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OLATHE**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

08/07/2018

I DO NOT WANT KCPL TO RAISE THE RATES ANY MORE AS THEY'RE QUITE HIGH. EVERY YEAR THEY INCREASE OUR RESIDENTIAL TAX TO THE POINT WE HAVE HAD TO REFINANCE OUR MORTGAGE. EVERY YEAR IT JUST GETS TOO HIGH. THEY'VE ALSO CHANGED THE DATE RECENTLY AND HAVE MOVED IT TO THE 13TH. I'M NOT DISABLED, BUT THE PAYMENT DATE CHANGE WAS ALSO DIFFICULT FOR US. I'M GOING TO BE LATE. NOW THEY WANT TO RAISE THE BILL IS UNREALISTIC FOR A CONSUMER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109707**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAURA D ROGERS	Home Phone (913)544-3973	Cell Phone
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Mailing Address	Email Address LAURA082595@GMAIL.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

I AM OPPOSED TO THIS RATE INCREASE BECAUSE OUR POWER BILL HAS DOUBLED IN THE 7 OR 8 YEARS WE HAVE LIVED IN EDGERTON. EVERY SINGLE YEAR KCPL WANTS A RATE INCREASE, BUT MY WHOLE STREET HAS SEVERELY LEANING POWER POLES. THESE POLES HAVE BEEN LEANING MORE AND MORE AND ONE OF THEM WILL FALL ON ONE OF OUR HOMES WITH THE RIGHT STRAIGHT LINE WINDS. KCPL DOES NOT NEED TO RAISE THE RATES EVERY SINGLE YEAR TO RECOVER THEIR INVESTMENTS WHEN THEY HAVE SO MANY THINGS THEY NEED TO IMPROVE UPON. KCPL HAD TO REPLACE THEIR BILLING SYSTEM BECAUSE THEY WERE BEHIND THE TIMES AND COULD HAVE BUDGETED TO DO SO FOR THE LAST SEVERAL YEARS. WE MAKE IMPROVEMENTS TO OUR STRUCTURES AND BUDGET TO DO SO, SO CAN KCPL. KCPL NEEDS TO FOCUS INTERNALLY ON THEIR BUDGET JUST LIKE WE ALL DO AND MAKE THESE THINGS HAPPEN. WE ARE GETTING TIRED OF THESE RATE INCREASES

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109709**

Date Filed **08/07/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **LORETTA MAHER**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OVERLAND PARK**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

1

Narrative

08/07/2018

WE PREFER NOT TO HAVE OUR RATE INCREASED. WE'RE ON A FIXED INCOME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109710**
Date Filed **08/07/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name BARBARA JOHNSTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City BALDWIN CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

I'M OPPOSED TO DEMAND CHARGES. I THINK IT'S AN UNFAIR METHOD INSTEAD OF CHARGING FOR THE ACTUAL OVERALL USAGE. THE BILL IS BASED ON THE 15-60 MINUTES WHERE THE MOST ELECTRICITY IS USED. I'M OPPOSED TO THIS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109714**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Business	Work Phone	ext
Street Address 16294 S. LOCUST ST.	Fax #	
Mailing Address	Email Address TOTROSKO@YAHOO.COM	
City OLATHE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

GENTLEMEN, THAT I AM DISMAYED BY YOUR DUPLICITY IS OBVIOUS. AT WHAT POINT WILL YOU REALIZE THAT YOUR CONSTANT GREED MUST STOP? ALL OF US HAVE UNDERTAKEN THE CONSERVATION ISSUES AND ARE REEQUIPPING OUR HOMES WITH ENERGY EFFICIENT PRODUCTS! THESE TASKS ARE NOT FREE AND INVOLVE A CONSIDERABLE FINANCIAL OUTLAY! THIS INDIVIDUAL EFFORT IN EACH HOMES REDUCTION OF ENERGY USE IS SCREWING UP YOUR DEMAND PROJECTIONS! SO-THE DOUBLE PUNISHMENTS FOR THE PUBLIC IS THE INITIAL FINANCIAL OUTLAY TOPPED BY YOUR SERVICE RATECOST INCREASE BROUGHT ABOUT BY THE LOSS OF PROJECTED EARNINGS DUE TO THE LOWERED PUBLIC DEMAND! ALL I CAN SAY IS: SHAME ON YOU AND YOUR DUPLICITY!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109715**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES M EWBANK	Home Phone (913)601-2452	Cell Phone
Business	Work Phone	ext
Street Address 11935 NOLAND STREET	Fax #	
Mailing Address	Email Address JIMEWBANK@ICLOUD.COM	
City OVERLAND PARK		
State	Zip Code 66213	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

HERE WE GO AGAIN...STILL ANOTHER RATE HIKE! NOW THE THREE GUARANTEES IN LIFE ARE DEATH, TAXES, AND INCREASED ELECTRICAL RATES! THIS, AFTER YOUR MERGER WITH WESTAR PROCLAIMING THAT THIS PARTNERSHIP WOULD SAVE CONSUMERS MONEY! REALLY?? ALL THAT I SEE IS A CONTINUING UPWARD TREND IN INCREASED RATES...4.5 THIS TIME! WHEN WILL IT ALL END? AS A SENIOR CITIZEN ON A FIXED INCOME, I AM DEEPLY CONCERNED! CONTINUING THIS UPWARD SPIRAL ONLY MEANS IT IS NOT A NECESSITY TO HAVE ELECTRICITY ANYMORE, IT IS A PRIVILEGE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109716**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CARL ROEMMELE	Home Phone (816)260-7300	Cell Phone
Business	Work Phone	ext
Street Address 12333 PEMBROKE LN	Fax #	
Mailing Address	Email Address	
City LEAWOOD		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

PROPOSED RATE INCREASE IS CONFISCATORY. KCPL HAS NO LOGICAL REASON TO RAISE RATES OTHER THAN TO INCREASE PROFITABILITY. THIS IS UNWARRANTED IN LIEW OF THE RECENT FEDERAL TAX REDUCTION. I CANNOT ACCEPT THAT KCPL IS FISCALLY HURT BY THE FED. REDUCTION IN TAXES. YOU SIMPLY WANT TO CAPITALIZE ON A FALSE IDEA THAT WE THE PUBLIC CAN AFFORD MORE EXPENSE AND THEREBY MAKE AWAY OUR INCOME TAX DECREASE. BECOME AN AMERICAN COMPANY THAT LOOKS OUT FOR AMERICA NOT YOU PERSONAL POCKETS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109717**
Date Filed **08/07/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MELDON KIRK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

- * MR. KIRK DOES NOT THINK THAT KCPL SHOULD RECEIVE A RATE INCREASE, AND ONE OF THE REASONS IS GLOBAL WARMING.
- * IT SEEMS THAT EVERY YEAR HIS SUMMER USAGE IS UP DUE TO THE VERY WARM WEATHER. THEREFORE KCPL HAS MORE REVENUE FROM HIM AND EVERY OTHER CUSTOMER, SO IT MAY NEED LESS IN THE FORM OF A RATE CASE (INCREASE).
- * PLEASE DO NOT ALLOW KCPL TO RAISE ITS RATES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109718**
Date Filed **08/07/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name ANDRA GONZALEZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SHAWNEE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	S	0

Narrative

08/07/2018

MS. GONZALEZ CALLED AND STATED SHE JUST RECEIVED THE POST CARD REGARDING THE RATE INCREASE AND SHE STATED SHE UNDERSTANDS RATE INCREASES AND ALSO STATED HOW MUCH SHE APPRECIATES THE PAYMENT PLAN THAT KCPL HAS AS IT REALLY HELPS HER WITH HER BILL. COULD NOT AFFORD HER BILL OTHERWISE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109719**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name OGLE G HICKMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 21785 METCALF AVE.	Fax #	
Mailing Address	Email Address	
City BUCYRUS		
State KS	Zip Code 66013	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018 I AM OPPOSED TO THE RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109720**
Date Filed **08/07/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARILYN HADSALL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

MS. HADSALL IS AGAINST THE RATE INCREASE. STATES TOO BAD EVERY YEAR HAS TO FACE THIS AND SHE DOES NOT GET AN INCREASE IN HER SOCIAL SECURITY BUT PRICES KEEP GOING UP

KANSAS CORPORATION COMMISSION

Division of Public Affairs
 1500 SW Arrowhead Road
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 (785) 271-3100

Complaint ID **109721**

Date Filed **08/07/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MICHAEL TERRY	Home Phone	Cell Phone
Business	Work Phone	Ext Fax #
Street Address	Email Address	
Mailing Address	Special Instructions	
City SHAWNEE		
State KS Zip Code		

Contacts

No Contacts Exist

Complaint Coding

Not Applicable										Dollars KCC
Company ID	Complaint Code	Complaint Type	Company Resolution	Complaint Closed	Violation/Concern	Issue	Dispute Explanation	Disputed Dollars	Saved	Consumer

Docket Opinion

Compan y	Docket Number	Consumer Opinion	Number of Petitions/
KCPE	18-KCPE-480-RTS	o	1

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109721**

Date Filed **08/07/2018**

Investigator **BDONOHUE**

Narrative

08/07/2018 MY WIFE AND I ARE RETIRED AND OUR BILL IS ONE OF OUR LARGEST BILLS. WE ARE ON A FIXED INCOME. WITH A RATE INCREASE WE'RE GOING TO HAVE TROUBLE WITH OUR MONTHLY BILLS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109723**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name REID S LERNER	Home Phone (913)837-2680	Cell Phone
Business	Work Phone	ext
Street Address 13365 W. 265TH STREET	Fax #	
Mailing Address	Email Address WNDNROC2@GMAIL.COM	
City LOUISBURG		
State KS	Zip Code 66053	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

I AM WRITING TO VOICE MY OPPOSITION TO YET ANOTHER RATE INCREASE REQUEST FOR KCPL. EVERGY WE WERE TOLD THAT WITH THE MERGER OF KCPL WITH WESTAR ENERGY, SOON TO BE CALLED EVERGY, THAT BY APPROVING THE MERGER IT WOULD HAVE MANY BENEFITS ONE OF WHICH WAS LOWER UTILITY BILLS AND A MORE EFFICIENT COMPANY. WHY THEN ARE WE ENDURING YET ANOTHER RATE INCREASE? FURTHERMORE, WE ALREADY HAVE SOME OF THE HIGHEST UTILITY RATES IN THE ENTIRE UNITED STATES OF AMERICA. THERE IS NO NEED FOR THIS BUT PART OF IS TO BE BLAMED AT THE KCC FOR CONSTANTLY APPROVING RATE INCREASES FOR UTILITIES SUCH AS THIS REQUEST BY KCPL. THEY CAN TIGHTEN THEIR BELTS, AND RUN A MORE EFFICIENT 'SHIP' AS IT WERE JUST PUBLIC SCHOOLS IN KANSAS HAVE HAD TO DO FOR YEARS NOW WITH UNDER-FUNDING FROM THE STATE. IT CAN BE DONE. THE EPA HAS ALSO HAD IT'S RULES RELAXED AND CHANGED SINCE PRESIDENT TRUMP TOOK OFFICE. SO ALL THIS MICKEY MOUSE ABOUT HAVING TO HAVE RATE INCREASES ALL THE TIME TO FUND NEW REGULATIONS IS OVER. WE ALREADY HAVE DONE A LOT TO IMPROVE ELECTRIC PRODUCTION IN OUR REGION. I URGE THE KCC TO REJECT THIS YET ANOTHER REQUEST FOR RATE INCREASES FOR ELECTRICAL USAGE AGAIN IN THE KCPL SERVICE AREA. IT IS A MONOPOLY AND THE CONSUMER HAS NO OTHER ALTERNATIVES TO LOOK INTO OR USE OTHER THAN HAVING TO PAY FOR ALL THESE INCREASES. NOT EVERYONE'S SALARIES CAN HANDLE THE CONSTANT INCREASING OF LIFE NECESSITIES, ESPECIALLY AS WE GROW OLDER AND MORE BECOME RETIRED. IT'S TIME TO START LOOKING OUT FOR THE CONSUMER AND NOT THE ELECTRICAL COMPANY. AGAIN THEY CAN TIGHTEN THEIR BELTS AND STREAMLINE BUSINESS. WE NEED TO REMIND THEM OF WHAT THEY TOLD US ABOUT THE MERGER BETWEEN THEM AND WESTAR TO FORM EVERGY. THIS IS NOT WHAT IS SUPPOSED TO HAPPEN!!!! THANK YOU FOR HEARING MY COMMENTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109724**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LANA NAEGEL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 10762 OAKMONT ST	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018 AN INCREASE OF 4.5 IS EXCESSIVE AND UNNECESSARY. THIS WILL PUT A BURDEN ON FAMILIES STRUGGLING TO PAY BASIC EXPENSES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109726**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name FRED R BROCKER	Home Phone (913)294-2972	Cell Phone
Business	Work Phone	ext
Street Address 16470 W 295TH	Fax #	
Mailing Address	Email Address FREDBROCKER@HOTMAIL.COM	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

I BELIEVE YOUR COMPANY MUST RAISE IT COST EVER ONCE AND A WHILE. BUT I BELIEVE SENIOR CIZTENS SHOULD GET A DISCOUNT BECAUSE WERE ON A FIX INCOME AND A LITTLE HERE AND LITTLE THERE ADDS UP OVER THE YEARS, AND ARE RETIREDMENT DOES NOT KEEP UP. THERE IS A LOT OF PLACES THAT GIVE A DISCOUNT TO US OLD FOLKS AFTER ALL WE HAVE PAY FOR YOUR RAISES OVER THE YEARS AS A COSTOMER. THANK YOU FRED BROCKER

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109727**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN MARTIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 908 W. 5TH ST	Fax #	
Mailing Address	Email Address GODSCHILD1977@HOTMAIL.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

I AM OPPOSED TO THIS RATE INCREASE. OUT HERE IN EDGERTON IT SEEMS LIKE ITS A COMMON OCCURRENCE TO LOSE POWER OR FOR IT TO FLICKER QUITE A BIT. THIS SUMMER HAS BEEN HORRIBLE. WE'VE LOST POWER A LOT! IF WE'RE HAVING ISSUES WHY WOULD I AGREE TO AN INCREASED RATE? I KNEW THIS WOULD COME TO PASS WHEN THE MERGER TOOK PLACE. I KNEW Y'ALL WOULD INFORM US OF A RATE INCREASE REGARDLESS OF YOUR REASONING. JUST LIKE IT WAS RIDICULOUS HOW THE BUDGET BILLING WAS DONE RECENTLY AND THE NEW CHANGES. WE GOT NO NOTICE...I TAKE THAT BACK WE GOT A NOTICE AFTER THE FACT AND THE FACT THERE WERE NUMEROUS COMPLAINTS FROM YOUR CUSTOMERS THAT THIS WAS TAKING PLACE. WHY EVEN NOTIFY AFTER THE FACT WHEN WE ALREADY FIGURED THAT OUT WHEN THE NEXT BILL ALREADY CAME?! OUR DUE DATES CHANGED AND YOU KNOW WHAT? THATS REALLY HARD FOR PEOPLE WHO ARE ON A BUDGET TO BEGIN WITH AND LIVE PAYCHECK TO PAYCHECK. EVERY RESIDENT HAD THIS ISSUE. HAVING TO TRY AND GET IT PAID AFTER BEING USED TO PAYING IT BY A CERTAIN DATE. LIKE ME ITS DUE ALMOST 2 WEEKS BEFORE OUR OLD DATE. I'VE CALLED TWICE TO GET IT CHANGED AND NO DICE. ITS COMPLETELY UNFAIR SOOO MY PAYMENT IS ALWAYS LATE BECAUSE I CANT CHANGE OUR PAYCHECKS OR WHEN OUR MORTGAGE IS DUE. SO, NO I CAN NOT AND WILL NOT SUPPORT THIS. NOT THAT MY OPINION WILL MATTER ONE WAY OR ANOTHER BUT YOU ASKED AND I AM ANSWERING.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109728**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAOKEN FRAZIER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WELLSVILLE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

ON AVERAGE THE MIDDLE CLASS STRUGGLE TO MAKE OUR MONTHLY PAYMENTS AS IT IS. WE CANT SHOP AROUND AS WE CAN WITH MOST CARRIERS THAT PROVIDE A HIGH COST SERVICE. WE ARE ATTACHED TO KCP AND L WITH NO OTHER OPTION. TO RAISE RATES ON AN ALREADY COSTLY PRODUCT WOULD BE DEVISTATING TO THOSE TRYING TO MAKE ENDS MEET, FURTHERMORE JUST TO SUIT KCP AND LS BOTTOM LINE. I WOULD SAY I WOULD LOVE TO GO TO ANOTHER COMPANY, BUT AS IVE STATED BEFORE I CANT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
 1500 SW Arrowhead Road
 Topeka, KS 66604-4027
 (785) 271-3100

Complaint ID **109729**
 Date Filed **08/07/2018**
 Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name EMMA E JONES	Home Phone	Cell Phone
Business	Work Phone	Ext Fax #
Street Address 204 W. MARTIN	Email Address	
Mailing Address	Special Instructions	
City EDGERTON		
State KS Zip Code 6 6021		

Contacts

No Contacts Exist

Complaint Coding

Not Applicable											Dollars KCC
Company	Complaint	Complaint	Company	Complaint	Violation/	Dispute	Disputed				Saved
ID	Code	Type	Resolution	Closed	Concern	Issue	Dollars	Explanation			Consumer

Docket Opinion

Compan y	Docket Number	Consumer Opinion	Number of Petitions/
KCPE	18-KCPE-480-RTS	o	

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109729**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Narrative

08/07/2018 YOU DONT NEED THE MONEY YOU ARE JUST D...S.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109730**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES CAHILL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109731**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MELANIE CAHILL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109732**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL CAHILL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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(785) 271-3100

Complaint ID **109733**
Date Filed **08/07/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBBIE L CONUS	Home Phone (913)406-6381	Cell Phone
Business	Work Phone	ext
Street Address 605 W MERRIWOOD LN	Fax #	
Mailing Address	Email Address DBEEBEAR@GMAIL.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/07/2018

THE CONSUMER NEEDS KCPL TO SUPPLY A SIMPLE STATEMENT FOR THE CUSTOMER TO TRACK WHAT AND HOW THEY ARE CHARGED.. FOR INSTANCE MY CURRENT STATEMENT HAS 7 DIFFERENT BILLINGS AND RATES FOR ELECTRICITY USAGE. THE CUSTOMER CAN'T TRACK OR UNDERSTAND THE BILLING. THERE ARE TOO MANY RATES THAT APPLY. OVER THE LAST 8 YEARS MY AVERAGE MONTHLY BILL HAS GONE FROM 96 PER MONTH TO 158 PER MONTH, AN INCREASE OF 65, DURING AN ENVIRONMENT OF VERY LOW INFLATION. HOW CAN A 'REGULATED' UTILITY RAISE RATES THAT MUCH? CURRENTLY RISK FREE 30 YEAR TREASURY BONDS ARE YIELDING 3.11. WHILE KCPL IS NOT COMPLETELY RISK FREE IT DOES OPERATE AS A MONOPOLY. WHY DOES A MONOPOLY LIKE KCPL DESERVE TO EARN ALMOST 3 TIMES THE RATE OF 30 YEAR BONDS? THANK YOU

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109734**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name NANCY E VASQUEZ	Home Phone (785)248-6169	Cell Phone
Business	Work Phone	ext
Street Address 206 W 8TH ST	Fax #	
Mailing Address	Email Address DUSKSWIFE69@GMAIL.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018 I FULLY OPPOSE THE RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109735**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DUSK L VASQUEZ	Home Phone (785)248-6169	Cell Phone
Business	Work Phone	ext
Street Address 206 W 8TH ST	Fax #	
Mailing Address	Email Address DUSKVAS@LIVE.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018 OPPOSED!!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109737**

Date Filed **08/08/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **NANCY HUFFMAN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **608 W HULETT ST**

Fax #

Mailing Address

Email Address

City **EDGERTON**

State **KS** Zip Code **66021**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/08/2018

I UNDERSTAND THE NEED FOR THE BUSINESS TO RAISE RATES TO AFFORD NEW TECHNOLOGY AND PAY EMPLOYEES, BUT I'M WORKING MY BEHIND OFF AND CAN BARELY AFFORD MY ELECTRIC BILL NOW. WITH A RATE INCREASE OF ALMOST 5, I MAY NOT BE ABLE TO AFFORD MY ELECTRIC BILL ANYMORE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109738**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KAREN LAZOWSKI	Home Phone (913)541-0175	Cell Phone
Business	Work Phone	ext
Street Address 161ST STREET	Fax #	
Mailing Address	Email Address KAREN@CLEARPATHEVENTS.COM	
City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018 I AM OPPOSED TO THIS RATE INCREASE FOR KCPL CUSTOMERS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109741**

Date Filed **08/08/2018**

Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOHN COOK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	1

Narrative

08/08/2018

MY CONCERN IS WE'RE GIVING THEM ALREADY ENERGY CHARGES, PLUS OTHER CHARGES. THEY GET \$14 JUST READING OUR METER. WITH ALL THESE EXTRA CHARGES THAT WE'RE GIVING THEM AND THE COMMISSION HAS OKAYED THEM. WHY ARE THEY COMING BACK FOR MORE MONEY WHEN THEY'RE GETTING A TAX BREAK FROM THE GOVERNMENT? THE EPA HAS DROPPED A LOT OF THEIR CONDITIONS. I'M JUST A CUSTOMER LIKE EVERYONE ELSE, BUT IF YOU GIVE THEM ALL THESE CONDITIONS THAT THEY WANT THEN PEOPLE DON'T UNDERSTAND HOW THEY CAN CALL THIS A 'PROPERTY TAX REBASING' I WISH WE HAD MORE INFORMATION REGARDING THIS.
PLEASE DON'T GIVE INTO THEM AND GRANT THEM THIS INCREASE

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109742**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GERALD OLASKOWITZ	Home Phone (913)888-5980	Cell Phone
Business	Work Phone	ext
Street Address 9818 MELROSE ST 9818 MELROSE DR	Fax #	
Mailing Address	Email Address JERRY@EVERESTKC.NET	
City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

I AM RETIRED AND LIVING ON A FIXED INCOME. THE CURRENT RATES FOR ELECTRICITY ARE AT THE LIMITS I CAN AFFORD. MY FAMILY HAS DONE EVERYTHING WE CAN TO CONSERVE ELECTRICITY AND IT SEEMS WHEN WE DO THAT THERE IS A REQUEST FOR RATE INCREASES, WHERE IS THE INCENTIVE TO CONSERVE? WHERE MY HOME IS LOCATED WE EXPERIENCE MORE THAN NORMAL OUTAGES AND NOTHING, OVER THE YEARS, HAS BEEN DONE TO CORRECT THIS ISSUE. WHEN RATES GO UP I DON'T SEE ANY BENEFIT OR BENEFIT FOR MY NEIGHBORHOOD. YOU TALK ABOUT UPDATING AN OLD BILLING SYSTEM, WHY SHOULD YOUR CUSTOMERS PAY FOR THIS? ISN'T THIS PART OF DOING BUSINESS, WHY ISN'T IT PART OF YOUR BUSINESS MODEL? EVERYTHING YOU MENTION AS REASONS FOR ASKING FOR A RATE INCREASE IS PART OF DOING BUSINESS, I DON'T SEE YOUR STOCKHOLDERS SUFFERING, YOUR STOCK IS AT AN ALL TIME HIGH. I STRONGLY DISAPPROVE OF THIS REQUEST FOR A RATE INCREASE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109743**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOSEPH KRASHIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 12125 JUNIPER	Fax #	
Mailing Address	Email Address JKRASHIN@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

ON THE MATTER OF THE RATE INCREASE FOR KCPL. I RECEIVED THE RATE INCREASE NOTICE THE SAME DAY I RECEIVED MY KCPL BILL FOR 260.00. THOUGH IT HAS BEEN HOT AS OF LATE WE DO NOT KEEP OUR THERMOSTAT SET ON A COOL NUMBER AND OUR BILL WAS STILL THROUGH THE ROOF FOR A 2,900 SQF HOUSE. I AM NOT SMART ENOUGH NOR DO I HAVE THE TIME TO READ AND RESEARCH THE FILING AND THE HISTORIES. I WOULD NEVER BE ABLE TO ARGUE AGAINST THEIR PROFESSIONALS ANYWAY. ALL I KNOW IS THESE INCREASES HURT. WHY 4.5 IS MORE THAN ANY RAISE I'VE RECEIVED IN 3-YEARS. IT IS MORE THAN THE INFLATION RATE. TELL THEM TO LAY OFF MARKETING PEOPLE, IT PAINS ME TO SUGGEST THAT BECAUSE I AM ONE, BUT MY POINT IS FOR YOU TO ASK THEM WHAT OTHER MEANS HAVE THEY UNDERTAKEN TO HOLD DOWN COSTS? WHAT ABOUT REDUCING THE PENSION CONTRIBUTIONS, WHAT ABOUT FREEZING HIRING AND SALARIES. MY WIFE IS IN EDUCATION AND SHE HAS NOT HAD A SIGNIFICANT RAISE IN YEARS. IN A FEW YEARS WHEN I RETIRE I WON'T BE ABLE TO AFFORD TO TURN ON MY AIR CONDITIONING. PLEASE LOOK FOR ALTERNATIVES TO RATE HIKES AND HELP KS CONSUMERS, THE COST OF UTILITIES ARE PART OF WHAT IS KILLING OUR FINANCIAL WELL BEING. MOST PEOPLE SIMPLY LOOK THE OTHER WAY WHEN RATE INCREASE OCCUR BECAUSE THEY FEEL POWERLESS AGAINST UTILITIES ANYWAY. THANKS FOR THE OPPORTUNITY TO SUBMIT COMMENTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109744**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TRENT STUDE	Home Phone (913)385-0822	Cell Phone
Business	Work Phone	ext
Street Address 8006 W. 80TH STREET	Fax #	
Mailing Address	Email Address ARGYLE302@AOL.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018 I VOTE AGAINST A RATE HIKE. AT LEAST NOT A RATE INCREASE OF 4.5!!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109745**

Date Filed **08/08/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **FRANK CLICK**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OVERLAND PARK**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/08/2018

MY RATES HAVE GONE UP 40% OVER THE LAST TWO YEARS. WE'RE ON A FIXED INCOME AND CAN'T AFFORD THE INCREASE. I THOUGHT WHEN THERE WAS A MERGE WITH WESTAR THERE WOULD BE LARGE SAVINGS, BUT NOW THEY WANT A RATE INCREASE

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109746**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KAREN SCHWARK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City ROELAND PARK		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

I AM 76 YEARS OLD AND HAVE LIVED IN MY HOUSE FOR NEARLY 50 YEARS. I REALIZE PRICES ARE GOING UP BUT I AM ON A FIXED INCOME AND MY INCOME DOES NOT GO UP. AS IT IS I CAN NOT HEAT AND COOL MY HOUSE PROPERLY. DURING THE HARDEST 6 MONTHS OF THE YEAR I HAVE IT UP TO 80 IN THE SUMMER AND DOWN TO 70 IN THE WINTER. I AM ELDERLY AND DISABLED AND WE ARE THE MOST VULNERABLE TO HEAT AND COLD. AS IT IS KCPL OFFERS NO HELP FOR SENIOR CITIZENS ON A FIXED INCOME. I SHOULD NOT HAVE TO CHOOSE BETWEEN HEAT AND AIR OR FOOD AND MEDS. MY CHILDREN KEEP THEIR THERMOSTATS HIGHER AND LOWER NOT FOR COMFORT BUT FOR THE SAME REASON OF NOT BEING ABLE TO AFFORD IT AND THEY BOTH WORK. THE PLAN WHERE YOU AVERAGE OUT THE PAYMENTS ACTUALLY COST ME MORE A YEAR THAN NOT BEING ON THAT, BECAUSE KANSAS WEATHER IS SO UNPREDICTABLE. THESE PRICES ARE ALREADY HURTING EVERYONE ACROSS THE BOARD UNLESS YOU ARE RICH, WHICH MOST OF THIS STATE IS NOT. I UNDERSTAND THEIR REASONS, BUT THE FACT OF THE MATTER IS WE JUST CAN NOT AFFORD THE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109747**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name FRANK F PACINELLI	Home Phone (913)783-4715	Cell Phone
Business	Work Phone	ext
Street Address 18527 W 250TH STREET	Fax #	
Mailing Address	Email Address FRANK.PACINELLI@GMAIL.COM	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

I RECENTLY RECEIVED NOTICE OF THE MERGER OF KCPL AND WESTAR ENERGY. IN THAT NOTICE I RECALL A STATEMENT TO THE EFFECT THAT THE MERGER WOULD RESULT IN COST SAVINGS WHICH WOULD BE PASSED ON TO ITS CUSTOMERS. IN LESS THAN A MONTH, I RECEIVE YOUR NOTICE OF A KCPL RATE INCREASE REQUEST. WHAT IS GOING ON? WHAT HAS CHANGED? ON THE KCPL WEBSITE TODAY, I FOUND THE FOLLOWING INFORMATION PERTAINING TO THE MERGER: WILL RATES CHANGE BECAUSE OF THE MERGER? THERE WILL BE NO IMMEDIATE CHANGES TO RATES, BUT THIS MERGER WILL ALLOW COST EFFICIENCIES THAT WILL TRANSLATE TO SAVINGS AND LESS FREQUENT RATE INCREASES. THERE APPEARS TO BE A SEVERE DISCONNECT BETWEEN WHAT WE, AS CUSTOMERS, ARE BEING TOLD AND WHAT IS ACTUALLY TRANSPIRING. I AM OPPOSED TO ANY RATE INCREASE AND I BELIEVE THE FALSE MISLEADING INFORMATION PROVIDED TO MYSELF AND OTHER CUSTOMERS IS JUSTIFICATION FOR DISCIPLINARY ACTION AGAINST THE PARTY PARTIES INVOLVED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109749**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROB WILSON	Home Phone (913)669-6509	Cell Phone
Business	Work Phone	ext
Street Address 8405 GREENBRIER DRIVE	Fax #	
Mailing Address	Email Address GRTREALTOR@AOL.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018 EVERY TIME I TURN AROUND YOU ARE RAISING RATES. IF YOU COULDN'T AFFORD TO MERGE WITH WESTAR THEN YOU SHOULDN'T HAVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109754**
Date Filed **08/08/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JERRY WOERTH	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 8608 JOHNSON DR.	Fax #	
Mailing Address	Email Address	
City MERRIAM		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

I CALLED KCPL TWO WEEKS AGO AND ASKED IF RATES WOULD GO UP. I AM ON LEVEL PAY. I WAS TOLD IT WOULD DEPEND ON WHAT YOU USE, THAT IT COULD GO UP \$50.00 OR GO DOWN \$50.00. I BELIEVE A RATE INCREASE IS RIDICULOUS. I HAVE MEDICAL EXPENSES TOO AND I CANNOT FIND ANYONE TO HELP ME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109756**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHELLE GRAHAM	Home Phone (785)427-3151	Cell Phone
Business	Work Phone	ext
Street Address 507 N 260TH RD	Fax #	
Mailing Address	Email Address	
City MILTONVALE		
State KS	Zip Code 67466	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

HELLO, IT IS VERY SELFISH FOR UTILITIES TO CHARGE A DEMAND CHARGE FOR CUSTOMERS WITH ROOFTOP SOLAR IN ORDER TO 'MAKE BACK THAT MONEY'. IT WOULD DEFEAT THE PURPOSE OF PEOPLE TRYING TO CLEAN UP THE ENVIRONMENT BY SWITCHING TO RENEWABLE ENERGY. IF UTILITIES CHARGE A DEMAND CHARGE THEN LIKELY THOSE OF US WHO ARE USING SOLAR PANELS WOULD INSTALL A ROOFTOP WIND TURBINE AND BUY SOME BATTERY BACK UP SO WE CAN GET OFF THE GRID COMPLETELY. THEN THE UTILITIES WOULD LOOSE THE BASE CHARGE WE ARE PAYING EVERY MONTH. THANK YOU FOR RECONSIDERING AND NOT CREATING A DEMAND CHARGE. IN THE LEAST, IT SHOULD ONLY BE FOR THOSE INSTALLING SOLAR GOING FORWARD SO THEY COULD TAKE THIS INTO CONSIDERATION BEFORE MAKING THE LARGE INVESTMENT THAT WON'T PAY BACK IF THERE IS A DEMAND CHARGE. THANK YOU, MICHELLE GRAHAM

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109757**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOHN EDWARDS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MISSION		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

WITH THE HEAT OF THIS BRUTAL SUMMER WE HAVE ALL EXPERIENCE A SKY ROCKET INCREASE IN OUR ENERGY BILLS. KCPL ALREADY HAVE SO MANY EXTRA HIDDEN FEES THAT THIS RATE INCREASE IS UNFAIR TO PUT ON THE PEOPLE OF JOHNSON COUNTY. PLEASE DO NOT MAKE YOUR CUSTOMERS SUFFER AS WE ALL KNOW THESE INCREASED PROFITS WILL ONLY BE PASSED ALONG TO C-LEVEL EMPLOYEES AND EXECUTIVES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109758**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ANDREW J VANCE	Home Phone (913)645-3504	Cell Phone
Business	Work Phone	ext
Street Address 7737 MOHAWK DR	Fax #	
Mailing Address	Email Address AVANCE05@HOTMAIL.COM	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

I WOULD LIKE TO SEE A COMPARISON OF HOW THE RATE INCREASE PERCENTAGE RELATES TO BOTH INFLATION AS WELL AS THE MANAGEMENT COSTS OVERHEAD, INCLUDING EXECUTIVE MANAGEMENT SALARIES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109759**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAL WIESER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 15525 BENSON ST.	Fax #	
Mailing Address	Email Address DALWIESER@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

KCPL SHOULD NOT BE ALLOWED TO RAISE RATES FOR THE FOLLOWING REASONS - NATURAL GAS PRICES HAVE BEEN AND CONTINUE TO REMAIN LOW. - EVERGY, KCPL'S PARENT, IS BUYING BACK 60 MILLION SHARES, OR 22 OF EVRG BY 2020, ACCORDING TO THE COMPANY'S INVESTOR RELATIONS CORRESPONDENCE. THIS IS MONEY THAT COULD BE USED FOR CAPITAL INVESTMENT, LOWER RATES, ETC. - THE NEW CORPORATE TAX RATE IS 21. THIS IS A HUGE WINDFALL TO KCPL AND EVERGY. YET THE COMPANY IS REQUESTING A RATE INCREASE. - KCPL'S SAVINGS FROM THE CORPORATE TAX RATE CUT ARE ESTIMATED AT 34.5MMYR SOURCE: KCPL - KANSAS GENERAL RATE REVIEW SLIDE FROM EVERGY'S INVESTOR PRESENTATION. - RETAIL ELECTRICITY PRICES IN THE AREA ARE ALREADY HIGHER THAN MOST OTHER REGIONS IN THE AREA. - ACCORDING TO THE COMPANY'S OWN INVESTOR INFORMATION, THE PLAN HAS BEEN TO RAISE RATES SINCE THE MERGER OCCURRED BETWEEN WESTAR GREAT PLAINS NOW EVERGY. - EVERGYGREAT PLAINS EXECUTIVE COMPENSATION IS EXTREMELY HIGH FOR A MATURE AND STABLE BUSINESS. TERRY BASSHAM CEO AND PRESIDENT OF GREAT PLAINS ENERGY, WHICH RAN KCPL AT THE TIME MADE 4.3MM IN 2016. THERE WERE SEVERAL OTHER EXECUTIVES THAT MADE OVER 1.0MM THAT YEAR AS WELL. - FROM KCPL'S WEBSITE AND PRESENTATION, THE UTILITY'S PARENT, EVERGY DOES NOT APPEAR TO BE SERVING THE PUBLIC. THE COMPANY IS TARGETING ANNUAL EPS GROWTH TARGET OF 6 - 8 ANNUAL DIVIDEND GROWTH TARGET OF 6 - 8 TARGET PAYOUT RATIO OF 60 TO70 - HOWEVER, 'EARNINGS GROWTH DRIVEN BY MERGER SAVINGS, COST MANAGEMENT AND SHARE REPURCHASES; NOT PREDICATED ON RAISING CUSTOMER PRICES . . .' - EVERGY IS ALSO FOCUSED ON AN 'ON-GOING 2018 GENERAL RATE REVIEWS TO REDUCE REGULATORY LAG . . .' THE BOTTOM LINE IS THAT A RATE INCREASE DOES NOT SEEM JUSTIFIABLE AT THIS TIME. SOURCES
[HTTP:WWW.EVERGYINC.COMSTATIC-FILESF37E438D-5468-4652-A8CC-3F8259393AFD](http://WWW.EVERGYINC.COMSTATIC-FILESF37E438D-5468-4652-A8CC-3F8259393AFD)
[HTTP:WWW.EVERGYINC.COMSEC-FILINGS-KANSAS](http://WWW.EVERGYINC.COMSEC-FILINGS-KANSAS)
[HTTPS:WWW.EIA.GOVELECTRICITYMONTHLYEPMTABLEGRAPHER.PHP?TEPMT56A](https://WWW.EIA.GOVELECTRICITYMONTHLYEPMTABLEGRAPHER.PHP?TEPMT56A)

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109760**
Date Filed **08/08/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SUSAN G LUTSENHIZER	Home Phone (13)645-9947	Cell Phone
Business	Work Phone	ext
Street Address 8120 SWARNER DRIVE	Fax #	
Mailing Address	Email Address SUSANLUTSENHIZER@GMAIL.COM	
City LENEXA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/08/2018

UNDER NO CIRCUMSTANCES SHOULD THEY BE ALLOWED TO INCREASE RATES. THIS IS BECOMING COMMON PRACTICE TO RAISE RATES ON THE CUSTOMER INSTEAD OF ADJUSTING THEIR BUDGET LIKE HOUSEHOLDS MUST DO. OUR INCOMES DO NOT GO UP AS HIGH AS THESE COMPANIES WHO HAVE A HOLD IN US BECAUSE THEY ARE THE ONLY OPTION WHERE WE LIVE. RATES ARE ALREADY CLIMBING HIGHER AND HIGHER. MY PROPERTY TAXES HAVE ALREADY SKYROCKETED. I SAY NO TO THIS. PLEASE LISTEN TO THE CUSTOMERS. MAKE THEM CUT BACK WHERE THEY CAN AND THINK OF THE CUSTOMERS FIRST.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109761**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name VICTOR L SHULZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 23799 S SHAWNEE HEIGHTS RD	Fax #	
Mailing Address LOT2	Email Address	
City VASSAR		
State KS	Zip Code 66543	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

I AM 63 YEARS OLD. I AM DISABLED ON A STRICT LIMITED INCOME. I CAN NOT AFFORD A LARGER BILL. AS IT IS NOW I PAY A SET AMOUNT OF 184.00 A MONTH, WITH A BALANCE OWED OF OVER 500.00. WITH RENT, CAR PAYMENT, UTILITIES, MEDICAL PAYMENTS IT LEAVES ME NOT MUCH FOR FOOD. WITH THIS INCREASE IT PUT EVEN GREATER BURDEN UPON ME. PLUS WITH THE TAX CUTS THE GOVERNMENT HAS GRANTED THIS COMPANY, DOES THEIR GREED HAVE NO END, THAT THEY NEED THE CUSTOMER TO PAY FOR THE UPDATING OF THEIR SYSTEMS, TO SERVE CUSTOMERS?SO YES I OPPOSE THIS RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109762**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATTI BONAT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 9420 W 88TH ST APT 102	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 662123718	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

WHEN THE TAX CUTS WERE ANNOUNCED FOR COMPANIES KCPL TOLD CUSTOMERS THAT WE WOULD BE RECEIVING A REFUND WHEN THEY FINISHED THEIR RESEARCH. NOW THEY ARE INDICATING THAT THEY WANT AN INCREASE BECAUSE THE TAX CUTS DECREASES THEIR REVENUE REQUIREMENT. SOUNDS LIKE ENRON ACCOUNTING. KCPL WANTS AN INCREASE TO EFFICIENTLY SERVE CUSTOMERS. THEY ALREADY CHARGE A 14.00 PER MONTH 'CUSTOMER CHARGE' WHICH THEY TOLD ME IS FOR SENDING BILLINGS AND TAKING CUSTOMER PHONE CALLS. WILL THAT CHARGE GO AWAY IF THEY ARE GRANTED A RATE INCREASE? I DON'T THINK CUSTOMERS SHOULD HAVE TO SHOULDER THE RESPONSIBILITY FOR INCREASING KCPL'S PROFIT WHEN THE SENIORS AND MIDDLE CLASS ARE BEING HELD HOSTAGE TO HAVE ELECTRICITY SERVICES. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109764**

Date Filed **08/09/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **GARY RAPPARD**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OVERLAND PARK**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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0

Narrative

08/09/2018

THE NOTICE SAYS THE REASON FOR THE RATE INCREASE IS THE TAX CUTS AND JOBS ACT. THE PURPOSE OF THAT ACT WAS TO PUT MORE MONEY IN PEOPLE'S POCKETS AND BY INCREASING THE RATES DOES NOT DO THIS. I WOULD ENCOURAGE ALL PUBLIC OFFICIALS TO PUT THEIR MONEY WHERE THEIR MOUTH IS TO OPPOSE THIS INCREASE.
THESE TAX CUTS ARE NOT TAX CUTS IF WE'RE REQUIRED TO PAY MORE ON THE OTHER END.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109765**
Date Filed **08/09/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name HAZEL ATCHISON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LINDEN		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018 I AM RETIRED AND ON FIXED INCOME. EVERYTHING KEEPS GOING UP. I AM NOT IN FAVOR OF A RATE INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109768**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARK T BREAU	Home Phone (913)233-9653	Cell Phone
Business	Work Phone	ext
Street Address 16161 S HEATHERWOOD ST	Fax #	
Mailing Address	Email Address MARKBX@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018 PLEASE DO NOT RAISE RATES AND PUT IN PLACE DEMAND CHARGES. THIS IS NOT GOOD FOR OUR ENVIRONMENT AND NOT GOOD FOR OUR STATE. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109769**

Date Filed **08/09/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHRIS GOODWIN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **OLATHE**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/09/2018

I AM COMPLETELY OPPOSED TO THE PROPOSED TREATMENT OF CUSTOMERS WHO WANT TO INSTALL SOLAR PANELS ON THEIR HOME. KANSAS SHOULD BE ENCOURAGING HOME OWNERS TO INVEST IN CLEAN ENERGY FOR THE HEALTH AND WELL BEING OF ITS CITIZENS. PROPOSALS LIKE THIS ARE BAD FOR THE HEALTH OF OUR CITIZENS, AND BAD FOR THE ENVIRONMENT SINCE KCPL LOVES BURNING COAL. IT IS ABSOLUTELY HYPOCRITICAL THAT KCPL CALLS THEIR ELECTRIC CHARGING NETWORK 'CLEAN CHARGE' AND YET WANTS TO PUNISH ITS CUSTOMERS FOR DEPLOYING THEIR OWN CLEAN ENERGY SOLUTIONS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109770**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name THOMAS W CLAAS	Home Phone (816)260-1045	Cell Phone
Business	Work Phone	ext
Street Address 7984 W 114TH TER.	Fax #	
Mailing Address	Email Address TWCLAAS@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

REGARDING THE MAY 1, 2018 INCREASE, ARE WE TO UNDERSTAND THAT KCPL HAD NO NOTION OF THE SINCE COMPLETED WESTAR MERGER PRIOR TO MAY 1? SEEMS HIGHLY UNLIKELY THAT IT WAS NOT VERY CLEARLY ON THE HORIZON. IF GRANTED, WHY WILL THE 4.5 INCREASE BE IMPLEMENTED WHEN THE NEED HAS BEEN SUBSEQUENTLY REDUCED BY ABOUT 39? SECONDLY, HOW DOES THE TAX CUTS AND JOBS ACT THAT 'DECREASES KCPL'S REVENUE REQUIREMENT' JUSTIFY A RATE INCREASE REQUEST? WOULD IT NOT JUSTIFY A DECREASE REQUEST IN THE NEED FOR FUTURE REVENUE REQUIREMENTS?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109771**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CONNIE COFFEY	Home Phone (913)709-0927	Cell Phone
Business	Work Phone	ext
Street Address 9640 CHADWICK	Fax #	
Mailing Address	Email Address COFFEY.CONNIE@GMAIL.COM	
City OVERLAND PARK		
State KY	Zip Code 66206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

I AM OPPOSED TO ANY INCREASE IN RATES. I THOUGHT THIS MERGER WITH WESTAR WAS SUPPOSE TO SAVE US MONEY AND NOW YOU TURN AROUND AND PLAY WITH THE NUMBERS AS ABOVE. JUST SAY YOU WANT TO INCREASE RATES BY 16 MILLION IF THAT IS WHAT YOU WANT TO DO. DO NOT WRITE CRAP LIKE THE ABOVE TO TRY TO HIDE THE FACT. DO NOT RAISE RATES AT ALL, YOU ARE MAKING PLENTY OF MONEY OFF OF US BY NOT HAVING THE ABILITY TO GO ANY WHERE ELSE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109773**
Date Filed **08/09/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name CAROL J HATFIELD	Home Phone (913)893-9770	Cell Phone
Business	Work Phone	ext
Street Address 37275 W. 151ST ST.	Fax #	
Mailing Address	Email Address	
City GARDNER		
State KS	Zip Code 66030	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018 SEE ATTACHED LETTER

#109773

August 7, 2018

STATE
CORPORATION
COMMISSION

AUG 09 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road
Topeka, Ks. 66604-4027

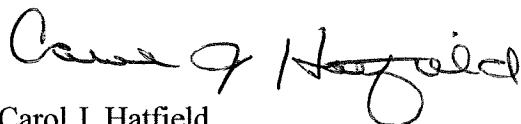
Re: Docket No. 18-KCPE-480-RTS

To Whom It May Concern:

Please do not grant KCPL another rate increase. They have had so many in the last few years that they are nickel and dimming everyone to death. They preach energy efficiency but the consumer has to pay for everything they do to maintain their company. I pay on their property taxes, transmission lines, and anything else they can think of to charge a customer. I have no other choice in who I buy electricity from so I am stuck with a greedy company that wants more money. They just were allowed to buy out Westar so I guess this is their way of justifying the rate increase. Just make the KCPL consumer pay more. The bills are high enough now.

In the enclosed KCPL letter I received when they wanted comments about their company it appears to me that they are blaming the Kansas Corporation Commission for rate increases because you allowed it. If it weren't for all the money they spend on lobbyist to petition the Kansas Corporation Commission for a raise maybe they wouldn't need a new rate increase. Enough is Enough!

Sincerely,



Carol J. Hatfield
37275 W. 151st St.
Gardner, Ks 66030
913-893-9770

enc.



9th April 2018

Carol Hatfield
37275 W 151st St
Gardner, Ks 66030-9323

Fax: 1-800-449-0366
Phone: 1-888-471-5275

Dear Carol:

Thank you for your feedback via Kansas Comment Cards.

We apologize about your frustrations over the taxes and fees you are charged each month. Please understand those are the taxes determined by the County, City and State you reside in.

Prior to any rates being finalized we must first have them approved by the (KCC) Kansas Corporate Commission. The KCC can be reached at 785-271-3140 or Toll free at 800-662-0027

Please contact our Customer Service Center at 1-888-471-5275 if additional information is needed.

Sincerely,

Roz

Customer Account Correspondence

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109775**
Date Filed **08/09/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOHN HAMILTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MISSION		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

- * MR. HAMILTON IS OPPOSED TO ANY INCREASE FOR KCPL.
- * HE IS RETIRED AND LIVES ON KPERS AND SOCIAL SECURITY.
- * HIS INCOME IS NOT INCREASING, SO HE DOESN'T THINK THAT KCPL SHOULD BE GRANTED AN INCREASE EVERY TIME THAT IT APPROACHES THE KCC.
- * THANK YOU FOR TAKING HIS COMMENTS INTO CONSIDERATION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109776**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MITCHELL KRASNOPOLER	Home Phone (913)967-9069	Cell Phone
Business	Work Phone	ext
Street Address 13009 DELMAR ST.	Fax #	
Mailing Address	Email Address MKRASNOPOLER@GMAIL.COM	
City LEAWOOD		
State KS	Zip Code 66209	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

I OPPOSE THE DEMAND CHARGES PORTION OF THIS REQUEST. DEMAND CHARGES ARE INHERENTLY UNFAIR. THEY ARE VARIABLE AND CONFUSING. AND THEY COULD INCREASE MY ELECTRIC BILL EVEN IF MY TOTAL ELECTRICITY USE GOES DOWN. THEY ALSO DISCOURAGE ENERGY CONSERVATION AND SO WILL HURT THE ENVIRONMENT. I AM CONSIDERING SOLAR PANELS AND THINK DEMAND CHARGES WILL CUT INTO MY SAVINGS. IF I HAD HIGH ENERGY USE BECAUSE OF ONE CLOUDY DAY, I'D PAY HIGHER RATES FOR THE ENTIRE MONTH. THIS IS UNFAIR. ANY RATE INCREASE THAT YOU APPROVE SHOULD BE FAIR, STRAIGHTFORWARD AND EASY TO UNDERSTAND.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109777**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KRISTIN GILLETTE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City ROELAND PARK		
State KS	Zip Code 66205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

A PUBLIC DOCUMENT OF 736 PAGES IS CERTAINLY A GOOD WAY TO GET THE AVERAGE PERSON TO NOT READ A DOCKET, AND THEREBY RELY ON OTHERS FOR AN OPINION ON ANY FUTURE CHANGES TO BILLING STRUCTURES, COMPANY INVESTMENTS, OR OTHERWISE. HOWEVER, IT IS RATHER FORTUNATE THAT WE HAVE SOME KNOWLEDGE OF RATES, DEMAND CHARGES, AND INVESTMENTS IN RENEWABLE TECHNOLOGIES AS WELL AS THE GRID INFRASTRUCTURE. ACCORDING TO THE DOCUMENT RECEIVED VIA UPSS, A MAIN REASON CITED FOR THE REQUEST OF RATE INCREASES DEALS WITH THE TAX CUTS AND JOBS ACT. AS STATED BY THE MAILING, THIS 'DECREASES KCPL'S REVENUE REQUIREMENT. IF UTILITIES SUCH AS KCPL WESTEREVERGY WEREN'T PUBLIC TRADED UTILITIES RESPONSIBLE FOR ANSWERING TO SHAREHOLDERS AND MAINTAINING CERTAIN PROFIT MARGINS IN ORDER TO CONTINUE INCREASING REVENUE'S, THIS ARGUMENT WOULD BE NULL. IT IS RATHER DEPRESSING TO ARGUE THAT A SERVICE LIKE ELECTRICITY WATER, OR CLEAN AIR, TO NAME A FEW ARE SUBJECT TO SHAREHOLDERS, COMPANY PROFITS, AND NOT THE COMMON GOOD. ELECTRICITY IS SOMETHING ARGUABLY NECESSARY FOR SURVIVAL. WE USE IT TO LIGHT OUR HOMES, HEAT AND COOL OUR HOMES, PRESERVE FOOD, AND INTERACT WITH THE COMMUNITY AND WORLD AROUND US, EACH AND EVERY DAY. ADDITIONALLY, MOST OF THESE AFOREMENTIONED ITEMS ARE GENERALLY NOT ABLE TO BE CONTROLLED IN 15-MINUTE BLOCKS OF TIME, OVER THE COURSE OF AN ENTIRE MONTH. IT IS AN INSULT TO THINK THAT DURING UNISOURCE HEARINGS IN MARCH 2016 THAT AN APS ATTORNEY MAKES A RECOMMENDATION TO A HOMEOWNER TO 'GO TO A MALL OR A MOVIE OR SOMETHING LIKE THAT FOR AWHILE' IN ORDER TO REDUCE DEMAND DURING PEAK ENERGY USAGE, AND BY ASSOCIATION REDUCING COSTS TO THE CONSUMER. WHEN WILL COMPANIES BEGIN DOING WHAT IS RIGHT BY THEIR CUSTOMERS RATHER THAN A SMALL GROUP OF SHAREHOLDERS, EVEN IF SOME ARE ONE AND THE SAME? DEMAND CHARGES ARE EXTREMELY VOLATILE, AND CAN CHANGE UP OR DOWN WITH JUST A FEW DEGREE TEMPERATURE CHANGE FROM MONTH TO MONTH. THIS AN EASY, SHORT-TERM SOLUTION TO HELP BALANCE INCREASING CHANGES IN

08/09/2018

WEATHER EXTREMES WITH THAT OF PRODUCTION. THIS TYPE OF BILLING STRUCTURE WILL WORK TO UNDERMINE THE CONTINUED GROWTH OF RENEWABLE ENERGY WIND, SOLAR, AND OTHER, WHICH KCPL STATES ON THEIR WEB SITE MULTIPLE TIMES IS A GREAT WAY TO REDUCE OVERALL ENERGY USAGE AND SAVE MONEY. INSTEAD OF SIMPLY CHANGING RATES OR HOW RATES ARE CALCULATED, HOW ABOUT LOOKING TO THE MORE DISTANT FUTURE TO OFFER SOME SOLID, NOT TRIVIAL, WAYS TO REDUCE COSTS, SUPPORT CLEAN ENERGIES, WHILE PROTECTING CUSTOMERS. THIS RATE INCREASE, WITH THE INCLUSION OF DEMAND CHARGES, IS BAD FOR THE CONSUMER AND WE ARE STRONGLY OPPOSED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109778**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GREG WITTMAYER	Home Phone (913)438-9132	Cell Phone
Business	Work Phone	ext
Street Address 10025 MASTIN DR	Fax #	
Mailing Address	Email Address TECH@GAMMADYNE.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

THE RATES ARE ALREADY MUCH TOO HIGH. I HAVE MY AC SET TO 82 DEGREES, WHICH IS UNCOMFORTABLE, AND MY BILLS ARE STILL TOO HIGH. PLEASE DO NOT ALLOW THEM TO JACK UP THE PRICES FURTHER. WE ARE BEING GOUGED!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109779**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LAWRENCE R HELMS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 14900 W 93RD TER	Fax #	
Mailing Address	Email Address RETAILACCT@TRUEVINE.NET	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

THE INCREASE IN MY OPINION IS NOT GREAT 0.7HOWEVER, AS WITH ALL UTILITIES AND SERVICES THE ADD-ON CHARGES ARE FAR IN EXCESS OF THE RATE CHANGE, FOR ENERGY USED.THE CURRENT ADD-ONS BASED ON THIS MONTHS BILL IS 54.4 OF THE TOTAL BILLED AMOUNT. NAMELY THE TAXES AS WELL AS KCPL ADDITIONAL CHARGES TO SUPPORT THE SYSTEM. KCPL HAS TOO MANY EMPLOYEES. I'VE WATCHED THEM WORK IN MY OWN YARD. 3 MEN WATCHING ,1 MAN WORKING. I'VE WITNESSED THIS OVER AND OVER. ALSO, PART OF OUR FEE IS FOR MAINTENANCE. EVEN THE WORKERS THEMSELVE TELL US OUR SYSTEM UNDERGROUND IS OLD, OUT OF DATE, WORN OUT. TRANSFORMER BLOW ON A SEMI-REGULAR BASIS, YET KCPL CHARGES A HIGH PRICE FOR MAINTAINING THE SYSTEM. STOP THE INCREASES IN THE ADD-ON CHARGES FIRST BEFORE ASKING FOR ADDITIONAL RATE CHANGES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109780**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SAMANTHA LATTING	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109783**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARIE GERULES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018 SENIORS CANNOT AFFORD THIS RATE INCREASE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109785**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WILLIAM M GREENWOOD	Home Phone (913)219-9847	Cell Phone
Business	Work Phone	ext
Street Address 9109 LICHTENAUER DR APT 297	Fax #	
Mailing Address	Email Address WMGREENWOOD.FFI@GMAIL.COM	
City LENEXA		
State KS	Zip Code 66219	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

IN OUR CURRENT APARTMENT IT CURRENTLY COST US OVER 200 DOLLARS A MONTH TO KEEP OUR AIR CONDITIONING AROUND 80 DEGREES, WITH ONLY 900 SQUARE FEET. AS IT STANDS THIS AMOUNT IS UTTERLY RIDICULOUS AND ATTRIBUTED NOT ONLY TO THE INCREASED HEAT BUT THE FACT THAT WE ALREADY PAY A SIGNIFICANT AMOUNT PER KWH TO KCPL. A RATE INCREASE OF OVER 7 DOLLARS A BILL MAY BE SMALL ON THE FACE OF THE MATTER, BUT IT ADDS UP TO ALMOST 90 DOLLARS A YEAR, WHICH COULD EASILY BE USED TO PAY FOR OTHER NECESSITIES INSTEAD OF FORCING US TO PAY FOR SOMETHING REQUIRED TO MAINTAIN A REASONABLE STANDARD OF LIVING, AND IF YOU ASK MY GIRLFRIEND AS IS 80 DEGREES IS NOT A REASONABLE STANDARD. PLEASE REJECT THE RATE INCREASE KCPL IS ASKING FOR, AS I KNOW I ALREADY PAY A RIDICULOUS AMOUNT TO THE COMPANY AND CANNOT IMAGINE WHAT SOMEONE LIVING IN A LARGER SPACE WITH MORE IN HOUSE WILL HAVE TO PAY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109786**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL E RAND	Home Phone (913)226-6908	Cell Phone
Business	Work Phone	ext
Street Address 14309 W. 117THMTERRACE	Fax #	
Mailing Address	Email Address CAROL.RAND@YMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

I AM A SENIOR CITIZEN AND MONTH. FOR PEOPLE MY AGE AND ON A FIXED INCOME THE RAISE IS OUTRAGEOUS. I HOPE YOU CAN REACH A MORE APPLICABLE SOLUTION FOR EVERYONE. CAROL RAND

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109787**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEROME TONNESON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

KCPL NOTIFIED CUSTOMERS IN A LETTER DATED JUNE 5TH, 2018 JUST TWO MONTHS AGO THAT THE MERGER WITH WESTAR ENERGY WOULD 'CREATE COST EFFICIENCIES AS A LARGER COMPANY, WHICH TRANSLATES TO COST SAVINGS FOR CUSTOMERS... ADDITIONAL, SAVINGS GENERATED BY THIS MERGER WILL BE SHARED WITH CUSTOMERS THROUGH BILL CREDITS.' HOWEVER, HERE WE ARE, TWO MONTHS LATER, AND KCPL NOW INDICATES PRICES WILL INCREASE. THERE HAVE BEEN NO SAVINGS, AND THOSE 'BILL CREDITS' HAVE NOT HAPPENED. WHERE ARE THESE SAVINGS? WHERE ARE THE BILL CREDITS? KCPL REPORTS THAT THE TAX CUTS AND JOBS ACT HAS DECREASED KCPL'S REVENUE REQUIREMENT. IF THAT IS THE CASE, THEN WHY ARE THEY PUSHING FOR MORE REVENUE? IF THE REVENUE REQUIREMENT HAS DECREASED THEN THERE IS NO NEED TO FORCE MORE REVENUE FROM CUSTOMERS. OVER AT LEAST THE LAST 19 YEARS, KCPL RATES HAVE BEEN INCREASING SIGNIFICANTLY FASTER THAN INFLATION. USING BILLING DATA FROM MARCH 1999 39.83 THROUGH MAY OF 2018 83.20, AND ACCOUNTING FOR THE SLIGHT DIFFERENCE IN USAGE OF THOSE TWO MONTHS 464 KWH VS 469 KWH, IT CAN BE SHOWN THAT KCPL'S PRICES FOR RESIDENTIAL CUSTOMERS HAVE INCREASED AT AN AVERAGE ANNUAL RATE OF 3.793, WHEREAS INFLATION OVER THAT SAME 19 YEAR, 2 MONTH PERIOD AVERAGED AN ANNUAL RATE OF 2.203. THAT MEANS KCPL'S RESIDENTIAL PRICES HAVE INCREASED AN AVERAGE OF 1.59 MORE EVERY YEAR THAN INFLATION. HAD KCPL'S PRICES INCREASED WITH INFLATION, THE MAY 2018 BILL SHOULD HAVE ONLY BEEN 61.39 INSTEAD OF 83.20 -- 35.5 HIGHER THAN IT SHOULD HAVE BEEN. NOW KCPL IS REQUESTING ANOTHER 4.5 INCREASE. RATHER THAN PERMIT YET ANOTHER UNCHECKED MONEY GRAB FROM ALREADY HARD-HIT FAMILIES, IT IS TIME FOR KCPL TO LEARN TO STAY WITHIN ITS BUDGET, JUST LIKE ITS CUSTOMERS. FAMILIES HAVE BUDGETS. KCPL HAS A BUDGET AND NEEDS TO STICK TO IT. PERHAPS AN INDEPENDENT AUDIT IS NEEDED TO LOCATE AND ELIMINATE THE INEFFICIENCIES AT KCPL. WITH THESE THOUGHTS IN MIND, I STRONGLY OPPOSE THE PROPOSED RATE HIKE AND SUGGEST THE COMMISSION DECLINE THE REQUEST.

RESPECTFULLY,

08/09/2018

-JEROME TONNESON

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109788**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHEILA SMITH	Home Phone (913)708-4852	Cell Phone
Business	Work Phone	ext
Street Address 1439 E WILLOW DR	Fax #	
Mailing Address	Email Address CORWINSHEILA@HOTMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

I AM NOT UNDERSTANDING HOW YOU ALL COULD THINK THIS IS GOOD FOR THE CONSUMER. IT SEEMS LIKE ALL THIS WILL DO IS MAKE THE CONSUMER PAY MORE. HOW COULD YOU ALLOW THE MERGER OF THESE TWO COMPANIES? NOW KCPL IS A MONOPOLY. WITHOUT CHOICES PRICES GO UP AND UP AND UP. YOU WILL NOT ALLOW CABLE COMPANIES TO MERGE. SO WHY IF NEITHER WESTSTAR OR KCPL WERE NEITHER ONE LOSING MONEY BUT REPORTING GAINS BE ALLOWED TO MERGE. PLUS KCPL HAS BEEN PUTTING OTHER NAMES ON THEIR BILLS IN MISSOURI THAT NO LONGER LIVE AT THE RESIDENCE LISTED FOR SERVICE. KCPL HAS BECOME CROOKED IN THEIR PRACTICES AND ALLOWING THEM TO INCREASE MY ELECTRIC RATES IS IN SANE. KCPL SITED THAT THIS IDEA OF LISTING PEOPLE ON THE BILLS IN MISSOURI WAS LEGAL BY MISSOURI STATUTES. KCTV5 INVESTIGATIVE TEAM CALLED THE STATE OF MISSOURI, WHO IN TURN WAS SHOCKED, TO HEAR WHAT KCPL STATED ABOUT A STATE STATUTE. THE STATE OF MISSOURI TOLD THE REPORTED THAT THERE WAS NO SUCH STATUTE ON THE BOOKS IN MISSOURI. YET NOTHING HAPPENS TO KCPL. THEY ARE ALLOWED TO CONTINUE DOING THINGS THEY ARE NOT REGULATED BY ANYONE IT WOULD SEEM. PLEASE DO RIGHT BY KS CUSTOMERS AND NOT ALLOW THESE RATES TO BE INCREASED. KCPL NEEDS TO BE PUT IN THEIR PROPER PLACE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109789**
Date Filed **08/09/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GARY E BRIDGFORD	Home Phone (913)269-8266	Cell Phone
Business	Work Phone	ext
Street Address 14321 S. LOCUST ST.	Fax #	
Mailing Address	Email Address GBRIDGE44@ATT.NET	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/09/2018

SO MOST CORPORATIONS JUST GOT A 15 TAX BREAK IN 2018 THANKS TO THE NEW FEDERAL TAX LAWS...AND YET THEY WANT TO RAISE THEIR RATES AGAIN....PLUS THEY CAN RIGHT OFF COSTS OF LOTS OF NEW PURCHASES. HOW CAN THIS COMPANY ASK FOR A RATE INCREASE? THIS IS JUST PLAN STUPID! IF THE KCC APPROVES THIS INCREASE THEY SHOULD JUST DO AWAY WITH THIS ORGANIZATION.....TO RECAP...THEY GOT ABOUT A 15 TAX DECREASE THIS YEAR AND WANT TO INCREASE RATES ANOTHER 4.5. HOW DOES THIS WORK FOR 'WE THE PEOPLE'?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109790**

Date Filed **08/10/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LORA L BERNHARDT**

Home Phone **(913)219-8904**

Cell Phone

Business

Work Phone

ext

Street Address **10241 CAENEN DR**

Fax #

Mailing Address

Email Address **LBERN3@YAHOO.COM**

City **LENEXA**

State **KS** Zip Code **66215**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/10/2018

I AM UNCLEAR WHY KCPL FEELS MOVED TO RAISE THEIR RATES. DID THEY NOT REVIVE THE SAME TAXES BREAKS THAT OTHER COMPANIES RECEIVED FROM OUR PRESIDENT DONALD J. TRUMP? I AM A SINGLE HOMEOWNER AND TOO SIGNIFICANT A RATE INCREASE WOULD MAKE IT DIFFICULT TO CONTINUE BEING A SINGLE HOMEOWNER. PLEASE PROVIDE EXPLANATION AS TO WHY YOU NEED TO DO THIS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109791**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BONNIE M ARMBRUSTER	Home Phone (913)341-3317	Cell Phone
Business	Work Phone	ext
Street Address 9113 W 89TH STREET	Fax #	
Mailing Address	Email Address BONNIESRMBRUSTER@EVERESTKC.NET	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

THE MERGER OF KCPL AND WESTAR ENERGY SHOULD NOT HAVE RESULTED IN A RATE HIKE BUT RATHER A LOWER RATE FOR ALL CUSTOMERS. KCPL RAISES RATES REGULARLY WITH SOME QUESTIONABLE EXPENSES PAID FOR BY ITS CUSTOMERS INCLUDING RECREATIONAL ACTIVITIES FOR ITS EMPLOYEES. IT SEEMS THE ENERGY COMPANY SHOULD LOOK INTERNALLY FOR COST CUTTING MEASURES BEFORE ANOTHER RATE HIKE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109792**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ALBERT HAFNER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

THE KCPL HAS BEEN CONSISTENTLY GOING UP EVEN THOUGH WE HAVE USED LESS POWER.
PLEASE LOOK INTO THIS PROBLEM AND NOT APPROVE ANY RAISES. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109794**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ANNA MARIE M SMITH	Home Phone (913)909-5526	Cell Phone
Business	Work Phone	ext
Street Address 12221 W 99TH ST	Fax #	
Mailing Address	Email Address MRSANNAMARIESMITH@YAHOO.COM	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

THE RATES WERE SUPPOSED TO GO DOWN WHEN THEY ACQUIRED WESTAR. THE AVERAGE CONSUMER DOES NOT 'GET' A RAISE OF THIS AMOUNT EACH YEAR. THE INCREASES SHOULD BE CONSISTENT WITH COST OF LIVING INCREASES BUT ALL KCPL DOES IS RAISE THEM AT GREATER AMOUNTS. THIS MAKES NO SENSE AT ALL!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109795**
Date Filed **08/10/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name GERRY SUE LAW	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

MS. LAW CALLED AND STATED SHE IS RETIRED ON A LIMITED INCOME AND DOES NOT UNDERSTAND WHY KCP&L IS RAISING RATES NOW. SOCIAL SECURITY RAISES MEANS NOTHING WHEN EVERYTHING ELSE IS GOING UP.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109796**

Date Filed **08/10/2018**

Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name DAVID LAMMERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

MR. LAMMERS CALLED AND STATED THERE IS NO COMPETITION AND THE COMPANY CAN DO WHAT THEY WANT. NOT HAPPY WITH THE CHANGING OF THE DUE DATE FOR THE ELECTRIC BILL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109797**

Date Filed **08/10/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DONALD C FOSS**

Home Phone **(913)645-9538**

Cell Phone

Business

Work Phone

ext

Street Address **16149 S BRITTON ST**

Fax #

Mailing Address

Email Address **DSFOSS2000@YAHOO.COM**

City **OLATE**

State **KS**

Zip Code **66062**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/10/2018

I CAN ONLY HOPE THE KS CORP COMM HOLDS THERE FEET TO THE FIRE. WHAT HAPPENED TO THE WINDFALL THEY RECEIVED FROM THE FEDERAL CORP TAX CUTS. I HAVE BEEN EXPECTING REBATES OR RATE CUTS AS A FAIR SHARE. SAME WITH KS TAX'S. SALES TAX WITH THE HIGHEST IN THE NATION AND IS THE HIGHEST ON FOOD. PROPERTY TAX THRU THE ROOF IN OLATHE I AM VENTING. THANKS

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109798**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JAMES D BOOTON	Home Phone (913)837-2112	Cell Phone
Business	Work Phone	ext
Street Address 25855 MISSION BELLEVIEW	Fax #	
Mailing Address	Email Address	
City LOUISBURG		
State KS	Zip Code 66053	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

I FULLY UNDERSTAND THAT A CORPORATION MUST HAVE REVENUE TO CONTINUE TO OPERATE. HOWEVER, STAGNATE WAGES, NO INCREASE IN SOCIAL SECURITY INCOME, INCREASED TAXES AND OVERALL INCREASED LIVING EXPENSES HAS CONTRIBUTED TO A POOR ECONOMY FOR THE AVERAGE FAMILY. BOTH PARENTS ARE HAVING TO WORK TO SUPPORT A FAMILY NOW. I FEEL THAT IT IS A POOR TIME FOR KCPL TO ASK FOR ANOTHER INCREASE. IN VIEW OF THE FACT THAT WE ARE ALL HAVING TO TIGHTEN OUR BELTS, I HOPE THE KANSAS CORPORATION COMMISSION WILL REVIEW THIS REQUEST BEARING IN MIND THE EFFECT AN INCREASE WILL HAVE ON THE CUSTOMERS OF KANSAS CITY POWER LIGHT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109800**
Date Filed **08/10/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name MRS. ARNOLD RENTZ	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 28280 HOSPITAL DR	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018 SEE ATTACHED LETTER



Just a Note

I got the notice in the mail of the Public Hearing and Comment Period. Because of the location and hour I will not be able to attend. So I am writing you to voice my comments. My husband was a pipe fitter and worked on most of the power plants in the KC area and helped build both units at LeCygne. So I know the expense to keep these running. And I understand rate increases are necessary to fund repairs and updates.

But this is my concern. I am a widow on a fixed income. If we do get an increase in



Just a Note

social security it is usually swallowed up
by an increase in Medicare premiums.

Because of health reasons I can not get a
part-time job to help with living expenses.

Have you given any consideration to a
lower increase in rates to us older
customers? It would be greatly appreciated.

Mrs. Arnold Rente

28280 Hospital Dr.

Shelby MS 38671

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109801**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CATHERINE LITTLE	Home Phone (913)205-4772	Cell Phone
Business	Work Phone	ext
Street Address 404 W MERIWOOD LANE	Fax #	
Mailing Address	Email Address KSMOMTO2@GMAIL.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018 PLEASE DO NOT GRANT THE ORIGINAL REQUEST OF 26.2M. WE PAY KCPL ENOUGH. IF THERE HAS TO BE AN INCREASE, THEN IT SHOULD BE BASED UPON THE MERGER DISCOUNT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109802**

Date Filed **08/10/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MICHAEL COTTRELL**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **405 W MERIWOOD LN**

Fax #

Mailing Address

Email Address

City **EDGERTON**

State **KS** Zip Code **66021**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109804**
Date Filed **08/10/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOHN CROAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LANE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

MR. CROAN IS ON SOCIAL SECURITY AND HIS WIFE IS DISABLED AND HAS A LOT OF DOCTOR APPOINTMENTS. MR. CROAN STATED HE DOES NOT UNDERSTAND WHY THE COMPANY NEEDS A RATE INCREASE WHEN THEY WERE SOLD OUT TO SOMEONE ELSE. HE STATED THERE IS NO WAY HE CAN COME UP WITH THE EXTRA MONEY AS HE ALREADY PAYS ABOUT \$300 A MONTH ON THE ELECTRIC BILL. HE DOES NOT KNOW WHAT HE IS GOING TO DO IF THE RATES GO UP.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109805**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DAVID J ISAACS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 9249 LOWELL AVE	Fax #	
Mailing Address	Email Address SWEDE700@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018

WHILE I FULLY ACKNOWLEDGE THAT THE TAX CUTS AND JOBS ACT MAY HAVE DECREASED KCPL'S REVENUE REQUIREMENT, I FULLY OPPOSE MAKING UP THAT DIFFERENCE FROM THE RESIDENTIAL HOMEOWNERS. CONSIDERING THAT THE COMMERCIAL PROPERTY OWNERS HAVE HAD THEIR RATES DECREASED IN RECENT YEARS, I SUGGEST THAT YOU RECOUP THOSE COSTS FROM THEM, CONSIDERING THE HIGHER FREQUENCY OF POWER THAT THEY USE. THOSE THAT USE THE MOST SHOULD PAY A HIGHER RATE BECAUSE OTHERWISE THERE IS NO INCENTIVE FOR THEM TO REDUCE THEIR USAGE AND WE, AS RESIDENTIAL HOMEOWNERS WILL CONTINUE TO BEAR THE BRUNT OF THEIR POOR PRACTICE. THAT, PLUS THE INCREASED BURDEN OF HIGHER PROPERTY TAXES IN OUR REGION MAKE IT FAR TOO DIFFICULT TO TAKE ON THOSE ADDITIONAL RATE INCREASES IN OUR CURRENT FINANCIAL STATE AND THEREFORE, I EMPHATICALLY SUGGEST THAT THE KANSAS CORPORATION COMMISSION DENY THE RATE INCREASE REQUESTED BY KCPL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109806**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name HEATHER NORTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 9216 W 101ST STREET	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109807**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ANGIE BREWER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109808**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name STEPHANIE FORD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109809**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LINDA L MCGUIRE	Home Phone (913)215-1706	Cell Phone
Business	Work Phone	ext
Street Address 200 W. MCDONALD	Fax #	
Mailing Address	Email Address MCGUIRELL@USD231.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109810**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DONNA A HUFFMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 513 HEATHER KNOLL CIRCLE	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
 1500 SW Arrowhead Road
 Topeka, KS 66604-4027
 (785) 271-3100

Complaint ID **109811**
 Date Filed **08/10/2018**
 Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TY BRYANT	Home Phone	Cell Phone
Business	Work Phone	Ext Fax #
Street Address	Email Address TYMARBRY@GMAIL.COM	
Mailing Address	Special Instructions	
City MERRIAM		
State KS Zip Code 6 6204		

Contacts

No Contacts Exist

Complaint Coding

Not Applicable										Dollars KCC
Company ID	Complaint Code	Complaint Type	Company Resolution	Complaint Closed	Violation/Concern	Issue	Dispute Explanation	Disputed Dollars	Saved Consumer	

Docket Opinion

Compan y KCPE	Docket Number 18-KCPE-480-RTS	Consumer Opinion o	Number of Petitions/
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KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109811**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Narrative

08/10/2018 KCPL WANTS TO INCREASE RATES BECAUSE THEY UPDATED A BILLING SYSTEM AND TO PROVIDE RELIABLE SERVICE, ETC. YET THEY SHOULD BE MAKING RECORD PROFITS CONSIDERING THE TRUMP TAX CUTS, AND THIS MERGER MAKES THEM EVEN LARGER AND MORE POWERFUL. I THINK THEIR PROPOSAL IS B.....T AND IF THEY SHOULD BE MORE TRANSPARENT WITH ITS CUSTOMERS. KCPL NEEDS TO RELEASE THEIR TAXES FROM THE LAST 3YRS SO WE CAN HAVE A BETTER UNDERSTANDING OF THEIR COST TO OPERATE VS INCOME. NO ONE LIKES A GREEDY A.....E KCPL

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109812**

Date Filed **08/10/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MELISSA A ALLYN**

Home Phone **(913)235-4524**

Cell Phone

Business

Work Phone

ext

Street Address **502 W. NELSON STREET**

Fax #

Mailing Address

Email Address **MELISSA.ALLYN@OUTLOOK.COM**

City **EDGERTON**

State **KS** Zip Code **66021**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109813**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARCIA MCGUIRE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address MCGUIRE.MARCIA@GMAIL.COM	
City EDGERTON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109814**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ELISHA SMITH**

Home Phone **(913)289-8321**

Cell Phone

Business

Work Phone

ext

Street Address **12591 S. CONSTANCE ST.**

Fax #

Mailing Address

Email Address **DTHEOPLIS1@GMAIL.COM**

City **OLATHE**

State **KS**

Zip Code **66062**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109815**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JEFFERY D RUTLEDGE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 909 W 2ND STREET	Fax #	
Mailing Address	Email Address SUE.RUTLEDGE@YAHOO.COM	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109816**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KARIE GERDES	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109817**
Date Filed **08/10/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROCHELLE LORIMOR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 1948 E LINDENWOOD CIR	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/10/2018 DECIDING TO MERGE WITH ANOTHER COMPANY DOES NOT GIVE THE RIGHT TO RAISE PRICES SO MUCH AT ONE TIME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109818**
Date Filed **08/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHIRLEY KOCH	Home Phone (913)671-8866	Cell Phone
Business	Work Phone	ext
Street Address 5516 FAIRWAY RD.	Fax #	
Mailing Address	Email Address EDIN235@GMAIL.COM	
City MISSION		
State KS	Zip Code 66205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/11/2018 THE INCREASE OF 4.5 IS TOO LARGE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109819**
Date Filed **08/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name REBECCA LIND	Home Phone (913)882-6571	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State KS	Zip Code 66021	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109820**
Date Filed **08/11/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BRIAN CORBIN	Home Phone (913)314-7398	Cell Phone
Business	Work Phone	ext
Street Address 8743 STEARNS AVE	Fax #	
Mailing Address	Email Address BRNCRBN86@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/11/2018

THIS IS RIDICULOUS. A COMPANY THAT PULLS IN 2.2 BILLION CAN EASILY HANDLE THE 160 MILLION OF MERGER EXPENSES. CONSIDERING THE MERGER WILL RECUPERATE THOSE COSTS IN SHORT ENOUGH TIME THAT THEY WILL BARELY NOTICE THE HIT, THIS IS NOTHING MORE THAN AN ATTEMPT BY A MONOPOLY TO PUSH EXCESSIVE INCREASES ON TO CUSTOMERS. CONSIDERING THAT THE PUBLIC WILL GET NOTHING IN RETURN FROM THE RATE INCREASE AND THAT THE COMPANY WILL CLEARLY CONTINUE TO THRIVE WITHOUT THE EXTRA REVENUE THIS RATE HIKE SHOULD OBVIOUSLY NOT HAPPEN. ANY GOVERNMENT OFFICIAL THAT FEELS OTHERWISE CLEARLY DOESN'T HAVE THE PEOPLES BEST INTERESTS AT HEART.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109821**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GREG STEPHENS	Home Phone (785)819-6887	Cell Phone
Business	Work Phone	ext
Street Address 842 S. 10TH	Fax #	
Mailing Address	Email Address GREGS3@COX.NET	
City SALINA		
State KS	Zip Code 67401	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018

AS A LANDLORD I AM VERY STRONGLY OPPOSED TO THE DEMAND CHARGE IDEA. I PAY SOME BILLS FOR MY TENANTS BECAUSE THEY ARE LOW INCOME. I FEEL THIS WOULD PENALIZE ME.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109822**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LIZ ATKINSON	Home Phone (913)831-3762	Cell Phone
Business	Work Phone	ext
Street Address 4406 W. 72ND. ST	Fax #	
Mailing Address	Email Address BLACK-BIRD1@ATT.NET	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018

UNFORTUNATELY, I HAVE A PREVIOUS COMMITMENT THAT I AM UNABLE TO RESCHEDULE FOR YOUR PUBLIC HEARING ON 082318. SO, HERE COMES MY TWO CENTS WORTH CONCERNING THE PROPOSED KCPL RATE HIKE. I AM 69 YEARS OLD AND ON SS; WHICH YOU MAY OR MAY NOT BE AWARE OF PERSONALLY, DOESN'T GO FAR THESE DAYS. THE TAX CUT LAW ENACTED THIS PAST DECEMBER NETTED AN ADDITIONAL 8.10 ON MY SS CHECK. ACCORDING TO THE CONGRESSIONAL BUDGET OFFICE A NONPARTISAN AGENCY WITHIN THE LEGISLATIVE BRANCH OF THE GOVERNMENT THIS NEW LAW WILL ADD AN ADDITIONAL 1.8 TRILLION TO THE DEFICIT BY 2028. IF AN EFFORT IS MADE TO BALANCE AN ALREADY FAILING BUDGET, REGARDLESS OF THE CONTROLLING PARTY, THE MONEY WILL HAVE TO COME FROM SOMEWHERE; I.E. THE TAXPAYERS. KEEP THIS IN MIND AS YOU READ ON. ON A PERSONAL NOTE, I AVERAGE PAY BUDGET BILLING MY KCPL MONTHLY BILL. I RECEIVED A LETTER FROM THEM THIS PAST WEEK INDICATING MY MONTHLY PAYMENT WILL INCREASE. NO FURTHER INFORMATION WAS GIVEN, SO I HAD TO CALL TO GET DETAILS. BY THE TIME I GOT THROUGH TO A HUMAN, I WAS INFORMED THAT MY CURRENT MONTHLY PAYMENT OF 67 WILL JUMP TO 97. I WAS SPEECHLESS. UPON QUESTIONING THE REASONING BEHIND THIS, I WAS TOLD IT WAS DUE TO USAGE. WELL, DUH...WHEN MOTHER NATURE GIVES US SNOW ON EASTER SUNDAY AND THEN MORPHS INTO BLAZING HEAT IN MAY THAT HASN'T YET SUBSIDED THAT IS TO BE EXPECTED. I WAS THEN GIVEN 'HELPFUL HINTS' WHICH WAS APPRECIATED ON THE BEST WAY TO CONSERVE ENERGY: THERMOSTAT SETTING I GO BETWEEN 77-78 WITH FANS IN EVERY ROOM - CLOSING BLINDS, ETC...ALL OF WHICH I DO. I COULD ELABORATE FURTHER, BUT YOU GET THE IDEA. I KNOW WHAT TO DO! I FEEL THAT KCPL IS TAKING FULL ADVANTAGE OF THE SITUATION AS A RESULT OF THE EARLY SUMMER BY INCREASING MONTHLY PAYMENTS FOR THOSE OF US WHO AVERAGE PAY. I CANNOT COMMENT ON THOSE WHO DO NOT UTILIZE THE AVERAGE PAY OPTION. THE DILEMMA ALL CUSTOMERS FACE IS THE FACT THAT KCPL HAS THE MONOPOLY. IT'S NOT LIKE BUYING A CAR OR SHOPPING FOR A NEW APPLIANCE WHERE SEVERAL OPTIONS ARE READILY

08/12/2018

AVAILABLE. SINCE MAY OF 2017, I HAVE LOST MY POWER FIVE TIMES. ACTUALLY SINCE I STARTED KEEPING TRACK IN 2015, I'VE LOST POWER EIGHT TIMES; INCLUDING CHRISTMAS DAY 2015. THIS NUMBER INCLUDES THE AFORE MENTIONED 2017 OUTAGES. THE MOST RECENT OUTAGE OCCURRED ON 073018. SO, AM I SAFE IN ASSUMING, IF APPROVED, THIS RATE HIKE WILL BE USED TO IMPROVE THE SERVICE PROVIDED BY KCPL? AGAIN ON A PERSONAL NOTE, IF THIS RATE INCREASE DOES PASS, I WILL BE HOLDING MY BREATH TO SEE HOW MUCH WILL BE ADDED TO MY 30 MONTHLY INCREASE. I DON'T KNOW WHAT KIND OF A RESPONSE YOU WILL RECEIVE CONCERNING THIS ISSUE, BUT SPEAKING FOR MYSELF AND MOST LIKELY OTHER SENIORS WHO MAY OR MAY NOT ENGAGE, THIS PROPOSED INCREASE WILL ONLY FURTHER COMPROMISE PERSONAL BUDGETS. I HOPE YOU WILL TAKE INTO CONSIDERATION MY COMMENTS AND THINK LONG AND HARD ABOUT YOUR DECISION TO GRANT THIS INCREASE. I TRULY HOPE YOU WILL VOTE IT DOWN. THANKS FOR YOUR TIME. LIZ ATKINSON

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109823**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ERNIE L HINKLE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018

I OPPOSE THE REQUESTED RATE INCREASE, PLEASE DO NOT GRANT THIS INCREASE. KCPL RECEIVED A SUBSTANTIAL PER KILOWATT INCREASE LAST YEAR WHICH, OF COURSE, HAS RESULTED IN HIGHER UTILITY BILLS FOR EVERYONE. PERSONALLY OUR USAGE HAS NOT INCREASED ACCORDINGLY BUT WE ARE NOTICING A MUCH HIGHER CHARGE THIS SUMMER THAN LAST SUMMER. NOT BECAUSE WE ARE USING MORE BUT BECAUSE OF THE INCREASE IN COSTS. THE QUESTION SHOULD BE WHY AN INCREASE IS NEEDED BECAUSE OF THE MERGER OF KCPL AND WESTSTAR. BOTH COMPANIES HAVE GAINED APPROVAL FOR RATE INCREASES OVER THE LAST SEVERAL YEARS FOR INFRASTRUCTURE IMPROVEMENTS AND TO COVER COST OF DELIVERY ABOVE THE NORMAL. THIS PRESENTS A BURDEN, ESPECIALLY TO THOSE ON A FIXED INCOME AND THE MIDDLE INCOME FAMILIES WHO DON'T QUALIFY FOR ASSISTANCE PROGRAMS. THE 4.5 RATE INCREASE IS MORE THAN MOST HOUSEHOLDS RECEIVE A YEAR IN COST OF LIVING. ANOTHER CONCERN, WHY IS COMMERCIAL CUSTOMERS RECEIVING A REDUCTION? WHERE IS THE JUSTIFICATION FOR HOUSEHOLDS TO PAY MORE WHEN COMMERCIAL USERS PAY LESS? IT IS VERY FRUSTRATING TO WALK INTO A BIG BOX STORE AND SEE THAT IT IS BRILLIANTLY LIGHTED WHILE THE AVERAGE HOME OWNER IS TRYING TO CONSERVE ENERGY. REPORTED IN A LOCAL PAPER RECENTLY, IT SAID KCPL PLANS TO BOOST THEIR ELECTRIC REVENUE BY 19.5 MILLION IN 2019, THE EXTRA FUNDS GOING TOWARDS CAPITAL PROJECTS INCLUDING ALTERNATIVE ENERGY SOURCING, UPDATING THE COMPANY BILLING SYSTEM AND EXPANDING THE NUMBER OF ELECTRIC VEHICLE CHARGING STATIONS IN THE AREA. KCPL INSTALLED ELECTRIC CAR CHARGING STATIONS IN A MULTITUDE OF LOCATIONS IN THE PAST COUPLE OF YEARS. THE PREMISES BEING THAT THEY WERE 'FREE' COMPANIES PAID FOR INSTALLATION FOR THE FIRST TWO YEARS AND THEN THE CUSTOMER WOULD PAY ACCORDING TO USAGE. PART OF THIS RATE HIKE IS FOR SERVICES THE AVERAGE CONSUMER WILL NOT BEING USING. THE CLEAN ENERGY BUSINESS COUNCIL REPORTED 'KANSAS HAD SOME OF THE LOWEST ELECTRICITY RATES IN THE COUNTRY A DECADE AGO, BUT TODAY OUR PRICES ARE HIGHER THAN OUR NEIGHBORING

08/12/2018

STATES. WERE EVEN HIGHER THAN THE NATIONAL AVERAGE OF ALL STATES. IN FACT, IF YOURE A KANSAS CITY POWER AND LIGHT CUSTOMER, YOUR BILL INCREASED 88.6 PERCENT FROM 2007 TO 2016. WESTAR NORTH CUSTOMERS SAW A 60-PERCENT INCREASE AND WESTAR SOUTH CUSTOMERS SAW A 43-PERCENT INCREASE FROM 2009-16, ACCORDING TO KANSAS CONSUMER UTILITY REVIEW BOARD.' THE GOAL OF THE UTILITY COMPANIES IS TO INCREASE THEIR PROFITS AND PROVIDE DIVIDENDS TO SHAREHOLDERS. THIS IS MORE LIKELY THE DRIVING FACTOR FOR RATE INCREASES AND NOT NECESSARILY A DOCUMENTED NEED TO DELIVER SERVICES ESPECIALLY TO HOUSEHOLDS. WE ARE AGAINST THIS INCREASE FOR THE ABOVE REASONS AND MANY MORE NOT LISTED FOR SAKE OF BREVITY. SINCERELY, ERNIE AND JANICE HINKLE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109824**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018 ENOUGH WITH THE RATE INCREASES! THEY GOT A SIGNIFICANT INCREASE LAST YEAR. THEY DON'T NEED ANOTHER ONE!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109825**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018

I OPPOSE THIS REQUEST BY KCPL BECAUSE THEY ARE GOING TO BE ACQUIRED BY WESTAR ENERGY, SO WHY RAISE THE RATES ACCORDING TO THE PRE-MERGER REQUEST? POST-MERGER THIS COMPANY WILL MONOPOLIZE THE ENERGY INDUSTRY IN KANSAS AND MISSOURI AND CONSUMERS DO NOT HAVE THE CHOICE TO GET ENERGY FROM A DIFFERENT COMPANY. ANOTHER REASON TO OPPOSE IS CONSUMERS SHOULD NOT BE SADDLED WITH ANY DEPRECIATION OR INFLATION FLUCTUATIONS THAT WOULD CAUSE LOWER PROFITS. THE COST OF LIVING IS ALREADY HIGH IN THE JOHNSON COUNTY AREA AND CONSUMERS ARE BURDENED ENOUGH. UNLESS WAGES INCREASE, KCPL AND WESTAR SHOULD NOT BE ALLOWED TO INCREASE THE ELECTRIC RATES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **109826**
Date Filed **08/12/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/12/2018

I DO NOT SUPPORT THE RATE INCREASE. UTILITY COMPANIES ACROSS THE UNITED STATES ARE DECREASING RESIDENTIAL RATES BECAUSE OF THE TAX CUT AND JOBS ACT OF DECEMBER 2017, NOT INCREASING RATES. ACROSS THE COUNTY, THE UNADJUSTED 12-MONTHS ENDED JULY 2018 ELECTRICITY COMPONENT OF THE CONSUMER PRICE INDEX DECLINED BY 0.8 OVER THE YEAR. MANY KANSANS CANNOT AFFORD A RATE INCREASE. THE 4.5 PROPOSED UTILITY RATE INCREASE IS FASTER THAN THE REAL AVERAGE HOURLY EARNINGS OVER-THE-YEAR DECLINE OF 0.2 IN JULY 2018, ACCORDING TO THE BUREAU OF LABOR STATISTICS. THE TARIFF INCREASE, LOW CROP PRICES AND INCREASING UTILITY RATES ARE A TRIFECTA OF TROUBLE FOR KANSANS IN THE AGRICULTURAL SECTOR. THE 4.5 ELECTRIC RATE INCREASE WILL MAKE IT HARDER TO AFFORD WHEN THE PAYCHECK OF KANSANS DOES NOT INCREASE AT THE SAME PACE AS THE ELECTRIC RATES. [HTTPS:WWW.BLS.GOVNEWS.RELEASEREALER.T01.HTM](https://www.bls.gov/news.release/realer.t01.htm)
[HTTPS:WWW.BLS.GOVNEWS.RELEASECPI.NR0.HTM](https://www.bls.gov/news.release/cpi.nr0.htm)

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109827**

Date Filed **08/13/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PETER BENSON	Home Phone	Cell Phone
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City OVERLAND PARK		
State KS	Zip Code 66223	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/13/2018 I AM OPPOSED TO THE INCREASED RATE PROPOSAL

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109830**

Date Filed **08/13/2018**

Investigator **SYSTEM**

Account Information

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Notified KCC by **H**

Consumer Class **R**

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State **KS**

Zip Code **66212**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/13/2018

ENOUGH IS ENOUGH. THE CHARGES PER KILOWATT IS GETTING OUTRAGEOUS. 4.5 PERCENT INCREASE IS OUTRAGEOUS. LOOKS LIKE DIVIDEND INCREASE ALONG WITH CEO AND REST OF EMPLOYEES PAY INCREASE. NO INCREASE. PERIOD.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109831**
Date Filed **08/13/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/13/2018

THE CONTINUAL RATE INCREASES PROVIDED TO KCPL AND OTHER UTILITIES HAS OUTPACED INFLATION FOR YEARS. THE RATE INCREASES COINCIDENTALLY COME DURING A TIME OF ACQUISITION AND GROWTH. RESIDENTS ARE SEEING THE UTILITIES INCREASE SIGNIFICANTLY, WHILE PAYCHECKS ARE NOT INCREASING AT THE SAME SPEEDS. THIS PUTS A TREMENDOUS BURDEN ON CUSTOMERS FOR A SERVICE THAT IS A NECESSITY. KCPL HAS REQUESTED RATE INCREASES AT LEAST 8 TIMES IN THE PAST 12 YEARS. IN FACT, IN 2016 WHEN THE MERGER OF WESTAR AND GREAT PLAINSKCPL WAS FIRST DISCUSSED - IT WAS MENTIONED BY THE GREAT PLAINS CEO THAT THIS MERGER WAS NECESSARY TO KEEP RATES DOWN. IT HAS DONE QUITE THE OPPOSITE! A FEW EXAMPLES: IN 2015, RATES WERE INCREASED BY 11.7 12MO ON AVERAGE. IN 2016, THE RATE INCREASE OF 7.5 WAS REQUESTED FOR: NEEDED TO RECOVER MONEY SPENT UPGRADING THE COMPANYS INFRASTRUCTURE, ADDING REGIONAL TRANSMISSION LINES, AND COMPLYING WITH ENVIRONMENTAL AND CYBERSECURITY MANDATES. THE NEW 2018 RATE INCREASE IS FOR: NEW CUSTOMER INFORMATION SYSTEM, PLANT AND INFRASTRUCTURE INVESTMENTS AND DEPRECIATION EXPENSES. WHY NOT HAVE EXISTING CUSTOMERS VOTE TO DETERMINE IF THE EXISTING CUSTOMER INFORMATION SYSTEM IS SUFFICIENT? WHY MAKE CUSTOMERS PAY FOR THE INFRASTRUCTURE IMPROVEMENTS INSTEAD OF THE SIGNIFICANT REVENUE INCREASES GREAT PLAINS HAS SEEN?

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109832**
Date Filed **08/13/2018**
Investigator **SYSTEM**

Account Information

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City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/13/2018

ENOUGH! THERE ARE A BUNCH OF HIDDEN THINGS IN THIS DOCKET WHICH I DO NOT HAVE ENOUGH SPACE TO COMMENT ON. BUT BRIEFLY THE MAJORITY OF THIS IS GOING TO THE SHARE HOLDERS. SOME OF IT IS GOING TO PAY FOR ELECTRIC CAR CHARGERS AND SUBSIDIZED POWER TO CHARGE THE CARS. SOME OF IT GOING TO THE FAILED WIND FARM; SHOULDN'T HAVE BEEN BUILT IF IT WASN'T PROFITABLE. THE ONLY REASON IT WAS BUILT IS BECAUSE OF THE GOVERNMENT SUBSIDIES. NO ONE WOULD HAVE TOUCHED IT OTHERWISE BECAUSE IT'S A HORRIBLE INVESTMENT. WIND POWER IS NOT MARKET-COMPETITIVE. WE HAVE HAD OUR RATES INCREASE EVERY OTHER YEAR FOR PAST 6-8 YEARS. THIS HAS TO STOP. THIS COMPANY NEEDS TO BE AUDITED AND THIS DOCKET NEEDS TO BE TURNED DOWN. ALL THIS DOCKET IS DOING IS MAKING CUSTOMER PAY FOR THE COMPANIES EXTREMELY POOR INVESTMENTS AND DECISIONS. IF THEIR SHARE HOLDERS HAD A CLUE THEY WOULDN'T HAVE BUILT A 500M WIND FARM THAT ISN'T MARKET COMPETITIVE 7.4X THE COST PER KILOWATT. SO WE THE PEOPLE PAID FOR THE WIND FARM TWICE! ONCE THROUGH GOVERNMENT SUBSIDIES AND NOW AGAIN BECAUSE IT ISN'T MARKET-COMPETITIVE. AND IT ONLY PROVIDED 4-5 OF OUR POWER. IN NO WAY SHOULD THE GENERAL MASSES BE SUBSIDIZING PEOPLE WHO ARE PURCHASING ELECTRIC CARS. THE COSTS SHOULD BE ENTIRELY ON THE OWNERS OF THE CARS. AND THIS IS THE PROBLEM WITH PUBLIC COMPANIES; THEY EXPECT YEAR AFTER YEAR OF INCREASING UNREALISTIC PROFITS. WHICH MIGHT BE POSSIBLE BUT IT'S NEVER SUSTAINABLE AND NOT WITH THE DECISIONS THEY ARE MAKING. AND NOW WHEN THE COMPANY MAKES HORRIBLE DECISIONS THE CUSTOMER IS BAILING THEM OUT. WHY DON'T WE ALLOW FOR COMPETITION FOR ELECTRIC COMPANIES? IT'S A MONOPOLY WHERE I LIVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109838**
Date Filed **08/13/2018**
Investigator **SYSTEM**

Account Information

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City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109841**
Date Filed **08/13/2018**
Investigator **SYSTEM**

Account Information

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Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/13/2018

I OPPOSE THE REQUESTED RATE INCREASE, PLEASE DO NOT GRANT THIS INCREASE. KCPL RECEIVED A SUBSTANTIAL PER KILOWATT INCREASE LAST YEAR WHICH, OF COURSE, HAS RESULTED IN HIGHER UTILITY BILLS FOR EVERYONE. PERSONALLY, OUR USAGE HAS NOT INCREASED ACCORDINGLY BUT WE ARE NOTICING A MUCH HIGHER CHARGE THIS SUMMER THAN LAST SUMMER. NOT BECAUSE WE ARE USING MORE BUT BECAUSE OF THE INCREASE IN COSTS. THE QUESTION SHOULD BE WHY AN INCREASE IS NEEDED BECAUSE OF THE MERGER OF KCPL AND WESTSTAR. BOTH COMPANIES HAVE GAINED APPROVAL FOR RATE INCREASES OVER THE LAST SEVERAL YEARS FOR INFRASTRUCTURE IMPROVEMENTS AND TO COVER THE COST OF DELIVERY ABOVE THE NORMAL. THIS PRESENTS A BURDEN, ESPECIALLY TO THOSE ON A FIXED INCOME AND THE MIDDLE-INCOME FAMILIES WHO DON'T QUALIFY FOR ASSISTANCE PROGRAMS. THE 4.5 RATE INCREASE IS MORE THAN MOST HOUSEHOLDS RECEIVE A YEAR IN THE COST OF LIVING. ANOTHER CONCERN, WHY ARE COMMERCIAL CUSTOMERS RECEIVING A REDUCTION? WHERE IS THE JUSTIFICATION FOR HOUSEHOLDS TO PAY MORE WHEN COMMERCIAL USERS PAY LESS? IT IS VERY FRUSTRATING TO WALK INTO A BIG BOX STORE AND SEE THAT IT IS BRILLIANTLY LIGHTED WHILE THE AVERAGE HOMEOWNER IS TRYING TO CONSERVE ENERGY. REPORTED IN A LOCAL MO PAPER RECENTLY, IT SAID KCPL PLANS TO BOOST THEIR ELECTRIC REVENUE BY 19.5 MILLION IN 2019, THE EXTRA FUNDS GOING TOWARDS CAPITAL PROJECTS INCLUDING ALTERNATIVE ENERGY SOURCING, UPDATING THE COMPANY BILLING SYSTEM AND EXPANDING THE NUMBER OF ELECTRIC VEHICLE CHARGING STATIONS IN THE AREA. KCPL INSTALLED ELECTRIC CAR CHARGING STATIONS IN A MULTITUDE OF LOCATIONS IN THE PAST COUPLE OF YEARS. THE PREMISES BEING THAT THEY WERE 'FREE' AND MOST COMPANIES BOUGHT INTO THE PLAN. LATER I LEARNED THE COMPANIES PAID FOR INSTALLATION AND ELECTRIC WAS FOR THE FIRST TWO YEARS AND THEN THE CUSTOMER WOULD PAY ACCORDING TO USAGE. PART OF THIS RATE HIKE IS FOR SERVICES THE AVERAGE CONSUMER WILL NOT BE USING. THE CLEAN ENERGY BUSINESS COUNCIL REPORTED 'KANSAS HAD SOME OF THE LOWEST ELECTRICITY

08/13/2018

RATES IN THE COUNTRY A DECADE AGO, BUT TODAY OUR PRICES ARE HIGHER THAN OUR NEIGHBORING STATES. WERE EVEN HIGHER THAN THE NATIONAL AVERAGE OF ALL STATES. IN FACT, IF YOU'RE A KANSAS CITY POWER AND LIGHT CUSTOMER, YOUR BILL INCREASED 88.6 PERCENT FROM 2007 TO 2016. WESTAR NORTH CUSTOMERS SAW A 60-PERCENT INCREASE AND WESTAR SOUTH CUSTOMERS SAW A 43-PERCENT INCREASE FROM 2009-16, ACCORDING TO KANSAS CONSUMER UTILITY REVIEW BOARD.' THE GOAL OF THE UTILITY COMPANIES IS TO INCREASE THEIR PROFITS AND PROVIDE DIVIDENDS TO SHAREHOLDERS. THIS IS MORE LIKELY THE DRIVING FACTOR FOR RATE INCREASES AND NOT NECESSARILY A DOCUMENTED NEED TO DELIVER SERVICES ESPECIALLY TO HOUSEHOLDS. WE ARE AGAINST THIS INCREASE FOR THE ABOVE REASONS AND MANY MORE NOT LISTED FOR SAKE OF BREVITY. THANKS FOR ALL THE INPUT AND HELP IN REVIEWING THIS RATE INCREASE, IT WILL HAVE AN EFFECT ON ALL OF US!

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **109845**
Date Filed **08/13/2018**
Investigator **SYSTEM**

Account Information

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City SHAWNEE		
State KS	Zip Code 66216	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/13/2018

SOME CONSIDERATION HAS TO BE GIVEN TO THOSE OF US SENIOR CITIZENS WHO CAN NOT KEEP UP WITH INCREASES ON EVERYTHING, WHEN OUR SOCIAL SECURITY CHECKS ARE NOT INCREASED ACCORDINGLY. I SIMPLY CAN NOT AFFORD TO PAY ANYMORE EACH MONTH THAN I AM PAYING NOW.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109846**
Date Filed **08/14/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/14/2018

ENOUGH IS ENOUGH... FROM 1990-2003 THERE WERE 2 RATE INCREASES FROM 2004-2016 THERE HAVE BEEN 7 RATE INCREASES WITH ANOTHER PENDING. EVERY UTILITY HAS INCREASED PRICING IN RECENT YEARS, AT WHAT POINT WILL THESE PRICE INCREASES BECOME DEBILITATING TO THE AVERAGE PERSON. STUDIES SHOW THE AVERAGE PERSON'S INCOME IS NOT INCREASING AT THE SAME RATE AS ALL OTHER EXPENSES. WITH NO OPTION FOR THE PUBLIC TO CHANGE UTILITY PROVIDERS TO GET BETTER RATES THE COMMISSION HAS A RESPONSIBILITY TO KEEP RATE INCREASES REASONABLE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109847**
Date Filed **08/14/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
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Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LOUISBURG		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/14/2018

I'M VERY MUCH OPPOSED TO RATE INCREASE. I HAVE BEEN A CONSUMER FOR 30 YEARS AND HAVE YET TO SEE ANY MAINTENANCE OTHER THAN STORM DAMAGE. ANY WORK COMPLETED WAS PAID FOR BY CONSUMER. ANY NEW CONSTRUCTION IS PICKED BY THE DEVELOPER. ANY ROAD IMPROVEMENTS IS MOVED AT CITY AND STATE EXPENSE. LAST TIME THEY RECEIVED A 10% INCREASE DIVIDEND.
I CAN NOT AFFORD ANOTHER RATE INCREASE THAT IS BLATANTLY DISREGARDING ITS' CONSUMERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **109848**
Date Filed **08/14/2018**
Investigator **SYSTEM**

Account Information

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City LEAWOOD		
State KS	Zip Code 66224	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/14/2018

THE UNABATED INCREASE IN ELECTRIC RATES IS RIDICULOUS. MY SUMMER BILLS APPROACH 1,000 A MONTH WHICH IS MORE THAN MY FIRST MORTGAGE! IT MAKES NO SENSE WHY RATES GREATLY EXCEED INFLATION AND GO UP CONSTANTLY. WHEN YOU CONSIDER THE ADDITIONAL LOCAL TAXES THAT GO UP WHICH INCREASE AS WELL IT IS REALLY A BIG MONEY GRAB FROM A CAPTIVE CLIENTELE WITH NO COMPETITIVE OPTIONS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109851**
Date Filed **08/14/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CLAUDE D RINCK SR	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MISSION		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/14/2018

I REALIZE YOUR CORPORATION IS A FOR PROFIT ENTITY, AND THAT WORKING CAPITAL IS ESSENTIAL TO THE OPERATION, BUT----- WE LIVE ON A FIXED INCOME THAT IS BARELY ENOUGH TO PROVIDE FOOD, MEDICINE, SHELTER, AND LITTLE ELSE. WE DON'T HAVE THE LUXURY OF TELLING OUR 'BOSSES' THEY NEED TO GIVE US A LITTLE RELIEF IN THE WAY OF A SUBSTANTIAL RAISE. WE ALSO DON'T HAVE THE LUXURY OF TELLING THE FOOD MARKET TO QUIT RAISING PRICES OF FOOD AND CAUSING US TO FORGO WHAT LITTLE LUXURY OF ENTERTAINMENT WE HAVE. PLEASE CONSIDER OUR PLIGHT OF HAVING TO PAY A CONSIDERABLE ADDITIONAL CHUNK OF OUR INCOME FOR ELECTRIC POWER TO KEEP US WARM OR COOL AND THE POWER TO OPERATE OUR ESSENTIAL APPLIANCES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109853**
Date Filed **08/14/2018**
Investigator **SBOYD**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name LINDA MASSOOD	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LEAWOOD		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	1

Narrative

08/14/2018

- * MS. MASSOOD IS NOT HAPPY WITH KCPL OR THE COMMISSION.
- * SHE DOESN'T BELIEVE THAT KCPL NEEDS YET ANOTHER RATE INCREASE, AND DOESN'T THINK THAT THE COMMISSION SHOULD KEEP ALLOWING THE COMPANY TO FILE FOR HIGHER RATES EVERY YEAR OR TWO.
- * THE RATES ARE TOO HIGH ALREADY. HER AVG PAY JUST CHANGED FROM \$181 TO \$249. THERE ARE ONLY TWO PEOPLE IN HER HOUSEHOLD. THEY ARE 77 AND 91 YEARS OLD AND DO THEIR BEST TO CONSERVE ENERGY. THE AC UNIT IS ONLY 5 YEARS OLD, YET THEIR BILLS ARE GETTING TO BE QUITE A BURDEN.
- * MS. MASSOOD IS ALSO CONCERNED ABOUT OTHER PEOPLE. YOUNG PEOPLE HAVE TO WORK TWO JOBS JUST TO KEEP UP WITH UTILITY BILLS AND SHE DOESN'T KNOW HOW PEOPLE WHO HAVE ONLY SOCIAL SECURITY INCOME CAN SURVIVE?
- * MS. MASSOOD WORKED IN MARKETING FOR 30 YEARS, AND IF SHE TREATED HER CUSTOMER LIKE KCPL TREATS ITS CUSTOMERS SHE WOULD HAVE GONE OUT OF BUSINESS.
- * MS. MASSOOD AND HER HUSBAND VORACIOUSLY OPPOSE ANY INCREASE FOR KCPL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109862**
Date Filed **08/14/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOYCE CLINTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MOUND CITY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/14/2018

THEY RAIST RATES EVERY YEAR. SINCE THEY MERGED WITH THE OTHER COMPANY EMPLOYEES THAT RETIRED GET PAID FOR A YEAR WITHOUT WORKING. THEIR EMPLOYEES WITH REDUCED PRICES FOR ELECTRICITY. I KNOW THIS FOR A FACT BECAUSE I KNOW PEOPLE THAT WORK FOR THEM. I AM ON DISABILITY. I CANNOT AFFORD THIS. IF THEY KEEP RAISING PRICES I AM GOING TO HAVE TO FIND ANOTHER WAY TO GET ELECTRICITY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109864**

Date Filed **08/14/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARK A MCCLEARY**

Home Phone **(785)760-7645**

Cell Phone

Business

Work Phone

ext

Street Address **2402 OLD HIGHWAY 50**

Fax #

Mailing Address

Email Address **GATORMCCLEARY@GMAIL.COM**

City **OTTAWA**

State **KS**

Zip Code **66067**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

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Narrative

08/14/2018

I AM THE SOLE PROVIDER OF A VERY LARGE FAMILY. WE ALREADY PAY 535.00 EACH MONTH ON THE LEVEL PAY PROGRAM. WE ARE DOING WITHOUT FOOD AND GAS FOR OUR CAR MOST OF THE TIME TO JUST PAY UTILITIES. WE JUST CANNOT AFFORD ANY MORE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109866**
Date Filed **08/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SUKU KURIAKOSE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address SUKUIOWA@GMAIL.COM	
City OLATHE		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/15/2018

THE KCPL RATES ARE ALREADY EXTREMELY HIGH. DO NOT WANT TO INCREASE THE RATE HIKES FURTHER. I ALSO OPPOSE THE DECISION TO ADD TARIFFS ON CUSTOMERS INSTALLING CLEAN ENERGY SOLAR SOLUTIONS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109867**

Date Filed **08/15/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CRYSTAL A CHRISTIANSEN**

Home Phone **(913)884-1816**

Cell Phone

Business

Work Phone

ext

Street Address **506 W MERIWOOD**

Fax #

Mailing Address

Email Address **MOMOFEKCC@GMAIL.COM**

City **EDGERTON**

State **KS** Zip Code **66021**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/15/2018

I THINK IT'S RIDICULOUS THAT KCPL IS ASKING FOR MORE. THIS ELECTRICAL COMPANY HAS BECOME A MONOPOLY. CHARGING WAY TO MUCH AND THEN SHOWING NO CUSTOMER SERVICE AT ALL. SAVE SOME OF YOUR CUSTOMERS SOME MONEY AND CUT SOME OF THE BIG WIGS YOU HAVE INSTEAD OF CHARGING YOUR CUSTOMERS MORE

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109868**
Date Filed **08/15/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name JOE & CHERLY MAGGIO	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 14120 W 146TH TERRACE	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	1

Narrative

08/15/2018 SEE ATTACHED LETTER

#109868

STATE
CORPORATION
COMMISSION

AUG 15 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

August 13, 2018

TO: KCPL

RE: Public Hearing

Thank you for the invite for the Public Hearing on a rate increase. We have been down this road before. We will not be coming to the Hearing because the DECISION has already been made to raise the rates.

This hearing is just a public formality to which the public really doesn't have a say in any increases. The rates are going to rise regardless of the hearing or not.

If we knew our voice would make a difference – we would be there, but it won't.

We sure wish we could have a SUBSTANTIAL Social Security increase to help offset the rising cost of everyday living.

Joe and Cheryl Maggio

Notice of Public Hearing and Comment Period

The Kansas Corporation Commission (Commission) has scheduled a public hearing to provide Kansas City Power & Light Company (KCP&L) customers an opportunity to speak to the Commission about KCP&L's proposed rate increase. The hearing will consist of brief presentations by each of the parties, followed by public comments. Hearing details:

Aug. 23, 2018, 6-8 p.m.

KU Edwards Campus - BEST Conference Center

12600 Quivira Road

Overland Park, KS 66213

For those unable to attend in person, the hearing will be broadcast live on the Commission's website: www.kcc.ks.gov. A recording will be posted Aug. 30.

Per the Americans with Disabilities Act, persons requiring special accommodations at the hearing site must provide notice to the Commission at least 10 days prior to the scheduled hearing by calling **1-800-662-0027**.



P.O. Box 418679

Kansas City, MO 64141-9679

PRESORT STD.
US POSTAGE
PAID
KANSAS CITY, MO
PERMIT #2404



ECRWSS**R015 0125868 000089

JOSEPH F MAGGIO

OR CURRENT RESIDENT

14120 W 146TH TER

OLATHE, KS 66062-9011

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109871**
Date Filed **08/15/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **C R LEWIS**

Home Phone **(913)709-9308**

Cell Phone

Business

Work Phone

ext

Street Address **3688 N. 153RD TER**

Fax #

Mailing Address

Email Address **RUSSL67@HOTMAIL.COM**

City **BASEHOR**

State **KS**

Zip Code **66007**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109874**
Date Filed **08/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GAIL O HOLLY	Home Phone (913)310-9197	Cell Phone
Business	Work Phone	ext
Street Address 8828 BOLAND RD	Fax #	
Mailing Address	Email Address GCEEE46@GMAIL.COM	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/15/2018

MY ELECTRIC BILL HAS ALMOST TRIPPLED IN THE LAST 4 YEARS. THIS LAST TIME IT WENT UP 30. I HAVE GAS HEAT. MY THERMOSTAT IS SET AROUND 74 DEGREES YEAR ROUND. I AM SINGLE AND MY PLACE HAS AROUND 900 SQ. FT. OVER THE LAST 12 MONTNS, THERE HAS BEEN VERY LITTLE INCREASE IN USAGE. TO GO FROM 45.00 TO 128.00 IN 4 YEARS IS OBSCENE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109875**

Date Filed **08/15/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SYED E HASAN**

Home Phone **(913)233-6203**

Cell Phone

Business

Work Phone

ext

Street Address **14302 W 72ND ST**

Fax #

Mailing Address

Email Address **HASANS@UMKC.EDU**

City **SHAWNEE**

State **KS** Zip Code **662165504**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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0

Narrative

08/15/2018

I OPPOSE ANY RATE INCREASE BECAUSE KCPL GENERATES HUGE PROFITS, AND A PART OF THAT GOES TO PAY VERY LARGE SUM TO ITS ADMINISTRATORS, WHICH IS UNFAIR TO ORDINARY EMPLOYEES. AS IT IS, THE GAP BETWEEN THE SALARIES OF CORPORATION'S CEO AND ORDINARY WORKERS IS THE HIGHEST IN OUR COUNTRY AND AS A CUSTOMER I DO NOT WANT TO SEE THIS TO CONTINUE. THE UPPER ADMINISTRATION SHOULD ABSORB ANY COST INCREASE, WHICH NEED NOT AND SHOULD NOT BE PASSED ON TO THE CUSTOMERS. THANK YOU FOR TAKING MY VIEW INTO CONSIDERATION! SYED

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109876**
Date Filed **08/15/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GLORIA C JOHNSON	Home Phone (913)991-2863	Cell Phone
Business	Work Phone	ext
Street Address 10105 LONG ST.	Fax #	
Mailing Address	Email Address CARLYNJOHNSON@HOTMAIL.COM	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/15/2018

MY MONTHLY BILL JUST INCREASED 60, FROM 128 TO 217. I'VE INSTALLED ENERGY EFFICIENT LIGHT BULBS IN ALL LAMPS AND FIXTURES, HAD A NEW AIR-CONDITIONER/HEAT PUMP INSTALLED LAST SUMMER, AND TURN OFF ANYTHING USING ELECTRICITY WHEN POSSIBLE. SEEMS I'VE DONE MY PART TO CONSERVE. SO FAR, THE MERGER WITH WESTAR HAS GIVEN US ONLY BAD NEWS, INSTEAD OF THE SAVINGS WE WERE SUPPOSED TO SEE. THEY ARE NOW REASSESSING MY BUDGET BILLING AMOUNT AND CAN CHANGE WHAT I OWE EVERY MONTH. THAT IS NOT BUDGET BILLING. I WAS UNABLE TO ACCESS MY ACCOUNT ON THEIR WEBSITE DUE TO LACK OF SERVER CAPACITY. I THINK THE MANAGEMENT OF THIS NEW 'MERGED' COMPANY NEEDS TO BE LOOKED AT WITH A CRITICAL EYE. THEY INSTALLED A NEW CUSTOMER INFORMATION SYSTEM THAT DOESN'T WORK FOR THE CUSTOMERS AND CAN'T DEAL WITH BUDGET BILLING. LET THE ONES THAT MADE THIS BAD DECISION PAY TO FIX IT, AND PUT PEOPLE IN DECISION-MAKING POSITIONS THAT HAVE EXPERIENCE AND CAN UNDERSTAND THE BASICS OF CUSTOMER SERVICE. HOW LONG SINCE THEIR LAST RATE INCREASE? NOT LONG ENOUGH. AND DIDN'T THEY JUST GET A BIG TAX BREAK? WHEN WILL ANY OF THESE CHANGES OR DECISIONS THEY MAKE BENEFIT US, THE CONSUMERS. NOT LIKE WE CAN SHOP AROUND FOR ANOTHER PROVIDER. PLEASE DISAPPROVE THIS REQUESTED RATE HIKE AND TELL THEM TO GET THEIR ACT TOGETHER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109878**
Date Filed **08/16/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEBBIE HEYDMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 13309 W 89TH TERR	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/16/2018

WHEN THE CITY HAS A TAX INCREASE IT IS PENNIES. 12 CENT HERE 1 CENT THERE.....BUT UTILITIES THAT EVERYONE USES HAS TO GO UP 8 OR MORE????!!!! I DON'T SEE THE LOGIC. ALSO SINCE THE COMPANIES MERGED, THEIR STOCKS WENT UP MAKING THEM A PRETTY PENNY, THEY WILL ALSO, LIKE ALL BIG COMPANIES START ELIMINATING JOBS THAT OVERLAP, MANAGERS THAT CAN BE COMBINED. AFTER ALL YOU CAN'T HAVE TWO CEO'S THEY HAVE PLENTY OF EXTRA CASH COMING THEIR WAY.....QUIT HAVING THE CUSTOMER WHO HAS NO CHOICE BUT TO USE THEIR SERVICE PAY FOR THE COMPANIES BILLS AND EXPANSION, LET THEIR PROFITS PAY FOR IT. WE CAN BARELY AFFORD OUR OWN.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109880**
Date Filed **08/16/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CLARENCE L MUMMA	Home Phone (913)620-1003	Cell Phone
Business	Work Phone	ext
Street Address 10700 RIVERVIEW AVE.	Fax #	
Mailing Address	Email Address CLMUMMA1937@YAHOO.COM	
City EDWARDSVILLE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/16/2018

JUST WHEN I THOUGHT MY PUNY RETIREMENT INCOME FROM KPERS AND SOCIAL SECURITY WAS SAFE FROM THE ROUND ROBIN RATE HIKES OF KCPL,BPU, AND ATMOS ENERGY, 'HERE THEY COME AGAIN!' AS I HAVE BOTH BPU KCPL AND THEN ADD ATMOS AND I GET 3 RATE HIKES. AS THIS WILL BE THE 4TH TIME THE ROUND ROBIN WILL HAPPEN THAT TRANSLATES TO ABOUT 12 TOTAL RATE HIKES IN RECENT YEARS. IN COMPARISON I HAVE HAD ONLY ONE COLA OF 3 FROM KPERS IN THE LAST 26 YEARS.THERE HAS BEEN A SMALL COLA THIS YEAR FROM SOCIAL SECURITY BUT IT WAS TAKEN TO PAY FOR HEALTH INSURANCE.THAT MEANS 9 YEARS OF VIRTUALLY NOTHING TO COVER RATE INCREASES, THE EROSION OF FIXED INCOMES HAS TO STOP AS MANY RETIREES SUCH AS MYSELF HAVE GONE PAST THE POINT OF NO RETURN! THROW IN HEALTH PROBLEMS AND AGE AND WE ARE IN TROUBLE! WE DON'T HAVE THE MEANS TO HELP KCPL MAINTAIN ITS COOPERATE HEALTH AND WEALTH. IN MY OPINION THEY SHOULD DO LIKE KPERS AND INVEST BILLIONS WITH BANKERS AND IGNORE RETIREE MONETARY NEEDS.THAT WOULD MAKE THEIR CORPORATION HEALTHY WITHOUT STICKING THE BILL TO KANSANS. ENOUGH IS ENOUGH ! CLARENCE MUMMA

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109882**
Date Filed **08/16/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEAN BEZDEK	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66206	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/16/2018

TWO COMPANIES ARE MERGING TOGETHER TO CREATE EFFICIENCIES. A MERGER SHOULDN'T OCCUR UNLESS THERE IS GOING TO BE BETTER PRODUCTS AT COST SAVINGS. AS CONSUMERS WE SPEND A LOT OF MONEY CREATING EFFICIENCIES IN OUR HOUSE TO USE LESS ELECTRICITY, YET YOU GUYS CONTINUE TO INCREASE OUR RATES TO GET MORE MONEY? HOW EXACTLY ARE WE SUPPOSED TO SAVE ANY MONEY? COME ON GUYS, GET SMART AND QUIT RAISING CONSUMERS RATES AND REDUCE YOUR INTERNAL COSTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109883**
Date Filed **08/16/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name LORETTA WALLINGFORD	Home Phone (913)432-3739	Cell Phone
Business	Work Phone	ext
Street Address 6008 ALLHAMBRA ST	Fax #	
Mailing Address	Email Address	
City FAIRWAY		
State KS	Zip Code 66205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/16/2018 SEE ATTACHED LETTER

Received
on

#109883

AUG 16 2018


by
State Corporation Commission
of Kansas

8/13/18

Hi, this is Jorella Wallingford
at 6008 Alhambra St, and I
have your card!

you're stating you're going to
raise my bill, and I can't do
that, and I am on SS, fixed
income, and I can't afford
any high cost bills, and I've
got other bills to worry about
not this one

Any questions please call
(913) 432-3739

Sincerely


Jorella
Wallingford

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109886**
Date Filed **08/16/2018**
Investigator **GLIPPERT**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name CLARENCE GASS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City EDGERTON		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/16/2018

MR. GASS CALLED AND STATED HE IS RETIRED AND THAT HIS WIFE IS ON A LOT OF MEDICATIONS. ALSO THAT GROCERIES HAVE INCREASED BY 30%. CANNOT AFFORD ANY MORE INCREASES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109888**
Date Filed **08/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MIKE W ROCKERS	Home Phone (785)448-0171	Cell Phone
Business	Work Phone	ext
Street Address 30502 NE OHIO RD	Fax #	
Mailing Address	Email Address SNOOKYPUCKY@GMAIL.COM	
City GREELEY		
State KS	Zip Code 66033	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/17/2018 IM SORRY MY ELECTRIC BILL IS WAY TO HIGH KNOW ,,,AND IM ON DISABILITY AND A FIXED INCOME ,,IT IS VERY HARD ,PLEASE DONT RAISE THE PRICE ,,,THANK YOU

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109889**
Date Filed **08/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SATYEN SHAH	Home Phone (919)617-1585	Cell Phone
Business	Work Phone	ext
Street Address 10810 W 145TH TER	Fax #	
Mailing Address	Email Address KS@SATYEN.COM	
City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/17/2018

I DON'T AGREE THE WEBSITE CHANGES QUALIFY FOR A RATE INCREASE. PERHAPS A PART OF THE MIGRATION WAS WARRANTED FOR CYBERSECURITY, BUT MOST OF IT CERTAINLY WAS NOT. MOST OF THE TIME, MERELY PORTING AN EXISTING WEBSITE TO A NEWER VERSION OF THE OPERATING SYSTEM IS SUFFICIENT TO MEET CYBERSECURITY REQUIREMENTS. IN THIS CASE, KCPL ELECTED TO DO A TOTAL REDESIGN, WHICH IS EXPENSIVE, AND SHOULD NOT BE FUNDED BY RATEPAYERS. I ALSO THINK A HARD LOOK NEEDS TO BE PAID TO PAPERLESS BILLING. KCPL IS CONSTANTLY STEERING CUSTOMERS TO PAPERLESS BILLING, KEEPING THE SAVINGS FOR ITSELF. CUSTOMERS SHOULD RECEIVE A DIRECT FINANCIAL BENEFIT LIKE A 50-CENT A MONTH CREDIT FOR POSTAGE FOR ENROLLING.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109893**
Date Filed **08/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BRANDON S SPENCER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City VALLEY CENTER		
State KS	Zip Code 67147	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/17/2018

THIS MONOPOLY NEEDS TO FIND WAYS TO CUT COSTS INSTEAD OF CONSISTENTLY RAISING RATES YEAR OVER YEAR. I WOULD LIKE TO SPECIFICALLY COMMENT ABOUT THE SURCHARGE TO SOLAR CUSTOMERS. I UNDERSTAND THE RATIONAL BEHIND THE FACT THAT THE SOLAR USER PAYS LESS FOR THE SAME INFRASTRUCTURE, BUT THE RATE INCREASES TO SOLAR CUSTOMERS SHOULD NOT BE EXCESSIVE. THIS RATE INCREASE SEEMS DISPROPORTIONATE. HOW ABOUT INCREASING THE RATE PAID TO THE CUSTOMER FOR THE AMOUNT OF ENERGY THEIR SOLAR SYSTEM PUTS BACK ON THE GRID? I WAS PLANNING ON A SOLAR PROJECT, BUT THIS HAS ME RE-EVALUATING THAT IDEA.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109896**
Date Filed **08/17/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CAROL A PITONAK	Home Phone (913)544-6676	Cell Phone
Business	Work Phone	ext
Street Address 4605 HAMILTO TERR.	Fax #	
Mailing Address	Email Address	
City RANTOUL		
State KS	Zip Code 66079	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/17/2018

THE LAST TIME THE UTILITIES ASKED FOR A RATE INCREASE, YOU GUYS GAVE THEM TWICE AS MUCH AS THEY ASKED FOR, THE RATIONALE BEING THAT THEY WOULDN'T BE COMING BACK TO THE TROUGH FOR FIVE PLUS YEARS. HOW WELL DID THAT PLAN WORK OUT? IT WOULD BE NICE TO SEE THE KCC ACTUALLY TURN DOWN AN INCREASE REQUEST FOR ONCE, ESPECIALLY AS KANSAS HAS ONE OF THE HIGHEST RATES IN THE NATION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109901**
Date Filed **08/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GERALD B KEITER	Home Phone (913)544-9807	Cell Phone
Business	Work Phone	ext
Street Address 15221 OUTLOOK ST	Fax #	
Mailing Address	Email Address CJKEITER@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66223	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/18/2018

IT SEEMS THAT EVERY TIME THE ECONOMY IS DOING WELL, THE UTILITIES REQUEST A RATE INCREASE, YET WHEN THE ECONOMY REVERSES, THE RATES NEVER DECREASE. THE ITEMS LISTED AS REASONS FOR A RATE INCREASE SEEM TO BE WEAK AT BEST. A NEW CUSTOMER INFO SYSTEM, PLANT INVESTMENTS, AND DEPRECIATION SHOULD ALL BE PART OF THE NORMAL BUDGET, THUS A RATE INCREASE IS NOT MANDATED. COMPANIES NEED TO START BUDGETING THEIR MONEY IN A RESPONSIBLE WAY, AND NOT SIMPLY FORWARD ALL INCREASES TO THE CUSTOMER. ON A PERSONAL NOTE, THE COST OF CONSUMER GOODS IS GOING UP FOOD, HOUSEHOLD GOODS, ETC, YET MY PAYCHECK HASN'T INCREASED ENOUGH TO COVER THESE INCREASES OVER THE PAST 7 OR 8 YEARS. I HAVE BEEN FORCED TO CUT BACK ON DISCRETIONARY PURCHASES BECAUSE MORE OF MY INCOME IS GOING TOWARDS BASIC LIVING EXPENSES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109903**
Date Filed **08/18/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PHILIP BRULE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address JBRULE@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/18/2018

I OPPOSE THE REQUESTED RATE INCREASE, PLEASE DO NOT GRANT THIS INCREASE. KCPL RECEIVED A SUBSTANTIAL PER KILOWATT INCREASE LAST YEAR WHICH, OF COURSE, HAS RESULTED IN HIGHER UTILITY BILLS FOR EVERYONE. PERSONALLY OUR USAGE HAS NOT INCREASED ACCORDINGLY BUT WE ARE NOTICING A MUCH HIGHER CHARGE THIS SUMMER THAN LAST SUMMER. NOT BECAUSE WE ARE USING MORE BUT BECAUSE OF THE INCREASE IN COSTS. THE QUESTION SHOULD BE WHY AN INCREASE IS NEEDED BECAUSE OF THE MERGER OF KCPL AND WESTSTAR. BOTH COMPANIES HAVE GAINED APPROVAL FOR RATE INCREASES OVER THE LAST SEVERAL YEARS FOR INFRASTRUCTURE IMPROVEMENTS AND TO COVER COST OF DELIVERY ABOVE THE NORMAL. THIS PRESENTS A BURDEN, ESPECIALLY TO THOSE ON A FIXED INCOME AND THE MIDDLE INCOME FAMILIES WHO DON'T QUALIFY FOR ASSISTANCE PROGRAMS. THE 4.5 RATE INCREASE IS MORE THAN MOST HOUSEHOLDS RECEIVE A YEAR IN COST OF LIVING. ANOTHER CONCERN, WHY IS COMMERCIAL CUSTOMERS RECEIVING A REDUCTION? WHERE IS THE JUSTIFICATION FOR HOUSEHOLDS TO PAY MORE WHEN COMMERCIAL USERS PAY LESS? IT IS VERY FRUSTRATING TO WALK INTO A BIG BOX STORE AND SEE THAT IT IS BRILLIANTLY LIGHTED WHILE THE AVERAGE HOME OWNER IS TRYING TO CONSERVE ENERGY. REPORTED IN A LOCAL MO PAPER RECENTLY, IT SAID KCPL PLANS TO BOOST THEIR ELECTRIC REVENUE BY 19.5 MILLION IN 2019, THE EXTRA FUNDS GOING TOWARDS CAPITAL PROJECTS INCLUDING ALTERNATIVE ENERGY SOURCING, UPDATING THE COMPANY BILLING SYSTEM AND EXPANDING THE NUMBER OF ELECTRIC VEHICLE CHARGING STATIONS IN THE AREA. KCPL INSTALLED ELECTRIC CAR CHARGING STATIONS IN A MULTITUDE OF LOCATIONS IN THE PAST COUPLE OF YEARS. THE PREMISES BEING THAT THEY WERE 'FREE' AND MOST COMPANIES BOUGHT INTO THE PLAN. LATER I LEARNED THE COMPANIES PAID FOR INSTALLATION AND ELECTRIC WAS FOR THE FIRST TWO YEARS AND THEN THE CUSTOMER WOULD PAY ACCORDING TO USAGE. PART OF THIS RATE HIKE IS FOR SERVICES THE AVERAGE CONSUMER WILL NOT BEING USING. THE CLEAN ENERGY BUSINESS COUNCIL REPORTED 'KANSAS HAD SOME OF THE LOWEST ELECTRICITY RATES

08/18/2018

IN THE COUNTRY A DECADE AGO, BUT TODAY OUR PRICES ARE HIGHER THAN OUR NEIGHBORING STATES. WERE EVEN HIGHER THAN THE NATIONAL AVERAGE OF ALL STATES. IN FACT, IF YOURE A KANSAS CITY POWER AND LIGHT CUSTOMER, YOUR BILL INCREASED 88.6 PERCENT FROM 2007 TO 2016. WESTAR NORTH CUSTOMERS SAW A 60-PERCENT INCREASE AND WESTAR SOUTH CUSTOMERS SAW A 43-PERCENT INCREASE FROM 2009-16, ACCORDING TO KANSAS CONSUMER UTILITY REVIEW BOARD.' THE GOAL OF THE UTILITY COMPANIES IS TO INCREASE THEIR PROFITS AND PROVIDE DIVIDENDS TO SHAREHOLDERS. THIS IS MORE LIKELY THE DRIVING FACTOR FOR RATE INCREASES AND NOT NECESSARILY A DOCUMENTED NEED TO DELIVER SERVICES ESPECIALLY TO HOUSEHOLDS. WE ARE AGAINST THIS INCREASE FOR THE ABOVE REASONS AND MANY MORE NOT LISTED FOR SAKE OF BREVITY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109909**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SUSAN G GOODMAN	Home Phone (913)787-6957	Cell Phone
Business	Work Phone	ext
Street Address 24590 JINGO RD.	Fax #	
Mailing Address	Email Address SUELIKESYOU@GMAIL.COM	
City BUCYRUS		
State KS	Zip Code 66013	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018

I DO UNDERSTAND THAT COSTS INCREASE AND YOU NEED MONEY FOR FUTURE BUILDING AND RESEARCH. BUT PLEASE CONSIDER A SENIOR CITIZEN DISCOUNT. I KNOW MANY SENIOR CITIZENS ON FIXED INCOMES INCLUDING MYSELF WHO CANNOT ABSORB EXTRA COSTS. I RUN MY AC IN THE SUMMER MONTHS ONLY IF I HAVE COMPANY. I KEEP MY HEAT TURNED DOWN TO 60 DURING THE WINTER AND USUALLY STAY IN ONE ROOM WHERE I SUPPLEMENT MY HEAT WITH A WOODSTOVE. PLEASE CONSIDER THIS, ESPECIALLY FOR THOSE OF US WHO HAVE ALL ELECTIC HOMES AND DON'T HAVE OTHER OPTIONS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109913**
Date Filed **08/20/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name MARINA HOUSKA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City STILLWELL		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018

I AM CONCERNED ABOUT THE RATE INCREASE. MY ELECTRIC BILL SEEMS HIGHER THAN NORMAL. I HAVE A FAMILY MEMBER WHO IS 87 AND SHE IS ON A CONCENTRATOR 24/7 DUE TO COPD. I AM USING TWICE AS MUCH ELECTRICITY NOW THAT SHE IS LIVING WITH ME AND MY BILL IS A LOT HIGHER THAN NORMAL.

IF THERE IS A RATE INCREASE IT'S GOING TO BE MORE DIFFICULT TO MANAGE FUNDS AND PAY THE ELECTRICITY BILL. I DID CONTACT KCPL TO VERIFY IF THERE ARE REDUCED RATE PROGRAMS FOR PEOPLE ON OXYGEN AND THEY DO NOT. IF THERE IS GOING TO BE A RATE INCREASE I WOULD LIKE TO SEE IF THERE COULD BE A PROGRAM NEGOTIATED PROGRAM FOR THE ELDERLY OR WHO USE THAT TYPE OF USAGE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109916**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MICHAEL S MYER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 10442 NOLAND	Fax #	
Mailing Address	Email Address GRANDPA@EVERESTKC.NET	
City OVERLAND PARK		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018

WHERE ARE WE GOING TO FIND ADDITIONAL FUNDS TO PAY FOR INCREASES EVERY TIME YOU PEOPLE FEEL LIKE RAISING OUR RATES???? I AM ON A FIXED INCOME AND THE UTILITIES, ESPECIALLY THE ELECTRIC BILL IS THE HIGHEST BILL I HAVE!!!!!! I HAVE THE NEW LIGHT BULBS, NEW WINDOWS AND KEEP THE AIR AT A LIVABLE TEMPERATURE SETTING. I WOULD LIKE TO SEE HOW YOU SPEND INCOMING FUNDS AND WHERE YOU CAN CUT COSTS!!!! I AM AGAINST ANY INCREASE IN RATES. I STILL HAVE TO HAVE MONEY FOR FOOD AND MEDICINE!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! MICHAEL

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109925**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARY F RONDON	Home Phone (913)461-1034	Cell Phone
Business	Work Phone	ext
Street Address 790 N SOMERSET TERR 203	Fax #	
Mailing Address	Email Address MARYRONDONRD@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018

I BELIEVE THAT THESE DEMAND CHARGES ARE NOT IN THE BEST INTEREST OF ENERGY CONSERVATION. I ALSO BELIEVE THESE DEMAND CHARGES WILL NEGATIVELY INFLUENCE CUSTOMERS FROM ADDING SOLAR POWER TO THEIR HOMES. WE, AS A COUNTRY, NEED TO SUPPORT WAYS WE CAN BECOME ENERGY INDEPENDENT FROM FOREIGN OIL SOURCES. SOLAR ENERGY IS ALSO A CLEANER SOURCE OF ENERGY WHICH IS GOOD FOR OUR ENVIRONMENT. I BELIEVE ALL OF US SHOULD BE LOOKING AT WAYS WE CAN REDUCE OUR CARBON FOOTPRINT FOR THE POSITIVE BENEFIT OF OUR GENERATION AS WELL AS FUTURE GENERATIONS. AS A COUNTRY, IF WE WOULD HAVE BEEN MORE PROACTIVE IN RENEWABLE ENERGY STARTING IN THE LATE 70S, WE WOULD HAVE BEEN MUCH BETTER OFF TODAY. LET'S NOT PUT OFF TILL TOMORROW WHAT CAN BE DONE TODAY. LET'S NOT LEAVE FUTURE GENERATIONS WITH PROBLEMS THAT WE COULD HAVE SOLVED OR WE COULD HAVE STARTED TO SOLVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109929**
Date Filed **08/20/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name HELEN M CARTER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 32436 OLD KC RD	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018 SEE ATTACHED LETTER

32436 Old K.C. Road
PAOLA, Kansas 66071 #109929
Aug. 15, 2018

STATE
CORPORATION
COMMISSION

AUG 20 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

Kansas Corp. Commission
Topeka, Kansas 66604-4027

Reference Docket No. 18-KCPE-480-RTS

Dear Sir,

I am writing you in regard
to the large raise you are being
informed about on Aug 23, 2018.

Please - please do not vote for it!
The were asked to build all-electric
when our house was built in 1967-'68.
Oh yes - so much cheaper, cleaner, etc.,
than natural gas. Now as we are
old & retired (almost 92 years) you
keep on raising rate. Vote against raise.

This week I had to purchase
a new heating & A/C system -
a big price \$3,500.00 - now you want
to raise the price of electricity. Worked
all my life & now this. Please consider
our health and small income.

Thank you. Helen M. Carter

owner - farm
Miami County

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109930**
Date Filed **08/20/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name GARY DILLEY	Home Phone (913)488-1920	Cell Phone
Business	Work Phone	ext
Street Address 15141 S SYMPHONY DR APT 1301	Fax #	
Mailing Address	Email Address GARY@DILLEY.NET	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/20/2018

KCPL AND RELATED COMPANIES ARE PROPOSING A RATE INCREASE OF 4.5 FOR ITS KANSAS CUSTOMERS TO BECOME EFFECTIVE IN DECEMBER 2018. THEIR FILING STATES THAT REDUCTIONS IN INCOME TAXES AS A RESULT OF THE TAX CUTS AND JOBS ACT OF 2017. EVEN THOUGH THE TAX RATES FOR CORPORATIONS WERE REDUCED FROM 35 TO 21, KCPL'S REGULATORY FILING STATES THAT A RATE 'INCREASE' IS STILL NECESSARY AFTER INCORPORATING THE INCOME TAX REDUCTIONS. KCPL AND RELATED COMPANIES SHOW BILLIONS OF DOLLARS IN DEFERRED INCOME TAX LIABILITIES ON THEIR BALANCE SHEETS. THESE DEFERRED LIABILITIES HAVE BEEN CALCULATED USING A 'NORMALIZED TAX RATE' OF 35 AND HAVE BEEN BUILDING OVER THE YEARS. IT WOULD SEEM APPROPRIATE THAT NOT ONLY CURRENT TAX RATE REDUCTIONS BE CONSIDERED IN THE REGULATORY FILING BUT THE CUMULATIVE EFFECT OF THE RATE REDUCTIONS ON DEFERRED INCOME TAXES. IF THE KCC DOES NOT INSIST ON THIS INCLUSION, THE EFFECT OF THE FEDERAL TAX RATE REDUCTION ON DEFERRED INCOME TAXES WILL NOT BENEFIT CUSTOMERS; INSTEAD IT WILL BENEFIT SHAREHOLDERS. HUNDREDS OF UTILITIES AROUND THE COUNTRY ARE REDUCING RATES AS A RESULT OF THE FEDERAL TAX CUTS FOR CORPORATIONS, BUT NOT KCPL AND RELATED COMPANIES. INCOME TAXES FOR UTILITIES BASED IN BOTH MISSOURI AND KANSAS HAVE BEEN 'NORMALIZED' SINCE 1970, MEANING THAT THE CUSTOMERS HAD TO BEAR THE TAX COSTS OF ACCELERATED DEPRECIATION EVEN THOUGH THE UTILITY DID NOT HAVE TO PAY THOSE COSTS CURRENTLY. IF THE CUMULATIVE EFFECT OF NORMALIZATION AT 35 IS NOT TAKEN INTO ACCOUNT TO REDUCE THE RATE TO 21, THEN KANSAS AND MISSOURI KCPL CUSTOMERS WILL NEVER RECEIVE THAT BENEFIT BUT IT WILL FALL THROUGH TO INCREASE NET INCOME FOR THE BENEFIT OF THE SHAREHOLDERS. THE KCC SHOULD REQUIRE KCPL TO REFILE THEIR APPLICATION WITH A REDUCTION IN INCOME TAXES AS IT PERTAINS TO DEFERRED INCOME TAXES AS WELL AS CURRENT INCOME TAXES. THIS WILL PROBABLY RESULT IN A RATE DECREASE FOR KANSAS CUSTOMERS RATHER THAN AN INCREASE. .

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109932**
Date Filed **08/21/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT D PARISOT	Home Phone (785)840-5496	Cell Phone
Business	Work Phone	ext
Street Address 2328 STAFFORD RD	Fax #	
Mailing Address	Email Address MVCC.PASTOR@GMAIL.COM	
City OTTAWA		
State KS	Zip Code 66067	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/21/2018

I ACTUALLY DON'T CONSIDER MYSELF A CUSTOMER OF KCPL BUT RATHER A HOSTAGE! I AM AT THE MERCY OF ONE COMPANY. I CANNOT CHOSE WHO I WOULD LIKE TO BUY MY POWER FROM AND THEREFORE THE ILLEGAL MONOPOLY THAT THE GOVERNMENT HAS ALLOWED, WHERE I CAN ONLY USE ONE COMPANY FROM WHERE I GET MY POWER IS MORE THAN FRUSTRATING. THE PURCHASE OF WESTSTAR WAS A COMPANY DECISION AND ALLOWED BY THIS COMMISSION TO PROCEED. I SHOULDN'T HAVE TO BE PENALIZED FINANCIALLY BECAUSE OF INFRASTRUCTURE AND MANAGEMENT INEFFICIENCIES. AS POWER RATES CONTINUE TO INCREASE ALONG WITH ALL THE OTHER RESOURCES NEEDED TO LIVE, I BELIEVE THAT KCPL SHOULD FIND OTHER WAYS TO SAVE MONEY, REDUCE COST, AND STOP PENALIZING THE PAYER, ME AS A CUSTOMER WHO MUST ABSORB THEIR COST, AND FIND OTHER WAYS TO MODERNIZE THE BILLING SYSTEM, AND DEPRECIATION EXPENSES. MY SON-IN-LAW WORKS FOR WESTSTAR ENERGY, I HAVE SEEN THE BONUSES AND THE PERKS OF HIS JOB, I SUGGEST YOU START BY CUTTING SOME OF THOSE EXPENSES FIRST! YES, I'M FRUSTRATED AND AM LOOKING FOR WAYS TO STOP USING KCPL ELECTRICITY ALL TOGETHER THROUGH REUSABLE ENERGY. PERHAPS THIS IS YOUR GOAL, BUT WHAT WILL KCPL AND THE GOVERNMENT DO WHEN PEOPLE FIND OTHER RESOURCES FOR THEIR ENERGY? PROBABLY TAX US FOR SPENDING OUR OWN MONEY TO SAVE MONEY. I AM REQUESTING YOU DENY THIS INCREASE AND FORCE KCPL TO FIND OTHER WAYS TO PAY FOR THE INEFFICIENCIES OF THEIR COMPANY! PLEASE, I AM ASKING. WITH ALL RESPECT AND COURTESY, BOB

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109935**
Date Filed **08/21/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SHAWN DANIELS	Home Phone (913)897-7913	Cell Phone
Business	Work Phone	ext
Street Address 7527 W 144TH PL	Fax #	
Mailing Address	Email Address TALK2DANIELS@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66223	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	N	0

Narrative

08/21/2018

KCPL RATE INCREASE DOCKET NO. 18-KCPE-480-RTS COMMISSION, I HAVE RECEIVED NOTICE OF THE 4.5 RATE INCREASE THAT KCPL WANTS TO PUT INTO EFFECT IN 2018. IF I REMEMBER CORRECTLY IN 2015 A 12.5 INCREASE OCCURRED. I HAVE A PROBLEM WITH A PART OF THIS RATE INCREASES. IT SEEMS LIKE WE THE PEOPLE ARE FUNDING KCPL INFRASTRUCTURE INVESTMENTS. KCPL IS A BUSINESS THAT SHOULD MAKE SOUND BUSINESS DECISIONS. ASKING THE PEOPLE TO PAY FOR IMPROVEMENTS TO THEIR INFRASTRUCTURE AND REPLACEMENT COST DOES NOT REQUIRE KCPL TO MAKE GOOD BUSINESS DECISION. IF THE DECISION WAS WRONG OR RIGHT THE PEOPLE STILL PAY. PLEASE MAKE SURE KCPL HAS DONE WHAT THEY SAID WITH THE PAST INCREASES. PLEASE SUPPORT THE HOMEOWNERS AND BUSINESSES THAT ARE FORCED TO GET ELECTRICITY FROM KCPL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109936**
Date Filed **08/21/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BERNARD L HERMAN	Home Phone (913)722-2137	Cell Phone
Business	Work Phone	ext
Street Address 8030 WEST 55TH TERR	Fax #	
Mailing Address	Email Address BERNARDHERMAN@SBCGLOBAL.NET	
City MERRIAM		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/21/2018

WE JUST HAD A INCREASE IN OUR RATE, WE PAY OUR BILLS NOT LIKE SOME. ME AND MY WIFE ARE IN ARE LATE 70 AND OUR SOCIAL SECURITY DOES'T KEEP UP WITH THE UTILILITYS THAT WE HAVE TO PAY. I DONT THINK THE CEO OF KCPL NEED MORE MONEY. PLEASE SAY NO!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109937**

Date Filed **08/21/2018**

Investigator **BDONOHUE**

Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **MARCIA GILLILAND**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **LEAWOOD**

State **KS** Zip Code

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/21/2018

I WANTED TO STATE AS A RETIRED PERSON HOW MUCH DIFFICULTY IT WOULD BE TO HAVE THE RATES GO UP.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109941**
Date Filed **08/21/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name NORMA BROWNING	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/21/2018 IT SEEMS THEY GET ONE AND THEN THEY'RE REQUESTING ANOTHER. I'M VERY MUCH OPPOSED TO IT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109944**

Date Filed **08/21/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CATHY HARTWELL**

Home Phone **(281)635-8123**

Cell Phone

Business

Work Phone

ext

Street Address **7610 W. 95TH ST. APT. C**

Fax #

Mailing Address

Email Address **CHARTWELL489@YAHOO.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66212**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/21/2018

I AM A RETIRED SENIOR CITIZEN. I AM ON A FIXED INCOME WITH NO WAY TO KEEP UP WITH INFLATION. SOCIAL SECURITY DOES NOT GIVE ANNUAL INCREASES. KCPL IS ONE MORE ENTITY IN MY LIFE THAT WANTS TO RAISE RATES. CONSIDER THE ANNUAL INCREASES IN GROCERY GASOLINE PRICES, MEDICATION AND INSURANCE RATES AND HEALTH CARE. PLEASE TAKE ALL THIS INTO ACCOUNT WHEN ASKING FOR 'ACROSS THE BOARD' RATE INCREASES. MOST OF US DON'T LIVE 'ACROSS THE BOARD.' THANKS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109946**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MARGARET T GILMORE	Home Phone (913)522-8183	Cell Phone
Business	Work Phone	ext
Street Address 7200 NALL AVE	Fax #	
Mailing Address	Email Address MAGGIE67@KC.SUREWEST.NET	
City OVERLAND PARK		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/22/2018

I AM A RETIRED SINGLE PERSON. FOR MANY YEARS, I HAVE HAD 3 MORE TO MY BILL TO GO TO THE FUNDING OF HELPING OTHERS. WITH THE RATE INCREASE YOU ARE PROPOSING--I WILL BE FORCED TO CANCEL THAT 3. BEING ON SOCIAL SECURITY--I DON'T GET RAISES OR BONUS LIKE PEOPLE WHO ARE STILL WORKING FULL TIME. I HAVE TO PAY FOR MY OWN HEALTH INSURANCE THAT COMES OUT OF MY SOCIAL SECURITY PLUS TAXES--SO MY SOCIAL SECURITY CHECK IS NOT THE FULL AMOUNT. WE RETIRED PEOPLE HAVE TO PUT UP WITH ALL THE OTHER INCREASES: GAS, FOOD, WATER, ALL THE MAIN NECESSITIES OF LIVING. ANY RATE INCREASE WOULD BE A MAJOR DETRIMENT TO ME; AS I UNDERSTAND THAT THE GAS COMPANY IS ALSO PROPOSING A RATE INCREASE. WHY AREN'T PEOPLE WHO ARE RETIRED GETTING A DISCOUNT--ESPECIALLY WHEN THEY ARE SINGLE--NOT MARRIED WHERE THERE MAY BE 2 SOCIAL SECURITY INCOMES.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109948**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUAQUIN R OROSCO	Home Phone (913)461-8056	Cell Phone
Business	Work Phone	ext
Street Address 21645 WEST 121ST ST ALLEGION	Fax #	
Mailing Address HUMAN RESOU	Email Address JUAQUIN.R.ORSOCO@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66061	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/22/2018

IN THE NOTICE OF PUBLIC HEARING FOR RATE INCREASE REFERS TO THE RECENT TAX CUTS AND JOBS ACTS AS ONE OF THE REASONS AN INCREASE IS NEEDED AS IT DECREASES KCPL'S REVENUE REQUIREMENT. IF NOT AS MUCH REVENUE IS NEEDED FOR TAXES TO BE PAID BY KCPL, THEN WHY DO THEY NEED AN INCREASE? IT SEEMS THAT NEEDING LESS REVENUE FOR A LOWER TAX REQUIREMENT, WOULD MEAN THERE IS NO NEED FOR A RATE INCREASE, BECAUSE THE MONEY BEING SAVED FROM THE TAX CUT CAN BE USED FOR A NEW CUSTOMER INFO SYSTEM AND INVESTMENTS BY KCPL. ALSO, I WOULD LIKE TO SEE THE RATE OF GROWTH AND PROJECTION OF HOUSES AND BUSINESSES BEING BUILT IN KCPL'S AREA OF OPERATION. WE HAVE EXPERIENCED A VAST EXPANSION IN THE PAST 10 YEARS IN OLATHE KANSAS AND IT SEEM THE ADDITIONAL CUSTOMERS WOULD COVER COSTS FOR EXPANSION. YOU CANNOT EXPECT ME TO BELIEVE THAT THE ONETIME EXPENSE TO BUILD INFRASTRUCTURE FOR A SUBDIVISION OF, FOR EXAMPLE, 100 NEW HOMES, IS UNPROFITABLE TO THE ELECTRICAL COMPANY OVER THE LONG TERM. I TEND TO BELIEVE THIS INCREASE IS MORE ABOUT MAKING SURE THAT THE INVESTORS IN KCPL MAKE A PROFIT FOR THEIR INVESTMENT AT THE EXPENSE OF THE CUSTOMERS AND NOT AT THE EXPENSE OF KCPL'S MANAGEMENT. I WOULD LIKE TO SEE WHAT BUSINESS STRATEGIES AND ACTIONS KCPL ARE TAKING TO MANAGE EXPENSES AND OVERHEAD. I WOULD NOT QUESTION THE RATE INCREASE REQUESTED BY KCPL IF THERE WERE NOT ALREADY TIGHT RESTRICTIONS IN THE AREA ON RENEWABLE ENERGY AND THE RENEWABLE ENERGY PORTFOLIO WAS NOT REPEALED. IF KCPL WOULD LIKE AN INCREASE THAN CUSTOMERS SHOULD BE ALLOWED TO USE RENEWABLE ENERGY AND ALLOWED TO PUT POWER BACK INTO THE GRID FOR CREDIT ON THEIR ELECTRIC BILL. THE CREDIT KCPL GIVES TO GREATER MO WILL END PERMANENTLY IN 2020. NO REBATE FOR SOLAR AND AN INCREASE IN RATES EQUALS HIGHER PROFITS FOR KCPL OWNERS AND INVESTORS AT THE EXPENSE OF HOME OWNERS. READ WHAT SOLAR POWER ROCKS.COM SAID IN THEIR 2018 GUIDE TO SOLAR REBATES ABOUT KANSAS: 'KANSAS USED TO BE THE FLOOR OF AN INLAND SEA. THAT MEANS THE STATE IS HOME TO

08/22/2018

A PHENOMENAL WEALTH OF NATURAL HISTORY. NOT ONLY THAT, KANSAS IS THE BREADBASKET OF AMERICA. GUESS WHAT YOU NEED TO GROW FOOD? YOU GUESSED IT: SUN. MUCH OF KANSAS GETS AS MUCH SUN AS SOUTHERN CALIFORNIA. WITH ALL THOSE WIDE-OPEN SPACES ON THE PLAINS, KANSAS IS THE PERFECT PLACE TO TAKE ADVANTAGE OF CLEAN SOLAR POWER. USING RENEWABLE ENERGY WOULD PROTECT THE VALUABLE NATURAL HISTORY OF THE STATE AND PRESERVE ITS FARMLAND TOO. LATELY, THOUGH, THE STATE HAS BEEN TAKING 1 STEP FORWARD AND 15 OR 20 STEPS BACKWARD ON CLEAN POWER. IN 2015, THE STATES RENEWABLE ENERGY PORTFOLIO STANDARD WAS REPEALED, AND A VOLUNTARY SYSTEM WAS PUT INTO PLACE. THIS LEAVES THE UTILITY COMPANIES FREE TO KEEP CHARGING EVER-INCREASING RATES, WHILE THEY SHORE UP THEIR OWN GIANT WIND AND SOLAR FARMS, INSTEAD OF HELPING HOMEOWNERS TAKE CONTROL OF THEIR ENERGY FUTURE.' REF: [HTTPS://SOLARPOWERROCKS.COM](https://solarpowerrocks.com)KANSAS I AGREE, 20 STEPS BACK. KCPL HAS LOBBIED THE

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Division of Public Affairs
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(785) 271-3100

Complaint ID **109948**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUAQUIN R OROSCO	Home Phone (913)461-8056	Cell Phone
Business	Work Phone	ext
Street Address 21645 WEST 121ST ST ALLEGION	Fax #	
Mailing Address HUMAN RESOU	Email Address JUAQUIN.R.ORSOCO@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66061	

Narrative

POLITICIANS IN KANSAS TO ALLOW THEM THE MOST PROFIT AT THE EXPENSE OF THE COMMON CUSTOMER. I GREATLY OPPOSE THIS INCREASE AND BELIEVE ENOUGH AWARENESS CAN BE RAISED FOR A CLASS ACTION LAWSUIT SHOULD THIS RATE INCREASE BE GRANTED.
RESPECTFULLY, JUAQUIN R. OROSCO KCPL CUSTOMER

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Complaint ID **109951**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name FRANCESCA A PARRA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WESTWOOD		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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(785) 271-3100

Complaint ID **109960**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CINDY SINGLETON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66061	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/22/2018

WE PAY TOO MUCH ALREADY. BIG BUSINESS IS GREEDY AND THE LITTLE PEOPLE ARE THE ONES THAT SUFFER. WHAT IS THE JUSTIFICATION FOR THE RATE INCREASE?

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **109963**
Date Filed **08/22/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL ESTRADA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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(785) 271-3100

Complaint ID **109964**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ALLEN R NUTTER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 10509 GOODARD ST APT 275	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66214	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I MOVED TO KANSAS APRIL OF 2016. I'VE ALWAYS THOUGHT UTILITIES HERE WAS HIGH BUT ITS NOT HIGH, ITS OUT OF CONTROL. MY 1ST WINTER HERE, I CALLED KCPL ABOUT THE HIGH BILL. WHEN YOU CALL AND TELL THEM YOU LIVE IN AN APT. THE 1ST RESPONSE YOU GET IS, OH YOU HAVE A HEAT PUMP, THEY USE A LOT MORE. WHEN I TELL THEM THIS COMPLEX DOES NOT HAVE HEAT PUMPS, THE REPLY I GET, OH WELL ITS COLD OUTSIDE. OR, YOU SHOULD HAVE THE UNIT CHECKED. TWICE I'VE HAD AN HVAC TECH CHECK THE UNIT AND TWICE IT CHECKED OUT WITHIN NORMAL OPERATING STATUS. I ASKED KCPL TO HAVE SOMEONE CHECK THE METER. THEY REFUSED. SIAD THEY WERE NEW METERS AND DIDN'T NEED TO BE CHECKED. THIS IS POOR CUSTOMER SERVICE. AFTER REVIEWING THE PAST YEARS USAGE, I WOULD SOMEONE EXPLAIN TO ME WHY IN AUGUST OF 17 MY USAGE WAS 1339 AND WAS BILLED 229.98 AND IN NOV. OF 17 THE USAGE WAS 1371 AND WAS BILLED 158.72. YOU SEE A PROBLEM HERE. THEN IN FEB. OF THIS YEAR THE 14TH MY BILL HAD HIT 400.00 AND SHOWING USAGE OF OVER 3000.00. NO WAY THIS IS NORMAL. SO ON THAT DAY, I HAD KCPL PUT ME ON BUDGET BILLING. THE TOTAL AMOUNT OF 12 MONTHS DIVIDED BY 12. THAT CAME OUT TO 151.00 A MONTH. LAST MONTH I RECEIVED A NOTICE THAT THERE WOULD BE AN INCREASE IN BUDGET BILLING. MY BILL WAS INCREASED TO 20 SOMEONE 9.00. WHEN I CALLED, I WAS TOLD THE BILLING WOULD BE ADJUSTED MONTH TO MONTH. SOMEONE NEEDS TO EXPALIN TO THOSE WHO MADE THIS CHANGE THATS NOT HOW BUDGET BILLING WORKS. AN ADJUSTMENT IS MADE AFTER A YEAR AND NOT MONTH TO MONTH. THIS RATE INCREASE IS BEYOND ABSURB. KCPL IS PRICE GOUGING THE CONSUMER AND IT NEEDS TO STOP. AND NOW THEY WANT TO INCREASE THE RATE! UNBELIEVEABLE. ONE LAST COMMENT. KCPL'S HOME PAGE STATES KCPL AND WESTAR HAVE MERGED TO BRING CUSTOMERS MORE SAVINGS, SUSTAINABILITY AND SOLUTIONS. THIS IS FALSE ADVERTISING AND NEEDS TO BE REMOVED. THIS IS WHAT HAPPENS WHEN A CO. HOLDS A MONOPLY. SINCERELY A VERY DISGRUNTLED CUSTOMER ?

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Complaint ID **109965**
Date Filed **08/23/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name MARY PIKELL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MERRIAM		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018 PLEASE SUPPORT AND FACILITATE REGIONALLY COMPETITIVE RETAIL ELECTRIC RATES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109966**
Date Filed **08/23/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name DIANA MANZELLA	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City KANSAS CITY		
State MO	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I AM A SENIOR CITIZEN THAT WORKS A FULL TIME JOB. MY BUDGET BILLING AMOUNT HAS GONE UP KCPL TELLS ME IT IS BECAUSE OF THE RATE INCREASE. I AM GONE FROM MY HOUSE 10 HOURS A DAY. HOW CAN MY BILL GO UP? I HAVE ENERGY EFFICIENT APPLIANCES.

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Complaint ID **109967**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JANET BENJAMIN	Home Phone (913)492-9013	Cell Phone
Business	Work Phone	ext
Street Address 8005 COTTONWOOD	Fax #	
Mailing Address	Email Address BJANET@EVERESTKC.NET	
City LENEXA		
State KS	Zip Code 66215	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

SEEMS LIKE KCPL HAS HAD THREE RATE RAISES IN THE PAST FIVE YEARS. THIS IS GETTING RIDICULOUS. WE ARE SENIORS LIVING IN A MODEST HOME, WE CAN'T AFFORD MORE INCREASES. THEY SHOULD HAVE TO BUDGET THEIR FUNDS THE SAME AS THE CUSTOMERS THEY SERVE HAVE TO BUDGET THEIR EXPENSES.

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(785) 271-3100

Complaint ID **109969**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RAY AND LINDA A MCCULLEY	Home Phone (913)898-6285	Cell Phone
Business	Work Phone	ext
Street Address 5496 W. 1800 RD.	Fax #	
Mailing Address	Email Address RAM4547@YAHOO.COM	
City PARKER		
State KS	Zip Code 66072	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

IN THE LAST TEN YEARS, SINCE I RETIRED, OUR ELECTRIC RATES HAVE GONE UP ASTRONOMICALLY. WE ARE ON A FIXED INCOME, AND THE LIGHT BILLS MAY MAKE US HAVE TO SELL OUR HOME. PLEASE DO NOT GIVE KCPL ANOTHER RATE HIKE.

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(785) 271-3100

Complaint ID **109970**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JUDY K BELLEMERE	Home Phone (816)804-2995	Cell Phone
Business	Work Phone	ext
Street Address 6624 OVERHILL ROAD	Fax #	
Mailing Address	Email Address JBELLEMERE@KC.NET	
City MISSION HILLS		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

THE CHARGES SHOULD REMAIN THE SAME AND FAIR: WE ARE CHARGED FOR WHAT WE USE, PLAIN AND SIMPLE. CONTIENTIOUS PEOPLE WHO CONVERT TO SOLAR OR PLAN TO CONVERT SHOULD NOT BE PUNISHED! AS STEWARDS OF OUR ENVIRONMENT AND OUR CHILDRENS LIVES AND WORLD, WE NEED TO BE SUPPORTIVE, NOT BLOCKERS OF THEIR ATTEMPTS AT CLEAN ENERGY AND NEW INDUSTRIES. DO NOT BE OBSTRUCTIONISTS; BE ON THE RIGHT SIDE OF HISTORY. THANK YOU, JUDY BELLEMERE

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Division of Public Affairs
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Complaint ID **109971**
Date Filed **08/23/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name DONNA DUVALL	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City SHAWNEE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I UNDERSTAND THEY RECENTLY MERGED WITH WESTAR AND HAVE BUDGET BILLING WITH KCP&L. IT SEEMS EVER SINCE THIS MERGER THEY'RE RATING IT INSTEAD OF YEARLY IT'S NOW MONTHLY. NOW THEY'RE ASKING FOR A RATE INCREASE. LIKE MILLIONS IN KC AREA ARE RETIRED SENIORS ON FIXED INCOME. IT'S MAKING IT HARDER TO LIVE WITHIN OUR MEANS. I'M AGAINST ANOTHER RATE INCREASE TO PAY FOR THEIR TECHNOLOGY.

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Division of Public Affairs
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(785) 271-3100

Complaint ID **109973**

Date Filed **08/23/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LOWELL D PROTHEROE**

Home Phone **(913)244-9583**

Cell Phone

Business

Work Phone

ext

Street Address **13805 W 81ST ST.**

Fax #

Mailing Address

Email Address **LOWPRO46@HOTMAIL.COM**

City **LENEXA**

State **KS**

Zip Code **66215**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

08/23/2018

JUST AS EXPECTED. KCPL FINALLY GETS THEIR MERGER WITH WESTAR APPROVED BY SELLING THE KCC ON HOW THIS MERGER WILL CUT COSTS BY COMBINING THE TWO UTILITIES. IF THAT IS TRUE, THEN THEY SHOULD BE ABLE NOT ONLY TO NOT HAVE A RATE INCREASE BUT SHOULD PUT FORWARD A RATE DECREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109975**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name LENORE E COATS	Home Phone (660)541-0924	Cell Phone
Business	Work Phone	ext
Street Address 7720 WEST 95TH STREET	Fax #	
Mailing Address	Email Address LENORECOATS711@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I HAVE BEEN A RESIDENTIAL CUSTOMER FOR OVER 45 YEARS ON THE MISSOURI SIDE AND KANSAS SIDE. I AM NOW A SENIOR AND LIVING IN PEBBLEBROOK APARTMENTS IN OVERLAND PARK, KANSAS. IT IS MY UNDERSTANDING THAT YOU ARE INCREASING MY MONTHLY BILL FROM 102.00 TO 134.00 PER MONTH. I CAN'T UNDERSTAND WHY YOU NEED THAT ADDITIONAL COST TO SERVICE MY 700 SQUARE FOOT APARTMENT FOR HEAT AND AIR CONDITIONING. PLEASE GIVE ME AN EXPLANATION? SINCERELY, LENORE COATS LENORECOATS711GMAIL.COM

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109976**

Date Filed **08/23/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **VICTORIA D DORSHORN**

Home Phone **(785)727-0369**

Cell Phone

Business

Work Phone

ext

Street Address **392 E 900TH RD NONE**

Fax #

Mailing Address

Email Address **VICTORIADORSHORN@FAC.BAKERU.EDU**

City **BALDWIN CITY**

State

Zip Code **66006**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

08/23/2018

WE NEED COMPETITIVE COMPANIES TO BREAK UP THIS MONOPOLY AND STOP THESE EXORBITANT INCREASES, SINCE WAGES AND SOCIAL SECURITY ARE NOT INCREASING CORRESPONDINGLY.

KANSAS CORPORATION COMMISSION

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(785) 271-3100

Complaint ID **109977**
Date Filed **08/23/2018**
Investigator **SEISENBA**

Account Information

Account No	Notified KCC by P	Consumer Class R
Name JOAN CHAMBERS	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I DO NOT WANT KCPL TO HAVE A RATE HIKE. WHEN WESTAR AND KCPL JOINED THEY RATES WOULD GO DOWN. THEY ARE A MONOPOLY. RATES HAVE NOT GONE DOWN. I WANT TO SEE THE RATES DECREASE.

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(785) 271-3100

Complaint ID **109979**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RUFUS MCDONALD	Home Phone (816)382-8833	Cell Phone
Business	Work Phone	ext
Street Address 7015 GARNETT ST	Fax #	
Mailing Address	Email Address MR. MCDONALD03025@YAHOO.COM	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I OPPOSE ANY RATE INCREASE. WE JUST GOT A RATE INCREASE NOT EVEN A YEAR AGO. THESE PEOPLE ARE GREEDY FOR MONEY AND TAKING ADVANTAGE OF PEOPLE. THE FEDERAL GOVERNMENT JUST PASSED A BILL TO GIVE ALL BIG CORPORATIONS A TAX BREAK AND YET THESE PEOPLE STILL WANT MORE MONEY AND THEY ARE NOT HELPING THE PEOPLE WHO MAKE THEM RICH. INSTEAD OF A RATE INCREASE IT SHOULD BE A RATE DECREASE. DURING THE WINTER MONTHS MY LIGHT BILL USED TO BE 70 PROVIDED I USE VERY LITTLE ELECTRICITY. NOW ALL OF A SUDDEN IT'S 100 PROVIDING I USE VERY LITTLE LIKE ELECTRICITY. ONE MONTH I USE NO ELECTRICITY AT ALL BECAUSE I WASN'T HOME AND IT WAS STILL 100.00, STOP ROBBING US AND GIVE US A BREAK, THANK YOU.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **109980**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RONALD D CAVE	Home Phone (913)631-7855	Cell Phone
Business	Work Phone	ext
Street Address 7305 GODDARD STREET	Fax #	
Mailing Address	Email Address RCAVE123@GMAIL.COM	
City SHAWNEE		
State KS	Zip Code 66203	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

WHY WHEN KCPL WILL RECIEVE 34.5 MILLION FROM TAX CUTS, 39.3 MILLION FOR FROM THE MERGER DO THEY NEED 26.2 MILLION IN THE NATURE OF A RATE INCREASE, AND WHERE IS THE 18.3 MILLION EACH YEAR FROM THE MERGER GOING? IN THE MAIL RECIEVED THEY KCPL PUT OUT DO THEY SAY THE RATE INCREASE IS FOR DEPRCIATION EXPENSE WHEN THIS IS NOT AN EXPENSE BUT A BOOK KEEPING ADJUSTMENT FOR EXPENSES .

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **109981**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ALISON GREENSMITH	Home Phone (913)636-5364	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

THIS RATE INCREASE IS SO MUCH! IT'S GETTING HARD TO AFFORD THE BILLS AS THEY WERE. THIS INCREASE. I AGREE WITH ALL OF THE PEOPLE SPEAKING TONIGHT WHO ARE SPEAKING AGAINST WHAT YOU WANT TO DO; YOU'RE RIPPING US OFF, FLEEING US, NOT INVESTING IN GREEN, CLEAN ENERGY, ETC. ETC.,, I DON'T BELIEVE THAT YOU REALLY EVEN REALLY NEED IT!!. LARGE CORPORATIONS LIKE YOU AND YOUR MERGER ALWAYS HAS A BAD AFFECT ON THE CUSTOMER. YOUR NOW TURNING INTO A MONOPOLY AND ARE JUST FORCING US TO GO ALONG WITH WHATEVER YOU WANT TO CHARGE. WHEN IT'S NOT AFFORDABLE TO YOUR AVERAGE MIDDLE AGED, SINGLE, MOM OF TEENS. YOU OUGHT TO MAKE IT EASIER FOR US TO INVEST IN SOLAR AND BE ABLE TO UTILIZE THAT FOR ELECTRICITY INSTEAD OF TRYING TO CONTROL IT ALL. IN OTHER WORDS, NO, I CAN'T AFFORD YOU TO MAKE SUCH AN INCREASE, I'M BARELY ABLE TO AFFORD PAYING YOU AS IT IS. IT'S RIDICULOUS.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **109982**

Date Filed **08/23/2018**

Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **BRAD HOWARD**

Home Phone **(785)242-2212**

Cell Phone

Business

Work Phone

ext

Street Address **1502 EAST LOGAN**

Fax #

Mailing Address

Email Address **KOFO@KOFO.COM**

City **OTTAWA**

State **KS** Zip Code **66067**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

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Narrative

08/23/2018

I DON'T APPRECIATE THE KCPLWESTAR MERGER BEING SOLD ON THE PREMISE THAT AFTER THE MERGER OUR ELECTRIC BILLS ARE GOING TO DECREASE, WHEN IN FACT THEY ARE GOING TO INCREASE. AND WHILE THE INCREASE MAY NOT BE AS MUCH AS BEFORE THE MERGER IT'S STILL AN INCREASE. I FEEL THE THE COMPANIES INVOLVED WERE DISINGENUOUS IN THIS REGARD AND NOW KNOWING THIS FEEL THE MERGER SHOULDN'T HAVE BEEN APPROVED. AND NOW THAT THEY HAVE MERGED WE'RE FACING INCREASING RATES. I DON'T THINK THE RATE INCREASE SHOULD BE ALLOWED.

KANSAS CORPORATION COMMISSION



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(785) 271-3100

Complaint ID **109983**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name RICHARD G JOCHEM	Home Phone (913)548-2102	Cell Phone
Business	Work Phone	ext
Street Address 11412 W 68TH PL	Fax #	
Mailing Address	Email Address RICK56LIN55@ATT.NET	
City SHAWNEE		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018

I REMEMBER GETTING A NOTICE FROM KCPL THAT THE RATE WERE GOING TO BE REDUCED DUE TO THE CORPORATE TAX RATE REDUCTION NOW THEY WANT TO INCREASE THE RATE IN THIS SHORT OF A PERIOD QUIT GIVING THE CEOS MASSIVE AMOUNTS OF THE CUSTOMERS MONEY, AND WASTING MONEY ON HAVING 7 PEOPLE ON A TWO MAN JOB I KNOW THE UNION HAS PULL AND EVERYONE WANTS TO MAKE A BUCK BUT THIS IS EXCESSIVE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109984**
Date Filed **08/23/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ULLYSES WRIGHT	Home Phone (913)764-0781	Cell Phone
Business	Work Phone	ext
Street Address 11220 S. LEWIS DR.	Fax #	
Mailing Address	Email Address UWRIGHT1911@YAHOO.COM	
City OLATHE		
State KS	Zip Code 66061	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/23/2018	KCPL ARE RIPPING THE OFF CUSTOMERS USING SHORTER BILLING CYCLES, CHANGING THE DUE DATES, AND ANNUAL INCREASES ARE HURTING LOW INCOME, AND FIXED INCOME CUSTOMERS. THANKS. ULLYSES WRIGHT
08/28/2018	I'M ASKING THEY TAKE INTO CONSIDERATION THE FIXED INCOME POPULATION. THE INCREASE IS TOO HIGH AND PEOPLE DO NOT HAVE FUNDS AND INCREASES FROM SOCIAL SECURITY ARE MINIMAL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109985**
Date Filed **08/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name EMILEE J HOLTGRAVER	Home Phone (913)548-8579	Cell Phone
Business	Work Phone	ext
Street Address 12481 S ELLSWORTH ST ---	Fax #	
Mailing Address	Email Address EHOLTGRAVER@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018

PLEASE DO NOT RAISE THE RATES. WE HAVE BEEN PAYING 400-500 MONTHLY FOR OUR ELECTRICITY BILLS FROM KCPL, WHICH IS CRIPPLING TO US WHILE WORKING OPPOSITE SHIFTS AS PARENTS, TRYING TO RAISE 3 CHILDREN AND MAKE THE MORTGAGE THE SAME TIME THIS BILL IS DUE. WE CANNOT AFFORD ANY MORE INCREASES. THIS IS THE MOST EXPENSIVE BILL WE PAY AFTER THE MORTGAGE AND WE CAN'T EVEN AFFORD TO GET A SECOND CAR RIGHT NOW. PLEASE RECONSIDER. EMILEE HOLTGRAVER

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109988**
Date Filed **08/23/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name ROGER W WINGERT	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address P.O. BOX 26413	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66225	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018 SEE ATTACHED LETTER

109988

STATE
CORPORATION
COMMISSION

AUG 23 2018

P.O. Box 26413
Overland Park, KS 66225-6413

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

August 20, 2018

Kansas Corporation Commission
Office of Public Affairs and Consumer Protection
1500 SW Arrowhead Road
Topeka, KS 66604-4027

STATE
CORPORATION
COMMISSION

AUG 23 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

re: Docket No. 18-KCPE-480-RTS

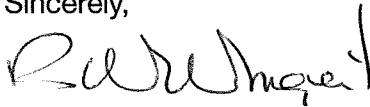
Sirs:

We recently received your Notice of Public Hearing regarding KCP&L's Rate Increase Proposal and wish to comment.

I am a seventy two year old retiree on a pension. If my income increased on an equal parity with KCP&L's requested rate increase I would have little trouble with it. Regretably, it does not. We are currently billed on a monthly basis \$439.00 using "Budget Billing" and use an average of 4243 kWh monthly for the first eight months of this year, with a range between 2815 and 6010 kWh per month. I do not know how rate increases over their exemplified 1366 kWh per month are figured, but I'm betting it will amount to substantially more than a 4.5% increase in my bill. As with water, telephone, mortgage, etc., bills I will make such an increase work but would prefer not to stretch my budget any thinner than it already is. Therefore, I would prefer not to incur a rate increase in my electric bill at all, least of all at or above 4.5%.

Thank you for the opportunity to comment and for your time in listening.

Sincerely,



Roger W. Wingert

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109990**
Date Filed **08/24/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **EARL E KERN**

Home Phone **(913)837-4734**

Cell Phone

Business

Work Phone

ext

Street Address **1243 NEIL DR**

Fax #

Mailing Address

Email Address **KERNMAIL@PEOPLESSERVICES.US**

City **LOUISBURG**

State **KS**

Zip Code **66053**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

08/24/2018

PLEASE STOP WITH THE RATE INCREASES!!! WHAT HAPPENED TO ALL THE LARGE CORPORATE TAX BREAKS THAT THE PRESIDENT IMPLEMENTED AND WHERE ARE ALL THE RATE REDUCTIONS FROM UTILITY COMPANIES THAT THE NEWS SAID WAS HAPPENING ALL OVER THE UNITED STATES!! AS RETIRED CITIZENS ON FIXED INCOMES IT IS GETTING HARDER AND HARDER TO LIVE IN KANSAS, MIAMI COUNTY, DUE TO THE UTILITIES AND TAXES. WE ARE OPPOSED TO FURTHER RATE INCREASES AND WOULD APPRECIATE A RATE REBATE AND REDUCTION ON OUR MONTHLY BILLS!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109991**
Date Filed **08/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PATRICA L METSINGER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 12400 W 120TH CT	Fax #	
Mailing Address	Email Address PLMETSING70@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66213	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018

I OPPOSE THIS RATE HIKE. THEY NEVER CONSIDER THOSE ON A FIXED INCOME LIKE MY PARENTS AND MANY OF OTHERS LIKE THEM. SOLAR OR WIND SHOULD HAVE BEEN DEVELOPED AND BEING USED NOW. NOT THE CONSUMERS PROBLEM BECAUSE YOU HAVE A MERGER. THAT WILL ONLY MAKE YOU ALL RICHER. CUT THE FAT STARTING AT THE TOP AND LEAVE THE CONSUMER OUT OF IT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109993**
Date Filed **08/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DOUG UTLEY	Home Phone (620)719-8473	Cell Phone
Business	Work Phone	ext
Street Address 8710 BENSON ST	Fax #	
Mailing Address	Email Address DOBEY1@HOTMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018

I WOULD BE IN FAVOR OF A RATE INCREASE IF KCPL INCLUDED THE SAME REBATE AND SOLAR PROGRAMS TO KANSAS RESIDENTS THAT ARE BEING OFFERED TO MISSOURI RESIDENTS.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109994**
Date Filed **08/24/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DEREK CHRISTENSEN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018

I OPPOSE THE KCPL RATE HIKE. WITH THE MERGER OF KCPL AND WESTAR, THE COST SAVINGS IS EXPECTED TO BE 35-45 MILLION IN 2019, RISING TO 140-170 MILLION BY 2021 SOURCE: [HTTPS:WWW.KANSASCITY.COM/NEWS/BUSINESS/ARTICLE160469659.HTML](https://www.kansascity.com/news/business/article160469659.html). I QUESTION WHY 40 MILLION SAVINGS IN 2019 IS NOT ENOUGH FOR KCPL, AND WHY THEY NEED AN ADDITIONAL 15.9 MILLION IN CUSTOMER RATE HIKE. BETWEEN THE SAVINGS AND THE PROPOSED RATE HIKE, KCPL WOULD GAIN A 55.9 MILLION BENEFIT IN A SINGLE YEAR. WITH THE MERGER, KCPL IS EXPECTED TO SAVE 293 MILLION FROM 2019-2021 40 MILLION IN 2019, 98 MILLION IN 2020, 155 MILLION IN 2021. THERE IS ABSOLUTELY NO NEED FOR CUSTOMERS TO PROVIDE KCPL WITH ADDITIONAL REVENUE. LOOKING AT THE HISTORY OF KCPL RATES, FROM 1990 TO 2006 A SPAN OF 17 YEARS, THERE WERE ABSOLUTELY NO RATE HIKE, AND THERE WERE ACTUALLY TWO RATE DECREASES. SINCE 2007 UNTIL NOW 12 YEARS, THERE HAVE BEEN AT LEAST SEVEN 7 RATE INCREASES, AND NO RATE DECREASES. SOURCE: [HTTPS:WWW.KCPL.COMMY-ACCOUNT/RATE-INFORMATION/HOW-RATES-ARE-SET/ELECTRICITY-COST-DRIVERS/RATE-PRICING-HISTORY](https://www.kcpl.commy-account/rate-information/how-rates-are-set/electricity-cost-drivers/rate-pricing-history). THIS RECENT TREND OF RATE HIKE MUST STOP. AT A TIME WHEN NATURAL GAS AND RENEWABLE ENERGY CAN PROVIDE THE CHEAPEST FORMS OF ELECTRICITY SEEN IN RECENT HISTORY, IT DOESN'T MAKE SENSE FOR KCPL TO BE CHARGING THEIR CUSTOMERS MORE THAN EVER. INSTEAD, CUSTOMERS SHOULD BE BENEFITING FROM THESE TECHNOLOGICAL ADVANCEMENTS WITH LOWER ELECTRICITY BILLS. I STRONGLY OPPOSE OF THE PROPOSED KCPL RATE HIKE. I ENCOURAGE THE KCC TO REJECT THEIR REQUEST, AND HOLD KCPL TO THEIR PROMISES OF NO RATE HIKE FOR 5 YEARS DUE TO THE MERGER. I PROPOSE THAT KCC GO EVEN FURTHER, AND IN ADDITION TO LOCKING IN THE ELECTRICITY RATES, DO NOT ALLOW KCPL TO INCREASE THE FLAT MONTHLY CHARGE FOR THE NEXT 5 YEARS. WITH THE SAVINGS FROM THE WESTAR AND KCPL MERGER, THERE IS NO REASON TO ALLOW THE NEW COMPANY TO EXPLOIT THEIR CUSTOMERS PURELY FOR FINANCIAL GAIN.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109995**
Date Filed **08/25/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MAREARL DENNING	Home Phone (913)488-1076	Cell Phone
Business	Work Phone	ext
Street Address 8416 W. 115TH STREET	Fax #	
Mailing Address	Email Address MAREARLDENNING@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66210	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/25/2018

PLEASE DO NOT ALLOW ANY RAISING OF RATES FOR THIS UTILITY REQUEST. IT IS AMAZING TO ME THAT THE KCC WOULD EVEN CONSIDER A RATE INCREASE FOR A UTILITY, A NON PROFIT, UTILITY THAT IS GUARANTEED 9 ANNUAL RATE OF RETURN. THAT THE KCC GUARANTEES THIS RATE OF RETURN IS CRIMINAL. FOR MANY ON FIXED INCOMES ANY RATE INCREASE IS PROHIBITIVE. CHARGING A LATE FEE TO CUSTOMERS WHO PAY BY THE DATE DUE ON THEIR BILLS, AND THEN RECEIVE A PROHIBITIVE CHARGE FOR LATE FEE BECAUSE THE " TO THE UTILITY COMPANY ISN'T ACTUALLY IN THE BANK IS UNBELIEVABLE. A 21 DAY BILLING CYCLE - SO THEY GET MORE OF YOUR MONEY MORE OFTEN? ABHORRENT. AND MOST OF ALL, UTILITY BILLS ARE NOW MORE THAT FOOD, AND OTHER MONTHLY COSTS. PLEASE, DO NOT GRANT ANY RATE INCREASE. PURE GREED! M

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109996**
Date Filed **08/25/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DARREN W SPRY	Home Phone (913)909-0840	Cell Phone
Business	Work Phone	ext
Street Address 20030 W 220TH STREET	Fax #	
Mailing Address	Email Address DWSPRY@ME.COM	
City SPRING HILL		
State KS	Zip Code 66083	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/25/2018

I WAS UNABLE TO ATTEND THE PUBLIC HEARING, BUT I WANTED TO SUBMIT MY OPPOSITION TO THE RATE INCREASE BEING PROPOSED BY KCPL. THIS REQUEST SHOULD BE DENIED. UPON COMPLETING THEIR MERGER WITH WESTAR I RECEIVED AN EMAIL ADVISING THE MERGER WOULD CREATE SAVINGS FOR CUSTOMER. THE EMAIL SAID IN PART 'ADDITIONALLY, SAVINGS GENERATED THROUGH THIS MERGER WILL BE SHARED WITH YOU THROUGH BILL CREDITS.' I HAVE YET TO SEE A BILL CREDIT, AND I WAS APPALLED TO RECEIVE NOTICE OF A POTENTIAL RATE INCREASE. THERE HAS ALSO BEEN SUBSTANTIAL NEWS ABOUT UTILITY COMPANIES LOWERING THEIR RATES DUE TO THE RECENT TAX CUTS. I AM NOT SURE WHY KCPL WOULD NOT BENEFIT FROM THE RECENT TAX CUTS, AND BE ABLE TO COMPLETE THE SYNERGIES OF THEIR MERGER WITH WESTAR WITHOUT IMPACTING CUSTOMER RATES. I WOULD ASK THAT YOU PLEASE CONSIDER NOT APPROVING THIS PROPOSED RATE INCREASE BY KCPL. SINCERELY, DARREN W. SPRY

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109997**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name TONY D BAKER	Home Phone (785)832-1168	Cell Phone
Business	Work Phone	ext
Street Address 24699 CHIEFTAIN ROAD	Fax #	
Mailing Address	Email Address TONY.D.BAKER@SBCGLOBAL.NET	
City LAWRENCE		
State KS	Zip Code 66044	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

WHEN COMPANIES MERGE, THEY SHOULD BECOME EVEN MORE EFFICIENT. IF ANYTHING, KCPL SHOULD BE LOWERING RATES AFTER MERGING WITH WESTAR. I STRONGLY OPPOSE THIS RATE HIKE AND IN PARTICULAR, OPPOSE THE KCPL WESTAR EFFORTS TO KILL ROOF-TOP SOLAR. KANSAS SHOULD GO WITH HOW NEBRASKA DOES IT. THE POWER COMPANY HAS TO 'PAY' THE HOME OWNER THE EXACT SAME RATE THEY CHARGE FOR ALL THE ELECTRICITY THE ROOF-TOP SOLAR MAKES UP TO WHAT IS CONSUMED. AFTER THAT, THE POWER COMPANY GETS THE ROOF-TOP SOLAR BASICALLY FOR FREE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **109998**
Date Filed **08/24/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by E	Consumer Class R
Name MARILYN MCCRORY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address MJMCCRORY56@GMAIL.COM	
City		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/24/2018

I RECEIVED BILL HAS INCREASED BY \$504.00/12 MONTHS. THIS IS NO SMALL INCREASE FOR ME AS A SENIOR ON LIMITED INCOME. I THINK YOU ALL FORGOT A LARGE PORTION OF THE USERS OF KCPL. I ROAST YOU ALL. MARILYN

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110003**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name WENDY FRANCIS	Home Phone (913)205-5289	Cell Phone
Business	Work Phone	ext
Street Address 16269 W 165TH	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

I AM CONCERNED ABOUT THE NUMBER OF RATE HIKE THAT HAS BEEN IMPOSED ON KCPL CUSTOMERS. I BELIEVE THIS IS AT LEAST THE SIXTH RATE HIKE REQUEST I HAVE SEEN OVER A MINIMAL NUMBER OF YEARS. THIS IS NOT ACCEPTABLE. WHILE I UNDERSTAND THERE ARE COSTS ASSOCIATED WITH KEEPING UP WITH NEW REGULATIONS AND SO FORTH, THIS DOES NOT KEEP UP WITH CUSTOMERS POCKET BOOKS OF CONTINUALLY RAISING RATES. CURRENTLY, I KEEP MY HOUSE NOT AT A COMFORTABLE TEMP TO MINIMIZE COST AND I CANT IMAGINE WHAT PEOPLE WHO CAN'T LITERALLY AFFORD A FEW DOLLARS EXTRA A MONTH ARE DOING. THERE IS AN ETHICAL RESPONSIBILITY YOU HAVE TO KEEP THESE LARGE POWER COMPANIES LITERALLY IN CHECK. I AM SURE SOMEWHERE AT SOME POINT, AS MOST CORPORATIONS AND SPECIAL INTEREST GROUPS WORK TOGETHER IN ORDER TO KEEP THE GREED AND CORRUPTNESS GROWING, BUT THIS HAS TO STOP WITH YOU. I AM ALL FOR CAPITALISM, BUT ITS A DELICATE BALANCE WHEN THESE COMPANIES PROFITS INDICATE THEY DID NOT NEED TO APPLY FOR A RATE INCREASE, BUT RATHER MANAGE WHAT THEY HAVE AND BE MORE FISCALLY RESPONSIBLE WITH THEIR SALARIES. I AM JUST ASKING THAT YOU DO THE RIGHT THING. GO HOME TONIGHT AND PRAY ABOUT IT AND ASK GOD TO GIVE YOU CLARITY. AT THE END OF THE DAY, GOD IS WATCHING YOUR ACTIONS, SO I BEG OF YOU TO BE HONORABLE IN THOSE ACTIONS. ITS JUST NOT WORTH IT TO ACT OTHERWISE. I WILL SEND THIS SAME MESSAGE TO THE ENERGY COMPANY PUBLIC COMMENT SECTION I SEE HAS FILED ANOTHER INCREASE. GOD BLESS!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110008**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name BILL CHAPPUIE	Home Phone (913)286-0180	Cell Phone
Business	Work Phone	ext
Street Address 13669 S. LOCUST ST.	Fax #	
Mailing Address	Email Address BCHAPPUIE@GMAIL.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

SEND THEM BACK TO THE HOUSE, THEY CAN WELL ABSORB THESE COST AND STILL MAKE DIVIDENDS TO THE SHAREOWNERS. THIS BUSINESS GROWS EVERY YEAR, WITH INCREASED KWH USAGE, AND OTHER REVENUE SOURCES. PROFITS SHOULD NOT BE PROPPED UP BY RATEPAYERS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110009**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DONALD G SAUR	Home Phone (913)608-0762	Cell Phone
Business	Work Phone	ext
Street Address 4906 BARKLEY	Fax #	
Mailing Address	Email Address KANSASBADGER@TURNKEYMAIL.COM	
City NISSION		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

THIS IS WRONG. JUST PLAIN WRONG. I AM A DISABLED VIET NAM VETERAN LIVING ON SOCIAL SECURITY AND DISABILITY PAYMENT. MY CAR INSURANCE GOES UP, MY RENT GOES UP, MY UTILITIES GO UP, MY CABLE TV GOES UP. ALL THAT DOES NOT GO UP IS MY MONTHLY INCOME! HOW AM I SUPPOSED TO LIVE? I CANNOT MAKE ANY MORE CUTS TO MY MONTHLY BUDGET. DID YOU NOT GET A TAX BREAK FROM DONALD? THEN USE IT. OR ARE THE SHAREHOLDERS DIVIDENDS AND PROFITS MORE IMPORTANT THAN THE CUSTOMERS YOU ARE SUPPOSED TO SERVE? YOU ARE VULTURES! DONALD G. SAUR, JR.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110010**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DIANE SIMMONS	Home Phone (913)258-0538	Cell Phone
Business	Work Phone	ext
Street Address 7220 HADLEY ST 7220 HADLEY	Fax #	
Mailing Address	Email Address QHFCUDS@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

PLEASE, PLEASE, PLEASE WILL SOMEONE TAKE THE TIME TO LOOK FOR HOW MANY TIMES KCPL HAS REQUESTED AN INCREASE IN THE LAST 10 YEARS ALONE. I HAVE ATTENDED MANY OF THEIR PUBLIC HEARINGS FOR THOSE REQUESTS AND WE WERE TOLD THE REASON FOR THE REQUEST AT ONE OF THEM WAS TO SUPPLEMENT THEIR EMPLOYEES PENSION PLANS.. I'LL JUST SAY THAT THEY ARE KILLING THOSE OF US WHO ARE RETIRED AND NEVER GET AN INCREASE IN OUR PENSION PAYMENT. WITH KCPL'S INCREASES, THE TAXES, INSURANCE, MEDICAL INSURANCE AND COST OF FOOD WE ARE BEING DRIVEN OUT OF OUR HOMES. WHERE DOES IT END. I IMPORE YOU NOT TO ALLOW THEM AN INCREASE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110011**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name DANIEL P ELMER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

THE ADMINISTRATIVE CHANGE TO BUDGET BILLING HAS ALREADY IMPACTED TOO MANY. NOW IS NOT THE TIME FOR MORE RUBBER STAMP RATE INCREASES. IN A SEASON OF RECORD PROFITS, WHY ARE CONTINUED RATE INCREASES WARRANTED? RATE INCREASES NEED TO BE CAPPED AT THIS TIME.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110013**
Date Filed **08/27/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name CAROLYN COLE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 28211 W 327TH ST	Fax #	
Mailing Address	Email Address	
City PAOLA		
State KS	Zip Code 66071	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018 SEE ATTACHED LETTER

Docket #
18 KC PE-486-RT5

STATE
CORPORATION
COMMISSION
AUG 27 2018
PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

110013

28211 W. 327 St.
Paola, Kansas
Aug. 23, 2018

Kansas Corp. Commission
Office of Public Affairs + Consumers Protection
1500 S.W. Arrowhead Rd.
Topeka, Kansas 66604-4027

To Whom This May Concern:

I have always been satisfied with KCPL, but now since this merger with Weststar I have my doubts. I have been a Customer of KCPL for many years. I am a widow for 19 yrs.

I received my new bill for the month 7/12/18 to 08/09/18 and already my pay plan has gone up \$26.00. If I don't pay this bill before Aug 31, 2018 I have to pay a late charge.

I only get one Social Security check and a \$90.00 pension check. There is no way I can pay this by Aug 31 when my next SS check won't be in bank before Sept 3, 2018.

There is NO way I can afford

Docket #

18'KCPE-480-RTS

to pay extra money on utilities when I already have to decide if I want food in the house or gas in my car.

Its already hard enough for me living on Social Security without having increase on utilities.

Whats wrong with these so called, "Big Shot," who take vacations, live in nice homes, drive nice cars and go out to eat? Don't they realize there are still poor families that live in these United States or do they think we are all like them.

I bet they don't give up much.

Sincerely,
Carolyn M. Col

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110015**
Date Filed **08/27/2018**
Investigator **BDONOHUE**

Account Information

Account No	Notified KCC by P	Consumer Class R
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Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City MERRIAM		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

I DON'T THINK A RATE INCREASE AS REQUESTED SHOULD BE GRANTED. THEIR JUSTIFICATION IS NEW CUSTOMER SERVICE INFORMATION SYSTEM. THAT BILLING SYSTEM IS NOT SUPPORTED BY CURRENT VENDERS. THAT MEANS THEY HAVE EXPIRED LIKE MICROSOFT'S. THAT SHOULDN'T BE AN EXTERNAL PROBLEM. SHOULD BE INTERNAL PROBLEM. THEY'RE PLANT INFRASTRUCTURE IS ALSO AN INTERNAL PROBLEM. THEY'RE A BUSINESS AND SHOULD COMPENSATE FOR THIS. DEPRECIATION EXPENSE IS PART OF DOING BUSINESS.

AN INCREASE OF \$7.29 EXCLUDING PROPERTY TAX REBASING OR 9.19 WITH PROPERTY TAX REBASING. THEIR WHOLE INCREASE WILL ALSO INCREASE YOUR FRANCHISE FEES, TAXES ETC. THAT GETS PUT ON YOUR BILL. IT'S GOING TO BE A LOT MORE THAN \$9 IN TAXES. THEY CHARGE YOU FOR EVERYTHING YOU CAN IMAGINE.

THEY MERGED WITH WESTAR AND TOP EXECUTIVES THAT ARE NOW IN PRISON HAVING TO DO WITH FINANCES.

I'M RETIRED AND HAVE A FIXED INCOME. EVERYONE WANTS A RATE HIKE. THE COUNTY IS REEVAULATING YOUR PROPERTY AND TAXES GET HIGHER. BETWEEN ALL THIS IS PUTTING A DRAIN ON RETIREES TO SUSTAIN THEMSELVES.

THE EXECUTIVES MAKE MILLIONS AND I JUST DON'T UNDERSTAND HOW OR WHY THEY MAKE SO MUCH IN SALARY.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110019**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

KCPL HAS BEEN GRANTED MULTIPLE RATE HIKES OVER THE LAST 5 YEARS. IF YOU CONSIDER THE CUMULATIVE EFFECT OF THE RATE HIKES BETWEEN 2013 AND 2016 ALONE, RATES FOR RETAIL CUSTOMERS HAVE RISEN OVER 17 SEE [HTTPS:WWW.KCPL.COMMY-ACCOUNT-RATE-
INFORMATIONHOW-RATES-ARE-SETELECTRICITY-COST-DRIVERSRATE-PRICING-HISTORY](https://www.kcpl.commy-account/rate-information/how-rates-are-set/electricity-cost-drivers/rate-pricing-history), THE EFFECT OF SUCCESSIVE INCREASES INCLUDED IN CALCULATION. THIS IS FAR ABOVE THE COST OF INFLATION AND CONSIDERING THE WAGE STAGNATION OVER THE SAME PERIOD, AND THE INCREASINGLY HOT AVERAGE SUMMER TEMPERATURES, THIS IS AN UNDUE BURDEN ON RESIDENTIAL CONSUMERS IN KANSAS. BECAUSE KCPL FUNCTIONS AS A MONOPOLY IN KANSAS, THEY HAVE A PUBLIC TRUST TO KEEP THIS NECESSARY SERVICE AFFORDABLE TO THE PEOPLE OF KANSAS. IN ADDITION, I OPPOSE THE REQUEST FOR 'SOLAR TAX' FOR THOSE RESIDENTIAL USERS THAT HAVE INVESTED IN SOLAR OR WIND POWER EQUIPMENT. KCPLS EXPLANATION FOR THIS FEE IS SPECIOUS AT BEST, BECAUSE THE REDUCED PRICE CREDITED BACK TO RESIDENTIAL CUSTOMERS FOR THE POWER THEY SEND BACK TO THE GRID ALREADY TAKES INTO ACCOUNT THE ADMINISTRATIVE AND INFRASTRUCTURE COSTS, ACCORDING TO KCPL'S OWN WEBSITE [HTTPS:WWW.KCPL.COMSAVE-ENERGY-AND-MONEYHOMEPROGRAMSSOLAR-
AND-RENEWABLE-ENERGY](https://www.kcpl.com/save-energy-and-money/home-program/solar-and-renewable-energy). THE ADDITION OF THIS FEE WILL ESSENTIALLY 'DOUBLE CHARGE' SOLAR CONTRIBUTORS. IF KCPL CHOOSES TO INSTITUTE THIS FEE, THEN THEY SHOULD PAY A FAIR PRICE TO THE RESIDENTIAL SOLARWIND CONTRIBUTORS FOR THE POWER THEY CONTRIBUTE TO THE GRID, AND NOT THE DISCOUNTED RATE. FURTHER, THEY TRIED TO MAKE THIS SAME JUSTIFICATION IN 2013, AND EVENTUALLY WERE FORCED TO REMOVE THE PROVISION. PART OF THE MERGER JUSTIFICATION WAS THAT THE CONSOLIDATION WOULD ALLOW THE COMBINED COMPANY TO ELIMINATE JOBS TO REDUCE REDUNDANCY AND BE MORE COST EFFECTIVE. TO BOTH CUT JOBS AND TO RAISE RATES IS AN INSULT TO THE KANSAS CONSUMER AND IS NOT IN THE PUBLIC INTEREST. I DO NOT THINK THAT THE PROPOSED INCREASE IN FEES CAN BE AT ALL JUSTIFIED WITHOUT AN AUDIT OF THE POST-MERGER ENTITY AFTER THE EFFECT OF THE MERGER HAS

08/27/2018

BEEN ASSESSED AND A COMPLETE JUSTIFICATION OF THE POST-MERGER NEED FOR THE ADDITIONAL REVENUE IS MADE. THE RATE INCREASE MUST BE FOR REASONS OTHER THAN AN INCREASE IN PROFIT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **110021**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

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Business	Work Phone	ext
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Mailing Address	Email Address	
City MISSION		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

I SEE NO REASON WE SHOULD GIVE ANY MORE MONEY TO BIG CORPORATIONS SUCH AS KCPL. THE 'FAT CATS' THAT RAKE IN ALL OF THE PROFITS ARE ATTEMPTING TO PRIVATIZE THE GAINS AND SOCIALIZE THE LOSSES. THIS IS RIDICULOUS. EVEN IN THE LITERATURE SENT TO ME ABOUT THIS WHICH WAS MADE TO BE AS NOT NOTICEABLE AS POSSIBLE CAN'T HIDE THAT THIS IS MERELY A MONEY GRAB BY THOSE WHO OWN IT. I'VE WORKED AT A KCPL PLANT, AND I KNOW THEY COULD USE SOME UPDATED INFRASTRUCTURE, BUT I WOULD NEED TO BE GUARANTEED PROOF THAT THEY ARE ACTUALLY SPENDING THE MONEY ON IMPROVEMENTS BEFORE I WOULD BE ON BOARD WITH GIVING ANY EXTRA MONEY TO THEM. MOST, IF NOT ALL, OF THE PEOPLE I KNOW AGREE WITH ME. AND I WILL BE SPREADING THE WORD TO ENSURE THAT THEY MAKE THEIR VOICES HEARD. I'M TIRED OF THE RICH SCAMMING THE PUBLIC, AND FORCING US TO BE LEGALLY OBLIGATED TO GIVE THEM MORE MONEY FOR THE SAME SERVICE. A NEW CUSTOMER INFORMATION SYSTEM? ARE YOU KIDDING? THEY COULD HANDLE THIS FOR FAR LESS THAN A MILLION! THE INTERNAL BENEFITS OF SUCH A SYSTEM WOULD REDUCE THE WORK LOAD ON CERTAIN TEAMS I'M SURE, THEREFORE MAKING THE SERVICE MORE EFFICIENT AND PROBABLY SAVING THEM MONEY IN THE PROCESS. BUT WHY SHOULD I HAVE TO PAY FOR THAT? I WILL SEE NO ADDITIONAL BENEFIT SO I DON'T SEE WHY I OR ANY OTHER CUSTOMER SHOULD HAVE TO PUT FORTH THE MONEY FOR THIS. PLANT AND INFRASTRUCTURE INVESTMENTS, YEAH RIGHT. I WOULDN'T MIND THIS ONE AS MUCH IF I DIDN'T KNOW THAT KCPL IS MAKING GREAT REVENUE AS A COMPANY AND AGAIN, COULD PAY FOR THEIR OWN DAMN UPGRADES. QUIT FUNNELING THE REVENUE TO PEOPLE WHO DON'T NEED IT AND START UPDATING YOUR COMPANY YOUR DAMN SELVES. AGAIN, PRIVATIZING GAINS WHILE SOCIALIZING LOSSES. DEPRECIATION EXPENSE, DO I EVEN NEED TO EXPLAIN THIS ONE? I'M SURPRISED THEY EVEN TRIED TO MAKE AN ARGUMENT FOR THIS ONE. WHERE THEY JUST TRYING TO FILL THE PAGE? I NEED TO PAY MORE FOR THE SAME SERVICE SO YOU CAN MAKE BACK MONEY YOU SPENT ON A COMMISSION MANDATED STUDY? NOPE, SORRY. NOT EVEN NICE TRY. I URGE

08/27/2018

ANYONE WHO IS READING THIS AND HAS ANY POWER AGAINST IT, THROW THIS OUT.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110022**
Date Filed **08/27/2018**
Investigator **SYSTEM**

Account Information

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City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

I AM CONCERNED ABOUT THE AVERAGE HOUSEHOLD CONSUMER AND HOW BILLING RATES WILL BE IMPACTED BY RATE INCREASES. THIS MONTH ALONE INHAVE HAS LESS USAGE AS COMPARED TO THE PREVIOUS YEAR WIT COMPARABLE OUTSIDE TEMPERATURES BUT MY BUDGET BILLING INCREASED FROM 185MONTH TO 254MONTH. THIS REPRESENTS AN INCREASE OF OF NEARLY 70MONTH. HOW ARE THESE CONGLOMERATES JUSTIFYING NEARLY 40 INCREASES FOR THE SAME SERVICE? I EXPECT MY LOCAL GOVERNMENT TO PROTECT CONSUMERS FROM UNJUSTIFIED AND EXORBITANT ARBITRARY RATE INCREASES FOR PUBLIC SERVICES AND UTILITIES. I EMPLOYEE YOU TO MAKE A REASONABLE RULING ON THIS ISSUE AND PROTECT CONSUMERS FROM CORPORATE GREED.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110023**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

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City OVERLAND PARK		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

IT SEEMS TO ME THAT THEYRE USING SOME DECEPTIVE PRACTICES TO JUSTIFY THE LOW PERCENTAGE OF HOW MUCH THE BILL WILL INCREASE. MY CURRENT BUDGETED AMOUNT THAT I RECEIVED IN THE LATEST BILL JUMPED 45 AND FROM WHAT IM READING THIS WAS ACROSS THE BOARD. IM GUESSING THIS IS HOW THEY ARE GOING TO JUSTIFY THE LOW INCREASE THATS LISTED BECAUSE THEY ARE PUTTING INTO PRACTICE THE ASTRONOMICAL JUMP IN PRICE PRIOR TO THE VOTE.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110024**
Date Filed **08/27/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by E	Consumer Class R
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Street Address 6811 SHAWNEE MSN PKWY SUITE	Fax #	
Mailing Address 210	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/27/2018

I AM WRITING THE KANSAS CORPORATE COMMISSION ABOUT THE KANSAS CITY POWER AND LIGHT'S RATE INCREASE REQUEST AND WOULD URGE THE KANSAS CORPORATE COMMISSION TO REJECT KCPL'S REQUEST TO INCREASE RATES. 1. EVER SINCE KCPL ACQUIRED ACQUILA PROMISING CUSTOMERS THAT THEIR CUSTOMERS WOULD SAVE MONEY, KCPL INCREASE THEIR RATES OVER A 10 YEAR PERIOD FROM 6 CENTS A KWH TO 14 CENTS A KWH. KCPL RATES HAVE MORE THAN DOUBLED IN THE PAST 10 YEARS WHICH IMPLIES THAT THEY ARE RECEIVING ON AVERAGE, MORE THAN 7% RATE INCREASES PER YEAR. THESE RATE INCREASES ARE FAR GREATER THAN THE RATE OF INFLATION. 2. KCPL'S ACQUILA ACQUISITION HAS NOT BEEN GOOD NOT ONLY FOR ITS RATE-PAYERS (CUSTOMERS) BUT ALSO NOT GOOD FOR KCPL INVESTORS. FOR EXAMPLE, UPON ACQUISITION OF ACQUILA, KCPL REDUCED ITS DIVIDEND TO ITS SHAREHOLDERS BY OVER 50%. MANY RETIREES DEPEND ON KCPL TO SUPPLEMENT THEIR INCOME. OTHER UTILITIES NATIONWIDE HAVE NOT REDUCED THEIR DIVIDEND AS KCPL. AN EXAMPLE OF THESE UTILITIES ARE: DTE ENERGY, SOUTHERN COMPANY, CONSUMERS ENERGY JUST TO NAME A FEW. 3. SINCE KCPL'S ACQUISITION OF ACQUILA,, KCPL STOCK HAS NOT RISEN IN VALUE COMPARED TO THEIR PEERS/COMPETITORS. OTHER UTILITY STOCKS AROUND THE COUNTRY HAVE RISEN IN VALUE YET KCPL STOCK HAS REMAINED AT \$30/SHARE FOR THE LAST 10-YEARS. 4. MORNINGSTAR, COM'S ANALYSIS OF KCPL'S STOCK NOTED THAT AS REVENUES INCREASED, SO HAS EXPENDITURES MORNINGSTAR NOTED THAT KCPL MANAGEMENT CANNOT CONTROL THEIR EXPENSES. 5. KCPL JUST ACQUIRED WESTAR WITH PROMISES TO THEIR CUSTOMERS AND SHAREHOLDERS, ONCE AGAIN, THAT THIS IS IN THEIR BENEFIT. RATE-PAYERS SHOULD NOT BE HELD ACCOUNTABLE FOR KCPL'S RECKLESS SPENDING, KCPL MANAGEMENT'S INABILITY TO CONTROL THEIR EXPENSES, AND "FOOT" THE BILL FOR THE WESTAR ACQUISITION. IN CONCLUSION, DUE TO THE REASONS GIVEN ABOVE, I STRONGLY URGE THE KANSAS CORPORATE COMMISSION TO REJECT ANY RATE INCREASE KCPL DESIRES TO SUBJECT THEIR RATE PAYERS.

SINCERELY,

JOSEPH W. MORRISON
MANAGER/MEMBER
900 NEW HAMPSHIRE, LLC.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110025**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

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Mailing Address	Email Address	
City LEAWOOD		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

THE LAST TIME YOU REDACTED APPROVED A RATE HIKE ON ELECTRICITY, YOU ALL CLAIMED ONLY A 9 INCREASE. MY BILL DOUBLED ! YES THAT'S RIGHT, DOUBLED ! I HAVE RECORDS TO PROVE IT ! I MADE NO SUBSTANTIAL CHANGES TO EQUIPMENT. THE POWER COMPANIES HAVE NEW EQUIPMENT AND VEHICLES AND OFFICES. WE THE PEOPLE HAVE MUCH LESS AND OLDER EQUIPMENT. IF WE CAN'T PAY BILLS, WE DO WITHOUT, TIGHTEN BELTS, DO WHATEVER. THEY JUST COME TO YOU AND INCREASE THEIR INCOME. PLEASE PUT THE BRAKES ON SOMEHOW. I DO NOT THINK MAKING A BIGGER MONOPOLY IS THE ANSWER. THINK ABOUT THE KC MO SCHOOLS SYSTEM.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110028**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

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City LENEXA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

I AM AGAINST A RATE INCREASE. IN RECENT YEARS POWER COMPANIES, GOVERNMENT ENTITIES, AND OTHER GROUPS HAVE PROMOTED ENERGY SAVING TECHNOLOGIES. THE BIG PROMOTION SOLD TO THE PUBLIC WAS 'YOU'LL SAVE ON YOUR ELECTRIC BILL'. ONE OF THE BIG CAMPAIGNS, WAS THE PUSH TO SWITCH TO LED BULBS, WHICH COST MORE UPFRONT BUT SAVINGS COULD BE HAD OVER TIME. NOW THAT I AND MANY OTHERS HAVE MADE THE SWITCH AND USING LESS POWER, WHY SHOULD I GO BACK TO PAYING WHAT I PAID? I'M BASICALLY PAYING THE SAME OR MORE FOR A PRODUCT THAT I'M USING LESS OF. WAS THE PLAN THE WHOLE TIME, 'CONVINCE THE PUBLIC TO USE LESS POWER THEN WE'LL INCREASE THE RATE THEREBY MAKING A LARGER PROFIT'? THE PUBLIC WOULD BE BETTER SERVED IF WE IMPLEMENT MORE PROGRAMS TO LOWER POWER USAGE. WHY DID WE GET OUT OF THE NEST THERMOSTAT PROGRAM? HOW HARD WOULD IT BE TO GET LOW COST LED BULBS TO THE PUBLIC? GRANTED, I'M NOT SAYING FREE LED BULBS, JUST LOWER COST ACCESS. HOW HARD WOULD IT BE TO PROVIDE LOW COST DECIDUOUS SHADE TREES, MAYBE ACCESS TO AN ARBORIST AND SOMEBODY TO HELP PLANT THE TREE. LARGE DECIDUOUS SHADE TREES WOULD PROVIDE SHADING TO THE HOUSE IN THE SUMMER AND SUNLIGHT IN THE WINTER. THE TREE PLAN COULD BE PUT INTO EFFECT FOR THREE TO FIVE YEARS BUT DUE TO THE LONG LIFE OF TREES THE BENEFITS WOULD LAST FOR SEVERAL DECADES. ARE KIDS AND GRAND KIDS WILL BE FEELING THE BENEFITS OF SUCH A PROGRAM AND NOT EVEN REALIZE THE DECISIONS WE MADE TODAY ARE WHAT CAUSED IT. AGAIN, I AM AGAINST A RATE INCREASE. HOWEVER, I WOULD ENTERTAIN IDEAS ABOUT LOWERING ENERGY USAGE AND LOWERING OVERALL COST TO PRODUCE ENERGY.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
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Topeka, KS 66604-4027
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Complaint ID **110032**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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City LIBERTY		
State MO	Zip Code 64068	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

KCPL OUTRAGEOUS UNEXPLAINED NEW BUDGET BILLING I FOUGHT WITH THEM WHEN THEY REVAMPED THE SYSTEM AND NOTICED THAT MY BUDGET BILLING HAD CHANGED AND I WAS NOT NOTIFIED. I IMMEDIATELY CONTACTED THEM BECAUSE I HAD JUST PAID MY BILL WHICH WAS 60.00 AND ALL OF A SUDDEN I WAS 83 SOME ODD DOLLARS SHORT AND WAS PLAYING CATCH UP FOR TWO MONTHS. GIVING THEM EVERY LITTLE BIT EXTRA I HAD JUST TO GET CAUGHT UP SO I DON'T GET KICKED OFF THE BUDGET BILLING PLAN. I CAN'T REALLY AFFORD A 300 TO 400 DOLLAR BILL EVERY MONTH. I AM A SINGLE MOM WITH TWO KIDS WHOM I HAVE TO CARE FOR ON A DAILY. SO I CHOOSE TO BE ON THE BUDGET BILLING PLAN, BUT THIS AND THEY'RE UNEXPLAINED WAYS DON'T MAKE SENSE AND THEY NEED TO BE STOPPED!!!! THEY TRIED TO TELL ME THAT THEY 'TRIED TO CONTACT ME', BUT HERE'S MY ARGUMENT.... 'IF THEY REALLY TRIED TO CONTACT ME TO TELL ME ABOUT THE CHANGE HOW COME I DIDN'T HAVE NOT ONE MISSED CALL, VOICEMAIL OR EMAIL'? THAT'S BECAUSE THEY NEVER ACTUALLY TRIED TO CONTACT ME AT ALL THEY JUST REVAMPED THE SYSTEM AND CHANGED EVERYONE'S BUDGET BILLING AND TRIED TO SAY 'THE REASON FOR THE CHANGE IS BECAUSE EVERYONE WAS COMPLAINING HOW HIGH THEY'RE BILLS WERE'. THEN I'M TOLD THAT 'THEY WON'T CHANGE MY BUDGET BILLING BACK TO 60 AND THIS IS WHAT MY BILL WILL BE 142 UNTIL IT'S PAID DOWN'! I WENT FROM 60 TO 142 IN LESS THAN A MONTH AND MY USAGE HASN'T CHANGED AND THE CURRENT BILL WITHOUT THE BUDGET BILLING IS STEADILY CLIMBING. SO HOW AM I SUPPOSED TO BRING MY BUDGET BILLING BACK DOWN? KCPL IS OUT OF CONTROL AND I THINK THAT THEY NEED TO GO BACK TO THE ORIGINAL BUDGET BILLING PLAN, WHICH WAS EVERY 6 TO 12 MONTHS AND LEAVE IT ALONE AND STOP RAISING RATES WITHOUT CONTACTING US. AND NOW SINCE THE MERGE THEY WANT 'MORE MONEY', I DON'T THINK SO!!!! THIS IS WRONG!!!!

08/28/2018

(INITIALLY SUBMITTED AS APPROVED, BUT SELECTED THIS IN ERROR. SHE CALLED TO HAVE THIS SWITCHED TO DISAPPROVE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **110033**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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City KANSAS CITY		
State MO	Zip Code 64118	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

HOW MUCH MORE MONEY DOES YOUR CEO AND CFOS NEED IN THEIR SALARIES AND BONUSES?
YOU ALL SHOULD BE ASHAMED OF YOURSELVES.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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Complaint ID **110034**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Mailing Address	Email Address M.KELLER@HYBRIDPWR.COM	
City OVERLAND PARK		
State KS	Zip Code 66223	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

AS PART OF THE MERGER WITH WESTAR, KCPL STATED THER WOULD BE A 5 YEAR MORATORIUM ON RATE INCREASES. THEY HAVE CLEARLY LIED. BASIC LAW STATES THAT A CONTRACT IS VOID IF FRAUD WAS MATERIALLY INVOLVED AS PART OF REACHING AN AGREEMENT. HOW DO THE RECENT ACTIONS BY KCPL NOT CONSTITUTE FRAUD, THEREBY RENDERING THE MERGER VOID? IS THE PUBLIC CORPORATE COMMISSION REFERRING THIS MATTER TO THE ATTORNEY GENERAL OF KANSAS? IF NOT, WHY NOT? KINDLY PROVIDE CONFIRMATION OF RECEIPT OF HIS NOTIFICATION OF POTENTIAL CRIMINAL ACTIONS ON THE PART OF KCPL.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110036**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

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Name KIMBERLY D SMITH	Home Phone	Cell Phone
Business	Work Phone	ext
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Mailing Address	Email Address	
City KANSAS CITY		
State MO	Zip Code 64154	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110040**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
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Street Address 9230 W 100TH STREET	Fax #	
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City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

I AM OPPOSED TO THE REQUESTED RATE INCREASE. BETWEEN AUGUST 2017 AND AUGUST 2018 MY RARE HAS INCREASED IN TOTAL BY 62 74 - 2017 120 - 2018 WHILE MY USAGE INCREASED ONLY 8. 734 KWH 2017 VS, 791 KWH 2018 THE AVERAGE TEMPERATURE INCREASED ONLY 4 85 DEGREES - 2017 VS. 88 DEGREES - 2018. I CAN SUBMIT ALL THIS INFORMATION TO REVIEW IF NECESSARY. IT IS TAKEN DIRECTLY FROM THE KCPL BILLING SITE NOW KCPL IS ASKING FOR ANOTHER INCREASE. I SAY NO. I SEE NO JUSTIFICATION FOR THIS MASSIVE INCREASE. BEING IN OVERLAND PARK, GOING SOLAR WOULD LIKELY BE REJECTED BY THE CITY AND MY HOMES ASSOCIATION FOR ASTHETIC REASONS AND IT WOULD BE QUITE A COSTLY INITIAL INVESTMENT. PLEASE REJECT THE REQUEST FOR INCREASE BY KCPL. THERE IS ABSOLUTELY NO REASON FOR ANOTHER INCREASE. THANK YOU.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
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(785) 271-3100

Complaint ID **110042**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JOSEPH JENCO	Home Phone	Cell Phone
Business	Work Phone	ext
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Mailing Address	Email Address	
City KANSAS CITY		
State MO	Zip Code 64155	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

I AM AGAINST THE PROPOSED RATE INCREASE. MY SEASONAL ELECTRICITY USAGE HAS NOT CHANGED SUBSTANTIALLY FROM PAST YEARS, YET MY SUMMERTIME BILL HAS RISEN BY 40-50 COMPARED TO PAST YEARS I'VE BEEN A CUSTOMER FOR ALMOST 5 YEARS. IF ANYTHING, MY SUMMERTIME ELECTRICITY USAGE SHOULD HAVE DROPPED, SINCE I INSTALLED A PROGRAMMABLE THERMOSTAT THAT AUTOMATICALLY SHUTS OFF MY AIR CONDITIONING WHILE I'M AT WORK.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
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Complaint ID **110044**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

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Name JENNIFER L HERMON	Home Phone (913)219-4588	Cell Phone
Business	Work Phone	ext
Street Address 15561 S HUNTER ST	Fax #	
Mailing Address	Email Address JENNIFER@FUCHSIAMARKETING.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

I JUST INSTALLED A NEW AIR CONDITIONER. KCPL GIVES REBATES TO MISSOURI CUSTOMERS BUT NOT KANSAS. WITH THIS NEW AC I AM USING APPROX 1800 KWH THIS MONTH COMPARED TO 2200 THIS TIME LAST YEAR. HOWEVER MY BILL HAS INCREASED 46!! WITH A NEW, MORE EFFICIENT AC. I AM ON THE LEVEL PAY PLAN, WHICH ALSO KEEPS INCREASING MY MONTHLY PAYMENT. MAKE PEOPLE WITH ELECTRIC CARS PAY TO USE THE FACILITIES. I DON'T WANT TO PAY FOR THEM. I ABSOLUTELY OPPOSE A RATE INCREASE. THANK YOU!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110045**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name PAUL BRANTON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 16019 W 136TH TERRACE	Fax #	
Mailing Address	Email Address	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018 MONOPOLY

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110046**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name AMY J COLLEDGE	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 15311 W 84 ST	Fax #	
Mailing Address	Email Address	
City LENEXA		
State KS	Zip Code 66219	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110047**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name AMANDA L LITTLETON	Home Phone (816)686-7614	Cell Phone
Business	Work Phone	ext
Street Address 600 VALLE DR	Fax #	
Mailing Address	Email Address LITTLETONAL@YAHOO.COM	
City BELTON		
State MO	Zip Code 64012	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

FOR A COMPANY THAT CANT EVEN LEGITIMIZE WHY THE POWER IN MY NEIGHBORHOOD IS CONSTANTLY GOING OUT, I DONT SEE ANY REASON THEY SHOULD RECEIVE MORE OF MY HARD EARNED MONEY FOR NEVER ACTUALLY FIXING ANYTHING. MOREOVER, WHY SUCH A SIGNIFICANT RATE INCREASE? THIS IS NOT GOING OVER WELL WITH CUSTOMERS SO JADED BY A MONOPOLY ON ELECTRICITY. LOVE TO GET PETITIONS STARTED FOR COMPETITORS AND WELCOME THEM TO THE AREA. YOU CANT EVEN GET A PERSON ON A CALL ANYMORE, HALF THEIR ONLINE SYSTEMS DONT WORK, AND THEY NEVER EXPLAIN A HIKE WHEN IT HAPPENS. SO, NO, IM ABSOLUTELY OPPOSED TO THIS AND WILL DO EVERYTHING POSSIBLE AS A CONSUMER TO PRESENT IT.

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110048**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KEVIN UNGER	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City FAIRWAY		
State KS	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

AN INCREASE OF 10.3 MILLION IS LAUGHABLE. ESPECIALLY WITH THE EXPLANATION THAT IT'S SUPPOSED TO OFFSET THE COSTS OF THEIR NEW BILLING SYSTEM. OUR BILLS HAVE INCREASED EVERY YEAR WITH KCPL, AND ARE NOW HUNDREDS A MONTH HIGHER THAN LAST YEAR DESPITE MINIMAL OR NO INCREASE IN USAGE. OUR NEIGHBORS REPORT THE SAME THING. WE CAN'T FIGURE OUT HOW THIS IS POSSIBLE: FAULTY METERING, FRAUDULENT BILLING, SOMETHING ELSE, OR ALL OF THE ABOVE. WE CAN'T EVEN GET THROUGH TO THEIR CUSTOMER SERVICE HOTLINE DUE TO HIGH CALL VOLUME PROBABLY THE ENTIRE CITY IS CALLING ABOUT THEIR ASTRONOMICAL BILLS. KCPL'S BILLING PROCEDURES NEED TO BE AUDITED BY AN INDEPENDENT AGENCY. KCPL HAS NO COMPETITORS IN OUR REGION, AND KCPL IS ABUSING THEIR MONOPOLY POWER.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110049**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CANDACE DEAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WICHITA		
State KS	Zip Code 67218	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

DOES MY OPINION MATTER? YOU WILL UNDOUBTEDLY GRANT THESE RATE INCREASES AS YOU'RE ALL GREEDY. HOW DO YOU EXPECT THOSE OF US WHO ARE ELDERLY AND ON A FIXED INCOME TO SURVIVE? OH, I GET IT. WE'RE NOT SUPPOSED TO SURVIVE UNLESS WE'RE WEALTHY, RIGHT? KANSAS GAS IS ALREADY VERY EXPENSIVE AND YOU HAVE ADDED TO THEIR GREED BY PREVIOUSLY GRANTING THEM PERMISSION TO CHARGE A MINIMUM AMOUNT EACH MONTH SO WE AS CONSUMERS PAY THEM EVEN WHEN WE DON'T USE ANY GAS. OUTRAGEOUS. YOU ARE IN THEIR POCKET, ALL GOOD OLD BOYS OUT TO GRAB AS MUCH MONEY AS YOU CAN AND IT'S ALL LEGAL AND THERE'S NOTHING WE CAN DO ABOUT IT. I HOPE THE BUNCH OF YOU ROT IN HELL FOR WHAT YOU ARE DOING TO PEOPLE.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110051**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name CHRISTINE LEMMON	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City LENEXA		
State	Zip Code	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110053**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KRISTI K BURRITT	Home Phone (913)991-6454	Cell Phone
Business	Work Phone	ext
Street Address 11594 S SUMAC ST	Fax #	
Mailing Address	Email Address KKBURRITT@YAHOO.COM	
City OLATHE		
State KS	Zip Code 66061	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

OUR BUDGET BILL HAS ALREADY INCREASED BY DOUBLE IN THIS PAST ONE YEAR WITHOUT OUR USAGE CHANGING. WE JUMPED FROM 220 A MONTH TO 449. ANOTHER 5 IS NOT FEASIBLE, DOABLE, JUST, OR RIGHT. ITS ROBBERY. THEY KNOW WE ARE STUCK WITHOUT AN OTHER OPTIONS. ITS DISGUSTING.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110054**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MAURICE FANTY	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 2116 E TAYLOR DRIVE	Fax #	
Mailing Address	Email Address JAYHAWKMO@YAHOO.COM	
City OLATHE		
State KS	Zip Code 66062	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

THIS SEEMS LIKE A STRANGE TIME TO BE ASKING FOR AN INCREASE RIGHT AFTER A MERGER. I'VE BEEN THROUGH A COUPLE OF MERGERS MYSELF AND ONE GOAL OF MERGERS IS TO SAVE MONEY BY BECOMING MORE STREAMLINED THAN THEY COULD ON THEIR OWN. THESE ARE NEVER FAST AND USUALLY TAKE A YEAR OR TWO TO COMPLETE. YES THEY NEED TO INTEGRATE THEIR SYSTEMS TOGETHER, AND THAT WILL COST MONEY. BUT THAT HAD TO BEEN THOUGHT OF BEFORE THE COMPANIES DECIDED TO MERGED AND COST HAD TO BE FIGURED IN. ALSO THE COST OF RESOURCES TO GENERATE ELECTRIC POWER KEEP GOING DOWN, SO WHY IS THE COMPANY ASKING FOR A RATE INCREASE. IT WOULD SEEM THAT THE NEW COMPANY WOULD HAVE MORE LEVERAGE IN STRIKING BETTER DEALS NOW FOR WHAT THEY NEED. LETS GIVE THE MERGED COMPANY TIME TO SEE WHAT THEY CAN DO TO SAVE MONEY INTERNALLY BEFORE WE HAVE A RATE INCREASE TO PAY FOR MERGER COSTS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110055**
Date Filed **08/28/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name ROBERT G MCALISTER	Home Phone (913)575-6523	Cell Phone
Business	Work Phone	ext
Street Address 13630 KING ST APT 14111	Fax #	
Mailing Address	Email Address RMALISTER35@GMAIL.COM	
City OVERLAND PARK		
State KS	Zip Code 66221	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/28/2018

THIS CORPORATION IS SUCH CROOKS! YOU NEED TO OPEN UP MORE RENEWABLE ENERGY OPTIONS. IT IS GETTING OUT OF CONTROL HOW OFTEN KCPL ASKS FOR INCREASES. YOU SEND US OUT A NOTICE OF YOUR UPCOMING MERGER AND HOW IT MEANS UTILITIES WILL BE CHEAPER. THEN FEW WEEKS LATER YOU ANNOUNCE THIS CRAP OF A PROPOSAL TO RAISE RATES YET AGAIN!!! WE NEED MORE ENERGY OPTIONS AS KCPL IS A MONOPOLY....I STRONGLY WANT THIS TO NOT PASS. YOU HAVE RIPPED US HARDING WORKING PEOPLE LONG ENOUGH. IF YOU NEED TO MAKE MORE UPGRADES WHY NOT TAKE SOME OF THE SENIOR LEADERSHIPS COMPANSATION BACK!

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110056**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name JON BEARD	Home Phone (319)431-0127	Cell Phone
Business	Work Phone	ext
Street Address 2525 BURNS DR	Fax #	
Mailing Address	Email Address JON.BEARD@MCHSI.COM	
City MARION		
State IA	Zip Code 52302	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/29/2018

ACCORDING TO THE LATEST KCPL EARNINGS RELEASED ON AUG 8, 2018, KCPL SAW AN INCREASE OF EARNINGS OF 45, NO UTILITIES COMPANY SHOULD BE ALLOWED TO HAVE THAT BIG OF INCREASE OF EARNINGS WITHOUT SOME OF IT GOING BACK TO THE CUSTOMERS IN THE FORM OF LOWER RATES OR NO RATE INCREASES FOR A PERIOD OF TIME. THE WHOLE POINT OF THE UTILITIES BEING UNDER THE CONTROL OF THE STATE COMMISSIONS IS SO THEY DON'T RIP THE CUSTOMERS OFF WHICH KCPL IS DOING WITH THESE NEW RATE CHARGES AND THUS PADDING THE BOTTOM LINE. THESE RATE INCREASES ARE NOT NEEDED AND SHOULD BE TURNED DOWN. EVERGY, INC. NYSE: EVRG TODAY ANNOUNCED SECOND QUARTER 2018 EARNINGS OF 102 MILLION, OR 0.56 PER SHARE, COMPARED WITH EARNINGS OF 72 MILLION, OR 0.50 PER SHARE, FOR THE SECOND QUARTER OF 2017

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110057**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name MATT MURRISON	Home Phone (913)653-3399	Cell Phone
Business	Work Phone	ext
Street Address 7701 W 102ND ST	Fax #	
Mailing Address	Email Address MJMURRISON@YAHOO.COM	
City OVERLAND PARK		
State KS	Zip Code 66212	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/29/2018 WHAT A LUXURY IT IS TO BE A MONOPOLY! I WOULD LIKE TO KNOW THE PAY-SCALE OF ALL WORKERS FROM THE JANITOR TO THE CEO.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110058**

Date Filed **08/29/2018**

Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name SUSAN E MANN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address FOX RIDGE DR	Fax #	
Mailing Address	Email Address	
City MISSION		
State KS	Zip Code 66202	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/29/2018

PLEASE DO NOT CONTINUE TO INCREASE PRICES, ESPECIALLY IF MERGING WITH ANOTHER COMPANY, OR LOWER THE INCREASE AMOUNT TO REFLECT THE MERGER REDUCTION.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110059**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MEGHAN BUUM**

Home Phone **(913)271-1354**

Cell Phone

Business

Work Phone

ext

Street Address **7207 HIGH DRIVE**

Fax #

Mailing Address

Email Address **MEGHANBUUM@GMAIL.COM**

City **PRAIRIE VILLAGE**

State **KS** Zip Code **66208**

Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions
Signatures

KCPE

18-KCPE-480-RTS

O

0

Narrative

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110060**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KELSEY BENZ	Home Phone (913)244-4184	Cell Phone
Business	Work Phone	ext
Street Address 7715 FAIRWAY	Fax #	
Mailing Address	Email Address KBENZ21@HOTMAIL.COM	
City PRAIRIE VILLAGE		
State KS	Zip Code 66208	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/29/2018

KCPL IN NO WAY DESERVES A RATE INCREASE WHEN MY NEIGHBORS AND I ARE CONSTANTLY WITHOUT POWER AND THE COMPANY HAS DONE ABSOLUTELY NOTHING TO IMPROVE OUR SITUATION. IN 2017, MY NEIGHBORS AND I ON THE EAST SIDE OF FAIRWAY SOUTH OF 77TH LOST POWER OVER NINE TIMES, TWO OF WHICH WERE OVER 24 HOURS AND IN-HOME TEMPERATURES WERE IN EXCESS OF 90 DEGREES. I FILED SEVERAL COMPLAINTS AND SPOKE TO CITY COUNCIL MEMBERS, THE CITY ADMINISTRATOR, A REPRESENTATIVE FOR KC PL AS WELL AS MEETING WITH MEMBERS OF K C C. AUGUST 28TH 2018 WAS THE FIRST TIME IN 2018 I HAD LOST POWER FOR A SUBSTANTIAL AMOUNT OF TIME BUT THAT IN NO WAY WAS A REFLECTION OF ANY IMPROVEMENT DONE BY KC PL BUT RATHER A MUCH MORE MILD STORM SEASON. WHILE I REALIZE THAT THE STORM FROM LAST NIGHT CAUSED OUTAGES ALL OVER THE CITY, WE WERE WITHOUT POWER FOR 4 PLUS HOURS AND IN HOME TEMPERATURES WERE IN EXCESS OF 80 DEGREES AND I HAD TO STAY HOME FROM WORK TODAY BECAUSE I FELT SO ILL DUE TO THE HIGH TEMPERATURES. OUR AREA OF PRAIRIE VILLAGE HAS NUMEROUS DOCUMENTED OUTAGES AND NUMEROUS DOCUMENTED COMPLAINTS ABOUT THE SUBPAR INFRASTRUCTURE AND KC PL DESERVES ABSOLUTELY NO RATE INCREASE UNTIL OUR SITUATION IS RESOLVED SATISFACTORILY.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110062**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name THOMAS GORMAN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address	Fax #	
Mailing Address	Email Address	
City WESTWOOD		
State KS	Zip Code 66205	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

KANSAS CORPORATION COMMISSION

Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110063**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Account Information

Account No	Notified KCC by H	Consumer Class R
Name KAMI SWANSON	Home Phone	Cell Phone
Business	Work Phone	Ext Fax #
Street Address	Email Address	
Mailing Address	Special Instructions	
City KANSAS CITY		
State Zip Code		

Contacts

No Contacts Exist

Complaint Coding

Company ID	Complaint Code	Complaint Type	Company Resolution	Complaint Closed	Violation/Concern	Issue	Dispute Explanation	Disputed Dollars	Dollars KCC Saved Consumer
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Docket Opinion

Company KCPE	Docket Number 18-KCPE-480-RTS	Consumer Opinion o	Number of Petitions/
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KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110063**
Date Filed **08/29/2018**
Investigator **SYSTEM**

Narrative

08/29/2018 YOU GUYS SUCK. WHATS THE POINT OF BUDGET BILLING IF IT DOESNT STAY THE SAME AND ISNT AVERAGED BY THE YEAR. YALL ARE MONEY HUNGRY A.....S SCREWING OVE SO MANY MISSOURIANS.

KANSAS CORPORATION COMMISSION



Division of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
(785) 271-3100

Complaint ID **110064**
Date Filed **08/29/2018**
Investigator **CBOWEN**

Account Information

Account No	Notified KCC by L	Consumer Class R
Name DOUGLAS R SANDLIN	Home Phone	Cell Phone
Business	Work Phone	ext
Street Address 7128 CONSER ST	Fax #	
Mailing Address	Email Address	
City OVERLAND PARK		
State KS	Zip Code 66204	

Docket Opinion

Company ID	Docket Number	Consumer Opinion	Number of Petitions Signatures
KCPE	18-KCPE-480-RTS	O	0

Narrative

08/29/2018 SEE ATTACHED LETTER

DOCKET No. 18 KCPE-
480-RTS.

#110064

My Comment is...

STATE
CORPORATION
COMMISSION

AUG 29 2018

PUBLIC AFFAIRS
AND
CONSUMER PROTECTION

NO!

~~~~~

INCREASE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110065**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

**Account Information**

|                                   |                                           |                         |
|-----------------------------------|-------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>JOSE M MATEOS</b>         | Home Phone <b>(913)636-0375</b>           | Cell Phone              |
| Business                          | Work Phone                                | ext                     |
| Street Address <b>907 MELROSE</b> | Fax #                                     |                         |
| Mailing Address                   | Email Address <b>JOEYMATEOS@GMAIL.COM</b> |                         |
| City <b>PAOLA</b>                 |                                           |                         |
| State <b>KS</b>                   | Zip Code <b>66071</b>                     |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

08/29/2018

PLEASE DO NOT APPROVE THE PROPOSED KCPL CHANGES. DEMAND CHARGES ARE NOT ACCURATE OR FAIR TO ANYONE, ESPECIALLY RESIDENTS WITH SOLAR PANELS THAT TRY TO HELP KEEP THE AIR CLEANER AND MAKE THE WORLD A LITTLE BIT BETTER OF A PLACE FOR THE KIDS TO GROW UP IN. IT WILL ALSO GREATLY DISCOURAGE ANYONE WHO IS CONTEMPLATING BUYING SOLAR PANELS. THIS WILL ONLY MAKE PEOPLE USE MORE ENERGY AS THEY WILL BE LOWERING THE COST OF KWH, BUT ADDING A DEMAND CHARGE. THIS IS COMPLETELY UNFAIR AS SOME PEOPLE WORK NIGHTS OR 2ND SHIFTS AND THEY WILL BENEFIT AND ANYONE WORKING NORMAL HRS GETTING HOME BETWEEN 5-8 PM WILL BE HARMED. KCPL KNOWS THIS AND WANTS TO MAKE MORE MONEY FOR THEIR SHAREHOLDERS. I UNDERSTAND WHERE THEY ARE COMING FROM BUT THIS SHOULD NOT HAPPEN AT THE EXPENSE OF THEIR CUSTOMERS. THEY NEED TO COME UP WITH BETTER, MORE EFFICIENT PROCESSES AND REDUCE COST IN THEIR SUPPLY CHAINS. I HAVE SOLAR PANELS AND MY AC IS OFF DURING THE DAY. SO WHEN I GET HOME I'M GENERATING LESS ENERGY AS THE SUN IS SETTING, AND USING MUCH MORE HEATING THE OVEN, TURNING ON MY AC, GETTING KIDS BATHS READY, ETC... SO I WILL BE CHARGED FOR THE PEAK USAGE ALL YEAR. WHAT IF I AM OUT OF TOWN FOR 6 MONTHS? WHAT IF I HAVE FAMILY STAYING WITH ME FOR A FEW WEEKS. THERE ARE SO MANY DIFFERENT VARIABLES THAT CAN AFFECT THIS AND IT JUST DOESN'T MAKE SENSE AND ISN'T FAIR. IF THEY WANT TO MAKE MORE MONEY THEN THEY CAN RAISE THE PER KWH RATE. THAT ACTUALLY MAKES SENSE. USING TRICKERY AND CHANGING THE WAY THEY BILL THEIR CUSTOMERS IS AN UNETHICAL WAY TO BECOME MORE PROFITABLE. I WOULD'VE CAME TO THE DOCKET AND EXPRESSED THIS, BUT I WAS UNABLE TO GET OFF OF WORK. PLEASE DO NOT LET THIS PASS. IT WILL SET A PRECEDENT AND SET A NEW METHOD FOR FOR UTILITY COMPANIES ACROSS THE COUNTRY TO GET OVER ON THEIR HARDWORKING CUSTOMERS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110066**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>AMY E DEVINE</b>  | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARL</b> |                          |                         |
| State <b>KS</b>           | Zip Code <b>66221</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/29/2018

LAST YEAR MY MONTHLY SUMMER BILLS I RUN THE AIR CONSTANTLY FROM APRIL TO OCTOBER OR AT LEAST I USED TO BE ABLE TO. LAST YEAR IT WAS RARE TO HAVE A BILL OVER 200 THIS YEAR MY MONTHLY BILLS ARE RUNNING ALMOST 400. IF ALL KCPL IS ASKING FOR IS AN INCREASE IS LESS THAN 5, THEN WHY HAVE MY BILLS ALMOST DOUBLED?? WHAT IS GOING ON WITH KCPL??



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110068**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TAMMIE KRITZLER</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OLATHE</b>          |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/29/2018

THE LETTER SAID THE MERGER WOULD HELP KEEP THE RATES LOWER AND NOW THEY WANT TO TURN AROUND AND RAISE THE RATES. I AM OPPOSED TO RAISING THE RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110069**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                           |                         |
|-----------------------------------------|-------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>TIMOTHY R PEASE</b>             | Home Phone <b>(816)592-9704</b>           | Cell Phone              |
| Business                                | Work Phone                                | ext                     |
| Street Address <b>206 HAMPTON DRIVE</b> | Fax #                                     |                         |
| Mailing Address                         | Email Address <b>JPEASE1981@YAHOO.COM</b> |                         |
| City <b>SMITHVILLE</b>                  |                                           |                         |
| State <b>MO</b>                         | Zip Code <b>64089</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/29/2018

I WAS ON BUDGET BILLING THE LAST COUPLE OF YEARS. MY BILL THIS MONTH WENT UP 110 DOLLARS SINCE LAST MONTH. THERE NEEDS TO BE AN AUDIT DONE OF KCPL. THIS IS NOT RIGHT. I WAS TOLD TODAY BY CUSTOMER SERVICE THAT WE PAY MORE PER KILOWATT IF ENERGY FROM JUNE THEY AUGUST. WE GET CHARGED LESS FROM SEPTEMBER THRU MAY. GUESS WE WILL SEE IF THATS THE TRUTH. WE ARE ALREADY GETTING OVERCHARGED. AND AN ADDITIONAL TAX INCREASE WOULD BE WAY MORE EXPENSIVE FOR EVERYONE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110072**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DEBORAH L KLEMPNAUER</b>        | Home Phone <b>(913)530-4142</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>4744 MISSION ROAD</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>DEBK.DANK@GMAIL.COM</b> |                         |
| City <b>ROELAND PARK</b>                |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66205</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/29/2018

PLEASE DO NOT ALLOW THIS INCREASE. MY HUSBAND IS RETIRED AND I HOPE TO BE SOON SO WE WILL BE LIVING ON LIMITED INCOME. WE ALREADY HAVE STOPPED USING CENTRAL AIR IN AN EFFORT TO DECREASE USAGE AND COSTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110073**  
Date Filed **08/29/2018**  
Investigator **SBOYD**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>ERIC BLOOM</b>    | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

08/29/2018

- \* MR. BLOOM WOULD LIKE TO COMMENT ON THE KCP&L RATE REQUEST.
- \* HE IS OPPOSED TO THE ENTIRE REQUEST, AND BELIEVES THAT THE COMPANY HAS BEEN GRANTED SEVERAL RECENT RATE INCREASES AND THAT IT DOES NOT NEED TO RAISE RATES AGAIN, BUT HE IS MOSTLY CONCERNED ABOUT THE PROPOSED RATES FOR SOLAR CUSTOMERS.
- \* MR. BLOOM BELIEVES THAT THE PROPOSED DEMAND CHARGE FOR SOLAR CUSTOMERS ONLY IS UNFAIR AND PUNITIVE. HE HAS BEEN LOOKING AT TESTIMONY FROM KCP&L AND THUS FAR HAS NOT FOUND NUMBERS THAT SUPPORT THE REQUEST. IF PEOPLE WANT TO GO THROUGH ALL OF THE STEPS NEEDED TO INSTALL SOLAR ON THEIR HOMES THEY SHOULD NOT BE PUNISHED WITH HIGH DEMAND FEES. SOMEONE THAT HE KNOW WHO IS IN THE SOLAR INDUSTRY SAID THAT IF THE PROPOSAL GOES THROUGH THEN HE WILL NEED TO LAY OFF 80% OF HIS WORKFORCE. THAT IS UNACCEPTABLE TO MR. BLOOM.
- \* IT IS ALSO MR. BLOOM'S UNDERSTANDING THAT THE RATES FOR SOLAR CUSTOMERS WILL BE RETRO ACTIVE. IF SO, THAT IS REALLY NOT FAIR.
- \* THE BOTTOM LINE IS, MR. BLOOM DOESN'T WANT THE KCC TO RUBBER STAMP KCP&L'S MOST RECENT RATE REQUEST.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110074**  
Date Filed **08/29/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JENESSA GONZALES</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>OLATHE</b>           |                          |                         |
| State <b>KS</b>              | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/29/2018

MY BUDGET BILLING HAS ALREADY BEEN INCREASED TWICE THIS YEAR. I AM PAYING ALMOST DOUBLE WHAT I WAS A YEAR AGO. I CAN NOT AFFORD TO PAY ANYMORE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110075**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ERIN SHEPHERD</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>STILWELL</b>      |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

WE ALREADY PAY AN EXORBITANT AMOUNT FOR ELECTRICITY TO KCPL COMPARED TO OTHER CITIES. FOR THE FIRST TIME I'VE HAD TO CHOOSE BETWEEN GROCERIES AND MY ELECTRIC BILL. AS A ONE INCOME FAMILY WITH THREE YOUNG CHILDREN, WE SHOULDN'T BE FORCED TO MAKE THIS DECISION. ALLOW A COMPETITOR TO COME INTO THE AREA TO ELIMINATE THE MONOPOLY THAT KCPL HOLDS OVER THE KANSAS CITY AREA.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110076**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ANDREA M CARBALLO**

Home Phone **(913)980-8586**

Cell Phone

Business

Work Phone

ext

Street Address **6450 W 89ST**

Fax #

Mailing Address

Email Address **ANDREACARBALLO35@GMAIL.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66212**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110077**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                              |                         |
|----------------------------------------|----------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MICHAEL J OROURKE</b>          | Home Phone <b>(913)592-2172</b>              | Cell Phone              |
| Business                               | Work Phone                                   | ext                     |
| Street Address <b>12830 W. 199 ST.</b> | Fax #                                        |                         |
| Mailing Address                        | Email Address <b>MMORO199@EMBARQMAIL.COM</b> |                         |
| City <b>SPRING HILL</b>                |                                              |                         |
| State <b>KS</b>                        | Zip Code                                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

MADE A CALL LAST WEEK TO DISCUSS OUR RATES. EVEN BEFORE THE RAISE IN RATES. THE HOUR LONG DISCUSSION RESULTED IN NO SATISFACTION AS TO THE RATES. AND THEY ARE RAISING. THIS IS A CLASSIC MONOPOLY. PEOPLE CAN NOT AFFORD THE RATE HIKES MUCH LESS A RAISE IN RATES.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110078**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                                 |                         |
|-----------------------------------------|-------------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>PAMELA C SANDERS</b>            | Home Phone <b>(913)488-0435</b>                 | Cell Phone              |
| Business                                | Work Phone                                      | ext                     |
| Street Address <b>19907 PEPPER TREE</b> | Fax #                                           |                         |
| Mailing Address                         | Email Address <b>PCOUKOULIS1@EMBARQMAIL.COM</b> |                         |
| City <b>EDGERTON</b>                    |                                                 |                         |
| State <b>KS</b>                         | Zip Code <b>66021</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

KCPLS NEW BUDGET BILLING INCREASED MY BILL FROM 389 TO 639. HOW DO I AFFORD AN ELECTRIC THAT IS ALMOST AS HIGH AS MY MORTGAGE AND THREE TIMES AS HIGH AS MY CAR PAYMENT? BUDGET BILLING USED TO MEAN YOU PAY THE SAME PAYMENT EACH MONTH SO YOU CAN BUDGET FOR IT. THE NEW SYSTEM CHANGES EACH MONTH, HOW DO WE BUDGET FOR THAT? RATE HIKE? MY GOD! IM BEING FLEECEED BY A PUBLIC UTILITY AND I HAVE NO OTHER OPTION FOR SERVICE. FIVE YEARS AGO MY ELECTRIC BILL WAS 125-175 A MONTH. WHY THE HUGE INCREASE? I HAVE NO BETTER SERVICE OR RELIABILITY THAN I HAD FIVE YEARS AGO, SO WHY AM I PAYING THREE OR FOUR TIME MORE?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110079**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ANDREW HURLEY</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018 EVERY YEAR THEY RAISE THE RATES. THIS HAS TO STOP OR PEOPLE WILL NOT BE ABLE TO PAY.  
THIS IS A COMPLETE MONOPOLY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110082**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                               |                         |
|---------------------------------------|-----------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>HEATHER R SEARS</b>           | Home Phone                                    | Cell Phone              |
| Business                              | Work Phone                                    | ext                     |
| Street Address <b>206 S CASTLE ST</b> | Fax #                                         |                         |
| Mailing Address                       | Email Address <b>HEATHER_ROSE09@YAHOO.COM</b> |                         |
| City <b>PAOLA</b>                     |                                               |                         |
| State <b>KS</b>                       | Zip Code <b>66071</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

WITHOUT EXPLANATION, OUR BILLS HAVE ALREADY EXPERIENCED A 30 INCREASE THIS YEAR. IN A HOME WHERE BOTH PARENTS ARE ALREADY WORKING FULL TIME JOBS PLUS A PART TIME JOB, WE'RE AT THE POINT ALREADY WHERE ANOTHER PART TIME JOB MAY NEED TO HAPPEN TO COVER THE INCREASED COST OF OUR ELECTRIC BILL. WHAT DOESN'T MAKE SENSE IS WITH WORKING SO MUCH, OUR FAMILY IS HOME 30 LESS THIS YEAR COMPARED TO LAST YEAR AND WE ALREADY DO ALMOST EVERY 'TIP' LISTED ON THE KCPL PAGE. AT THIS POINT, OUR FAMILY IS PUTTING GROCERIES ON A CREDIT CARD SO THAT WE CAN EAT BECAUSE 13 OF MY PAYCHECK IS NOW GOING TO AN ELECTRIC BILL. A RAISE IN RATES WOULD MAKE THIS EVEN WORSE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
 1500 SW Arrowhead Road  
 Topeka, KS 66604-4027  
 (785) 271-3100

Complaint ID **110085**  
 Date Filed **08/30/2018**  
 Investigator **GLIPPERT**

**Account Information**

|                                          |                          |                         |
|------------------------------------------|--------------------------|-------------------------|
| Account No                               | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>OLIVARIO RICO</b>                | Home Phone               | Cell Phone              |
| Business                                 | Work Phone               | Ext      Fax #          |
| Street Address <b>19110 SUNRAY DRIVE</b> | Email Address            |                         |
| Mailing Address                          | Special Instructions     |                         |
| City <b>SPRING HILL</b>                  |                          |                         |
| State <b>KS</b> Zip Code <b>6 6083</b>   |                          |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

|                |                |                |                    |                  |                   |       |                     |                  |       |             |
|----------------|----------------|----------------|--------------------|------------------|-------------------|-------|---------------------|------------------|-------|-------------|
| Not Applicable |                |                |                    |                  |                   |       |                     |                  |       | Dollars KCC |
| Company ID     | Complaint Code | Complaint Type | Company Resolution | Complaint Closed | Violation/Concern | Issue | Dispute Explanation | Disputed Dollars | Saved | Consumer    |

**Docket Opinion**

|             |                        |                  |                         |
|-------------|------------------------|------------------|-------------------------|
| Compan<br>y | Docket Number          | Consumer Opinion | Number of<br>Petitions/ |
| <b>KCPE</b> | <b>18-KCPE-480-RTS</b> | <b>o</b>         |                         |

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110085**  
Date Filed **08/30/2018**  
Investigator **GLIPPERT**

## Narrative

08/30/2018 STATES HE HOPES THE COMMISSIONERS WILL DENY THE RATE INCREASE KCPL IS REQUESTING. STATED HE FEELS THEY ARE ASKING FOR WAY TOO MUCH MONEY. HE DOES NOT UNDERSTAND WHY CUSTOMERS HAVE TO PAY THE PTS FOR THE COMPANY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110088**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JESSICA R FOX**

Home Phone **(913)240-8290**

Cell Phone

Business

Work Phone

ext

Street Address **7616 SANTA FE DRIVE**

Fax #

Mailing Address

Email Address **JESSI.FOX@HOTMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66204**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110089**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JERRI CHRISTENSEN</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>OVERLAND PARK</b>     |                          |                         |
| State <b>KS</b>               | Zip Code <b>66221</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018 MY BILL IS SKYROCKETING, WHILE MY USAGE PATTERNS SHOW NO REAL CHANGE. THIS IS NOT ACCEPTABLE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110091**

Date Filed **08/30/2018**

Investigator **GLIPPERT**

## Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **KEN COLLYARD**

Home Phone **(913)484-6942**

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **SHAWNEE**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

08/30/2018

AGAINST DEMAND CHARGES FOR RESIDENTIAL CUSTOMERS WHO HAVE SOLAR ENERGY. YEARS AGO KCPL TRIED TO TAX THE SUN. KCPL NEEDS TO HAVE SOMEONE WORKING THERE THAT HAS AN EDUCATION TO LOOK INTO THE FUTURE. KCPL CANNOT CHARGE A DEMAND FOR SOLAR.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110094**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                          |                         |
|----------------------------------------|--------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RICHARD JONES</b>              | Home Phone               | Cell Phone              |
| Business                               | Work Phone               | ext                     |
| Street Address <b>1203 NE 600 ROAD</b> | Fax #                    |                         |
| Mailing Address                        | Email Address            |                         |
| City <b>WINDSOR</b>                    |                          |                         |
| State <b>MO</b>                        | Zip Code <b>65360</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

THIS IS ROBBERY! A COMPANY THAT HAS THE MONOPOLY ON A PRODUCT OR SERVICE THAT IS NECESSARY TO SUSTAIN LIFE GOES UNOPPOSED WHILE PRICE GOUGING AND RAISING RATES TO UNPRECEDENTED LEVELS IN THE 25 YEARS WE HAVE USED KCPL. PEOPLE HAVE NO OTHER OPTIONS... NO ALTERNATE ENERGY SOURCES... NO COMPETITORS TO CHOOSE FROM. BALONEY IT HAS BEEN A HOT SUMMER. IT IS ALWAYS HOT IN THE SUMMER! THIS HAS NOT BEEN AN EXCEPTIONALLY HOT SUMMER AND WE HAVE HAD MUCH WORSE WITHOUT SUCCUMBING TO EXHORBATANT PRICE HIKES. I URGE ALL PEOPLE THAT HAVE THE ABILITY TO DO SO, INSTALL A WOOD STOVE, USE YOUR FIREPLACES AND INSTALL SOLAR PANELS. STICK IT TO THESE CRIMINALS. WRITE YOUR CONGRESS PERSON, GO PUBLIC WHENEVER AND WHEREVER YOU CAN AND LET THE WORLD KNOW WHAT A SCUMBAG COMPANY THIS HAS BECOME... AND HOLD LAWMAKERS ACCOUNTABLE FOR YOUR CONSUMER PROTECTION!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110095**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                              |                         |
|--------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>WILLIAM L HEILMAN</b>              | Home Phone <b>(913)592-2929</b>              | Cell Phone              |
| Business                                   | Work Phone                                   | ext                     |
| Street Address <b>21933 S. RIDGEVIEW R</b> | Fax #                                        |                         |
| Mailing Address                            | Email Address <b>BHEILMAN@EMBARQMAIL.COM</b> |                         |
| City <b>SPRING HILL</b>                    |                                              |                         |
| State <b>KS</b>                            | Zip Code <b>66083</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018 I AM OPPOSED TO THE KCPL RATE HIKE. AS A TOTAL ELECTRIC HOME OWNER AND ON A FIXED INCOME, THE RATES ARE BECOMING UNTENABLE FOR US WHO ARE ELDERLY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110096**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHARLY BLOESSER</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OLATHE</b>          |                          |                         |
| State                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/30/2018

PLEASE DONT APPROVE THIS. ITS TOO MUCH OF AN INCREASE, WE CANT GO A DIFFERENT SERVICE PROVIDER AND WE NEED POWER SO WERE JUST STUCK AND HAVE TO DO WHAT THEY SAY. THIS WILL HURT SO MANY PEOPLE SINCE THE COST OF LIVING HERE IS SO EXPENSIVE IN THE FIRST PLACE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110097**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                                             |                         |
|--------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>HERBERT R COMSTOCK</b>             | Home Phone <b>(913)491-1592</b>             | Cell Phone              |
| Business                                   | Work Phone                                  | ext                     |
| Street Address <b>12210 BEVERLY STREET</b> | Fax #                                       |                         |
| Mailing Address                            | Email Address <b>H_COMSTOCK@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                             |                         |
| State <b>KS</b>                            | Zip Code <b>66209</b>                       |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

08/30/2018

I AM PLEASED TO HAVE THE OPPORTUNITY TO COMMENT ON THE ELECTRIC RATE INCREASE. THE RATE INCREASE IS COMPLETELY UNJUSTIFIED. KCPL RATES HAVE HISTORICALLY BEEN HIGHER THAN AVERAGE NATIONAL RATES AND AS RECENTLY AS LAST YEAR HAVE BEEN AMONG THE HIGHEST IN THE US ! TODAY'S RATES ARE TOO HIGH AND SHOULD BE REVIEWED AS THE CURRENT RATE IS UNJUSTIFIED. THE UTILITIES IN THIS AREA WERE PERMITTED TO MERGE IN A 'PURPOSED' REASON TO REDUCE COSTS TO THE CONSUMER BUT AS WE CAN SEE THE COMPANY ONLY WANTS TO INCREASE PROFITS. THIS ROUND OF RATE INCREASES IS JUSTIFIED BY THE ABSURD PURPOSE OF UPGRADING COMPUTER SYSTEMS. THE ENTIRE REASON FOR ALLOWING THE UTILITIES TO UNITE WAS TO SAVE THE CONSUMER MONEY. WHAT A SHORT MEMORY THEY HAVE. REJECT THE RATE INCREASE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110098**

Date Filed **08/30/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PANDORA L DECOSTA**

Home Phone **(913)207-9818**

Cell Phone

Business

Work Phone

ext

Street Address **11519 W 55TH ST**

Fax #

Mailing Address

Email Address **PANDORADECOSTA@GMAIL.COM**

City **SHAWNEE MISSION**

State **KS**

Zip Code **66203**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

08/30/2018

WE ARE ON A TIGHT BUDGET AS IT IS AND HAVING RATES RAISE PUTS A FINANCIAL BURDEN ON MY FAMILY WHERE WE ALREADY STRUGGLE TO PUT FOOD ON THE TABLE. I AM OPPOSED TO ANY AND ALL RATE INCREASES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110100**  
Date Filed **08/30/2018**  
Investigator **SYSTEM**

**Account Information**

|                                         |                                               |                         |
|-----------------------------------------|-----------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>NATALIE RATHERS</b>             | Home Phone <b>(816)699-9289</b>               | Cell Phone              |
| Business                                | Work Phone                                    | ext                     |
| Street Address <b>13320 W 89TH TERR</b> | Fax #                                         |                         |
| Mailing Address                         | Email Address <b>MISSMINNENHALL@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                      |                                               |                         |
| State <b>KS</b>                         | Zip Code <b>66215</b>                         |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
|------------|-----------------|------------------|-----------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

08/30/2018

I VEHEMENTLY OPPOSE THE RATE INCREASES REQUESTED BY KCPL. PRIOR TO THE MERGER WITH WESTAR, KCPL INDICATED BECAUSE OF THE TAX CUTS AND THE MERGER THEY WOULD PASS DOWN 100 MILLION DOLLARS IN SAVINGS TO IT'S CUSTOMERS, BUT NOW WE ARE BEING ADVISED THEY WANT THE RATES TO INCREASE AGAIN, BILLS ARE NOW MORE UNAFFORDABLE FOR MANY KANSANS AND MISSOURIANS ALIKE WHO ARE IN KCPL TERRITORY. WE HAVE NO OPTIONS OF WHO WE CHOOSE FOR OUR ENERGY BUT WE CAN ALL BAND TOGETHER TO FIGHT AGAINST THE UNFAIR AND UNETHICAL PRICE HIKES THAT ARE BEING FORCED UPON US. I AM AN ABLE BODIED WORKING INDIVIDUAL, BUT WHAT ABOUT THE ELDERLY, DISABLED AND POOR WHO ARE BEING IMPACTED? PEOPLE ARE NOT EVEN SAFE WITH THE BUDGET BILLING AS THE RATES FLUCTUATE FROM THE SET BUDGETED COST TO HUNDREDS MORE THAN ANTICIPATED, FORCING PEOPLE TO CHOICE ELECTRICITY OVER FOOD AND MEDICINE. I AM AGAINST THIS MEASURE FOR INCREASES. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110101**  
Date Filed **08/31/2018**  
Investigator **SYSTEM**

## Account Information

|                                                   |                                             |                         |
|---------------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JULIE A SHERRIFF</b>                      | Home Phone <b>(913)491-5516</b>             | Cell Phone              |
| Business                                          | Work Phone                                  | ext                     |
| Street Address <b>12120 STATE LINE RD BOX 368</b> | Fax #                                       |                         |
| Mailing Address                                   | Email Address <b>JSHERRIFF@SHERRIFF.COM</b> |                         |
| City <b>LEAWOOD</b>                               |                                             |                         |
| State <b>KS</b>                                   | Zip Code <b>66209</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/31/2018

WE NEVER SEE COST SAVINGS FROM KCPL. WHY DO THEY WANT ANOTHER INCREASE, ? FOR SHAREHOLDERS? UTILITIES ARE A LIFE AND DEATH NECESSITY. PEOPLE WITH LOWER INCOMES CANNOT FEED THEIR FAMILIES AND PROVIDE NECESSITIES DUE TO SKYROCKETING UTILITY BILLS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110102**

Date Filed **08/31/2018**

Investigator **BDONOHUE**

## Account Information

Account No

Notified KCC by **P**

Consumer Class **R**

Name **GARY DEMARANVILLE**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

08/31/2018

I DO NOT THINK THERE SHOULD BE A RATE INCREASE AFTER READING THE NOTICE ON THE INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110104**  
Date Filed **08/31/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                                   |                         |
|---------------------------------------|---------------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                          | Consumer Class <b>R</b> |
| Name <b>GARY L BENJAMIN</b>           | Home Phone <b>(913)492-9013</b>                   | Cell Phone              |
| Business                              | Work Phone                                        | ext                     |
| Street Address <b>8005 COTTONWOOD</b> | Fax #                                             |                         |
| Mailing Address                       | Email Address <b>GLBENJAMIN1210@EVERESTKC.NET</b> |                         |
| City <b>LENEXA</b>                    |                                                   |                         |
| State <b>KS</b>                       | Zip Code <b>66215</b>                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/31/2018

KCPL JUST ASKED FOR A RATE INCREASE. IT SEAMS THAT EVERY TWO YEARS THIS HAPPENS. WHEN IS ENOUGH ENOUGH? I BELIEVE THAT KCPL SHOULD BE ABLE TO EXIST ON WHAT THEY HAVE IN FUNDS. LEARN TO EXIST ON THE FUNDS AN HAND.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110105**  
Date Filed **08/31/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>HANNAH ZIMMERMAN</b>            | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>6815 W. 146TH CT.</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>OVERLAND PARK</b>               |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66223</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/31/2018

I ABSOLUTELY OPPOSE KCPL'S RATE INCREASE REQUEST. MY ELECTRIC BILLS ARE HIGHER THIS YEAR THAN EVER BEFORE, AND I KNOW I'M NOT THE ONLY ONE IN THE METRO WITH THIS ISSUE. WITH BILLS ALREADY SO HIGH FOR THE AVERAGE CONSUMER, AN UNWARRANTED RATE INCREASE WILL SIMPLY HURT US MORE. THE KANSAS CORPORATION COMMISSION IS SUPPOSED TO SERVE THE PEOPLE OF KANSAS, NOT THE BUSINESSES OF KANSAS, AND I SINCERELY HOPE THE COMMISSION WILL TAKE THE PUBLIC'S OPINION SERIOUSLY. PLEASE DO NOT GRANT THIS RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110113**  
Date Filed **08/31/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                           |                         |
|----------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ATHENA S FIEDLER</b>                 | Home Phone <b>(916)633-3139</b>           | Cell Phone              |
| Business                                     | Work Phone                                | ext                     |
| Street Address <b>6501 WEST 65TH TERRACE</b> | Fax #                                     |                         |
| Mailing Address                              | Email Address <b>DWIGHTF928@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                    |                                           |                         |
| State <b>KS</b>                              | Zip Code <b>66202</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

08/31/2018

I AM AGAINST THIS RATE INCREASE AND ASK THAT YOU NOT APPROVE KCPLS REQUEST FOR AN INCREASE. THEY HAVE NOT PASSED ON ANY SAVINGS FROM THE TAX CUTS, AND INDICATED THERE WOULD BE SAVINGS PASSED ON AS A RESULT OF THE MERGER WITH WESTAR. I HAVE YET TO SEE ANY SAVINGS. THEY SHOULD NOT BE ABLE TO DO THIS JUST BECAUSE THEY DON'T HAVE ANY COMPETITION AS A MONOPOLY SUPPLIER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110122**

Date Filed **08/31/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ARTHUR COLEMAN**

Home Phone **(816)686-8661**

Cell Phone

Business

Work Phone

ext

Street Address **11 ANCHOR DRIVE**

Fax #

Mailing Address

Email Address **ARTHURCOLEMAN@SBCGLOBAL.NET**

City **LAKE TAPAWINGO**

State **MO** Zip Code **64015**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

08/31/2018

ONLY IF THEY REDUCE THE STOCKHOLDER BY 4.5. WHY SHOULD THE CONSUMER BE THE ONLY LOSERS TO THEIR INCOMPETENT MANAGEMENT. THEY NEED TO GET AHEAD OF THE NEWERCHEAPER TECHNOLOGIES AND QUIT TRYING TO MILK THE OUTDATED ONES! IF THEY MADE THE WRONG ASSUMPTIONS TO GET IN THEIR CURRENT LOSING POSITION THEY SHOULD ACCEPT SOME OF THE PAIN AND LOSS!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110123**  
Date Filed **08/31/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>HOLLY ADDIS</b>   | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110127**  
Date Filed **09/02/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                          |                         |
|-----------------------------------|------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JOHN R DOWTY</b>          | Home Phone <b>(913)731-0149</b>          | Cell Phone              |
| Business                          | Work Phone                               | ext                     |
| Street Address <b>218 SWAN ST</b> | Fax #                                    |                         |
| Mailing Address                   | Email Address <b>JRD1969@HOTMAIL.COM</b> |                         |
| City <b>LACYGNE</b>               |                                          |                         |
| State <b>KS</b>                   | Zip Code <b>66040</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/02/2018

I STRONGLY OPPOSE THE RATE INCREASE REQUEST FROM KCPL. IF THIS COMPANY CAN AFFORD TO ACQUIRE ANOTHER ELECTRICAL COMPANY THEN YOU WOULD THINK THEY WOULDN'T NEED ANOTHER RATE INCREASE. IF KCPL COULD MANAGE THEIR PEOPLE IN AN EFFICIENT MANNER THEN THEY SHOULD NOT NEED THIS INCREASE. FROM JULY OF 2017 TO JULY OF 2018 MY COST PER KILOWATT HOUR HAS INCREASED 105. KCPL IS A MONOPOLY IN OUR AREA, NO COMPETITION, NO OVER SITE. I LIKE MOST PEOPLE I TALK TO ARE LOOKING INTO ALTERNATE ELECTRICAL GENERATION OF OUR PROPERTIES. WE ARE ALL AT A BREAKING POINT WITH KCPL. I ASK THAT YOU DO NOT ALLOW KCPL TO HAVE THIS RATE INCREASE. THE CONSUMER IS BEING HELD DOWN BY THIS MEGA CORPORATION WHERE HUGE PROFITS ARE THE GOAL, NOT THE TREATMENT OF THEIR CUSTOMERS WHO HAVE NO CHOICE BUT TO BE FORCED TO PAY HUGE ELECTRIC BILLS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110128**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MEGAN SPAIN</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>KANSAS CITY</b> |                          |                         |
| State <b>MO</b>         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

PLEASE DO NOT ALLOW THE RATE INCREASE! THE BILLS ARE OUTRAGEOUS ALREADY AND MAKING IT VERY HARD FOR FAMILIES AND INDIVIDUALS TO PAY THEIR BILLS. A DIFFERENT SOLUTION MUST BE FOUND. THE MONEY SHOULD NOT BE TAKEN FROM THE CUSTOMERS, WHO ARE ALREADY HAVING TO CHOOSE BETWEEN SPENDING TIME WITH LOVED ONES OR PICKING UP EXTRA SHIFTS AT WORK.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110129**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>GARRETT S GRIFFIN</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>KANSAS CITY</b>       |                          |                         |
| State                         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

DEAR COMMISSIONERS, I AM WRITING TODAY IN PROTEST. NOT ONLY HAS KCPL RECENTLY DESTROYED BUDGET BILLING, NOW THEY ARE PUSHING YOU FOR RATE INCREASES. OUR BILLS ARE TOO HIGH AS IT IS! TOO MANY MISSOURI FAMILIES ARE STRUGGLING TO SURVIVE ON LOW WAGES AND SKYROCKETING KCPL COSTS. BILLS OF HUNDREDS OR THOUSANDS OF DOLLARS FOR POWER ARE ABSURD, AND NOW THE COMPANY WISHES TO MAKE IT WORSE. PLEASE REJECT THIS REQUEST. SAY NO TO KCPL RATE INCREASES! THANK YOU FOR SERVING THE PEOPLE, NOT GREED! GARRETT GRIFFIN



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110130**

Date Filed **09/03/2018**

Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TIFFANY R LOWRY</b>           | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>16632 S LIND RD</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>OLATHE</b>                    |                          |                         |
| State <b>KS</b>                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

RATES ARE ALREADY THROUGH THE ROOF. I CAME FROM TEXAS AND THE BILLS HERE ARE NOT EVEN REMOTELY COMPARABLE, THEY ARE FAR HIGHER HERE. I CANNOT UNDERSTAND THAT THERE ARE NO COMPETITORS AND WHERE IS THE REGULATION. I PRICE HIKE IS ABSURD!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110131**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                           |                         |
|-------------------------------------|-------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>NIA N THOAS</b>             | Home Phone <b>(913)269-6723</b>           | Cell Phone              |
| Business                            | Work Phone                                | ext                     |
| Street Address <b>16224 ASH CIR</b> | Fax #                                     |                         |
| Mailing Address                     | Email Address <b>JAYHAWKNIA@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>           |                                           |                         |
| State <b>KS</b>                     | Zip Code <b>66085</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

HOW THIS COMPANY ISN'T A MONOPOLY AMAZES ME! THEY CONTINUE AND CONTINUE TO RAISE RATES!! ELECTRIC BILLS ARE HIGHER THEN CAR PAYMENTS! KCPL NEEDS TO BE STOPPED AND AS A COMMISSION WHO IS SUPPOSE TO BE LOOKING OUT FOR THE PUBLIC PLEASE DO NOT SUPPORT THIS RATE INCREASE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110132**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                        |                          |                         |
|------------------------|--------------------------|-------------------------|
| Account No             | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CURT LOWRY</b> | Home Phone               | Cell Phone              |
| Business               | Work Phone               | ext                     |
| Street Address         | Fax #                    |                         |
| Mailing Address        | Email Address            |                         |
| City <b>OLATHE</b>     |                          |                         |
| State                  | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018 NO MORE PRICE HIKES! GET A COMPETITOR

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110133**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TAMARA NEWMAN</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110134**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>VANCE HARRINGTON</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>LEAWOOD</b>          |                          |                         |
| State                        | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110135**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>BRENDA HARRINGTON</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>LEAWOOD</b>           |                          |                         |
| State                         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110136**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                             |                         |
|---------------------------|---------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>SHARI KLOHR</b>   | Home Phone                                  | Cell Phone              |
| Business                  | Work Phone                                  | ext                     |
| Street Address            | Fax #                                       |                         |
| Mailing Address           | Email Address <b>SHARI.KLOHR1@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b> |                                             |                         |
| State                     | Zip Code                                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

I'VE BEEN A CUSTOMER OF KCPL FOR MORE THAN 20 YEARS AND HAVE ENDURED SEVERAL RATE INCREASES IN THAT TIME. NOW THEY ARE WANTING TO INCREASE RATES YET AGAIN, BLAMING THE UNUSUALLY HOT SUMMER. FALSE. THERE ARE 6 PREVIOUS SUMMERS ON RECORD WHICH HAVE HAD HIGHER TEMPERATURES THAN THIS YEAR. I THINK IT HAS MORE TO DO WITH THEIR MERGER WITH WESTAR, AS WELL AS PURE CORPORATE GREED AND DO NOT FEEL THAT IT IS THE RESPONSIBILITY OF CUSTOMERS, WHO HAVE NO OTHER CHOICE AS THERE IS NO COMPETITION, TO FOOT THE BILL. I URGE YOU TO DENY THE REQUEST. SHARI KLOHR  
SHARI.KLOHR1GMAIL.COM

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110137**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JOSH HARRINGTON</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OVERLAND PARK</b>   |                          |                         |
| State                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110138**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                        |                         |
|--------------------------------------|----------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>KIM FOGEL</b>                | Home Phone <b>(913)708-2270</b>        | Cell Phone              |
| Business                             | Work Phone                             | ext                     |
| Street Address <b>9727 SLATER ST</b> | Fax #                                  |                         |
| Mailing Address                      | Email Address <b>KCTIGRL@YAHOO.COM</b> |                         |
| City <b>OP</b>                       |                                        |                         |
| State <b>KS</b>                      | Zip Code <b>66212</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

I'VE BEEN A CUSTOMER FOR 13 YEARS. KCPL NEEDS TO BE STOPPED. THEY RUINED BUDGET BILLING AND ARE GETTING GREEDY WITH THE RATE HIKES. ENOUGH IS ENOUGH. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110139**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                          |                         |
|-----------------------------------|------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>ODA UPSHAW</b>            | Home Phone <b>(913)638-6388</b>          | Cell Phone              |
| Business                          | Work Phone                               | ext                     |
| Street Address <b>517 E LOULA</b> | Fax #                                    |                         |
| Mailing Address                   | Email Address <b>MINDYUPSHAW@AOL.COM</b> |                         |
| City <b>OLATHE</b>                |                                          |                         |
| State <b>KS</b>                   | Zip Code <b>66061</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

I AM STRONGLY OPPOSED TO ANY RATE INCREASE IN UTILITIES. MY BILLS FOR BOTH MY ADDRESS AND THE HOME NEXT DOOR AT 505 E LOULA, OLATHE, KS, ARE SUBSTANTIAL IN TODAYS PRICES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110140**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                                                 |                         |
|----------------------------|-------------------------------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>JENNIFER RUSSO</b> | Home Phone <b>(816)332-7693</b>                 | Cell Phone              |
| Business                   | Work Phone                                      | ext                     |
| Street Address             | Fax #                                           |                         |
| Mailing Address            | Email Address <b>ITALIANPRINZEZ75@YAHOO.COM</b> |                         |
| City <b>KANSAS CITY</b>    |                                                 |                         |
| State                      | Zip Code                                        |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/03/2018

ELECTRICITY IS A NECESSITY. I WORK PART TIME DUE TO A DISABILITY AND CAN BARELY PAY FOR MY UTILITIES AS IS. RATES FOR KCPL KEEP GOING UP BUT MY PAY DOES NOT. IF THIS CONTINUES I WILL BE FORCED OUT OF MY HOME NOT BECAUSE I CAN'T PAY MY RENT, BUT BECAUSE I CAN'T PAY TO HAVE THE ELECTRICITY I NEED. RATE HIKES LIKE THESE FOR US AS CONSUMERS NEEDS TO STOP. THEY TAKE ADVANTAGE OF THE FACT THAT THEY DO PROVIDE A NECESSITY AND INSTEAD OF MAKING IT AFFORDABLE, THEY WANT TO KEEP INCREASING RATES MAKING IT DIFFICULT FOR THE AVERAGE CONSUMER TO KEEP UP WITH DAILY USAGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110141**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                            |                         |
|-----------------------------------------|--------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>MIST BALLEW</b>                 | Home Phone <b>(816)695-6967</b>            | Cell Phone              |
| Business                                | Work Phone                                 | ext                     |
| Street Address <b>132 S CYPRESS AVE</b> | Fax #                                      |                         |
| Mailing Address                         | Email Address <b>MSBGREENKID@GMAIL.COM</b> |                         |
| City <b>KCMO</b>                        |                                            |                         |
| State <b>MO</b>                         | Zip Code <b>64123</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THIS MOVE DOES NOT HAVE THE PEOPLE OF KC IN MIND. WE PAY HIGH ENOUGH BILLS. DO THE RIGHT THING BY NOT SUPPORTING THIS REQUEST BY KCPL. I PAID 450 AS OPPOSED TO MY 175 CHARGE. THE UP CHARGE IS OUTRAGEOUS. WE DON'T NEED MORE HOMELESSNESS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110142**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KELLY BAKER</b>            | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>83RD TERRACE</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>KANSAS CITY</b>            |                          |                         |
| State <b>MO</b>                    | Zip Code <b>64118</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

AS A LIFELONG RESIDENT OF KANSAS CITY METROPOLITAN AREA AND MAJORITY OF IT IN CITY LIMITS OF KC, I AM OPPOSED TO RATE HIKES. COST OF LIVING IS BEYOND REASONABLE NOW AND ACRATE KYLE WILL MAKE OUR CITY LESS DESIRE ABLE TO PEOPLE WHEN CONSIDERING OUR CITY. EITHER ALLOW COMPETITION OR FREEZE CURRENT RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110143**

Date Filed **09/03/2018**

Investigator **SYSTEM**

## Account Information

|                                                   |                          |                         |
|---------------------------------------------------|--------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RACHAEL DRAKE</b>                         | Home Phone               | Cell Phone              |
| Business                                          | Work Phone               | ext                     |
| Street Address <b>6008 E 153RD TERRACE UNIT B</b> | Fax #                    |                         |
| Mailing Address                                   | Email Address            |                         |
| City <b>GRANDVIEW</b>                             |                          |                         |
| State <b>MO</b>                                   | Zip Code <b>64030</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

PRICES HAVE ALREADY SKY ROCKETED!!! THEY HAVE A MONOPOLY RIGHT NOW AND CAN DO WHATEVER THEY WANT! WE ARE ALREADY PAYING A FORTUNE FOR POWER AND A PRICE INCREASE IS RIDICULOUS AND NOT NECESSARY.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110144**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

**Account Information**

|                                        |                                           |                         |
|----------------------------------------|-------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ASHLEY AITKEN</b>              | Home Phone <b>(913)669-4557</b>           | Cell Phone              |
| Business                               | Work Phone                                | ext                     |
| Street Address <b>12628 W 65TH TER</b> | Fax #                                     |                         |
| Mailing Address                        | Email Address <b>AAITKEN224@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                    |                                           |                         |
| State <b>KS</b>                        | Zip Code <b>66216</b>                     |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/03/2018 KCPLS RATES ARE HIGH ENOUGH, THIS IS A GREEDY REQUEST BROUGHT ON BY A MONOPOLY OF THE MARKET. I AM ABSOLUTELY AGAINST THIS PROPOSED RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110145**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                         |                         |
|-----------------------------------------|-----------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>JON NETH</b>                    | Home Phone <b>(913)575-4693</b>         | Cell Phone              |
| Business                                | Work Phone                              | ext                     |
| Street Address <b>4909 QUIVIRA ROAD</b> | Fax #                                   |                         |
| Mailing Address                         | Email Address <b>JON.NETH@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                     |                                         |                         |
| State                                   | Zip Code <b>66216</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

WE HAVE COST OF LIVING GOING UP. NEWSPAPER BILLS GOING UP, OTHER UTILITY BILLS GOING UP, INCLUDING PHONE BILLS. KCPL BOUGHT OUT AQUILA AND RAISED RATES, WHY? NOW THEY BUY OUT WESTAR AND WANT TO RAISE RATES, WHY? WHAT DID THEY DO WITH THERE RAX BREAK, THEY RECEIVED EARLIER IN THE YEAR? GAVE IT TO THEIR SHAREHOLDERS, LIKE OTHER CORPORATIONS IN THE NEWS DID? WE HEAR THAT GREEN ENERGY IS GOING TO BRING RATES DOWN, YET OUR RATES INCREASE WHILE THEY SUPPORT THEIR COAL PLANTS AND FEED THEIR PENSION SYSTEM AND RUIN THE ECOSYSTEM. THEY HAVE A HIRING FREEZE AND HIRE CONTRACTORS, SO THEY DONT' HAVE TO PAY BENEFITS, SO THEY CAN HAVE LARGE PENSIONS WHEN THEY RETIRE. THEY DON'T CARE ABOUT THE CUSTOMER, THEY JUST WANT MORE MONEY IN THEIR POCKETS. AT THE END OF THE DAY, THEY HAVE ALL THE POWER LITERALLY AND ARE ABUSING THEIR POSITION AS THE SOLE OWNERS. WE WILL BE THE ONES SUFFERING, TERRY BASSHAM, THE BOARD OF DIRECTORS AND SHAREHOLDERS WON'T BE.



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110146**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                 |                                           |                         |
|-------------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ERIC D ROEPE</b>                        | Home Phone <b>(816)694-4120</b>           | Cell Phone              |
| Business                                        | Work Phone                                | ext                     |
| Street Address <b>302 S COUNTY RD PO BOX 42</b> | Fax #                                     |                         |
| Mailing Address                                 | Email Address <b>CAMP_SIGHT@YAHOO.COM</b> |                         |
| City <b>ALMA</b>                                |                                           |                         |
| State <b>MO</b>                                 | Zip Code <b>64001</b>                     |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/03/2018

IT'S HARD ENOUGH CONTINUE TO KEEP UP THE EVER RISING COST OF LIVING. MY WIFE AND I BOTH WORK FULL TIME JOBS AND CONTINUE LIVE PAY CHECK TO PAY CHECK. OR ELECTRIC BILL HAS BEEN ON AVERAGE OVER 100 MORE PER MONTH THIS SUMMER THEN LAST. WE TOOK EXTRA PRECAUTIONS COVERED ALL OF OUR WINDOWS WITH INSULATION AND INSTALLED BLACKOUT CURTAINS IN EVERY ROOM OUR THERMOSTAT STAYS CONSISTENTLY SET AT 76 DEGREES I UNDERSTAND THAT IT HAS BEEN A HOT SUMMER BUT I DO NOT FEEL LIKE IT'S ANY HOTTER THAN THE PAST SUMMERS THIS CONTINUES TO BE AN OUTRAGE AS THE RICH GET RICHER AND THE WORKING MIDDLE CLASS CONTINUE TO GET POOR PLEASE DO NOT ALLOW THIS INCREASE TO TAKE PLACE AS IT'LL PUT MORE OF US INTO THE POOR HOUSE. THANK YOU FOR YOUR CONSIDERATION

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110147**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                                 |                         |
|----------------------------------|-------------------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>SAMANTHA J DONLEY</b>    | Home Phone <b>(913)319-9051</b>                 | Cell Phone              |
| Business                         | Work Phone                                      | ext                     |
| Street Address <b>7701 MAPLE</b> | Fax #                                           |                         |
| Mailing Address                  | Email Address <b>SAMANTHA78DONLEY@GMAIL.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>      |                                                 |                         |
| State <b>KS</b>                  | Zip Code <b>66208</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THIS IS ABSOLUTELY RIDICULOUS. MY BILL HAS INCREASED BY OVER 25 THIS SUMMER ALONE, AND WE PUT IN A BRAND NEW ENERGY EFFICIENT AIR CONDITIONER TO HELP OFFSET COSTS. THAT DID NOT HAPPEN. MY BILLS LAST YEAR, WITH A SYSTEM THAT WAS OVER 20 YEARS OLD, AT THE HIGHEST, WAS 350. THIS YEAR, WITH THE BRAND NEW UNIT, WAS 400 IN JULY. THAT WAS MIND-BOGGLING AND VERY DIFFICULT TO PAY EVERY OTHER BILL THAT MY HOUSEHOLD HAD. I AM NOT ON BUDGET BILLING, AND I DON'T HAVE, NORMALLY, A PROBLEM WITH MY BILLS, BUT KCPL IS MAKING IT VERY DIFFICULT FOR ME AND MY FAMILY TO BE ABLE TO PAY THIS BILL AND EVERYTHING ELSE THAT COMES WITH RUNNING A HOUSEHOLD WITH 2 GROWING KIDS. ASKING FOR A RATE INCREASE IN THE MIDST OF ALL OF THIS IS VERY GUSTY AND THIS SHOULD REALLY BE DENIED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110149**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                                         |                         |
|--------------------------------------|---------------------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                                | Consumer Class <b>R</b> |
| Name <b>PHILLIP J MITCHUM</b>        | Home Phone <b>(913)709-4287</b>                         | Cell Phone              |
| Business                             | Work Phone                                              | ext                     |
| Street Address <b>9710 W 95TH ST</b> | Fax #                                                   |                         |
| Mailing Address                      | Email Address <b>SPELLEDEXACTLYASITSOUNDS@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                                         |                         |
| State <b>KS</b>                      | Zip Code <b>66212</b>                                   |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/03/2018

WE ARE BEING CHARGED TOO MUCH FOR ELECTRICITY ALREADY. I DEMAND AN AUDIT OF KCPL TO SHOW WHERE EACH DOLLAR IS GOING. THE CEO IS EARNING A YEARLY TOTAL SALARY OF 8MM AND ELECTRICITY RATES ARE BECOMING ALMOST 13 OF MY MORTGAGE BILL. THIS HAS TO STOP UNTIL KCPL OPENS ITS BOOKS AND SHOWS BY LINE ITEM WHERE EVERY DOLLAR OF THE BILL I PAY IS GOING. I DEMAND TRANSPARENCY FROM A MONOPOLIZED UTILITY!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110150**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                              |                         |
|----------------------------------------|----------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>STEPHEN LANYI</b>              | Home Phone <b>(480)206-8913</b>              | Cell Phone              |
| Business                               | Work Phone                                   | ext                     |
| Street Address <b>15224 W 139TH ST</b> | Fax #                                        |                         |
| Mailing Address                        | Email Address <b>STEPHEN.LANYI@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                     |                                              |                         |
| State <b>KS</b>                        | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

TH RATES FOR POWER FROM KCPL ARE HIGH ENOUGH ALREADY. THEIR BUDGET BILLING DOESN'T SEEM CONSISTENT, AND MY RATE INCREASED BY NEARLY 37 LAST MONTH WITH NO CHANGE IN USAGE. THERE IS NO COMPETITION FOR ME TO TAKE MY BUSINESS ELSE WARE, MAKING THEIR CONTROL A MONOPOLY THAT MUST BE REGULATED TO ALLOW SUSTAINABLE LIVING CONDITIONS FOR RESIDENCE OF KS AND MO.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110151**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RICHARD EMMONS</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>PAOLA</b>          |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THIS INCREASE IS WAY TOO MUCH. SUPPOSEDLY CUSTOMERS WERE TO RECEIVE BENEFITS FROM THE LOWER TAXES ON CORPORATIONS. WHERE IS THAT? LOOKS LIKE A MONOPOLY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110152**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                                       |                         |
|-----------------------------|---------------------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>JENNIE DUNN</b>     | Home Phone                            | Cell Phone              |
| Business                    | Work Phone                            | ext                     |
| Street Address              | Fax #                                 |                         |
| Mailing Address             | Email Address <b>JKD916@GMAIL.COM</b> |                         |
| City <b>SHAWNEE MISSION</b> |                                       |                         |
| State <b>KS</b>             | Zip Code                              |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

BETWEEN THE MONTHS OF JULY AND AUGUST, 2018, KCPL CLAIMS THAT MY ONE-PERSON HOUSEHOLDS ENERGY USAGE HAS ALMOST DOUBLED, CREATING A 50 INCREASE IN MY BUDGET BILLING FOR THE MONTH OF AUGUST. AS OF SEPTEMBER 3RD, THEY ARE QUOTING MY BILL AT AT NEARLY 100. CONSIDERING THAT MY LAST BILL WAS DUE ON AUGUST 22NDROUGHLY 10 DAYS OF USAGEMY BUDGET BILLING IS NOW TRENDING TOWARD 300 FOR THE MONTH. THERE HAS BEEN NO CHANGE IN USAGE IN MY HOUSEHOLD FROM LAST YEAR TO THIS, DESPITE KCPLS CLAIMS OTHERWISE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110153**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CARMEN LEWIS</b>                  | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | ext                     |
| Street Address <b>38384 OSAWATOMIE RD</b> | Fax #                    |                         |
| Mailing Address                           | Email Address            |                         |
| City <b>OSAWATOMIE</b>                    |                          |                         |
| State <b>KS</b>                           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018 NO MORE RARE HIKES! ENOUGH IS ENOUGH, 15 YRS,AGO THE HIGHEST MONTHLY TOTAL I HAD WAS 200.00, NOW IT'S UP TO 700.00 A MONTH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110154**

Date Filed **09/03/2018**

Investigator **SYSTEM**

## Account Information

|                                          |                           |                         |
|------------------------------------------|---------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>  | Consumer Class <b>R</b> |
| Name <b>BILL MIGNERON</b>                | Home Phone                | Cell Phone              |
| Business                                 | Work Phone                | ext                     |
| Street Address <b>2911 W 67TH STREET</b> | Fax #                     |                         |
| Mailing Address                          | Email Address             |                         |
| City <b>MISSION HILLS</b>                |                           |                         |
| State <b>KS</b>                          | Zip Code <b>662081840</b> |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

HAVING JUST SWITCHED THEIR BUDGET BILLING METHODS WITH NO NOTICE AND BLAMING INCREASES ON THE WEATHER, I AM OPPOSED TO GRANTING FURTHER RATE RELIEF TO KCPL. THEY SHOULD HAVE PLANNED THEIR MERGER WITHOUT RELYING ON A FURTHER RATE INCREASE. PLEASE DO NOT APPROVE THE RATE INCREASE AND REQUIRE THE UTILITY TO RETURN TO THEIR PREVIOUS BUDGET BILLING METHOD THAT WORKED FOR THE CUSTOMERS. THANKS FOR YOUR CONSIDERATION.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110155**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                         |                         |
|-------------------------------------|-----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>ANDREW J BECKER</b>         | Home Phone <b>(913)314-3171</b>         | Cell Phone              |
| Business                            | Work Phone                              | ext                     |
| Street Address <b>605 S WEBSTER</b> | Fax #                                   |                         |
| Mailing Address                     | Email Address <b>ANDY_B71@YAHOO.COM</b> |                         |
| City <b>SPRING HILL</b>             |                                         |                         |
| State <b>KS</b>                     | Zip Code <b>66083</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018 PRICES ARE HIGH ENOUFF IF ANYTHING THEY SHOULD BE LOWARE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110156**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                             |                         |
|---------------------------------------|---------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>MARY MORFORD</b>              | Home Phone <b>(913)219-7685</b>             | Cell Phone              |
| Business                              | Work Phone                                  | ext                     |
| Street Address <b>10140 W 84TH ST</b> | Fax #                                       |                         |
| Mailing Address                       | Email Address <b>TIGGERMH2000@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>             |                                             |                         |
| State <b>KS</b>                       | Zip Code <b>66212</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018      THEY KEEP RAISING RATES, WHEN THE MERGER HAPPENED THIS SUMMER TGEH SAID RATES WOULD LOWER

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110157**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

**Account Information**

|                              |                                                   |                         |
|------------------------------|---------------------------------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b>                          | Consumer Class <b>R</b> |
| Name <b>KRISTEN LIEBGOLD</b> | Home Phone                                        | Cell Phone              |
| Business                     | Work Phone                                        | ext                     |
| Street Address               | Fax #                                             |                         |
| Mailing Address              | Email Address <b>KRISTENROSELIEBGOLD@LIVE.COM</b> |                         |
| City <b>OLATHE</b>           |                                                   |                         |
| State                        | Zip Code <b>66062</b>                             |                         |

**Docket Opinion**

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/03/2018

WE ARE ALL FED UP WITH KCPL. WE WANT OPTIONS FOR OUR ELECTRICITY PROVIDER. WE ARE TIRED OF BEING FORCED TO USE THIS ONE COMPANY WHO ALREADY HAS OUTRAGEOUS RATES! WE HAVE NO CONTROL OVER OUR ELECTRICITY, AND THEY CHANGE THE PRICE PER KILOWATTHOUR THROUGHOUT THE DAY WHICH WE ALSO HAVE NO CONTROL OVER. HOW ABOUT WE DEREGULATE AND ALLOW OTHER COMPANIES TO COME IN AND PROVIDE ELECTRICITY SERVICES? KCPL FREQUENTLY MAKES MISTAKES, LIKE WHEN MY MOTHER ALMOST GOT EVICTED FROM HER APARTMENT BECAUSE KCPL HAD A MIXUP. KCPL IS MONEY HUNGRY AND DOES NOT CARE ABOUT THEIR CONSUMERS. WE ARE OVER THEM. WE SHOULDNT BE LOOKING AT RATE HIKES, WE SHOULD BE LOOKING AT ALLOWING OTHER COMPANIES PROVIDE US SERVICE. KCPL SHOULD PROVIDE CONSUMERS WITH OWER RATES, OFFER FLAT RATES, OFFER MORE TRANSPARENCY WITH OUR BILLING AND MORE CONTROL OVER OUR USAGE. FOR EXAMPLE IN TEXAS , COMPANIES ALLOW CONSUMERS TO PREPAY A SET AMOUNT FOR THEIR ELECTRIC PER DAY AND WILL NOT CHARGE OVER THAT AMOUNT. COMPANIES ALSO SHOW HOW ANY KILOWATTS WERE USED EVERY DAY AND EVEN WHICH ROOMS THE USAGE OCCURRED IN. LAST MONTH, I WAS OUT OF TOWN WITH MY A.C. SET AT 78 AND MY BILL WAS DOUBLE THE AMOUNT THAN PREVIOUS MONTHS AND I USED SIGNIFICANTLY LESS ELECTRICITY. THIS COMPANY IS QUESTIONABLE AND THEIR PRACTICE SHOULD BE AUDITED.COMPANIES RATES ARE ALSO SIGNIFICANTLY LOWER IN TEXAS BECAUSE THERE IS NOT A MONOPOLY! STICK UP FOR THE RESIDENTS AND SAY NO! IF YOU ALL DO NOT BELIEVE ME THEN TAKE A LOOK AT THIS PETITION WE STARTED BEFORE EVEN LEARNING ABOUT THEIR REQUEST FOR RATE HIKES. [HTTPS:WWW.CHANGE.ORGPAUDIT-KCP-L?RECRUITER760223806UTMSOURCESHAREPETITIONUTMMEDIUMCOPYLINKUTMCAMPAIGNSHAR](https://www.change.org/p/audit-kcp-l?recruiter=760223806&utm_source=share_petition&utm_medium=copylink&utm_campaign=share_petition&utm_term=416602) EPETITIONUTMTERM416602

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110158**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                          |                         |
|---------------------------------------|------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>SHANNON N HEBBERD</b>         | Home Phone <b>(913)742-1865</b>          | Cell Phone              |
| Business                              | Work Phone                               | ext                     |
| Street Address <b>8403 W 52ND TER</b> | Fax #                                    |                         |
| Mailing Address                       | Email Address <b>CHANIN739@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>             |                                          |                         |
| State <b>KS</b>                       | Zip Code <b>66202</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

MY BILL HAS ALMOST DOUBLED SINCE LAST SUMMER. AND I JUST HAD A BRAND NEW AC PUT IN. MY BILL SHOULD BE LOWER NOW, BUT IT'S TWICE AS MUCH AS IT WAS WITH AN OLD AC UNIT. PEOPLE CAN'T PAY THESE RIDICULOUSLY HIGH RATES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110159**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                             |                         |
|----------------------------------------|---------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>KAITLIN AND JASON MURRY</b>    | Home Phone                                  | Cell Phone              |
| Business                               | Work Phone                                  | ext                     |
| Street Address <b>203 N JOHNSON ST</b> | Fax #                                       |                         |
| Mailing Address                        | Email Address <b>KATIEMURRY90@GMAIL.COM</b> |                         |
| City <b>FONTANA</b>                    |                                             |                         |
| State <b>KS</b>                        | Zip Code <b>66026</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/03/2018

OUR BILL LAST YEAR WAS 120, MAX 150 THROUGHOUT THE SUMMER. THIS SUMMER OUR BILLS HAVE BEEN 298, 260, AND THE LATEST BEING 198. WE HAVE EVEN TAKEN MEASURES TO ENERGY 'PROOF' OUR HOME. THIS PRICE HIKE MAKES US FEEL LIKE WE CAN'T EVEN WIN. MY HUSBAND WORKS AND I STAY AT HOME WITH OUR YOUNG CHILDREN OUT OF NECESSITY. HE MAKES A FAIR AMOUNT AND WE'RE STILL DISGUSTED BY THESE ENERGY BILLS. I CAN'T IMAGINE HOW PEOPLE WHO ARE MAKING THE AVERAGE INCOME IN OUR TOWN ARE EVEN PAYING THEIR BILLS AS IT IS. KCPL'S REQUEST IS BRAZEN AND INSULTING. SINCERELY, KAITLIN AND JASON MURRY

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110160**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                                     |                         |
|----------------------------------------------|-----------------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                            | Consumer Class <b>R</b> |
| Name <b>WILLIAM PENNINGTON</b>               | Home Phone <b>(785)307-6013</b>                     | Cell Phone              |
| Business                                     | Work Phone                                          | ext                     |
| Street Address <b>15013 WEST 76TH STREET</b> | Fax #                                               |                         |
| Mailing Address                              | Email Address <b>WILLIAM.J.PENNINGTON@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                           |                                                     |                         |
| State <b>KS</b>                              | Zip Code <b>66216</b>                               |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THE PROPOSED DEMAND BILLING STRUCTURE IS AIMED AT ELIMINATING SOLAR POWER AS A VIABLE ALTERNATIVE. ITS SIMPLY AN ABUSE OF THEIR POSITION TO LIMIT THE UTILIZATION OF RENEWABLE ENERGY, IN COMPLETE DEFIANCE OF PUBLIC POLICY AT THE NATIONAL LEVEL. THE ONLY RATIONAL EXPLANATION FOR THE STRUCTURING OF THE DEMAND CHARGES IS TO ELIMINATE POSSIBLE COMPETITION FROM HOMEOWNER'S OWN GENERATED POWER FROM SOLAR ENERGY. THIS STRUCTURE ONLY BENEFITS THE UTILITY COMPANY, AND NOT THE CUSTOMERS. DEMAND CHARGES ARE VOLATILE AND UNPREDICTABLE AND DO NOT REWARD CONSISTENT ENERGY CONSERVATION. DEMAND CHARGES DISCOURAGE KANSANS CONSIDERING ROOFTOP SOLAR AND IMPEDE BUSINESS GROWTH IN THE RENEWABLE ENERGY SECTOR IN KANSAS. THE PROPOSED RATE STRUCTURE WILL MAKE IT COST PROHIBITIVE FOR HOMEOWNERS TO INSTALL THEIR OWN CLEAN ENERGY SYSTEMS. I DO NOT SUPPORT A DEMAND RATE STRUCTURE FOR HOMEOWNERS WITH SOLAR POWER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110161**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                          |                         |
|----------------------------------------------|--------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SHELBY Y SCROGGINS</b>               | Home Phone               | Cell Phone              |
| Business                                     | Work Phone               | ext                     |
| Street Address <b>833 N MUR LEN ROAD 202</b> | Fax #                    |                         |
| Mailing Address                              | Email Address            |                         |
| City <b>OLATHE</b>                           |                          |                         |
| State <b>KS</b>                              | Zip Code <b>66062</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

MY BILL HAS BEEN INCREASING AND INCREASING STEADILY OVER THE YEAR I HAVE BEEN HERE. I HAVE NEVER HAD TO QUESTION PAYING MY LIGHT BILL.. UNTIL NOW. THAT IS THE SCARIEST FEELING. WEVE GOT KIDS TO PROVIDE FOR AND OUR ELECTRIC BILL IS NOW 13 OF MY RENT BILL. 368MONTH FOR AN APARTMENT?! THERE IS NO WAY ID BE ABLE TO KEEP UP WITH IT GOING EVEN HIGHER. EVEN NOW I ALWAYS OWE KCPL SOMETHING, I CAN NEVER SEEM TO GET AHEAD OF IT. BUT NOW THEY WANT MORE MONEY?! I ALREADY PAY MORE IN THE SUMMER WHEN WE COULD LITERALLY DIE WITHOUT AC, I CANT NOT HAVE IT. AND ITS MORE EXPENSIVE WHEN WE NEED IT MORE. WE HAVE NO OTHER PROVIDERS TO CHOOSE FROM. WE ARE FORCED TO BE CUSTOMERS OF KCPL. WE CANT AFFORD ANOTHER INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110162**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                      |                         |
|-----------------------------------------|--------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>KELLY FORCELLINI</b>            | Home Phone                           | Cell Phone              |
| Business                                | Work Phone                           | ext                     |
| Street Address <b>13960 W 143RD CT.</b> | Fax #                                |                         |
| Mailing Address                         | Email Address <b>FORCE05@MSN.COM</b> |                         |
| City <b>OLATHE</b>                      |                                      |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

OUR SUMMER BILLS HAVE BEEN RIDICULOUSLY HIGH. IT IS TOO MUCH ALREADY. WE CANNOT AFFORD TO KEEP UP WITH THESE BILLS. WHAT EXACTLY ARE THE REASONS FOR THIS GOUGING? CORPORATIONS, ESPECIALLY THOSE WITH A MONOPOLY LIKE KCPL, ARE MAKING GREAT PROFITS WHILE OUR CITIZENS ARE STRUGGLING TO MAKE ENDS MEET. THIS IS NOT RIGHT. PLEASE VOTE NO ON THE RATE INCREASE! I AM AFRAID WE MAY NEED TO MOVE OUT OF KS



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110164**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>BEVERLY YOUNG</b>           | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>6133 ROGER DR</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>SHAWNEE</b>                 |                          |                         |
| State <b>KS</b>                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THIS INCREASE IS ABSURD AND PEOPLE ARE ALREADY STRUGGLING TO SURVIVE. IT WOULD BE DIFFERENT IF THEY HAD CHOICES OF OTHER POWER COMPANY'S TO CHOOSE FROM. HOWEVER THAT IS NOT THE CASE SO THEY EITHER PAY OR HAVE THEIR POWER TURNED OFF. IT'S LIKE PRICE GOUGING BECAUSE PEOPLE DON'T HAVE A CHOICE AND ARE BEING TAKEN ADVANTAGE OF. THIS IS WHAT CAUSES INNOCENT PEOPLE TO BECOME HOSTILE AND MAKE BAD CHOICES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110165**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                                  |                                          |                         |
|--------------------------------------------------|------------------------------------------|-------------------------|
| Account No                                       | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>RACHEL BURK</b>                          | Home Phone <b>(816)321-1338</b>          | Cell Phone              |
| Business                                         | Work Phone                               | ext                     |
| Street Address <b>4525 NW GREYSTONE CT APT H</b> | Fax #                                    |                         |
| Mailing Address                                  | Email Address <b>CHERITY79@GMAIL.COM</b> |                         |
| City <b>RIVERSIDE</b>                            |                                          |                         |
| State <b>MO</b>                                  | Zip Code <b>64150</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110168**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

**Account Information**

|                          |                           |                         |
|--------------------------|---------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b>  | Consumer Class <b>R</b> |
| Name <b>EMILY SEWELL</b> | Home Phone                | Cell Phone              |
| Business                 | Work Phone                | ext                     |
| Street Address           | Fax #                     |                         |
| Mailing Address          | Email Address             |                         |
| City <b>BUCYRUS</b>      |                           |                         |
| State <b>KS</b>          | Zip Code <b>660139677</b> |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/03/2018

IM HIGHLY OPPOSE A PRICE INCREASE FOR KCPL. I HAVE BEEN A CUSTOMER FOR ALMOST 10 YEARS, IT SEEMS EVERY YEAR THERE ARE ADDITIONAL FEES AND COSTS ADDED TO MY BILL. I FIND IT SOMEWHAT RIDICULOUS THAT KCPL IS NEVER HELD TO ANY ACCOUNTABILITY IN THE STATE OF KANSAS OR MISSOURI. THE CUSTOMERS ARE THE TRUE VICTIMS. I HAVE MANY FRIENDS AND FAMILY MEMBERS THAT LIVE IN LARGE METROPOLITAN AREAS AND HAVE VARIOUS POWER COMPANIES TO CHOOSE FROM. WE ARE AT A TRUE DISADVANTAGE KCPL IS A MONOPOLY AND THEY WILL CONTINUE TO INCREASE RATES WITHOUT ANY ACCOUNTABILITY UNTIL SOMEONE SAYS NO. A 4.5 INCREASE WOULD BE APPROXIMATELY 10-15 PER MONTH ADDITIONAL TO MY BILL, 120-180 YEARLY. WHAT BENEFIT WILL A PRICE INCREASE BE TO ME AS THE CONSUMER, UNFORTUNATELY NOTHING.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
 1500 SW Arrowhead Road  
 Topeka, KS 66604-4027  
 (785) 271-3100

Complaint ID **110169**  
 Date Filed **08/23/2018**  
 Investigator **SBOYD**

**Account Information**

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>EARL LONG</b>                     | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | Ext      Fax #          |
| Street Address <b>7501 W. 99TH STREET</b> | Email Address            |                         |
| Mailing Address                           | Special Instructions     |                         |
| City <b>OVERLAND PARK</b>                 |                          |                         |
| State <b>KS</b> Zip Code <b>6 6212</b>    |                          |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

|                |                |                |                    |                  |                   |       |                     |                  |       |             |
|----------------|----------------|----------------|--------------------|------------------|-------------------|-------|---------------------|------------------|-------|-------------|
| Not Applicable |                |                |                    |                  |                   |       |                     |                  |       | Dollars KCC |
| Company ID     | Complaint Code | Complaint Type | Company Resolution | Complaint Closed | Violation/Concern | Issue | Dispute Explanation | Disputed Dollars | Saved | Consumer    |

**Docket Opinion**

|             |                        |                  |                         |
|-------------|------------------------|------------------|-------------------------|
| Compan<br>y | Docket Number          | Consumer Opinion | Number of<br>Petitions/ |
| <b>KCPE</b> | <b>18-KCPE-480-RTS</b> | <b>o</b>         |                         |

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110169**  
Date Filed **08/23/2018**  
Investigator **SBOYD**

## Narrative

08/03/2018 SEE ATTACHED LETTER

08/23/2018 MR. LONG IS CONCERNED ABOUT HIS KCP&L BILL INCREASING BY 50% OVER THE LAST THREE YEARS. HE IS OPPOSED TO AN INCREASE FOR KCP&L. HE ALSO HAS CONCERNS ABOUT MANDATED REQUIREMENTS TO USE "GREEN ENERGY."

#110169

Earl Long  
7501 W 99<sup>th</sup> Street  
Overland Park, KS 66212

August 24, 2018

Kansas Corporation Commission  
KU Edwards Campus – BEST Conference Center  
12600 Quivira Road  
Overland Park, KS 66213

Reference: Public Hearing August 23, 2018

The attached table and charts reflect my residential electricity bills from KCP&L from January 2015 to August 2018.

My concern is the substantial rate of electricity increase (50%) in three and a half years. I remember when the so called "Green Energy" lobby was very active in Kansas before and during 2014, promoting the benefits of energy produced by windmills and solar panels.

As I understand it the results of the Green Energy lobby was very successful convincing the Governor and the Legislature to require mandatory 25% "Green Energy" purchases by KCP&L and other retail providers.

Would someone in the Kansas Corporation Commission please clarify the present state of this 25% "Green Energy" policy as of today and the next few years?

Specifically –

1. Is there a law or regulation that residential electricity providers like KCP&L must buy at least 25% of their electricity from Green Energy sources?
2. If this is true can you refer me to the government rules, regulations and laws that describe the requirement?

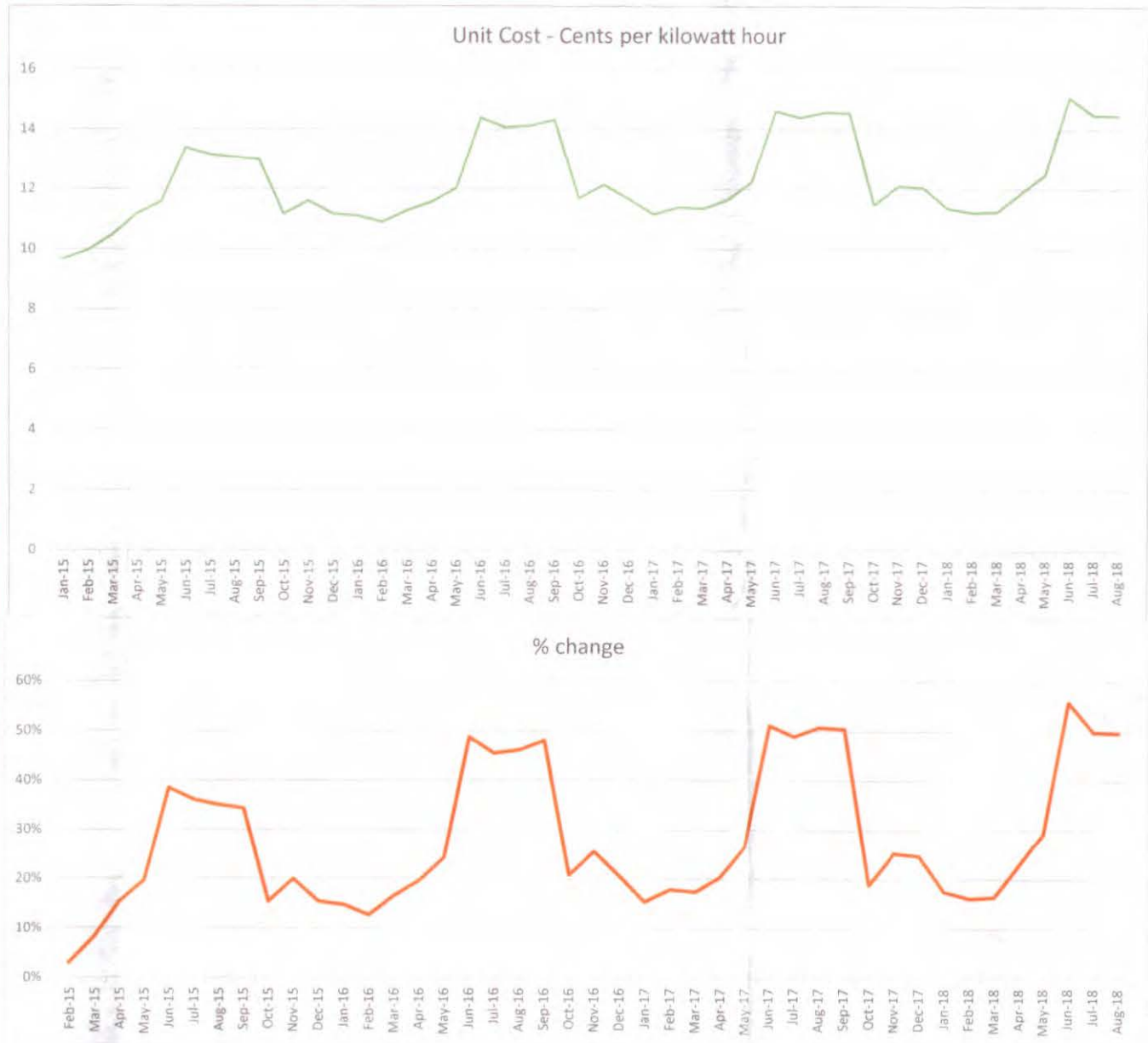
Thank you for having a public hearing on electricity rate increases.

Earl Long

STATE  
CORPORATION  
COMMISSION  
AUG 3 - 2018  
PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

## Residential Cost of Electricity from KCPL

| MMM-YY | Unit Cost | % change |
|--------|-----------|----------|
| Jan-15 | 9.67      |          |
| Feb-15 | 9.96      | 3%       |
| Mar-15 | 10.47     | 8%       |
| Apr-15 | 11.16     | 15%      |
| May-15 | 11.57     | 20%      |
| Jun-15 | 13.39     | 38%      |
| Jul-15 | 13.16     | 36%      |
| Aug-15 | 13.06     | 35%      |
| Sep-15 | 12.99     | 34%      |
| Oct-15 | 11.16     | 15%      |
| Nov-15 | 11.6      | 20%      |
| Dec-15 | 11.16     | 15%      |
| Jan-16 | 11.1      | 15%      |
| Feb-16 | 10.9      | 13%      |
| Mar-16 | 11.28     | 17%      |
| Apr-16 | 11.57     | 20%      |
| May-16 | 12.02     | 24%      |
| Jun-16 | 14.39     | 49%      |
| Jul-16 | 14.07     | 46%      |
| Aug-16 | 14.13     | 46%      |
| Sep-16 | 14.32     | 48%      |
| Oct-16 | 11.69     | 21%      |
| Nov-16 | 12.14     | 26%      |
| Dec-16 | 11.67     | 21%      |
| Jan-17 | 11.16     | 15%      |
| Feb-17 | 11.4      | 18%      |
| Mar-17 | 11.35     | 17%      |
| Apr-17 | 11.64     | 20%      |
| May-17 | 12.23     | 26%      |
| Jun-17 | 14.62     | 51%      |
| Jul-17 | 14.4      | 49%      |
| Aug-17 | 14.58     | 51%      |
| Sep-17 | 14.55     | 50%      |
| Oct-17 | 11.49     | 19%      |
| Nov-17 | 12.11     | 25%      |
| Dec-17 | 12.06     | 25%      |
| Jan-18 | 11.37     | 18%      |
| Feb-18 | 11.23     | 16%      |
| Mar-18 | 11.26     | 16%      |
| Apr-18 | 11.89     | 23%      |
| May-18 | 12.5      | 29%      |
| Jun-18 | 15.08     | 56%      |
| Jul-18 | 14.5      | 50%      |
| Aug-18 | 14.48     | 50%      |



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110171**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LACY DAVIDSON</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>PAOLA</b>         |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018

THIS IS BEYOND RIDICULOUS. KCPL HAS CREATED A MONOPOLY, LEAVING THEIR CUSTOMERS WITH NO OTHER CHOICES OR OPTIONS BUT TO MERELY TAKE IT. DO THE RIGHT THING AND NOT ONLY VETO THIS PROPOSAL, BUT DEMAND THEIR NEW BUDGET BILLING BE PUT BACK IN ITS PRIOR FORM. BY DEFINITION BUDGET BILLING ALLOWS FAMILIES TO CREATE BUDGETED EXPENSES, YET THE NEW SYSTEM DOES NOT ALLOW THIS. WHAT IS THE REASON OF EVEN ALLOWING THIS SYSTEM WHEN IT WILL FLUCTUATE DRAMATICALLY EACH MONTH.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110172**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KYLE CLARK</b>  | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>SPRING HILL</b> |                          |                         |
| State <b>KS</b>         | Zip Code <b>66083</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110173**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARY P AMOURY</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>LEAWOO</b>        |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018 OUR MOST RECENT BILL WAS SKY HIGH, OUT OF THE BLUE OUTRAGEOUS. I FIRMLY OPPOSE ANY FURTHER RTE HIKE. ITS SIMPLY TOO HAD.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110174**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                            |                         |
|------------------------------------------|--------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>CAREY WOOD</b>                   | Home Phone <b>(913)322-3253</b>            | Cell Phone              |
| Business                                 | Work Phone                                 | ext                     |
| Street Address <b>12616 STEARNS NONE</b> | Fax #                                      |                         |
| Mailing Address                          | Email Address <b>CEBWOOD@EARTHLINK.NET</b> |                         |
| City <b>OVERLAND PARK</b>                |                                            |                         |
| State <b>KS</b>                          | Zip Code <b>66213</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/03/2018

KCPL RATES ARE WHAT I CONSIDER TOO HIGH TODAY. A 4.5 INCREASE IS NOT MANAGEABLE FOR CUSTOMERS TO ABSORB. WHILE THE MERGER HAS DECREASED THE ORIGINAL INCREASE I WOULD SIMPLY ASK WHY HAS THE MERGER NOT CREATED EFFICIENCIES WHERE RATES WOULD BE HELD FOR THE NEXT 3-5 YEARS OR POSSIBLY DECREASE. IT APPEARS THE MA COSTS ARE BEING RECOUPED BY THE CUSTOMERS. HAS THE COMMISSION EVER ASKED WHY? THIS APPEARS TO BE A PURE PROFIT PLAY, WHEN DOES A PROPOSED INCREASE END, IF ALL INCREASES STAY IN EFFECT, IN ESSENCE, IT CREATES 'PERPETUITY'. I WOULD REMIND THE COMMISSION YOU HAVE AS MUCH IF NOT MORE RESPONSIBILITY TO THE PEOPLE. MAKE KCPL DO MORE WITH LESS. KCPL SHOULD BECOME CREATIVE AND INVENTIVE WITH SOLUTIONS INSTEAD OF DOOM AND GLOOM IF THE RATE INCREASE DOES NOT MATERIALIZE, NOW THAT WOULD BE REFRESHING. WOULDN'T IT BE NICE TO STATE 'BECAUSE OF OUR EMPLOYEES AND TEAM WORKING THROUGH A CHALLENGE AND FINDING A SOLUTION WE DO NOT ANTICIPATE A RATE INCREASE FOR A MINIMUM OF FIVE YEARS' YOU MUST SAY NO TO THIS RATE CHANGE REQUEST

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110175**  
Date Filed **09/03/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                                             |                         |
|--------------------------|---------------------------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JAMI STARNES</b> | Home Phone                                  | Cell Phone              |
| Business                 | Work Phone                                  | ext                     |
| Street Address           | Fax #                                       |                         |
| Mailing Address          | Email Address <b>STARNES.JAMI@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b>  |                                             |                         |
| State <b>MO</b>          | Zip Code <b>64151</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/03/2018      BILLS ARE BIG ENOUGH. I DEMAND NO RATE INCREASE! THE BILL I GOT FOR THIS MONTH IS ALMOST TRIPLE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110176**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                 |                         |
|-----------------------------------------|---------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>HOLLY M THILL</b>               | Home Phone <b>(913)381-2241</b> | Cell Phone              |
| Business                                | Work Phone                      | ext                     |
| Street Address <b>14870 S SUMMIT ST</b> | Fax #                           |                         |
| Mailing Address                         | Email Address                   |                         |
| City <b>OLATHE</b>                      |                                 |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

OUR ELECTRIC BILLS ARE FAR TOO HIGH AS IS. THIS IS BY FAR OUR FAMILYS BIGGEST UTILITY BILL TO PAY EACH MONTH. IN THE SUMMER, WE ARE FORCED TO PULL OUT OF SAVINGS TO COVER IT! ENOUGH IS ENOUGH! KCAL IS BEING UNREASONABLE WITH THEIR CHARGES ALREADY. ITS COMPLETELY UNAFFORDABLE FOR MOST FAMILIES. PLEASE RECONSIDER THIS RATE HIKE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110177**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                                            |                         |
|--------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>JANET MATHIS</b>                   | Home Phone <b>(913)485-6127</b>            | Cell Phone              |
| Business                                   | Work Phone                                 | ext                     |
| Street Address <b>14561 W 152ND STREET</b> | Fax #                                      |                         |
| Mailing Address                            | Email Address <b>JEMATHIS1@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                         |                                            |                         |
| State <b>KS</b>                            | Zip Code <b>66062</b>                      |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/04/2018

THANK YOU FOR THE OPPORTUNITY TO EXPRESS MY CONCERNS ON KCPLS REQUEST FOR RATE HIKE. I HAVE SEEN MY ELECTRIC BILLING STATEMENT INCREASE SIGNIFICANTLY SINCE THE MERGER OF KCPL OVER THE PAST 2-YEARS. I KEEP MY AC SET AT 76 TO 77 DEGREES DURING SUMMER MONTHS. AND EVEN DURING THE 2017 WINTER SEASON, MY ELECTRIC BILLING STATEMENT WAS HIGH. WHEN I ANALYZE MY USAGE COMPARED BETWEEN YEARS, IT IS NOT DUE TO HIGHER USAGE THAT MY BILLING STATEMENT HAS INCREASE BUT DUE TO THE FEES AND RATES ASSIGNED. I AM IN STRONG DISAGREEMENT THAT THE PROPOSED RATE HIKE EQUIVILATE'S TO 9.19MO. I'M EXPECTING 75-AVGMO. INCREASE WITH THIS RATE HIKE. MY AUGUST BILL WAS 353 WHICH WAS AVERAGE FROM WHAT I'M HEARING FROM MY NEIGHBORS. AND, I'M AT THE BREAKING POINT TO BE ABLE TO PAY FOR THESE SIGNIFICANT INCREASED COSTS. PLEASE LISTEN TO THE CONCERNS OF KCPL CUSTOMERS AND DO NOT APPROVE OF THIS RATE HIKE! THE MERGER IS GOING TO INCREASE OUR RATES THE PROPOSED RATE HIKE IS A DOUBLE INCREASE UPON CUSTOMERS. THIS HAS TO STOP! IT IS GETTING TO THE POINT THAT PEOPLE CANNOT AFFORD TO OWN A HOUSE DUE TO THE HIGH ELECTRIC AND GAS PRICING THAT WE ARE CURRENTLY BILLED FOR. THANK YOU FOR YOUR CONSIDERATION ON THIS REQUEST TO OPPOSE THE RATE HIKE. SINCERELY, JANET MATHIS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110178**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                          |                         |
|-----------------------------------------------|--------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DEBORAH A STRESSNER</b>               | Home Phone               | Cell Phone              |
| Business                                      | Work Phone               | ext                     |
| Street Address <b>7575 W 106TH ST APT 473</b> | Fax #                    |                         |
| Mailing Address                               | Email Address            |                         |
| City <b>OVERLAND PARK</b>                     |                          |                         |
| State <b>KS</b>                               | Zip Code <b>66212</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

THE BUDGET BILLING IS A JOKE. IT IS NOT BUDGET BILLING. JUST ANOTHER WAY TO GET MORE MONIES TO THE SHAREHOLDERS AT THE EXPENSE OF THE COMMON PEOPLE. AND THIS IS A MONOPOLY AS WELL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110179**

Date Filed **09/04/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **RICHARD W CHUDLEY**

Home Phone **(816)803-5467**

Cell Phone

Business

Work Phone

ext

Street Address **5027 PAWNEE DR**

Fax #

Mailing Address

Email Address **RICHARD.CHUDLEY@GMAIL.COM**

City **ROELAND PARK**

State **KS** Zip Code **66205**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/04/2018

WITH THE CURRENT REGULATORY ENVIRONMENT FAVORING FOSSIL FUELS, RATES SHOULD BE GOING DOWN IF ANYTHING. COMBINED WITH THE RECENT CHANGES TO LEVEL PAY RESULTING IN A 33 INCREASE TO MY BILL, THERE'S NO NEED FOR ADDITIONAL CHANGES AT THIS TIME.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110180**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                             |                         |
|------------------------------------------|---------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>DARRELL J WERTH</b>              | Home Phone <b>(913)706-6303</b>             | Cell Phone              |
| Business                                 | Work Phone                                  | ext                     |
| Street Address <b>14608 S. HAGAN ST.</b> | Fax #                                       |                         |
| Mailing Address                          | Email Address <b>DARRELLWERTH@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                       |                                             |                         |
| State <b>KS</b>                          | Zip Code <b>66062</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

I OPPOSED ANY RAISE IN PRICE. HOW DID THIS MERGER GET APPROVED? KANSAS JUST CREATED A 'MONOPOLY'. WHEN KCPL ATTEMPTED TO MERGE WITH WESTAR THEY STATED RATES WOULD GO DOWN. 'LIES' HOW MANY KANSAS POLITICIANS WERE PAID OFF IN THIS TRANSACTION? KANSAS SHOULD BE ASHAMED THAT WE ARE IN THIS MESS. CREATE JOBS IN KANSAS AND ALLOW A KANSAS POWER COMPANY TO PROVIDE FOR OUR PEOPLE ! ALL OUR MONEYS ARE GOING TO MISSOURI. HOW IS THIS MAKING OUR STATE GREAT? DARRELL WERTH

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110181**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

**Account Information**

|                                       |                                                 |                         |
|---------------------------------------|-------------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>NICHOLE LUGINBILL</b>         | Home Phone                                      | Cell Phone              |
| Business                              | Work Phone                                      | ext                     |
| Street Address <b>2005 E 152ND ST</b> | Fax #                                           |                         |
| Mailing Address                       | Email Address <b>NICHOLELUGINBILL@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                    |                                                 |                         |
| State <b>KS</b>                       | Zip Code <b>66062</b>                           |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/04/2018

KCPL HAS CHANGED THE WAY IT IS HANDLING BUDGET BILLING AND INCREASING POWER BILLS ON A MONTHLY BASIS NOW INSTEAD OF KEEPING BILLS AT THE SAME AMOUNT LIKE BEFORE. PEOPLE LIKE ME BUDGET A CERTAIN AMOUNT EVERY MONTH SINCE WE ARE ON BUDGET BILLING I KNOW THAT AMOUNT SHOULDN'T CHANGE - BUT NOW IT IS GOING UP EVERY MONTH. I ALREADY FEEL LIKE KCPL IS A MONOPOLY SINCE I HAVE NO OTHER OPTIONS TO POWER MY HOME. THEY ALREADY GET HUNDREDS OF DOLLARS A MONTH FROM OUR HOUSEHOLD - I DO NOT FEEL A RATE INCREASE IS NEEDED AT THIS TIME. I AM OPPOSED TO THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110185**  
Date Filed **09/04/2018**  
Investigator **BDONOHUE**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>DONNA HOLMAN</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>GARDNER</b>      |                          |                         |
| State <b>KS</b>          | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

ENOUGH IS ENOUGH. KCPL WENT 19 YEARS WITHOUT ANY RATE INCREASES. I KNOW THIS BECAUSE MY HUSBAND RETIRED FROM THIS COMPANY AFTER 39 YEARS. I DON'T KNOW WHEN THE FIRST INCREASE HAS COME AND THEY HAVE HAD THEM EVERY 2 YEARS SINCE. OUR LIGHT BILL HAS TRIPLED. HOW THEY CAN GO 19 YEARS WITHOUT INCREASES AND NOW ASK FOR EVERY TWO YEARS I DON'T UNDERSTAND. THEY HAVE AN ONLINE PETITION AND I CAN'T SIGN THE KCC IS MY ONLY OPTION TO VOICE MY OPINION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110188**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                                   |                                            |                         |
|---------------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>STEFANIE CARTWRIGHT</b>                   | Home Phone                                 | Cell Phone              |
| Business                                          | Work Phone                                 | ext                     |
| Street Address <b>885 N SOMERSET TERR APT 202</b> | Fax #                                      |                         |
| Mailing Address                                   | Email Address <b>STEF CART70@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                                |                                            |                         |
| State <b>KS</b>                                   | Zip Code <b>66062</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

THERE IS NO FAIR COMPETITION FOR ELECTRICITY PROVIDERS IN THIS AREA. KCPL IS OUR ONLY PROVIDER AND HAS CONTINUED TO RAISE RATES TO A STAGGERING LEVEL. MY ELECTRIC USAGE HAS MOSTLY STAYED THE SAME THE PAST FEW YEARS, BUT MY MONTHLY BILL HAS BECOME OUTRAGEOUS. MY BUDGET BILLING AMOUNT CONTINUES TO INCREASE EVERY YEAR. LAST MONTH, WITH THE CHANGES TO THE BUDGET BILLING BY KCPL, MY MONTHLY AMOUNT JUMPED FROM 232 TO 295. THIS IS FOR A 2 BEDROOM, 2 BATHROOM APARTMENT! RIDICULOUS. CUSTOMERS IN MO AND KS NEED RELIEF.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110189**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CARA CHAMBERS</b>   | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>PRAIRIE VILLAGE</b> |                          |                         |
| State <b>KS</b> Zip Code    |                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018 I OPPOSE KCPL INCREASING THEIR RATES. I ALREADY WORK TWO JOBS TO MAKE ENDS MEET!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110192**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                        |                         |
|----------------------------------------|----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>NANCY MCCONNELL</b>            | Home Phone <b>(816)588-8464</b>        | Cell Phone              |
| Business                               | Work Phone                             | ext                     |
| Street Address <b>23509 E 189TH ST</b> | Fax #                                  |                         |
| Mailing Address                        | Email Address <b>NLMCRIDER@AOL.COM</b> |                         |
| City <b>PLEASANT HILL</b>              |                                        |                         |
| State <b>MO</b>                        | Zip Code <b>64080</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

AN INCREASE IN CHARGES BY KCPL WOULD IMPOSE SIGNIFICANT HARDSHIPS ON RETIREES, LIKE MYSELF LIVING ON SOCIAL SECURITY AND PERSONAL SAVINGS. ALSO MANY OTHER CONSUMERS ARE ALREADY HAVING TO DECIDE WHICH BILLS TO PAY AS BASIC NECESSITIES HAVE BECOME MORE THAN SALARIES. I ASK THAT KCPL IS NOT GRANTED AN INCREASE IN RATES. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110193**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>EMILY A BRADSHAW</b>               | Home Phone <b>(826)589-2563</b>         | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>6365 N WHITETAIL WAY</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>NETSHAWB@GMAIL.COM</b> |                         |
| City <b>PARKVILLE</b>                      |                                         |                         |
| State <b>MO</b>                            | Zip Code <b>64152</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018 NO RATE HIKE FOR KCPL. WAGES ARE STAGNANT AND CANT SUPPORT INCREASES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110194**  
Date Filed **09/04/2018**  
Investigator **BDONOHUE**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>LESLIE FOSTER</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b> Zip Code  |                          |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/04/2018

KCPL DOES NOT NEED TO RAISE THEIR RATES ANYMORE. THEY ARE ALREADY HIGH ENOUGH. PEOPLE LIKE MY RETIRED FATHER ON FIXED INCOME CAN NOT AFFORD ANYMORE. ENOUGH IS ENOUGH. KCPL NEEDS TO BE AUDITED AND HAVE A CLASS ACTION LAW SUIT AGAINST THEM! THEY SHOULD NEVER HAVE MERGED WITH WESTAR.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110198**  
Date Filed **09/04/2018**  
Investigator **BDONOHUE**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>KATHRYN PHILLIPS</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>MERRIAM</b>          |                          |                         |
| State <b>KS</b>              | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018 PLEASE VOTE NO AGAINST KCPL REQUESTED RATE INCREASE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110202**  
Date Filed **09/04/2018**  
Investigator **BDONOHUE**

**Account Information**

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>JOEL ALPERT</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LENEXA</b>      |                          |                         |
| State <b>KS</b>         | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/04/2018

I AM CURRENTLY SEMI RETIRED ON A FIXED BUDGET. I WAS ON KCPL BUDGET PLAN FOR OVER 20 YEARS AND UNTIL THIS LAST BILL I WAS NOT AWARE THEY WERE DROPPING THE PLAN WITHOUT NOTIFYING ME.

I HAVE WITHIN A FEW PERCENT PAID THE SAME AMOUNT AND NOW THERE'S A 20% INCREASE. I ASKED THEM TO EXPLAIN THERE IS NO LONGER LEVEL PAY PLAN THERE'S A NEW PAY PLAN. THEY ARE ASSURING ME THE RATE WILL GO DOWN, BUT THERE IS A RATE INCREASE ON THE HORIZON. MY QUESTION IS HOW ARE PEOPLE LIKE MYSELF GOING TO LIVE WITH THEIR SO CALLED BUDGET PLAN NOT KNOWING WHAT TO PREPARE FOR EACH MONTH.

WITH IT FLUCTUATING EACH MONTH IT IS NOT A BUDGET PLAN ANY LONGER.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110204**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

**Account Information**

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>HEIDI A JAFFERIS</b>            | Home Phone <b>(913)709-1999</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>10806 W 72ND TERR</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>HOPPER108@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                     |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66203</b>                    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/04/2018 PLEASE STOP THIS INCREASE, MY FAMILY CAN'T AFFORD THESE HIGH INCREASES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110205**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

**Account Information**

|                                             |                                           |                         |
|---------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>AIMEE E ROLLIS</b>                  | Home Phone <b>(520)559-5347</b>           | Cell Phone              |
| Business                                    | Work Phone                                | ext                     |
| Street Address <b>3120 WINSTON PLACE 11</b> | Fax #                                     |                         |
| Mailing Address                             | Email Address <b>AIMEEROLLIS@LIVE.COM</b> |                         |
| City <b>MANHATTAN</b>                       |                                           |                         |
| State <b>KS</b>                             | Zip Code <b>66502</b>                     |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/04/2018

I OPPOSE ANY RAISE IN RATE TO ELECTRICITY UNTIL UNLESS A NEUTRAL PARTY DOES A COMPREHENSIVE AUDIT. EARLY THIS YEAR I RECEIVED NOTICE THAT I'D UNDERPAID FOR THE PREVIOUS YEARS ELECTRICITY USAGE AND THAT 30 WOULD BE ADDED TO MY BILL EACH MONTH. THIS WAS A BIG BLOW TO MY BUDGET AND WHEN I REACHED OUT TO CUSTOMER SERVICE TO ASK WHY OR HOW I RECEIVED THIS NOTICE THERE WAS NO SATISFACTORY ANSWER. I LIVE BY MYSELF IN A 1BR HAD ACTUALLY GOTTEN RID OF A 55 GALLON AQUARIUM, WHICH HAD REQUIRED A POND PUMP TO RUN 24/7 IN ADDITION TO A SECOND FILTER, HEATER, AND LIGHT. I HAD ALSO BEEN USING A WALL HEATER AND CARTING IT TO MY BEDROOM AT NIGHT IN AN ATTEMPT TO SAVE MONEY ON HEATING. WHEN I ASKED HOW I COULD BE DRAWING LESS ELECTRICITY OVER THE PAST YEAR THAN THE ONE PRIOR BUT STILL HAVE BEEN UNDERPAYING MY BILL BY SUCH A STAGGERING MARGIN THE RESPONSE FROM WESTAR CUSTOMER SERVICE WAS TO POINT OUT THAT PLUG-IN HEATERS 'USE ELECTRICITY TOO,' AS IF I WAS UNAWARE OF WHAT HAPPENS WHEN A PLUG WAS SET INTO A SOCKET. IT WAS, AND REMAINS, THE SINGLE MOST RUDE AND DEGRADING ANSWER FROM A COMPANY I'VE EVER RECEIVED AND STRIKES ME AS A COMPANY CONTENT IN THE KNOWLEDGE THAT THEIR CUSTOMERS HAVE NO OTHER OPTIONS. THIS YEAR I HAVE HAD TO BUDGET 150 A MONTH FOR MY WESTAR BILL, WHICH RANGES FROM 140 TO 150. AGAIN, THIS IS FOR A SINGLE PERSON IN A 1BR APARTMENT. THIS IS ALMOST DOUBLE THE COST OF ELECTRICITY FOR THE SAME SIZE APARTMENT IN ARIZONA IN FACT, MY OLD APARTMENT HAD CATHEDRAL A CEILING IN THE LIVING ROOM, WHERE THE AC IS BLASTING 10 MONTHS OUT OF THE YEAR. RAISING THE RATES FOR CUSTOMERS WHO HAVE NO OTHER OPTIONS AVAILABLE TO THEM FOR UTILITIES SERVICE WITHOUT AN AUDIT TO DETERMINE THE VALIDITY OF SUCH A MOVE SEEMS IRRESPONSIBLE GIVEN THE CURRENT RATES. AS MANY HAVE POINTED OUT, THE CURRENT RATES ARE ALREADY QUITE A BURDEN TO THOSE LIVING PAYCHECK-TO-PAYCHECK OR OFF OF THEIR PENSIONS. PLEASE CONTINUE TO SUPPORT THE CONSUMERS. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110206**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                                     |                                         |                         |
|-----------------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                          | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>JANEA L POE</b>                             | Home Phone <b>(816)213-1514</b>         | Cell Phone              |
| Business                                            | Work Phone                              | ext                     |
| Street Address <b>28081 S. SHAWNEE HEIGHTS ROAD</b> | Fax #                                   |                         |
| Mailing Address                                     | Email Address <b>JANEAPOE@YAHOO.COM</b> |                         |
| City <b>QUENEMO</b>                                 |                                         |                         |
| State <b>KS</b>                                     | Zip Code <b>66528</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/04/2018

I AM A CONCERNED CUSTOMER OF KCPL. I HAD AN ISSUE WITH KCPL THIS SPRING. MY MARCH BILL WAS OVER 500 DUE TO MY KILOWATT USAGE BEING TRIPLE OF WHAT IT NORMALLY IS. I FOUGHT THIS DURING THIS TIME FOUND OUT THAT I HAVE NEVER USED THAT MANY KILOWATTS IN THE WHOLE TIME OF LIVING IN THIS RESIDENCE; NOT EVEN IN THE WINTER OR SUMMER MONTHS WHEN USAGE WOULD BE HIGHER. KCPL RESPONDED TO MY COMPLAINT BY PROVIDING ME WITH A NEW METER PER MY REQUEST BY ADJUSTING MY MARCH BILL TO LOWER IT BY ADJUSTING MY APRIL BILL BY RAISING IT. I HAD MANY OTHER REQUESTS THAT WENT UNANSWERED FROM KCPL. I FEEL AS IF THE MERGER BETWEEN KCPL WESTAR IS CREATING MORE OF A MONOPOLY THAN ALREADY EXISTS. I FELT UNHEARD WHEN I HAD MY COMPLAINT AS IF KCPL CAN DO WHATEVER THEY WANT TO THEIR CUSTOMERS SINCE WE HAVE NO OTHER CHOICE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110207**

Date Filed **09/04/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SHERYL A CONARD**

Home Phone **(816)810-7970**

Cell Phone

Business

Work Phone

ext

Street Address **5213 GARNETT ST**

Fax #

Mailing Address

Email Address **GATORSBABE101203@AOL.COM**

City **SHAWNEE**

State **KS**

Zip Code **66203**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/04/2018

BILLS KEEP GOING UP UP WITH NO SIMILAR RAISE IN OUR PAY...SAY NO TO RATE INCREASES!!!  
ITS TOOOO MUCH!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110209**  
Date Filed **09/04/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                 |                                             |                         |
|-------------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>ROBIN D ROBINSON</b>                    | Home Phone <b>(913)291-1019</b>             | Cell Phone              |
| Business                                        | Work Phone                                  | ext                     |
| Street Address <b>6823 LACKMAN ROAD APT.101</b> | Fax #                                       |                         |
| Mailing Address                                 | Email Address <b>RROBINSON787@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                             |                                             |                         |
| State <b>KS</b>                                 | Zip Code <b>66217</b>                       |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/04/2018

THERE IS NO REASON FOR KCPL TO REQUEST AN INCREASE, FOR OUR ELECTRIC SERVICE. THEIR CURRENT MONTHLY RATES ARE ALREADY TOO HIGH, AND COSTING THE CONSUMER TOO MUCH MONEY, JUST TO PAY THEIR MONTHLY BILL. ELECTRICITY DOES NOT COST THAT MUCH, AND CONSUMERS ARE FED UP WITH KCPL AND THEIR PRICE INCREASES. WHAT ABOUT THE 'WIND TURBINE'S' IN KANSAS? THEY ARE SUPPOSE TO BE HELPING TO REDUCE THE COST OF ELECTRICITY IN KANSAS. WHAT IS THE PURPOSE OF HAVING THEM, IF WE ARE NOT USING THEM, TO HELP REDUCE THE COST? IF ANYONE READ THE LETTER FROM: TERRY BASSHAM, PRESIDENT AND CEO FROM: KCPL, HE STATES 'TOGETHER, WE WILL CONTINUE TO PROVIDE SUSTAINABLE, RELIABLE, LOWER-COST ENERGY NOW, AND IN THE FUTURE. THE LETTER IS DATED: JUNE 06, 2018. IF THE 'COMMISSION' PASSES AN INCREASE, THAN THEY NEED TO BE FIRED. CONSUMERS ARE NOT RECEIVING SUFFICIENT AND EFFICIENT SERVICE, NOR REASONABLE RATES. KANSAS EITHER NEEDS TO QUIT CONTRACTING WITH KCPL IF THEY DON'T LOWER THEIR RATES, OR HAVE THEIR OWN 'UTILITY SERVICE' IN KANSAS WHICH IS REGULATED, AND TO START USING 'WIND TURBINE'S' TO CUT DOWN ON COST FOR CONSUMERS. KCPL NEEDS TO BE INVESTIGATED, AND THERE ARE NUMEROUS REASONS WHY I HAVE STATED THIS, ALONG WITH A LOT OF CONSUMERS THROUGHOUT KANSAS. THEIR RATES ARE GETTING OUT OF CONTROL AND RIDICULOUS. THEY ARE TOO 'GREEDY', AND HAVE NO INTEREST IN THE WELFARE OF THE CONSUMERS. IT IS AT THE POINT YOU CAN'T EVEN PAY YOUR MONTHLY BILL, BECAUSE IT IS SO HIGH AND UNREASONABLE. IN CONCLUSION, I OPPOSE THIS MATTER, AND ALL OF THIS NEEDS TO BE: REFORMED, CORRECTED, AND IN THE BEST INTEREST OF THE CONSUMER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110210**  
Date Filed **09/05/2018**  
Investigator **SEISENBA**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>DONNA HERNANDEZ</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>WELLSVILLE</b>      |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

I AM ON A LIMITED INCOME. PEOPLE ARE STRUGGLING, THERE ARE PEOPLE THAT ARE LOW INCOME WITH CHILDREN, MEDICAL PROBLEMS ETC. THEY ARE A MONOPOLY. PEOPLE HAVE TO HAVE ELECTRICITY. I WORK ON USING LESS ELECTRIC, BUT THERE IS A POINT WHEN YOU CAN'T USE LESS. PLEASE DO NOT APPROVE THIS. THEY JUST HAD AN INCREASE A YEAR OR SO AGO.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110211**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                             |                         |
|---------------------------------------|---------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>PAUL BENNETT</b>              | Home Phone                                  | Cell Phone              |
| Business                              | Work Phone                                  | ext                     |
| Street Address <b>1018 W 66TH TER</b> | Fax #                                       |                         |
| Mailing Address                       | Email Address <b>PAULMBENNETT@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b>               |                                             |                         |
| State <b>MO</b>                       | Zip Code <b>64113</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

WE LIVE IN A MEDIUM SIZED RANCH STYLE HOME. OUR KCPL BILL LAST MONTH WAS 800. THIS IS CRIMINAL BEHAVIOUR AT THE HANDS OF KCPL AND NEEDS TO BE INVESTIGATED BY THE APPROPRIATE AUTHORITIES AND THEY NEED TO BE HELD ACCOUNTABLE. KCPL IS A MONOPOLY, AND THE LAST TIME I CHECKED A DEMOCRATIC SOCIETY CAN ONLY EXIST WITH AN OPTION OF CHOICE. WE HAVE NO CHOICE IN KANSAS CITY WITH REGARDS TO THIS UTILITY. OUR COMMUNITIES ARE IN UPROAR OVER THESE UNSUSTAINABLE AMOUNTS DUE EVERY MONTH, AND PUTTING THE WELFARE OF THEIR CHILDREN AND FAMILIES AT RISK. WITH RESPECT, PAUL M BENNETT

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110212**

Date Filed **09/05/2018**

Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PAULA SMITH</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LENEXA</b>      |                          |                         |
| State <b>KS</b>         | Zip Code <b>66215</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

I DON'T SUPPORT ANOTHER RATE INCREASE. IT SEEMS EVERY YEAR IT GOES UP AND IT GOES UP FAR MORE THAN ANY WAGE INCREASE I'VE EVER HAD. STOP BREAKING THE BACKS OF THE POOR AND MIDDLE CLASS. WE NEED ELECTRICITY SO YOU CAN APPARENTLY CHARGE WHATEVER YOU WANT. I KEEP MY HOUSE REALLY COLD IN THE WINTER AND REALLY HOT IN THE SUMMER BUT I STILL HAVE TO COOK AND USE LIGHTS. SHAREHOLDERS KEEP GETTING RICH OFF THE POOR. SHAMEFUL!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110218**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                             |                         |
|----------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>TYLER HAMME</b>                      | Home Phone <b>(913)707-9952</b>             | Cell Phone              |
| Business                                     | Work Phone                                  | ext                     |
| Street Address <b>10735 WHITE AVENU NONE</b> | Fax #                                       |                         |
| Mailing Address                              | Email Address <b>TYLER86HAMME@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b>                      |                                             |                         |
| State <b>MO</b>                              | Zip Code <b>64134</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

AT THE VERY LEAST IT SHOULD BE INVESTIGATED ON WHY RATE INCREASES ARE NEEDED? THE ONLY REASON THAT FELLOW KANSAS CITIANS ASSUME IS DUE TO CORPORATE GREED AND KCPL EMPLOYMENT SALARY INCREASES. WHY THE SUDDEN NEED OF CHANGE?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110224**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                             |                         |
|----------------------------------------|---------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>EILEEN F COMSTOCK</b>          | Home Phone <b>(913)491-1592</b>             | Cell Phone              |
| Business                               | Work Phone                                  | ext                     |
| Street Address <b>12210 BEVERLY ST</b> | Fax #                                       |                         |
| Mailing Address                        | Email Address <b>EFCOMSTOCK@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>              |                                             |                         |
| State <b>KS</b>                        | Zip Code <b>66209</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018 RATES ARE TOO HIGH ALREADY AND THIS RATE INCREASE IS NOT JUSTIFIED!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110226**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                 |                         |
|----------------------------------|---------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>DONALD LEE</b>           | Home Phone <b>(913)681-2286</b> | Cell Phone              |
| Business                         | Work Phone                      | ext                     |
| Street Address <b>11604 BOND</b> | Fax #                           |                         |
| Mailing Address                  | Email Address                   |                         |
| City <b>OVERLAND PARK</b>        |                                 |                         |
| State <b>KS</b>                  | Zip Code <b>66210</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110228**

Date Filed **09/05/2018**

Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KIMBER A DUNHAM</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>BUCYRUS</b>         |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

I OPPOSE THE RATE INCREASE AND HAVE DECIDED TO GO SOLAR. THERE IS NO REASON TO RAISE THE RATE AND THEY SHOULD IN TURN LOOK AT THE MISAPPROPRIATION OF FUNDS. I WOULD LIKE IT NOTED WE SHOULD BE PAID A FAIR PRICE - NOT A WHOLESALE PRICE - FOR THE KILOWATTS THAT ARE SUPPLIED BACK TO THE GRID.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110229**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                           |                         |
|-------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LINDSAY K SEWELL</b>              | Home Phone <b>(816)807-5878</b>           | Cell Phone              |
| Business                                  | Work Phone                                | ext                     |
| Street Address <b>11603 N CRYSTAL AVE</b> | Fax #                                     |                         |
| Mailing Address                           | Email Address <b>LKCONNER87@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b>                   |                                           |                         |
| State <b>MO</b>                           | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

DO NOT INCREASE RATES THIS MOVE WILL LITERALLY CAUSE A DEPRESSION. PEOPLE ARE PAYING MORE TO HAVE AIR CONDITIONING THAN TO HAVE A ROOF OVER THEIR HEADS! THATS ASININE. THIS NEEDS TO BE STOPPED IMMEDIATELY. FIRST WE NEED TO GET PAID BACK IN THE INCREASE OR MISTAKES THAT INCURRED MAY-AUGUST AND THE REQUEST NEEDS TO BE DENIED. OR, SOMEONE NEEDS TO HOLD A HAND AGAINST KCPL AND ANOTHER OPTION NEEDS TO BE AVAILABLE. MANY LARGE CITIES HAVE MORE OPTIONS THEN JUST ONE. SHAME ON THEM. SHAME FOR TAKING ADVANTAGE OF KC.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110232**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>DONNA P WILKINSON</b>             | Home Phone                                 | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>7224 W. 83RD STREET</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>DP_WILKIN@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66204</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

I AM 68. I RELY ON MY SOCIAL SECURITY, RETIREMENT SAVINGS, AND PART TIME EMPLOYMENT. NEITHER SSA, INTEREST RATES, NOR WAGE COST OF LIVING INCREASES WILL SUM TO THE PROPOSED KCPL RATE INCREASE. I DON'T THINK YOU ARE TAKING YOUR CUSTOMERS' NEEDS INTO CONSIDERATION WITH YOUR PRESENT PROPOSAL. I FALL THROUGH THE CRACKS AT EITHER MEETING INCOME ASSISTANCE OR INCOME INCREASES. I IMPLORE YOU TO SLOW DOWN, PUT PROFITS BACK INTO CUSTOMERS' HANDS. CEASE FROM EXCESSIVELY BENEFITING YOUR SHARE HOLDERS' INCOME PORTFOLIOS.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110234**  
Date Filed **09/05/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                              |                         |
|---------------------------------------|----------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>KELLY A WILCOX</b>            | Home Phone <b>(913)322-2908</b>              | Cell Phone              |
| Business                              | Work Phone                                   | ext                     |
| Street Address <b>15236 W 88 TERR</b> | Fax #                                        |                         |
| Mailing Address                       | Email Address <b>KELLYAWILCOX4@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                    |                                              |                         |
| State <b>KS</b>                       | Zip Code <b>66219</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/05/2018

MY LAST ELECTRIC BILL WAS ALMOST 400.00. THIS IS AN INCREASE OF APPROXIMATELY 200.00 FROM THE SAME TIME TWO YEARS AGO. IN ADDITION TO THIS I HAVE INCREASED THE EFFICIENCY OF MY HOUSE. WE HAVE ALL NEW TRIPLE PAINED WINDOWS AND NEW SIDING, WITH EXTRA INSULATION. WE SHOULD HAVE NOTICED A DECREASE IN OUR BILL FROM KCPL, WE HAVE YET TO SEE ANY. PATRONS OF KCPL CAN NO LONGER SUPPORT THIS MONOPOLY HOLD THEY HAVE OVER US AND CONTINUALLY INCREASING OUR BILLS HUNDREDS IF NOT THOUSANDS OF DOLLARS PER MONTH. THANK YOU FOR YOUR TIME, KELLY WILCOX

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110235**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                         |                         |
|------------------------------------|-----------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MARY L LANOUE</b>          | Home Phone <b>(913)544-6725</b>         | Cell Phone              |
| Business                           | Work Phone                              | ext                     |
| Street Address <b>OVERBROOK RD</b> | Fax #                                   |                         |
| Mailing Address                    | Email Address <b>LOLMAGIA@YAHOO.COM</b> |                         |
| City <b>LEAWOOD</b>                |                                         |                         |
| State <b>KS</b>                    | Zip Code <b>66209</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

I AM AGAINST THIS PROPOSED HIKE RATE. IN ALL OTHER PRIVATE INDUSTRIES COMPANIES HAVE TO ABSORB IMPROVEMENT COSTS. KCPL JUST PASSES THEM TO THE CITIZENS TIME TIME AGAIN. RIGHT NOW WE ARE PAYING COST PER KILOWATT HOUR RATE OF 10.9, GEARY COUNTY IS AT 13.9, THEY HAVE A TRACK RECORD OF PUSHING PUSHING THESE HIKES AS PROOF IN GEARY. IN GEORGIA OTHER STATES THEY INSIST ON ENERGY COMPETITION TO INSURE FAIR RATES FOR CITIZENS. RIGHT NOW KCPL HAS AN UNFAIR MONOPOLY ON THE KANSAS MARKET.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110240**  
Date Filed **09/06/2018**  
Investigator **BDONOHUE**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>MICHAEL MYERS</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

I'M ON A FIXED INCOME AND KCPL SEEM TO RAISE THEIR PRICES WHENEVER THEY WANT. HOW ARE WE EVER GOING TO PAY FOR THESE INCREASES. WE HAVE DONE EVERYTHING WE CAN TO MAKE OUR HOME EFFICIENT AND OUR LEVEL PAY CONTINUES TO RISE. WE NEED TO HAVE KCPL AUDITED TO CONFIRM WHAT IS BEING DONE WITH THE MONEY.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110242**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

**Account Information**

|                                           |                                        |                         |
|-------------------------------------------|----------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>AMY A CARLSON</b>                 | Home Phone                             | Cell Phone              |
| Business                                  | Work Phone                             | ext                     |
| Street Address <b>13620 PARKER AVENUE</b> | Fax #                                  |                         |
| Mailing Address                           | Email Address <b>HEYAMY7@YAHOO.COM</b> |                         |
| City <b>GRANDVIEW</b>                     |                                        |                         |
| State <b>MO</b>                           | Zip Code <b>64030</b>                  |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/06/2018

THE RATE INCREASES KCPL HAS ALREADY APPLIED IN CONCORDANCE WITH THE NEW BUDGET BILLING PRACTICES HAS BROUGHT FINANCIAL HARDSHIPS TO THOUSANDS OF ITS CUSTOMERS ALREADY. ANOTHER RATE INCREASE ON TOP OF WHAT ARE ALREADY VERY HIGH RATES, WOULD ONLY MAKE IT WORSE. I OPPOSE THE RATE INCREASE. IM SORRY SARCASM THAT KCPL ISNT MAKING AS MUCH MONEY AS THEY WERE BEFORE, BUT REAL PEOPLE WITH REAL FAMILIES HAVE TO PAY THESE RATE INCREASES. TIME THEY TRIM THEIR OWN BUDGET BEFORE ASKING ME TO TRIM MINE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110244**

Date Filed **09/06/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MICHELLE VAN TRUMP**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **BELTON**

State **MO** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110251**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                 |                         |
|----------------------------------------|---------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>ALLEN WILLIAMS</b>             | Home Phone <b>(913)210-6723</b> | Cell Phone              |
| Business                               | Work Phone                      | ext                     |
| Street Address <b>10133 W. 84TH ST</b> | Fax #                           |                         |
| Mailing Address                        | Email Address                   |                         |
| City <b>OVERLAND PARK</b>              |                                 |                         |
| State <b>KS</b>                        | Zip Code <b>66212</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

THE WHOLE PURPOSE OF APPROVING THE KCPLWESTAR MERGER WAS TO MAINTAIN STABLE UTILITY RATES. AND...? THE 2018 JANUARY INVESTOR UPDATE PROMISED RATE STABILITY FOR 15 YEARS. BUT IN JUST 9 YEARS KCPL IS BACK FOR A RATE INCREASE SO USERS CAN PAY ROI DIVIDENDS TO UTILITY INVESTORS. AND THEY GET TO KEEP AND 'ADJUST' ALL OF THEIR NICE LITTLE SURCHARGES, EER, ECA, TDV, ETC THAT NEVER EXPIRE OR MAINTAIN RATE STABILITY. THERE SEEMS TO BE NO RELIEF FOR RETIRED PEOPLE FROM THIS ABUSE, IF WE CUT BACK ON USAGE, KCPL JUST SEEKS FURTHER RATE INCREASES AND THERE'S NO COMPETITION. YOU'RE HELPING TO FORCE US OUT OF OUR HOMES AND MAYBE THAT'S YOUR GOAL. YOU CAN READ THE REST OF MY COMMENTS ON THE KCPL RATE HIKE AT [HTTPS:WWW.LINKEDIN.COMPULSEKANSANS-ANOTHER-SIZEABLE-RATE-INCREASE-FROM-KCPL-ALLEN-K?LIPIURN3ALi3APAGE3ADFLAGSHIP3PROFILEVIEWBASEPOSTDETAILS3BE563RDXWTLCS2FSBRVP31BW3D3D](https://www.linkedin.com/pulse/kansans-another-sizeable-rate-increase-from-kcpl-allen-k?LIPIURN3ALi3APAGE3ADFLAGSHIP3PROFILEVIEWBASEPOSTDETAILS3BE563RDXWTLCS2FSBRVP31BW3D3D) OR AT [HTTP:NEWPATRIOTSBLOG.COMKANSANS-IN-FOR-ANOTHER-SIZEABLE-RATE-INCREASE-FROM-KCPL](http://newpatriotsblog.com/kansans-in-for-another-sizeable-rate-increase-from-kcpl) THE KCC HAS DEMONSTRATED THAT IT KNOWS HOW TO PAMPER THE UTILITIES. WHEN ARE YOU GOING TO START PROTECTING THE CITIZENS OF KANSAS FROM THESE ENDLESS RATE HIKEs. YOU WERE APPOINTED TO LOOK OUT FOR THE PUBLIC INTEREST NOT BE A RUBBER STAMP FOR UTILITY RATE INCREASES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110252**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                   |                         |
|-----------------------------------------|-----------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>          | Consumer Class <b>R</b> |
| Name <b>SUZI SANDERSON</b>              | Home Phone <b>(913)209-9782</b>   | Cell Phone              |
| Business                                | Work Phone                        | ext                     |
| Street Address <b>8008 MONROVIA ST.</b> | Fax #                             |                         |
| Mailing Address                         | Email Address <b>SUZI@ROF.NET</b> |                         |
| City <b>LENEXA</b>                      |                                   |                         |
| State <b>KS</b>                         | Zip Code <b>66215</b>             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018 FOR A SINGLE OLDER PERSON ON MEDICARE, THESE HIGHER RATES ARE PROHIBITIVE AND MAKE IT DIFFICULT TO MAKE ENDS MEET AT THE END OF THE MONTH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110253**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LINDSAY GRAY</b>                  | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | ext                     |
| Street Address <b>5022 BUENA VISTA ST</b> | Fax #                    |                         |
| Mailing Address                           | Email Address            |                         |
| City <b>ROELAND PARK</b>                  |                          |                         |
| State <b>KS</b>                           | Zip Code <b>66205</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

THE CITIZENS OF KC SHOULD NOT BE PENALIZED DUE TO A MERGER BETWEEN KCPL AND WESTAR ENERGY. RAISING THE RATES WILL DESTROY PEOPLE WHO BUDGET IN ADVANCE AND WORK VERY HARD TO KEEP THEIR BUDGET UNDER CONTROL. KCPL NEEDS TO FIND THIS MONEY ELSEWHERE OR THEY SHOULDN'T HAVE GONE THROUGH WITH THE MERGER.



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110254**  
Date Filed **09/06/2018**  
Investigator **CBOWEN**

**Account Information**

|                                            |                          |                         |
|--------------------------------------------|--------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>THERESA CORCORAN</b>               | Home Phone               | Cell Phone              |
| Business                                   | Work Phone               | Ext Fax #               |
| Street Address <b>9309 CAENEN LAKE RD</b>  | Email Address            |                         |
| Mailing Address                            | Special Instructions     |                         |
| City <b>LENEXA</b>                         |                          |                         |
| State <b>KS</b> Zip Code <b>66215 3609</b> |                          |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

| Not Applicable<br>Company ID | Complaint Code | Complaint Type | Company Resolution | Complaint Closed | Violation/<br>Concern | Issue | Dispute Explanation | Disputed Dollars | Dollars KCC Saved<br>Consumer |
|------------------------------|----------------|----------------|--------------------|------------------|-----------------------|-------|---------------------|------------------|-------------------------------|
|------------------------------|----------------|----------------|--------------------|------------------|-----------------------|-------|---------------------|------------------|-------------------------------|

**Docket Opinion**

|                            |                                         |                              |                         |
|----------------------------|-----------------------------------------|------------------------------|-------------------------|
| Compan<br>y<br><b>KCPE</b> | Docket Number<br><b>18-KCPE-480-RTS</b> | Consumer Opinion<br><b>o</b> | Number of<br>Petitions/ |
|----------------------------|-----------------------------------------|------------------------------|-------------------------|

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110254**  
Date Filed **09/06/2018**  
Investigator **CBOWEN**

## Narrative

09/06/2018 SEE ATTACHED LETTER

Docket # 18-KCPE-480-RTS  
#110254

STATE  
CORPORATION  
COMMISSION

SEP 6 2018

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTIONS

To: Kansas Corporation Commission  
Office of Public Affairs  
and Consumer Protection

I am writing this letter in regards  
to the request of another increase for KCP&L

I received a letter several months  
ago from KCP&L in regards to their  
upcoming merger with Weststar Energy.  
The letter stated the merger will be  
passing some of the savings to it's customers  
through credits on the customers monthly  
billing. KCP&L stated the savings will  
be issued to their customers.

A month or so later I received a letter  
stating my electric bill would be increased  
\$264.00 a year. Reason more kilowatts  
are being used on my monthly payment  
plan, I'm sure due to the unbearable heat  
and drought.

Now I have received the flyer  
last week about another request for  
KCP&L rate increase.

over

I am hoping the KS Commission Office of Public Affairs and Consumer Protection takes a good, hard look at this request, and keep the public struggles with these increases in mind. What bonuses these people are getting at KCP&L - and are these increases, again, truly, truly necessary.

The letter stating savings passed on to customer, and then two letters thereafter requesting rate increases are to me very questionable.

Thank you for your time and consideration to these matters.

Ms. Theresa Conco

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110255**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                                 |                                          |                         |
|-------------------------------------------------|------------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>EDWARD L ACOSTA</b>                     | Home Phone <b>(913)620-4061</b>          | Cell Phone              |
| Business                                        | Work Phone                               | ext                     |
| Street Address <b>14311 W 116 TERR APT 2008</b> | Fax #                                    |                         |
| Mailing Address                                 | Email Address <b>ELEOSA1@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                              |                                          |                         |
| State <b>KS</b>                                 | Zip Code <b>66062</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

I DON'T PRETEND TO UNDERSTAND THE MINUTIAE OF KCPLS RATE SETTING. JANUARY 2018, OUR ELECTRICITY BILL SPIKED AT 220. WE LIVE IN A 2 BEDROOM APARTMENT AND OUR FAMILY IS COMPOSED OF MY WIFE AND I. SINCE THE ABOVE BILL WAS RECEIVED OUR MONTHLY BILLS HAVE AVERAGED 100. I FIND THIS INCREASE EXORBITANT ESPECIALLY IN VIEW OF THE RATE INCREASE ORDER WILL BE ISSUED ON 12-27-18. KCPL SHOULD EXPLAIN THIS AS WELL AS THE CORPORATION COMMISSION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110260**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RACHEL SCHULZE</b>            | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>12240 HOLMES LN</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>KANSAS CITY</b>               |                          |                         |
| State <b>MO</b>                       | Zip Code <b>64146</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018 PLEASE VOTE NO TO THIS PROPOSITION. KCPL SHOULD NOT RAISE THE ELECTRIC RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110261**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KATE DOTTERER</b>             | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>25390 SUNSET LN</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>PAOLA</b>                     |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66071</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018 I THINK A RATE INCREASE IS RIDICULOUS. I WOULD BE MORE THAN WILLING TO PROVIDE MORE DETAILS OF WHY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110263**  
Date Filed **09/06/2018**  
Investigator **SYSTEM**

## Account Information

|                                |                          |                         |
|--------------------------------|--------------------------|-------------------------|
| Account No                     | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ERODINA M VALDIVIA</b> | Home Phone               | Cell Phone              |
| Business                       | Work Phone               | ext                     |
| Street Address                 | Fax #                    |                         |
| Mailing Address                | Email Address            |                         |
| City <b>KANSAS CITY</b>        |                          |                         |
| State <b>MO</b> Zip Code       |                          |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110264**  
Date Filed **09/06/2018**  
Investigator **CBOWEN**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>ANGELA SCHIEFERECKE</b>     | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>4508 TOMAHAWK</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>PRAIRIE VILLAGE</b>         |                          |                         |
| State <b>KS</b>                     | Zip Code <b>66208</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018 SEE ATTACHED LETTER

18\_KCPE\_480-RTS

STATE  
CORPORATION  
COMMISSION

SEP 6 2018

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

4508 Tomahawk  
Prairie Village, Kansas 66208  
September 3, 2018

#110264

Dear Kansas Corporation Commission,

I am writing with regard to Docket No.18-KCPE-480-RTS which contains the KCP&L recently filed application requesting a rate increase. I read through posted documents and listened to two hours of testimony which occurred at the public hearing on August 23, 2018. Differing amounts have been proposed; therefore, I remain confused.

From 1990 through 2006, only two rate increases occurred; 4.7% in 1999 and 3.2% in 2003. Almost every year since 2006, consumers have faced yearly increases. 2007 = 7.4%, 2008 = 6.5%, 2009 = 14.4%, 2010 = 4.6%, 2011 and 2012 = no change, 2013 = 6.7%, 2014 = 2.2% 2015 = 7.4%, an 88.6% increase since 2007. What's up with that?!? These sky high price increases have got to be stopped.

I understand the merger with Westar brought a one time savings of \$39.3 million and annual savings of \$18.3 million. This should be passed on to consumers. Also, the Tax Cuts & Jobs Act of 2017 reduces the tax burden by \$34.5 million. This should be passed on to consumers.

Three unnecessary expenses were identified as follows: 1.) In today's market, asking for a ROE of 9.85% is not a fair and reasonable return on investment. 2.) At the August 23 meeting, an IT expert stated that the CIS system price tag of \$33.6 million could be implemented for approximately \$1 million. This definitely needs to be investigated! 3.) AARP spoke against the idea of shifting expenses to residential customers and away from other entities.

As a retired person living on a fixed income, I hope that the Kansas Corporation Commission will protect consumers from unreasonable electrical rate increases. Please, do not permit this rate increase.

Thank you.

Angela Schieferecke

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110267**  
Date Filed **09/06/2018**  
Investigator **CBOWEN**

## Account Information

|                           |                                            |                         |
|---------------------------|--------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>E</b>                   | Consumer Class <b>R</b> |
| Name <b>CHERYL DEGLER</b> | Home Phone                                 | Cell Phone              |
| Business                  | Work Phone                                 | ext                     |
| Street Address            | Fax #                                      |                         |
| Mailing Address           | Email Address <b>BEELEANPLUS@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b> |                                            |                         |
| State <b>KS</b>           | Zip Code                                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/06/2018

MY ELECTRIC BILL WAS 40-45% HIGHER THAN LAST YEAR 1 SPECIFIC MONTH OUT OF THE BLUE. AND THE HEAT INDEX WAS NOT MUCH DIFFERENT THAT SAME MONTH LAST YEAR. WHAT'S GOING ON? I THINK THERE NEEDS TO BE AN AUDIT!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110273**  
Date Filed **09/07/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                         |                         |
|-----------------------------------|-----------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>WILLIAM KOKORUDA</b>      | Home Phone <b>(913)669-1566</b>         | Cell Phone              |
| Business                          | Work Phone                              | ext                     |
| Street Address <b>9603 W.91ST</b> | Fax #                                   |                         |
| Mailing Address                   | Email Address <b>KUWILL@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>         |                                         |                         |
| State <b>KS</b>                   | Zip Code <b>66212</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/07/2018

RATES HAVE BEEN RAISED TOO MUCH! WE CANT AFFORD THESE BILLS AS THEY ARE NOW LET ALONE ANOTHER RATE INCREASE. IT IS NOT FAIR TO FAMILIES TO HAVE TO STRUGGLE TO PAY A UTILITY BILL BECAUSE OF CORPORATE DECISIONS OF MERGERS, TECHNOLOGY ETC. THEY MAKE ENOUGH MONEY AND SHOULD NOT PASSING THE BILL ON ONCE AGAIN!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110274**  
Date Filed **09/07/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                            |                         |
|----------------------------------------|--------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>ROBERT GOLDEN</b>              | Home Phone <b>(913)378-6992</b>            | Cell Phone              |
| Business                               | Work Phone                                 | ext                     |
| Street Address <b>13401 W 70TH TER</b> | Fax #                                      |                         |
| Mailing Address                        | Email Address <b>BOBGOLDEN14@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                    |                                            |                         |
| State <b>KS</b>                        | Zip Code <b>66216</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/07/2018

I HAVE BEEN ON AVERAGE BILLING OVER TEN YEARS WITHOUT ANY ISSUES, HOWEVER; THIS SUMMER MY ELECTRIC BILLS HAVE MORE THAN DOUBLED THAN ANY OTHER YEARS ON THIS PROGRAM. I KNOW EVERY BUSINESS HAS TO MAKE PROFITS AND PUT A POTIONS OF THOSE PROFITS BACK INTO THE BUSINESS.I'M NOT SURE WHAT THE PROFITS HAVE BEEN FOR KCPL BUT I WOULD THINK IT HAS BEEN LARGE ESPECIALLY WITH THE TAX CUTS PUT INTO PLACE LAST YEAR. TO APPROVE AN ADDITIONAL INCREASE IS NOT FAIR TO THE FAMILIES ON FIXED INCOMES AND LIVING PAY CHECK TO PAY CHECK. MANAGEMENT MUST DO WHAT EVERY OTHER COMPANY DOES AND MANAGE THEIR EXPENSES TO GET THE NEEDED REVENUE TO MAKE CAPITAL IMPROVEMENTS NOT ON THE BACKS OF PEOPLE ON FIXED INCOMES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110279**  
Date Filed **09/07/2018**  
Investigator **BDONOHUE**

## Account Information

|                                |                          |                         |
|--------------------------------|--------------------------|-------------------------|
| Account No                     | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>PHYLISS WIEDERHOLT</b> | Home Phone               | Cell Phone              |
| Business                       | Work Phone               | ext                     |
| Street Address                 | Fax #                    |                         |
| Mailing Address                | Email Address            |                         |
| City <b>ST. JOSEPH</b>         |                          |                         |
| State <b>MO</b>                | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/07/2018

I AM PROTESTING A RAISE FROM KCPL. I'M ON A FIXED INCOME AND EVERYTHING IS GETTING HIGHER AND HIGHER. I'M NOT RUNNING MY AC BECAUSE OF THE EXPENSE TO AFFORD. I DON'T THINK THEY NEED ANOTHER RATE INCREASE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110280**  
Date Filed **09/07/2018**  
Investigator **CBOWEN**

**Account Information**

|                                             |                          |                         |
|---------------------------------------------|--------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>E</b> | Consumer Class <b>R</b> |
| Name <b>JOHN &amp; KIM STAUFFER</b>         | Home Phone               | Cell Phone              |
| Business                                    | Work Phone               | Ext Fax #               |
| Street Address <b>20221 W 108TH TERRACE</b> | Email Address            |                         |
| Mailing Address                             | Special Instructions     |                         |
| City <b>OLATHE</b>                          |                          |                         |
| State <b>KS</b> Zip Code <b>6 6061</b>      |                          |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

| Company ID | Complaint Code | Complaint Type | Company Resolution | Complaint Closed | Violation/Concern | Issue | Dispute Explanation | Disputed Dollars | Dollars KCC Saved Consumer |
|------------|----------------|----------------|--------------------|------------------|-------------------|-------|---------------------|------------------|----------------------------|
|------------|----------------|----------------|--------------------|------------------|-------------------|-------|---------------------|------------------|----------------------------|

**Docket Opinion**

|                        |                                         |                              |                                  |
|------------------------|-----------------------------------------|------------------------------|----------------------------------|
| Company<br><b>KCPE</b> | Docket Number<br><b>18-KCPE-480-RTS</b> | Consumer Opinion<br><b>o</b> | Number of Petitions/<br><b>1</b> |
|------------------------|-----------------------------------------|------------------------------|----------------------------------|

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110280**  
Date Filed **09/07/2018**  
Investigator **CBOWEN**

## Narrative

10/22/2018 SEE ATTACHED



# 110280

**Cinny Bowen**

---

**From:** John Stauffer <John.Stauffer@entercom.com>  
**Sent:** Friday, September 07, 2018 1:22 PM  
**To:** public.affairs  
**Subject:** Complaint Against KCPL

This is an EXTERNAL EMAIL. Think before clicking a link or opening attachments.

---

I am on level billing and in July my monthly bill increased 26% from \$252 to \$317. KCPL said they are now evaluating the level payment plan on a monthly basis. If that is true, my bill should have gone down. In June, our energy use was 2% less than the year before. In July it was 22% less and in August it was 7% more. For the past 12 months, our energy use is up by only 5%. How can KCPL justify raising my monthly level billing by 26%? I would like for the corporation commission to do an audit of the KCPL billing practices. I am against a proposed rate increase. They are already trying to raise our billing, without justification. Thank you.

John and Kim Stauffer  
20221 W 108<sup>th</sup> Terr  
Olathe, KS 66061

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110283**  
Date Filed **09/03/2018**  
Investigator **CBOWEN**

**Account Information**

|                                    |                                 |                         |
|------------------------------------|---------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>E</b>        | Consumer Class <b>R</b> |
| Name <b>SALLY CARR</b>             | Home Phone <b>(913)533-4067</b> | Cell Phone              |
| Business                           | Work Phone                      | ext                     |
| Street Address <b>8312 W 239TH</b> | Fax #                           |                         |
| Mailing Address                    | Email Address                   |                         |
| City <b>BUCYRUS</b>                |                                 |                         |
| State <b>KS</b>                    | Zip Code <b>66013</b>           |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/03/2018

FOR YEARS I HAVE PAID MY KCP&L BILL BY A RECURRING PAYMENT THROUGH MY BANK. I ONLY NEEDED TO CHANGE THIS PAYMENT ONCE A YEAR. LAST MONTH, THAT PAYMENT INCREASED \$60.00, WHICH I UNDERSTAND IS CONSIDERABLY LESS THAN MANY OTHERS. HOWEVER, BASED ON WHAT I'VE READ, THIS APPEARS TO MAKE IT IMPOSSIBLE TO MAKE A CONSISTENT PAYMENT, WHICH I THOUGHT THE "BUDGET BILLING SYSTEM" WAS DESIGNED TO DO.

I UNDERSTAND KCP&L IS CURRENTLY ASKING FOR A RATE INCREASE. THIS DOESN'T APPEAR TO BE GOOD TIMING ON THEIR PART. HORRIBLE PR. NOT EVERYONE'S FAVORITE POWER COMPANY RIGHT NOW, BUT WHAT CHOICE DO WE HAVE. ANOTHER AREA WHERE THERE IS NO COMPETITION, SO I BELIEVE YOU CAN SAY THEY "HAVE US BY THE BALLS!".

SALLY CARR  
8312 WEST 239TH  
BUCYRUS, KANSAS 66013  
913-533-4067  
SENT FROM MAIL FOR WINDOWS 10

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110286**  
Date Filed **08/31/2018**  
Investigator **CBOWEN**

**Account Information**

|                           |                                              |                         |
|---------------------------|----------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>E</b>                     | Consumer Class <b>R</b> |
| Name <b>LYNN FOUNTAIN</b> | Home Phone                                   | Cell Phone              |
| Business                  | Work Phone                                   | ext                     |
| Street Address            | Fax #                                        |                         |
| Mailing Address           | Email Address <b>FOUNTAINLYNN1@GMAIL.COM</b> |                         |
| City                      |                                              |                         |
| State <b>KS</b>           | Zip Code                                     |                         |

**Docket Opinion**

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/07/2018

THIS IS A COMPLAINT ABOUT THE SUBSTANTIAL INCREASE BY KANSAS CITY POWER AND LIGHT IN THEIR RATES

MY LEVEL PAY THIS MONTH WENT FROM \$267 TO \$380. I UNDERSTAND THEY HAVE GONE TO A THREE MONTH ADJUSTMENT RATHER THAN 12 MONTH - WHICH I UNDERSTAND. HOWEVER I COMPARED MY LAST 12 MONTHS ELECTRIC USAGE TO MY PREVIOUS 12 MONTHS ELECTRIC USAGE. I HAD CLOSE TO A 3% INCREASE IN USAGE.

KANSAS CITY POWER AND LIGHT INDICATES I OWE \$878 IN THE BALANCE AND THAT'S WHY THEY INCREASE THE BUDGET BILLING. 3% INCREASE IN USAGE EQUATES TO ABOUT \$100 IN INCREASED COSTS. SO MY ONLY ASSUMPTION IS THAT THEIR RATES HAVE SKYROCKETED SINCE THEIR MERGER WITH WESTAR.

THIS IS UNACCEPTABLE. SINCE THE MERGER 10 YEARS AGO WITH A AQUILA MY RATES HAVE CONTINUED TO SKYROCKET. I'M NOT SURE WHY THE KCC BELIEVES THERE IS GOING TO BE MERGER STRIVINGS HERE WHEN IN ACTUALITY WE'VE SEEN AN IMMEDIATE AND SUBSTANTIAL INCREASE.

I WAS AN EMPLOYEE OF A AQUILA 10 YEARS AGO AND DID NOT GO TO KANSAS CITY POWER AND LIGHT DURING THE MERGER CHANGE. I AM EXTREMELY DISAPPOINTED IN THIS INCREASE IN RATES AS A CONSUMER. I DON'T KNOW HOW PEOPLE AFFORD IT

SENT FROM MY IPHONE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110287**  
Date Filed **09/07/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>BRENT HOGELIN</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>LYNDON</b>        |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/07/2018

I OPPOSE THE RATE INCREASE REQUESTED. THESE RATE INCREASES APPEAR TO BE REOCCURRING WITH ALL TOO MUCH FREQUENCY. BUDGETING AND LONG-TERM SUSTAINABILITY OF KCPLWESTAR SHOULD BE A MEASURED CALCULABLE FORESEEN ISSUE TO THEIR MANAGEMENT, NOT HAPHAZARD REQUESTS FOR INCREASES EACH YEAR. I RECOGNIZE THAT TAX CUTS AND JOBS ACT SHOULD HAVE BEEN A POSITIVE, AND WAS UNDER THE IMPRESSION CUSTOMERS WOULD SEE A DECREASE IN THEIR BILLS. I APPRECIATE ANY CONSIDERATION THAT CAN BE GIVEN BY KCC TOWARD REDUCINGMAINTAINING THE CURRENT PRICING STRUCTURE THE FINANCIAL OBLIGATIONS OF THE CUSTOMERS THAT KCPLWESTAR SERVICE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110288**  
Date Filed **09/07/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                         |                         |
|---------------------------------------|-----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>RONALD D SMITH</b>            | Home Phone <b>(913)731-1076</b>         | Cell Phone              |
| Business                              | Work Phone                              | ext                     |
| Street Address <b>327 N. EAST ST.</b> | Fax #                                   |                         |
| Mailing Address                       | Email Address <b>RDS327@OUTLOOK.COM</b> |                         |
| City <b>PAOLA</b>                     |                                         |                         |
| State <b>KS</b>                       | Zip Code <b>66071</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/07/2018

I'M AGAINST A RATE INCREASE. BECAUSE OF THE TAX REDUCTIONS MANY UTILITY COMPANIES ARE REDUCING CUSTOMER RATES NOT INCREASING THEM. I COULD BE WRONG, BUT THE LAST RATE INCREASE JUST FINISHED FAZING IN. MY BILLS HAVE BEEN CLAIMING FOR THE LAST 3 YEARS AND I PURCHASED A NEW HIGH EFFICIENCY UNIT A YEAR AND A HALF AGO. THERE LOWEST PAID WORKER GETS PAID TWICE AS MUCH AS ME. I DO STIPULATE THAT WE GET VERY GOOD SERVICE AND I AM THANKFUL FOR IT. REALLY NEED A BREAK ON RISING COST I'M 65 AND HOPE TO BE ABLE TO RETIRE SOON. THANK YOU

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110290**  
Date Filed **09/08/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                             |                         |
|--------------------------------------|---------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>AARON W LEMKE</b>            | Home Phone                                  | Cell Phone              |
| Business                             | Work Phone                                  | ext                     |
| Street Address <b>7215 W 89TH ST</b> | Fax #                                       |                         |
| Mailing Address                      | Email Address <b>AARONLEMKE79@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                             |                         |
| State <b>KS</b>                      | Zip Code <b>66212</b>                       |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | N                | 0                                 |

**Narrative**

09/08/2018

THE PROPOSED RATE INCREASE SEEMS REASONABLE TO MAINTAIN RATES IN LINE WITH INFLATION. HOWEVER, THERE APPEARS TO BE SEVERAL ENERGY EFFICIENCY PROGRAMS WHICH KCPL ONLY OFFERS TO THEIR MISSOURI CUSTOMERS. AS PART OF A RATE INCREASE, I WOULD LIKE TO SEE ENERGY EFFICIENCY PROGRAMS EXPANDED ON THE KANSAS SIDE. POSSIBLE ENERGY EFFICIENCY IMPROVEMENT PROGRAMS TO CONSIDER INCLUDING ON THE KANSAS SIDE INCLUDE: 1. INSTITUTE A PROGRAM TO ALLOW CUSTOMERS TO GET A DISCOUNT ON ENERGY AUDITS TO IDENTIFY WASTED ENERGY IN THEIR HOME 2. INSTITUTE ENERGY AUDITS FOR CUSTOMERS ON UTILITY ASSISTANCE THIS SHOULD MITIGATE SOME OF THE RATE INCREASE FOR THOSE ALREADY STRUGGLING WITH UTILITY BILLS 3. CREATE A PROGRAM WHERE ENERGY USAGE ACROSS UTILITIES GAS AND ELECTRIC ARE EXAMINED TO DETERMINE THE LEAST EFFICIENT HOMES, AND PROVIDE A NOTIFICATION TO THESE HIGH ENERGY USERS ON THEIR BILL ABOUT THE ENERGY AUDIT PROGRAM I CAN THINK OF SEVERAL INSTANCES WHERE SOMEONE PURCHASED A HOME THAT WAS POORLY OR IMPROPERLY INSULATED AND HAD UNUSUALLY HIGH ENERGY BILLS - THE TYPICAL PATTERN WOULD BE A LOW BASE ENERGY USAGE IN SPRING AND FALL WITH PEAKS IN BOTH SUMMER AND WINTER SEASONS 4. EXPAND MISSOURI ONLY PROGRAMS TO BE IDENTICAL IN BOTH THE KANSAS AND MISSOURI SERVICE AREAS IDEALLY ALL PROGRAMS SHOULD BE COMPANY WIDE PROGRAMS REGARDLESS OF WHERE A CUSTOMER LIVES WITHIN THE KCPL SERVICE AREA. THANK YOU,

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110292**  
Date Filed **09/08/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                        |                         |
|-----------------------------------------------|----------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>MARK MEISEL</b>                       | Home Phone <b>(913)897-5428</b>        | Cell Phone              |
| Business                                      | Work Phone                             | ext                     |
| Street Address <b>15016 BUENA VISTA DRIVE</b> | Fax #                                  |                         |
| Mailing Address                               | Email Address <b>MMEISEL@KC.RR.COM</b> |                         |
| City <b>LEAWOOD</b>                           |                                        |                         |
| State <b>KS</b>                               | Zip Code <b>66224</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/08/2018

THE UTILITY SHOULD NOT BE ABLE TO INCREASE PRICES AT A RATE GREATER THAN THE RATE OF INFLATION. THEY ARE A MONOPOLY AND THE COMMISSION NEEDS TO ENSURE THEY ARE PROPERLY TAKING EVERY STEP TO ENSURE THEY ARE EFFICIENT WITH OUR DOLLARS, SINCE THE USUAL COMPETITIVE FACTORS ARE NOT PRESENT. THANK YOU FOR YOUR CONSIDERATION. -MARK MEISEL

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110296**  
Date Filed **09/09/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                      |                         |
|----------------------------------------|--------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>ANA I FERNANDEZ</b>            | Home Phone <b>(913)269-3209</b>      | Cell Phone              |
| Business                               | Work Phone                           | ext                     |
| Street Address <b>9721 W 49TH TERR</b> | Fax #                                |                         |
| Mailing Address                        | Email Address <b>ISADITO@AOL.COM</b> |                         |
| City <b>MERRIAM</b>                    |                                      |                         |
| State <b>KS</b>                        | Zip Code <b>66203</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/09/2018

I AM OPPOSED TO THE RATE INCREASE I FEEL I AM PAYING WAY TOO MUCH AS IT IS I AM A ONLY PERSON LIVING HERE AND KEEP MY THERMOSTAT AT 78 DURING SUMMER I HAVE CHANGED ALL WINDOWS TO MORE EFFICIENT AND I AM NOT AT HOME MOST OF THE TIME AND I STILL DON'T SEE ANY SAVINGS ON MY BILL SO THERE HAS TO BE SOMETHING WRONG BUT IT DOES NOT MATTER WHAT YOU SAY WHEN YOU CALL IN TO LET THEM KNOW THEY ALWAYS COME UP WITH SOME STORY AND I FEEL THAT IF KCPL MERGED WITH WESTAR ENERGY THEN THERE SHOULD BE SAVINGS INSTEAD OF AN INCREASE



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110302**  
Date Filed **09/10/2018**  
Investigator **SYSTEM**

**Account Information**

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>YVONNE STARLIN</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>TECUMSEH</b>       |                          |                         |
| State <b>KS</b>            | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/10/2018

ONE WOULD ASSUME THAT MERGING THE TWO POWER COMPANIES WOULD HAVE CREATED EFFICIENCIES THAT WOULD NEGATE THE NEED FOR A RATE INCREASE. APPARENTLY, THAT IS NOT THE CASE. RESIDENTS HAVE NO ALTERNATIVES TO OBTAINING ELECTRICITY THROUGH THIS COMPANY, OTHER THAN ATTEMPTING TO GO OFF-GRID. A PROPOSED 4.5 INCREASE FOR ELECTRICITY AND 10 FOR GAS CANNOT BE OVERCOME BY MANY MIDWEST RESIDENTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110304**  
Date Filed **09/10/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                 |                         |
|----------------------------------------|---------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>NANCY J WASBROUGH</b>          | Home Phone <b>(913)438-4244</b> | Cell Phone              |
| Business                               | Work Phone                      | ext                     |
| Street Address <b>11020 W. 99TH ST</b> | Fax #                           |                         |
| Mailing Address                        | Email Address                   |                         |
| City <b>OVERLAND PARK</b>              |                                 |                         |
| State <b>KS</b>                        | Zip Code <b>66214</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/10/2018 THIS INCREASE IS A HARDSHIP FOR SENIOR CITIZENS LIVING ON SOCIAL SECURITY.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110310**  
Date Filed **09/10/2018**  
Investigator **CBOWEN**

**Account Information**

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>JUDY DAVIS-COLE</b>           | Home Phone               | Cell Phone              |
| Business <b>AARP VOLUNTEER</b>        | Work Phone               | ext                     |
| Street Address                        | Fax #                    |                         |
| Mailing Address <b>3241 OREGON RD</b> | Email Address            |                         |
| City <b>OTTOWA</b>                    |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66067</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/10/2018 SEE ATTACHED LETTER

10/15/2018 PLEASE SAY 'NO' TO KCPL'S RATE HIKE REQUEST. MY BILLS FROM KCPL ARE ALREADY ABSURDLY HIGH. WITH WINTER COMING, I JUST CANNOT IMAGINE HAVING TO PAY MORE THAN I ALREADY DO. I AM ON A FIXED INCOME. MY INCOME 'RATES' ARE NOT INCREASING BY 4.5. SOCIAL SECURITY COLA WILL ONLY INCREASE A PROJECTED 2.8. THE INCREASES I'VE SEEN IN PROPERTY TAX AND FOOD TAX HAVE ALREADY GOBBLED THAT COLA UP. FURTHERMORE, EFFORTS TO FIND OUT FROM KCPL WHAT PERCENTAGE OF THIS INCREASE IS BURDENED ONTO US INDIVIDUAL CUSTOMERS, HAVE BEEN FRUITLESS. NO ONE SEEMS TO KNOW, OR BE WILLING TO STATE, EXACTLY WHAT THAT PERCENTAGE IS. ARE BUSINESSES AND CORPORATIONS GETTING AN UNFAIR ADVANTAGE OF A LOWER PERCENTAGE THAN INDIVIDUAL CUSTOMERS?? AGAIN, PLEASE SAY SHOUT 'NO' TO THE REQUESTED KCPL RATE HIKE.

#110310

Kansas Corporation Commission  
1500 SW Arrowhead Road,  
Topeka, Kansas 66604

STATE  
CORPORATION  
COMMISSION

SEP 10 2018

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

Re: Docket Number 18-KCPE-480-RTS~

September 7, 2018

Dear Chairperson Albrecht and Commissioners:

I am writing to express my concerns, as well as those of AARP Kansas regarding the KCP&L proposed rate increase request.

As an advocacy volunteer for AARP Kansas, I represent my own interests, as well as help to represent the interests of those 317,000 AARP Kansas citizens aged 50 and over. Many of these members are low income, or on fixed incomes. They have not and will not receive an increase in their incomes of 4.5%. Indeed, most will receive no increase or a minimal increase of less than 3%. With the current increase in inflation of 2.9%, any possible increase of income has to be mitigated.

KCP&L has once again asked for a rate increase; this time, an average increase of 4.5%, although the exact amount of the increase for each customer class is apparently a mystery. Any shifting of the cost burden to the individual consumer is not warranted. Why must Kansas residential customers be penalized with an unfair increased cost burden; especially those who can least afford it?

I also am opposed to the requested ratepayer subsidy for electric vehicle charging stations. At this time, the cost of those stations should be supported by the people who choose to purchase those vehicles, and/or the auto manufacturers themselves. There are also private companies available to put in charging stations without utility ratepayer subsidies.

In addition, the requested return on equity is too high (9.85%) and is out of line with current industry norms. This should be substantially reduced.

Although I am in favor of the proposed optional rate programs, I am opposed to the lost margin recovery request that would require residents to make up for any lost revenues that may be realized by their participation in these programs. This is unfair to customers who are proactively trying to be more efficient in energy use.

In conclusion:

- Please reject the KCP&L request to shift the cost increase burden to the individual consumer.
- Reject the subsidy charge for electric vehicle stations
- Significantly lower the requested return on equity of 9.85%
- Approve the optional rate programs WITHOUT the lost margin adjustment.

Respectfully submitted for your consideration,



Judy Davis-Cole

KCP&L customer and advocacy volunteer for AARP Kansas

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110317**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **STEPHANIE BAGLEY**

Home Phone **(816)564-6788**

Cell Phone

Business

Work Phone

ext

Street Address **5420 N. BENNINGTON AVE**

Fax #

Mailing Address

Email Address **SRBAGLE@GMAIL.COM**

City **KANSAS CITY**

State **MO** Zip Code **64119**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110318**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                                  |                         |
|--------------------------------------------|--------------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                         | Consumer Class <b>R</b> |
| Name <b>KIM A TROUT</b>                    | Home Phone <b>(913)353-2091</b>                  | Cell Phone              |
| Business                                   | Work Phone                                       | ext                     |
| Street Address <b>15024 W. 146TH TERR.</b> | Fax #                                            |                         |
| Mailing Address                            | Email Address <b>KIM.TROUT@HCAHEALTHCARE.COM</b> |                         |
| City <b>OLATHE</b>                         |                                                  |                         |
| State <b>KS</b>                            | Zip Code <b>66062</b>                            |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

MY POWER BILL WAS 449 THE MONTH OF AUG. NEVER HAD ONE EVEN CLOSE TO THIS AND I HAVE NEW WINDOWS, 34' INSULATION AND SIDING. THIS PRICE GOUGING IS UN -CALLED FOR. I KNOW PEOPLE THAT HAVE NOT BOUGHT THEIR MEDICATION TO PAY THEIR OUTRAGEOUS BILLS. SOMETHING HAS TO BE DONE TO THESE UTILITIES THAT HAVE ENDLESS PRICE INCREASES, WE HAVE NO OTHER CHOICE OTHER THAN TO USE THEM.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110321**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                       |                         |
|--------------------------------------|---------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>THOMAS I MAUPIN</b>          | Home Phone <b>(913)271-7010</b>       | Cell Phone              |
| Business                             | Work Phone                            | ext                     |
| Street Address <b>12584 W 123 ST</b> | Fax #                                 |                         |
| Mailing Address                      | Email Address <b>TIMAUP@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                       |                         |
| State <b>KS</b>                      | Zip Code <b>66213</b>                 |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
|------------|-----------------|------------------|-----------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/11/2018

120 U.S. UTILITIES ARE REDUCING RATES DUE TO THE TRUMP TAX CUT. HAS KCPL SHOWN ANY TAX CUT BENEFITS THAT CAN REDUCE RATES AS 120 OTHERS HAVE DONE. WHY MUST CUSTOMERS PAY FOR A MERGER THAT HAS NO CUSTOMER BENEFITS? THIS INCREASE SHOULD THEN BE REJECTED WHY MUST CUSTOMERS PAY FOR A MERGER THAT IS DETRIMENTAL TO CUSTOMERS? REJECT THIS INCREASE. ARE TOP UTILITY EXECUTIVES RECEIVING PAY RAISES AND BONUSES WHILE CUSTOMERS ARE ASKED TO PAY MORE? REJECT THIS INCREASE WHERE ARE THE EFFICIENCIES INSTITUTED BY KCPL? THEN THE INCREASE SHOULD BE REJECTED. WHY CAN'T KCPL CUT RATES AS 120 OTHER UTILITIES ARE DOING? THEN THEIR INCREASE SHOULD BE REJECTED. SURELY THE KCC WAS TOLD OF THE BENEFITS OF THE WESTAR MERGER. WHERE ARE THOSE? THE INCREASE SHOULD THEN BE REJECTED. SURELY THE MERGER DID NOT ANTICIPATE A RATE INCREASE? THEN IT SHOULD BE REJECTED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110322**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **NICOLE HALL**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **ROELAND PARK**

State

Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/11/2018

PLEASE SAY NO TO KCPL'S REQUESTED RATE INCREASE AND THE REDUCED INCREASE RATE. THE PUBLIC CANNOT AFFORD EITHER OF THESE REQUESTED RATE CHANGES, AND WE DON'T SEE A GOOD REASON FOR THE RATE TO INCREASE BY EITHER OF THESE AMOUNTS OR MORE. THIS IS ONE WAY IN WHICH I WILL REACH OUT; OTHER WAYS INCLUDE PROTESTS AND BOYCOTTS. PLEASE DEFEND US, AND PLEASE DEFEND AFFORDABLE ENERGY FOR THE PUBLIC. THANK YOU FOR YOUR CONSIDERATION, NICOLE HALL



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110323**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JEROME HARRIS</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>KANSAS CITY</b>   |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110324**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                           |                         |
|---------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ANDREW J PAUL</b>                   | Home Phone <b>(913)300-1761</b>           | Cell Phone              |
| Business                                    | Work Phone                                | ext                     |
| Street Address <b>8801 BROADMOOR STREET</b> | Fax #                                     |                         |
| Mailing Address <b>APARTMENT 1901</b>       | Email Address <b>APPAUL5338@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>                   |                                           |                         |
| State <b>KS</b>                             | Zip Code <b>66212</b>                     |                         |

## Docket Opinion

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110325**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JAMES L BAKER**

Home Phone **(785)760-6412**

Cell Phone

Business

Work Phone

ext

Street Address **1003 MAIN ST. P.O. BOX 705**

Fax #

Mailing Address

Email Address **RIDDICKS\_ONLY\_ANGEL@YAHOO.COM**

City **PLEASANTON**

State **KS** Zip Code **66075**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110326**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

|                           |                                                  |                         |
|---------------------------|--------------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>                         | Consumer Class <b>R</b> |
| Name <b>MARIAN OLSON</b>  | Home Phone                                       | Cell Phone              |
| Business                  | Work Phone                                       | ext                     |
| Street Address            | Fax #                                            |                         |
| Mailing Address           | Email Address <b>LIBBY_NICKELSON@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b> |                                                  |                         |
| State <b>KS</b>           | Zip Code                                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

AN ELDERLY PATIENT ON OXYGEN WHO IS HOME BOUND AND ON A FIXED INCOME CANT AFFORD MONTHLY BILLS OF 300-400 DOLLARS, LET ALONE HIGHER. KCPL NEEDS TO FIX THEIR CURRENT BILLING SCAM TO PROVIDE ACCURATE BILLING BEFORE THEY TRY TO GAUGE THEIR CUSTOMERS EVEN MORE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110327**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>ELIZABETH EGAN</b>              | Home Phone                               | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>36895 W. 143RD ST</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>E.EGAN10@ GMAIL.COM</b> |                         |
| City <b>GARDNER</b>                     |                                          |                         |
| State <b>KS</b>                         | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

I OPPOSE THE RAISING OF OUR ELECTRIC RATES, AGAIN! I BELIEVE WE NEED COMPETITION IN ORDER TO AVOID THE GOUGING THAT KCPL IS PRONE TO DO. THE ONLY PEOPLE THAT WIN ARE THE STOCKHOLDERS. THE GENERAL PUBLIC IS AT THE MERCY OF THE COMMISSION AND THIS UTILITY PROVIDER. I AM USING LESS ENERGY TODAY THAN I DID A YEAR AGO BUT AM PAYING MUCH MORE IN SPITE OF MY EFFORTS TO CONSERVE ENERGY. PLEASE DENY THEIR REQUEST.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110328**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>TAMMY J MILLER</b>              | Home Phone <b>(785)549-3328</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>134 NW ROBERTS ST</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>WHAMMY667@YAHOO.COM</b> |                         |
| City <b>MELVERN</b>                     |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66510</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018 DON'T RAISE OUR RATES. THESE COMPANIES ARE TOO GREEDY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110330**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                       |                         |
|----------------------------------------|---------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>MATTHEW T LITTLE</b>           | Home Phone <b>(816)401-0452</b>       | Cell Phone              |
| Business                               | Work Phone                            | ext                     |
| Street Address <b>22754 W 220TH ST</b> | Fax #                                 |                         |
| Mailing Address                        | Email Address <b>KC0ZOF@GMAIL.COM</b> |                         |
| City <b>SPRING HILL</b>                |                                       |                         |
| State <b>KS</b>                        | Zip Code <b>66083</b>                 |                         |

## Docket Opinion

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

09/11/2018

TO WHO, IT MAY CONCERN, I LIVE IN A NEIGHBORHOOD THAT KCPL DOMINATES THE MARKET ON. THERE IS NO OTHER ENERGY PROVIDERS HER. NO NATURAL GAS AND OF COURSE NO OTHER POWER TRANSMISSION PROVIDERS. MY UTILITY BILLS RUN AN AVERAGE OF 300 A MONTH IN THE SUMMER TIME. EVEN KEEPING THE THERMOSTAT FOR COOLING AT 75 DEG. DOES NOT SEEM TO MAKE MUCH DIFFERENCE FROM KEEPING IT AT 70. IN WINTER TIME WHEN TEMPS GET WAY LOW THE BILL RUNS 375 TO 450 A MONTH. I FEEL THIS IS TOO EXPENSIVE AND THERE OTHER THINGS KCPL COULD DO. NUMBER ONE THEY COULD REDUCE THEIR DIVIDEND PAID TO STOCK HOLDERS. 1.10 A SHARE IS A LOT EVERY QUARTER. ALSO I FEEL KCPL HAS THE CUSTOMERS PAYING THE PROPERTY TAXES ON THEIR PROPERTIES SO THEY HAVE NO LOSSES FROM PAYING GOVT ITS JUST PASSED TO CONSUMER. EVERYBODY PAYS TAXES THEY SHOULD SUCK IT UP. I KNOW THE WORLD HAS BEEN TRYING TO GET AWAY FROM COAL. BUT COAL RIGHT NOW IS CHEAP BURN. ALSO THEY HAVE BEEN SHUTTING DOWN POWER PLANT THAT MEANS MORE USAGE IS PLACED ON A PLANT. MAYBE ITS TIME TO LOOK AT BUILDING SOME NEW MULTI FUEL BURNING FACILITIES. SIRS I AM REQUESTING THAT THEIR RATE INCREASE BE DENIED AND MAYBE THEY SHOULD FIND SOME OTHER ALTERNATIVE MEANS TO POWER PRODUCTION AND REVENUE GENERATION QUIT BUYING UP THE COMPETITION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110331**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **EVERETT COLBERT**

Home Phone **(816)548-9492**

Cell Phone

Business

Work Phone

ext

Street Address **1403 ESSEX COURT**

Fax #

Mailing Address

Email Address **ELC3RD@GMAIL.COM**

City **RAYMORE**

State **MO** Zip Code **64083**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/11/2018

RATES ARE ALREADY TOO HIGH AND THERE NEEDS TO BE AN EXTERNAL AUDIT OR A MORE AFFORDABLE OPTION.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110332**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>STACEY HODGES</b>   | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>PRAIRIE VILLAGE</b> |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110333**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>LEAH BYERS</b>               | Home Phone <b>(816)589-1290</b>            | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>31 N BRYANT ST</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>LEAHBYERS78@KC.RR.COM</b> |                         |
| City <b>KANSAS CITY</b>              |                                            |                         |
| State <b>MO</b>                      | Zip Code <b>64119</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

I OPPOSE ANY RATE INCREASE FROM KCPL. WITH NO CHANGE IN USE, MY BILL HAS INCREASED 115. IF YOU ADD AN INCREASE THEN MY BILL WILL FAR EXCEED 115 MORE MONTH. KCPL HAS HAD ENOUGH RATE INCREASES. IT IS TIME FOR THE COMPANY TO MANAGE WITH WHAT THEY AND FIND OTHER ENERGY ALTERNATIVES. KCPL IS A BUSINESS WITH NO COMPETITION WHICH ALLOWS THEM TO CONSTANTLY ADD RATE INCREASES. PLEASE OPPOSE RATE INCREASE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110334**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

**Account Information**

|                                             |                                               |                         |
|---------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>NATHAN C SHEAFFER</b>               | Home Phone <b>(816)719-1796</b>               | Cell Phone              |
| Business                                    | Work Phone                                    | ext                     |
| Street Address <b>1708 SW. MITCHELL ST.</b> | Fax #                                         |                         |
| Mailing Address                             | Email Address <b>NATHANSHEAFFER@GMAIL.COM</b> |                         |
| City <b>OAK GROVE</b>                       |                                               |                         |
| State <b>MO</b>                             | Zip Code <b>64075</b>                         |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/11/2018

HELLO, I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS AND ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. I ALSO FEEL A BIT DECEIVED BY THIS COMPANY. THEY OFFERED A GREAT SMART THERMOSTAT FOR FREE WITH THE PROMISE THAT IT WOULD HELP LOWER OUR BILL EACH MONTH AND WOULD EVEN HELP OUT THE GRID BY ALLOWING KCPL THE ABILITY TO REMOTELY SHUT DOWN OUR AC COMPRESSOR DURING TIMES WHEN THERE WAS A LOT A DRAIN ON THE GRID THEREBY HELPING TO REDUCE POSSIBLE BROWN OUTS. SOUNDED GREAT, LOWER MY BILLS, SACRIFICE A LITTLE THERMOSTAT FREEDOM AND HELP OUT THE GRID. I AGREED AND SINCE THAT TIME, MY USAGE HAS GONE DOWN, PARTIALLY DUE TO BUYING A NEW WHOLE HOME HVAC SYSTEM WITH THE HOPES THAT THE MORE EFFICIENT SYSTEM WOULD HELP TO LOWER MY BILLS. INSTEAD, KCPL HAS INCREASED OUR BUDGET PAYMENTS AMOUNTS WASHING AWAY ANY SAVINGS THAT THE NEW NEST THERMOSTAT AND HVAC SYSTEM MAY HAVE GAINED MY FAMILY OF 4 IN A BARELY 1000 SQUARE FOOT HOUSE. NOW THEY WANT TO RAISE RATES MORE! OUTRAGEOUS. THEY MUST BE STOPPED. IN FACT, I WOULD LIKE TO SEE THEM FORCED TO LOWER THE RATES. PERHAPS KCPL SHOULD HAVE RESEARCHED THE COMPANY THAT THEY MERGED WITH TO MAKE SURE THAT IT WAS A SOUND INVESTMENT INSTEAD OF JUST GOING AHEAD WITH IT AND MAKING THE CUSTOMERS PAY FOR THE MERGER. THANK YOU, NATHAN SHEAFFER

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110335**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                              |                         |
|-------------------------------------|----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MASON D MINER</b>           | Home Phone <b>(660)620-0264</b>              | Cell Phone              |
| Business                            | Work Phone                                   | ext                     |
| Street Address <b>1103 WEST 3RD</b> | Fax #                                        |                         |
| Mailing Address                     | Email Address <b>COMANAGER1989@GMAIL.COM</b> |                         |
| City <b>SEDALIA</b>                 |                                              |                         |
| State <b>MO</b>                     | Zip Code <b>65301</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110336**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JULIE HENSLEY</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>KANSAS CITY</b>   |                          |                         |
| State <b>MO</b>           | Zip Code <b>64118</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110337**

Date Filed **09/11/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JESSICA GATES**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **LEAWOOD**

State **KS** Zip Code **66209**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110338**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LISA HANSON</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>OLATHE</b>      |                          |                         |
| State <b>KS</b>         | Zip Code <b>66061</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU. JUMP TO TOOLBAR

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110339**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                         |                         |
|-------------------------------------|-----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>PAULA SHIRLEY</b>           | Home Phone <b>(913)375-8102</b>         | Cell Phone              |
| Business                            | Work Phone                              | ext                     |
| Street Address <b>35930 METCALF</b> | Fax #                                   |                         |
| Mailing Address                     | Email Address <b>PKSHIRLEY@LIVE.COM</b> |                         |
| City <b>LOUISBURG</b>               |                                         |                         |
| State <b>KS</b>                     | Zip Code <b>66053</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO, I AM REACHING OUT FOR YOU TO SAY NO TO THE INCREASE. THIS WILL FORCE ME TO MAKE A CHOICE OF FILLING MY HEART MEDS OR PAYING A HIGHER LIGHT BILL,OR DOING WITHOUT GROCERIES. I ALREADY STRUGGLE EVEN THOUGH I WORK . PLEASE THINK OF THE SENIORS LIKE MYSELF, WINTER IS COMING . THANK YOU



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110340**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                                                 |                         |
|----------------------------|-------------------------------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>AMANDA HANKINS</b> | Home Phone                                      | Cell Phone              |
| Business                   | Work Phone                                      | ext                     |
| Street Address             | Fax #                                           |                         |
| Mailing Address            | Email Address <b>JOHNSONAMANDA407@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>         |                                                 |                         |
| State <b>KS</b>            | Zip Code <b>66062</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110341**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>WILLIAM W EILTS</b>            | Home Phone <b>(913)731-0621</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>217 BROOKSIDE DR</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>EILTSWIL@YAHOO.COM</b> |                         |
| City <b>PAOLA</b>                      |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>66071</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110342**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TONYA HRITZ</b>                   | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | ext                     |
| Street Address <b>3112 NE 67TH STREET</b> | Fax #                    |                         |
| Mailing Address                           | Email Address            |                         |
| City <b>GLADSTONE</b>                     |                          |                         |
| State <b>MO</b>                           | Zip Code <b>64119</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110343**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                        |                                 |                         |
|------------------------|---------------------------------|-------------------------|
| Account No             | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>JILL SMITH</b> | Home Phone <b>(913)406-3085</b> | Cell Phone              |
| Business               | Work Phone                      | ext                     |
| Street Address         | Fax #                           |                         |
| Mailing Address        | Email Address                   |                         |
| City <b>OLATHE</b>     |                                 |                         |
| State <b>KS</b>        | Zip Code <b>66062</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110344**  
Date Filed **09/11/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                                              |                         |
|-------------------------|----------------------------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>KEITH SMITH</b> | Home Phone                                   | Cell Phone              |
| Business                | Work Phone                                   | ext                     |
| Street Address          | Fax #                                        |                         |
| Mailing Address         | Email Address <b>KEITHSMITH780@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>      |                                              |                         |
| State <b>KS</b>         | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/11/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110346**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                               |                         |
|---------------------------------------|-----------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>PAMELA J WALKER</b>           | Home Phone <b>(816)810-7970</b>               | Cell Phone              |
| Business                              | Work Phone                                    | ext                     |
| Street Address <b>5213 GARNETT ST</b> | Fax #                                         |                         |
| Mailing Address                       | Email Address <b>GATORSBABE101203@AOL.COM</b> |                         |
| City <b>SHAWNEE</b>                   |                                               |                         |
| State <b>KS</b>                       | Zip Code <b>66203</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110347**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **BILLIE PIPER**

Home Phone **(913)605-2891**

Cell Phone

Business

Work Phone

ext

Street Address **6818 E 13TH ST**

Fax #

Mailing Address

Email Address **ROXRAEOASIS@GMAIL.COM**

City **KANSAS CITY**

State **MO** Zip Code **64126**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110349**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JENNIFER BALCOM</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OLATHE</b>          |                          |                         |
| State <b>KS</b>             | Zip Code <b>66062</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110350**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                       |                         |
|---------------------------|---------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>BRIAN FELLOWS</b> | Home Phone                            | Cell Phone              |
| Business                  | Work Phone                            | ext                     |
| Street Address            | Fax #                                 |                         |
| Mailing Address           | Email Address <b>BSF588@GMAIL.COM</b> |                         |
| City <b>LEAWOOD</b>       |                                       |                         |
| State <b>KS</b>           | Zip Code                              |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

I STRONGLY OPPOSE THIS RATE INCREASE FOR TWO MAIN REASONS. FIRST, THERE IS ALSO A RATE INCREASE PROPOSED BY KANSAS GAS SERVICE, WHICH WOULD BECOME EFFECTIVE AT THE SAME TIME. THIS MEANS THAT RESIDENTS WOULD SEE TWO RATE INCREASES AT THE SAME TIME AND WOULD CAUSE A BIG BURDEN, ESPECIALLY ON LOW-TO-MODERATE INCOME FAMILIES AND FAMILIES WHO ARE ON A STRICT MONTHLY BUDGET. I BELIEVE THE COMMISSION SHOULD LOOK AT BOTH RATE INCREASE REQUESTS TOGETHER AND NOT IN ISOLATION BECAUSE THE RATE INCREASE WOULD EFFECT CUSTOMERS THE SAME WAY. SECOND, RATE INCREASES THROUGHOUT ALL UTILITY COMPANIES, INCLUDING KANSAS GAS SERVICE, HAVE BECOME THE NORM INSTEAD OF THE EXCEPTION. INSTEAD OF CONTROLLINGCUTTING COSTS SPECIFICALLY ADMINISTRATIVE COSTS THE UTILITY COMPANIES HAVE MADE IT A HABIT OF COMING TO THE COMMISSION FOR A RATE INCREASE. AT SOME POINT, THERE NEEDS TO BE ACCOUNTABILITY AND THE UTILITY COMPANIES SHOULD OPERATE AS A PUBLIC COMPANY, WHERE THE COST OF SERVICE IS DICTATED BY CUSTOMER HABITS, NOT BY A COMMISSION WHICH HAS SHOWN NO DESIRE TO ADEQUATELY PUSH BACK AND QUESTION THE UTILITY COMPANIES. IN ADDITION, KANSAS GAS SERVICE IS SKIRTING THE RULES ON RATE INCREASES. IF THEY 'REQUIRE' A 5 RATE INCREASE, THEY WILL ASK FOR 10, KNOWING THE COMMISSION WILL REDUCE THE INCREASE TO ONLY 5, AND CALL IT A WIN FOR CUSTOMERS. THIS IS NOT HOW RATE INCREASES ARE SUPPOSED TO WORK. I WOULD LIKE THE COMMISSION TO EXAMINE THE NUMBER OF RATE INCREASES REQUESTED IN THE PAST 20 YEARS. SPECIFICALLY LOOKING AT THE NUMBER OF INCREASES BETWEEN 1998-2008 AND 2008-2018, YOU WILL SEE A DRAMATIC DIFFERENCE IN THE TWO AND HOW MANY MORE HAVE BEEN MADE BETWEEN 2008-2018. WHAT HAS CHANGED? NOTHING. I WILL BE FILING THE SAME OPPOSITION TO THE KCPL RATE INCREASE REQUEST AS BOTH OF THESE COMPANIES ARE ACTING THE SAME WAY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110352**  
Date Filed **09/12/2018**  
Investigator **SEISENBA**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>STEVE MCBEE</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>SHAWNEE</b>     |                          |                         |
| State <b>KS</b>         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

I REQUEST THAT THE COMMISSION SAY NO TO THE RATE INCREASE. MY BILL WENT FROM \$200.00 TO \$340.00. I THINK WE ARE GETTING GOUGED. ARE THERE EXECUTIVES GETTING BIG BONUSES? IT IS HARD FOR ME TO BELIEVE THE COST OF ENERGY HAS GONE UP THIS MUCH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110353**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

|                                                 |                                            |                         |
|-------------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>AMANDA S COLE</b>                       | Home Phone <b>(816)674-7446</b>            | Cell Phone              |
| Business                                        | Work Phone                                 | ext                     |
| Street Address <b>8613 NW OLD STAGECOACH RD</b> | Fax #                                      |                         |
| Mailing Address                                 | Email Address <b>AOLIVER@CLAYCOGOV.COM</b> |                         |
| City <b>KANSAS CITY</b>                         |                                            |                         |
| State <b>MO</b>                                 | Zip Code <b>64154</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110354**

Date Filed **09/12/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LINDA SHULSE**

Home Phone **(816)805-2172**

Cell Phone

Business

Work Phone

ext

Street Address **3505 NW OAKCREST DR**

Fax #

Mailing Address

Email Address **BRONTE\_J65@YAHOO.COM**

City **KANSAS CITY**

State **MO** Zip Code **64151**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/12/2018

HELLO. I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110355**

Date Filed **09/12/2018**

Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JESSICA WINTER</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>OVERLAND PARK</b>  |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018

PLEASE DO NOT SUPPORT THE KCPL REQUESTED RATE INCREASE. RATES CONTINUE TO BE HIGH, AND I HAVE SEEN THE IMPACT CONTINUE TO BE UNFAIR EVEN TO THOSE WHO ARE RESPONSIBLE TO BUDGET.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110357**

Date Filed **09/12/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MICHELLE YERGOVICH**

Home Phone **(816)582-5081**

Cell Phone

Business

Work Phone

ext

Street Address **8716 WEST 83RD STREET**

Fax #

Mailing Address

Email Address **MICH.YERG@GMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66204**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

09/12/2018

HELLO, I AM REACHING OUT TODAY TO ASK YOU TO SAY NO TO KCPLS REQUESTED RATE INCREASE. OUR ENERGY BILLS ARE TOO HIGH AS IT IS! THIS MULTI-BILLION DOLLAR COMPANY IS DOING FINE, BUT ORDINARY PEOPLE ARE STRUGGLING TO PAY THE BILLS. THERE ARE PROTESTS AND EVEN BOYCOTTS BEING PLANNED! I HOPE YOU WILL DO THE RIGHT THING HERE AND REJECT THIS RATE INCREASE. THANK YOU, MICHELLE YERGOVICH

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110358**  
Date Filed **09/12/2018**  
Investigator **SYSTEM**

## Account Information

|                                |                          |                         |
|--------------------------------|--------------------------|-------------------------|
| Account No                     | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KIMBERLY C HOLSTED</b> | Home Phone               | Cell Phone              |
| Business                       | Work Phone               | ext                     |
| Street Address                 | Fax #                    |                         |
| Mailing Address                | Email Address            |                         |
| City <b>KANSAS CITY</b>        |                          |                         |
| State <b>MO</b>                | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/12/2018 IM OPPOSED TO THE RATE INCREASE! AUDIT KCPL!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110360**

Date Filed **09/13/2018**

Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JANICE K NIEMEIER</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>LENEXA</b>            |                          |                         |
| State                         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/13/2018

PLEASE TAKE INTO CONSIDERATION THE EFFECTS A RATE INCREASE HAS ON ECONOMIC DEVELOPMENT AND THE POTENTIAL OF COMPANIES AND EMPLOYEES LOCATING TO THIS AREA. INSTEAD OF CONTINUOUSLY INCREASING RATES, LET'S ASK KCPL TO REVIEW THEIR SPENDING HABITS AND MAKE ANY POSSIBLE CUTS. WE KNOW THAT'S POSSIBLE. AS STATED AT THE OP LPH, KCPL NEEDS TO LEARN TO LIVE WITHIN THEIR MEANS--JUST AS THEIR CUSTOMERS DO!



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
 1500 SW Arrowhead Road  
 Topeka, KS 66604-4027  
 (785) 271-3100

Complaint ID **110368**  
 Date Filed **09/13/2018**  
 Investigator **SBOYD**

**Account Information**

|                        |                          |                         |
|------------------------|--------------------------|-------------------------|
| Account No             | Notified KCC by <b>E</b> | Consumer Class <b>R</b> |
| Name <b>CHRIS CASE</b> | Home Phone               | Cell Phone              |
| Business               | Work Phone               | ext                     |
| Street Address         | Fax #                    |                         |
| Mailing Address        | Email Address            |                         |
| City                   |                          |                         |
| State <b>KS</b>        | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/12/2018

DEAR KCP&amp;L BOARD MEMBERS,

I'M SURE THE BOARD MEMBERS OF KCP&L/EVERGY/WESTAR MONOPOLY HAVE HELD MANY MEETINGS RECENTLY ON HOW TO RESPOND TO THE RECENT BACKLASH AND PETITION FROM CUSTOMERS ON THE EXPONENTIALLY HIGHER BILLS. SO, AFTER ALL THOSE MEETINGS, YOUR RESPONSE IS SENDING OUT AN EMAIL INSULTING YOUR CUSTOMERS INTELLIGENCE, BY JUST 'EXPLAINING' WHY THE BILLS ARE SO MUCH HIGHER. YOU GAVE NO SACRIFICE, AND GAVE NO GROUND! INSTEAD, YOU BLAME MOTHER NATURE AND THE PAYMENT PLAN?! REALLY?! IF WEATHER WAS THE ISSUE, THEN WHY HAVEN'T I SEEN SUCH A DROP OR RISE IN CHARGES IN Milder OR HOTTER SUMMERS? HOW IS A 4 MONTH PAYMENT PLAN GOING TO HELP, IF AFTER THOSE 4 MONTHS, WE THEN WILL HAVE TO FIGURE OUT A WAY TO PAY THE LAST 4 MONTHS, WITH EVEN MORE INCREASES COMING?!

IF YOU WANT TO SHOW YOU CARE, OR AT LEAST ACT LIKE YOU DO, THEN ANNOUNCE A 'PULL BACK' OF THE EVEN MORE INCREASES YOU'RE ABOUT TO IMPOSE ON CUSTOMERS, OR DO WHAT USED TO HAPPEN AND ANNOUNCE A DECREASE! OR, SOME OF YOU COULD NOT TAKE SUCH HIGH, RIDICULOUS BONUSES; (BUT, WE KNOW THAT IS NEVER AN OPTION,) SINCE EVERY DECISION YOU GUYS MAKE REVOLVES AROUND HOW IT WILL AFFECT YOUR BONUSES. I WON'T EVEN GET INTO LOBBYING AND THE COMMISSION MEMBERS.

YOUR EXCUSE FOR THE RECENT INCREASE IS BS, AS YOUR COMPANY HAS MORE THAN ENOUGH CAPITAL TO COVER THE INVESTMENTS WITHOUT UP CHARGING CONSUMERS TO COVER IT.

WHY IS IT BETWEEN THE YEARS OF 2007-2016, ONLY 10 YEARS, THERE HAS BEEN 59.8% WORTH OF RATE INCREASES; BUT THE PREVIOUS 16 YEARS HAD A COMBINED 10.3% IN RATE DECREASES?

FRIENDLY ADVICE; NEXT TIME YOU HAVE MEETINGS ABOUT WHAT, AND HOW TO COMMUNICATE TO BLUE COLLAR CITIZENS THAT CAN'T AFFORD TO PAY THEIR BILL, DON'T HAVE A GROUP OF OUT OF TOUCH MILLIONAIRES COME UP WITH THE GAME PLAN.

SINCERELY,  
 CHRIS CASE  
 KCP&L CUSTOMER (NOT BY CHOICE)

09/12/2018

MR. CASE,

I JUST RECEIVED YOUR EMAIL REGARDING KCP&L. MAY I PLEASE INCLUDE IT WITH THE OFFICIAL COMMENTS ON KCP&L'S LATEST RATE REQUEST?

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110368**  
Date Filed **09/13/2018**  
Investigator **SBOYD**

**Account Information**

|                        |                          |                         |
|------------------------|--------------------------|-------------------------|
| Account No             | Notified KCC by <b>E</b> | Consumer Class <b>R</b> |
| Name <b>CHRIS CASE</b> | Home Phone               | Cell Phone              |
| Business               | Work Phone               | ext                     |
| Street Address         | Fax #                    |                         |
| Mailing Address        | Email Address            |                         |
| City                   |                          |                         |
| State <b>KS</b>        | Zip Code                 |                         |

**Narrative**

I ALSO WONDERED WHETHER OR NOT YOU WOULD LIKE FOR ME TO INVESTIGATE THE HIGHER THAN EXPECTED SUMMER BILLS. PLEASE LET ME KNOW IF YOU WANT ME TO CONTACT THE COMPANY REGARDING THIS ISSUE.

CORDIALLY,

STEVE BOYD  
PROGRAM CONSULTANT

09/12/2018

HELLO STEVE,

YES, PLEASE INCLUDE MY EMAIL IN THE LATEST RATE REQUEST.

MY WONDER IS MORE WITH THE CONTINUOUS RATE INCREASES, ALL BEGINNING IN 2007. BETWEEN THE YEARS 2007-2009, THERE WERE A COMBINED 33.2% IN INCREASES, THEN ANOTHER INCREASE IN RATES CONSISTENTLY EVERY OTHER YEAR, AND HERE WE ARE LOOKING AT ANOTHER RATE INCREASE.

THANKS FOR THE QUICK REPLY,  
CHRIS CASE

09/12/2018

MR. CASE,

ANOTHER CONSUMER ASKED A SIMILAR QUESTION LAST WEEK AND I POSED THAT QUESTION TO ONE OF OUR ACCOUNTANTS. THIS WAS HIS VERY QUICK, VERY BROAD ANSWER:

THIS IS SOMETHING WE ARE WELL AWARE OF, AND IT HAS BEEN THE SUBJECT OF A LOT OF MEDIA COVERAGE AND LEGISLATIVE ADVOCACY RECENTLY. WE ARE IN THE PROCESS OF WORKING ON A RATE STUDY TO DO A DEEPER DIVE INTO WHY THIS IS THE CASE. INTUITIVELY WE KNOW THAT KANSAS HAS COMPLETED BILLIONS OF DOLLARS OF ENVIRONMENTAL RETROFITS WHICH WERE REQUIRED BY STATE AND FEDERAL ENVIRONMENTAL REGULATIONS, AND OTHER STATES HAVE DONE LESS OF THIS TYPE OF WORK. THE RENEWABLE ENERGY STANDARD THAT KANSAS WAS UNDER FOR YEARS ALSO CONTRIBUTED TO A BUILDOUT OF OUR UTILITY'S PLANT IN SERVICE AND TRANSMISSION FACILITIES, DURING A TIME OF LITTLE TO NO LOAD GROWTH. BECAUSE ALL OF THIS INVESTMENT (REQUIRED BY LAW/AND OR APPROVED THROUGH RIGOROUS COST/BENEFIT ANALYSES) OCCURRED DURING A TIME OF LITTLE TO NO LOAD GROWTH, WE HAVE SEEN OUR RATES ESCALATE MORE THAN NEIGHBORING STATES. THE REASON THAT LOAD GROWTH MATTERS IS BECAUSE THE MORE BILLING UNITS YOU HAVE TO SPREAD FIXED COSTS OVER, ALL OTHER THINGS BEING EQUAL, THE LOWER YOUR RATE WILL

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110368**

Date Filed **09/13/2018**

Investigator **SBOYD**

## Account Information

Account No

Notified KCC by **E**

Consumer Class **R**

Name **CHRIS CASE**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City

State **KS** Zip Code

## Narrative

BE.

I HOPE THAT THIS INFORMATION HELPS TO EXPLAIN WHY RATES HAVE INCREASED IN RECENT YEARS. IF YOU HAVE ADDITIONAL QUESTIONS PLEASE LET ME KNOW. I WILL GET YOUR COMMENTS INTO THE OFFICIAL RECORD AND I THANK YOU FOR SENDING US YOUR THOUGHTS ON THIS VERY IMPORTANT ISSUE.

STEVE BOYD  
PROGRAM CONSULTANT

09/13/2018 THANKS FOR ALL YOUR HELP STEVE!

CHRIS

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110370**

Date Filed **09/13/2018**

Investigator **BDONOHUE**

**Account Information**

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>CHERYL JOHNS</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City                     |                          |                         |
| State <b>KS</b>          | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/13/2018

HELLO,  
MY NAME IS CHERYL JOHNS  
I UNDERSTAND THAT KCPL WANTS TO INCREASE OUR RATES AGAIN. I AM JUST ONE OF MANY  
OPPOSED TO THE INCREASE. I LIVE IN A 1 BEDROOM APARTMENT YET MY BILL IS ALMOST THE  
EXACT SAME A A FRIEND WHO LIVES IN A RATHER LARGE 5 BEDROOM HOUSE AND MY WHOLE  
APARTMENT IS THE SIZE OF THE HOUSE'S LIVING ROOM.  
KCPL PUTS THE BLAME ON THE APARTMENT COMPLEX FOR KCPL CHARGING ME FOR HAVING 2  
METERS. REGARDLESS THESE METERS HAVE BEEN PAID FOR OVER AND OVER AGAIN. I'VE  
BEEN HERE ALMOST 9 YRS. I'M EXTREMELY DISCUSSED EVERY TIME I OPEN MY BILL DUE TO  
THEIR CHARGES. MY ACUAL USAGES ARE 33.73 FOR THE METER FOR BASIC ELECTRIC A D 94.85  
FOR MY A/C WHICH I WOULD HAVE NO PROBLEM WITH BUT THEY STICK EXTRA FEES ON FOR  
EVERYTHING ELSE THAT TOTAL THIS MONTH TO 50.25. BEING ON DISABILITY THEY GET ALMOST  
A THIRD OF MY INCOME AND FOR THEM TO WANT TO INCREASE OUR RATES IS OUTRAGEOUS.  
THEIR AVERAGE MONTHLY BILL PROGRAM DOESN'T WORK EITHER. 2016 AND 17 ARE MY FIRST  
YEARS OR BASICALLY YEAR ON IT AND NOW THEY WANT THE FULL AMOUT EACH MONTH  
BECAUSE THEY OBVIOUSLY DIDN'T CALCULATE IT RIGHT AND I OWE THEM OVER 600 DOLLAR'S  
NOW. WHICH SOUNDS BAD. HOWEVER I HAVE EXCELLENT CREDIT AND PAY MY BILLS EVERY  
MONTH.  
ALSO THEY DO NOT PUT WHAT THESE CHARGES ARE ON THE BILLS AS IF PEOPLE ARE  
SUPPOSED TO KNOW WHAT AN ECA, EER,PTS, OR TDC IS. THEY HAVE A MONOPOLY IN KS THAT  
NEEDS SOME HEALTHY COMPETITION. IF I HAD A CHOICE I WOULD PROBABLY BE WITH A  
DIFFERENT COMPANY BUT THERE IS NONE. SOMETHING HAS TO GIVE WITH THEM. \$50.25 IN  
FEES?!! NOBODY ELSE HAS EVER CHARGE THOSE KIND OF ASTRONOMICAL FEES AND I WAS  
RECENTLY AT THE DMV LOL.  
THE PRESIDENT GAVE THEM A TAX BREAK. I BEING A CONSUMER HAVEN'T SEEN ANY OF IT AND  
DON'T UNDERSTAND WHY THEY NEED TO KEEP ON INCREASING OUR RATES AS WELL AS  
CHARGE US OVER AND OVER FOR EQUIPMENT THAT HAS ALREADY BEEN PAID FOR AND BEEN  
PAID FOR FOR DECADE'S.  
WE AS CONSUMERS NEED TO APPRECIATED YET KCPL JUST KEEPS ON STICKING TO US  
BECAUSE THEY CAN.

09/13/2018

-CONTINUED-  
PLEASE BREAKUP THIS MONOPOLY AND GET THOSE RIDICULOUS FEES DOWN OR ELIMINATED.  
THANKS  
HAVE YOUR BEST DAY!  
CHERYL JOHNS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110370**  
Date Filed **09/13/2018**  
Investigator **BDONOHUE**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>P</b> | Consumer Class <b>R</b> |
| Name <b>CHERYL JOHNS</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City                     |                          |                         |
| State <b>KS</b>          | Zip Code                 |                         |

## Narrative

09/17/2018

ADDITIONAL COMMENT SENT 9/14/18:  
FROM: CHERYL JOHNS <SURFINTHEPOND@GMAIL.COM>  
SENT: FRIDAY, SEPTEMBER 14, 2018 8:00 PM  
TO: FCIP@KCC.STATE.KS.US  
SUBJECT: RE: KCPL BILL

THIS IS AN EXTERNAL EMAIL. THINK BEFORE CLICKING A LINK OR OPENING ATTACHMENTS.

I JUST RECIEVED A MAILER FROM KCPL. THEY FLAT OUT LIE IN IT SAYING THAT WE HAD MORE THAN 50 DAYS OF 90+ DEGREES OF HEAT. (THEY ARE CORRECT WE.HAD 54 DAYS) THE LIE IS AFTER THAT STATEMENT WHICH SAYS "THAT'S MORE THAN DOUBLE THE NUMBER FROM THIS.TIME IN 2017" 54 DAYS IS NOT MORE THAN DOUBLE 2017! AS WE HAD 39 DAYS OF 90+ DEGREES IN 2017. TO BE MORE THAN DOUBLE WE WOULD WE WOULD HAVE HAD TO HAVE 78 DAYS IN 2018.  
PEOPLE ARE TIRED OF THE LIES FROM BUSINESS AND POLITICIANS. TELL THEM TO STOP LYING TO US!  
CHERYL JOHNS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110371**  
Date Filed **09/14/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                          |                         |
|---------------------------------------|------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>TIM JONES</b>                 | Home Phone <b>(702)335-6152</b>          | Cell Phone              |
| Business                              | Work Phone                               | ext                     |
| Street Address <b>1139 QUAIL ROAD</b> | Fax #                                    |                         |
| Mailing Address                       | Email Address <b>TIMJONESX@GMAIL.COM</b> |                         |
| City <b>MARYSVILLE</b>                |                                          |                         |
| State <b>KS</b>                       | Zip Code <b>66508</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/14/2018 PLEASE DO NOT RAISE OUR RATES. WE CAN'T AFFORD IT! YOU KNOW WHO CAN AFFORD IT?  
KCPL EXECUTIVES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110381**  
Date Filed **09/14/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RACHEL MUNOZ</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>TOPEKA</b>       |                          |                         |
| State <b>KS</b>          | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/14/2018

EVERY YEAR THE UTILITY AS WELL AS THE ENERGY COMPANIES REQUEST FOR RATE INCREASES, AND EACH TIME IS SEEMS THOSE ARE APPROVED. MEANWHILE THE WORKING CLASS OR WORKING POOR ARE MAKING TOO MUCH FOR ANY GOVERNMENT ASSISTANCE BECAUSE WE ARE WORKING BUT WE DO NOT GET ANY COST OF LIVING INCREASES FROM EMPLOYERS TO KEEP UP WITH THE RISING RATES OF UTILITIES. PLEASE THINK OF HARD WORKING KANSANS WHEN MAKING THESE DECISIONS THAT AFFECT SO MANY FINANCIALLY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110382**  
Date Filed **09/14/2018**  
Investigator **SYSTEM**

## Account Information

|                        |                          |                         |
|------------------------|--------------------------|-------------------------|
| Account No             | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RYAN MUNOZ</b> | Home Phone               | Cell Phone              |
| Business               | Work Phone               | ext                     |
| Street Address         | Fax #                    |                         |
| Mailing Address        | Email Address            |                         |
| City <b>TOPEKA</b>     |                          |                         |
| State                  | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110387**  
Date Filed **09/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DAVID JONES</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>SHAWNEE</b>     |                          |                         |
| State <b>KS</b>         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/15/2018

I HAVE CONCERNS OVER UNFAIR BILLING PRACTICES AND UNANSWERED QUESTIONS BY KCPL. I AM REQUESTING AN AUDIT OF KCPLS BILLING PRACTICES, METER CALIBRATION AND READING PRACTICES, CONSISTENCY IN BILLING BETWEEN CUSTOMERS, AND HISTORY OF MAINTENANCE AND UPGRADES TO THEIR EXISTING INFRASTRUCTURE. I AM ASKING FOR A RATE DECREASE FOR CUSTOMERS. MY BILLS HAVE INCREASED SIGNIFICANTLY IN THE PAST 3 YEARS. ITS TIME TO INTRODUCE COMPETITION IN THE ENERGY MARKET IN KANSAS CITY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110389**  
Date Filed **09/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                           |                         |
|--------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>PATRICIA A BROWN</b>               | Home Phone <b>(913)530-8979</b>           | Cell Phone              |
| Business                                   | Work Phone                                | ext                     |
| Street Address <b>11508 S WATERFORD DR</b> | Fax #                                     |                         |
| Mailing Address                            | Email Address <b>PABROWN129@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                         |                                           |                         |
| State <b>KS</b>                            | Zip Code <b>66061</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/16/2018

I AM SENDING MY YEARLY COMMENT REGARDING RATE INCREASES REQUESTED BY KCPL. AS STATED, I AM OPPOSED TO THIS INCREASE. MY HUSBAND AND I ARE ON A FIXED INCOME. NEEDLESS TO SAY, THIS YEARLY INCREASE AFFECTS OUR BUDGET. UNFORTUNATELY KCPL IS OUR ONLY CHOICE TO RECEIVE ELECTRICITY. WE NEED ELECTRICITY TO SUSTAIN OUR STANDARD OF LIVING, I AM ASKING THE THE KANSAS CORPORATION COMMISSION TO CAREFULLY REVIEW KCPL'S 2018 REQUEST AND DENY IT FOR THE SAKE OF ALL KANSANS THAT ARE ON LIMITED BUDGETS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110391**  
Date Filed **09/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>REBECCA J OPPENHEIM</b>     | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>CANTERBURY RD</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>FAIRWAY</b>                 |                          |                         |
| State <b>KS</b>                     | Zip Code <b>66205</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/16/2018 I AM OPPOSED TO ANOTHER LARGE INCREASE AND FEEL YOU SHOULD NOT ALLOW UNWARRANTED CONSTANT INCREASES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110392**  
Date Filed **09/16/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DAVID SELVEY</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>LEES SUMMIT</b>  |                          |                         |
| State                    | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/16/2018

KCPL NEEDS TO LOOK FOR WAYS TO IMPROVE THEIR EXPENSE STRUCTURE. THEY ARE RESORTING TO RAISING THE RATES AS AN EASY SOLUTION. THEY HAVE BEEN OFFERING REBATES FOR ENERGY SOLUTIONS. THIS PROGRAM SHOULD IMMEDIATELY BE DISCONTINUED TO SAVE MONEY. THEY DO NOT NEED TO RAISE RATES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110393**  
Date Filed **09/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JUSTIN PETOSA</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>KANSAS CITY</b>   |                          |                         |
| State                     | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/16/2018 KCPL RATES ARE ALREADY A STRAIN ON CONSUMERS. DO NOT APPROVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110398**  
Date Filed **09/17/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ASHLI FOUST</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>MISSION</b>     |                          |                         |
| State <b>KS</b>         | Zip Code <b>66202</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/17/2018

WHILE I VERY MUCH APPRECIATE THE JOB THAT KCPL DOES, AND THE WONDERFUL SERVICE THEY DELIVER, THE FACT IS THAT THIS MONEY WON'T BE GOING BACK INTO IMPROVING THAT SERVICE OR PAYING THEIR EMPLOYEES MORE. IT WILL BE TO GIVE THEIR SHAREHOLDERS A HIGHER RETURN, WHICH SHOULDN'T COME ON THE BACKS OF THEIR CUSTOMERS. IT WOULD BE ONE THING IF I HAD THE OPTION OF CHANGING TO A DIFFERENT ELECTRICITY PROVIDER, BUT I DON'T. THUS, KCPL HAS A MONOPOLY, MAKING THESE RATE INCREASES UNJUST AND UNFAIR. CONVINCE ME YOU'RE GOING TO PUT THAT MONEY TOWARDS INVESTING IN RENEWABLE SOURCES OF ENERGY AND WE CAN HAVE A CONVERSATION. BUT JUST TO PUT THE MONEY TOWARDS MORE COAL AND MORE MONEY IN YOUR SHAREHOLDERS POCKETS? NO.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110410**  
Date Filed **09/18/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                                         |                         |
|-------------------------|-----------------------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MARY LOPEZ</b>  | Home Phone <b>(913)927-0837</b>         | Cell Phone              |
| Business                | Work Phone                              | ext                     |
| Street Address          | Fax #                                   |                         |
| Mailing Address         | Email Address <b>TWITTY49@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b> |                                         |                         |
| State <b>KS</b>         | Zip Code <b>66106</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/18/2018

I FEEL THE INCREASE OF 10 IS EXTREMELY HIGH, I'M SEMI-RETIRED CAN'T AFFORD TO RETIRE FULLY BECAUSE EVERYTHING SEEMS TO GO UP WAY MORE THAN ANY COST OF LIVING INCREASE I MIGHT GET. WHY IS THIS INCREASE SO HIGH 10 INCREASE, BUT THE DECREASE IN DELIVERY CHARGE IS MINIMIZED BY ONLY 0.0006 CENTS? THIS KIND OF MATH REALLY MAKES LIFE DIFFICULT FOR SENIORS EITHER RETIRED OR TRYING TO RETIRE. PLEASE GIVE YOUR FULL HEARTED INCREASE TO PERHAPS 5 OR LOWER AND NO GREATER. I KNOW THAT I'M PROBABLY WASTING MY TIME ON THIS, HOWEVER, OPINIONS WERE ASKED, SO HERE IT IS!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110413**  
Date Filed **09/18/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                          |                         |
|-------------------------------------------|------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JOE HATFIELD</b>                  | Home Phone                               | Cell Phone              |
| Business                                  | Work Phone                               | ext                     |
| Street Address <b>14209 S RAINTREE DR</b> | Fax #                                    |                         |
| Mailing Address                           | Email Address <b>DLHAT1957@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                        |                                          |                         |
| State <b>KS</b>                           | Zip Code <b>66062</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/18/2018 RATES ARE HIGH ENOUGH, SO I AM OPPOSING THIS RATE INCREASE!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110414**  
Date Filed **09/19/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RON L BUTLER</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>KANSAS CITY</b>  |                          |                         |
| State <b>MO</b>          | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/19/2018 NOT FAIR I CAN NOT AFFORD TO PAY THE BILL IN FULL ALREADY. I WORK FULL TIME WITH 2 CHILDREN AND A WIFE. THE CITY MUST CONSIDER ITS PEOPLE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110425**  
Date Filed **09/20/2018**  
Investigator **SYSTEM**

**Account Information**

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ROSEMARY WILLIAMS</b>           | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>16474 W 132ND CIR</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>OLATHE</b>                      |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/20/2018

KCPL DOESN'T NEED TO RAISE RATES TO OBTAIN THE MONEY THEY HAVE ASKED FOR, AS THE SAVINGS FROM TAX CUTS AND THE MERGER WITH WESTAR WILL PROVIDE THEM MORE THAN ENOUGH FUNDS TO COVER THEIR ADDITIONAL EXPENSES. KCPL HAS ASKED FOR 33.6 MILLION FOR A NEW CIS SOFTWARE, AND 24 MILLION TO COVER ADDITIONAL DEPRECIATION. ACCORDING TO NUMBERS FROM A TEST RUN SEE FILING PAGE 32, LINE 294, KCPL'S ACTUAL DEPRECIATION INCREASE IS AN ESTIMATED 39.4 MILLION PER YEAR. THE SOFTWARE INSTALL, HOWEVER, IS A ONE-TIME EXPENSE. BASED ON THESE NUMBERS, KCPL NEEDS 73 MILLION IN THE FIRST YEAR, THEN 39.4 MILLION EACH YEAR AFTERWARDS. ACCORDING TO A RELEASE FROM KCPL SEE FILING, PAGE 21, THE TAX CUTS 'WILL RESULT IN APPROXIMATELY 34.5 MILLION IN ONGOING ANNUAL SAVINGS FOR KCPLS CUSTOMERS IN KANSAS'. ADDITIONALLY, DUE TO THE MERGER WITH WESTAR, 'KCPLS KANSAS CUSTOMERS WILL BENEFIT FROM ONE-TIME SAVINGS OF 39.3 MILLION AND ONGOING ANNUAL SAVINGS OF 18.3 MILLION.' BASED ON THESE NUMBERS, KCPL'S SAVINGS WILL AMOUNT TO 92.1 MILLION IN THE FIRST YEAR, AND 52.8 MILLION ANNUALLY EACH YEAR AFTER THAT. THESE AMOUNTS ARE MORE THAN ENOUGH TO SATISFY KCPL'S EXPENSES FROM THE PREVIOUS PARAGRAPH. KCPL'S REQUEST FOR 33.6 MILLION TO INSTALL A NEW CIS SOFTWARE APPLICATION IS AN UNREASONABLY HIGH AMOUNT FOR THIS TYPE OF PROJECT. ACCORDING TO RESEARCH BY SOLTECH [HTTPS:SOLTECH.NET/ENTERPRISE-SOFTWARE-COST](https://soltech.net/enterprise-software-cost), 'MOST CUSTOM ENTERPRISE SOFTWARE PROJECTS FALL SOMEWHERE BETWEEN THE 75,000 AND 750,000 MARK TO DESIGN, DEVELOP, AND IMPLEMENT THE APPLICATION.' IF WE ASSUME IT WILL COST KCPL 750,000 TO IMPLEMENT THE SOFTWARE, THIS REDUCES KCPL'S EXPENSE TO 40.15 MILLION THE FIRST YEAR AND 39.4 MILLION FOR SUBSEQUENT YEARS. ONGOING COSTS TO MAINTAIN THE SOFTWARE SHOULD BE COVERED BY KCPL'S EXISTING IT DEPARTMENT. FINALLY, THERE'S THE COST OF GENERATING ELECTRICITY. ACCORDING TO THE US ENERGY INFORMATION ADMINISTRATION [HTTPS:WWW.EIA.GOV/OUTLOOKSAEOPD/ELECTRICITYGENERATION.PDF](https://www.eia.gov/outlooks/aeop/pdf/electricity_generation.pdf), THE LEVELIZED COST OF ENERGY LCOE FOR

09/20/2018

RENEWABLES LIKE WIND AND SOLAR ARE SUBSTANTIALLY LESS THAN THAT OF COAL. LCOE NUMBERS INCLUDE THE COST OF BUILDING, MAINTAINING, AND FUELING A POWER PLANT, AS WELL AS THE ELECTRICITY TRANSMISSION COSTS, AVERAGED OVER THE LIFE OF A PLANT OR FARM. ACCORDING TO THEIR RESEARCH SEE TABLE 1A IN THE AFOREMENTIONED PDF, THE ESTIMATED LCOE OF ONSHORE WIND FARMS BUILT BETWEEN 2020 AND 2022 WILL BE 3.7 CENTS PER KWH, AND PHOTOVOLTAIC SOLAR FARMS WILL BE 4.65 CENTS PER KWH. PRICES FOR COAL ARE NOT LISTED IN TABLE 1A, BUT TABLE 1B LISTS THEM AS COSTING BETWEEN 11.91 AND 13.01 CENTS PER KWH. AS KCPL CONTINUES TO MOVE AWAY FROM COAL PLANTS AND ADOPTS MORE RENEWABLE ENERGY SOURCES, THE COST TO GENERATE ELECTRICITY WILL DECREASE, AND THESE SAVINGS SHOULD BE PASSED ONTO THEIR CUSTOMERS. DUE TO THE ABOVE, I ASK THE COMMISSION NOT ONLY REJECT KCPL'S REQUEST FOR A RATE INCREASE, BUT ALSO REQUIRE THEM TO PROVIDE A RATE DECREASE FOR THEIR CUSTOMERS. THANK YOU FOR YOUR TIME AND ATTENTION. THE REFERENCED FILING IS THE COMBINED PUBLIC FILING FOR THE DOCKET,

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110425**  
Date Filed **09/20/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ROSEMARY WILLIAMS**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **16474 W 132ND CIR**

Fax #

Mailing Address

Email Address

City **OLATHE**

State **KS** Zip Code **66062**

## Narrative

WHICH CAN BE OBTAINED FROM [HTTP:ESTAR.KCC.KS.GOV/STARVIEWFILE.ASPX?ID78094501-BDAB-4036-BEE9-A1CD37FC2311](http://ESTAR.KCC.KS.GOV/STARVIEWFILE.ASPX?ID78094501-BDAB-4036-BEE9-A1CD37FC2311)

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110428**  
Date Filed **09/20/2018**  
Investigator **CBOWEN**

## Account Information

|                                              |                          |                         |
|----------------------------------------------|--------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>KATHY GOODMAN</b>                    | Home Phone               | Cell Phone              |
| Business                                     | Work Phone               | ext                     |
| Street Address <b>6923 W 79TH ST APT 111</b> | Fax #                    |                         |
| Mailing Address                              | Email Address            |                         |
| City <b>OVERLAND PARK</b>                    |                          |                         |
| State <b>KS</b>                              | Zip Code <b>66204</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/20/2018 SEE ATTACHED LETTER

110428

Received  
on



Ms. Kathy Goodman  
6923 W 79th St. Apt. 111  
Overland Park, KS 66204-3167



SEPT. 15, 2018

SEP 20 2018

KANSAS CORPORATION COMMISSION

OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

1500 SW ARROWHEAD RD

TOPEKA, KS 66604-4027

REF DOCKET  
NUMBER: 18-KCPE-480-RS

WHY AREN'T UTILITY COMPANIES ABLE TO OFFER A CONTINUOUS, MONTHLY PROGRAM WITH LOWER RATES TO ELIGIBLE, LOW-INCOME SENIORS?

I AM A RETIRED, WIDOWED SENIOR LIVING ON SOCIAL SECURITY PAYMENTS, MONTH TO MONTH, AND HAVE NOT HAD AN AFFORDABLE MONTHLY BILL FROM KCPL SINCE MY HUSBAND PASSED AWAY IN JANUARY. I HAVE RECEIVED ASSISTANCE FROM LIEAP, WHICH HELPS, BUT ONE-TIME PAYMENTS ARE SHORT-TERM AND DO NOT FIX FINANCIAL SHORTFALLS EVERY MONTH. I HAVE HAD TO GIVE UP MY CAR, AND I CANNOT AFFORD A SMART PHONE, A COMPUTER & INTERNET.

A MAJOR INCREASE IN ANY UTILITY BILL WILL LOWER MY ABILITY TO BUY GROCERIES. PANTRIES HELP BUT DO NOT SUPPLY EVERYTHING, AND YOU'RE LUCKY TO FIND ONE THAT IS ABLE TO SUPPLY EVEN ONE ROLL OF TOILET PAPER. NECESSITIES "MUST" BE PURCHASED.

I MUST HAVE ELECTRICITY, SO GIVING UP HEAT IS NEXT, OR MAYBE MEDICINE.

FOR 43 YEARS I WORKED, AND TOGETHER MY HUSBAND AND I RECEIVED A LIVEABLE INCOME. THAT NO LONGER BEING THE CASE, I AM FINANCIALLY STRAPPED EVERY MONTH BUT CONTINUE TO HOPE THAT UTILITY COMPANIES WILL USE THEIR INTELLIGENCE & COMPASSION TO CREATE A PROGRAM FOR LOW-INCOME SENIORS.

SINCERELY, Kathy Goodman

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110441**  
Date Filed **09/22/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>REBECKA A NOEL</b>  | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>PRAIRIE VILLAGE</b> |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/22/2018

DO NOT ALLOW THEM TO RAISE RATES. MY 3 BEDROOM APARTMENT WAS 321 LAST MONTH. I SHOULDN'T HAVE TO DECIDE BETWEEN MY ELECTRIC BILL AND MY CAR PAYMENT WHICH ONE TO PAY. ALSO, SINCE THEY HAVE MERGED WITH WESTAR, I KNOW THEY ARE MAKING MONEY SELLING THE ENERGY THEY MAKE FROM THE WIND FARMS. THEY ARE A MONOPOLY AND SHOULDN'T GET TO PRICE GOUGE PEOPLE BECAUSE THEY CAN.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110443**  
Date Filed **09/22/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                      |                         |
|------------------------------------|--------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>THOMAS J URBAN</b>         | Home Phone ( <b>)653-2650</b>        | Cell Phone              |
| Business                           | Work Phone                           | ext                     |
| Street Address <b>407 E 5TH ST</b> | Fax #                                |                         |
| Mailing Address                    | Email Address <b>TURBAN3@COX.NET</b> |                         |
| City <b>HOISINGTON</b>             |                                      |                         |
| State <b>KS</b>                    | Zip Code <b>67544</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/22/2018

I DON'T FEEL THAT A 10 RAISE IS NECESSARY. SOME OF THE PEOPLE IN CHARGE HAVE GOT TO STEP UP AND PROTECT THE POOR CONSUMERS. MY RETIREMENT GOES UP 1 HOW DO JUSTIFY COMPANIES REQUESTING THE AMOUNT OF RAISES THEY WANT. WE HAVE COMPANY MAKING BILLIONS OF DOLLARS WITH NO CONCERN FOR THE LOW MAN ON THE TOTEM POLL.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110447**  
Date Filed **09/23/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SHAWNA K LONG</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>KANSAS CITY</b>   |                          |                         |
| State <b>MO</b>           | Zip Code <b>64123</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/23/2018

MY HUSBAND AND I ARE RAISING 4 GRANDKIDS WITH NO OUTSIDE FINANCIAL HELP. I AM BEGGING THIS RATE HIKE DOES NOT HAPPEN. A LOT OF PEOPLE DEPEND ON ELECTRICITY FOR MEDICAL REASONS. SOME PEOPLE IN THE CITY ARE IN SUBSIDIZED HOUSING AND IF THEY CANT PAY THE LIGHT BILL IT GETS DISCONNECT AND THEY GET EVICTED. I WAS 2 DAYS LATE PAYING MY BUDGET BILLING PAYMENT AND WAS TAKEN OFF. SO NOW I HAVE NO IDEA WHAT WE'RE GOING TO DO. KCPL ARE GOING TO MAKE A LOT OF ITS CUSTOMERS HOMELESS. PLEASE RECONSIDER THIS RATE INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110450**  
Date Filed **09/24/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                            |                         |
|------------------------------------|--------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>EDWARD H SEWELL</b>        | Home Phone <b>(620)955-6156</b>            | Cell Phone              |
| Business                           | Work Phone                                 | ext                     |
| Street Address <b>345 E. B AVE</b> | Fax #                                      |                         |
| Mailing Address                    | Email Address <b>TAVERN7718@G.MAIL.COM</b> |                         |
| City <b>KINGMAN</b>                |                                            |                         |
| State <b>KS</b>                    | Zip Code                                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/24/2018

I HAVE TWO GAS METER THEY WILL NOT COMBINE THE TWO METER SO I WOULD JUST HAVE ONE SO THIS INCREASE WOULD BE COSTLY FOR ME BECAUSE I AM ON A MIXED INCOME, SO I OPPOSE THE RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110464**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                             |                         |
|----------------------------------------|---------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>DONALD ALLEN</b>               | Home Phone <b>(785)231-8446</b>             | Cell Phone              |
| Business                               | Work Phone                                  | ext                     |
| Street Address <b>418 SW SALINE ST</b> | Fax #                                       |                         |
| Mailing Address                        | Email Address <b>UNCLESIDON@OUTLOOK.COM</b> |                         |
| City <b>TOPEKA</b>                     |                                             |                         |
| State <b>KS</b>                        | Zip Code <b>66606</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/25/2018

AS A SENIOR, I LIVE ON SOCIAL SECURITY, 1321MO. I STILL MAKE AN ALMOST 500MO. HOUSE PYMT. I ALSO PAY ALL MY OWN UTILITIES, CAR GAS, INSURANCE, ETC. I CANNOT AFFORD HIGHER RATES. MOST OF THEM INCOME IS JUST OVER THE LIMIT TO QUALIFY FOR HELP. MAYBE LOWER RATES ARE IN ORDER FOR SENIORS OR DISCOUNTS. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110467**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                         |                         |
|---------------------------------------|-----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>GEORGE L DOVE</b>             | Home Phone <b>(785)817-5092</b>         | Cell Phone              |
| Business                              | Work Phone                              | ext                     |
| Street Address <b>7510 SW ARTHURS</b> | Fax #                                   |                         |
| Mailing Address                       | Email Address <b>G_M_DOVE@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>                    |                                         |                         |
| State <b>KS</b>                       | Zip Code <b>66610</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/25/2018

WHAT IS GOING ON IN KANSAS. KANSAS IS GETTING TO BE A VERY EXPENSIVE STATE TO LIVE IN. IN THE LAST SEVERAL YEARS ELECTRICITY HAS GONE UP DRAMATICALLY. IT USED TO BE A VERY GOOD VALUE. OKLAHOMA OVER ALL STATEMENT WORKS OUT TO BE 4 CENTS LESS PER KW. THE PROBLEM I SEE WITH MOST LARGE COMPANIES IS THE ADDITION OF ALL THESE ADDITIVE CHARGES. THE MAJOR ONE IS THE KANSAS GAS CO.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110469**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

**Account Information**

|                                        |                                                |                         |
|----------------------------------------|------------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>CAROL SCHMITT</b>              | Home Phone <b>(785)393-6312</b>                | Cell Phone              |
| Business                               | Work Phone                                     | Ext Fax #               |
| Street Address <b>2031 E 1250 RD</b>   | Email Address <b>CAROLCLEMENTI57@GMAIL.COM</b> |                         |
| Mailing Address                        | Special Instructions                           |                         |
| City <b>LAWRENCE</b>                   |                                                |                         |
| State <b>KS</b> Zip Code <b>6 6044</b> |                                                |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

| Not Applicable<br>Company ID | Complaint Code | Complaint Type | Company Resolution | Complaint Closed | Violation/<br>Concern | Issue | Dispute Explanation | Disputed Dollars | Dollars KCC Saved<br>Consumer |
|------------------------------|----------------|----------------|--------------------|------------------|-----------------------|-------|---------------------|------------------|-------------------------------|
|------------------------------|----------------|----------------|--------------------|------------------|-----------------------|-------|---------------------|------------------|-------------------------------|

**Docket Opinion**

|                            |                                         |                              |                         |
|----------------------------|-----------------------------------------|------------------------------|-------------------------|
| Compan<br>y<br><b>KCPE</b> | Docket Number<br><b>18-KCPE-480-RTS</b> | Consumer Opinion<br><b>o</b> | Number of<br>Petitions/ |
|----------------------------|-----------------------------------------|------------------------------|-------------------------|

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110469**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

## Narrative

09/25/2018 ALTERNATIVE ENERGY SUCH AS SOLAR AND WIND ARE BETTER FOR OUR ENVIRONMENT AND THE AIR WE BREATHE THAN BURNING COAL. AS A HOMEOWNER IN RURAL DOUGLAS COUNTY I WOULD LIKE TO BE ABLE TO ADD SOLAR POWER TO OUR PROPERTY TO MY SMALL SHARE TO HELP OUR PLANET AND LOCAL COMMUNITY. AND NOT BE PUNISHED FOR THAT. IN FACT WE RECIEVED A PROPOSAL FROM A LOCAL SOLAR COMPANY THIS PAST YEAR BUT ARE HOLDING OFF UNTIL THIS RATE CHANGE REQUEST IS DECIDED. THIS IS EXACTLY WHAT GIVES YOU BIG POWER COMPANIES SUCH A BAD REPUTATION. GOING AFTER RESIDENTIAL CUSTOMERS, YOUR BREAD AND BUTTER. WHY CAN'T YOU SUPPORT ALTERNATIVE ENERGY? WITHOUT SCREWING THE PEOPLE? YOU KNOW THAT'S WHERE WE'RE HEADED. SOLAR COMPANIES PROVIDE JOBS TOO. LOOK FORWARD INSTEAD OF BACKWARDS. GREEDY, B.....D, PIGS. GROW UP AND DO THE RIGHT THING.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110471**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                       |                         |
|-----------------------------------------------|---------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>BECKY IMLAY</b>                       | Home Phone <b>(913)707-5928</b>       | Cell Phone              |
| Business                                      | Work Phone                            | ext                     |
| Street Address <b>4101 WEST 125TH TERRACE</b> | Fax #                                 |                         |
| Mailing Address                               | Email Address <b>JIMLAY@KC.RR.COM</b> |                         |
| City <b>LEAWOOD</b>                           |                                       |                         |
| State <b>KS</b>                               | Zip Code <b>66209</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/25/2018

TOTALLY AND COMPLETELY OPPOSED. KCPL ALREADY HIT CONSUMERS WITH HUGE BILLS OVER THE SUMMER, AND NOW THEY ARE AFTER THE CONSUMER AGAIN. THERE IS A COST TO DOING BUSINESS, AND KCPL NEEDS TO TAKE SOME OF THE RESPONSIBILITY FOR THAT INSTEAD OF ALWAYS, ALWAYS, ALWAYS PASSING IT ON TO THE CONSUMER. IT'S NOT RIGHT, AND IT'S NOT FAIR. PLEASE, PLEASE, PLEASE DO NOT ALLOW THIS RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110472**  
Date Filed **09/25/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DANIEL IMLAY</b>  | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code <b>66213</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/25/2018

I HAVE A DISABILITY, BUT AM ABLE TO LIVE ON MY OWN. BECAUSE OF MY DISABILITY I DON'T MAKE A LOT OF MONEY. MY ELECTRIC BILLS ARE ALREADY EXPENSIVE AND I DON'T HAVE A LOT OF MONEY LEFT OVER EVERY MONTH. THIS INCREASE WILL HURT ME, AND I DON'T THINK THEY NEED THE MONEY. PLEASE DO NOT APPROVE THIS RATE INCREASE. I DON'T HAVE THE MONEY THANK YOU

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110477**  
Date Filed **09/26/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                        |                                          |                         |
|--------------------------------------------------------|------------------------------------------|-------------------------|
| Account No                                             | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>HEATHER STROUD</b>                             | Home Phone <b>(816)284-5212</b>          | Cell Phone              |
| Business                                               | Work Phone                               | ext                     |
| Street Address <b>8821 N CONGRESS AVENUE APT. 1112</b> | Fax #                                    |                         |
| Mailing Address                                        | Email Address <b>HSTROUD76@GMAIL.COM</b> |                         |
| City <b>KANSAS CITY</b>                                |                                          |                         |
| State <b>MO</b>                                        | Zip Code <b>64153</b>                    |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

09/26/2018

I WAS SLAPPED WITH A BILL FOR 1,993 AND SOME CHANGE! I THOUGHT IT WAS A TYPO, SO I CALLED KCPL. COME TO FIND OUT, I MISSED A PAYMENT AND THEY TOOK ME OFF BUDGET BILLING AND SOMEHOW CAME UP WITH THIS ASTRONOMICAL TOTAL. I WENT BACK ONE YEAR AND COMPARED ACTUAL VS. BUDGET AND CAME UP WITH 900 SOMETHING. THEN AFTER I FIND A WAY TO PAY THIS HUGE BILL, I GET A LETTER IN THE MAIL DATED 9-20 SAYING I HAD A PAST DUE AMOUNT OF 1250 SOMETHING....HOW CAN THAT BE?? MY CURRENT BILL WAS 185 ACCORDING TO THE REPRESENTATIVE THAT I SPOKE TO ON THE PHONE?? WHERE DID THE EXTRA 700 COME FROM? ONE MONTH MY BILL WAS OVER 400 IN A 3BEDROOM APARTMENT!!! GRANTED, ITS ALL ELECTRIC HERE THATS STILL OUTRAGEOUS FOR THE SIZE OF THIS PLACE! THEY WERE GOING TO HAND ME PAY 397 A MONTH PLUS MY CURRENT BILL FOR 5 MONTHS TO COVER THE BALANCE DUE...WHO CAN AFFORD 600MONTH?? WE SHOULD NOT BE RESPONSIBLE FOR THE COST OF THEIR MERGER!!! THEY ARE ALREADY RAPING US AS IT IS! WE NEED ELECTRICITY TO LIVE!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110486**  
Date Filed **09/27/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                          |                         |
|-------------------------------------------|------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DANIEL S PHELPS</b>               | Home Phone <b>(785)856-0914</b>          | Cell Phone              |
| Business                                  | Work Phone                               | ext                     |
| Street Address <b>334 ILLINOIS STREET</b> | Fax #                                    |                         |
| Mailing Address                           | Email Address <b>IELPHELPS@GMAIL.COM</b> |                         |
| City <b>LAWRENCE</b>                      |                                          |                         |
| State <b>KS</b>                           | Zip Code <b>66044</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/27/2018 THIS PROPOSAL IS DISCRIMINATORY TOWARDS CLEAN ENERGY!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110487**  
Date Filed **09/27/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                         |                         |
|-------------------------------------|-----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>KRYSTI M MERRITT</b>        | Home Phone <b>(913)526-8723</b>         | Cell Phone              |
| Business                            | Work Phone                              | ext                     |
| Street Address <b>6621 FLOYD ST</b> | Fax #                                   |                         |
| Mailing Address                     | Email Address <b>KRYSTIMM@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>           |                                         |                         |
| State <b>KS</b>                     | Zip Code <b>66202</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/27/2018 I HAVE TO MAKE A CHOICE BETWEEN FEEDING MY KIDS OR PAYING MY BILL. KCPL IS USING THEIR POSITION AS A MONOPOLY TO STARVE US

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110500**  
Date Filed **09/27/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JEREMY JAECKEL</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>WICHITA</b>        |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/27/2018

I FEEL I AM ALLOWED TO COMMENT SINCE THEY MERGED WITH WESTAR. WESTAR GET A TAX BREAK AND PLANS TO GIVE BACK 66M TO CUSTOMERS BUT THEN THE TWO COMPANIES COMBINED ASK FOR A RATE INCREASE OF 64 MILLION. SEEMS LIKE THE BEST SCAM IN THE WORK AND THE PEOPLE OF KANSAS ARE GETTING THE SHORT END OF THE STICK. HOW IS ANY OF THIS A REFUND CREDIT TO THE CUSTOMERS? WHY HASNT THE GOVERNMENT STEPPED IN TO CONTROL THE POWER COMPANY. THEY CONTROL REGULATE WATER AND SCREW AS A PUBLIC UTILITY, WHY NOT ELECTRICITY AND GAS?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110511**  
Date Filed **09/30/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                                           |                         |
|-----------------------------|-------------------------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MICHAEL SUMMERS</b> | Home Phone                                | Cell Phone              |
| Business                    | Work Phone                                | ext                     |
| Street Address              | Fax #                                     |                         |
| Mailing Address             | Email Address <b>MSUMMERS57@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>          |                                           |                         |
| State                       | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

09/30/2018

I AM OPPOSED TO THE KCPL RATE INCREASE FOR SEVERAL REASONS. 1 IT UPGRADES HAVE NO RATE PAYER BENEFIT. IF SHAREHOLDERS BELIEVE AN IT UPGRADE IS DESIRABLE THEN THEY SHOULD BE WILLING TO PAY FOR IT. 2 PLANT AND INFRASTRUCTURE INVESTMENTS ARE A COST OF DOING BUSINESS AND SHOULD BE CARRIED BY THE SHAREHOLDER. WESTAR'S PERFORMANCE VIA MORNINGSTAR FAR EXCEEDS THE PERFORMANCE OF REGULATED ELECTRIC UTILITIES AS DOES ITS EXECUTIVE LEVEL COMPENSATION- IT CAN EASILY AFFORD TO PAY FOR BOTH THE IT AND INFRASTRUCTURE UPGRADES. SHAREHOLDERS SHOULD NOT PROFIT AT THE EXPENSE OF RATE PAYERS IN A CAPTIVE, PROTECTED, MARKET.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110514**  
Date Filed **09/30/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>AMANDA FALK</b>              | Home Phone                                   | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>8804 SUNRAY DR</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>AMANDAKFALK@HOTMAIL.COM</b> |                         |
| City <b>LENEXA</b>                   |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66227</b>                        |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/30/2018

I KNOW KCPL MERGED WITH WESTAR WHO WE HAVE. THESE RATES ARE GETTING OUT OF CONTROL! THIS SUMMER WHILE DRIVING HOME FROM MANHATTAN I WAS ON K10 OUTSIDE LAWRENCE AND SEEN 3 NEW CUSTOMIZED SIERRA'SSIVERADOS DRIVING THROUGH. THEY WERE NOT HAULING ANY KIND OF EQUIPMENT OR ANYTHING LIKE THAT. THOSE TRUCKS COST QUITE A BIT OF MONEY. THERE'S NO EXCUSE WHY THEY CAN'T HAVE SOME SMALL ECONOMICAL CARS FOR STUFF LIKE THAT. THAT WOULD SAVE A LOT OF MONEY RIGHT THERE. AND, IF THERE ARE BIG BONUSES BEING PAID OUT - THAT NEEDS TO STOP AS WELL. THE COMPANY NEEDS TO MANAGE THEIR FUNDS BETTER. THIS CONSTANTLY RAISING OUR RATES AND FEES IS GETTING OUT OF CONTROL. IT NEEDS TO STOP, AND IT'S NOT LIKE WE THE CUSTOMERS HAVE ANY CHOICES. IT'S A MONOPOLY. I PERSONALLY THINK THE HIGHER UPS IN THE UTILITY COMPANIES NEED TO BE FIRED AND FIND SOMEONE WHO CAN MANAGE THE COMPANY IT'S FUNDS MUCH BETTER. NO MORE INCREASES!!!!!!!!!!!!!!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110516**  
Date Filed **09/30/2018**  
Investigator **SYSTEM**

**Account Information**

|                        |                                            |                         |
|------------------------|--------------------------------------------|-------------------------|
| Account No             | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>AARON FALK</b> | Home Phone                                 | Cell Phone              |
| Business               | Work Phone                                 | ext                     |
| Street Address         | Fax #                                      |                         |
| Mailing Address        | Email Address <b>FALKAARON@HOTMAIL.COM</b> |                         |
| City <b>LENEXA</b>     |                                            |                         |
| State <b>KS</b>        | Zip Code <b>66227</b>                      |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

09/30/2018

I KNOW KCPL MERGED WITH WESTAR WHO WE HAVE. THESE RATES ARE GETTING OUT OF CONTROL! THIS SUMMER WHILE DRIVING HOME FROM MANHATTAN I WAS ON K10 OUTSIDE LAWRENCE AND SEEN 3 NEW CUSTOMIZED SIERRA'SSIVERADOS DRIVING THROUGH. THEY WERE NOT HAULING ANY KIND OF EQUIPMENT OR ANYTHING LIKE THAT. THOSE TRUCKS COST QUITE A BIT OF MONEY. THERE'S NO EXCUSE WHY THEY CAN'T HAVE SOME SMALL ECONOMICAL CARS FOR STUFF LIKE THAT. THAT WOULD SAVE A LOT OF MONEY RIGHT THERE. AND, IF THERE ARE BIG BONUSES BEING PAID OUT - THAT NEEDS TO STOP AS WELL. THE COMPANY NEEDS TO MANAGE THEIR FUNDS BETTER. THIS CONSTANTLY RAISING OUR RATES AND FEES IS GETTING OUT OF CONTROL. IT NEEDS TO STOP, AND IT'S NOT LIKE WE THE CUSTOMERS HAVE ANY CHOICES. IT'S A MONOPOLY. I PERSONALLY THINK THE HIGHER UPS IN THE UTILITY COMPANIES NEED TO BE FIRED AND FIND SOMEONE WHO CAN MANAGE THE COMPANY IT'S FUNDS MUCH BETTER. NO MORE INCREASES!!!!!!!!!!!!!! NO MORE BONUSES!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110521**  
Date Filed **10/01/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                                |                         |
|----------------------------------------|------------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>SARAH FEYERHERM</b>            | Home Phone <b>(913)219-4813</b>                | Cell Phone              |
| Business                               | Work Phone                                     | ext                     |
| Street Address <b>7601 ALLMAN ROAD</b> | Fax #                                          |                         |
| Mailing Address                        | Email Address <b>SARAH.FEYERHERM@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                     |                                                |                         |
| State <b>KS</b>                        | Zip Code <b>66215</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/01/2018

I OPPOSE THE RATE REQUEST, AND SPECIFICALLY THE PROPOSED NEW DEMAND RATE WOULD ADD A THIRD CHARGE THAT WOULD BE DISCRIMINATORY AGAINST ONLY SOLAR OR SMALL WIND CUSTOMERS, AND NOBODY ELSE. NOT ONLY THAT, BUT IT WOULD BE EXCESSIVE, BY TAKING THE 15-MINUTE PERIOD OF A CUSTOMER'S HIGHEST KW USE, AND APPLYING THAT USE LEVEL TO THE ENTIRE MONTH'S BILL. THIS FEE WILL HARM THE RESIDENTIAL SOLAR INDUSTRY AND MAKE CURRENT INVESTMENTS IN SOLAR UNECONOMICAL FOR KANSANS. WE PURCHASED OUR HOME SPECIFICALLY TO BE ABLE TO INSTALL SOLAR. THIS IS AN UNFAIR AND AN OBVIOUS PENALTY TO RESIDENTIAL SOLAR.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110545**  
Date Filed **10/02/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                           |                         |
|------------------------------------------|-------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>JUSTIN J JAMESON</b>             | Home Phone <b>(785)727-0465</b>           | Cell Phone              |
| Business                                 | Work Phone                                | ext                     |
| Street Address <b>3574 KENTUCKY ROAD</b> | Fax #                                     |                         |
| Mailing Address                          | Email Address <b>KINGSPUD83@GMAIL.COM</b> |                         |
| City <b>OTTAWA</b>                       |                                           |                         |
| State <b>KS</b>                          | Zip Code <b>66067</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/02/2018

FOLLOWING ON THE HEELS OF THE WESTAR ROOFTOP SOLAR PENALTY RATE CASE, KCPL HAS LIKEWISE FILED WITH THE KANSAS CORPORATION COMMISSION FOR A SIMILAR RATE. THE TWO UTILITIES ARE MERGING, AND WANT TO HARMONIZE THEIR RATE STRUCTURE - A ONE-TWO PUNCH AGAINST ROOFTOP SOLAR. THERE WAS ONLY ONE PUBLIC HEARING ON 23 AUGUST IN OVERLAND PARK KS. KCPL'S PROPOSED 'DEMAND RATE' WOULD BE CHARGED AGAINST ANY ROOFTOP SOLAR OR SMALL WIND SYSTEM. WHAT DOES A 'DEMAND RATE' MEAN? TO PARAPHRASE THE CLIMATE ENERGY PROJECT'S EXPLANATION, CURRENTLY A RESIDENTIAL KCPL CUSTOMER IS BILLED A FIXED CONNECTION CHARGE AND A KILOWATT-HOURS USE CHARGE. THE PROPOSED NEW DEMAND RATE WOULD ADD A THIRD CHARGE THAT WOULD BE DISCRIMINATORY AGAINST ONLY SOLAR OR SMALL WIND CUSTOMERS, AND NOBODY ELSE. NOT ONLY THAT, BUT IT WOULD BE EXCESSIVE, BY TAKING THE 15-MINUTE PERIOD OF A CUSTOMER'S HIGHEST KW USE, AND APPLYING THAT USE LEVEL TO THE ENTIRE MONTH'S BILL. THIS FEE WILL HARM THE RESIDENTIAL SOLAR INDUSTRY AND MAKE CURRENT INVESTMENTS IN SOLAR UNECONOMICAL FOR KANSANS. SURE, THESE BIG UTILITIES WANT SOLAR, BUT ONLY BIG SOLAR THAT THEY CONTROL AND SELL, BUT NOT ROOFTOP SOLAR THAT THEY MAKE NO MONEY AT, AND UNDERCUTS THEIR MONOPOLY. IN A NUTSHELL, I'M OUTRAGED KCPL WOULD ATTEMPT TO USE THIS CASE DOCKET TO LEGITIMIZE THEIR EVER INCREASING HUNGER TO ROB CITIZENS OF WEALTH, DISCOURAGE ANY ATTEMPT FOR SOMEONE TO FREE THEMSELVES FROM THEIR STRANGLEHOLD, AND BE SO BOLD AS TO DO IT PUBLICALLY ALTHOUGH I'M SURE THEY WOULDN'T HAVE IF THEY COULD HAVE HELPED IT. AS A CITIZEN AT THE MERCY OF THEIR POWER, YOU VOTERS ARE MY ONLY CHANCE TO BE HEARD. I URGE YOU TO PLEASE STAND UP FOR YOUR CONSTITUENTS BY VOTING THIS DOWN AND VOTING IT DOWN WITH GUSTO! FINALLY, IF I AM WRONG IN MY UNDERSTANDING, LOGIC, ETC., WOULD YOU PLEASE DO ME THE COURTESY OF EXPLAINING WHERE I HAVE GONE WRONG?



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110548**  
Date Filed **10/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MARY S FOULK</b>               | Home Phone <b>(316)308-8857</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>1439 S S FRANCIS</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>SUEFOULK@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                    |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>67211</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/03/2018

I AS OTHERS ARE ON FIXED INCOME IT IS HARD TO PAY BILLS AND HOUSE PAYMENTS I DRIVE AN OLDER VAN AND CUT BACK AS MUCH AS I CAN. I HAVE TWO GREAT GRANDDAUGHTERS I CARE FOR ALOT WITH NO EXTRA HELP. I DO NOT WANT TO SEE AN INCREASE ON THIS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110553**  
Date Filed **10/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MICHAEL ZUZOLO</b>            | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>RIVERVIEW DRIVE</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>ATCHISON</b>                  |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66002</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/03/2018

AS BOTH A RESIDENT AND SMALL BUSINESS OWNER IN THE STATE OF KANSAS, WE MOVED HERE 5 YEARS AGO FROM INDIANA TO A STATE THAT WAS THOUGHT TO BE MORE BUSINESS- AND CONSUMER-FRIENDLY. SINCE WE HAVE MOVED HERE, RATES AND COSTS AND TAXES HAVE MOVED IN THE OPPOSITE DIRECTION. PLEASE DO NOT ALLOW THIS RATE HIKE TO TAKE EFFECT; IT WILL NEGATIVELY AFFECT MY ABILITY AS A SMALL BUSINESSMAN AND AS A CONSUMER IN KANSAS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110561**  
Date Filed **10/03/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                       |                         |
|-----------------------------------------|---------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>CAROL L SHIMEALL</b>            | Home Phone <b>(913)839-9449</b>       | Cell Phone              |
| Business                                | Work Phone                            | ext                     |
| Street Address <b>17705 W 155TH TER</b> | Fax #                                 |                         |
| Mailing Address                         | Email Address <b>CSHIMEAL@MAC.COM</b> |                         |
| City <b>OLATHE</b>                      |                                       |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/03/2018 IT IS UNFAIR TO INCREASE THE COST TO SOLAR CUSTOMERS AND TIME ADJUSTED RATES ARE ALSO UNFAIR IF DONE BY THE MONTH INSTEAD OF BY ACTUAL USE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110567**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KODY RICHARDSON</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>WICHITA</b>         |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/04/2018

YOU GUYS ALREADY MAKE A KILLING. IN FACT YOU COULD AFFORD TO LOWER RATES A LITTLE BIT. I'M FULLY OPPOSED TO THIS HIKE. AND THAT'S COMING FROM A CONSERVATIVE. THINK ABOUT THE HARD WORKING FAMILIES AND HOW WE HAVE TO PAY YOU TO HEAT OUR HOMES WITHOUT ANOTHER OPTION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110570**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **NICK A KINGAN**

Home Phone **(785)787-9530**

Cell Phone

Business

Work Phone

ext

Street Address **330 W CLAFLIN AVE.**

Fax #

Mailing Address

Email Address **NICKDAVESPHOTOS@GMAIL.COM**

City **SALINA**

State **KS** Zip Code **67401**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110574**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARCIA HUNTER</b>               | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>14501 W 91 STREET</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>LENEXA</b>                      |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66215</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/04/2018

I OPPOSE THE PROPOSED RATE HIKE. THIS YEARS BILLS WERE EXTREMELY HIGH DUE TO THE EXTREME HOT WEATHER. MANY PEOPLE YOUNG AND OLD STRUGGLED TO PAY THEIR BILLS. WE ALL MADE SACRIFICES TO PAY THOSE BILLS TO STAY COMFORTABLE, INCLUDING ADJUSTING THE THERMOSTAT USING SET BACK THERMOSTATS, TURNING OFF LIGHTS ETC. THEREFORE THE KCPL SHOULD ALSO MAKE CUTBACKS AND FIND MORE WAYS TO BECOME MORE EFFICIENT SO AS NOT TO HAVE THE RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110578**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARY K JONES</b>           | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>608 E 1ST ST</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>NEWTON</b>                 |                          |                         |
| State <b>KS</b>                    | Zip Code <b>67114</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/04/2018

THOSE OF US THAT ARE ELDERLY AND LIVE ON A VERY LIMITED BUDGET, CANNOT AFFORD ANOTHER RATE INCREASE. THIS INCREASE CANNOT GO FORWARD!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110589**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ELIZABETH KIRBY</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>MERRIAM</b>         |                          |                         |
| State                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | N                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110592**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KELSI RICHARDS</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>SALINA</b>         |                          |                         |
| State <b>KS</b>            | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110599**  
Date Filed **10/04/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                                 |                         |
|-------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>SHELLY KELLEY</b>                 | Home Phone <b>(620)344-0346</b>                 | Cell Phone              |
| Business                                  | Work Phone                                      | ext                     |
| Street Address <b>501 MERCHANT STREET</b> | Fax #                                           |                         |
| Mailing Address                           | Email Address <b>SKELLEY@EMPORIA-KANSAS.GOV</b> |                         |
| City <b>HARTFORD</b>                      |                                                 |                         |
| State <b>KS</b>                           | Zip Code <b>66854</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/04/2018

I AM NOT WANTING TO SEE KANSAS GAS SEEK YET ANOTHER HIKE IN OUR ENERGY BILLS. THERE ARE ENOUGH SMALL FEE CHARGES ON OUR REGULAR SERVICE BILLS THAT DO NOT EVEN MAKE SENSE SO WHY ARE WE ADDING ANOTHER ONE....OH WAIT, TO HELP LINE THE GOLDEN POCKETS OF THE HIGHER EXECUTIVES SO THEY CAN RETAIN THEIR 6 DIGIT INCOMES ANNUALLY. IT IS HARD ENOUGH FOR FAMILIES TO MAKE ENDS MEET WITH THE RISING COST OF THE BASICS, SCHOOL, AND NECESSITIES. OF COURSE UTILITIES ARE A NECESSITY WHICH PUTS ALL CONSUMERS IN BETWEEN A ROCK AND A HARD PLACE WITH THE BIG GUYS ALWAYS WINNING. FOR THE POVERTY FAMILIES AND THOSE WHO LIVE PAYCHECK TO PAYCHECK OF COURSE WHICH IS CLEARLY NOT THE POWER AND ENERGY EXECUTIVES AN INCREASE THAT ADDS ANOTHER 120.00 ANNUALLY TO A BILL IS UNFAIR. MAYBE START WITH DOL WAGE AND HOUR SO THAT INDIVIDUALS CAN AFFORD THE INCREASE. I VOTE NO!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110623**  
Date Filed **10/07/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                                             |                         |
|---------------------------------|---------------------------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JACK B CORDLE</b>       | Home Phone <b>(913)709-8874</b>             | Cell Phone              |
| Business                        | Work Phone                                  | ext                     |
| Street Address <b>26619 K68</b> | Fax #                                       |                         |
| Mailing Address                 | Email Address <b>BRUCE.CORDLE@GMAIL.COM</b> |                         |
| City <b>PAOLA</b>               |                                             |                         |
| State <b>KS</b>                 | Zip Code <b>66071</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/07/2018

THESE INCREASES ARE NOT WARRANTED. PLEASE PRETEND THAT YOU HAVE SOME COMPETITION AND RUN IT LIKE A NORMAL BUSINESS. AS FAR AS ON DEMAND PEAK RATES YOU ARE SELLING MORE ELECTRICITY ANY OTHER BUSINESS WOULD BE HAPPY ABOUT THAT NOT PENALIZING THEIR CUSTOMERS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110624**  
Date Filed **10/07/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                                 |                         |
|--------------------------|---------------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>ASHLEY KEITH</b> | Home Phone <b>(913)203-9156</b> | Cell Phone              |
| Business                 | Work Phone                      | ext                     |
| Street Address           | Fax #                           |                         |
| Mailing Address          | Email Address                   |                         |
| City <b>PAOLA</b>        |                                 |                         |
| State <b>KS</b>          | Zip Code <b>66071</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/07/2018

THIS IS NOT ACCEPTABLE! KCPL HAS A MONOPOLY ON ELECTRIC SERVICES IN THE KC METRO, LEAVING CUSTOMERS WITH NO OPTION OR COMPETITIVE PRICING FOR THEIR UTILITIES. ANOTHER RATE INCREASE AFTER A MERGER IS ABUSE OF THIS MONOPOLY, AND WILL PUT PEOPLE ALREADY STRUGGLING TO PAY THEIR UTILITY BILLS IN AN EVEN WORSE POSITION. THERE IS NO JUSTIFICATION FOR THIS INCREASE OTHER THAN CORPORATE GREED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110627**  
Date Filed **10/07/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ANN M STOFFERAN</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>WINFIELD</b>        |                          |                         |
| State <b>KS</b>             | Zip Code <b>67156</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/07/2018

WE HAVE LIVED IN SEVERAL STATES AND KANSAS HAS BEEN THE HIGHEST FOR EVERYTHING! UTILITIES, TAGS, TAXES, SCHOOL FEES, GROCERIES AND WINFIELD IS HORRIBLE FOR HOUSINGRENT PRICES. I OPPOSE THIS INCREASE. THE AVERAGE PERSON CAN BARELY PAY OUR UTILITIES NOW!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110628**

Date Filed **10/07/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **INE OWENS**

Home Phone **(316)218-8954**

Cell Phone

Business

Work Phone

ext

Street Address **431 E 8TH STREET**

Fax #

Mailing Address

Email Address **IOWENS1978@YAHOO.COM**

City **BELLE PLAINE**

State **KS**

Zip Code **67013**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/07/2018

I OPPOSE THE RATE INCREASE. I REALIZE THAT COSTS ARE GOING UP BUT THIS COMPANY IS STILL MAKING BIG PROFITS. RATES SHOULD ONLY INCREASE WHEN THE COMPANY IS LOSING MONEY AND NOT MAKING ANY PROFIT.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110629**  
Date Filed **10/07/2018**  
Investigator **SYSTEM**

**Account Information**

|                                           |                                                    |                         |
|-------------------------------------------|----------------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                           | Consumer Class <b>R</b> |
| Name <b>DANIELLE S KELLER</b>             | Home Phone <b>(402)480-4433</b>                    | Cell Phone              |
| Business                                  | Work Phone                                         | ext                     |
| Street Address <b>10101 GRANDVIEW DR.</b> | Fax #                                              |                         |
| Mailing Address                           | Email Address <b>DANIELLESIMPSON09@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                                    |                         |
| State <b>KS</b>                           | Zip Code <b>66212</b>                              |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/07/2018

THE RATE INCREASE OF 4.5 IS OUTPACING THE RATE THAT AVERAGE INCOMES ARE RISING. ACCORDING TO PEW RESEARCH CENTER, 'YEAR-OVER-YEAR GROWTH HAS MOSTLY RANGED BETWEEN 2 AND 3 SINCE THE BEGINNING OF 2013.' [HTTP:WWW.PEWRESEARCH.ORG/FACT-TANK/20180807/FOR-MOST-US-WORKERS-REAL-WAGES-HAVE-BARELY-BUDGED-FOR-DECADES](http://WWW.PEWRESEARCH.ORG/FACT-TANK/20180807/FOR-MOST-US-WORKERS-REAL-WAGES-HAVE-BARELY-BUDGED-FOR-DECADES) THIS IS NOT A RARE REQUEST. KCPL HAS PREVIOUSLY RAISED RATES BY 6.7 IN 2013, 2.2 IN 2015, 7.4 IN 2016. EVERYDAY AMERICANS HAVE TO FIGURE OUT HOW TO OPERATE THEIR HOUSEHOLD BUDGETS ON RAISES IN THE 2-3 RANGE, SO KCPL SHOULD BE ABLE DO THE SAME. FORTUNATELY, PER A GREAT PLAINS ENERGY PRESS RELEASE [HTTP:WWW.GREATPLAINSENERGY.COM/NEWS-RELEASES/NEWS-RELEASE-DETAILS/MERGER-GREAT-PLAINS-ENERGY-AND-WESTAR-ENERGY-APPROVED-PAVING-](http://WWW.GREATPLAINSENERGY.COM/NEWS-RELEASES/NEWS-RELEASE-DETAILS/MERGER-GREAT-PLAINS-ENERGY-AND-WESTAR-ENERGY-APPROVED-PAVING-), 'MERGER EFFICIENCIES ARE EXPECTED TO PROVIDE ATTRACTIVE TOTAL SHAREHOLDER RETURNS THROUGH EARNINGS AND DIVIDEND GROWTH.' IF THE MERGER EFFICIENCIES ARE EXPECTED TO PROVIDE ATTRACTIVE SHAREHOLDER RETURNS, LETS LOWER THE EXPECTATIONS OF SHAREHOLDER RETURNS AND AND PASS THE SAVINGS ON TO THE WORKING CLASS CITIZENS.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110640**  
Date Filed **10/08/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>WENDY RATZLAFF</b>           | Home Phone <b>(913)523-5121</b>              | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>13978 W 146 CT</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>WENDYRATZLAFF@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                   |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66062</b>                        |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/08/2018

YOUR RECENT ADJUSTMENTS TO BILLING THAT INCREASED RATES HAVE RESULTED IN A MUCH HIGHER MONTHLY BILL THAT HAVE PUT A HARDSHIP ON NOT ONLY MY HOUSEHOLD BUT OTHER HOUSEHOLDS AS WELL. I, AS WELL AS NUMEROUS OTHERS ARE ON A VERY STRICT BUDGET AND LARGE INCREASES SUCH AS THE MOST RECENT ONES WITH KCPL HAVE PUT AN ADDED HARDSHIP ON US. WE NOW HAVE TO CHOOSE OPTIONS, SUCH AS WHAT OTHER BILL TO PAY LATE, CHOOSE TO NOT PURCHASE GROCERIES AND STAPLES AS NEEDED, NOT PURCHASE A MONTHLY PRESCRIPTION WHEN NEEDED, TELL OUR KIDS NO TO NOT GOING TO HIGH SCHOOL FOOTBALL GAME ETC. AS THE INCREASED MONTHLY PAYMENT THAT WAS RECENTLY ENFORCED CAN MAKE THIS DIFFERENCE. 75.00 TO 150.00 IS QUITE A BIT OF MONEY IN SOME OF OUR WORLDS. AS CONSUMERS, WE DON'T HAVE A CHOICE TO WHERE TO PURCHASE OUR ELECTRICITY, WE HAVE ONLY ONE OPTION AND CANNOT SHOP AROUND FOR A BETTER RATE. WHEN LOOKING AT CURRENT AND PAST BILLS NOW, IT IS OBVIOUS FROM THE 24 MONTH HISTORY THAT MY HOME USES LESS ENERGY NOW THAN IN THE LAST 12-24 MONTHS. YET OUR BILL DRAMATICALLY INCREASED, NOT ONLY THIS YEAR BUT A YEAR AGO ALSO. YOU STATE WE WILL NOW HAVE A 4.5 INCREASE, WHICH ONLY ADDS TO THE ALREADY INCREASED BILLS. WHERE DOES IT END? RATHER THAN CONTNUALLY INCREASING THE COST OF ENERGY WHY CAN'T YOU DO WHAT WE AS CONSUMERS DO? WE FIND WAYS TO CUT BACK, SAVE IN OTHER AREAS AND DO WITH OUT, RATHER THAN INCREASING YOUR CUSTOMERS ENERGY RATES KCPL COULD MOST CERTAINLY DO THE SAME.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110656**  
Date Filed **10/09/2018**  
Investigator **CBOWEN**

## Account Information

|                                   |                          |                         |
|-----------------------------------|--------------------------|-------------------------|
| Account No                        | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>PAULETTE BOLDEN</b>       | Home Phone               | Cell Phone              |
| Business                          | Work Phone               | ext                     |
| Street Address <b>8500 PFLUMM</b> | Fax #                    |                         |
| Mailing Address                   | Email Address            |                         |
| City <b>LENEXA</b>                |                          |                         |
| State <b>KS</b>                   | Zip Code <b>66215</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/09/2018 SEE ATTACHED LETTER

#110656

STATE  
CORPORATION  
COMMISSION

OCT 9 2018

PUBLIC AFFAIRS  
AND  
CONSUMER PROTECTION

September 10, 2018

Regarding Rate Increase:

Docket No. 18-KCPE-480-RTS

Dear KCP&L

I am writing with my concerns about any such increase, as well as how the bills have increased in the last few months since the merge. This does not match the letter that was sent out, saying this merge would keep our rates low. Now you want a rate increase.

We are living in difficult times where even the working and especially those of us on monthly incomes is well below poverty. When one looks at the true facts of the rising cost to live, I believe we would all agree this is a great tragedy.

Our bills currently show excessive taxes, this shouldn't even be allowed. A rate increase would only cause more hardship and stress.

It has been a struggle every month trying to pay my bill in full, as well as many others, but these last few months since the merge I no longer can afford pay my bill in full.

Also a rate increase would leave many people in fear of having their service disconnected. As well as possible loss of medication that needs to be kept cool and possible loss of life for people on oxygen and such.

Consider the great disservice this would be to the people as a whole. Please put this matter to rest, so that people can have some sense of peace, knowing no such rate increase will be taking place.

Thank you for your sincere consideration, and attention to what is best for the people in these difficult times.

Sincerely,



Pauletta Bolden

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110658**  
Date Filed **10/09/2018**  
Investigator **SYSTEM**

**Account Information**

|                                         |                                         |                         |
|-----------------------------------------|-----------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>TIMOTHY F THOMAS</b>            | Home Phone <b>(913)648-4802</b>         | Cell Phone              |
| Business                                | Work Phone                              | ext                     |
| Street Address <b>10512 ENSLEY LANE</b> | Fax #                                   |                         |
| Mailing Address                         | Email Address <b>THOMASTF@KC.RR.COM</b> |                         |
| City <b>LEAWOOD</b>                     |                                         |                         |
| State <b>KS</b>                         | Zip Code <b>662062549</b>               |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/09/2018

1THE ADDITION OF DEMAND CHARGES TO THE RATE SCHEDULES OF SOLAR PANEL USERS WOULD MAKE IT IMPOSSIBLE FOR INDIVIDUAL RESIDENTIAL CUSTOMERS TO CHECK THE ACCURACY OF THEIR MONTHLY BILLS SINCE THEY CANNOT READ THEIR NET METERS EVERY 15 MINUTES AND DO NOT HAVE INDEPENDENT ACCESS TO THAT DATA. FROM MY OWN EXPERIENCE WITH SOLAR PANELS ON THE ROOF OF MY HOUSE FOR THE PAST 6 YEARS I KNOW THAT KCPLS BILLING DEPARTMENT DOES OCCASIONALLY MAKE SIGNIFICANT ERRORS IN ITS BILLS, ALTHOUGH IT HAS ALWAYS BEEN GOOD AT CORRECTING THEM WHEN THEYVE BEEN POINTED OUT. 2IF KCPLS PURPOSE IN ADDING DEMAND CHARGES TO THEIR RATE SCHEDULES FOR RESIDENTIAL CUSTOMERS IS TO MORE CLOSELY MATCH THE SUPPLY OF ELECTRICITY TO SPIKES IN ITS USE, A BETTER METHOD WOULD BE TO ENCOURAGE MORE CUSTOMERS TO INSTALL SOLAR PANELS ON THEIR ROOFS. THE BIGGEST SPIKES IN USE OF ELECTRICITY ARE GENERALLY ON HOT, SUNNY SUMMER DAYS WHEN SOLAR PANELS ARE AT, OR NEAR, THEIR MOST PRODUCTIVE DEPENDING SOMEWHAT ON THEIR ORIENTATION. UNFORTUNATELY, THE PROPOSED NEW RATE SCHEDULE, WITH DEMAND CHARGES DIRECTED SPECIFICALLY AT SOLAR PANEL USERS, HAS BEEN PREDICTED TO MAKE IT COST PROHIBITIVE FOR HOMEOWNERS TO INSTALL SOLAR PANELS ON THEIR ROOF TOPS. 3IVE BEEN TOLD THAT SOME PEOPLE THINK THAT SOLAR PANEL USERS COST A UTILITY MORE THAN OTHER CUSTOMERS, AND THUS SHOULD PAY A HIGHER RATE FOR THE ELECTRICITY THEY USE. I THINK THAT VIEW IS MIS-INFORMED. IN MY CASE I HAD 12 SOLAR PANELS MOUNTED ON THE SOUTH FACING ROOF OF A 50-YEAR OLD HOUSE WHICH HAD BEEN CONNECTED TO KCPLS GRID SINCE THE HOUSE WAS ORIGINALLY BUILT. I PAID THE WHOLE COST OF THE PANELS AND THEIR INSTALLATION MYSELF. KCPL PAID ONLY FOR A NET METER. SINCE THAT TIME MY INSTALLER AND I HAVE PAID FULLY FOR ANY REPAIRS REQUIRED. SINCE THE SOLAR PANELS PROVIDE ABOUT 25 OF MY POWER, THE ALREADY EXISTING WIRING HAD TO CARRY ABOUT 25 LESS OF THE LOAD FORMERLY CARRIED. MY SOLAR PANELS BEING CONNECTED TO KCPLS GRID INCREASES THE TOTAL POWER GENERATING CAPACITY OF KCPLS

10/09/2018

SYSTEM. THAT REPRESENTS AN INCREASED VALUE OF KCPLS SYSTEM AT NO COST TO THE UTILITY EXCEPT FOR THE COST OF INSTALLING A NET METER. THE MORE HOME OWNERS THAT CAN BE ENCOURAGED TO INSTALL SOLAR PANELS THE GREATER THE BENEFIT TO THE UTILITY. IF ENOUGH SOLAR PANELS ARE INSTALLED, AN OLD, LESS EFFICIENT POWER PLANT COULD BE RETIRED, ELIMINATING ITS CONTRIBUTION TO AIR POLLUTION. ALSO THE NEED TO BUILD NEW POWER PLANTS TO MEET FUTURE GROWTH IN DEMAND WILL BE REDUCED OR DELAYED. THAT WILL SAVE MONEY FOR THE UTILITY AND ITS CUSTOMERS. IN CONCLUSION, THE BEST POLICY FOR KCPL WOULD BE TO ENCOURAGE MORE HOMEOWNERS TO INSTALL SOLAR PANELS ON THEIR ROOFTOPS, NOT TO MAKE IT COST PROHIBITIVE FOR THEM TO DO SO BY ADDING DEMAND CHARGES TO THEIR RATE SCHEDULES. ONE INCENTIVE TO CONSIDER WOULD BE TO PROVIDE A REBATE TOWARD THE COST OF THE SOLAR PANELS AS WAS DONE IN MISSOURI FOR SEVERAL YEARS AFTER NET METERS WERE FIRST ALLOWED THERE. AS I RECALL THAT REBATE WAS 1 PER WATT 1000 PER KW.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110659**  
Date Filed **10/10/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                             |                         |
|------------------------------------------|---------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>ADAM KENNEDY</b>                 | Home Phone <b>(913)594-9451</b>             | Cell Phone              |
| Business                                 | Work Phone                                  | ext                     |
| Street Address <b>1106 N 4TH ST EAST</b> | Fax #                                       |                         |
| Mailing Address                          | Email Address <b>AKENNEDY7859@GMAIL.COM</b> |                         |
| City <b>LOUISBURG</b>                    |                                             |                         |
| State <b>KS</b>                          | Zip Code <b>66053</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/10/2018

WEST STAR, KCPL, AND THE KCC ARE SETTING THE STATE OF KANSAS BACK 20 YEARS ON RENEWABLE ENERGY. SOLAR CUSTOMERS SHOULD BE REWARDED FOR DOING THEIR PART FOR THE PLANET... NOT PUNISHED BY BEING PENALIZED FOR CREATING CLEAN ENERGY. WE THE PEOPLE WILL START A MOVEMENT TO GET EVERYONE ON SOLAR, AND BE DONE WITH THIS OUTDATED FORM OF ENERGY THAT THESE COMPANIES REPRESENT. COAL PLANTS WILL BE IRRELEVANT IN A DECADE. GOOD LUCK TRYING TO BULLY THOSE WHO ARE MOVING WITH THE TECHNOLOGY TO END YOUR OUTDATED BUSINESS PRACTICES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110678**  
Date Filed **10/11/2018**  
Investigator **CBOWEN**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>DAVID F JANSON</b>            | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>6827 REEDS ROAD</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>OVERLAND PARK</b>             |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66204</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/11/2018 SEE ATTACHED LETTER

**David F. Janson**  
**6827 Reeds Road**  
**Overland Park, KS 66204**

October 9, 2018

Received  
on  
OCT 11 2018  
by  
State Corporation Commission  
of Kansas

#110678

**Kansas Corporation Commission**  
**Office of Public Affairs and Consumer Protection**  
**1500 SW Arrowhead Road**  
**Topeka, KS 66604-4027**

**Re: Docket No. 18-KCPE-480-RTS**

Dear Members of the Kansas Corporation Commission:

I am writing to object to the proposed KCP&L Rate Increase Request. Here's why:

First, any competent Wall Street Analyst will tell you that a merger, in this case with Westar Energy, should result in synergies that would reduce cost, and not require a rate increase as is being requested. The fact this merger was approved, presumably done with synergies presented by both parties, and then within months here comes a rate increase, is somewhat problematic. In fact, the KCP&L website states that "In 2018, we merged with Westar Energy to bring you **more savings**, sustainable energy and solutions that meet your needs. Our companies will combine operations, resulting in a stronger regional energy provider." The operative words are "**more savings**", which apparently is not true with the proposed rate increase.

Second, KCP&L claims to be "most reliable". This is simply not true. If it were, there would be no power outages, which continually make life miserable for their customers. I frankly got so fed up with power outages that I spent over \$6,000 for a 22KW generator. I refuse to live in the 21<sup>st</sup> century without power. Is the KCP&L infrastructure so fragile that it can't take some wind and ice without shutting down?

And third, I want to take you back to March of 1983, where the Kansas City metropolitan area experienced a devastating ice storm. This resulted in, by my recollection, over a seven or eight day power outage. And again in October in 1997 (seven days) and 2002 (3 days). If in 1983, KP&L would have initiated a 35 year program to bury all power lines to prevent outages, it would have been completed by now. I would have been more than happy to pay a monthly fee to accomplish this goal.



## Kansas Corporation Commission – Page 2

There have been other instances of outages from several hours to several days over the past 35+ years I have been a captive customer. And after the outage is restored, you never get an apology from KCP&L; nor can you actually talk to anyone during the outage to ascertain the status of the restoration.

Somewhere in the KCP&L headquarters is a spreadsheet which apparently indicates it's cheaper to let people go without power for days and call in partners from all over the country to repair downed power lines, rather than bury lines. You need to ask this question.

In addition, the so called "Vegetation Management" group hasn't a clue as to what they're doing. Several years ago, I had the supervisor out to evaluate several limbs that were hanging over **their** power lines. Said it wasn't a problem. Believe me, these limbs will fall at some point and take out the power for the entire neighborhood. This aside from the fact that their contractors "butcher" the trees; arborists they're not.

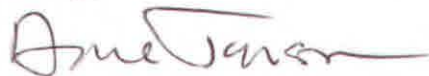
I compared my July 2013 bill to my most recent July 2018 bill. The "Energy Cost Adjustment" (ECA) went from \$.01974 (2013) to \$.0224 (2018), or a stunning 113% increase over a five year period. I know of nothing that has increased over 100% in a five year period.

Again, any merger should result in cost savings and not the "rising costs of providing electric service". I would also point out that the letter from KCP&L dated June 6, 2018, specifically says "Additionally, savings generated by the merger will be shared with you through bill credits." I'll hold my breath looking for a credit on my bill.

With respect to "A new customer information system", KCP&L pretty well messed up the "budget billing", which was splashed over Kansas City Star recently, resulting in a Public Relations nightmare.

The Kansas Corporation Commission needs to deny the proposed rate increase request from KCP&L, start asking the right questions, and protect the consumer, which by my take is your mission.

Respectfully,



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110683**

Date Filed **10/12/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KELLY DUNN**

Home Phone **(913)633-9771**

Cell Phone

Business

Work Phone

ext

Street Address **4900 OUTLOOK ROAD**

Fax #

Mailing Address

Email Address **MORKKEL@GMAIL.COM**

City **MISSION**

State **KS**

Zip Code **66202**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/12/2018

I FEEL ELECTRICITY HAS BEEN INCREASING EVERY YEAR. COST OF LIVING IS INCREASING AT A MUCH HIGHER RATE THAN CITIZENS RECEIVE IN ANNUAL PAY INCREASES.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110690**  
Date Filed **10/13/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARILYN O'HEARNE</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>LEAWOOD</b>          |                          |                         |
| State <b>KS</b>              | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/13/2018 I BELIEVE THE RATE INCREASE IS EXCESSIVE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110692**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                   |                                             |                         |
|-----------------------------------|---------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>ROBERT R CONKLIN</b>      | Home Phone <b>(913)579-8727</b>             | Cell Phone              |
| Business                          | Work Phone                                  | ext                     |
| Street Address <b>8520 LARSEN</b> | Fax #                                       |                         |
| Mailing Address                   | Email Address <b>RCONKLIN9455@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>         |                                             |                         |
| State <b>KS</b>                   | Zip Code <b>66214</b>                       |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/15/2018

OCT. 15, 2018 KANSAS CORPORATION COMMISSION 1500 SOUTHWEST ARROWHEAD ROAD TOPEKA, KANSAS 66604-4027 TO THE COMMISSIONERS: DOCKET NUMBER: 18-KCPE-480-RTS MY NAME IS ROBERT R. CONKLIN AND I LIVE AT 8520 LARSEN STREET OVERLAND PARK, KANSAS 66214. I WHEN TO THE MEETING THAT WAS HELD IN AUGUST AND IN THE PAST MEETING. I AM NOT IMPRESSED WITH THE WORK YOU DO, BECAUSE THERE HAVE BEEN SEVERAL ARGUMENTS OPPOSING THE RATE INCREASE THAT WAS VALID IN THE PREVIOUS MEETINGS AND YOU APPROVAL THE INCREASE. SEVEN YEARS LATER HERE WE ARE AGAIN, KCPL IS ASK FOR ONE MORE RATE INCREASE AND ONCE AGAIN YOU WILL APPROVE THIS INCREASE. WHY? THE LAWYERS THAT WORK ON YOUR BEHALF SAID SEVERAL TIME THAT KCPL IS A CONTROL MONOPOLY HOWEVER THEY CONTROL YOU! BECAUSE IN THE PAST FIFTEEN YEARS KCPL HAS GOTTEN WHAT THEY HAVE ASK FOR. IF THIS RATE INCREASE IS ALOUD THEN IT IS TIME FOR A CHANGE, AND THAT CHANGE WOULD START WITH THE CONSUMERS. THIS COULD BE IN THE FORM OF ASK THE GOVERNOR TO CHANGE HOW THIS BOARD IS FORMED OR TAKEN TO THE SOCIAL MEDIA AND GETTING KCPL TO DISCONNECT THE SERVICE TO THE HOME OR BUSINESS. EITHER WAY THE CONSUMERS LOOSE. IS THIS WHAT THE CORPORATION COMMISSION JOB IS TO DO HURT THE CONSUMERS? I DO NOT BELIEVE THAT IS THE CASE, HOWEVER GOING OFF THE PAST ITS HARD NOT TO BELIEVE THATS YOUR JOB FUNCTION IS TO HURT THE CONSUMERS. YOU HAVE THE POWER TO STOP KCPL, BECAUSE ALL THIS WILL DO IS START A SNOWBALL EFFECT WITH MORE COMPANY LIKE KANSAS GAS, JOHNSON COUNTY WATER ONE AND OTHER, BECAUSE PRICES WILL GO UP JUST TO PAY FOR THE ELECTRICITY THAT THE CONSUMERS USES. THAT IN ITSELF IS A HARDSHIP FOR SOME PEOPLE WHO HAVE TO CHOOSE TO PAY THE BILL OR BUY SOME FOOD. MY QUESTION IS NOW HOW DO YOU SLEEP AT NIGHT KNOWINGLY THAT SOMEBODY IS GOING WITH OUT FOOD WHO DESPERATELY NEEDS THE NOURISHMENT BECAUSE OF THEIR HEALTH? I MYSELF HAVE SEEN AN INCREASE IN MY ELECTRICAL BILL AND ITS HARD TO COME UP WITH THE MONEY TO PAY MY BILLS. I AM FORCE TO WORK TWO JOBS JUST TO STAY A HEAD OF

10/15/2018

THE BILLS AND WITH AN INCREASE MY WIFE MAY HAVE TO GO TO WORK NOW. WITH ALL OF THIS SAID WE AS A CONSUMER HAVE TO LIVE WITH THE DECISION THAT YOU AS THE CORPORATION COMMISSION MAKES EVEN THE WRONG ONE WE STILL HAVE TO LIVE WITH THAT DECISION. SINCERELY, ROBERT R. CONKLIN

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110693**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                           |                         |
|---------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MARY F DORNES</b>                   | Home Phone <b>(785)285-2316</b>           | Cell Phone              |
| Business                                    | Work Phone                                | ext                     |
| Street Address <b>1514 TIMBERLANE DRIVE</b> | Fax #                                     |                         |
| Mailing Address                             | Email Address <b>DAN4TRAINS@YAHOO.COM</b> |                         |
| City <b>SABETHA</b>                         |                                           |                         |
| State <b>KS</b>                             | Zip Code <b>66534</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE DO NOT NEED AN INCREASE IN OUR BILLS!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110694**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>MICHAEL A SNIDER</b>         | Home Phone <b>(316)619-9279</b>            | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>P.O. BOX 75096</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>SNIDERM0354@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                  |                                            |                         |
| State <b>KS</b>                      | Zip Code <b>67275</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM A WESTAR CUSTOMER. I BELIEVE THE 2 COMPANY HAVE MERGED WHICH WOULD AFFECT MY MONTHLY BILL

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110695**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JACK HELLER**

Home Phone **(913)660-9253**

Cell Phone

Business

Work Phone

ext

Street Address **9036 HILLVIEW DR**

Fax #

Mailing Address

Email Address **JACYNH@YAHOO.COM**

City **DE SOTO**

State **KS** Zip Code **66018**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110696**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                       |                         |
|---------------------------------------|---------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>LONNIE W SPIKER</b>           | Home Phone <b>(785)234-9503</b>       | Cell Phone              |
| Business                              | Work Phone                            | ext                     |
| Street Address <b>526 SE CROCO RD</b> | Fax #                                 |                         |
| Mailing Address                       | Email Address <b>LSPIKER1@COX.NET</b> |                         |
| City <b>TOPEKA</b>                    |                                       |                         |
| State <b>KS</b>                       | Zip Code <b>66607</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM ON A FIXED INCOME. I DO NOT GET A PAY INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110697**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                           |                         |
|-----------------------------------------|-------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>KEITH R VICKERS</b>             | Home Phone <b>(913)661-0434</b>           | Cell Phone              |
| Business                                | Work Phone                                | ext                     |
| Street Address <b>11347 EL MONTE CT</b> | Fax #                                     |                         |
| Mailing Address                         | Email Address <b>SENDKVMSIL@GMAIL.COM</b> |                         |
| City <b>LEAWOOD</b>                     |                                           |                         |
| State <b>KS</b>                         | Zip Code <b>66211</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ENOUGH IS ENOUGH. THEY NEED TO STREAM LINE THEIR OPERATIONS AND BECOME MORE EFFICIENT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110698**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>DOROTHY J BISHOP</b>         | Home Phone <b>(913)208-2576</b>            | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>6123 HAUSER DR</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>DOT@AMERICANFIBER.NET</b> |                         |
| City <b>SHAWNEE</b>                  |                                            |                         |
| State <b>KS</b>                      | Zip Code <b>662161174</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110699**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>PAUL HIRT</b>                  | Home Phone <b>(913)362-6434</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>4716 FALMOUTH ST</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>PJH21251@GMAIL.COM</b> |                         |
| City <b>ROELAND PARK</b>               |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>66205</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE DON'T NEED TO PAY MORE, WE NEED TO PAY LESS. FIND ALTERNATIVE ENERGY SOURCES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110700**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JANE PETERSON</b>          | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>526 BRENT DR</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>BONNER SPRINGS</b>         |                          |                         |
| State <b>KS</b>                    | Zip Code <b>66012</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE DO NOT SETTLE ON AN INCREASE IN OUR RATES. THIS WILL BE EXTREMELY DIFFICULT FOR MANY RESIDENTS, ESPECIALLY FOR THOSE ON FIXED INCOMES. IT WOULD BE A BETTER IDEA TO DEVELOP AND FOSTER A PLAN TO REDUCE ENERGY CONSUMPTION OR TO USE ALTERNATIVE LOWER COST SOURCES OF ENERGY. SURELY THERE ARE PEOPLE IN YOUR COMPANY THAT ARE EDUCATED AND CREATIVE ENOUGH TO DO THIS TASK AND NOT SUCCUMB TO THE EASIEST APPROACH AND RAISE CONSUMER COSTS. THANK YOU FOR CONSIDERING MY SUGGESTION. RESPECTFULLY, DR. JANE PETERSON

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110701**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                        |                         |
|-----------------------------------|----------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>STEVEN G BEHRENDT</b>     | Home Phone <b>(620)960-6151</b>        | Cell Phone              |
| Business                          | Work Phone                             | ext                     |
| Street Address <b>1301 E 26TH</b> | Fax #                                  |                         |
| Mailing Address                   | Email Address <b>SBEHRENDT@COX.NET</b> |                         |
| City <b>HUTCHINSON</b>            |                                        |                         |
| State <b>KS</b>                   | Zip Code <b>67502</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WOULD LIKE TO SAY NO TO THIS RAISE, WHEN THE TWO COMPANIES COMBINED THERE SHOULD OF BEEN ENOUGH RESOURCES TO NOT HAVE TO RAISE RATES THANKS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110702**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                          |                         |
|----------------------------------------|------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>TIM YOUNG</b>                  | Home Phone <b>(913)685-4190</b>          | Cell Phone              |
| Business                               | Work Phone                               | ext                     |
| Street Address <b>15639 CONSER ST.</b> | Fax #                                    |                         |
| Mailing Address                        | Email Address <b>YOUNGTIMJ@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>              |                                          |                         |
| State <b>KS</b>                        | Zip Code <b>66223</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110703**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>GARY GOOD</b>                      | Home Phone <b>(785)241-3000</b>         | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>309 HIGH ST PO BOX34</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>BIG14EEE@YAHOO.COM</b> |                         |
| City <b>PRINCETON</b>                      |                                         |                         |
| State <b>KS</b>                            | Zip Code <b>66078</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE ARE ON FIXED INCOME IT HAS TO STOP

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110704**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CINDY JOHNSON</b>           | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>7713 ALDEN RD</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>LENEXA</b>                  |                          |                         |
| State <b>KS</b>                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HIGHER RATES ON ELECTRICITY?!? CUSTOMERS CAN SCARCELY AFFORD THE CURRENT RATES!  
WITH CLIMATE CHANGES.... THEY GO HIGHER THAN THEY SHOULD AND ITS A STRUGGLE TO PAY  
IT EACH MONTH AS IT IS!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110705**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LARRY PAUL**

Home Phone **(913)217-7610**

Cell Phone

Business

Work Phone

ext

Street Address **1152 COUNTY LINE RD.**

Fax #

Mailing Address

Email Address **LARRY-PAUL@HOTMAIL.COM**

City **KANSAS CITY**

State **KS**

Zip Code **66103**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110706**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                           |                         |
|---------------------------------------|---------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>  | Consumer Class <b>R</b> |
| Name <b>MARLYN MATTIX</b>             | Home Phone                | Cell Phone              |
| Business                              | Work Phone                | ext                     |
| Street Address <b>2626 SE 45TH ST</b> | Fax #                     |                         |
| Mailing Address                       | Email Address             |                         |
| City <b>TOPEKA</b>                    |                           |                         |
| State <b>KS</b>                       | Zip Code <b>666099346</b> |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 AN INCREASE IN ACTUAL PRODUCT USAGE IS UNDERSTANDABLE BUT KEEP THE 14.50  
CUSTOMER SERVICE CHARGE AS IT IS--JUST TO HAVE ACCESS TO WESTAR.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110707**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **WILLIAM A HAMILTON**

Home Phone **(816)289-9890**

Cell Phone

Business

Work Phone

ext

Street Address **10153 S SHADOW CIRCLE**

Fax #

Mailing Address

Email Address **BILLHAMILTONBOOKS@GMAIL.COM**

City **OLATHE**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110708**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                           |                         |
|----------------------------------------|-------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>FRANCINA WILLIAMS</b>          | Home Phone <b>(913)302-1069</b>           | Cell Phone              |
| Business                               | Work Phone                                | ext                     |
| Street Address <b>1406 N 62 STREET</b> | Fax #                                     |                         |
| Mailing Address                        | Email Address <b>FRANCEEE@HOTMAIL.COM</b> |                         |
| City <b>KANSAS</b>                     |                                           |                         |
| State <b>KS</b>                        | Zip Code <b>66102</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DO NOT RAISE THE RATE..

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110709**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                               |                         |
|--------------------------------------|-----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>LYNN A MICHAELSON</b>        | Home Phone <b>(913)961-3256</b>               | Cell Phone              |
| Business                             | Work Phone                                    | ext                     |
| Street Address <b>8010 MULLEN RD</b> | Fax #                                         |                         |
| Mailing Address                      | Email Address <b>LYNNMICHDRAGON@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                   |                                               |                         |
| State <b>KS</b>                      | Zip Code <b>66215</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THIS APPEARS TO JUST BE GREEDY. AS A SENIOR CITIZEN, THIS IS TOO MUCH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110710**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JUDITH A SCHMIDT</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>LENEXA</b>           |                          |                         |
| State <b>KS</b>              | Zip Code <b>66219</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

CANNOT CONTINUE TO RAISE RAISED. CUT YOUR COSTS. REDUCE YOUR WASTE. JUST LIKE EVERYONE ELSE IS EXPECTED TO DO. BECOME MORE EFFICIENT.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110711**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                               |                          |                         |
|-----------------------------------------------|--------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>STEPHEN C SCHUELLEIN</b>              | Home Phone               | Cell Phone              |
| Business                                      | Work Phone               | ext                     |
| Street Address <b>12800 WEST 77TH TERRACE</b> | Fax #                    |                         |
| Mailing Address                               | Email Address            |                         |
| City <b>LENEXA</b>                            |                          |                         |
| State <b>KS</b>                               | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I SINCERELY REQUEST THAT YOU OPPOSE THE KCPL DOCKET. BEING IN A LOW INCOME BRACKET WILL MAKE IT HARD TO PAY FOR THE INCREASE. PLEASE DON'T APPROVE IT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110712**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                             |                         |
|---------------------------------------|---------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>LAFREDA HAMMOND</b>           | Home Phone <b>(316)259-6143</b>             | Cell Phone              |
| Business                              | Work Phone                                  | ext                     |
| Street Address <b>2716 E MENLO ST</b> | Fax #                                       |                         |
| Mailing Address                       | Email Address <b>LHAMMOND00@HOTMAIL.COM</b> |                         |
| City <b>WICHITA</b>                   |                                             |                         |
| State <b>KS</b>                       | Zip Code <b>67211</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WESTAR ENERGY NOW EVERYDAY ALONG WITH KCPL JUST HAD RATE HIKE BLOCKED AND NOW. IS AT IT AGAIN. ENOUGH IS ENOUGH. NO NEW PLANTS WERE BUILT AND SENIORS AS WELL AS LOW INCOME JUST CAN'T AFFORD ANOTHER HIKE. PLEASE VOTE AGAINST IT UNTIL THEY LOWER WAGES ACROSS THE BOARD BUT ESPECIALLY DIRECTORS AND ABOVE SALARY PACKAGES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110713**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                             |                         |
|---------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>GILBERT YOUNG</b>                   | Home Phone <b>(316)683-5124</b>             | Cell Phone              |
| Business                                    | Work Phone                                  | ext                     |
| Street Address <b>1735 S CHAUTAUQUA AVE</b> | Fax #                                       |                         |
| Mailing Address                             | Email Address <b>GILBERT.YOUNG@JUNO.COM</b> |                         |
| City <b>WICHITA</b>                         |                                             |                         |
| State <b>KS</b>                             | Zip Code <b>67211</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110714**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>CLARA M SMITH</b>                  | Home Phone <b>(913)201-0749</b>         | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>8118 ELIZABETH AVE 4</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>MAYMCDON@YAHOO.COM</b> |                         |
| City <b>KANSAS CITY</b>                    |                                         |                         |
| State <b>KS</b>                            | Zip Code <b>66112</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT RAISE OUR RATES THEY ARE HIGH ENOUGH



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110715**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ANGELO J MIKOS**

Home Phone **(828)775-9622**

Cell Phone

Business

Work Phone

ext

Street Address **9508 W 161 ST**

Fax #

Mailing Address

Email Address **WHYKNOTKSEARAY@GMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66085**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110716**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DAN L NELSON</b>                | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>918 SKYLINE DRIVE</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>JUNCTION CITY</b>               |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66441</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110717**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                          |                         |
|---------------------------------|--------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JUDITH J RICHARDSON</b> | Home Phone               | Cell Phone              |
| Business                        | Work Phone               | ext                     |
| Street Address                  | Fax #                    |                         |
| Mailing Address                 | Email Address            |                         |
| City <b>SHAWNEE</b>             |                          |                         |
| State <b>KS</b>                 | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE CANNOT AFFORD AN INCREASE IN OUR ELECTRICITY BILL. IT IS ALREADY VERY HIGH. PLEASE DO NOT INCREASE IT. WE ARE IN OUR 80S NOW AND THIS INCREASE IS TOO MUCH. OUR MONEY IS NOT INCREASING 4.5 PERCENT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110718**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                        |                         |
|-------------------------------------|----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>RICHARD J CUMMINGS</b>      | Home Phone <b>(620)647-6077</b>        | Cell Phone              |
| Business                            | Work Phone                             | ext                     |
| Street Address <b>124 N MAIN ST</b> | Fax #                                  |                         |
| Mailing Address                     | Email Address <b>RJC1835@GMAIL.COM</b> |                         |
| City <b>MOLINE</b>                  |                                        |                         |
| State <b>KS</b>                     | Zip Code <b>67353</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHY THIS INCREASE? FUEL RATES HAVE BEEN LOWER THAN EVER. THE APPLICANT NEEDS TO DO A BETTER JOB OF LONG TERM INVESTING IN INFRASTRUCTURE INSTEAD OF PASSING LONG DUE UPGRADES ONTO THE CONSUMER. YOU'VE ALREADY TAKEN YOUR PROFIT FOR THE YEAR. WHERE IN THIS INCREASE PLAN IS A SUMMARY ON WHAT YOU'RE GOING TO USE IT FOR. THIS IS JUST ANOTHER EXAMPLE OF WHEN CONSUMERS ARE FINALLY GETTING A FINANCIAL BREAK, UTILITIES AND OTHER VENDORS DECIDE FOR A RATE INCREASE. I THINK ANOTHER 5 YEARS AT THE CURRENT RATE UNTIL SOMEM DEMONSTRATION OF CUSTOMER SERVICE AND INFRASTRUCTURE IMPROVEMENTS ON THEIR DIME AND NOT THE CONSUMERS. RICHARD J CUMMINGS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110719**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                        |                         |
|----------------------------------------|----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>LARRY GASS</b>                 | Home Phone <b>(316)264-8111</b>        | Cell Phone              |
| Business                               | Work Phone                             | ext                     |
| Street Address <b>4802 PORTWEST ST</b> | Fax #                                  |                         |
| Mailing Address                        | Email Address <b>LARRY@PSIJOBS.COM</b> |                         |
| City <b>WICHITA</b>                    |                                        |                         |
| State <b>KS</b>                        | Zip Code <b>67204</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE NOT THAT THEY PAY THERE EMPLOYEES WAY ABOVE AVERAGE ACTUALLY AT THE TOP OF THERE PAY GRADE. IM IN THE RECRUITING BUSINESS AND KNOW THESE THINGS. THEY EMPLOYEE MANY PEOPLE AND PAY HIGH. WHAT HAVE THEY DONE TO KEEP THERE COSTS DOWN. THEY ARE ABOVE THE COST OF LIVING. I DON'T THINK THEY SHOULD HAVE RATES THAT ARE ABOVE THE COST OF LIVING. WERE RETIRED WITH MORE THAN MOST. HOW ABOUT THOSE THAT ARE ON A VERY FIXED INCOME. THEY WILL LIVE VERY COLD HAVING TO KEEP ALIVE. NO ONE RAISES PRICES LIKE THIS!!! NOT EVEN THE POST OFFICE. HAS ANY ONE REALLY GONE INTO THERE COMPANY TO SEE WHAT THEY SHOULD DO ON THERE END. EVERY YEAR THEY GET THERE INCREASE. THATS GREAT FOR THE STOCK HOLDER. THERE IS NO RECOURSE FOR ANYONE ON FIXED INCOME. DO YOU REALLY BELIEVE ALL THAT THEY TELL YOU.????

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110720**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                          |                         |
|--------------------------------------------|--------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KEVIN C VANLEEUEWEN</b>            | Home Phone               | Cell Phone              |
| Business                                   | Work Phone               | ext                     |
| Street Address <b>1112 GEORGE CT APT 2</b> | Fax #                    |                         |
| Mailing Address                            | Email Address            |                         |
| City <b>LAWRENCE</b>                       |                          |                         |
| State <b>KS</b>                            | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110721**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                              |                         |
|-----------------------------------------|----------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>BRENDA J KIRWIN</b>             | Home Phone <b>(913)780-6868</b>              | Cell Phone              |
| Business                                | Work Phone                                   | ext                     |
| Street Address <b>14314 W 141ST TER</b> | Fax #                                        |                         |
| Mailing Address                         | Email Address <b>GMAFOUR@KC.SUREWEST.NET</b> |                         |
| City <b>OLATHE</b>                      |                                              |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I AM ON A MONTHLY PAYMENT AND IT WAY TOO HIGH FOR ME RIGHT NOW AND IT CONTINUES TO RISE. IT IS VERY DIFFICULT FOR THOSE OF US ON A FIXED INCOME TO SUSTAIN THE CONTINUATION OF RISING ELECTRIC BILLS.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110722**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DOUGLAS TUCKER</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>TOPEKA</b>         |                          |                         |
| State <b>KS</b>            | Zip Code <b>66609</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 IF THEY CAN BUY WESTAR I DON'T THINK THEY NEED A RATE INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110723**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JOHN W HAERTLING**

Home Phone **(720)253-6600**

Cell Phone

Business

Work Phone

ext

Street Address **12702 BEVERLY ST**

Fax #

Mailing Address

Email Address **JWHAERTLING@GMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66209**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110724**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                                |                         |
|--------------------------------------|------------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>ANDREA BLOCH</b>             | Home Phone <b>(913)901-7679</b>                | Cell Phone              |
| Business                             | Work Phone                                     | ext                     |
| Street Address <b>11946 S MONROE</b> | Fax #                                          |                         |
| Mailing Address                      | Email Address <b>ANDREASTEVE44@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                   |                                                |                         |
| State <b>KS</b>                      | Zip Code <b>66061</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110725**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                      |                          |                         |
|----------------------|--------------------------|-------------------------|
| Account No           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>D SUCHY</b>  | Home Phone               | Cell Phone              |
| Business             | Work Phone               | ext                     |
| Street Address       | Fax #                    |                         |
| Mailing Address      | Email Address            |                         |
| City <b>LAWRENCE</b> |                          |                         |
| State <b>KS</b>      | Zip Code <b>66047</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 OUR RATES ARE ALREADY WAY TO HIGH. DON'T RAISE THEM ANY MORE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110726**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                            |                         |
|----------------------------------------|--------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>RON ROBSON</b>                 | Home Phone <b>(913)558-6189</b>            | Cell Phone              |
| Business                               | Work Phone                                 | ext                     |
| Street Address <b>25075 W 105 TERR</b> | Fax #                                      |                         |
| Mailing Address                        | Email Address <b>RONROBSON@COMCAST.NET</b> |                         |
| City <b>OLATHE</b>                     |                                            |                         |
| State <b>KS</b>                        | Zip Code <b>66061</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM OPPOSED TO THE PLANNED RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110727**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

|                                      |                                    |                         |
|--------------------------------------|------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>           | Consumer Class <b>R</b> |
| Name <b>LAURIE JAAFAR</b>            | Home Phone                         | Cell Phone              |
| Business                             | Work Phone                         | ext                     |
| Street Address <b>5904 W 53RD ST</b> | Fax #                              |                         |
| Mailing Address                      | Email Address <b>LOJ@WITTY.COM</b> |                         |
| City <b>MISSION</b>                  |                                    |                         |
| State <b>KS</b>                      | Zip Code <b>66202</b>              |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

AN INCREASE OF SEVEN TO NINE DOLLARS PER MONTH IS OUTRAGEOUS. AND IF THE CUSTOMER SERVICE CHARGE GOES UP, THAT IS BEYOND BELIEF. PEOPLE ON FIXED INCOMES CANNOT AFFORD THIS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110728**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARK NEWMAN</b>    | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>OVERLLAND PARK</b> |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110729**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **AL HERRERA JR**

Home Phone **(913)432-0271**

Cell Phone

Business

Work Phone

ext

Street Address **4113 W 67TH ST**

Fax #

Mailing Address

Email Address **WATERGUY37@GMAIL.COM**

City **PRAIRIE VILLAGE**

State **KS** Zip Code **66208**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110730**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                   |                                         |                         |
|---------------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>PATRICIA A GARBER</b>                     | Home Phone <b>(913)381-9171</b>         | Cell Phone              |
| Business                                          | Work Phone                              | ext                     |
| Street Address <b>8730 METCALF LANE OR AVENUE</b> | Fax #                                   |                         |
| Mailing Address <b>206</b>                        | Email Address <b>GARBER16@KC.RR.COM</b> |                         |
| City <b>OVERLAND PARK</b>                         |                                         |                         |
| State <b>KS</b>                                   | Zip Code <b>66212</b>                   |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I JUST TYPED A LONG MESSAGE BUT HAVE ACCIDENTALLY DELETED IT BUT I AM TOO TIRED TO TYPE IT AGAIN. I DON'T BELIEVE YOU WOULD CARE ABOUT ME OR MY OPINION, ANYWAY. I AM OPPOSED TO A RATE HIKE. MINE JUST WENT UP BY 30.00 PLUS OR MINUS 10. THANK YOU, AT LEAST, FOR READING THIS.



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110731**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>VALERIE HUFFMAN</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>SHAWNEE</b>         |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I HAD HEARD THAT PRICES WOULD GO DOWN FOR KCPL CUSTOMERS WHEN THEY MERGED WITH WESTAR. I WOULD LIKE TO KNOW WHY THEY NOW WANT TO RAISE THE PRICE OF ELECTRICITY. I THINK THE COST IS TOO HIGH TO START WITH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110732**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                         |                         |
|-----------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>OLGA M LAWSON</b>                     | Home Phone <b>(316)772-6632</b>         | Cell Phone              |
| Business                                      | Work Phone                              | ext                     |
| Street Address <b>11725 W. ALDERNY CT. 29</b> | Fax #                                   |                         |
| Mailing Address                               | Email Address <b>MBOLGA@HOTMAIL.COM</b> |                         |
| City <b>WICHITA</b>                           |                                         |                         |
| State <b>KS</b>                               | Zip Code                                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THIS RATE INCREASE IS RIDICULOUS! ELECTRIC COMPANY ALREADY MAKES TOO MUCH OFF OF US MIDDLE CLASS AND LOWER CLASS PEOPLE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110733**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                        |                         |
|---------------------------------------|----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>RICHARD E BRIAN</b>           | Home Phone <b>(610)248-7826</b>        | Cell Phone              |
| Business                              | Work Phone                             | ext                     |
| Street Address <b>19970 DELMAR ST</b> | Fax #                                  |                         |
| Mailing Address                       | Email Address <b>BRIAN2424@AOL.COM</b> |                         |
| City <b>STILWELL</b>                  |                                        |                         |
| State <b>KS</b>                       | Zip Code                               |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RATE IS MUCH HIGHER THAN I PAID AS A RESIDENT OF PA ABOUT 7CENTS KWH WE NEED COMPETITION OF SUPPLIERS AS WE HAVE IN PA

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110734**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **RAE L BAER**

Home Phone **(816)875-4247**

Cell Phone

Business

Work Phone

ext

Street Address **1033 KEARNEY ST**

Fax #

Mailing Address

Email Address **FOTORAE2003@YAHOO.COM**

City **ATCHISON**

State **KS**

Zip Code **66002**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

IT IS NOT RIGHT TO TAKE ALREADY HIGH RATES AND MAKE THEM HIGHER, CAUSING SO MANY PEOPLE... ESPECIALLY THOSE WHO ARE LOW-INCOME OR FIXED INCOME PEOPLE. WHILE ASSISTANCE IS AVAILABLE, IT ONLY HELPS UNTIL FUNDING RUNS OUT. PLEASE DO NOT RAISE RATES ON US AGAIN! THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110735**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARK L BEGGS**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **12024 BALLENTINE ST**

Fax #

Mailing Address

Email Address **MLBEGGS@MSN.COM**

City **OVERLAND PARK**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110736**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHERYL A BAKER</b>            | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>4913 MELODY CT.</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>KANSAS CITY</b>               |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66106</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110737**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                       |                         |
|------------------------------------|---------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>CAROL A DEVAULT</b>        | Home Phone <b>(316)788-0975</b>       | Cell Phone              |
| Business                           | Work Phone                            | ext                     |
| Street Address <b>1458 RAWHIDE</b> | Fax #                                 |                         |
| Mailing Address                    | Email Address <b>CDEVAULT@COX.NET</b> |                         |
| City <b>DERBY</b>                  |                                       |                         |
| State <b>KS</b>                    | Zip Code <b>67037</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I CANNOT SAY I AM A CUSTOMER OF KCPL AT THIS TIME, BUT IT IS MY UNDERSTANDING THEY MERGING WITH WESTAR WHERE I AM A CUSTOMER CURRENTLY. WHEN WE WERE NOTIFIED THAT THEY WERE MERGING, WE WERE TOLD THAT OUR RATES WOULD BE LOWER AND NOW THEYRE ASKING FOR A RATE INCREASE! NO NO NO!!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110738**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                         |                         |
|------------------------------------|-----------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>DEANNA S TURNER</b>        | Home Phone <b>(316)377-4795</b>         | Cell Phone              |
| Business                           | Work Phone                              | ext                     |
| Street Address <b>142 HILLSIDE</b> | Fax #                                   |                         |
| Mailing Address                    | Email Address <b>DEANNA6224@ATT.NET</b> |                         |
| City <b>EL DORADO</b>              |                                         |                         |
| State <b>KS</b>                    | Zip Code <b>67042</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110739**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CARTER V GOLDSBERRY**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **14321 W 122ND ST**

Fax #

Mailing Address

Email Address

City **OLATHE**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

I HAVE SEEN MY ELECTRIC BILL GO FROM 167 A YEAR AND A HALF AGO TO 288 A MONTH. NOW. THIS MERGER WITH WESTSTAR WAS SUPPOSED TO LOWER OR MAINTAIN OUR CURRENT RATES. THE INK IS NOT DRY AND NOW KCPL WANT TO RAISE OUR RATES AGAIN? MAKE THE MADNESS STOP. WE AS CONSUMERS ONLY HAVE YOU AT THE KCC TO HELP US. PLEASE DO NOT ALLOW THE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110740**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>FRANK MILLIREN</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>OVERLAND PARK</b>  |                          |                         |
| State <b>KS</b>            | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I OPPOSE ANY RATE INCREASE AND IN FACT IT'S ABOUT TIME RATES, SURCHARGES AND ALL THE OTHER ADD-ONS GET REDUCED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110741**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LINDA PROCTOR</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code <b>66223</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I AM STILL SCRATCHING MY HEAD TRYING TO FIGURE OUT WHO ORCHESTRATED THE SCAM OF HIGH EFFICIENCY APPLIANCES AND THE NEW COSTLY LIGHTBULBS THAT ARE SUPPOSED TO SAVE US ALL OF THIS ENERGY AND MONEY. THE PROMISES ASSOCIATED WITH THOSE PRODUCTS HAVE TO LIES BECAUSE - DESPITE PURCHASING THEM, KCPL HAS RAISED MY BILL CONSISTENTLY. THIS YEAR ALONE THEY DID ME THE FAVOR OF INCREASING MY RATES - SUPPOSEDLY TO HELP EVEN OUT MY DECEMBER BILL WHICH WAS NEVER A PROBLEM. NOW THEY WANT ANOTHER INCREASE!!! SINCE EARLIER THIS YEAR, MY BILL HAS GONE FROM 177 TO 208, WITH YET ANOTHER INCREASE PROPOSED. WILL SOMEONE PLEASE START LOOKING OUT FOR THE CONSUMER??? THIS KIND OF EGREGIOUS GREED IS RIDICULOUS!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110742**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                          |                          |                         |
|------------------------------------------|--------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>GREG HIEBERT</b>                 | Home Phone               | Cell Phone              |
| Business                                 | Work Phone               | ext                     |
| Street Address <b>3235 W TOWANDA AVE</b> | Fax #                    |                         |
| Mailing Address                          | Email Address            |                         |
| City <b>EL DORADO</b>                    |                          |                         |
| State <b>KS</b>                          | Zip Code <b>67042</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 ENOUGH IS ENOUGH! THE MERGER WAS ORIGINALLY STATED THAT IT WOULD NOT RAISE RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110743**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                                        |                         |
|-----------------------------|----------------------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>PHILLIP BARRON</b>  | Home Phone <b>(913)956-4848</b>        | Cell Phone              |
| Business                    | Work Phone                             | ext                     |
| Street Address <b>11531</b> | Fax #                                  |                         |
| Mailing Address             | Email Address <b>PEZBARR@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>   |                                        |                         |
| State <b>KS</b>             | Zip Code <b>66210</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 MY SOCIAL SECURITY DOES NOT INCREASE 4.5.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110744**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                       |                         |
|---------------------------------------------|---------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>CAROL SCHENK</b>                    | Home Phone <b>(316)722-7882</b>       | Cell Phone              |
| Business                                    | Work Phone                            | ext                     |
| Street Address <b>8913 W. CHARTWEL LST.</b> | Fax #                                 |                         |
| Mailing Address                             | Email Address <b>CSCHENK2@COX.NET</b> |                         |
| City <b>WICHITA</b>                         |                                       |                         |
| State <b>KS</b>                             | Zip Code <b>67205</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

MY ELECTRIC BILL RIGHT NOW, WITHOUT USING ANY GAS FOR HEAT, IS 120. THAT'S BARELY USING THE AIR-CONDITIONER AT ALL. I CAN NOT AFFORD YET ANOTHER RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110745**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                                |                         |
|-------------------------------------|------------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>ARDIE M FECHTLING</b>       | Home Phone <b>(913)681-1365</b>                | Cell Phone              |
| Business                            | Work Phone                                     | ext                     |
| Street Address <b>9814 LEE BLVD</b> | Fax #                                          |                         |
| Mailing Address                     | Email Address <b>MACATTACKDESIGN@KC.RR.COM</b> |                         |
| City <b>LEAWOOD</b>                 |                                                |                         |
| State <b>KS</b>                     | Zip Code <b>66206</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110746**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ALAN A NORRIS</b>           | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>114 E HIGH ST</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>BALDWIN CITY</b>            |                          |                         |
| State <b>KS</b>                     | Zip Code <b>66006</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE DO OK, AND IT'S STILL DIFFICULT TO COME UP WITH THE MONEY FOR THE BILL. WE KNOW QUITE A FEW FOLKS WHO STRUGGLE EVEN MORE. IT SEEMS KCPL MIGHT DO BETTER AT COMING UP WITH WAYS TO BE MORE EFFICIENT. THE CURRENT MODEL IS NOT SUSTAINABLE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110747**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CAROL NUGENT</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>SHAWNEE</b>      |                          |                         |
| State <b>KS</b>          | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I THOUGHT WHEN YOU MERGED, THE INTENT WAS TO CONSOLIDATE RESOURCES AND SAVE .  
MOST SENIORS LIVE ON FIXED INCOMES. PLEASE, NO INCREASE. STOP SQUEEZING SENIORS TO  
THE MAX!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110748**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                        |                         |
|-------------------------------------------|----------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>DANIEL H HOGAN</b>                | Home Phone <b>(816)830-3432</b>        | Cell Phone              |
| Business                                  | Work Phone                             | ext                     |
| Street Address <b>17120 W 197TH PLACE</b> | Fax #                                  |                         |
| Mailing Address                           | Email Address <b>DHHOGAN@GMAIL.COM</b> |                         |
| City <b>SPRING HILL</b>                   |                                        |                         |
| State <b>KS</b>                           | Zip Code <b>66083</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 OUR ELECTRIC RATES ARE ALREADY TOO HIGH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110749**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                           |                         |
|---------------------------------------|-------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LARRY L SHOEMAKER</b>         | Home Phone <b>(316)761-5348</b>           | Cell Phone              |
| Business                              | Work Phone                                | ext                     |
| Street Address <b>2623 GLACIER CT</b> | Fax #                                     |                         |
| Mailing Address                       | Email Address <b>L-SHOE@SBCGLOBAL.NET</b> |                         |
| City <b>WICHITA</b>                   |                                           |                         |
| State <b>KS</b>                       | Zip Code <b>67215</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110750**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                           |                                         |                         |
|-------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>STEVEN L HEFLEY</b>               | Home Phone <b>(913)897-6702</b>         | Cell Phone              |
| Business                                  | Work Phone                              | ext                     |
| Street Address <b>12813 WEST 129TH ST</b> | Fax #                                   |                         |
| Mailing Address                           | Email Address <b>SHEFLEY001@AOL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                         |                         |
| State <b>KS</b>                           | Zip Code <b>66213</b>                   |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I OPPOSE ANY RATE INCREASES BY KCPL GOING FORWARD. THIS YEAR KCPL RAISED MY MONTHLY AVERAGE ALREADY BY 96.00 A MONTH. MY MONTHLY USAGE HAS WENT DOWN. I HAVE PUT NEW FURNACE AND AIR CONDITIONING EQUIPMENT IN MY HOME. NEW WINDOWS, ENERGY SAVER APPLIANCES. USAGE DOWN, BUT COSTS FOR ELECTRICITY GOING UP BY KCPL IN LEAPS AND BOUNDS. PUT A FREEZE ON RATE INCREASES FOR THREE YEARS. KCPL NEEDS TO LEARN HOW TO BE BETTER BUSSINESS MEN AND WOMAN. GET SOME COST SAVINGS FROM THERE VENDORS, OR BUY POWER OFF THE GRID WHEN THERE IS EXCESS POWER CHEAPER THEN WHAT THEY PRODUCE FROM THERE POWER PLANTS. WHY HAVEN'T THE KANSAS CORPORATION COMMISSION BEEN OUT IN FRONT OF MAKING SURE THE CONSUMER OF ELECTRICITY ISN'T GETTING SCREWED OVER, WHERE IS THE COMPETITION?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110751**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                        |                         |
|--------------------------------------|----------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>MICHAEL GOMRIC</b>           | Home Phone <b>(913)850-1122</b>        | Cell Phone              |
| Business                             | Work Phone                             | ext                     |
| Street Address <b>6782 WIDMER RD</b> | Fax #                                  |                         |
| Mailing Address                      | Email Address <b>GOMRICM@GMAIL.COM</b> |                         |
| City <b>SHAWNEE</b>                  |                                        |                         |
| State <b>KS</b>                      | Zip Code <b>66216</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE NO MORE NOW. MY ELECTRIC BILL IS NOW MY THIRD BIGGEST EXPENSE AFTER MY HOME AND CAR. MY WIFE IS DISABLED AND HER INCOME IS FIXED. IF THIS IS APPROVED WE WILL HAVE TO GET THE MONEY FROM SOMEWHERE ELSE IN OUR BUDGET.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110752**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                   |                         |
|---------------------------------------|-----------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>          | Consumer Class <b>R</b> |
| Name <b>JOHN R PEDERSEN</b>           | Home Phone <b>(785)539-3893</b>   | Cell Phone              |
| Business                              | Work Phone                        | ext                     |
| Street Address <b>1009 COX CIRCLE</b> | Fax #                             |                         |
| Mailing Address                       | Email Address <b>JPED@KSU.EDU</b> |                         |
| City <b>MANHATTAN</b>                 |                                   |                         |
| State <b>KS</b>                       | Zip Code <b>66502</b>             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110753**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TOM SVOBODA</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LENEXA</b>      |                          |                         |
| State <b>KS</b>         | Zip Code <b>66215</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110754**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                               |                         |
|--------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>SUSAN D CLARK</b>                  | Home Phone <b>(913)599-2859</b>               | Cell Phone              |
| Business                                   | Work Phone                                    | ext                     |
| Street Address <b>8414 LAKEVIEW AVENUE</b> | Fax #                                         |                         |
| Mailing Address                            | Email Address <b>SUSANCLARK@EVERESTKC.NET</b> |                         |
| City <b>LENEXA</b>                         |                                               |                         |
| State <b>KS</b>                            | Zip Code <b>66219</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I REQUEST NO MORE INCREASES FROM KCPL.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110755**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                          |                         |
|--------------------------------------------|------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>GLEN ARMBRUSTER</b>                | Home Phone                               | Cell Phone              |
| Business                                   | Work Phone                               | ext                     |
| Street Address <b>1009 N. STRATFORD LN</b> | Fax #                                    |                         |
| Mailing Address                            | Email Address <b>ICTGLEN@HOTMAIL.COM</b> |                         |
| City <b>WICHITA</b>                        |                                          |                         |
| State <b>KS</b>                            | Zip Code <b>67206</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHILE I UNDERSTAND THAT IT IS IMPORTANT TO HAVE RELIABLE UTILITIES, THE KCC NEEDS TO COMPARE THE RATE INCREASES TO WHAT CUSTOMERS ARE GETTING AS AN INCREASE IN SOCIAL SECURITY. WHEN COMPARED TO THAT, THIS RATE INCREASE, AND PRACTICALLY EVERY RATE INCREASE FOR THE LAST DECADE IS OBSCENE, WHEN YOU CONSIDER THAT THIS RATE INCREASE WILL LIKELY DRIVE SOME PEOPLE OUT OF THEIR HOMES, THE ANSWER TO KCPL SHOULD BE NO!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110756**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>CAROL WINGATE</b>            | Home Phone <b>(913)558-5621</b>              | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>38240 HEDGE LN</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>CAROL_WINGATE@YAHOO.COM</b> |                         |
| City <b>PAOLA</b>                    |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66071</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DO NOT GIVE US A RATE INCREASE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110757**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DANIEL S GAMBOA</b>        | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>4916 CODY ST</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>SHAWNEE</b>                |                          |                         |
| State <b>KS</b>                    | Zip Code <b>66203</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110758**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                           |                                              |                         |
|-------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>CHARLES R HAUSER</b>              | Home Phone <b>(620)757-1185</b>              | Cell Phone              |
| Business                                  | Work Phone                                   | ext                     |
| Street Address <b>613 E.. NEBRASKA ST</b> | Fax #                                        |                         |
| Mailing Address                           | Email Address <b>MR.CRAYHAUSER@GMAIL.COM</b> |                         |
| City <b>LE ROY</b>                        |                                              |                         |
| State <b>KS</b>                           | Zip Code <b>66857</b>                        |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

THE UTILITY PAY OUTRAGEOUS AMOUNTS TO RURAL LANDOWNERS TO PLACE WIND GENERATORS THEY NEED TO REDUCE THAT AND THEY COULD MAKE UP WHAT THEY NEED AND REDUCE OUR HOME RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110759**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                |                                 |                         |
|------------------------------------------------|---------------------------------|-------------------------|
| Account No                                     | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>WILLIE C BURTON</b>                    | Home Phone <b>(316)685-9483</b> | Cell Phone              |
| Business                                       | Work Phone                      | ext                     |
| Street Address <b>2356 NORTH POPLAR STREET</b> | Fax #                           |                         |
| Mailing Address                                | Email Address                   |                         |
| City <b>WICHITA</b>                            |                                 |                         |
| State <b>KS</b>                                | Zip Code <b>67219</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110760**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KAROLYN K TOWNER**

Home Phone **(913)980-9335**

Cell Phone

Business

Work Phone

ext

Street Address **533 ELM**

Fax #

Mailing Address

Email Address **KAYTOWNER@YAHOO.COM**

City **OTTAWA**

State **KS**

Zip Code **66067**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110761**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                              |                         |
|------------------------------------|----------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>SUSAN E HARTMAN</b>        | Home Phone                                   | Cell Phone              |
| Business                           | Work Phone                                   | ext                     |
| Street Address <b>6321 W. 69TH</b> | Fax #                                        |                         |
| Mailing Address                    | Email Address <b>SHARTMAN66204@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>          |                                              |                         |
| State <b>KS</b>                    | Zip Code <b>66204</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DON'T ALLOW KCPL TO RAISE RATES. WE LIVE ON SOCIAL SECURITY AND THE INCREASE IS MORE THAN WE ARE GETTING. 2.8 VERSUS 4.5.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110762**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                          |                         |
|--------------------------------------------|--------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SHARI HAINLINE</b>                 | Home Phone               | Cell Phone              |
| Business                                   | Work Phone               | ext                     |
| Street Address <b>26765 MOONLIGHT ROAD</b> | Fax #                    |                         |
| Mailing Address                            | Email Address            |                         |
| City <b>PAOLA</b>                          |                          |                         |
| State <b>KS</b>                            | Zip Code <b>66071</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

OPPOSE RATE INCREASE. ALL THE REASONS CITED ARE A COST OF DOING BUSINESS. SENIORS SUCH AS MYSELF ARE STRUGGLING TO MAKE ENDS MEET. WE ARE HAVING TO CHOSE BETWEEN TO HEAT OR COOL OUR HOMES, EAT, PAY FOR DRUGS OR SOME OTHER LIFE SUSTAINING MEASURE. FED GOVERNMENT TOUTED THE TAX CUTS WOULD INCREASE THE CORP REVENUE AND REDUCE COST FOR THE AMERICAN PUBLIC. KCPL INDICATED IN INFO THEY SENT THE MERGER WITH WESTSTAR WOULD TRANSLATE TO COST SAVINGS TO CUSTOMERS. SO FAR, I HAVE NOT SEEN THIS HAPPEN. PLEASE HELP THE SENIORS AND THOSE THAT ARE STRUGGLING . THANK YOU FOR YOUR CONSIDERATION.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110763**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KATHY AND DAVID BROHN</b>  | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>7504 W 149TH</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>OVERLAND PARK KS</b>       |                          |                         |
| State <b>KS</b>                    | Zip Code <b>66223</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

NO MORE RATE INCREASES!! PRICES ARE SKY HIGH ALREADY WITH THE CONSTANT RATE INCREASES AND AFTER HAVING A NEW SMART METERR PUT IN ABOUT 4-5 YEARS AGO, OUT ELECTRICITY ALMOST DOUBLE. THESE SMART METERS SHOULD BE INVESTIGATED, AS THIS IS HAPPENING TO CUSTOMERS ALL OVER THE COUNTRY. NO RATE INCREASE! THE WORD IS OUT THAT THE RATE INCREASE ARE PAYING FOR THE ELECTRIC AUTOMOBILE STATIONS BEING PUT IN ALL OVER TOWN! STOP THE RATE HIKES NOW AND ROLL BACK RATES NOW!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110764**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                     |                         |
|----------------------------------------|-------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>            | Consumer Class <b>R</b> |
| Name <b>MEARL R SCHIFELBEIN</b>        | Home Phone <b>(316)686-2637</b>     | Cell Phone              |
| Business                               | Work Phone                          | ext                     |
| Street Address <b>6558 S. EAGLE DR</b> | Fax #                               |                         |
| Mailing Address                        | Email Address <b>DUKES5@COX.NET</b> |                         |
| City <b>DERBY</b>                      |                                     |                         |
| State <b>KS</b>                        | Zip Code <b>67037</b>               |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

OUR HOUSEHOLD IS ON A FIXED INCOME AS I AM RETIRED. I RECEIVE FEW COL INCREASES AND THAT IS ONLY THROUGH SOCIAL SECURITY WHEN THE FED DECIDES SENIORS SHOULD HAVE IT. BETWEEN WESTAR AND KCPL RAISING THEIR RATES TO THE RETIRED PUBLIC, WE ARE PUT AT A DISADVANTAGE ON HOW TO BUDGET FOR OUR UTILITIES. AVERAGE HEATING COSTS FOR THIS HOUSE RUNS APPROX. 400MO AND IT LOOKS LIKE WE ARE IN FOR A MORE SEVERE WINTER THIS YEAR. AN INCREASE IN OUR ELECTRIC RATES WILL FURTHER COMPOUND OUR ABILITY TO MAINTAIN A COMFORTABLE LIFESTYLE AND ENJOY THE RETIREMENT WE HAVE WORKED A LIFETIME FOR.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110765**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                          |                         |
|--------------------------------------|------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>ROSEANN LYTLE</b>            | Home Phone <b>(913)548-9451</b>          | Cell Phone              |
| Business                             | Work Phone                               | ext                     |
| Street Address <b>302 W. SHAWNEE</b> | Fax #                                    |                         |
| Mailing Address                      | Email Address <b>ROSELYTLE@YMAIL.COM</b> |                         |
| City <b>PAOLA</b>                    |                                          |                         |
| State <b>KS</b>                      | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

MOST STRANGE THAT KCPL WANTS TO INCREASE RATES AFTER MERGING WITH WESTAR ENERGY. WESTAR HAS ALWAYS OVERCHARGED THEIR CUSTOMERS, BUT WHEN POWER GOES OUT, THEY ARE ALWAYS THE LAST ONES TO GET POWER BACK IN FOR THEIR CUSTOMERS. I DID NOT LIKE THE IDEA OF THIS MERGER BECAUSE I KNEW IT WOULD DRASTICALLY RAISE OUR RATES. I THINK THIS WHOLE THING IS A SHAM. KCPL LINES THEIR POCKETS WHILE THE REST OF US GO BROKE. WESTAR ENERGY HAS ALWAYS BEEN A SHAM COMPANY. THEIR RATES WERE ALWAYS HIGHER THAN KCPL. ITS ASHAMED KCPL MERGED WITH THEM. TOO MANY FAMILIES CANT AFFORD THE RATE HIKES AND THOSE ON A FIXED INCOME ARE LEFT OUT IN THE COLD. THIS NEEDS TO STOP NOW!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110766**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                       |                         |
|---------------------------------------|---------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>KIRK J WERLEIN</b>            | Home Phone <b>(913)206-9410</b>       | Cell Phone              |
| Business                              | Work Phone                            | ext                     |
| Street Address <b>21799 S MAIN ST</b> | Fax #                                 |                         |
| Mailing Address                       | Email Address <b>KJWWW3@YAHOO.COM</b> |                         |
| City <b>SPRING HILL</b>               |                                       |                         |
| State <b>KS</b>                       | Zip Code <b>66083</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I LIVE IN SPRING HILL IN AN ALL ELECTRIC NEIGHBORHOOD. TO GET PEOPLE TO BUY INTO AN ALL ELECTRIC HOME KCPL HAD AN AGREEMENT WITH THIS COMMUNITY FOR REDUCED RATES DURING THE WINTER. UPON COMPLETION OF THE HOUSING DEVELOPMENT NEW METERS WERE INSTALLED AND OUR RATES WENT UP. THEY HAVE A MONOPOLY AND WE ARE HELD HOSTAGE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110767**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                             |                                            |                         |
|---------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>KATHLEEN STRANGE</b>                | Home Phone <b>(913)484-5647</b>            | Cell Phone              |
| Business                                    | Work Phone                                 | ext                     |
| Street Address <b>3611 WEST 48TH STREET</b> | Fax #                                      |                         |
| Mailing Address                             | Email Address <b>SSTRANGEJOY@YAHOO.COM</b> |                         |
| City <b>ROELAND PARK</b>                    |                                            |                         |
| State <b>KS</b>                             | Zip Code <b>66205</b>                      |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

STILL ADJUSTING TO THE RECENT INCREASE IN MY KCPL MONTHLY BILL. RETIRED IN DECEMBER 2017 AND HAVE BEEN MANAGING MY FINANCES OF MY FIXED INCOME BUT EVERY CHANGE MAKES THE CHALLENGE OF 'KEEPING IN THE BLACK' MORE DIFFICULT. KCPL CUSTOMERS NEED TO HAVE TIME TO ADJUST TO THE INCREASE WE JUST EXPERIENCED AND HAVE TIME TO DETERMINE WHERE CUTBACKS CAN HAPPEN IN OUR BUDGETS. PLEASE HOLD OFF ON APPROVING THIS RECENT REQUEST FROM KCPL. THANK YOU FOR YOUR CONSIDERATION AND UNDERSTANDING.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110768**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                           |                         |
|-------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>KATHLEEN A SPEAKER</b>            | Home Phone <b>(785)554-4894</b>           | Cell Phone              |
| Business                                  | Work Phone                                | ext                     |
| Street Address <b>1208 SW FRAZIER AVE</b> | Fax #                                     |                         |
| Mailing Address                           | Email Address <b>KATHYSPEAKER@COX.NET</b> |                         |
| City <b>TOPEKA</b>                        |                                           |                         |
| State <b>KS</b>                           | Zip Code <b>66604</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 IM NOT MAKING IT AS IT IS! IF U WANT PAY INCREASE THEN U SUPPORT ME GETTING A BIGGER PAYCHECK!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110770**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **RANDY DUGAN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **2325 WEDGEWOOD DRIVE**

Fax #

Mailing Address

Email Address

City **EL DORADO**

State **KS** Zip Code **67042**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

I OPPOSE ANY INCREASES TO SERVICE CHARGES. I HAVE NO CONTROL OR OPTIONS TO HELP REDUCE THE RATE. WITH THE POWER COST I HAVE THE ABILITY TO CONTROL SOME OF THE COSTS BY MY USAGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110771**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                   |                         |
|---------------------------------------|-----------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>          | Consumer Class <b>R</b> |
| Name <b>ROBERT JASA</b>               | Home Phone <b>(816)935-6162</b>   | Cell Phone              |
| Business                              | Work Phone                        | ext                     |
| Street Address <b>6020 WINDSOR DR</b> | Fax #                             |                         |
| Mailing Address                       | Email Address <b>BJASA@ME.COM</b> |                         |
| City <b>FAIRWAY</b>                   |                                   |                         |
| State <b>KS</b>                       | Zip Code                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 NO RATE INCREASE



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110772**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                              |                         |
|-------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>WILLIAM F BERGMAN</b>             | Home Phone <b>(913)775-0459</b>              | Cell Phone              |
| Business                                  | Work Phone                                   | ext                     |
| Street Address <b>132 GASLIGHT STREET</b> | Fax #                                        |                         |
| Mailing Address                           | Email Address <b>WFBERGMAN2005@YAHOO.COM</b> |                         |
| City <b>LANSING</b>                       |                                              |                         |
| State <b>KS</b>                           | Zip Code <b>66043</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110773**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                    |                                                 |                         |
|----------------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                         | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>DAVID A HERNANDEZ</b>                      | Home Phone <b>(913)221-3969</b>                 | Cell Phone              |
| Business                                           | Work Phone                                      | ext                     |
| Street Address <b>140 HATCHELL ROAD PO BOX 727</b> | Fax #                                           |                         |
| Mailing Address                                    | Email Address <b>LANDOFOZ1239@SUNFLOWER.COM</b> |                         |
| City <b>TONGANOXIE</b>                             |                                                 |                         |
| State <b>KS</b>                                    | Zip Code <b>66086</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 AS A SENIOR LIVING ON LIMITED INCOME I OPPOSE THIS RATE INCREASE! INSTEAD KCPL SHOULD LOOK FOR WAYS TO MAKE THEIR SERVICE MORE AFFORDABLE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110774**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **HELEN M MANGUS**

Home Phone **(913)206-9327**

Cell Phone

Business

Work Phone

ext

Street Address **6706 CHARLES STREET**

Fax #

Mailing Address

Email Address **MANGUS.HELEN@YAHOO.COM**

City **SHAWNEE**

State **KS**

Zip Code **66216**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

NO, TO RATE INCREASES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110775**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                            |                         |
|----------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>JANICE A SELF</b>                    | Home Phone <b>(913)268-9587</b>            | Cell Phone              |
| Business                                     | Work Phone                                 | ext                     |
| Street Address <b>10809 WEST 48TH STREET</b> | Fax #                                      |                         |
| Mailing Address                              | Email Address <b>VELVET66203@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                          |                                            |                         |
| State <b>KS</b>                              | Zip Code <b>66203</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE HAVE HAD NOTHING BUT RATE INCREASES UPON RATE INCREASES WITH THE QUALITY OF SERVICE GOING DOWN HILL. THE 2 YEARS WE HAVE LOST OUR POWER AT LEAST 5 TIMES. IT IS VERY HARD FOR PEOPLE ON FIXED INCOME TO AFFORD ALL OF THESE CONTINUAL INCREASES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110776**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                             |                         |
|------------------------------------|---------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JOHN M COUGHLIN</b>        | Home Phone <b>(913)498-1075</b>             | Cell Phone              |
| Business                           | Work Phone                                  | ext                     |
| Street Address <b>12241 ASH ST</b> | Fax #                                       |                         |
| Mailing Address                    | Email Address <b>JACKCOUGHLIN@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>          |                                             |                         |
| State <b>KS</b>                    | Zip Code <b>66209</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I THINK THE RATES ARE FAIR NOW WITHOUT AN INCREASE. WHY NOT A DISCOUNT IF WE HAVE 2 HOMES?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110777**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                |                                           |                         |
|------------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                     | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MICHAEL PLOUGH</b>                     | Home Phone <b>(913)991-1284</b>           | Cell Phone              |
| Business                                       | Work Phone                                | ext                     |
| Street Address <b>9732 W 81ST TER APT 1307</b> | Fax #                                     |                         |
| Mailing Address                                | Email Address <b>MRPLOUGH48@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>                      |                                           |                         |
| State <b>KS</b>                                | Zip Code <b>662041296</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110778**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>HOWARD HUISH</b>  | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110779**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                           |                         |
|-------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LARRY A KEAHEY</b>                | Home Phone <b>(316)722-0165</b>           | Cell Phone              |
| Business                                  | Work Phone                                | ext                     |
| Street Address <b>119 N GLENEAGLES RD</b> | Fax #                                     |                         |
| Mailing Address                           | Email Address <b>WDSOONER23@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                       |                                           |                         |
| State <b>KS</b>                           | Zip Code <b>67212</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THESE RATE INCREASES ARE TOO MUCH FOR SENIOR CITIZENS ON A FIXED INCOME.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110780**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                               |                         |
|-------------------------------------|-----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>LOIS THOMAS</b>             | Home Phone <b>(801)557-3049</b>               | Cell Phone              |
| Business                            | Work Phone                                    | ext                     |
| Street Address <b>401 S HOWE ST</b> | Fax #                                         |                         |
| Mailing Address                     | Email Address <b>KANSASKITTEN34@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                 |                                               |                         |
| State <b>KS</b>                     | Zip Code <b>67209</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DON'T NEED AN INCREASE IN THE ELECTRIC BILL, IT IS ALREADY HIGH ENOUGH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110781**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                      |                         |
|-----------------------------------------|--------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>CINDY L HAMPTON</b>             | Home Phone <b>(913)660-5010</b>      | Cell Phone              |
| Business                                | Work Phone                           | ext                     |
| Street Address <b>624 W POOR STREET</b> | Fax #                                |                         |
| Mailing Address                         | Email Address <b>CINDYH@MNEX.BIZ</b> |                         |
| City <b>OLATHE</b>                      |                                      |                         |
| State <b>KS</b>                         | Zip Code <b>66061</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110782**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                                                |                         |
|---------------------------------|------------------------------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>LINDA OVERMAN</b>       | Home Phone <b>(316)267-1309</b>                | Cell Phone              |
| Business                        | Work Phone                                     | ext                     |
| Street Address <b>2142 LULU</b> | Fax #                                          |                         |
| Mailing Address                 | Email Address <b>LINDA.OVERMAN@OUTLOOK.COM</b> |                         |
| City <b>WICHITA</b>             |                                                |                         |
| State <b>KS</b>                 | Zip Code <b>67211</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I'M ON A SINGLE RETIREMENT INCOME AND HAVE TO WATCH MY SPENDING EACH MONTH. I FEEL THIS INCREASE WILL BE A REAL HURT TO MY BUDGET AS WELL AS TO MY FAMILY MEMBERS WHO ALSO LIVE IN WICHITA. I DON'T BELIEVE A PERSON SHOULD HAVE TO WORRY ABOUT SPENDING ON MEDICAL PRESCRIPTIONS AND FOOD VERSUS A UTILITY BILL. PLEASE KEEP YOUR SPENDING DOWN SO YOU WON'T NEED TO RAISE RATES. I REALIZE THIS IS NOT AN EASY THING AND IT SHOULD START WITH TOP SALARIES AND WASTEFUL SPENDING.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110783**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                                              |                         |
|------------------------------|----------------------------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>DEBBIE L BURNLEY</b> | Home Phone                                   | Cell Phone              |
| Business                     | Work Phone                                   | ext                     |
| Street Address <b>HAYES</b>  | Fax #                                        |                         |
| Mailing Address              | Email Address <b>BURNLEY54@SBCGLOBAL.NET</b> |                         |
| City <b>MERRIAM</b>          |                                              |                         |
| State <b>KS</b>              | Zip Code <b>66203</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HOW ABOUT BEING A CUSTOMER FOR OVER 45 YEARS. NEVER A BREAK FROM THIS COMPANY. OUR LEVEL PAY BILL IS OVER 300 A MONTH. WE HAVE LIVED IN THE SAME HOUSE FOR 44 YEARS. HOUSE IS ABOUT 900 SQUARE FEET. 2 PEOPLE. LIKE AC AND HEAT BUT THIS IS RIDICULOUS. LEVEL PAY JUST WENT FROM 268 TO 312 A MONTH. I HAVE ALWAYS FELT ROBBED.....

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110784**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHRIS ELLIS</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LAWRENCE</b>    |                          |                         |
| State <b>KS</b>         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 VOTE AGAINST PRICE RISE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110785**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                          |                         |
|-----------------------------------|------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>BARRY E GASTON</b>        | Home Phone <b>(316)686-3808</b>          | Cell Phone              |
| Business                          | Work Phone                               | ext                     |
| Street Address <b>401 HAMPTON</b> | Fax #                                    |                         |
| Mailing Address                   | Email Address <b>BARRYGASTON@COX.NET</b> |                         |
| City <b>WICHITA</b>               |                                          |                         |
| State <b>KS</b>                   | Zip Code <b>67206</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE ARE RETIRED AND WATCH EVERY PENNY SO IN GENERAL WE ARE NOT IN FAVOR OF A RATE HIKE. TAKE LESS PROFITS DONLEAN ON YOUR CUSTOMERS. SOLAR COST LESS TO PRODUCE AND IS BETTER FOR OUR ENVIRONMENT LOOK AT EXPANDING YOUT EFFORTS THERE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110786**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                      |                         |
|---------------------------------------|--------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>FRANK C BECK</b>              | Home Phone <b>(913)620-3068</b>      | Cell Phone              |
| Business                              | Work Phone                           | ext                     |
| Street Address <b>30605 W 98TH ST</b> | Fax #                                |                         |
| Mailing Address                       | Email Address <b>FCBECK@LIVE.COM</b> |                         |
| City <b>DE SOTO</b>                   |                                      |                         |
| State <b>KS</b>                       | Zip Code <b>66018</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IF THE REQUEST IS APPROVED, IT SHOULD BE DONE AT THE LOWER MERGER AMOUNT. THIS REQUEST SHOULD CAREFULLY SCRUTINIZED. RATE INCREASES NEED TO BE COST JUSTIFIED AND TO BE AS MINIMAL AS POSSIBLE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110787**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>CHERYL S LUCK</b>              | Home Phone <b>(316)239-1016</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>9450 STERLING CT</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>LUCKCHERYL@ATT.NET</b> |                         |
| City <b>WICHITA</b>                    |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>67205</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HOW DO THEY THINK WE CAN AFFORD CONTINUED INCREASES EVERY YEAR. A LOT OF PEOPLE ARE ON A TIGHT BUDGET YET YOU CONTINUE TO INCREASE THE PROFIT MARGINS OF YOUR STOCKHOLDERS. WHEN WILL IT STOP, JUST HOW FAR IS THIS GOING TO GO? LETS SUPPORT THE MASSES RATHER THAN THE FEW.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110788**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PATRICIA J GOLDEN**

Home Phone **(785)862-4722**

Cell Phone

Business

Work Phone

ext

Street Address **4620 GAGE BLVD.**

Fax #

Mailing Address

Email Address **PATTYJO.GOLDEN@COX.NET**

City **TOPEKA**

State **KS**

Zip Code **66610**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110789**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                          |                         |
|---------------------------------------|------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>GENE L HANDY</b>              | Home Phone <b>(913)608-2246</b>          | Cell Phone              |
| Business                              | Work Phone                               | ext                     |
| Street Address <b>4735 SLATER ST.</b> | Fax #                                    |                         |
| Mailing Address                       | Email Address <b>GLEEHANDY@GMAIL.COM</b> |                         |
| City <b>MERRIAM</b>                   |                                          |                         |
| State <b>KS</b>                       | Zip Code <b>66203</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 SENIORS ARE HAVING A HARD TIME PAYING THEIR ELECTRIC BILLS. PLEASE DONT RAISE IT AGAIN!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110790**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LARRY HABLUETZEL</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>OVERLAND PARK</b>    |                          |                         |
| State                        | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

CONTINUAL RATE INCREASES BY UTILITIES ARE VERY NEGATIVE TO THOSE OF US ON FIXED INCOMES. WE SHOULDN'T HAVE TO PAY FOR THE MERGER WITH WESTAR. IF THE MERGER REQUIRES RATE INCREASES THEN THE MERGER WAS A BAD IDEA. WE ALL HAVE TO LIVE WITHIN OUR MEANS AND VERY LIMITED INCOMES, SO SHOULD THE UTILITIES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110792**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LOREN SEMRAU</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>OLATHE</b>       |                          |                         |
| State                    | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 LIVING ON A FIXED INCOME, I OPPOSE THIS RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110793**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                               |                         |
|-----------------------------------|-----------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>JOHN H RODGERS</b>        | Home Phone <b>(785)370-5719</b>               | Cell Phone              |
| Business                          | Work Phone                                    | ext                     |
| Street Address <b>8435 HWY 16</b> | Fax #                                         |                         |
| Mailing Address                   | Email Address <b>JOHNRODGERS353@YAHOO.COM</b> |                         |
| City <b>WESTMORELAND</b>          |                                               |                         |
| State <b>KS</b>                   | Zip Code <b>66549</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I DO NOT SUPPORT A PRICE INCREASE WITH MY ELECTRIC .

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110794**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JIM URICH**

Home Phone **(913)526-8257**

Cell Phone

Business

Work Phone

ext

Street Address **10922 W 97 CIR**

Fax #

Mailing Address

Email Address **JAMESURICH@ATT.NET**

City **OVERLAND PARK**

State **KS** Zip Code **66214**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

WE HAVE BEEN LESS THAN PLEASED WITH KCPL. WHEN WE MOVED TO A NEW HOME IN 2004 WE INSTALLED A GEOTHERMAL HEAT PUMP AND THEY PROMISED US A 29 DISCOUNT 9 MONTHS OUT OF THE YEAR. THEY HAVE SINCE UNILATERALLY RESCINDED PART OF THAT IF THEY REINSTATE THEIR ORIGINAL AGREEMENT, I WOULD BE MORE AMENABLE TO THEIR CURRENT REQUEST.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110795**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                         |                         |
|-----------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>ROSIE M KNOX</b>                      | Home Phone <b>(316)992-8643</b>         | Cell Phone              |
| Business                                      | Work Phone                              | ext                     |
| Street Address <b>2325 NORTH GREEN STREET</b> | Fax #                                   |                         |
| Mailing Address                               | Email Address <b>MAE_KNOX@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                           |                                         |                         |
| State <b>KS</b>                               | Zip Code <b>67219</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | S                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110796**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                          |                         |
|---------------------------|------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>MICHAEL BRUCE</b> | Home Phone                               | Cell Phone              |
| Business                  | Work Phone                               | ext                     |
| Street Address            | Fax #                                    |                         |
| Mailing Address           | Email Address <b>PABRUCE07@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>       |                                          |                         |
| State <b>KS</b>           | Zip Code <b>67210</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE RATE FOR THIS UTILITY IS ALREADY TOO HIGH. NO TO RAISING THE RATE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110798**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LISA GRAY**

Home Phone **(913)800-0323**

Cell Phone

Business

Work Phone

ext

Street Address **16852 BLUEJACKET STREET**

Fax #

Mailing Address

Email Address **LISAKG64@YAHOO.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66221**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THIS IS TOO MUCH TO EXPECT PEOPLE TO CONTINUE TO PAY EXCESSIVE FEES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110799**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                           |                         |
|-------------------------------------|-------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>BARRY HINKLE</b>            | Home Phone <b>(913)594-0919</b>           | Cell Phone              |
| Business                            | Work Phone                                | ext                     |
| Street Address <b>25839 W 343RD</b> | Fax #                                     |                         |
| Mailing Address                     | Email Address <b>BARRYHINKLE8@AOL.COM</b> |                         |
| City <b>PAOLA</b>                   |                                           |                         |
| State <b>KS</b>                     | Zip Code <b>66071</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE TELL KCPL THEY ARE OVER CHARGING CONSUMERS NOW WITH ALL THE EXTRA CHARGES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110800**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>C HOFFMAN</b>     | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code <b>66204</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 BEING RETIRED ON A FIXED INCOME INFLUENCES MY DECISION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110801**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KRISTA M BAILEY</b>        | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>1601 ROBBINS</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>AUGUSTA</b>                |                          |                         |
| State <b>KS</b>                    | Zip Code <b>67010</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I WISH I COULD PUT IN A REQUEST TO RAISE MY WAGES AS MANY TIMES AS KCP AND L, PUTS IN A REQUEST FOR RATE INCREASES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110802**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LAWTRNCE F GUNJA**

Home Phone **(913)469-3607**

Cell Phone

Business

Work Phone

ext

Street Address **13288 HIGH DRIVE**

Fax #

Mailing Address

Email Address **POPGUN06@ATT.NET**

City **LEAWOOD**

State **KS**

Zip Code **66209**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

PLEASE DO NOT APPROVE THE PROPOSED RATE HIKE FOR KCPL WESTAR ENERGY AS THIS WILL PUT AN UNDUE STRESS ON MY LIVING EXPENSES. MY WIFE AND I ARE BOTH RETIRED AND ON A FIXED INCOME.I URGE YOU TO REJECT THIS RATE HIKE PROPOSAL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110803**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                          |                         |
|-----------------------------------------------|--------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARY D BASARA</b>                     | Home Phone               | Cell Phone              |
| Business                                      | Work Phone               | ext                     |
| Street Address <b>12113 WEST 61ST TERRACE</b> | Fax #                    |                         |
| Mailing Address                               | Email Address            |                         |
| City <b>SHAWNEE</b>                           |                          |                         |
| State <b>KS</b>                               | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DONT INCREASE OUR BILL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110804**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHRIS S STANFIELD**

Home Phone **(913)972-1393**

Cell Phone

Business

Work Phone

ext

Street Address **9681 REEDER**

Fax #

Mailing Address

Email Address **CHRISFIELD07@GMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66214**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110805**  
Date Filed **10/15/2018**  
Investigator **CBOWEN**

**Account Information**

|                                             |                          |                         |
|---------------------------------------------|--------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>E</b> | Consumer Class <b>R</b> |
| Name <b>CANDY BIRCH</b>                     | Home Phone               | Cell Phone              |
| Business                                    | Work Phone               | ext                     |
| Street Address <b>15830 W 141ST TERRACE</b> | Fax #                    |                         |
| Mailing Address                             | Email Address            |                         |
| City <b>OLATHE</b>                          |                          |                         |
| State <b>KS</b>                             | Zip Code <b>66062</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AM VERY MUCH AGAINST THE PROPOSED RATE INCREASE PROPOSED BY KCP&L.

UNDER THE PROPOSAL, RETAIL RATES WOULD INCREASE ABOUT \$26.2 MILLION OR 4.5 PERCENT. UNDER THAT PROPOSAL, THE AVERAGE RESIDENTIAL CUSTOMER WOULD SEE AN INCREASE OF ABOUT \$7.29 PER MONTH.

I UNDERSTAND THAT, IN ADDITION TO THE REQUEST FOR AN INCREASE IN THE CURRENT RATE, KCP&L IS REQUESTING TO ESTABLISH PILOT PROGRAMS TO CHANGE TO TIME-OF-USE OR "DEMAND" PRICING.

KCP&L SHOULD REDUCE ITS PROFIT AND DIVIDENDS TO SHAREHOLDERS BEFORE BURDENING CUSTOMERS, ESP. THOSE WHO STRUGGLE TO MAKE ENDS MEET AND/OR THOSE ON A FIXED INCOME, WITH A RATE INCREASE FAR BEYOND ANY WAGE AND/OR COST-OF-LIVING INCREASES MOST PEOPLE HAVE RECEIVED.

CANDY BIRCH

15830 W. 141ST TERRACE  
OLATHE, KS 66062



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110806**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JAMES H KLOEPPER**

Home Phone **(913)837-5495**

Cell Phone

Business

Work Phone

ext

Street Address **29130 OXFORD RD.**

Fax #

Mailing Address

Email Address **JAMESKLOEPPER@MAC.COM**

City **LOUISBURG**

State **KS**

Zip Code **66053**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

OUR ELECTRIC RATES ARE ALREADY HIGHER THAN THEY SHOULD BE. THERE IS NO COMPETITION FOR THIS SERVICE AND THEY ARE ABUSING THEIR MONOPOLY. BEING RETIRED AND 68 YEARS OLD ANY RATE INCREASE IS AN ESPECIALLY DIFFICULT BURDEN. PLEASE DO NOT ALLOW A RATE INCREASE!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110807**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                   |                          |                         |
|---------------------------------------------------|--------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KATHERINE D JONES</b>                     | Home Phone               | Cell Phone              |
| Business                                          | Work Phone               | ext                     |
| Street Address <b>9332 W 88TH TERRACE APT 101</b> | Fax #                    |                         |
| Mailing Address                                   | Email Address            |                         |
| City <b>OVERLAND PARK</b>                         |                          |                         |
| State <b>KS</b>                                   | Zip Code <b>66212</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

LAST YEAR I WAS ON KCPL LEVEL PAYMENT PLAN, PERFECT BECAUSE I AM ON SS. WITH KCPL MOST CURRENT RATE INCREASE THAT STOPPED AND MY BILL WENT UP TO 104. I ASKED IF THERE WAS A DISCOUNT PLAN FOR SENIORS AND WAS TOLD NO. THIS IS A FINANCIAL STRAIN. I SAY NO TO ANOTHER INCREASE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110808**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DEANNE BRONAUGH</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OVERLAND PARK</b>   |                          |                         |
| State                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM ALREADY PAYING 253 PER MONTH AS A RETIREE IN A 2100 SQ FT HOUSE. ELECTRIC BILL IS ALREADY TOO HIGH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110809**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHARLES SCHENKE**

Home Phone **(913)438-2020**

Cell Phone

Business

Work Phone

ext

Street Address **11904 W. 82ND TER**

Fax #

Mailing Address

Email Address **BUD@SCHENKE.COM**

City **LENEXA**

State **KS** Zip Code **66215**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THIS INCREASE IS TOO MUCH. OUR INCOME HAS REMAINED FLAT FOR THE LAST 5 YEARS, AND A RATE INCREASE WILL REQUIRE US TO CUT OUR FOOD AND MEDICAL EXPENSES TO BE ABLE TO PAY IT.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110810**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                  |                                      |                         |
|--------------------------------------------------|--------------------------------------|-------------------------|
| Account No                                       | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>CHARLES A BECKOM</b>                     | Home Phone <b>(785)556-1593</b>      | Cell Phone              |
| Business                                         | Work Phone                           | ext                     |
| Street Address <b>310 14TH STREET PO BOX 336</b> | Fax #                                |                         |
| Mailing Address                                  | Email Address <b>CBECKOM@COX.NET</b> |                         |
| City <b>OGDEN</b>                                |                                      |                         |
| State <b>KS</b>                                  | Zip Code <b>66517</b>                |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 CUT MONEY YOU PAY FOR SKYBOXES AND OTHER PERKS FOR TOP EMPLOYEES THEN MAYBE ONE CAN CONSIDER A SMALL INCREASE 2.00 OR LESS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110811**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                                 |                         |
|--------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>EMILY S MILLER</b>                 | Home Phone <b>(913)261-9263</b>                 | Cell Phone              |
| Business                                   | Work Phone                                      | ext                     |
| Street Address <b>6728 W. 109TH STREET</b> | Fax #                                           |                         |
| Mailing Address                            | Email Address <b>EMILY.S.MILLER@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                                 |                         |
| State <b>KS</b>                            | Zip Code <b>66211</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018      MANY RESIDENTS CANNOT AFFORD THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110812**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                              |                         |
|-----------------------------------------|----------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>CAROL L BELL</b>                | Home Phone <b>(913)558-6371</b>              | Cell Phone              |
| Business                                | Work Phone                                   | ext                     |
| Street Address <b>13825 W 141ST TER</b> | Fax #                                        |                         |
| Mailing Address                         | Email Address <b>CBELL1008@SBCGLOBAL.NET</b> |                         |
| City <b>OLATHE</b>                      |                                              |                         |
| State <b>KS</b>                         | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110813**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                      |                         |
|-------------------------------------------|--------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>DONNA STUMP</b>                   | Home Phone <b>(785)446-2012</b>      | Cell Phone              |
| Business                                  | Work Phone                           | ext                     |
| Street Address <b>219 CAMPBELLIKE AVE</b> | Fax #                                |                         |
| Mailing Address                           | Email Address <b>DSTUMP2@COX.NET</b> |                         |
| City <b>CLYDE</b>                         |                                      |                         |
| State <b>KS</b>                           | Zip Code <b>66938</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110814**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                           |                         |
|--------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>STEVEN L NAYLOR</b>                | Home Phone <b>(785)554-0859</b>           | Cell Phone              |
| Business                                   | Work Phone                                | ext                     |
| Street Address <b>3327 SW WANAMAKER RD</b> | Fax #                                     |                         |
| Mailing Address                            | Email Address <b>STEVENNAYLOR@AOL.COM</b> |                         |
| City <b>TOPEKA</b>                         |                                           |                         |
| State <b>KS</b>                            | Zip Code <b>66614</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110815**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                      |                         |
|--------------------------------------|--------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>MICHEAL ENGBERG</b>          | Home Phone <b>(620)442-1504</b>      | Cell Phone              |
| Business                             | Work Phone                           | ext                     |
| Street Address <b>421 WARREN WAY</b> | Fax #                                |                         |
| Mailing Address                      | Email Address <b>HOPPER9@COX.NET</b> |                         |
| City <b>ARKANSAS CITY</b>            |                                      |                         |
| State <b>KS</b>                      | Zip Code <b>67005</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110816**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                             |                         |
|-------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>KENNETH D DAVIS</b>               | Home Phone <b>(913)669-7095</b>             | Cell Phone              |
| Business                                  | Work Phone                                  | ext                     |
| Street Address <b>5808 W 61ST TERRACE</b> | Fax #                                       |                         |
| Mailing Address                           | Email Address <b>KDAVIS@KC.SUREWEST.NET</b> |                         |
| City <b>MISSION</b>                       |                                             |                         |
| State <b>KS</b>                           | Zip Code <b>66202</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I DI NOT BELIEVE THIS INCREASE IS JUSTIFIED AND SHOULD BE DENIED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110817**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                      |                         |
|--------------------------------------|--------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>TERESA ENGBERG</b>           | Home Phone <b>(620)442-1504</b>      | Cell Phone              |
| Business                             | Work Phone                           | ext                     |
| Street Address <b>421 WARREN WAY</b> | Fax #                                |                         |
| Mailing Address                      | Email Address <b>HOPPER9@COX.NET</b> |                         |
| City <b>ARKANSAS CITY</b>            |                                      |                         |
| State <b>KS</b>                      | Zip Code <b>67005</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110818**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                        |                         |
|-----------------------------------|----------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>CAROLYN R STEELE</b>      | Home Phone <b>(913)710-7596</b>        | Cell Phone              |
| Business                          | Work Phone                             | ext                     |
| Street Address <b>4515 W 89TH</b> | Fax #                                  |                         |
| Mailing Address                   | Email Address <b>DANOLYN@YAHOO.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>       |                                        |                         |
| State <b>KS</b>                   | Zip Code <b>66207</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DONT RAISE THE RATES! FIXED INCOMES DONT LIKE THAT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110819**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                       |                         |
|-----------------------------------|---------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>MILDRED A BROWN</b>       | Home Phone <b>(816)763-5060</b>       | Cell Phone              |
| Business                          | Work Phone                            | ext                     |
| Street Address <b>PO BOX 8621</b> | Fax #                                 |                         |
| Mailing Address                   | Email Address <b>SUGIE502@AOL.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>       |                                       |                         |
| State <b>KS</b>                   | Zip Code <b>66208</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THESE RATES ARE TOO HIGH ALREADY! I AM A SENIOR CITIZEN ON A FIXED INCOME. THESE RATES ARE HIGHER THAN INFLATION RETES, AND FOR WHAT REASON? THEY JUST WANT TO BE RICHER OFF OF OUR BACKS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110820**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                      |                         |
|-------------------------------------------|--------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>RICHARD E SORELL</b>              | Home Phone <b>(785)446-2012</b>      | Cell Phone              |
| Business                                  | Work Phone                           | ext                     |
| Street Address <b>219 CAMPBELLIKE AVE</b> | Fax #                                |                         |
| Mailing Address                           | Email Address <b>DSTUMP2@COX.NET</b> |                         |
| City <b>CLYDE</b>                         |                                      |                         |
| State <b>KS</b>                           | Zip Code <b>66938</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110821**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                           |                         |
|---------------------------------------|-------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>RANDY SCHUSTER</b>            | Home Phone <b>(785)349-2111</b>           | Cell Phone              |
| Business                              | Work Phone                                | ext                     |
| Street Address <b>322 W STOVER ST</b> | Fax #                                     |                         |
| Mailing Address                       | Email Address <b>OKRAYDER@HOTMAIL.COM</b> |                         |
| City <b>WHITE CITY</b>                |                                           |                         |
| State <b>KS</b>                       | Zip Code <b>66872</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I LIVE ON DISABILITY AND ITS HARE ENOUGH TO AFFORD THINGS NOW PEOPLE KEEP RAISING EVERYTHING HOW ARE WE SUPPOSE TO MAKE IT. WHY DON'T THEY TRY LOWERING THE BILL THAT WOULD BE A LOT MORE HELPFUL . I'M A DISABLED VETERAN AND HAVE TO MAKE IT ON WHAT LITTLE I MAKE PLEASE DON'T LET THEM RAISE IT. THANK YOU RANDY SCHUSTER



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110822**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                 |                         |
|--------------------------------------|---------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>RICHARD DODGE</b>            | Home Phone <b>(316)990-4462</b> | Cell Phone              |
| Business                             | Work Phone                      | ext                     |
| Street Address <b>4100 AUBURN ST</b> | Fax #                           |                         |
| Mailing Address                      | Email Address                   |                         |
| City <b>BEL AIRE</b>                 |                                 |                         |
| State <b>KS</b>                      | Zip Code <b>67220</b>           |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

THE RATE HIKE REQUESTED WILL OFFSET ANY INCREASE I GET IN MY SOCIAL SECURITY. ALONG WITH OTHER PRICES GOING UP, I'LL JUST FALL FURTHER BEHIND. PLEASE THINK OF ME FOLKS LIKE ME BEFORE YOU VOTE. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110823**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                       |                         |
|--------------------------------------------|---------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>STEPHEN A MERCER</b>               | Home Phone <b>(785)273-7745</b>       | Cell Phone              |
| Business                                   | Work Phone                            | ext                     |
| Street Address <b>4701 SW TWILIGHT DR.</b> | Fax #                                 |                         |
| Mailing Address                            | Email Address <b>MERCERSL@COX.NET</b> |                         |
| City <b>TOPEKA</b>                         |                                       |                         |
| State <b>KS</b>                            | Zip Code <b>66614</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

TOO MANY RATE INCREASES AND NO RELIEF. AS A RETIRED PERSON, WHEN YOU ARE ON A FIXED INCOME YOU CAN ONLY TAKE SO MUCH. WHY CAN NOT BIG BUSINESS OPERATE ON A BUDGET LIKE REST OF US? YOU CAN ONLY GO TO THE WELL SO MANY TIMES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110824**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                      |                         |
|----------------------------------------|--------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>MICHAEL P LORIMER</b>          | Home Phone <b>(913)710-0265</b>      | Cell Phone              |
| Business                               | Work Phone                           | ext                     |
| Street Address <b>15301 LOWELL AVE</b> | Fax #                                |                         |
| Mailing Address                        | Email Address <b>MIKE@HES-KC.COM</b> |                         |
| City <b>OVERLAND PARK</b>              |                                      |                         |
| State <b>KS</b>                        | Zip Code <b>66223</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THERE IS NO INCENTIVES OR REBATES FOR CUSTOMERS TO USE LESS ENERGY AND CONSUMERS ARE PENALIZED FOR INSTALLATION OF SOLAR PANELS. I OPPOSE A BASE RATE INCREASE IN CUSTOMER CHARGE OF 14.50 BECAUSE IT AFFECTS THE SMALLEST USER THE MOST. MANY SMALL USERS ARE SENIOR CITIZENS OR POOR OF FIXED INCOMES. WHY DON'T WE OFFER INCENTIVES OR FINANCIAL ASSISTANCE TO MAKE RESIDENCES ENERGY EFFICIENT LIKE AIR SEALING OR ENERGY AUDITS -- NOT WINDOW REPLACEMENTS? WE OFFERED ENERGY AUDITS DURING THE STIMULUS ERA, PAID FOR BY THE FEDERAL GOVERNMENT UNTIL GOVERNOR BROWNBCK DIVERTED THE FUNDS FOR METHANE RESEARCH BY THE KOCH BROTHERS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110825**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                              |                         |
|-----------------------------------------|----------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MARK A BIRD</b>                 | Home Phone <b>(785)502-0036</b>              | Cell Phone              |
| Business                                | Work Phone                                   | ext                     |
| Street Address <b>2119 FAIRDALE CT.</b> | Fax #                                        |                         |
| Mailing Address                         | Email Address <b>MARKABIRD57@HOTMAIL.COM</b> |                         |
| City <b>SALINA</b>                      |                                              |                         |
| State <b>KS</b>                         | Zip Code <b>67401</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THEY CAN LOWER THE HIGHEST PAID OFFICIALS PAY IF THEY NEED MORE MONEY. IT IS HIGH AS HE'LL AS IT IS!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110826**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                          |                         |
|------------------------------------------|------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>PHILLIP LAMAR</b>                | Home Phone <b>(316)263-4228</b>          | Cell Phone              |
| Business                                 | Work Phone                               | ext                     |
| Street Address <b>2125 S. CAPRI LANE</b> | Fax #                                    |                         |
| Mailing Address                          | Email Address <b>SUE.LAMAR@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                      |                                          |                         |
| State <b>KS</b>                          | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

EVERY DAMMMMMMM YEAR YOU WANT MORE MONEY. TRY LIVING OFF SS AND PAYING YOUR DAMN BILL. HOW W ABOUT YOUR UPPER ADMINISTRATION GOING YEARS WITHOUT RAISES!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110827**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                              |                         |
|--------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>VELMA KONIECZNY</b>                | Home Phone <b>(785)273-5173</b>              | Cell Phone              |
| Business                                   | Work Phone                                   | ext                     |
| Street Address <b>400 SEJ PINECREST DR</b> | Fax #                                        |                         |
| Mailing Address                            | Email Address <b>MRS.KONIECZNY@GMAIL.COM</b> |                         |
| City <b>TOPEKA</b>                         |                                              |                         |
| State <b>KS</b>                            | Zip Code <b>66605</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I LIVE ON DISABILITY AND CAN HARDLY PAY MY BILL AS IT IS. TO HAVE EVEN A FEW DOLKLARS A NMONTH TACKED ONTO IT, I WOULDNT BE ABLE TO USE MY OXYGEN MACHINE, MY BREATHING TREATMENTS, OR HEATAC.L THERE IS NO WAY I CAN AFRFORD ANOTHER HIKE IN THE PRICES,

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110828**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **WAYNE SAMS**

Home Phone **(316)393-3794**

Cell Phone

Business

Work Phone

ext

Street Address **5400 W 37TH ST SO**

Fax #

Mailing Address

Email Address **WAYNESAMS@COX.NET**

City **WICHITA**

State **KS**

Zip Code **67215**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

ON A FIXED INCOME AND CAN NOT AFFORD UTILITY INCREASES. IT SEEMS THAT THESE ARE A NEVERENDING PROCESS. PLEASE SAY NO TO THE REQUESTED RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110829**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARY F CALDER**

Home Phone **(913)904-6778**

Cell Phone

Business

Work Phone

ext

Street Address **37756 W. 167TH STREET**

Fax #

Mailing Address

Email Address **CALDERM@SBCGLOBAL.NET**

City **EDGERTON**

State **KS** Zip Code **66021**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

MY ELECTRIC BILL ALREADY JUMPED FROM 85MONTH TO 98MONTH FROM AN EARLIER KCPL RATE INCREASE. AS A RETIREE I CANNOT AFFORD ANOTHER BIG INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110830**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                          |                         |
|----------------------------------------------|--------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DAVID GRYSZOWKA</b>                  | Home Phone               | Cell Phone              |
| Business                                     | Work Phone               | ext                     |
| Street Address <b>9775 SHADY BEND CIRCLE</b> | Fax #                    |                         |
| Mailing Address                              | Email Address            |                         |
| City <b>LENEXA</b>                           |                          |                         |
| State <b>KS</b>                              | Zip Code <b>66227</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110831**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                       |                         |
|-------------------------------------------|---------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>LYLE HOLTZEN</b>                  | Home Phone                            | Cell Phone              |
| Business                                  | Work Phone                            | ext                     |
| Street Address <b>421 E. SHOWALTER ST</b> | Fax #                                 |                         |
| Mailing Address                           | Email Address <b>LHOLTZEN@COX.NET</b> |                         |
| City <b>ROSE HILL</b>                     |                                       |                         |
| State <b>KS</b>                           | Zip Code <b>67133</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 BEING ON A FIXED INCOME, I JUST CANNOT KEEP UP WITH ALL THESE MONTHLY INCREASES THAT KEEP COMING FROM EVERY DIRECTION.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110832**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PIMING KUO</b>    | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AND MY FAMILY WILL BE AFFECTED BY ANOTHER RATE INCREASE. IT IS A BIG IMPACT TO US, PLEASE SAY 'NO' TO KCPL AS IT SHOULD HAVE BETTER MANAGEMENT OF THE COMPANY INSTEAD OF PASSING THE COST TO CUSTOMERS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110833**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JEFF S SHOFFNER</b>             | Home Phone <b>(816)820-9735</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>20350 W. 217TH ST</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>BUCKANGUS@YAHOO.COM</b> |                         |
| City <b>SPRING HILL</b>                 |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66083</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HOW LONG ARE TO SUSTAIN CONTINUED INCREASES IN OUR ELECTRIC RATES? THIS IS TOTALLY OUT OF HAND... PLEASE CURTAIL THESE INCREASES AND MAKE THE UTILITIES HAVE SOME COMPASSION AND STOP THE MADNESS. THESE ARE GREEDY CORPORATIONS; I SHOULD KNOW, I WORKED FOR KGE IN THEIR RATES AND ACCOUNTING DEPARTMENT AND THEY FOCUS TOTALLY ON GREED AND GOUGING THE CUSTOMER AS MUCH AS POSSIBLE. JUST BECAUSE THEY MERGED WITH ANOTHER COMPANY DOES NOT GIVE THEM THE AUTHORITY TO DEVISE WAYS TO PAY FOR THEIR MISTAKES AND GREED. THANKS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110834**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                          |                         |
|--------------------------------------|--------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JOHN D DONAHUE</b>           | Home Phone               | Cell Phone              |
| Business                             | Work Phone               | ext                     |
| Street Address <b>5305 W103RD PL</b> | Fax #                    |                         |
| Mailing Address                      | Email Address            |                         |
| City <b>OVERLAND PARK</b>            |                          |                         |
| State <b>KS</b>                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RATES ARE HIGH ENOUGH AS IT IS. I DO WHAT I CAN TO CONSERVE ENERGY. IT DOESNT NEED TO BE HARDER FOR PEOPLE WHO TRY TO CONSERVE .

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110835**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>ALAN WELLES</b>                   | Home Phone <b>(785)841-3786</b>            | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>2212 PRINCETON BLVD</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>WELLESA@SBCGLOBAL.NET</b> |                         |
| City <b>LAWRENCE</b>                      |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66049</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

10/15/2018

WITH THIS INCREASE ALONG WITH THE MEDICARE.INCRASE AND THE PITIFUL 2 SOCIAL SECURITY INCREASE AND THE INCREASE IN DRUG CO-PAYS MY DISPOSABLE INCOME WILL BE FULLY DISPOSED. IF SERVICE INCREASES, YOUR WORKERS GET SIGNIFICANT PAY RAISES AND YOUR PROFITS STAY THE SAME IT MIGHT BE FAIR. BUT WHEN YOU CHARGE ME 15 A MONTH JUST TO HAVE THE ' PRIVILEGE' OF ELECTRICITY AN INCREASE IS SUSPECT FOR THIS NECESSARY SERVICE. PIECE OF OLD CODGER ADVICE YOU, TOO MAY NOT HAVE THE INCOME THAT YOU ARE COUBTING ON 30 YEARS FROM NOW. SO BE CAREFUL WHEN YOU YOU'RE CONSIDERING AN INCREASE ON THIS CAN'T LIVE, STAY WARM, COOK A MEAL UTILITY WE ALL MUST HAVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110836**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                              |                         |
|------------------------------------|----------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>DON MAYBERRY</b>           | Home Phone <b>(913)579-1669</b>              | Cell Phone              |
| Business                           | Work Phone                                   | ext                     |
| Street Address <b>15316 RICKEL</b> | Fax #                                        |                         |
| Mailing Address                    | Email Address <b>JOYCE-DON@SUNFLOWER.COM</b> |                         |
| City <b>BASEHOR</b>                |                                              |                         |
| State <b>KS</b>                    | Zip Code <b>66007</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

RETIRED, AGE 78 MONTHLY INCOME FROM FORMER EMPLOYER TWA WAS RAPED BY CARL ICAN  
THUS 253 INSTEAD OF THE PROMISED 1600 MAKES LIVING DIFFICULT AS IT IS NOW. SO, KCPL  
'NO' TO THIS RATE INCREASE AND HIGHER ELECTRIC RATES FOR MY FAMILY IS COMPLETELY  
OUT OF LINE. PLEASE SHOW STRONG CONSIDERATION TO THIS OUTRAGEOUS PROPOSAL .  
THANK YOU DON MAYBERRY.....

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110837**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHER PEPPER</b>   | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHY ARE YOU CONSTANTLY INCREASING YOUR RATES, DESPITE APARTMENTHOMEOWNER'S ATTEMPTS TO KEEP THERMOSTATS SEVERELY LOW TO AVOID HIGH BILLS. THE POPULATION IN THE CITY HAS INCREASED..YOU HAVE A LOT MORE CUSTOMERS THAT BRING MONEY IN FOR YOU, AND EVERYONE THOUGHT A 'MERGER' OR 'UPGRADES' YOU'VE DONE TO EQUIPMENT TO BRING DOWN THE COSTS TO CONSUMER WAS SUPPOSED TO DO THE TRICK. WHAT'S GOING ON? QUIT BEING GREEDY, AND DO SOMETHING NICE FOR YOUR CUSTOMERS FOR A CHANGE!!!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110838**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JULIE E COGLEY**

Home Phone **(913)291-2710**

Cell Phone

Business

Work Phone

ext

Street Address **12530 NEWTON STREET 3108**

Fax #

Mailing Address

Email Address **COGLEYJ@SWBELL.NET**

City **OVERLAND PARK**

State **KS**

Zip Code **66213**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

I OPPOSE AN INCREASE IN KCPL RATES. MANY IN THIS COMMUNITY STRUGGLE TO PAY HIGH UTILITY RATES. AN INCREASE WOULD POSE ADDITIONAL HARDSHIP FOR MYSELF AND OTHERS. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110839**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                      |                         |
|----------------------------------------------|--------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>DAVID A MILLER</b>                   | Home Phone <b>(913)940-0727</b>      | Cell Phone              |
| Business                                     | Work Phone                           | ext                     |
| Street Address <b>14119 W. 113TH TERRACE</b> | Fax #                                |                         |
| Mailing Address                              | Email Address <b>VERITAS@MAC.COM</b> |                         |
| City <b>OLATHE</b>                           |                                      |                         |
| State <b>KS</b>                              | Zip Code <b>662154824</b>            |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

KCPL'S RATES HAVE ALREADY INCREASED MARKEDLY WITHIN MY VERY RECENT MEMORY. THE CASE FOR AN ADDITIONAL RATE INCREASE HAS NOT BEEN MADE TO THE PUBLIC I.E., TO ITS CONSUMERS AND RATE-PAYERS. THE REQUESTED INCREASE IS UNWARRANTED IN MY VIEW.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110840**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>BRUCE L HOGLE</b>                  | Home Phone <b>(913)233-6583</b>         | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>3760 W 105TH TERRACE</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>BLHOGLE@SWBELL.NET</b> |                         |
| City <b>LEAWOOD</b>                        |                                         |                         |
| State <b>KS</b>                            | Zip Code <b>66206</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110841**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LLOYD BEINE</b>                 | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>3366 SW BELLE AVE</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>TOPEKA</b>                      |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66614</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM RETIRED AND THIS RATE INCREASE WILL CAUSE A HARDSHIP TO ME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110842**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>GARY CARPENTER</b>            | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>11030 RIVERVIEW</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>EDWARDSVILLE</b>              |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66111</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 CANT AFFORD ELECTRIC NOW

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110843**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                               |                         |
|---------------------------------------|-----------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>JAMES E DICKINSON</b>         | Home Phone <b>(316)686-3875</b>               | Cell Phone              |
| Business                              | Work Phone                                    | ext                     |
| Street Address <b>2535 S CAPRI LN</b> | Fax #                                         |                         |
| Mailing Address                       | Email Address <b>JIMDICKINSON45@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                   |                                               |                         |
| State <b>KS</b>                       | Zip Code <b>67210</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ANY INCREASE IS TOO MUCH! KCC NEEDS TO LOWER THE MONTHLY CUSTOMER CHARGE INSTEAD.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110844**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PRAKASH SHENOY</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>LAWRENCE</b>       |                          |                         |
| State <b>KS</b>            | Zip Code <b>66049</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM OPPOSED TO A RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110845**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                          |                         |
|--------------------------------------------|--------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DEBRA S ERXLEBEN</b>               | Home Phone               | Cell Phone              |
| Business                                   | Work Phone               | ext                     |
| Street Address <b>8220 E OXFORD CIRCLE</b> | Fax #                    |                         |
| Mailing Address                            | Email Address            |                         |
| City <b>WICHITA</b>                        |                          |                         |
| State <b>KS</b>                            | Zip Code <b>67226</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110846**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

|                                                 |                                         |                         |
|-------------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>THOMAS E BARTELS</b>                    | Home Phone <b>(913)829-0514</b>         | Cell Phone              |
| Business                                        | Work Phone                              | ext                     |
| Street Address <b>14351 S. BLACKFEATHER DR.</b> | Fax #                                   |                         |
| Mailing Address                                 | Email Address <b>T-TBARTELS@ATT.NET</b> |                         |
| City <b>OLATHE</b>                              |                                         |                         |
| State <b>KS</b>                                 | Zip Code <b>66062</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

RETIRED COUPLE LIVING ON FIXED INCOME WITH HEALTH ISSUES REQUIRING EXPENSIVE MEDICATIONS CAN NOT AFFORD A RATE INCREASE JUST TO STAY COMFORTABLE IN OUR HOME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110847**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>JEFFREY G WOODS</b>          | Home Phone <b>(785)410-6326</b>            | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>2009 GREEN AVE</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>J_G_WOODS@HOTMAIL.COM</b> |                         |
| City <b>MANHATTAN</b>                |                                            |                         |
| State <b>KS</b>                      | Zip Code <b>66502</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

RATED KEEP GOING UP BUT SERVICE IS STILL LACKING. WITH THE NUMBER OF WIND TOWERS THAT HAVE BEEN BUILT RATES SHOULD BE COMING DOWN AS OPERATING COST ARE BEING REDUCED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110848**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ROBERT ADOLPHSON**

Home Phone **(785)249-8094**

Cell Phone

Business

Work Phone

ext

Street Address **4324 SW STONE AVE**

Fax #

Mailing Address

Email Address **ROBERT.ADOLPHSON@HOTMAIL.COM**

City **TOPEKA**

State **KS** Zip Code **66610**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110849**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                      |                                        |                         |
|------------------------------------------------------|----------------------------------------|-------------------------|
| Account No                                           | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>KAREN A ALRID</b>                            | Home Phone <b>(785)260-6123</b>        | Cell Phone              |
| Business                                             | Work Phone                             | ext                     |
| Street Address <b>1916 SE ILLINOIS AVE TOPEKA KS</b> | Fax #                                  |                         |
| Mailing Address <b>UNITED</b>                        | Email Address <b>DKALRID@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>                                   |                                        |                         |
| State <b>KS</b>                                      | Zip Code <b>66607</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHEN THE CHANGE WAS MADE WE WERE TOLD OUR UTILITIES WOULDN'T GO UP, NOW IT IS, I AM RETIRED, AND I DON'T GET A RAISE, AND IF I DO ITS TAKEN BACK IN TAXES. WHAT A WORLD WE LIVE IN, THAT WE SAY ONE THING AND DO ANOTHER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110850**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                                              |                         |
|------------------------------|----------------------------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>ELVERN D BARRETT</b> | Home Phone                                   | Cell Phone              |
| Business                     | Work Phone                                   | ext                     |
| Street Address               | Fax #                                        |                         |
| Mailing Address              | Email Address <b>EDBARRETT1212@GMAIL.COM</b> |                         |
| City <b>COUNCIL GROVE</b>    |                                              |                         |
| State <b>KS</b>              | Zip Code <b>66846</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE WERE TOLD WITH THE MERGER THERE WOULD BE NO INCREASE THEY LIED

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110851**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                          |                         |
|----------------------------------------|------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>CINTHIA A PAULSEN</b>          | Home Phone <b>(913)708-5915</b>          | Cell Phone              |
| Business                               | Work Phone                               | ext                     |
| Street Address <b>13421 W 172ND ST</b> | Fax #                                    |                         |
| Mailing Address                        | Email Address <b>CANMPAULSEN@ATT.NET</b> |                         |
| City <b>OVERLAND PARK</b>              |                                          |                         |
| State <b>KS</b>                        | Zip Code <b>66221</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

10/15/2018 DO NOT RAISE THE RATES IN JOHNSON COUNTY KANSAS!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110852**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                 |                         |
|--------------------------------------|---------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>CHARLES E LEWELLEN</b>       | Home Phone <b>(316)680-1017</b> | Cell Phone              |
| Business                             | Work Phone                      | ext                     |
| Street Address <b>1203 E 10TH ST</b> | Fax #                           |                         |
| Mailing Address                      | Email Address                   |                         |
| City <b>WELLINGTON</b>               |                                 |                         |
| State <b>KS</b>                      | Zip Code                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110853**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                          |                         |
|------------------------------------------|------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>ROBERT C WINTER</b>              | Home Phone <b>(913)681-3284</b>          | Cell Phone              |
| Business                                 | Work Phone                               | ext                     |
| Street Address <b>12582 GRANDVIEW ST</b> | Fax #                                    |                         |
| Mailing Address                          | Email Address <b>RWINTER67@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                |                                          |                         |
| State <b>KS</b>                          | Zip Code <b>66213</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

AS A RETIRED EDUCATOR ON A FIXED INCOME I AM ADVERSELY AFFECTED BY THIS INCREASE AND REQUEST THAT THE KCC REJECT THE REQUEST. ANY MERGER WITH WESTSTAR SHOULD NOT HAVE REQUIRED THE KCPL CUSTOMERS TO BEAR ANY FINANCIAL BURDEN. ROB WINTER



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110854**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                          |                         |
|--------------------------------------|--------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DIANE PALMER</b>             | Home Phone               | Cell Phone              |
| Business                             | Work Phone               | ext                     |
| Street Address <b>2914 W 93 TERR</b> | Fax #                    |                         |
| Mailing Address                      | Email Address            |                         |
| City <b>LEAWOOD</b>                  |                          |                         |
| State <b>KS</b>                      | Zip Code <b>66206</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I AM A RETIRED PERSON WITH A FIXED INCOME. PLEASE CONSIDER PEOPLE LIKE ME BEFORE RAISING RATES AS REQUESTED BY KCPL. MANY OTHERS WILL BE AFFECTED MORE ADVERSELY THAN I IF THE RATES GO UP. THE COST OF UTILITIES IS ALREADY A STRAIN FOR MANY PEOPLE. I HOPE YOU'LL PUT INDIVIDUALS NEEDS BEFORE THE CORPORATION THAT WE ALL RELY ON TO LIVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110855**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DAVID W TROUTMAN</b>            | Home Phone <b>(913)782-8982</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>12040 S WALNUT ST</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>DAVE_T125@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                      |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66061</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 IF THIS IS APPROVED, WE WILL BE MOVING. YOU WOULD BE MAKING IT TOO EXPENSIVE FOR US TO LIVE IN OUR OWN HOME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110856**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                                |                         |
|-----------------------------------------|------------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>ROBERT E DAVIS</b>              | Home Phone <b>(913)980-4835</b>                | Cell Phone              |
| Business                                | Work Phone                                     | ext                     |
| Street Address <b>24480 PFLUMM ROAD</b> | Fax #                                          |                         |
| Mailing Address                         | Email Address <b>ROBDAVIS@REECENICHOLS.COM</b> |                         |
| City <b>LOUISBURG</b>                   |                                                |                         |
| State <b>KS</b>                         | Zip Code <b>66053</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

KCPL IS CHARGING MORE THAN MANY PEOPLE CAN AFFORD CURRENTLY. IT IS UNHEARD OF THAT THE PUBLIC WILL BE PAYING MORE DUE TO THEIR LACK OF KCPL'S CONCERN FOR THE PUBLIC'S NEEDS. WE MUST ALL STAND UP AND FIGHT ANY RAISE TO CURRENT KCPL BILLS. I AM ALREADY PAYING MORE THAN I CAN ALWAYS AFFORD AS A TEACHER CLOSE TO RETIREMENT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110857**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KIM YOUNG</b>   | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LEAVENWORTH</b> |                          |                         |
| State <b>KS</b>         | Zip Code <b>66048</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 OUR RATES HAVE ALREADY INCREASED!!! WE CANT AFFORD ANYMORE INCREASES. WE ARE IN A FIXED INCOME.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110858**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                             |                                 |                         |
|---------------------------------------------|---------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>JOAN RECALDE</b>                    | Home Phone <b>(913)710-1655</b> | Cell Phone              |
| Business                                    | Work Phone                      | ext                     |
| Street Address <b>16637 W. 145TH STREET</b> | Fax #                           |                         |
| Mailing Address                             | Email Address                   |                         |
| City <b>OLATHE</b>                          |                                 |                         |
| State <b>KS</b>                             | Zip Code <b>66062</b>           |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

BEING ON A FIXED INCOME AN INCREASE IN MY ELECTRIC BILL WOULD BE A HARDSHIP. A MERGER WITH ANOTHER COMPANY SHOULD NOT CAUSE AN INCREASE IN MY EXPENSES. IF ANYTHING THIS MERGER SHOULD BE AN ADVANTAGE FOR THE COMPANY AS WELL AS THE CUSTOMERS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110859**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                        |                         |
|--------------------------------------|----------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>LINDA WILLIAMS</b>           | Home Phone <b>(620)453-2367</b>        | Cell Phone              |
| Business                             | Work Phone                             | ext                     |
| Street Address <b>513 N 14TH ST.</b> | Fax #                                  |                         |
| Mailing Address                      | Email Address <b>CLOAKOF3@LIVE.COM</b> |                         |
| City <b>PARSONS</b>                  |                                        |                         |
| State <b>KS</b>                      | Zip Code <b>67357</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

ANY INCREASE IS TOO MUCH! LOWER THE MONTHLY CUSTOMER CHARGE. THE CITY OF PARSONS IS INCREASING OUR RATES FOR STORMWATER AND TRASH PICKUP. IF ALL OUR UTILITIES CONTINUE TO RAISE OUR RATES, WHAT THE HECK!!!! COME ON, WE ARE ON FIXED BUDGETS. SOME OF US ARE SINGLE ADULTS!! ANY INCREASE IS TOO MUCH!! SINCERELY, LINDA WILLIAMS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110860**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                           |                         |
|------------------------------------------|-------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LLOYD G FAIRBANLS</b>            | Home Phone <b>(913)897-0415</b>           | Cell Phone              |
| Business                                 | Work Phone                                | ext                     |
| Street Address <b>11009 W 121ST TERR</b> | Fax #                                     |                         |
| Mailing Address                          | Email Address <b>LFAIRBANKS@KC.RR.COM</b> |                         |
| City <b>OVERLAND PARK</b>                |                                           |                         |
| State <b>KS</b>                          | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT RAISE RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110861**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                     |                                      |                         |
|-----------------------------------------------------|--------------------------------------|-------------------------|
| Account No                                          | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>SALLY MILLER</b>                            | Home Phone <b>(913)768-4463</b>      | Cell Phone              |
| Business                                            | Work Phone                           | ext                     |
| Street Address <b>18585 W. 152ND TER APT 609 12</b> | Fax #                                |                         |
| Mailing Address                                     | Email Address <b>SJMIL43@AOL.COM</b> |                         |
| City <b>OLATHE</b>                                  |                                      |                         |
| State <b>KS</b>                                     | Zip Code <b>66062</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PEOPLE LIKE MYSELF LIVING ON A FIXED INCOME CANNOT AFFORD A RATE INCREASE. BETWEEN UTILITY AND RENT INCREASES, ALONG WITH PRESCRIPTION COSTS IT IS MAKING IT SO WE CAN NO LONGER STRETCH OUR BUDGET TO COVER THE BASIC COSTS OF LIVING.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110862**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PAMELA DE JONG</b>              | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>9909 MASTIN DRIVE</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>OVERLAND PARK</b>               |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66212</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHAT HAPPENS TO THE PEOPLE WHO CAN'T AFFORD THIS RATE INCREASE? I'M SO TIRED OF A FAULTY GOVERNMENT AND GREEDY CORPORATIONS. WHY DON'T THEY CUT BACK THE SALARY AND BENEFITS OF THE CEO? OR GIVE LESS DIVIDENDS TO THE SHAREHOLDERS? AT LEAST IT WOULD BE A STEP IN THE RIGHT DIRECTION. BRING IN A LEAN TEAM TO CUT WASTE AT THE UPPER MANAGEMENT LEVELS BEFORE PASSING EXTRA COSTS TO THE CONSUMER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110863**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                           |                         |
|----------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MONICA PATTON</b>                    | Home Phone <b>(913)957-6188</b>           | Cell Phone              |
| Business                                     | Work Phone                                | ext                     |
| Street Address <b>14710 S SEMINOLE DRIVE</b> | Fax #                                     |                         |
| Mailing Address                              | Email Address <b>CEPJR494@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                           |                                           |                         |
| State <b>KS</b>                              | Zip Code <b>66062</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE DO NOT APPRECIATE AND ARE OPPOSED TO ANY POSSIBLE RATE INCREASES WITH KCPL DO TO LIMITED INCOME TAXES WE ALREADY PAY AS A MIDDLE CLASS INCOME FAMILY. MOST OF OUR BABY BOOMERS WHO ARE APPROACHING RETIREMENT, OR PEOPLE ALREADY RETIRED HAVE VERY LIMITED INCOME AND CANNOT AFFORD THIS RATE INCREASE EITHER. VERY SAD AND CONCERNING FOR PEOPLE WHO OWN HOMES HERE IN KC WHO MAY BE IMPACTED BY CONTINUED INCREASES IN RATES FROM KCPL. SHAME!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110864**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SUSAN F DOHRER</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>WICHITA</b>        |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110865**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHERYL L MENGES**

Home Phone **(785)273-8721**

Cell Phone

Business

Work Phone

ext

Street Address **51 SW PEPPER TREE LN**

Fax #

Mailing Address

Email Address **KSMENGES@COX.NET**

City **TOPEKA**

State **KS** Zip Code **66611**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

I AM RETIRED AND ON LIMITED INCOME. AN INCREASE IN UTILITY RATES WILL CAUSE ME TO CONSIDER REDUCING MY UTILIZATION OR TO LOWER EXPENDITURES ON FOOD OR HEALTHCARE. PLEASE BE AWARE OF THE IMPACT AN INCREASE OF THIS SIZE WILL AFFECT CITIZENS LIKE MYSELF. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110866**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                 |                         |
|----------------------------------|---------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>GLORIA J WALKER</b>      | Home Phone <b>(913)599-5801</b> | Cell Phone              |
| Business                         | Work Phone                      | ext                     |
| Street Address <b>W 96BPLACE</b> | Fax #                           |                         |
| Mailing Address                  | Email Address                   |                         |
| City <b>OVERLAND PARK</b>        |                                 |                         |
| State <b>KS</b>                  | Zip Code <b>66214</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WHY DON'T YOU INVEST THIS 26.2 MILLION IN SOLAR AND WIND POWER??

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110867**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                             |                         |
|----------------------------------------|---------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>EARL HARRELL</b>               | Home Phone <b>(918)629-3626</b>             | Cell Phone              |
| Business                               | Work Phone                                  | ext                     |
| Street Address <b>408 REAGAN DRIVE</b> | Fax #                                       |                         |
| Mailing Address                        | Email Address <b>ROYHAZMAT261@GMAIL.COM</b> |                         |
| City <b>LANSING</b>                    |                                             |                         |
| State                                  | Zip Code                                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 BEING SENIOR COUPLE RETIRED A NEW INCREASE TO POWER AND GAS WOULD BECOME A HUGE FINANCIAL BURDEN. WE OPPOSE THE NEW INCREASE. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110868**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                       |                         |
|-----------------------------------------|---------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>LANCE S BARKER</b>              | Home Phone <b>(316)686-1487</b>       | Cell Phone              |
| Business                                | Work Phone                            | ext                     |
| Street Address <b>2552 N BELMONT ST</b> | Fax #                                 |                         |
| Mailing Address                         | Email Address <b>LANCE@LLB-ENT.US</b> |                         |
| City <b>WICHITA</b>                     |                                       |                         |
| State <b>KS</b>                         | Zip Code <b>67220</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE MERGER WAS SUPPOSED TO LOWER RATES ALL AROUND WHY ARE WE SEEING ANY INCREASE IN RATES THIS SOON, WHY WAS THE MERGER EVEN GRANTED IF IT MEANT AN INCREASE IN RATES ON THE WESTAR ENERGY CUSTOMERS. NO RATE INCREASE, NO INCREASE IN MONTHLY SERVICE CHARGE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110869**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                              |                         |
|------------------------------------------|----------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>DOW N HORDE</b>                  | Home Phone <b>(316)323-9185</b>              | Cell Phone              |
| Business                                 | Work Phone                                   | ext                     |
| Street Address <b>1757 S EMPORIA AVE</b> | Fax #                                        |                         |
| Mailing Address                          | Email Address <b>FREE.SPIRIT64@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                      |                                              |                         |
| State <b>KS</b>                          | Zip Code <b>67211</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

BY WHOM IT DOES CONCERN: I LIVE ON SOCIAL SECURITY. IF THEY GAVE THAT MUCH INCREASE IN MY MONEY I JUST MIGHT BREAK EVEN..... HOWEVER, THAT DOES NOT HAPPEN! DOW N HORDE



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110870**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                              |                         |
|-------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>SHERRI A BUCHANAN</b>             | Home Phone <b>(913)800-1014</b>              | Cell Phone              |
| Business                                  | Work Phone                                   | ext                     |
| Street Address <b>6101 W 67TH TERRACE</b> | Fax #                                        |                         |
| Mailing Address                           | Email Address <b>LOGANMCLAIN@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                              |                         |
| State <b>KS</b>                           | Zip Code <b>66204</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM AGAINST THE PROPOSED INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110871**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                               |                         |
|-------------------------------------|-----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>MARIE HUGHBANKS</b>         | Home Phone <b>(316)529-8530</b>               | Cell Phone              |
| Business                            | Work Phone                                    | ext                     |
| Street Address <b>330 MIMOSA DR</b> | Fax #                                         |                         |
| Mailing Address                     | Email Address <b>MHUGHBANKS@SBCGLOBAL.NET</b> |                         |
| City <b>HAYSVILLE</b>               |                                               |                         |
| State <b>KS</b>                     | Zip Code <b>67060</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110872**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>LAWRENCE D CURTIS</b>        | Home Phone                                 | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>1510 POWERS ST</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>LCURTIS@SUNFLOWER.COM</b> |                         |
| City <b>LAWRENCE</b>                 |                                            |                         |
| State <b>KS</b>                      | Zip Code <b>66044</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THOSE OF US WHO LIVE ON SOCIAL SECURITY AND TRY TO MANAGE OWNING OUR HOME FIND IT VERY HARD TO KEEP A BUDGET WHEN OUR BASIC NEEDS, SUCH AS UTILITY COSTS, KEEP DEMANDING MORE MONEY EACH MONTH. PLEASE DO NOT ALLOW ANOTHER INCREASE IN OUR ELECTRIC UTILITY BILLS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110873**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PAIGE ROBERTS</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>LEAVENWORTH</b>   |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110874**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARY C COLLINS**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **MCPHERSON**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

DO NOT APPROVE THIS RATE INCREASE. OLDER PEOPLE DO NOT GET INCREASES IN THEIR FUNDS AND CAN NOT AFFORD THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110875**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                        |                         |
|---------------------------------------|----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>CONRAD JANSSON</b>            | Home Phone <b>(316)243-8850</b>        | Cell Phone              |
| Business                              | Work Phone                             | ext                     |
| Street Address <b>2143 KOENIGS DR</b> | Fax #                                  |                         |
| Mailing Address                       | Email Address <b>CLJANSSON@COX.NET</b> |                         |
| City <b>GARDEN PLAIN</b>              |                                        |                         |
| State <b>KS</b>                       | Zip Code <b>67050</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I KNOW YOU ALWAYS SAY THE CEO OF THE COMPANY IS PAID BY THE STOCK HOLDER! BUT YOU TAKEN A PUBLIC UTILITY AND MADE IT A PROFIT CENTER FOR YOUR CRONIES. ITS A PUBLIC UTILITY LIKE WATER, SEWER, ROADS NOT A FORTUNE 500!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110876**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                      |                                              |                         |
|------------------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>PATRICIA J STOUT</b>                         | Home Phone <b>(913)498-3536</b>              | Cell Phone              |
| Business                                             | Work Phone                                   | ext                     |
| Street Address <b>14360 WEST 116TH ST. APT. 3411</b> | Fax #                                        |                         |
| Mailing Address                                      | Email Address <b>TRICIASTOUT@OUTLOOK.COM</b> |                         |
| City <b>OLATHE</b>                                   |                                              |                         |
| State <b>KS</b>                                      | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

OUR RATES ARE TOO HIGH AS IT IS. IT IS DIFFICULT TO MAINTAIN ANY WARMTH IN OUR HOMES DURING THE WINTER MONTHS WHEN THE GAS AND ELECTRICITY BILLS ARE SO HIGH THAT WE ARE MORE WORRIED ABOUT THE COST OF THE UTILITIES THAN STAYING HEALTHY. WE CANNOT SURVIVE THIS WAY AND WILL BE CONSTANTLY SICK. MANY OF US ARE ON A FIXED INCOME AND FIND IT DIFFICULT AS IT IS. PLEASE DO NOT RAISE THE RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110877**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                          |                         |
|------------------------------------------|--------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>HEIDI GILMORE</b>                | Home Phone               | Cell Phone              |
| Business                                 | Work Phone               | ext                     |
| Street Address <b>12490 QUIVIRA ROAD</b> | Fax #                    |                         |
| Mailing Address                          | Email Address            |                         |
| City <b>OVERLAND PARK</b>                |                          |                         |
| State <b>KS</b>                          | Zip Code <b>66213</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

ALSO, DECREASE THE MONTHLY CUSTOMER CHARGE. A FEE JUST FOR BEING A CUSTOMER. MONOPOLIES SHOULD NOT BE ALLOWED CHARGE A FEE JUST FOR BEING A CUSTOMER! THAT IS OBSCENE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110878**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

|                                               |                                                |                         |
|-----------------------------------------------|------------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>FRANCIS R YARKOSKY</b>                | Home Phone <b>(913)839-1298</b>                | Cell Phone              |
| Business                                      | Work Phone                                     | ext                     |
| Street Address <b>12113 SOUTH VALLEY ROAD</b> | Fax #                                          |                         |
| Mailing Address                               | Email Address <b>FRANCISYARKOSKY@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                            |                                                |                         |
| State <b>KS</b>                               | Zip Code <b>66061</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT HAVE ENOUGH VALID INFORMATION TO JUSTIFY THE RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110879**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                       |                         |
|-------------------------------------|---------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>TIMOTHY HOWLINGCRANE</b>    | Home Phone <b>(913)285-0678</b>       | Cell Phone              |
| Business                            | Work Phone                            | ext                     |
| Street Address <b>215 E 3RD ST.</b> | Fax #                                 |                         |
| Mailing Address                     | Email Address <b>WRDNCR@YAHOO.COM</b> |                         |
| City <b>PRESCOTT</b>                |                                       |                         |
| State <b>KS</b>                     | Zip Code <b>66767</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 KCPL CHARGES TOO MUCH ALREADY AND WE HAVE TOO MANY OUTAGES !

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110880**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DANIEL KUHLEN</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OLATHE</b>        |                          |                         |
| State <b>KS</b>           | Zip Code <b>66063</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

ANY INCREASE BY KCPL IS TOO MUCH! BEFORE RELOCATING HERE FROM NEBRASKA IN 2015, ANY ELECTRIC RATE HIGHER THAN THE GAS RATE WAS RIDICULOUS! AND WHAT'S THIS MONTHLY CUSTOMER CHARGE GARBAGE? THE ONLY OPTION FOR TOUCHING THE MONTHLY CUSTOMER CHARGE SHOULD BE TO LOWER IT. WITH THE HIGH ADVANCEMENTS IN TECHNOLOGY ALSO COMES THE OBLIGATION TO DO MORE WITH LESS! AND JUST BECAUSE ELECTRICITY HAS BECOME A NECESSITY, DOESN'T MEAN THAT WHENEVER A POWER COMPANY WANTS SOMETHING, ALL THEY NEED DO IS RAISE RATES. PEOPLE NEED TO WORK SMARTER. IF KCPL FEELS THIS INCREASE MUST GO THROUGH, THEN THERE SHOULD BE SOME HOUSECLEANING IN UPPER MANAGEMENT, BECAUSE THEY ARE NOT DOING THEIR JOB. I WAS AN EMPLOYEE OF NEBRASKA PUBLIC POWER DISTRICT FOR 37 YEARS AND KNOW THE MEANING OF NOT RAISING RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110881**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                          |                         |
|-----------------------------------|--------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>STEPHEN GARLOW</b>        | Home Phone               | Cell Phone              |
| Business                          | Work Phone               | ext                     |
| Street Address <b>2808 HARPER</b> | Fax #                    |                         |
| Mailing Address                   | Email Address            |                         |
| City <b>LAWRENCE</b>              |                          |                         |
| State <b>KS</b>                   | Zip Code <b>66046</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

OPPOSED TO RESIDENTIAL RATE INCREASES OPPOSED TO HIGHER CHARGES FOR HOME SOLAR GENERATION KCC AND KCPL SHOULD DO EVERYTHING POSSIBLE TO PROMOTE DECENTRALIZED, ALTERNATIVE POWER GENERATION

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110882**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                 |                          |                         |
|-------------------------------------------------|--------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JARYTH W ASAY</b>                       | Home Phone               | Cell Phone              |
| Business                                        | Work Phone               | ext                     |
| Street Address <b>407 N MCPHERSON AVE LOT 1</b> | Fax #                    |                         |
| Mailing Address                                 | Email Address            |                         |
| City <b>BURRTON</b>                             |                          |                         |
| State <b>KS</b>                                 | Zip Code <b>67020</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110884**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>NICK HIGLEY</b>                   | Home Phone <b>(785)220-4227</b>            | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>4849 NE SHAFFER RD.</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>NICK_FAIRLANE@AOL.COM</b> |                         |
| City <b>TOPEKA</b>                        |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66617</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE MERGER WAS TO BRING EFFICIENCY, LOWER COST. THEY ARE DOING THIS IN ONE HAND AND PAYING BACK OVERCHARGES IN THE OTHER. SHELL GAME !!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110885**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DOROTHY BENDER**

Home Phone **(913)522-9711**

Cell Phone

Business

Work Phone

ext

Street Address **2024 S. BOEKE ST.**

Fax #

Mailing Address

Email Address **DJBENDER49@GMAIL.COM**

City **KANSAS CITY**

State **KS**

Zip Code **66103**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

PLEASE DO NOT INCREASE OUR RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110886**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                       |                          |                         |
|-----------------------|--------------------------|-------------------------|
| Account No            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JEFF CRUM</b> | Home Phone               | Cell Phone              |
| Business              | Work Phone               | ext                     |
| Street Address        | Fax #                    |                         |
| Mailing Address       | Email Address            |                         |
| City <b>SHAWNEE</b>   |                          |                         |
| State <b>KS</b>       | Zip Code <b>66203</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THIS REQUEST SHOULD BE DENIED. IF KCPL CAN AFFORD TO ACQUIRE OTHER COMPANIES, I DON'T SEE THE NEED FOR A RATE INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110887**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>NATALIE BROD</b>              | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>10001 PERRY DR.</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>OVERLAND PARK</b>             |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66212</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

AS A SOON TO BE RETIREE, I AM VERY CONCERNED ABOUT MY ABILITY TO MEET MY EXPENSES ON SOCIAL SECURITY AND MY PENSION. THIS MAY SEEM LIKE A SMALL INCREASE BUT IT IS A LARGE PERCENTAGE OF THE ENTIRE KCPL BILL. I OPPOSE THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110888**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                          |                         |
|------------------------------------|--------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHARLENE C OSBORN</b>      | Home Phone               | Cell Phone              |
| Business                           | Work Phone               | ext                     |
| Street Address <b>14726 CONSER</b> | Fax #                    |                         |
| Mailing Address                    | Email Address            |                         |
| City <b>OVERLAND PARK</b>          |                          |                         |
| State <b>KS</b> Zip Code           |                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE ARE RETIRED AND THIS RATE INCREASE IS TOO MUCH. PLEASE DONT APPROVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110890**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DAVID L MACDONNOLD**

Home Phone **(774)230-2594**

Cell Phone

Business

Work Phone

ext

Street Address **604 E. 7TH ST.**

Fax #

Mailing Address

Email Address **MACDONNOLDD@YAHOO.COM**

City **ALTAMONT**

State **KS**

Zip Code **67330**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110891**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                |                          |                         |
|--------------------------------|--------------------------|-------------------------|
| Account No                     | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KATHRYN RICHARDSON</b> | Home Phone               | Cell Phone              |
| Business                       | Work Phone               | ext                     |
| Street Address                 | Fax #                    |                         |
| Mailing Address                | Email Address            |                         |
| City <b>LEAWOOD</b>            |                          |                         |
| State <b>KS</b>                | Zip Code <b>66206</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

KCPL MUST TO CONSIDER THE NEEDS OF ITS CUSTOMERS AHEAD OF THE NEEDS OF ITS STOCKHOLDERS. WHY ARE CONSUMERS CONSTANTLY SADDLED WITH THE 'UNFORESEEN' EXPENSES OF RANDOM MERGERS?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110892**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHRIS J HOY**

Home Phone **(816)210-4525**

Cell Phone

Business

Work Phone

ext

Street Address **8998 ROSEWOOD DR**

Fax #

Mailing Address

Email Address **JAN.HOY@LIVE.COM**

City **PRAIRIE VILLAGE**

State **KS** Zip Code **66207**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

ARE YOU JOKING? ANOTHER RATE INCREASE? WHY NOT LOWER SOME OF YOUR SURCHARGES?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110893**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                         |                         |
|---------------------------------------|-----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>JANE KERNS</b>                | Home Phone <b>(785)505-1512</b>         | Cell Phone              |
| Business                              | Work Phone                              | ext                     |
| Street Address <b>1180 OAK STREET</b> | Fax #                                   |                         |
| Mailing Address                       | Email Address <b>JVALLEYK@GMAIL.COM</b> |                         |
| City <b>PERRY</b>                     |                                         |                         |
| State <b>KS</b>                       | Zip Code <b>66073</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE MONTHLY CUSTOMER CHARGE IS THE MOST OBNOXIOUS. I'M NOT EVEN PAYING FOR A PRODUCT, JUST THE CHANCE TO HAVE A PRODUCT. I MIGHT NOT BE SO OPPOSED IF MY SERVICE WAS RELIABLE. HOWEVER, WHEN NEW UTILITY LINES WERE INSTALLED LESS THAN 18 MILE AWAY, A WHOLE COMMUNITY WILLIAMSTOWN, KS WAS IGNORED. OUR INFRASTRUCTURE IS ANCIENT. WE THE COMMUNITY SHOULD NOT HAVE TO PAY FOR SERVICES NOT RENDERED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110894**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                 |                         |
|-----------------------------------------------|---------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>JOANN PERRY</b>                       | Home Phone <b>(316)351-7631</b> | Cell Phone              |
| Business                                      | Work Phone                      | ext                     |
| Street Address <b>120 E KARLA AVE APT 201</b> | Fax #                           |                         |
| Mailing Address                               | Email Address                   |                         |
| City <b>HAYSVILLE</b>                         |                                 |                         |
| State <b>KS</b>                               | Zip Code <b>67060</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DO NOT GRANT THIS REQUEST. I HAVE A HARD TIME PAYING THE ELECTRIC BILL NOW.  
PLEASE DO NOT GRANT THIS REQUEST.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110895**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                             |                         |
|--------------------------------------|---------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JANIE A KOEHLER</b>          | Home Phone <b>(913)908-6233</b>             | Cell Phone              |
| Business                             | Work Phone                                  | ext                     |
| Street Address <b>12126 CRAIG LN</b> | Fax #                                       |                         |
| Mailing Address                      | Email Address <b>JANIEK1965@HOTMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                             |                         |
| State <b>KS</b>                      | Zip Code <b>66213</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110896**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **PRAVIN C PATEL S PATEL**

Home Phone **(785)267-7260**

Cell Phone

Business

Work Phone

ext

Street Address **3919SW ATWOOD AVE**

Fax #

Mailing Address

Email Address **DADANOPRAVIN@YAHOO.COM**

City **TOPEKA**

State **KS** Zip Code **66610**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110898**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                              |                         |
|----------------------------------|----------------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>BRADLEY W FOUNTAIN</b>   | Home Phone <b>(913)302-1361</b>              | Cell Phone              |
| Business                         | Work Phone                                   | ext                     |
| Street Address <b>ENGLAND ST</b> | Fax #                                        |                         |
| Mailing Address                  | Email Address <b>FOUNTAINLYNN1@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>        |                                              |                         |
| State <b>KS</b>                  | Zip Code <b>66221</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IN THE PAST 10 YEARS MY EVEN PAY FROM KCPL HAS GONE FROM 150 A MONTH TO 360 A MONTH. WE HAVE DONE ALL THE WINTERIZATION AND OUR USAGE HAS ACTUALLY GONE DOWN SO EXPLAIN TO ME HOW ITS POSSIBLE THAT MY BILL HAS GONE UP OVER 200 A MONTH I HAVE INQUIRED THROUGH THE COMPANY AND CONTINUE TO GET REPLIES THAT DONT MAKE ANY SENSE THE ONLY WAY THIS COULD HAPPEN IS THAT RATES HAVE CONTINUED TO INCREASE THAT INCREASE HAS BEEN SUBSTANTIAL AND QUITE ENOUGH WHAT HAPPENED TO ALL THE SYNERGIES WERE SUPPOSED TO BE OBTAINED FROM THE AQUILA AND WESTAR MERGER. IT MUST BE GOING IN THE POCKETS OF THE EXECUTIVES. YOU GUYS PASS THE NEWEST MERGER NOW HOLD KCPL ACCOUNTABLE FOR THEIR COSTS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110899**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                 |                                                   |                         |
|-------------------------------------------------|---------------------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                          | Consumer Class <b>R</b> |
| Name <b>CLAIRE L CARTER</b>                     | Home Phone <b>(913)522-6720</b>                   | Cell Phone              |
| Business                                        | Work Phone                                        | ext                     |
| Street Address <b>1319 N 129TH TERR APT 201</b> | Fax #                                             |                         |
| Mailing Address                                 | Email Address <b>CLAIRECARTERLBCA@OUTLOOK.COM</b> |                         |
| City <b>KANSAS CITY</b>                         |                                                   |                         |
| State <b>KS</b>                                 | Zip Code <b>66109</b>                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ANOTHER INCREASE IS RIDICULOUS! THE COMPANY IS COVERING THEIR INVESTORS.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110900**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                       |                                       |                         |
|---------------------------------------|---------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>MARY J BEEMAN</b>             | Home Phone <b>(913)631-0806</b>       | Cell Phone              |
| Business                              | Work Phone                            | ext                     |
| Street Address <b>5921 HASKINS ST</b> | Fax #                                 |                         |
| Mailing Address                       | Email Address <b>MJBEEMAN@MSN.COM</b> |                         |
| City <b>SHAWNEE</b>                   |                                       |                         |
| State <b>KS</b>                       | Zip Code <b>66216</b>                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

THE LATEST KCPL RATE INCREASE IS ANOTHER VERSION OF THE SAME OLD SONG. JUST HOW MANY YEARS HAVE THEY USED 'LA CYGNE ENVIRONMENTAL UPGRADES' AS REASON FOR A RATE INCREASE? FOR AS MANY YEARS AS I CAN REMEMBER. THE REGULATORY CLIMATE COMING OUT OF WASHINGTON HAS CHANGED GREATLY IN THE PAST 18 MONTHS. WHO MONITORS THE PROGRESS ON THE NEVER ENDING UPGRADES? I AM NOW ON A FIXED INCOME. MY PROPERTY TAXES HAVE CONTINUED TO INCREASE ALONG WITH UTILITY EXPENSE. I HAVE MADE SIGNIFICANT ENERGY EFFICIENCY IMPROVEMENTS TO MY RESIDENCE IN THE PAST 5 YEARS TO INCLUDE NEW ATTIC INSULATION, NEW WINDOWS AND A 17 SEER AC, HOWEVER I AM NOW SPENDING MORE DOLLARS ON ELECTRICITY THAN EVER. WHY IS THAT?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110901**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                        |                         |
|--------------------------------------------|----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>GEORGE P CARPENTER</b>             | Home Phone <b>(913)299-7022</b>        | Cell Phone              |
| Business                                   | Work Phone                             | ext                     |
| Street Address <b>10405 W 131ST STREET</b> | Fax #                                  |                         |
| Mailing Address                            | Email Address <b>GPCNEBR@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                        |                         |
| State <b>KS</b>                            | Zip Code <b>66213</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE DONT ALLOW KCPL TO RAISE OUR RATES. THEY MUST BE ABLE TO BE MORE EFFICIENT TO OFFSET ANY INCREASE IN COSTS. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110902**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHERYL R GABRIELSON**

Home Phone **(785)409-0834**

Cell Phone

Business

Work Phone

ext

Street Address **2732 SE 35 TERR**

Fax #

Mailing Address

Email Address **SHALOMANGEL1@HOTMAIL.COM**

City **TOPEKA**

State **KS** Zip Code **66605**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THE FACT YOU HAVE SOARING PROFITS SUPPORTS THE FACT THAT A RATE INCREASE IS NOT WARRANTED. AN INCREASE IN RATES WILL PRICE MANY OUT OF THEIR HOMES. HOW ABOUT THOSE IN THE LOW INCOME, HOW ARE THEY TO TAKE THE INCREASE? THIS ADDS TO THE DECLINE IN THE QUALITY OF LIFE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110903**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>JAMES R KING</b>             | Home Phone <b>(913)663-1776</b>              | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>11412 FLINT ST</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>BUFORDCRICKET@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66210</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 CAN THIS INCREASE REALLY BE JUSTIFIED?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110904**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                              |                         |
|-------------------------------------|----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>THOMAS RICE</b>             | Home Phone <b>(785)207-5540</b>              | Cell Phone              |
| Business                            | Work Phone                                   | ext                     |
| Street Address <b>1874 200TH RD</b> | Fax #                                        |                         |
| Mailing Address                     | Email Address <b>TRICE8563@SBCGLOBAL.NET</b> |                         |
| City <b>COTTONWOOD FALLS</b>        |                                              |                         |
| State                               | Zip Code <b>66845</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IT WOULD BE DIFFERENT IF US WHO ARE RETIRED AND ON FIXED INCOMES WOULD GET A INCREASE OF 4 OR 5 WHEN EVER WE WANTED. BUT THAT DOES NOT HAPPEN. THE FEDS SAY WE WILL GET A LITTLE OVER 2 RAISE NEXT YEAR , BUT THE COST OF MEDS AND INS WILL EAT THAT UP AND MORE. SO PLEASE THINK HARD ABOUT IT BEFORE GRANTING IT. THANK YOU.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110905**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MERRIE VILLIRILLO</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>OLATHE</b>            |                          |                         |
| State <b>KS</b>               | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110906**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JOAN KOENIG**

Home Phone **(620)665-0655**

Cell Phone

Business

Work Phone

ext

Street Address **3014 MISSION DRIVE**

Fax #

Mailing Address

Email Address **JOANFKOENIG@GMAIL.COM**

City **HUTCHINSON**

State **KS** Zip Code **67502**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

ACCT.VIS UNDER RUDOLPH KOENIG. I DON'T KNOW HOW Y8OU CAN JUSTIFY ANOTHER RAISE. WE ARE ON A FIXED INCOME AND DON'T KNOW HOW WE CAN SUPPORT ANOTHER RAISE. I WISH WE COULD RECEIVE AN INCREASE EVERY TIME YOU RAISE YOUR RATES. THEN WE COULD KEEP UP WITH YOUR RATES, FOOD INCREASES, MEDICARE INCREASES, DRUG INCREASES, GAS PRICES, CLOTHING PRICES, DOCTOR VISITS AND EVERYTHING ELSE THAT CONTINUES TO GO UP. PLEASE, DO NOT INCREASE ANY MORE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110908**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                               |                         |
|----------------------------------------|-----------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>BEN STEWART</b>                | Home Phone <b>(316)683-3651</b>               | Cell Phone              |
| Business                               | Work Phone                                    | ext                     |
| Street Address <b>5805 E 17TH ST N</b> | Fax #                                         |                         |
| Mailing Address                        | Email Address <b>COBRA4402011@HOTMAIL.COM</b> |                         |
| City <b>WICHITA</b>                    |                                               |                         |
| State <b>KS</b>                        | Zip Code <b>672081705</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ANY RATE INCREASE WILL HURT THOSE OF US ON FIXED INCOME WITH NO WAY TO OBTAIN AN INCREASE IN THAT INCOME. THE CEO MAKES ENOUGH ALREADY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110909**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                       |                         |
|----------------------------------------|---------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>RANDALL MALCOM</b>             | Home Phone <b>(316)250-9275</b>       | Cell Phone              |
| Business                               | Work Phone                            | ext                     |
| Street Address <b>166 WILLIAMSBURG</b> | Fax #                                 |                         |
| Mailing Address                        | Email Address <b>RDMALCOM@ATT.NET</b> |                         |
| City <b>ANDOVER</b>                    |                                       |                         |
| State <b>KS</b>                        | Zip Code <b>670029769</b>             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 KCPL NEEDS TO WORK WITHIN THEIR MEANS, NOT INCREASE RATES TO COVER THEIR POOR MANAGEMENT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110910**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                         |                         |
|-------------------------------------|-----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>JAMES H LANING</b>          | Home Phone <b>(913)706-9087</b>         | Cell Phone              |
| Business                            | Work Phone                              | ext                     |
| Street Address <b>22117 W 48 ST</b> | Fax #                                   |                         |
| Mailing Address                     | Email Address <b>JIM_LANING@USA.NET</b> |                         |
| City <b>SHAWNEE</b>                 |                                         |                         |
| State <b>KS</b>                     | Zip Code <b>66226</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110911**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                             |                         |
|----------------------------------------|---------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>MICHAEL T PEPICH</b>           | Home Phone <b>(913)271-6471</b>             | Cell Phone              |
| Business                               | Work Phone                                  | ext                     |
| Street Address <b>14484 W 126TH ST</b> | Fax #                                       |                         |
| Mailing Address                        | Email Address <b>MTSMPEPICH@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                     |                                             |                         |
| State <b>KS</b>                        | Zip Code <b>66062</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 IT WAS MY UNDERSTANDING THAT THE MERGER WOULD GREATLY REDUCE RATES. WHY THEN, IS A RATE INCREASE NECESSARY?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110912**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                             |                         |
|--------------------------------------|---------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>ALONZO BEARDSHEAR</b>        | Home Phone <b>(785)841-6850</b>             | Cell Phone              |
| Business                             | Work Phone                                  | ext                     |
| Street Address <b>313 E 17TH ST.</b> | Fax #                                       |                         |
| Mailing Address                      | Email Address <b>ALONZOMB@SBCGLOBAL.NET</b> |                         |
| City <b>LAWRENCE</b>                 |                                             |                         |
| State <b>KS</b>                      | Zip Code <b>66044</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THIS IS ONE OF MANY, AND ITS ALWAYS MORE. WE HAVE TO LIVE WITHIN OUR MEANS SO SHOULD YOU. THANKS ALONZO

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110913**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                      |                         |
|------------------------------------|--------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>MAX S TENG</b>             | Home Phone <b>(765)993-0342</b>      | Cell Phone              |
| Business                           | Work Phone                           | ext                     |
| Street Address <b>128 W 128 CT</b> | Fax #                                |                         |
| Mailing Address                    | Email Address <b>TENGMAX@AOL.COM</b> |                         |
| City <b>OVERLAND PARK</b>          |                                      |                         |
| State <b>KS</b>                    | Zip Code                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM AGAINST THE INCREASE



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110914**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                               |                         |
|-------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>STEVEN L BURRELL</b>              | Home Phone <b>(785)267-7431</b>               | Cell Phone              |
| Business                                  | Work Phone                                    | ext                     |
| Street Address <b>2731 SE 32ND STREET</b> | Fax #                                         |                         |
| Mailing Address                           | Email Address <b>STEVIE0855@SBCGLOBAL.NET</b> |                         |
| City <b>TOPEKA</b>                        |                                               |                         |
| State <b>KS</b>                           | Zip Code                                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I THOUGHT THE REASON FOR THE RECENT MERGER WAS TO CONTROL COSTS AND KEEP ELECTRICAL PRICES LOW. MAYBE YOU SHOULD RECIND APPROVAL OF THE MERGER SINCE THEY ARE UNABLE TO KEEP THEIR PROMISES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110915**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                                            |                         |
|---------------------------------|--------------------------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>MICHAEL A ANAYA</b>     | Home Phone <b>(913)636-2862</b>            | Cell Phone              |
| Business                        | Work Phone                                 | ext                     |
| Street Address <b>6815 RENE</b> | Fax #                                      |                         |
| Mailing Address                 | Email Address <b>ROCKO149805@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>             |                                            |                         |
| State <b>KS</b>                 | Zip Code <b>66216</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I SAY NO TO THE INCREASE IT IS NOT WARRANTED AT THIS TIME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110916**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                      |                         |
|-----------------------------------------|--------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>GAROLD L BADER</b>              | Home Phone <b>(785)730-3409</b>      | Cell Phone              |
| Business                                | Work Phone                           | ext                     |
| Street Address <b>4706 SE GIRARD ST</b> | Fax #                                |                         |
| Mailing Address                         | Email Address <b>GAROLDB@COX.NET</b> |                         |
| City <b>TOPEKA</b>                      |                                      |                         |
| State <b>KS</b>                         | Zip Code <b>66609</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I WAS OPPOSED TO THIS MERGER FROM THE BEGINNING. AFTER THE MERGER I HEARD THAT RATES WOULD BE REDUCED SAVING WESTAR ENERGY CUSTOMERS ON THEIR MONTHLY BILLS. SO I HAVE ONLY BEEN ASSOCIATED WITH KCPL SINCE THE MERGER AND THAT IS WHY I ANSWERED THE FIRST QUESTION THAT I AM NOT A CUSTOMER. I AM VERY MUCH OPPOSED TO THE RATE INCREASE AND WOULD VERY MUCH APPRECIATE KCC DISAPPROVING THEIR REQUEST FOR AN INCREASE.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110917**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                   |                                          |                         |
|-----------------------------------|------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DELORIS A GOLLADAY</b>    | Home Phone <b>(785)825-0426</b>          | Cell Phone              |
| Business                          | Work Phone                               | ext                     |
| Street Address <b>709 MAX AVE</b> | Fax #                                    |                         |
| Mailing Address                   | Email Address <b>DGOLLADAY@YAHOO.COM</b> |                         |
| City <b>SALINA</b>                |                                          |                         |
| State <b>KS</b>                   | Zip Code <b>67401</b>                    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 RIDICULOUS THE MERGER WAS TO DECREASE NOT INCREASE OUR RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110918**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                      |                         |
|-------------------------------------|--------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>VERNON M REID</b>           | Home Phone <b>(913)681-8439</b>      | Cell Phone              |
| Business                            | Work Phone                           | ext                     |
| Street Address <b>14011 WINDSOR</b> | Fax #                                |                         |
| Mailing Address                     | Email Address <b>VREID@KC.RR.COM</b> |                         |
| City <b>LEAWOOD</b>                 |                                      |                         |
| State <b>KS</b>                     | Zip Code <b>66224</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

RATES ARE ALREADY TOO HIGH, AND THEY SEEM TO INCREASE EVERY YEAR OR SO WITHOUT REGARD FOR THOSE OF US ON FIXED INCOMES. I THOUGHT THE WESTSTAR MERGER WAS SUPPOSED TO INCREASE EFFICIENCIES, REDUCING MANAGEMENT AND OTHER COSTS, AND RESULTING IN LONG TERM COST SAVINGS FOR CUSTOMERS OF BOTH COMPANIES. AT THE VERY MOST, ANY INCREASE SHOULD BE LIMITED TO THE COST OF INFLATION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110919**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                        |                         |
|---------------------------------------|----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>AUDREY DIBBLE</b>             | Home Phone <b>(913)766-3078</b>        | Cell Phone              |
| Business                              | Work Phone                             | ext                     |
| Street Address <b>5400 W 133RD PL</b> | Fax #                                  |                         |
| Mailing Address                       | Email Address <b>ADPEP98@YAHOO.COM</b> |                         |
| City <b>LEAWOOD</b>                   |                                        |                         |
| State <b>KS</b>                       | Zip Code <b>66209</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I HAVE A HARD TIME PAYING MY PRESENT BILL AND I'M ON THE BUDGET PLAN. I JUST CAN'T AFFORD AN INCREASE. I HAVE TO BE WARMLY DRESSED IN MY OWN HOME AT ALL TIMES BECAUSE I CAN'T AFFORD TO KEEP THE THERMOSTAT AT AN COMFORTABLE LEVEL. OLDER PEOPLE GET COLD BECAUSE OF THINNING BLOOD AND NEED TO BE ABLE TO HAVE A WARM HOUSE.ALSO, THEY WILL BE AT RISK FOR COLDS,AND OTHER RELATED INJURIES.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110920**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                |                                     |                         |
|--------------------------------|-------------------------------------|-------------------------|
| Account No                     | Notified KCC by <b>H</b>            | Consumer Class <b>R</b> |
| Name <b>JUDITH G SCHIMMELS</b> | Home Phone                          | Cell Phone              |
| Business                       | Work Phone                          | ext                     |
| Street Address                 | Fax #                               |                         |
| Mailing Address                | Email Address <b>JAGS45@AOL.COM</b> |                         |
| City <b>WICHITA</b>            |                                     |                         |
| State <b>KS</b>                | Zip Code <b>67206</b>               |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AM OPPOSED TO THE PROPOSED RATE HIKE. BEING RETIRED MEANS BEING VERY CAREFUL OF EXPENSES AND AN EVER INCREASING KCPL BILL IS NOT SOMETHING THAT MY HUSBAND OR I WANT. I FEEL LIKE A SINGLE VOICE DOES NOT ALWAYS GET HEARD BUT I HOPE THIS VOICE DOES. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110921**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                      |                         |
|------------------------------------------|--------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>THOMAS C BROWN</b>               | Home Phone <b>(913)378-3459</b>      | Cell Phone              |
| Business                                 | Work Phone                           | ext                     |
| Street Address <b>4605 W 82ND STREET</b> | Fax #                                |                         |
| Mailing Address                          | Email Address <b>TCBV1@YAHOO.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>              |                                      |                         |
| State <b>KS</b>                          | Zip Code <b>66208</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WITH THE MERGER OF KCPL AND WESTSTAR THE COMPANY SAID IT WOULD BE MORE EFFICIENT AND COST SAVING FOR THE CUSTOMER. THE FOLLOWING IS FROM THE KCPL WEBSITE, DATED 7/10/2017: 'CUSTOMER AND COMMUNITY BENEFITS SIGNIFICANT COST SAVINGS, OPERATING EFFICIENCIES AND PROACTIVE COST MANAGEMENT: MORE THAN A YEAR OF INTEGRATION PLANNING HAS IDENTIFIED SIGNIFICANT OPERATING EFFICIENCIES AND COST SAVINGS. COMPLEMENTARY AND CONTIGUOUS SERVICE TERRITORIES, SHARED GENERATION ASSETS AND EXPANDED FOOTPRINT ARE EXPECTED TO CREATE COST SAVINGS AND NET OPERATING EFFICIENCIES OF ABOUT 35-45 MILLION IN 2018, GROWING TO 140-170 MILLION BY 2021 AND BEYOND.' WHY DO THEY NEED A RATE INCREASE WITH ALL THE SAVINGS THEY ARE MAKING. TO PAY THE SHAREHOLDERS?



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110922**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                          |                         |
|--------------------------------------|------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>SAM TIPTON</b>               | Home Phone <b>(785)418-3139</b>          | Cell Phone              |
| Business                             | Work Phone                               | ext                     |
| Street Address <b>495 OLD HEY 50</b> | Fax #                                    |                         |
| Mailing Address                      | Email Address <b>STIPTON77@GMAIL.COM</b> |                         |
| City <b>WILLIAMSBURG</b>             |                                          |                         |
| State <b>KS</b>                      | Zip Code <b>66095</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM ON A FIX INCOME I CAN NOT BE ABLE TO AFFORD A INCREASE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110923**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                 |                         |
|------------------------------------------|---------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>MICHAEL L DUDEK</b>              | Home Phone <b>(316)722-9461</b> | Cell Phone              |
| Business                                 | Work Phone                      | ext                     |
| Street Address <b>2548 GLACIER DRIVE</b> | Fax #                           |                         |
| Mailing Address                          | Email Address                   |                         |
| City <b>WICHITA</b>                      |                                 |                         |
| State <b>KS</b>                          | Zip Code <b>67215</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM ON A FIXED INCOME AND ANY RATE INCREASE WILL MAKE THINGS THAT MORE DIFFICULT FOR ME AND OTHERS IN MY AGE BRACKET 73.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110924**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                   |                                       |                         |
|-----------------------------------|---------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>JEFF D HEAD</b>           | Home Phone <b>(785)539-5173</b>       | Cell Phone              |
| Business                          | Work Phone                            | ext                     |
| Street Address <b>2216 SEATON</b> | Fax #                                 |                         |
| Mailing Address                   | Email Address <b>JEFFHED@LIVE.COM</b> |                         |
| City <b>MANHATTAN</b>             |                                       |                         |
| State <b>KS</b>                   | Zip Code <b>66502</b>                 |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/15/2018

DEAR KCC: AS A SENIOR ON A FIXED INCOME, I AM VERY MUCH OPPOSED TO ANY RATE INCREASES BY WESTARKCPL, ESPECIALLY IN LIGHT OF THE TAX CUT WINDFALL RECEIVED BY ALL UTILITIES, WHICH IS LEADING UTILITIES IN OTHER STATES TO LOWER CUSTOMER BILLS. THERE IS NO DEFENSIBLE REASON FOR SUCH AN INCREASE OTHER THAN TO PROVIDE A WINDFALL FOR UTILITIES ON TOP OF ANOTHER WINDFALL. ENOUGH IS ENOUGH! I ALSO OPPOSE ANY MEASURE THAT ACTS AS A DISINCENTIVE TO CUSTOMERS TO MAKE THEIR HOMES MORE ENERGY EFFICIENT, WHETHER BY SOLAR OR OTHER MEANS. THE RECENT REQUEST TO INCREASE DEMAND CHARGES ON SOLAR CUSTOMERS IS NOT CONSISTENT WITH WESTAR'S OWN LITERATURE CITED ON ITS OWN WEB SITE TO ENCOURAGE ENERGY EFFICIENCY. THE RATIONALE THAT SOLAR CUSTOMERS ARE SOMEHOW FREE RIDERS ON THE GRID WOULD ALSO APPLY TO ANYONE ADDING INSULATION OR ENERGY EFFICIENT APPLIANCES TO THEIR HOME. FOR THESE REASONS, I OPPOSE ANY RATE INCREASES, AND SUGGEST THE KCC SHOULD TELL WESTARKCPL TO LOWER ITS RATES. SINCERELY, JEFF HEAD

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110925**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                        |                         |
|--------------------------------------|----------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>AUDREY CHODEN</b>            | Home Phone <b>(913)432-8744</b>        | Cell Phone              |
| Business                             | Work Phone                             | ext                     |
| Street Address <b>5011 W 66TH ST</b> | Fax #                                  |                         |
| Mailing Address                      | Email Address <b>CHODENA@YAHOO.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>          |                                        |                         |
| State <b>KS</b>                      | Zip Code <b>66208</b>                  |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
|------------|-----------------|------------------|-----------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AM RETIRED AND LIVE ON A FIXED INCOME. I THINK THAT ELECTRIC RATES ARE HIGH AS IT IS AND OPPOSE INCREASING RATES BY 4.5 7-9 MORE PER MONTH. KCPL CLAIMS THAT THE INCREASE IN RATES WILL GIVE IT 'THE OPPORTUNITY TO COVER ITS COSTS OF PROVIDING SERVICE TO ITS CUSTOMERS AND TO EARN A FAIR AND REASONABLE RETURN ON ITS INVESTOR-SUPPLIED CAPITAL.' I BELIEVE THAT KCPL SHOULD LOOK AT OTHER WAYS OF REDUCING ITS GROSS REVENUE REQUIREMENT DEFICIENCY BEFORE PUTTING THE BURDEN OF A RATE INCREASE ON ITS CUSTOMERS. WE DO NOT HAVE A CHOICE OF ELECTRICAL POWER PROVIDERS. SINCE KCPL HAS INVESTOR-SUPPLIED CAPITAL, IT IS LOOKING FOR WAYS OF MAXIMIZING THE RETURN ON THE INVESTMENT. THIS 'FAIR AND REASONABLE' RETURN SHOULD NOT BE A HIGHER PRIORITY THAN PROVIDING SERVICE TO ITS CONSUMERS AT A 'FAIR AND REASONABLE' ELECTRIC RATE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110926**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JAMES SZERSZEN**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address

Fax #

Mailing Address

Email Address

City **PRAIRIE VILLAGE**

State **KS** Zip Code

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

MY WIFE AND I ARE RETIRED AND ARE TRYING TO MAKE ENDS MEET. THE EXTRA ESTIMATED 15 PER MONTH IS AN ADDITIONAL BURDEN FOR US.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110927**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                              |                         |
|---------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>CELESTE L MASTERS</b>               | Home Phone <b>(816)225-9753</b>              | Cell Phone              |
| Business                                    | Work Phone                                   | ext                     |
| Street Address <b>7711 WEST 61ST STREET</b> | Fax #                                        |                         |
| Mailing Address                             | Email Address <b>CELEMASTERSRN@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                   |                                              |                         |
| State <b>KS</b>                             | Zip Code <b>66202</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110928**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                        |                         |
|------------------------------------------|----------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>JAN LAPOUR</b>                   | Home Phone <b>(913)269-4617</b>        | Cell Phone              |
| Business                                 | Work Phone                             | ext                     |
| Street Address <b>9831 GARDEN STREET</b> | Fax #                                  |                         |
| Mailing Address                          | Email Address <b>JLAPOUR@KC.RR.COM</b> |                         |
| City <b>LENEXA</b>                       |                                        |                         |
| State                                    | Zip Code <b>66227</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DON'T APPROVE THIS REQUEST FOR AN RATE INCREASE. THIS IS NOT A JUSTIFIED RATE INCREASE. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110929**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                      |                         |
|-----------------------------------------|--------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>DENNIS R SHREVES</b>            | Home Phone <b>(316)721-4961</b>      | Cell Phone              |
| Business                                | Work Phone                           | ext                     |
| Street Address <b>11250 W 13TH CT N</b> | Fax #                                |                         |
| Mailing Address                         | Email Address <b>RUSSTLE@COX.NET</b> |                         |
| City <b>WICHITA</b>                     |                                      |                         |
| State <b>KS</b>                         | Zip Code <b>67212</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110931**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                        |                         |
|---------------------------|----------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>DARRYL MILLER</b> | Home Phone <b>(785)221-9485</b>        | Cell Phone              |
| Business                  | Work Phone                             | ext                     |
| Street Address            | Fax #                                  |                         |
| Mailing Address           | Email Address <b>INFO42Z@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>        |                                        |                         |
| State                     | Zip Code                               |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE RATE INCREASE IS TO MUCH THEY JUST HAD A RATE INCREASE NOT TOO LONG AGO

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110932**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                            |                         |
|---------------------------------------|--------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>KENNETH E RAMSEY</b>          | Home Phone <b>(913)268-9561</b>            | Cell Phone              |
| Business                              | Work Phone                                 | ext                     |
| Street Address <b>12402 W 54TH ST</b> | Fax #                                      |                         |
| Mailing Address                       | Email Address <b>K.RAMSEY111@GMAIL.COM</b> |                         |
| City <b>SHAWNEE</b>                   |                                            |                         |
| State <b>KS</b>                       | Zip Code <b>66216</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

RETIRED PEOPLE LIKE MYSELF CAN ALMOST NOT PAY THESE BILLS NOW. AN INCREASE FOR PEOPLE ON FIXED INCOME WOULD BE LIKE PUTTING A NAIL IN THEIR COFFIN. I FEEL THAT THE INCREASE IS EXCESSIVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110933**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                            |                         |
|---------------------------------------|--------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>RONALD BRYANT</b>             | Home Phone <b>(913)367-5182</b>            | Cell Phone              |
| Business                              | Work Phone                                 | ext                     |
| Street Address <b>1600 KANSAS AVE</b> | Fax #                                      |                         |
| Mailing Address                       | Email Address <b>MRRONBRYANT@YAHOO.COM</b> |                         |
| City <b>ATCHISON</b>                  |                                            |                         |
| State <b>KS</b>                       | Zip Code <b>66002</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I AM ON FIXED INCOME AND ANY RAISE WOULD BE DETRIMENTAL TO MY FINANCES. AS IT IS, I HAVE TO CHOOSE BETWEEN EATING AND HAVING POWER TO MY HOME. SOMETIMES, I HAVE DIFFICULTY MAKING ENDS MEET THAT I HAVE TO RELY ON CHARITIES TO HELP ME. MY INCOME IS LOW BUT ABOVE THE POVERTY LINE, JUST ENOUGH TO KEEP ME FROM QUALIFYING FOR LOW INCOME ASSISTANCE. WITH THE COST OF LIVING TODAY, IT IS A STRUGGLE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110934**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PAUL GILLIFORD</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>OVERLAND PARK</b>  |                          |                         |
| State                      | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THIS INCREASE WILL PLACE A SERIOUS HARDSHIP ON THOSE, SENIORS ESPECIALLY, WHO ARE ON A FIXED INCOME, AND MY HAVE TO CHOOSE BETWEEN UTILITIES AND MEDICATIONS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110935**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                          |                         |
|--------------------------------------|--------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DOUGLAS M TAYLOR</b>         | Home Phone               | Cell Phone              |
| Business                             | Work Phone               | ext                     |
| Street Address <b>127 E. PARK ST</b> | Fax #                    |                         |
| Mailing Address                      | Email Address            |                         |
| City <b>HUTCHINSON</b>               |                          |                         |
| State <b>KS</b>                      | Zip Code <b>67501</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IF YOU ARE ABOUT TO RAISE MY ELECTRIC BILL I AM IN FEAR OF NO LONGER ABLE TO HAVE ELECTRIC. I LIVE ON RETIREMENT FROM SOCIAL SECURITY. I COLLECT FOOD STAMPS EVERY MONTH TO GET A LITTLE FOOD, I HAVE MEDICAL ISSUES THAT HAVE TO HAVE ELECTRIC RUNNING FOR ME TO BREATHE AT NIGHT AS I REST. MY WIFE IS IN A POWER CHAIR AND HAS TO CHARGE THAT EACH NIGHT NOT COUNTING HER BREATHING MACHINE TOO. ARE YOU SAYING TOUGH LUCK TO US FOR OUR CONDITION? ARE YOU SAYING YOU DON'T CARE IF WE LIVE OR DIE? PLEASE I AM ASKING FOR MERCY FOR ALL THE ELDERS WHO HAVE A BUDGET THAT IS SO TIGHT IT HAS US SUFFER ENOUGH NOW MUCH MORE AND SO MANY WILL START DYING FROM LACK OF HEAT AND MEDICAL MACHINES WE NEED TO SURVIVE, PLEASE THINK ABOUT THAT.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110936**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                                 |                         |
|--------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>PATRICIA A BRADLEY</b>             | Home Phone <b>(816)806-9800</b>                 | Cell Phone              |
| Business                                   | Work Phone                                      | ext                     |
| Street Address <b>7709 WEST 102 STREET</b> | Fax #                                           |                         |
| Mailing Address                            | Email Address <b>BRADLEYP7709@SBCGLOBAL.NET</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                                 |                         |
| State <b>KS</b>                            | Zip Code <b>66212</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM A SENIOR CITIZEN AND CAN BARELY AFFORD WHAT I AM PAYING NOW.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110937**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                            |                         |
|-----------------------------------------|--------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>JOHN C MCCABE</b>               | Home Phone <b>(316)644-8344</b>            | Cell Phone              |
| Business                                | Work Phone                                 | ext                     |
| Street Address <b>4106 N JASMINE DR</b> | Fax #                                      |                         |
| Mailing Address                         | Email Address <b>JOHNMCCABE7@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                     |                                            |                         |
| State <b>KS</b>                         | Zip Code <b>67226</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I DISAPPROVE OF THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110938**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                        |                         |
|----------------------------------------|----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>CHARLES E GEER</b>             | Home Phone <b>(316)841-5161</b>        | Cell Phone              |
| Business                               | Work Phone                             | ext                     |
| Street Address <b>3104 N SEVERANCE</b> | Fax #                                  |                         |
| Mailing Address                        | Email Address <b>CGEER62@YAHOO.COM</b> |                         |
| City <b>HUTCHINSON</b>                 |                                        |                         |
| State <b>KS</b>                        | Zip Code <b>67502</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ELECTRIC RATES ARE ALREADY OUTRAGEOUS COMPARED WITH GAS PRICES. I ALMOST LOOK FORWARD TO WINTER TO LOWER MY UTILITY BILL.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110939**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **WILLIAM D MAGEE**

Home Phone **(913)485-4548**

Cell Phone

Business

Work Phone

ext

Street Address **12911 WEDD STREET**

Fax #

Mailing Address

Email Address **NWMAGEE@EVERESTKC.NET**

City **OVERLAND PARK**

State **KS** Zip Code **66213**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THE 4.5 INCREASE APPEARS TO BE TOO MUCH. MANY RESIDENTIAL CUSTOMERS WOULD PAY AN ADDITIONAL 7 TO 9 DOLLARS PER MONTH PLUS THE MONTHLY RESIDENTIAL FEE WOULD INCREASE TO 12.50 PER MONTH. THE COMMISSION NEEDS TO REVIEW THIS REQUEST FOR AN INCREASE TO SEE IF A LOWER INCREASE IS MORE FAIR TO THE CUSTOMERS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110940**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                            |                         |
|----------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>BRANDY GREGORY</b>                   | Home Phone <b>(913)563-2092</b>            | Cell Phone              |
| Business                                     | Work Phone                                 | ext                     |
| Street Address <b>12788 W. 110TH TERRACE</b> | Fax #                                      |                         |
| Mailing Address                              | Email Address <b>SMILEY_CUBS@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>                    |                                            |                         |
| State <b>KS</b>                              | Zip Code <b>66210</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110941**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JOHN GREGORY**

Home Phone **(913)602-1884**

Cell Phone

Business

Work Phone

ext

Street Address **12788 W. 110TH TERRACE**

Fax #

Mailing Address

Email Address **JGREGORY4241@YAHOO.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66210**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110942**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LISA CARR</b>   | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>KANSAS CITY</b> |                          |                         |
| State                   | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

CITIZENS WANT A DECREASE IN PRICE NOT AN INCREASE! WE CAN'T GET INCREASES ON OUR JOBS AT THOSE RATES. IN MOST CASES, WE CAN'T GET AN INCREASE ON OUR JOBS! STOP TAXING THE PEOPLE MORE FOR THE SAME OR MUCH LESS SERVICE!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110943**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                               |                         |
|--------------------------------------|-----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>RADONNA HEDRICK</b>          | Home Phone <b>(913)271-4551</b>               | Cell Phone              |
| Business                             | Work Phone                                    | ext                     |
| Street Address <b>1016 S PITT ST</b> | Fax #                                         |                         |
| Mailing Address                      | Email Address <b>RADONNAHEDRICK@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                   |                                               |                         |
| State <b>KS</b>                      | Zip Code <b>66061</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110944**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                               |                         |
|--------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>JAMES KAUTIO</b>                   | Home Phone <b>(913)378-6658</b>               | Cell Phone              |
| Business                                   | Work Phone                                    | ext                     |
| Street Address <b>14151 S. ALDEN COURT</b> | Fax #                                         |                         |
| Mailing Address                            | Email Address <b>J.B.KAUTIO@SBCGLOBAL.NET</b> |                         |
| City <b>OLATHE</b>                         |                                               |                         |
| State <b>KS</b>                            | Zip Code <b>66062</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE ARE RETIRED AND IN OUR SEVENTIES. THE ADDITIONAL AND RISING COSTS OF BASIC UTILITIES MAY LEAD TO SELLING OUR HOME DUE TO OUR LIMITED INCOME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110945**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                      |                          |                         |
|----------------------|--------------------------|-------------------------|
| Account No           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>GREG COX</b> | Home Phone               | Cell Phone              |
| Business             | Work Phone               | ext                     |
| Street Address       | Fax #                    |                         |
| Mailing Address      | Email Address            |                         |
| City <b>WICHITA</b>  |                          |                         |
| State <b>KS</b>      | Zip Code <b>67206</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE RATES HAVE RISEN TOO MUCH ALREADY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110946**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>WILLIAM HAEN</b>              | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>1818 LINCOLN ST</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>FREDONIA</b>                  |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66736</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110947**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DEBBIE S ROUSE**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **10222 W 96TH TERR UNIT A**

Fax #

Mailing Address

Email Address **SLSSURG@YAHOO.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66212**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THERE HAS GOT TO BE OTHER WAYS FOR MONEY TO BE SAVED. GO THROUGH YOUR SPENDING, SEE WHAT IS FRIVOLOUS AND SEE WHAT YOU CAN CUT FROM YOUR BUDGET. HONEST HARDWORKING AMERICANS DO THIS EVERYDAY FOR SURVIVAL. PERHAPS IT'S TIME FOR AN OUTSIDE AUDIT OF YOUR BOOKS? IT'S SICKENING YOU ARE HOLDING CUSTOMERS HOSTAGE AND CHARGING CUSTOMERS MORE, KNOWING IT IS ESSENTIAL TO SURVIVAL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110948**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                  |                                               |                         |
|--------------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                       | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>JAMES V COUGHLIN</b>                     | Home Phone <b>(913)829-2357</b>               | Cell Phone              |
| Business                                         | Work Phone                                    | ext                     |
| Street Address <b>21671 W 120TH ST UNIT 3503</b> | Fax #                                         |                         |
| Mailing Address                                  | Email Address <b>JVCOUGHLIN1947@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                               |                                               |                         |
| State <b>KS</b>                                  | Zip Code <b>66061</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 CANNOT REDUCE MEDICATIONS ANY ADDITIONAL TO COVER AN ADDITIONAL INCREASE IN UTILITIES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110949**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                   |                                            |                         |
|---------------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                        | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>LAVONDA R HALL</b>                        | Home Phone <b>(913)206-4005</b>            | Cell Phone              |
| Business                                          | Work Phone                                 | ext                     |
| Street Address <b>13301 GILLETTE ST APT 14101</b> | Fax #                                      |                         |
| Mailing Address                                   | Email Address <b>NETTE201915@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>                         |                                            |                         |
| State <b>KS</b>                                   | Zip Code <b>66110</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | N                | 0                                 |

## Narrative

10/15/2018 NO

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110950**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                               |                                       |                         |
|---------------------------------------------------------------|---------------------------------------|-------------------------|
| Account No                                                    | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>WALTER R OLSONELECTRIC RATES ARE GETTING OUT OF H</b> | Home Phone <b>(620)325-5204</b>       | Cell Phone              |
| Business                                                      | Work Phone                            | ext                     |
| Street Address <b>17187 BETHEL RD</b>                         | Fax #                                 |                         |
| Mailing Address                                               | Email Address <b>WROMRO@YAHOO.COM</b> |                         |
| City <b>NEODESHA</b>                                          |                                       |                         |
| State <b>KS</b>                                               | Zip Code <b>66757</b>                 |                         |

**Docket Opinion**

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/15/2018 ELECTRIC RATES ARE GETTING OUT OF HAND. PLEASE DENY THIS INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110951**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                            |                         |
|--------------------------------------|--------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>MARLYCE DOWNEN</b>           | Home Phone <b>(785)214-2576</b>            | Cell Phone              |
| Business                             | Work Phone                                 | ext                     |
| Street Address <b>1403 HOWARD ST</b> | Fax #                                      |                         |
| Mailing Address                      | Email Address <b>MD@PEOPLESSERVICES.US</b> |                         |
| City <b>LOUISBURG</b>                |                                            |                         |
| State <b>KS</b>                      | Zip Code <b>66053</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WE ARE ON A FIXED INCOME CAN'T AFFORD RATE INCREASES! PLEASE CONSIDER THE PEOPLE THAT HAVE TO LIVE ON SOCIAL SECURITY ALONE PEOPLE WHOSE INCOME IS BELOW THE MEDIAN. WE MATTER TOO!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110952**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SHARIE TOOEL**

Home Phone **(316)684-0305**

Cell Phone

Business

Work Phone

ext

Street Address **WOODSPRING WAY**

Fax #

Mailing Address

Email Address **BGVR@YAHOO.COM**

City **WICHITA**

State **KS**

Zip Code **67226**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

AS A SENIOR CITIZEN I RESPECTFULLY REQUEST THAT THIS INCREASE IS NOT APPROVED. IT IS HARDER AND HARDER TO MAKE ENDS MEET WITH ALL OF THE INCREASES IN EXPENSES. I AM A SINGLE LADY WITH SOCIAL SECURITY AND A SMALL SAVINGS. THANKS FOR YOUR CONSIDERATION OF MY REQUEST

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110953**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SAM BREWSTER**

Home Phone **(913)575-1090**

Cell Phone

Business

Work Phone

ext

Street Address **4908 W 69TH ST.**

Fax #

Mailing Address

Email Address **SAMBREWSTER12@GMAIL.COM**

City **PRAIRIE VILLAGE**

State **KS** Zip Code **66208**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

N

0

## Narrative

10/15/2018

IF THIS RATE INCREASE IS WARRANTED, THAT IS ONE THING, BUT WE THE CONSUMER RELY ON THE KCC TO USE DUE DILIGENCE IN MAKING THIS DETERMINATION. YOUR GOOD JUDGEMENT MATTERS IMMENSELY. SB

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110954**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                             |                         |
|------------------------------------------|---------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>ROBERT T RESSLER</b>             | Home Phone <b>(417)483-1410</b>             | Cell Phone              |
| Business                                 | Work Phone                                  | ext                     |
| Street Address <b>2170 W SHERIDAN ST</b> | Fax #                                       |                         |
| Mailing Address                          | Email Address <b>RT_RESSLER@HOTMAIL.COM</b> |                         |
| City <b>OLATHE</b>                       |                                             |                         |
| State <b>KS</b>                          | Zip Code <b>66061</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE MERGER OF KCPL AND WESTAR SHOULD NEVER PROMOTE AN IMMEDIATE INCREASE. THE MERGER SHOULD NEVER HAVE BEEN ALLOWED IN THE FIRST PLACE IF THERE IS AN IMMEDIATE IMPACT ON THE RESIDENTIAL CUSTOMERS. THERE SHOULD BE A SIGNIFICANT SAVINGS TO KCPL BY MANAGING THE COMPANY BETTER. I AMHAVE BEEN A WESTAR CUSTOMER FOR GOING IN 4 YEARS NOW AND HAVE BEEN A CUSTOMER OF WESTAR FOR 12 PRIOR YEARS OR A TOTAL OF 16. THIS GIVES THE APPEARANCE THAT KCPL IS MAKING UP A SHORT COMING FOR MISMANAGEMENT ON THEIR PART. PLEASE DO NOT ALLOW THIS INCREASE TO GO THROUGH AT THIS TIME AND HAVE KCPL TAKE BETTER STEPS TO CONTROL THEIR EXPENSES. . . .AND NOT AT THE EXPENSE OF THEIR NEW CUSTOMERS.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110955**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JON W DUNHAM</b>                | Home Phone <b>(785)979-0962</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>2712 WESTDALE CIR</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>JONDUN123@YAHOO.COM</b> |                         |
| City <b>LAWRENCE</b>                    |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66049</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ENOUGH ALREADY WITH THE INCREASES!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110956**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MAURICE L LORIDON</b>       | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>5863 PARK CIR</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>SHAWNEE</b>                 |                          |                         |
| State <b>KS</b>                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLZ LOWER THE RATE INCREASE THAT YOU ARE REQUESTING!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110957**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                                |                         |
|-----------------------------------------|------------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>MARY L CALKINS</b>              | Home Phone <b>(316)213-2379</b>                | Cell Phone              |
| Business                                | Work Phone                                     | ext                     |
| Street Address <b>726 N. EISENHOWER</b> | Fax #                                          |                         |
| Mailing Address                         | Email Address <b>G-MLCALKINS@SBCGLOBAL.NET</b> |                         |
| City <b>WICHITA</b>                     |                                                |                         |
| State <b>KS</b>                         | Zip Code <b>67212</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THEY ALREADY CHARGE TOO MUCH. I DON'T GET A 4.5 INCREASE IN MY SOCIAL SECURITY. HOW DO THEY THINK WE ARE GOING TO BE ABLE TO KEEP UP WITH ALL THE INCREASES THEY HAVE REQUESTED. WE DID NOT ASK WESTAR TO BE BOUGHT OUT BY KPLC. THEY SHOULD HAVE HAD ENOUGH MONEY TO DO ALL THE THINGS THEY WANTED TO DO WITHOUT HAVING TO HAVE A RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110958**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LEAH RAE C COX A COX**

Home Phone **(913)367-5289**

Cell Phone

Business

Work Phone

ext

Street Address **17496 BELLEVUE DR**

Fax #

Mailing Address

Email Address **LEAHRAECOX@GMAIL.COM**

City **ATCHISON**

State **KS** Zip Code **66002**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THERE IS NO WAY YOU CAN INCREASE OUR MONTHLY BILLS BY 4 - 5. SENIOR CITIZENS ARE ON A FIXED INCOME AND CANNOT ABSORB THAT MUCH OF AN INCREASE; IN FACT ANY AMOUNT OF INCREASE IS DETRIMENTAL TO OUR MONTHLY INCOMES. WE SENIORS ARE STRUGGLING JUST TO SURVIVE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110959**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LEWIS M RHODUS</b>                | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | ext                     |
| Street Address <b>16320 S. ALLMAN RD.</b> | Fax #                    |                         |
| Mailing Address                           | Email Address            |                         |
| City <b>OLATHE</b>                        |                          |                         |
| State <b>KS</b>                           | Zip Code <b>66062</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110961**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                             |                                         |                         |
|---------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>RICHARD N BRONAUGH</b>              | Home Phone <b>(913)620-0953</b>         | Cell Phone              |
| Business                                    | Work Phone                              | ext                     |
| Street Address <b>11502 W 127TH TERRACE</b> | Fax #                                   |                         |
| Mailing Address                             | Email Address <b>RNBRONAUGH@AOL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                   |                                         |                         |
| State <b>KS</b>                             | Zip Code <b>66213</b>                   |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I OPPOSE THE KCPL'S PROPOSED RATE HIKE. FOR THE RECORD, KCPL'S NET PROFIT FOR 2016 WAS OVER 286MILLION; FOR 2017, OVER 269MILLION. FOR FY 2016, KCPL'S CEO, TERRY BASSHAM HAD A TOTAL ANNUAL COMPENSATION OF 4,319,486; EXECUTIVE VICE-PRESIDENT SCOTT HEIDTBRINK RECEIVED 2,144,608, AND SENIOR VICE PRESIDENT KEVIN BRYANT RECEIVED 1,297,053 ..... BY COMPARISON, MY SOCIAL SECURITY IS SLIGHTLY LESS THAN 2000MTH..BEFORE TAXES, WHICH I AM TOLD IS A BIT HIGHER THAN AVERAGE, SO THERE ARE MANY THOUSANDS OF OTHERS MAKING LESS. THE PUBLIC ALSO NEEDS TO KNOW THAT KCPL IS A FOR-PROFIT COMPANY WITH STOCKHOLDERS WHO ARE CALLING THE SHOTS FOR MORE PROFITS AND HIGHER RATES: THOSE OF US WHO PAY THE RATES SEEM TO BE OF LITTLE INTEREST TO THOSE STOCKHOLDERS. AGAIN, I OPPOSE THE PROPOSED KCPL RATE HIKE. RICHARD BRONAUGH OVERLAND PARK

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110962**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                                     |                         |
|---------------------------------------------|-----------------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                            | Consumer Class <b>R</b> |
| Name <b>JACK PUETT</b>                      | Home Phone <b>(785)506-3569</b>                     | Cell Phone              |
| Business                                    | Work Phone                                          | ext                     |
| Street Address <b>1124 SW CAMBRIDGE AVE</b> | Fax #                                               |                         |
| Mailing Address                             | Email Address <b>BOILERPLATEJACKSON@HOTMAIL.COM</b> |                         |
| City <b>TOPEKA</b>                          |                                                     |                         |
| State <b>KS</b>                             | Zip Code <b>666041718</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

10/15/2018

WITH BEING DISABLED AND ON A FIXED INCOME, THE PROPOSED UTILITY INCREASE IS UNBEARABLE. PLEASE CONSIDER THE RAMIFICATIONS TO US OLDER KANSAS RESIDENTS AND OUR STRUGGLE TO LIVE. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110963**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                         |                         |
|-------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MARY H GITZENDANNER</b>           | Home Phone <b>(913)764-4562</b>         | Cell Phone              |
| Business                                  | Work Phone                              | ext                     |
| Street Address <b>12917 S BROUGHAM DR</b> | Fax #                                   |                         |
| Mailing Address                           | Email Address <b>MHGITZ@COMCAST.NET</b> |                         |
| City <b>OLATHE</b>                        |                                         |                         |
| State <b>KS</b>                           | Zip Code <b>66962</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I AM A RETIRED SENIOR CITIZEN ON A FIXED INCOME.KCPL IS REQUESTING A RATE INCREASE THAT IS DOUBLE WHAT WE SENIORS ARE ABLE TO EARN ON ANY INVESTMENTS OR COST OF LIVING INCREASE FROM SOCIAL SECURITY. THIS INCREASE WILL SEVERELY DAMAGE MY MONTHLY BUDGET AS WELL AS THAT OF MANY OF MY FELLOW SENIORS. I REQUEST THAT YOU DENY KCPL THIS ENORMOUS PROPOSED RATE INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110964**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MIKE WEMMER</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>WICHITA</b>     |                          |                         |
| State                   | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DON'T MAKE IT MORE DIFFICULT FOR PEOPLE DON'T EARN ENOUGH TO PAY NECESSARY MONTHLY BILLS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110965**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KAREN L KLINGSICK**

Home Phone **(913)205-1056**

Cell Phone

Business

Work Phone

ext

Street Address **10010 MOODY PARK DR.**

Fax #

Mailing Address

Email Address **KLKLINGSICK@GMAIL.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66212**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

PLEASE DO NOT APPROVE AN INCREASE FOR KCPL. I ALREADY CAN'T AFFORD TO PAY THE WHOLE BILL EVERY MONTH. THEIR CURRENT HIGH BILL MEANS LESS FOOD PURCHASES FOR THE MONTH. I AM ON DISABILITY, SO I'M ON A FIXED INCOME. I'M 57 YEARS OLD. THANK YOU FOR YOUR CONSIDERATION OF THIS REQUEST. KAREN L. KLINGSICK

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110966**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JIM A FLERLAGE**

Home Phone **(785)437-6378**

Cell Phone

Business

Work Phone

ext

Street Address **104 EAST PALMER ST.**

Fax #

Mailing Address

Email Address **JAFLERLAGE@YAHOO.COM**

City **SAINT MARYS**

State **KS**

Zip Code **66536**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

THEY REALLY NEED TO START WITH WAGES SOME OF THOSE PEOPLE ARE MAKING TOP MONEY, I NEVER WAS LUCKY ENOUGH TO MAKE THAT KIND. OF MONEY COME ON GUYS YOU ARE BLEEDING THE SYSTEM.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110967**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ERNEST TIPTON</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>DODGE CITY</b>    |                          |                         |
| State <b>KS</b>           | Zip Code <b>67801</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

EVERYONE SEEMS TO BE OBLIVIOUS TO THE FACT THAT THERE ARE THOSE WHO HAVE A FIXED INCOME. EVEN SMALL INCREASES PUSH PEOPLE TO HAVE TO CHOOSE BETWEEN LIGHTS, HEAT, FOOD, MEDICINE, AND MEDICAL VISITS. YES, SOCIAL SECURITY HAS HAD AN INCREASE IN THE COLA THE PAST COUPLE OF YEARS, BUT MANY HAVE HAD A DECREASE IN PAY IN THOSE YEARS AS THE MEDICARE PARTS A, B AND D HAVE HAD INCREASES AS WELL, EATING UP THE INCREASE PLUS TAKING MORE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110968**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                        |                         |
|---------------------------------------|----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>NORMA G MADIGAN</b>           | Home Phone <b>(913)722-1543</b>        | Cell Phone              |
| Business                              | Work Phone                             | ext                     |
| Street Address <b>5316 W 49TH TER</b> | Fax #                                  |                         |
| Mailing Address                       | Email Address <b>GUIDOKC@GMAIL.COM</b> |                         |
| City <b>ROELAND PARK</b>              |                                        |                         |
| State <b>KS</b>                       | Zip Code <b>66205</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110969**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>DANNY MORTON</b>                  | Home Phone <b>(913)856-5505</b>            | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>14850 OAK VALLEY DR</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>MORTON14850@GMAIL.COM</b> |                         |
| City <b>GARDNER</b>                       |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66030</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

TO RAISE THIS KIND OF MONEY ISN'T A SIMPLE RATE INCREASE, IT MEANS KCPL HAS OVER EXTENDED THEIR CAPITOL INVESTMENTS AND NEED THE KCC TO BAIL THEM OUT. THEIR REQUEST IS VALID, BUT NOT AT THIS RATE. I OPPOSE THIS MUCH INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110970**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                          |                         |
|-----------------------------------|--------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RICK HAUN</b>             | Home Phone               | Cell Phone              |
| Business                          | Work Phone               | ext                     |
| Street Address <b>7105 MULLEN</b> | Fax #                    |                         |
| Mailing Address                   | Email Address            |                         |
| City <b>SHAWNEE</b>               |                          |                         |
| State <b>KS</b>                   | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 ON FIXED INCOME PROP AND INCOME TAXES GOING UP, AND KS SALES TAX IS TERRIBLE  
BURDEN... WE CAN NOT AFFORD YOUR RATE HIKES - !!!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110971**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ROSEMARY LISCHKA</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>LEAWOOD</b>          |                          |                         |
| State <b>KS</b>              | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE CURRENT RATES ARE EXTREMELY HIGH. OUR BILLS DURING THE LAST SUMMER WERE TWICE WHAT THEY WERE PREVIOUSLY. IT WAS A HIT SUMMER, BUT ITS IMPOSSIBLE TO BLAME THE EXTREME INCREASE SOLELY ON THE SUMMER HEAT. CONSUMERS ARE VERY TIRED OF CONTRIBUTING TO HIGH EXECUTIVE SALARIES.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110972**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                           |                         |
|-------------------------------------|-------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>RONALD E ZWELLING</b>       | Home Phone <b>(785)825-5013</b>           | Cell Phone              |
| Business                            | Work Phone                                | ext                     |
| Street Address <b>AUSTIN CIRCLE</b> | Fax #                                     |                         |
| Mailing Address                     | Email Address <b>RONZWELL11@GMAIL.COM</b> |                         |
| City <b>SALINA</b>                  |                                           |                         |
| State <b>KS</b>                     | Zip Code <b>67401</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I BELIEVE THE MERGER SHOULD HAVE REDUCED RATES. ALSO, THE VALUE OF THEIR STOCK HAS INCREASED THEREFORE I THINK THEY SHOULD DO A PRICE REDUCTION.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110973**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>STEVEN MCMULLEN</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>WICHITA</b>         |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT RAISE UTILITY COSTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110974**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                              |                         |
|----------------------------------------|----------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>SANDRA L DOWNS</b>             | Home Phone                                   | Cell Phone              |
| Business                               | Work Phone                                   | ext                     |
| Street Address <b>2203 SPAIN DRIVE</b> | Fax #                                        |                         |
| Mailing Address                        | Email Address <b>CRAZYGRANNY7880@ATT.NET</b> |                         |
| City <b>MANHATTAN</b>                  |                                              |                         |
| State <b>KS</b>                        | Zip Code <b>66502</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE MANAGEMENT ALREADY MAKES ENOUGH MONEY. WE DO NOT WANT THIS DOCKET APPROVED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110975**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JULIE SHOWALTER</b>             | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>7725 WEST 54 TERR</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>OVERLAND PARK</b>               |                          |                         |
| State <b>KS</b>                         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE INCREASE DOESN'T MAKE SENSE. WITH ALL THE WIND TURBINES IN WESTERN IS. SHOULDN'T PROFITS BE GOOD FOR KCPL? THE POPULATION OF KS IS ALSO DECREASING. SO THEY'RE SHOULD BE LESS DEMAND. I WOULD LIKE TO KNOW THE ACTUAL JUSTIFICATION FOR THE INCREASE INSTEAD OF JUST BOTTOM LINE NUMBERS.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110976**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                         |                                       |                         |
|-----------------------------------------|---------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>DELORES DEE J BAKER</b>         | Home Phone <b>(816)785-5436</b>       | Cell Phone              |
| Business                                | Work Phone                            | ext                     |
| Street Address <b>1351 CHEYENNE ST.</b> | Fax #                                 |                         |
| Mailing Address                         | Email Address <b>KUFANYES@AOL.COM</b> |                         |
| City <b>LEAVENWORTH</b>                 |                                       |                         |
| State <b>KS</b>                         | Zip Code                              |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AM A SINGLE SENIOR WITH A FIXED INCOME AND FEW ASSETS. EVERY SUMMER AND WINTER, I DREAD SEEING A UTILITY BILL TOO HIGH FOR ME TO PAY WITHOUT HAVING TO CUT BACK ON GROCERIES OR MEDICATIONS. MY GENERATION BELIEVES IN RESPONSIBILITY WHEN IT COMES TO PAYING OUR BILLS, NO MATTER WHAT THE DRAIN ON OUR FINANCES MAY BE. WE SACRIFICE INSTEAD OF TAKING OUT BANKRUPTCY OR LETTING OUR DEBTS MOUNT UP. WE HAVE NO ATTORNEYS FINDING LOOPHOLES HELPING US AVOID PAYING THOSE WE OWE. WE ARE ACCUSTOMED TO ADJUSTING THE BEST WE CAN WHEN UTILITY BILLS ARE RAISED, BUT WE OFTEN WORRY WHAT WILL HAPPEN TO US IF OUR HEALTH SUFFERS TO THE POINT WE CANNOT ADJUST ANY FURTHER. PLEASE RECONSIDER RAISING RATES, FEES, ETC., AND FOCUS ON THE NEEDS OF YOUR CUSTOMERS, MANY OF WHOM MAY BE IN WORSE STRAITS THAN I. SINCERELY, DELORES DEE J. BAKER

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110977**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                         |                         |
|---------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>STEVE W CLAYTON</b>                 | Home Phone <b>(785)766-4032</b>         | Cell Phone              |
| Business                                    | Work Phone                              | ext                     |
| Street Address <b>4375 STAFFORD TERRACE</b> | Fax #                                   |                         |
| Mailing Address                             | Email Address <b>SWAYNE75@GMAIL.COM</b> |                         |
| City <b>WELLSVILLE</b>                      |                                         |                         |
| State <b>KS</b>                             | Zip Code <b>66092</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 IT IS TOO MUCH OF INCREASE. THEY ALSO NEED TO LOWER THE MONTHLY CUSTOMER CHARGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110978**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                       |                         |
|---------------------------------------------|---------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>NANCY GOLDHART</b>                  | Home Phone                            | Cell Phone              |
| Business                                    | Work Phone                            | ext                     |
| Street Address <b>4600 WEST 63RD STREET</b> | Fax #                                 |                         |
| Mailing Address                             | Email Address <b>NGHJDN@YAHOO.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>                 |                                       |                         |
| State <b>KS</b>                             | Zip Code <b>66208</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 IT IS ALREADY DIFFICULT TO PAY THE ELECTRIC BILL, PLEASE DON'T MAKE IT IMPOSSIBLE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110979**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                       |                         |
|----------------------------------|---------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>SHERRY K LOHR</b>        | Home Phone <b>(620)231-0659</b>       | Cell Phone              |
| Business                         | Work Phone                            | ext                     |
| Street Address <b>2602 OMAHA</b> | Fax #                                 |                         |
| Mailing Address                  | Email Address <b>5948SL@GMAIL.COM</b> |                         |
| City <b>PITTSBURG</b>            |                                       |                         |
| State <b>KS</b>                  | Zip Code                              |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 EXTREME HARDSHIP ON LOW INCOME AND FIXED INCOME CUSTOMERS



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110980**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                           |                         |
|----------------------------------------|-------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ALAN D CRONE</b>               | Home Phone <b>(785)215-5296</b>           | Cell Phone              |
| Business                               | Work Phone                                | ext                     |
| Street Address <b>1724 SW CREST DR</b> | Fax #                                     |                         |
| Mailing Address                        | Email Address <b>ALANCRONE3@GMAIL.COM</b> |                         |
| City <b>TOPEKA</b>                     |                                           |                         |
| State <b>KS</b>                        | Zip Code <b>66604</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT LET THEM RAISE OUR RATES TILL THE UPPER MANAGEMENT STOPS GETTING BONUSES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110981**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                                |                         |
|---------------------------------------|------------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>PENNE A HOWERTON</b>          | Home Phone <b>(913)231-6512</b>                | Cell Phone              |
| Business                              | Work Phone                                     | ext                     |
| Street Address <b>13750 GROVE AVE</b> | Fax #                                          |                         |
| Mailing Address                       | Email Address <b>PENNELOAFER1952@GMAIL.COM</b> |                         |
| City <b>BONNER SPRINGS</b>            |                                                |                         |
| State <b>KS</b>                       | Zip Code <b>66012</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE PROPOSAL FOR RATE INCREASE FOR CUSTOMERS OF KCPL IS OUTRAGEOUS! MULTIPLY THE INCREASE BY CUSTOMERS SERVED AND THE TOTAL INCREASE TO THEIR REVENUE IS EXTREMELY UNFAIR. ITS WRONG TO ALLOW THIS RATE HIKE TO AN AGING POPULATION. UTILITY COMPANIES NEED TO BE VIGILANT AT CUTTING THEIR COSTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110982**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>BETTY A ZWAHLEN</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>COLUMBUS</b>        |                          |                         |
| State <b>KS</b>             | Zip Code <b>66725</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HAVE BEEN CUSTOMER SINCE 1957....HUSBAND DECEASED... AM 83 YEARS OLD, RETIRED, HAVE ALWAYS BEEN EMPLOYED, NOW ON SET INCOME, HAVE ALL ON MY PLATE THAT I CAN HANDLE. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110983**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JUDY MOORE</b>      | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>PRAIRIE VILLAGE</b> |                          |                         |
| State                       | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110984**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                           |                         |
|--------------------------------------|-------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MARSHA M WILSON</b>          | Home Phone <b>(913)451-1072</b>           | Cell Phone              |
| Business                             | Work Phone                                | ext                     |
| Street Address <b>11513 FLINT ST</b> | Fax #                                     |                         |
| Mailing Address                      | Email Address <b>MMW1951MMW@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                           |                         |
| State <b>KS</b>                      | Zip Code <b>66210</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

MY MONTHLY BILL, BUDGET BILLING, JUST WENT UP 40.00 A MONTH THIS SUMMER. I REALIZE WE HAD A WARMER THAN USUAL SUMMER BUT KCPL IS NO LONGER ALLOWING ACTUAL BUDGETING OF THEIR MONTHLY PAYMENT WHEN THEY WILL ADJUST YOUR PAYMENT WHEN THEY WANT TO. IT USE TO BE ADJUSTED ON AN ANNUAL BASIS. I AM OPPOSED TO ANY FURTHER INCREASES BY KCPL. IT AMOUNTS TO CORPORATE GREED WHICH IS RUNNING RAMPANT IN THIS COUNTRY. GIVING THE CEO'S, DIRECTORS AND SHARE HOLDERS AN INCREASE IS WHAT THEY ARE REALLY STRIVING TO ACHIEVE. ENOUGH IS ENOUGH. STOP GOUGING YOUR CUSTOMERS.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110985**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                                |                                                     |                         |
|------------------------------------------------|-----------------------------------------------------|-------------------------|
| Account No                                     | Notified KCC by <b>H</b>                            | Consumer Class <b>R</b> |
| Name <b>FELIX MARTINEZ</b>                     | Home Phone <b>(785)250-7777</b>                     | Cell Phone              |
| Business                                       | Work Phone                                          | ext                     |
| Street Address <b>1310 WEST LOOP PLACE 354</b> | Fax #                                               |                         |
| Mailing Address                                | Email Address <b>FELIX.MARTINEZ.MAY15@GMAIL.COM</b> |                         |
| City <b>MANHATTAN</b>                          |                                                     |                         |
| State <b>KS</b>                                | Zip Code <b>66502</b>                               |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018 AGREE WITH NOT INCREASING RATE, I LIVE IN TOPEKA, WORK IN MANHATTAN.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110986**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                          |                         |
|---------------------------------------------|--------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DEBORAH STAVIN</b>                  | Home Phone               | Cell Phone              |
| Business                                    | Work Phone               | ext                     |
| Street Address <b>1939 NEW HAMPSHIRE ST</b> | Fax #                    |                         |
| Mailing Address                             | Email Address            |                         |
| City <b>LAWRENCE</b>                        |                          |                         |
| State <b>KS</b>                             | Zip Code <b>66046</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110987**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                     |                         |
|---------------------------|-------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>            | Consumer Class <b>R</b> |
| Name <b>JUNE NEER</b>     | Home Phone                          | Cell Phone              |
| Business                  | Work Phone                          | ext                     |
| Street Address            | Fax #                               |                         |
| Mailing Address           | Email Address <b>JUNEER@AOL.COM</b> |                         |
| City <b>OVERLAND PARK</b> |                                     |                         |
| State <b>KS</b>           | Zip Code                            |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM VERY OPPOSED TO A KCPL INCREASE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110988**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CHERYL D HENRY**

Home Phone **(620)794-9517**

Cell Phone

Business

Work Phone

ext

Street Address **603 FIFTH**

Fax #

Mailing Address

Email Address **CDH1951@YAHOO.COM**

City **AMERICUS**

State **KS**

Zip Code **66835**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

I KNEW THIS WOULD HAPPEN WHEN THEY ALLOWED THE MERGER. WESTAR JUST GOT A RAISE, WHY SHOULD KCPL GET ANOTHER ONE. IT IS ALREADY 3X WAS MY GAS BILL IS! IT SHOULD BE DENIED THIS TIME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110989**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                          |                         |
|---------------------------------|--------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>RICHARD E BOWMAN</b>    | Home Phone               | Cell Phone              |
| Business                        | Work Phone               | ext                     |
| Street Address <b>113 CRAIG</b> | Fax #                    |                         |
| Mailing Address                 | Email Address            |                         |
| City <b>ELLINWOOD</b>           |                          |                         |
| State <b>KS</b>                 | Zip Code <b>67526</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110990**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                           |                         |
|-----------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>MARY LOU STRONG</b>                   | Home Phone <b>(785)749-2085</b>           | Cell Phone              |
| Business                                      | Work Phone                                | ext                     |
| Street Address <b>3323 S. IOWA STREET 167</b> | Fax #                                     |                         |
| Mailing Address                               | Email Address <b>MLSTRONG57@GMAIL.COM</b> |                         |
| City <b>LAWRENCE</b>                          |                                           |                         |
| State <b>KS</b>                               | Zip Code <b>66046</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IT IS NOT WITHIN MY BUDGET TO TAKE ON A BIGGER EXPENSE. I ALREADY SIT IN THE DARK IN THE EVENINGS, I HAVE TO KEEP MY THERMOSTAT AT 68 DEGREES IN THE WINTER AND 804 IN THE SUMMER SO THAT I CAN PAY MY BILLS. AND THAT MY MOTHER IS IN A REHAB FACILITY FOR AN INJURY, NO I AM NOT FOR A RATE HIKE. MARY LOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110991**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                        |                         |
|----------------------------------------------|----------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>DEBORAH Y HYCH</b>                   | Home Phone <b>(913)206-5636</b>        | Cell Phone              |
| Business                                     | Work Phone                             | ext                     |
| Street Address <b>1909 N 73TERRACE APT 5</b> | Fax #                                  |                         |
| Mailing Address                              | Email Address <b>DHYCH58@YAHOO.COM</b> |                         |
| City <b>KANSAS</b>                           |                                        |                         |
| State <b>KS</b>                              | Zip Code <b>66112</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I'M ON A FIXED INCOME CAN'T PAID FOR THE INCREASE. AND I WILL BE KEEPING MY NEW GREAT GRANDCHILD WHICH MEANT I WILL HAVE TO TURN MY HEAT HIGHER .. NO IT'S NOT FAIR TO THE LOW INCOME AT ALL. I AM NOT ABLE TO WORK OUT SIDE THE HOME IF SO I WOULD GET A JOB.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110992**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                       |                         |
|-------------------------------------------|---------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>RONALD D OWEN</b>                 | Home Phone                            | Cell Phone              |
| Business                                  | Work Phone                            | ext                     |
| Street Address <b>1310 AMHERST STREET</b> | Fax #                                 |                         |
| Mailing Address                           | Email Address <b>R._OWEN@JUNO.COM</b> |                         |
| City <b>GALENA</b>                        |                                       |                         |
| State <b>KS</b>                           | Zip Code <b>66739</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RETIRED AND ON A FIXED INCOME. NO RATE INCREASE PLEASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110993**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                             |                         |
|-----------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>DOUGLASS P EASTON</b>                 | Home Phone <b>(913)530-5477</b>             | Cell Phone              |
| Business                                      | Work Phone                                  | ext                     |
| Street Address <b>16012 S WYANDOTTE DRIVE</b> | Fax #                                       |                         |
| Mailing Address                               | Email Address <b>KSUBRAD877@COMCAST.NET</b> |                         |
| City <b>OLATHE</b>                            |                                             |                         |
| State <b>KS</b>                               | Zip Code <b>660623935</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110994**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                          |                         |
|-------------------------------------------|--------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TODD D BECK</b>                   | Home Phone               | Cell Phone              |
| Business                                  | Work Phone               | ext                     |
| Street Address <b>4219 NW UNION DRIVE</b> | Fax #                    |                         |
| Mailing Address                           | Email Address            |                         |
| City <b>TOPEKA</b>                        |                          |                         |
| State <b>KS</b>                           | Zip Code <b>66618</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I OPPOSE THIS OR ANY RATE INCREASE. I WILL ADMIT I DID NOT READ ALL THE INFORMATION THAT DEALT WITH THE MERGER OF WESTAR AND KCPL. HOWEVER, I WAS UNDER THE IMPRESSION THAT THIS MERGER WOULD NOT RESULT IN A RATE INCREASE. I OPPOSE ANY RATE INCREASE, ESPECIALLY THIS SOON AFTER THE MERGER! TODD BECK

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110995**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                          |                         |
|---------------------------------------|------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JAMES C MILLER</b>            | Home Phone                               | Cell Phone              |
| Business                              | Work Phone                               | ext                     |
| Street Address <b>3405 W 132ND ST</b> | Fax #                                    |                         |
| Mailing Address                       | Email Address <b>JCM1951@HOTMAIL.COM</b> |                         |
| City <b>LEAWOOD</b>                   |                                          |                         |
| State <b>KS</b>                       | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110996**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                        |                          |                         |
|------------------------|--------------------------|-------------------------|
| Account No             | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KATHY KERR</b> | Home Phone               | Cell Phone              |
| Business               | Work Phone               | ext                     |
| Street Address         | Fax #                    |                         |
| Mailing Address        | Email Address            |                         |
| City <b>LEAWOOD</b>    |                          |                         |
| State <b>KS</b>        | Zip Code <b>66224</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE DON'T RAISE OUR RATES. WE ARE RETIRED AND CAN'T AFFORD THIS INCREASE. WHY CAN'T YOU GIVE SENIORS A DISCOUNT?? WE HAVE TO LIVE WITHIN A BUDGET. YOU SHOULD TOO. NO ONE GIVES US A RATE INCREASE TO COVER YOUR INCREASE. AS IT IS, WE DON'T TURN ON ELECTRICITY UNLESS WE ABSOLUTELY HAVE TO.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110997**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                          |                         |
|------------------------------------------|--------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JON T SCHEULER</b>               | Home Phone               | Cell Phone              |
| Business                                 | Work Phone               | ext                     |
| Street Address <b>4109 NEARMAN DRIVE</b> | Fax #                    |                         |
| Mailing Address                          | Email Address            |                         |
| City <b>KANSAS CITY</b>                  |                          |                         |
| State <b>KS</b>                          | Zip Code <b>66104</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018      PAYMENTS ARE ALREADY SKY HIGH.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110998**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                     |                                               |                         |
|-----------------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                          | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>BRUCE J BECKMANN</b>                        | Home Phone <b>(913)226-3355</b>               | Cell Phone              |
| Business                                            | Work Phone                                    | ext                     |
| Street Address <b>18847 S GREENWAY ST APT SUITE</b> | Fax #                                         |                         |
| Mailing Address <b>BLDG.</b>                        | Email Address <b>BRUCE_BECKMANN@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                                  |                                               |                         |
| State <b>KS</b>                                     | Zip Code <b>66062</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

KCPL ELECTRIC RATES ARE ALREADY THE HIGHEST IN THE KC METRO AREA. APPROVING AN ADDITIONAL RATE HIKE WILL HURT EVERYONE, ESPECIALLY THOSE ON FIXED INCOMES. I OWN AN ALL-ELECTRIC HOME AND PAY OVER 300 PER MONTH ALREADY! I'VE PURCHASED NEW APPLIANCES AND ENERGY EFFICIENT HVAC UNIT, SWAPPED OUT ALL MY LIGHT BULBS FOR LED, YET MY ELECTRIC BILL KEEPS RISING EVERY DAMN YEAR. I AM FED UP WITH KCPL AND THEIR WASTEFUL SPENDING.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **110999**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                                |                         |
|---------------------------------------|------------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>MARGARET WEILERT</b>          | Home Phone <b>(316)651-7956</b>                | Cell Phone              |
| Business                              | Work Phone                                     | ext                     |
| Street Address <b>342 S. ERIE ST.</b> | Fax #                                          |                         |
| Mailing Address                       | Email Address <b>WEILERTMARGARET@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                   |                                                |                         |
| State <b>KS</b>                       | Zip Code <b>67211</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

CURRENT RATES TAKE A HUGE PART OF MY MONTHLY BUDGET, ALTHOUGH I TRY TO MINIMIZE ELECTRICAL USAGE BY TURNING OFF LIGHTS AND KEEPING MY FURNACE AND AIR CONDITIONER UNDER THE USUALLY RECOMMENDED SETTINGS. PLEASE DO NOT APPROVE A RATE HIKE!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111000**

Date Filed **10/15/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **JOHN ROYER**

Home Phone

Cell Phone

Business

Work Phone

ext

Street Address **FLOYD**

Fax #

Mailing Address

Email Address

City **OVERLAND PARK**

State **KS** Zip Code **66212**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

KCPL HAS FAILED TO SHOW THAT IT HAS DISPLAYED BEST PRACTICES IN COMPETITIVELY BIDDING REQUIREMENTS TO REDUCE SUPPLIER COSTS. IT'S FILING SIMPLY SAYS SUPPLIERS ARE CHARGING MORE. OF COURSE SUPPLIERS WILL CHARGE MORE IF YOU DON'T DEVELOP A COMPETITIVE THREAT TO KEEP COSTS LOW. THIS IS A MANAGEMENT ISSUE AND NOT A CUSTOMER ISSUE. AS TO THE UPGRADED CIS, THIS SHOULD HAVE BEEN PLANNED AND BUDGETED OVER A SERIES OF YEARS. THIS IS JUST A COST OF ONGOING OPERATIONS. AGAIN NOT WORTHY OF ASKING CUSTOMERS TO FOOT THE BILL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111001**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                          |                         |
|--------------------------------------------|--------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CINDY MILLER</b>                   | Home Phone               | Cell Phone              |
| Business                                   | Work Phone               | ext                     |
| Street Address <b>11295 S WHITEHALL ST</b> | Fax #                    |                         |
| Mailing Address                            | Email Address            |                         |
| City <b>OLATHE</b>                         |                          |                         |
| State <b>KS</b>                            | Zip Code <b>66061</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111002**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                      |                         |
|-------------------------------------------|--------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>MARK WUNDER</b>                   | Home Phone <b>(785)224-1528</b>      | Cell Phone              |
| Business                                  | Work Phone                           | ext                     |
| Street Address <b>6739 SW FAIRDALE DR</b> | Fax #                                |                         |
| Mailing Address                           | Email Address <b>MWUNDER@COX.NET</b> |                         |
| City <b>TOPEKA</b>                        |                                      |                         |
| State <b>KS</b>                           | Zip Code <b>66619</b>                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

WHY SHOULD KCPL BE GRANTED A RATE INCREASE WHEN THEY PROMISED THAT RATES WOULD BE LOWERED WITH THE MERGER? UTILITY INVESTORS SHOULD NOT BE GUARANTEED A RETURN ON THEIR INVESTMENTS. .I DON'T GET A GUARANTEE ON MY INVESTMENTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111005**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                           |                         |
|---------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>CRAIG A MCPHERSON</b>               | Home Phone <b>(316)519-2530</b>           | Cell Phone              |
| Business                                    | Work Phone                                | ext                     |
| Street Address <b>2121 S STONEYBROOK ST</b> | Fax #                                     |                         |
| Mailing Address                             | Email Address <b>CRAIGNMOLLIE@COX.NET</b> |                         |
| City <b>WICHITA</b>                         |                                           |                         |
| State <b>KS</b>                             | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 NO INCREASE!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111007**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                            |                         |
|------------------------------------|--------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>CAROL J CATTANEO</b>       | Home Phone <b>(913)226-3398</b>            | Cell Phone              |
| Business                           | Work Phone                                 | ext                     |
| Street Address <b>6300 WOODSON</b> | Fax #                                      |                         |
| Mailing Address                    | Email Address <b>CAROLCATTANEO@ATT.NET</b> |                         |
| City <b>MISSION</b>                |                                            |                         |
| State <b>KS</b>                    | Zip Code <b>66202</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 WE ARE ALREADY PAYING TOO MUCH!! I AM DEFINITELY OPPOSED TO ANY INCREASE AS I AM NOW RETIRED, IN MY 70'S AND ON A LIMITED BUDGET. THANK YOU

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111008**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **BILL B ASHCRAFT**

Home Phone **(913)888-9453**

Cell Phone

Business

Work Phone

ext

Street Address **13309 W. 105TH TERRACE**

Fax #

Mailing Address

Email Address **ASHCRAFT430@GMAIL.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66215**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

ANOTHER GOUGE TO THE PUBLIC.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111009**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>FORREST J LYKINS</b>           | Home Phone <b>(785)241-1971</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>4708 SHAWNEE TER</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>KSLYKINS@YAHOO.COM</b> |                         |
| City <b>WELLSVILLE</b>                 |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>66092</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

THE MERGER WAS SUPPOSED TO REDUCE COST PROVIDE GREATER EFFICIENCIES IN OPERATION AND DELIVERY. MY RATES HAVE BEEN INCREASING THROUGH ONE METHOD OR ANOTHER THROUGHOUT MY ENTIRE CONNECTION WITH KCPL AND THERE ARE NO COMPETITIVE ALTERNATIVES AVAILABLE. PLEASE DO NOT APPROVE ANOTHER RATE INCREASE. I WOULD LIKE TO SEE THE RATES ACTUALLY GO DOWN WITH ALL THE INVESTMENT IN ALTERNATIVE SOURCES, MERGERS FOR EFFICIENCY AND OTHER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111011**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                             |                         |
|-------------------------------------------|---------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>THOMAS J LEAHY</b>                | Home Phone <b>(316)518-2495</b>             | Cell Phone              |
| Business                                  | Work Phone                                  | ext                     |
| Street Address <b>720 N TIMBERLEAF CT</b> | Fax #                                       |                         |
| Mailing Address                           | Email Address <b>THOMASLEAHYA@YAHOO.COM</b> |                         |
| City <b>DERBY</b>                         |                                             |                         |
| State <b>KS</b>                           | Zip Code <b>67037</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HOW CAN YOU JUSTIFY A SUBSTANTIAL PRICE INCREASE WHEN RAW MATERIALS SUCH AS NATURAL GAS AND COAL FOR SUPPLYING ENERGY HAVE DECREASED? HAS YOUR OPERATING COSTS GONE UP BY THE AMOUNT OF INCREASE YOU ARE ASKING FOR OR IS THIS A COST FOR THE MERGER AND BEING CASCADED BACK TO THE CUSTOMER?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111012**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>KIM BASKAS</b>  | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LEAVENWORTH</b> |                          |                         |
| State <b>KS</b>         | Zip Code <b>66048</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PEOPLE ON FIXED INCOMES CAN NOT AFFORD THIS KIND OF INCREASE AGAIN WITHIN 2 YEARS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111013**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                          |                         |
|-----------------------------------------------|------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JAMIE L FITZHUGH</b>                  | Home Phone <b>(785)232-0165</b>          | Cell Phone              |
| Business                                      | Work Phone                               | ext                     |
| Street Address <b>2140 SE CARNAHAN AVENUE</b> | Fax #                                    |                         |
| Mailing Address                               | Email Address <b>JLEIGH500@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>                            |                                          |                         |
| State <b>KS</b>                               | Zip Code <b>66605</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

YOUNG PEOPLE WITH FAMILIES, LOW INCOME, AND ELDERLY WILL BE HIT THE HARDEST. THE ELECTRIC BILL IS ALREADY TOO HIGH. WE KEEP USING LESS AND LESS ELECTRICITY TO THE POINT THAT WE WILL BE PAYING EVER HIGHER BILLS BUT LESS SERVICE AND ELECTRICITY. WE CAN NOT PAY THESE HIGH BILLS. THIS IS A PUBLIC COMPANY THEREFORE RATES SHOULD BE SO THAT THE AVERAGE PERSON CAN PAY IT. UTILITIES HAVE GOTTEN WAY OUT OF HAND. SOMEONE IS MAKING A LOT OF MONEY FOR THEIR INDIVIDUAL SELF. IT WILL BE A VERY COLD WINTER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111014**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                     |                         |
|-------------------------------------------|-------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>            | Consumer Class <b>R</b> |
| Name <b>RANDY K HAYS</b>                  | Home Phone                          | Cell Phone              |
| Business                                  | Work Phone                          | ext                     |
| Street Address <b>6506 W. 34TH ST. N.</b> | Fax #                               |                         |
| Mailing Address                           | Email Address <b>RKHAYS@COX.NET</b> |                         |
| City <b>WICHITA</b>                       |                                     |                         |
| State <b>KS</b>                           | Zip Code <b>67205</b>               |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

PLEASE DO NOT APPROVE THIS LATEST RATE INCREASE. THE KCPL RATES ARE INCREASING MUCH FASTER THAN NECESSARY. THEY SHOULD NOT HAVE A GUARANTEED PROFIT FOR THEIR SHARE HOLDERS. THEY SHOULD BE HELD ACCOUNTABLE TO THEIR CUSTOMERS. WHEN WE ARE ASKED TO CONSERVE WE ARE NOT REWARDED, WE ARE PENALIZED. THANK YOU FOR CONSIDERING THIS REQUEST.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111016**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>BETTY KUEHL</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>WICHITA</b>     |                          |                         |
| State                   | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

HAVE BEEN WITH WESTAR ENERGY SINCE MOVING TO KANSAS FROM FLORIDA IN THE FALL OF 2007 AND JUST HAVE BEEN INVOLVED WITH THE MERGER WITH KCPL. THE EMAIL RECEIVED FROM AARP TODAY IMPLICATES THE REQUEST FROM KCPL AND HAS ENDORSED NO FOR THE REQUEST. ACCORDING TO ABOVE IT MAKES IT SOUND AS THERE WOULD STILL BE AN INCREASE BUT I HEARD THAT WITH THE MERGER WE AS CUSTOMERS SHOULD EXPECT A DECREASE!!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111017**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                              |                         |
|---------------------------------------|----------------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MARILYN MONTAGUE</b>          | Home Phone <b>(913)642-5548</b>              | Cell Phone              |
| Business                              | Work Phone                                   | ext                     |
| Street Address <b>14129 SLATER ST</b> | Fax #                                        |                         |
| Mailing Address                       | Email Address <b>MMONTAGUE@EVERESTKC.NET</b> |                         |
| City <b>OVERLAND PARK</b>             |                                              |                         |
| State <b>KS</b>                       | Zip Code <b>66221</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111018**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                                 |                         |
|-----------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>MARGARET A REED</b>                   | Home Phone <b>(785)272-8875</b>                 | Cell Phone              |
| Business                                      | Work Phone                                      | ext                     |
| Street Address <b>2236 SW WESTPORT SQUARE</b> | Fax #                                           |                         |
| Mailing Address                               | Email Address <b>MARJONTOPEKA@SBCGLOBAL.NET</b> |                         |
| City <b>TOPEKA</b>                            |                                                 |                         |
| State <b>KS</b>                               | Zip Code <b>66614</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I DON'T WANT YOU TO RAISE THE MONTHLY RATE AS I'M A SENIOR CITIZEN AND I JUST CAN'T AFFORD ANOTHER RAISE. IT'S HARD ENOUGH TO GET ALONG WO HAVING THIS HAPPEN TO US.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111019**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **LARRY BROWN**

Home Phone **(785)766-4184**

Cell Phone

Business

Work Phone

ext

Street Address **420 NORTH ST LOT 10**

Fax #

Mailing Address

Email Address **FISHINGHOLE99@HOTMAIL.COM**

City **LAWRENCE**

State **KS** Zip Code **66044**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111021**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                           |                         |
|-------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>KETTIE A BROWNWILL</b>            | Home Phone                                | Cell Phone              |
| Business                                  | Work Phone                                | ext                     |
| Street Address <b>9224 RIGGS LN APT D</b> | Fax #                                     |                         |
| Mailing Address                           | Email Address <b>KBROWNWILL@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                           |                         |
| State <b>KS</b>                           | Zip Code <b>66212</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

I HAVE BEEN AN EXCELLENT CUSTOMER OF KCPL SINCE 2001 - WITH A BRIEF RELOCATION OF TWO YEARS. I AM OPPOSED TO THE SUGGESTED CUSTOMER RATE INCREASE. I LIVE ON A FIXED INCOME FROM SSA. OUR MONETARY RAISES ARE MINISCULE AND NEVER KEEP UP WITH THE RISING COSTS REQUIRED TO SURVIVE. ACTUALLY, RENT, UTILITIES, FOOD, TRANSPORTATION AND HEALTH INSURANCE LEAVES NOTHING FOR THE REASON TO ENJOY LIFE, I.E., ENTERTAINMENT AND TRAVEL. SO, I GUESS IT'S TIME TO FIND ANOTHER STATE THAT VALUES ITS RESIDENTS - KANSAS SURE DOESN'T. BAH - NO RATE INCREASE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111023**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SHARI M BROWN**

Home Phone **(913)215-4789**

Cell Phone

Business

Work Phone

ext

Street Address **3168 TEXAS RD.**

Fax #

Mailing Address

Email Address **SHARIBROWN63@GMAIL.COM**

City **OTTAWA**

State **KS**

Zip Code **66067**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/15/2018

DO NOT RAISE MY RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111024**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>GARY E SINGER</b>           | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>12000 NORWOOD</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>LEAWOOD</b>                 |                          |                         |
| State <b>KS</b>                     | Zip Code <b>66209</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RATES ARE TO HIGH AS IT IS. THIS IS NOT A SERVICE THAT GETS BETTER WITH MORE MONEY IT IS THE SAME AS ALWAYS. NO UPGRADE JUST MORE MONEY

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111025**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                         |                         |
|----------------------------------------|-----------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>NINA A WARREN</b>              | Home Phone <b>(785)539-8481</b>         | Cell Phone              |
| Business                               | Work Phone                              | ext                     |
| Street Address <b>416 EDGERTON AVE</b> | Fax #                                   |                         |
| Mailing Address                        | Email Address <b>KNMJWARREN@AOL.COM</b> |                         |
| City <b>MANHATTAN</b>                  |                                         |                         |
| State <b>KS</b>                        | Zip Code <b>66502</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 A RATE INCREASE IS VERY DIFFICULT FOR LOW INCOME AND FIXED INCOME CUSTOMERS. I OPPOSE THIS RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111026**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>JOHN F OAKES</b>                  | Home Phone <b>(785)267-7406</b>            | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>3830 SE FREMONT ST.</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>JOHNOAKES47@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>                        |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66609</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I OPPOSE THE RATE HIKE ON OUR ELECTRIC BILL....



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111027**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SHARON ADAMS</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>WICHITA</b>      |                          |                         |
| State                    | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 SAY NO TO KCPL ADDITIONAL RATE INCREASE .

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111029**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                 |                         |
|---------------------------------------|---------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>MARY LUMLEY</b>               | Home Phone <b>(913)220-8446</b> | Cell Phone              |
| Business                              | Work Phone                      | ext                     |
| Street Address <b>13208 W 85TH CT</b> | Fax #                           |                         |
| Mailing Address                       | Email Address                   |                         |
| City <b>LENEXA</b>                    |                                 |                         |
| State <b>KS</b>                       | Zip Code <b>66215</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111030**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                  |                                                 |                         |
|--------------------------------------------------|-------------------------------------------------|-------------------------|
| Account No                                       | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>CHRISTINE BULLEY</b>                     | Home Phone <b>(913)708-5015</b>                 | Cell Phone              |
| Business                                         | Work Phone                                      | ext                     |
| Street Address <b>9219 LICHTENAUER DR APT 65</b> | Fax #                                           |                         |
| Mailing Address                                  | Email Address <b>CHRISTINE_BULLEY@YAHOO.COM</b> |                         |
| City <b>LENEX</b>                                |                                                 |                         |
| State <b>KS</b>                                  | Zip Code <b>66219</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111031**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARGARET DELLINGER**

Home Phone **(913)492-3305**

Cell Phone

Business

Work Phone

ext

Street Address **9278 REEDER DR**

Fax #

Mailing Address

Email Address **MARG.DELLINGER@GMAIL.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66214**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111032**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                          |                         |
|----------------------------------|------------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>GEORGE DRENNON</b>       | Home Phone <b>(785)213-6498</b>          | Cell Phone              |
| Business                         | Work Phone                               | ext                     |
| Street Address <b>PO BOX 205</b> | Fax #                                    |                         |
| Mailing Address                  | Email Address <b>GLDRENNON@YAHOO.COM</b> |                         |
| City <b>MCFARLAND</b>            |                                          |                         |
| State <b>KS</b>                  | Zip Code <b>66501</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111033**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                        |                         |
|-----------------------------------------|----------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>FAYE A HOPKINS</b>              | Home Phone <b>(913)381-1016</b>        | Cell Phone              |
| Business                                | Work Phone                             | ext                     |
| Street Address <b>VALLEY VIEW DRIVE</b> | Fax #                                  |                         |
| Mailing Address                         | Email Address <b>FAYEATH@KC.RR.COM</b> |                         |
| City <b>OVERLAND PARK</b>               |                                        |                         |
| State <b>KS</b>                         | Zip Code <b>66204</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111034**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JILL BRUNTON</b>  | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b>           | Zip Code <b>66209</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

ALL BILLS THAT FACTOR INTO THE COST OF LIVING ARE GOING UP BY 3 OR MORE. MEANWHILE, MY PAY INCREASE AS A GOVERNMENT EMPLOYEE IS SCHEDULED TO INCREASE BY ONLY ABOUT 1.1. IN ADDITION TO THE AFOREMENTIONED COSTS, HEALTHCARE COSTS ARE NOT FIGURED INTO THE COLA AND THEY ARE RISING AT A MUCH HIGHER RATE. THE AVERAGE CITIZEN CAN NO LONGER AFFORD AN AVERAGE LIFE. PLEASE CONSIDER THESE FACTS WHEN MAKING YOUR DECISION. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111035**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                          |                         |
|--------------------------|--------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JERRY L CLAY</b> | Home Phone               | Cell Phone              |
| Business                 | Work Phone               | ext                     |
| Street Address           | Fax #                    |                         |
| Mailing Address          | Email Address            |                         |
| City <b>PLEASANTON</b>   |                          |                         |
| State <b>KS</b>          | Zip Code <b>66075</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111036**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                      |                         |
|-----------------------------------------|--------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>             | Consumer Class <b>R</b> |
| Name <b>SUSAN J BLAKE</b>               | Home Phone <b>(316)208-8887</b>      | Cell Phone              |
| Business                                | Work Phone                           | ext                     |
| Street Address <b>406 N AKSARBEN ST</b> | Fax #                                |                         |
| Mailing Address                         | Email Address <b>S-BLAKE@ATT.NET</b> |                         |
| City <b>WICHITA</b>                     |                                      |                         |
| State <b>KS</b>                         | Zip Code                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DO NOT ALLOW KCPL TO INCREASE THEIR RATES AND CUSTOMER CHARGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111037**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHARLES ROBERTS</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OLATHE</b>          |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111038**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MARK A LAMB**

Home Phone **(316)943-4665**

Cell Phone

Business

Work Phone

ext

Street Address **1718 N. COLORADO**

Fax #

Mailing Address

Email Address **MCHOPS52@HOTMAIL.COM**

City **WICHITA**

State **KS**

Zip Code **67212**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111039**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                          |                         |
|--------------------------------------|--------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>TAMARA JOHNSON</b>           | Home Phone               | Cell Phone              |
| Business                             | Work Phone               | ext                     |
| Street Address <b>725 EAST AVE C</b> | Fax #                    |                         |
| Mailing Address                      | Email Address            |                         |
| City <b>HUTCHINSON</b>               |                          |                         |
| State <b>KS</b>                      | Zip Code <b>67501</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 DO NOT LET THEM RAISE MY RATES PLEASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111040**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                         |                         |
|---------------------------------------|-----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MICHEL J FRITSCHEN</b>        | Home Phone <b>(316)321-7076</b>         | Cell Phone              |
| Business                              | Work Phone                              | ext                     |
| Street Address <b>925 RIM ROCK RD</b> | Fax #                                   |                         |
| Mailing Address                       | Email Address <b>MFRITSCHEN@COX.NET</b> |                         |
| City <b>EL DORADO</b>                 |                                         |                         |
| State <b>KS</b>                       | Zip Code                                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RAISE THE VERY LOW RATES ON THEIR INDUSTRIAL CUSTOMERS FOR A CHANGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111041**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                        |                         |
|-----------------------------------------|----------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>HARRIETT J RHYS</b>             | Home Phone <b>(785)783-8442</b>        | Cell Phone              |
| Business                                | Work Phone                             | ext                     |
| Street Address <b>1133 SW WAYNE AVE</b> | Fax #                                  |                         |
| Mailing Address                         | Email Address <b>JRHYS67@YAHOO.COM</b> |                         |
| City <b>TOPEKA</b>                      |                                        |                         |
| State <b>KS</b>                         | Zip Code <b>66604</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IT SEEMS TO BE A RATHER LARGE INCREASE. WHAT ARE THE EXACT REASONS FOR THE REQUEST? WHAT COSTS HAVE GONE UP? WHAT PROCEDURES ARE NOW COSTING MORE? I WANT TO SEE THE JUSTIFICATION FOR THE REQUEST!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111042**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHRISTOPHER B ANDREAS</b>   | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>6730 MARTY ST</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>OVERLAND PARK</b>           |                          |                         |
| State <b>KS</b>                     | Zip Code <b>66204</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 NO RATE INCREASE ABOVE 2

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111043**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DEBORAH K JENKINS</b>           | Home Phone                               | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>1712 SW SHUNGA DR</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>FIRSTPOODLE@AOL.COM</b> |                         |
| City <b>TOPEKA</b>                      |                                          |                         |
| State <b>KS</b>                         | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I CANT AFFORD ANOTHER INCREASE OF ANYTHING! JUST VOTE NO!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111044**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                          |                         |
|-------------------------------------|------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>SALLY GADDIE</b>            | Home Phone <b>(913)526-1041</b>          | Cell Phone              |
| Business                            | Work Phone                               | ext                     |
| Street Address <b>12613 BARKLEY</b> | Fax #                                    |                         |
| Mailing Address                     | Email Address <b>GADDIESA@ICLOUD.COM</b> |                         |
| City <b>OVERLAND PARK</b>           |                                          |                         |
| State <b>KS</b>                     | Zip Code                                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I AM RETIRED AND WORRY ABOUT INCREASING RATES ALL THE TIME FOR SO MANY BILLS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111045**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                 |                         |
|----------------------------------------|---------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>MARGARET WINN</b>              | Home Phone <b>(785)302-0724</b> | Cell Phone              |
| Business                               | Work Phone                      | ext                     |
| Street Address <b>207 NEBRASKA AVE</b> | Fax #                           |                         |
| Mailing Address                        | Email Address                   |                         |
| City <b>PHILLIPSBURG</b>               |                                 |                         |
| State <b>KS</b>                        | Zip Code <b>67661</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 RATES ALREADY TO HIGH FOR THE SENIORS IN THIS STATE ALREADY. LEAP IS NOT HELPFUL TO US. WE NEED HELP, NOT HIGHER PRICES!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111046**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                                          |                                       |                         |
|------------------------------------------|---------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>VALERIE J DETTWILER</b>          | Home Phone <b>(316)722-1907</b>       | Cell Phone              |
| Business                                 | Work Phone                            | ext                     |
| Street Address <b>330 S KENNEDY LANE</b> | Fax #                                 |                         |
| Mailing Address                          | Email Address <b>VDETTW@YAHOO.COM</b> |                         |
| City <b>WICHITA</b>                      |                                       |                         |
| State <b>KS</b>                          | Zip Code <b>67235</b>                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

THESE INCREASES OF UTILITIES ARE A REAL BURDEN ON OUR POPULATION. A MERGER CANNOT BE REASON TO CONTINUE TO BURDEN THE CUSTOMER.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111047**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                       |                         |
|---------------------------------------|---------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>SPENCER EAST</b>              | Home Phone <b>(913)236-7012</b>       | Cell Phone              |
| Business                              | Work Phone                            | ext                     |
| Street Address <b>6849 ANTIOCH RD</b> | Fax #                                 |                         |
| Mailing Address                       | Email Address <b>EASTDE@YAHOO.COM</b> |                         |
| City <b>OVERLAND PARK</b>             |                                       |                         |
| State <b>KS</b>                       | Zip Code <b>66204</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 SO NOT INCREASE OUR RATES AGAIN!! THERE IS ONLY SO MUCH WE CAN PAY!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111048**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                         |                         |
|----------------------------------|-----------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>TOM L SACK</b>           | Home Phone <b>(913)651-4529</b>         | Cell Phone              |
| Business                         | Work Phone                              | ext                     |
| Street Address <b>5208 BROWN</b> | Fax #                                   |                         |
| Mailing Address                  | Email Address <b>TOMDEBSACK@ATT.NET</b> |                         |
| City <b>LAWRENCE</b>             |                                         |                         |
| State <b>KS</b>                  | Zip Code <b>66049</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DO NOT LET THEM RAISE OUR RATES AGAIN!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111049**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                                 |                         |
|-------------------------------------|-------------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>PAMELA MAYFIELD</b>         | Home Phone                                      | Cell Phone              |
| Business                            | Work Phone                                      | ext                     |
| Street Address <b>CORALBERRY CT</b> | Fax #                                           |                         |
| Mailing Address                     | Email Address <b>PAMELAMAYFIELD.1@GMAIL.COM</b> |                         |
| City <b>LAWRENCE</b>                |                                                 |                         |
| State <b>KS</b>                     | Zip Code                                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111050**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                 |                                             |                         |
|---------------------------------|---------------------------------------------|-------------------------|
| Account No                      | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>SANDRA M MCCRAY</b>     | Home Phone <b>(913)523-6788</b>             | Cell Phone              |
| Business                        | Work Phone                                  | ext                     |
| Street Address <b>REINHARDT</b> | Fax #                                       |                         |
| Mailing Address                 | Email Address <b>SANDY.MCCRAY@YAHOO.COM</b> |                         |
| City <b>FAIRWAY</b>             |                                             |                         |
| State <b>KS</b>                 | Zip Code <b>66205</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111051**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                          |                         |
|--------------------------------------------|------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>R L CARTERJR</b>                   | Home Phone <b>(620)421-2414</b>          | Cell Phone              |
| Business                                   | Work Phone                               | ext                     |
| Street Address <b>900 ALICE AVE APT 19</b> | Fax #                                    |                         |
| Mailing Address                            | Email Address <b>RLUPFAN@HOTMAIL.COM</b> |                         |
| City <b>PARSONS</b>                        |                                          |                         |
| State <b>KS</b>                            | Zip Code <b>67357</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 CANNOTAFFORDIT



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111052**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>LUCIAN V DEAS</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>SHAWNEE</b>       |                          |                         |
| State <b>KS</b>           | Zip Code <b>66216</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

I AM AGAINST ANY RATE INCREASE AT THIS TIME. IN FACT AS A SENIOR CITIZEN KCPL SHOULD BE IN THE PROCESS OF PROVIDING RATE DECREASES TO US ON A CONSISTENT BASIS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111053**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                                   |                         |
|-----------------------------------------|---------------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                          | Consumer Class <b>R</b> |
| Name <b>LLOYD G SCHAEFER</b>            | Home Phone <b>(913)402-9306</b>                   | Cell Phone              |
| Business                                | Work Phone                                        | ext                     |
| Street Address <b>15701 HOWE STREET</b> | Fax #                                             |                         |
| Mailing Address                         | Email Address <b>LLOYD.SCHAEFER@SBCGLOBAL.NET</b> |                         |
| City <b>OVERLAND PARK</b>               |                                                   |                         |
| State <b>KS</b>                         | Zip Code <b>66224</b>                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

IT IS TIME TO LET KCPL KNOW THAT YOU HAVE THE KANSAS CONSUMERS INTEREST BEFORE THEIR STOCKHOLDERS. KCPL COULD EASILY COVERED THE 26 MILLION BY CHANGING THEIR COMMODITY MATERIAL CONTRACT PURCHASES STYLES. I AM RETIRED AND MY SS CHECK IS ONLY INCREASING 2.8 NEXT YEAR. KANSANS SEEM TO BE PICKING UP LARGER INCREASES EVERY TIME MISSOURI TURNS KCPL DOWN FOR AN INCREASE. THE PURCHASE OF WESTTAR WAS AN INVESTMENT TO INCREASE THEIR MONOPOLY IN THE AREA, WHY SHOULD KANSAS RESIDENTS PAY FOR THIS MERGER?

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111054**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **CONNIE GREGORY**

Home Phone **(913)312-6853**

Cell Phone

Business

Work Phone

ext

Street Address **4814 W 159TH TERR**

Fax #

Mailing Address

Email Address **CONGREGORY@YAHOO.COM**

City **OVERLAND PARK**

State **KS** Zip Code **66085**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111055**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                       |                         |
|------------------------------------------|---------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>GAIL HOFFMAN</b>                 | Home Phone <b>(316)992-2926</b>       | Cell Phone              |
| Business                                 | Work Phone                            | ext                     |
| Street Address <b>1804 E OSAGE RD F1</b> | Fax #                                 |                         |
| Mailing Address                          | Email Address <b>GAILH212@COX.NET</b> |                         |
| City <b>DERBY</b>                        |                                       |                         |
| State <b>KS</b>                          | Zip Code <b>67037</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111056**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>MARY A BRUMWELL</b>                | Home Phone <b>(913)384-9285</b>         | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>8300 WEST 72 TERRACE</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>MAGB8300@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                         |                         |
| State <b>KS</b>                            | Zip Code                                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

SINCE WE ARE RETIRED AND ON A FIXED INCOME, WE WOULD FIND A RATE INCREASE TO HAVE A NEGATIVE EFFECT THAT WOULD EAT INTO OUR SAVINGS. WE DO NOT BELIEVE IT IS NECESSARY AND SEE INFLATION TO BE A SEVERE PROBLEM FOR NOT JUST RETIREES BUT ALSO FOR YOUNG FAMILIES TRYING TO SAVE FOR THE FUTURE. SINCE OUR ENERGY COMPANY IS ESSENTIALLY A MONOPOLY, A RATE INCREASE WOULD BE HURTING A LARGE NUMBER OF PEOPLE IN OUR AREA WITHOUT US HAVING ANY ALTERNATIVE ENERGY SOURCES. THERE IS NO COMPETITION HERE , JUST A MONOPOLY. A MORAL RESPONSE WOULD BE TO LEAVE THE RATES WHERE THEY CURRENTLY ARE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111057**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **ARLENE A TEEL**

Home Phone **(913)268-7753**

Cell Phone

Business

Work Phone

ext

Street Address **12621 W 60TH ST**

Fax #

Mailing Address

Email Address **RLHAWKINS13@HOTMAIL.COM**

City **SHAWNEE**

State **KS**

Zip Code **66216**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111058**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                               |                         |
|----------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>LINDA S HOOVER</b>                   | Home Phone <b>(785)438-0168</b>               | Cell Phone              |
| Business                                     | Work Phone                                    | ext                     |
| Street Address <b>823 SW MACVICAR AVENUE</b> | Fax #                                         |                         |
| Mailing Address                              | Email Address <b>LINDA.HOOVER@OUTLOOK.COM</b> |                         |
| City <b>TOPEKA</b>                           |                                               |                         |
| State <b>KS</b>                              | Zip Code <b>66606</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 I STRONGLY OPPOSE THE PROPOSED INCREASE TO ELECTRIC RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111059**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **DAVID ANZELMO**

Home Phone **(316)243-1068**

Cell Phone

Business

Work Phone

ext

Street Address **12021 W JEWELL CT**

Fax #

Mailing Address

Email Address **DKANZELMO@YAHOO.COM**

City **WICHITA**

State **KS**

Zip Code **67235**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111060**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                            |                         |
|--------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>ALICE L BRANDT</b>                 | Home Phone <b>(913)306-7977</b>            | Cell Phone              |
| Business                                   | Work Phone                                 | ext                     |
| Street Address <b>906 N HOSPITAL DR 61</b> | Fax #                                      |                         |
| Mailing Address                            | Email Address <b>ALEC1RYLEE2@YAHOO.COM</b> |                         |
| City <b>PAOLA</b>                          |                                            |                         |
| State <b>KS</b>                            | Zip Code <b>66071</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

NO ! I'M ON FIXED INCOME. WORKED ALL MY LIFE TRYING TO STAY ABOVE BILLS NOW. I DO T GET A RAISE IN INCOME BECAUSE. MY ELECTRIC BILLS WANTS MORE. STOP

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111061**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                          |                         |
|-------------------------------------|--------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>EVELYN MCKOWN</b>           | Home Phone               | Cell Phone              |
| Business                            | Work Phone               | ext                     |
| Street Address <b>655 S HOLYOKE</b> | Fax #                    |                         |
| Mailing Address                     | Email Address            |                         |
| City <b>WICHITA</b>                 |                          |                         |
| State <b>KS</b>                     | Zip Code <b>67218</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 SAY NO TO RATE INCREASE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111062**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                |                                            |                         |
|------------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                     | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>RAFAEL RODRIGUEZ LOPEZ</b>             | Home Phone <b>(316)706-1938</b>            | Cell Phone              |
| Business                                       | Work Phone                                 | ext                     |
| Street Address <b>7015 EAST 35TH ST. NORTH</b> | Fax #                                      |                         |
| Mailing Address                                | Email Address <b>CACIQUEPR72@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                            |                                            |                         |
| State <b>KS</b>                                | Zip Code <b>67226</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DENY THE REQUESTED INCREASE. THANKS. RRL

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111063**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                          |                         |
|--------------------------------------|------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>MIKE VANLANDINGHAM</b>       | Home Phone <b>(913)631-8145</b>          | Cell Phone              |
| Business                             | Work Phone                               | ext                     |
| Street Address <b>6012 LARSEN LN</b> | Fax #                                    |                         |
| Mailing Address                      | Email Address <b>MIKEVAN40@YAHOO.COM</b> |                         |
| City <b>SHAWNEE</b>                  |                                          |                         |
| State <b>KS</b>                      | Zip Code <b>66203</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

F APPROVED BY THE KCC, AVERAGE RESIDENTIAL CUSTOMERS COULD SEE AN ESTIMATED INCREASE OF 7-9 PER MONTH. YOUR MONTHLY CUSTOMER CHARGE OF 14.50 COULD ALSO INCREASE. THIS IS THE PRICE YOU PAY BEFORE EVER TURNING ON YOUR LIGHTS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111064**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                               |                         |
|--------------------------------------|-----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>SUSAN A ROBINSON</b>         | Home Phone <b>(620)347-8532</b>               | Cell Phone              |
| Business                             | Work Phone                                    | ext                     |
| Street Address <b>1010 E 635 AVE</b> | Fax #                                         |                         |
| Mailing Address                      | Email Address <b>MULBEARYGRANNY@YAHOO.COM</b> |                         |
| City <b>MULBERRY</b>                 |                                               |                         |
| State <b>KS</b>                      | Zip Code <b>66756</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018

ALL OF US SENIORS ON LIMITED INCOMES CAN NOT AFFORD ANOTHER RATE INCREASE. I'VE BEEN ON WESTAR FOR 40 YEARS AND KCPL FOR 10 YEARS. DO NOT RAISE OUR RATES AGAIN.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111065**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                                |                                            |                         |
|------------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                     | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>FRANK RODRIGUEZ</b>                    | Home Phone <b>(316)706-1938</b>            | Cell Phone              |
| Business                                       | Work Phone                                 | ext                     |
| Street Address <b>13932 E. HAWTHORNE COURT</b> | Fax #                                      |                         |
| Mailing Address                                | Email Address <b>CACIQUEPR72@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                            |                                            |                         |
| State <b>KS</b>                                | Zip Code <b>67230</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 PLEASE DENY APPLICATION. COST OF LIVING IS TOO HIGH YET!!! FRANK

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111066**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

**Account Information**

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SHAUNA K SPARLIN</b> | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address               | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>WICHITA</b>          |                          |                         |
| State <b>KS</b>              | Zip Code <b>67235</b>    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/15/2018

NEED TO REDUCE CUSTOMER BASE CHARGES. THERE ARE A NUMBER OF PEOPLE ON FIXED INCOMES WHO CAN NOT CONTINUE TO ABSORB THESE RATE INCREASES YEAR AFTER YEAR. COST CUTTING MEASURES SHOULD BE IMPLEMENTED.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111067**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                            |                         |
|------------------------------------------|--------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>CHARLES F STENDEBACH</b>         | Home Phone <b>(913)422-0538</b>            | Cell Phone              |
| Business                                 | Work Phone                                 | ext                     |
| Street Address <b>5345 MEADOWLARK DR</b> | Fax #                                      |                         |
| Mailing Address                          | Email Address <b>CSTENDEBACH@KC.RR.COM</b> |                         |
| City <b>SHAWNEE</b>                      |                                            |                         |
| State <b>KS</b>                          | Zip Code <b>66226</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THAT IS TOO HIGH OF ANOTHER INCREASE. DO NOT ALLOW THIS INCREASE TO HAPPEN!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111068**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                              |                          |                         |
|------------------------------|--------------------------|-------------------------|
| Account No                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>PAULA BRUNNER</b>    | Home Phone               | Cell Phone              |
| Business                     | Work Phone               | ext                     |
| Street Address <b>HADLEY</b> | Fax #                    |                         |
| Mailing Address              | Email Address            |                         |
| City <b>MERRIAM</b>          |                          |                         |
| State <b>KS</b>              | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 NO INCREASES

Complaint ID **111069**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

|                 |                  |          |                |            |
|-----------------|------------------|----------|----------------|------------|
| Account No      | Notified KCC by  | H        | Consumer Class | R          |
| Name            | MARCIA R WEEKS   |          | Home Phone     | Cell Phone |
| Business        |                  |          | Work Phone     | ext        |
| Street Address  | 2322 S.RIDGEWOOD |          | Fax #          |            |
| Mailing Address |                  |          | Email Address  |            |
| City            | WICHITA          |          |                |            |
| State           | KS               | Zip Code | 67218          |            |

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
|------------|-----------------|------------------|-----------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

[illegible]

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111070**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                           |                         |
|-------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>JESSE C MIDDENDORF</b>            | Home Phone <b>(816)392-4886</b>           | Cell Phone              |
| Business                                  | Work Phone                                | ext                     |
| Street Address <b>3621 W 157TH STREET</b> | Fax #                                     |                         |
| Mailing Address                           | Email Address <b>MIDDENDORF@17001.ORG</b> |                         |
| City <b>OVERLAND PARK</b>                 |                                           |                         |
| State <b>KS</b>                           | Zip Code <b>66224</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/15/2018 THE INCREASES JUST KEEP COMING! THIS IS UNACCEPTABLE!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111071**  
Date Filed **10/15/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                          |                         |
|-------------------------------|--------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARAT TSITOLOVSKY</b> | Home Phone               | Cell Phone              |
| Business                      | Work Phone               | ext                     |
| Street Address                | Fax #                    |                         |
| Mailing Address               | Email Address            |                         |
| City <b>OLATHE</b>            |                          |                         |
| State <b>KS</b>               | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111072**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                                        |                         |
|----------------------------------------------|----------------------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>DAVID DAVIS</b>                      | Home Phone <b>(913)636-4524</b>        | Cell Phone              |
| Business                                     | Work Phone                             | ext                     |
| Street Address <b>15216 SWEETBRIAR DRIVE</b> | Fax #                                  |                         |
| Mailing Address                              | Email Address <b>INOZ2@HOTMAIL.COM</b> |                         |
| City <b>BASEHOR</b>                          |                                        |                         |
| State <b>KS</b>                              | Zip Code <b>66007</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

THEY WANT US TO PAY THE COSTS FOR THEIR MERGER SO THEY THEN BECOME EVEN BIGGER AND RICHER. WILL THIS THEN BECOME A MONOPOLY? I COMPLETELY OPPOSE AN INCREASE TO MY ELECTRIC BILL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111073**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                              |                         |
|-------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>TEMPLE R CHILDS</b>               | Home Phone <b>(316)686-8122</b>              | Cell Phone              |
| Business                                  | Work Phone                                   | ext                     |
| Street Address <b>1508 N. TERRACE DR.</b> | Fax #                                        |                         |
| Mailing Address                           | Email Address <b>TRCHILDS1@SBCGLOBAL.NET</b> |                         |
| City <b>WICHITA</b>                       |                                              |                         |
| State <b>KS</b>                           | Zip Code                                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 I AM TOTALLY AGAINST THE ELECTRIC RATES INCREASE IT IS A HARDSHIP FOR SENIORS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111074**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                           |                         |
|-------------------------------------|-------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>GARY KNIGHT</b>             | Home Phone <b>(785)236-3481</b>           | Cell Phone              |
| Business                            | Work Phone                                | ext                     |
| Street Address <b>305 SHERRY PL</b> | Fax #                                     |                         |
| Mailing Address                     | Email Address <b>GKIRONDUKE@YAHOO.COM</b> |                         |
| City <b>MANHATTAN</b>               |                                           |                         |
| State <b>KS</b>                     | Zip Code <b>66502</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 WE PAY TO MUCH NOW FOR SOMETHING THAT'S ONLY 68 EFFICIENT OR LESS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111075**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                       |                         |
|------------------------------------------|---------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>SANDRA J SMITH</b>               | Home Phone <b>(913)317-6164</b>       | Cell Phone              |
| Business                                 | Work Phone                            | ext                     |
| Street Address <b>2108 N 47TH STREET</b> | Fax #                                 |                         |
| Mailing Address                          | Email Address <b>ISM4U2@YAHOO.COM</b> |                         |
| City <b>KANSAS CITY</b>                  |                                       |                         |
| State <b>KS</b>                          | Zip Code <b>66112</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 COST TOO MUCH MONEY FOR MY CASH STRAPPED BUDGET.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111076**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                                 |                                         |                         |
|-------------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                      | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>LINDA K COLLIER</b>                     | Home Phone <b>(913)283-9060</b>         | Cell Phone              |
| Business                                        | Work Phone                              | ext                     |
| Street Address <b>6565 FOXRIDGE DR APT 1006</b> | Fax #                                   |                         |
| Mailing Address                                 | Email Address <b>CEBIE600@GMAIL.COM</b> |                         |
| City <b>MISSION</b>                             |                                         |                         |
| State <b>KS</b>                                 | Zip Code <b>66202</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 PLEASE DO NOT INCREASE MY ELECTRICITY RATES. I'M HAVING A HARD ENOUGH TIME SURVIVING!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111077**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SUE BUCKLEY</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>LENEXA</b>      |                          |                         |
| State <b>KS</b>         | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 ENOUGH IS ENOUGH!! LOWER YOUR CEO SALARY FIRST!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111078**

Date Filed **10/16/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KAREN TURNER**

Home Phone **(785)320-7005**

Cell Phone

Business

Work Phone

ext

Street Address **2929 VINEWOOD**

Fax #

Mailing Address

Email Address **KSTURNER2004@YAHOO.COM**

City **MANHATTAN**

State **KS** Zip Code **66502**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/16/2018

I CAN BARELY AFFORD THE RATES NOW LET ALONE AN INCREASE. KPL NEEDS TO EVALUATE NEEDS OF CONSUMERS ON LIMITED INCOME AND HOUSE SIZES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111079**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                          |                         |
|-----------------------------------------|--------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>MARY COLLINS</b>                | Home Phone               | Cell Phone              |
| Business                                | Work Phone               | ext                     |
| Street Address <b>1217 SW WAYNE AVE</b> | Fax #                    |                         |
| Mailing Address                         | Email Address            |                         |
| City <b>TOPEKA</b>                      |                          |                         |
| State <b>KS</b>                         | Zip Code <b>66604</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111080**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                          |                         |
|-------------------------------------------|------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>BERRY LOTT</b>                    | Home Phone                               | Cell Phone              |
| Business                                  | Work Phone                               | ext                     |
| Street Address <b>818 EAST KIRWIN AVE</b> | Fax #                                    |                         |
| Mailing Address                           | Email Address <b>ACOLDGUY1@GMAIL.COM</b> |                         |
| City <b>SALINA</b>                        |                                          |                         |
| State <b>KS</b>                           | Zip Code <b>67401</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

IF THEY DIDN'T HAVE THE FUNDS FOR THE MERGER THEY SHOULD NOT HAVE DONE IT!!! WE THE CUSTOMERS SHOULD NOT HAVE TO COVER FOR THE SHORT SIGHTINGS OF AN INEPT COMPANY!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111081**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                                 |                         |
|-----------------------------------------|-------------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                        | Consumer Class <b>R</b> |
| Name <b>ANGELA ESSLINGER</b>            | Home Phone <b>(316)267-4170</b>                 | Cell Phone              |
| Business                                | Work Phone                                      | ext                     |
| Street Address <b>1314 S EMPORIA ST</b> | Fax #                                           |                         |
| Mailing Address                         | Email Address <b>ANGIEESSLINGER@HOTMAIL.COM</b> |                         |
| City <b>WICHITA</b>                     |                                                 |                         |
| State <b>KS</b>                         | Zip Code <b>67211</b>                           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

THERE HAS BEEN A CONSISTENT RATE INCREASE EVERY COUPLE OF YEARS!! RATES SHOULD BE GOING DOWN INSTEAD OF UP AS MORE PEOPLE DEMAND RENEWABLE ENERGY. I AM A SENIOR CITIZEN, ON FIXED INCOME, AND CAN'T AFFORD THESE CONSTANT INCREASES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111082**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                             |                         |
|--------------------------------------|---------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>STEPHEN B SPROWLS</b>        | Home Phone <b>(620)307-6724</b>             | Cell Phone              |
| Business                             | Work Phone                                  | ext                     |
| Street Address <b>1401 S 4TH ST.</b> | Fax #                                       |                         |
| Mailing Address                      | Email Address <b>GMSPRINTER@HOTMAIL.COM</b> |                         |
| City <b>ARKANSAS CITY</b>            |                                             |                         |
| State <b>KS</b>                      | Zip Code <b>67005</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

ENOUGH IS ENOUGH, PEOPLE! IF THEY CAN'T STAY IN BUSINESS WITHOUT GOUGING THE CONSUMER EVERY TIME YOU TURN AROUND, THEN LET'S FIND ANOTHER UTILITY COMPANY TO SERVICE THIS AREA!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111083**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                                          |                         |
|--------------------------------------------|------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>MIKIE R SMITH</b>                  | Home Phone <b>(785)267-9858</b>          | Cell Phone              |
| Business                                   | Work Phone                               | ext                     |
| Street Address <b>2740 SW TALLGRASS DR</b> | Fax #                                    |                         |
| Mailing Address                            | Email Address <b>MIKIE.SMITH@COX.NET</b> |                         |
| City <b>TOPEKA</b>                         |                                          |                         |
| State <b>KS</b>                            | Zip Code <b>66614</b>                    |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/16/2018

DONT RAISE THE RATES. ITS RIDICULOUS THAT YOURE ALWAYS RAISING THE RATES. I LIVE ON A FIXED INCOME AND ITS BECOMING HARDER AND HARTTO KEEP EVERYTHING GOING.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111084**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                  |                                            |                         |
|----------------------------------|--------------------------------------------|-------------------------|
| Account No                       | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>KEVIN R HOEHNS</b>       | Home Phone <b>(785)331-9740</b>            | Cell Phone              |
| Business                         | Work Phone                                 | ext                     |
| Street Address <b>628 LOCUST</b> | Fax #                                      |                         |
| Mailing Address                  | Email Address <b>KHOEHNS@SUNFLOWER.COM</b> |                         |
| City <b>LAWRENCE</b>             |                                            |                         |
| State <b>KS</b>                  | Zip Code                                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 DONT APPROVE THIS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111085**

Date Filed **10/16/2018**

Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **KEVIN WEAKLEY**

Home Phone **(913)390-6673**

Cell Phone

Business

Work Phone

ext

Street Address **18224 W. 163RD TER.**

Fax #

Mailing Address

Email Address **KDWSOX@YAHOO.COM**

City **OLATHE**

State **KS** Zip Code **66062**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/16/2018

NO MORE UTILITY RATE INCREASES! HOME CONSTRUCTION IS UP AND MANY HOUSES ARE BEING BUILT AROUND HERE, SO KCPL WILL HAVE MORE CUSTOMERS AND GENERATE MORE REVENUE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111086**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **VICKIE MADDY**

Home Phone **(785)536-4616**

Cell Phone

Business

Work Phone

ext

Street Address **148 S0. BERNARD AVE**

Fax #

Mailing Address

Email Address **MAD4PLUS5@HOTMAIL.COM**

City **SALINA**

State **KS** Zip Code **674019059**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

10/16/2018

WE CAN NOT AFFORD MORE RATE INCREASES. IT IS FORCING THE ELDERLY TO LEAVE THEIR HOMES. WE ARE ON FIXED INCOMES. I SUGGEST YOU EVALUATE THE SALARIES IN YOUR COMPANY. THIS IS ROBBERY.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111087**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                        |                         |
|--------------------------------------------|----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>KEVIN COLLINS</b>                  | Home Phone                             | Cell Phone              |
| Business                                   | Work Phone                             | ext                     |
| Street Address <b>14070 S INVERNESS ST</b> | Fax #                                  |                         |
| Mailing Address                            | Email Address <b>OPKCKID@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                         |                                        |                         |
| State <b>KS</b>                            | Zip Code <b>66061</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 PLEASE ALSO CONSIDER LOWERING THE 14.50 CUSTOMER CHARGE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111088**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                              |                         |
|---------------------------------------------|----------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>DEBRA BROWN</b>                     | Home Phone <b>(913)620-0846</b>              | Cell Phone              |
| Business                                    | Work Phone                                   | ext                     |
| Street Address <b>16770 W 127TH STAPT.B</b> | Fax #                                        |                         |
| Mailing Address                             | Email Address <b>DEBRA_BROWN11@YAHOO.COM</b> |                         |
| City <b>OLATHE</b>                          |                                              |                         |
| State <b>KS</b>                             | Zip Code <b>66062</b>                        |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

I DO NOT AGREE WITH AN INCREASE IN THE LIGHT BILL BECAUSE IT'S SAD THAT WE'RE ALREADY STRUGGLING AND THEY WANT TO KEEP INCREASING AND THERE'S NO REASON FOR AN INCREASE WHEN I FIRST MOVED IN THIS PLACE I WAS ABLE TO MANAGE MY BILL WITH NO HELP ALWAYS PAID ON TIME AND SOME OF THE TIME PAY AHEAD OF TIME AND NOW IT'S SAD YOU STRUGGLE TO GET AGENCIES TO HELP YOU AND THEY THREATENED TO CUT YOUR LIGHTS OFF THIS IS NOT FUN AT ALL AND I DON'T APPRECIATE IT I DO NOT AGREE WITH IT

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111089**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                          |                                             |                         |
|------------------------------------------|---------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                    | Consumer Class <b>R</b> |
| Name <b>JOHN MALOTT</b>                  | Home Phone                                  | Cell Phone              |
| Business                                 | Work Phone                                  | ext                     |
| Street Address <b>12155 S. VALLEY RD</b> | Fax #                                       |                         |
| Mailing Address                          | Email Address <b>BKDUECE@PROTONMAIL.COM</b> |                         |
| City <b>OLATHE</b>                       |                                             |                         |
| State                                    | Zip Code <b>66061</b>                       |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111090**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                          |                         |
|-------------------------------------|------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JEANNE L GUILLOT</b>        | Home Phone <b>(913)236-6636</b>          | Cell Phone              |
| Business                            | Work Phone                               | ext                     |
| Street Address <b>7429 EL MONTE</b> | Fax #                                    |                         |
| Mailing Address                     | Email Address <b>JG@THELIFESTREAM.US</b> |                         |
| City <b>PRAIRIE VILLAGE</b>         |                                          |                         |
| State <b>KS</b>                     | Zip Code <b>66208</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

I AM ADAMANTLY OPPOSED TO YET ANOTHER INCREASE FOR KCPL AND ELECTRICITY. EVEN THOUGH MY USAGE HAS NOT INCREASED, MY ELECTRIC BILL IS ALREADY HIGHER THAN LAST YEAR, AND HIGHER THAN MY NATURAL GAS, WHICH IS MY FUEL FOR HEATING. THAT'S CRAZY. ELECTRICITY, WHICH IS NOT MY HEATING FUEL, IS HIGHER THAN NATURAL GAS WHICH IS MY HEATING FUEL. THAT IS NOT RIGHT. PLEASE DO NOT APPROVE ANOTHER RATE INCREASE FOR KCPL.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111091**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JO ANNE OZHAN</b>   | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>SHAWNEE MISSION</b> |                          |                         |
| State <b>KS</b>             | Zip Code <b>66206</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 AS A SENIOR, THIS RATE INCREASE WILL BE ONEROUS. DO NOT APPROVE IT.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111092**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                           |                         |
|--------------------------------------|-------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>ROSALEEN A BOLDT</b>         | Home Phone <b>(620)663-6763</b>           | Cell Phone              |
| Business                             | Work Phone                                | ext                     |
| Street Address <b>805 E 11TH AVE</b> | Fax #                                     |                         |
| Mailing Address                      | Email Address <b>RONIAB@SBCGLOBAL.NET</b> |                         |
| City <b>HUTCHINSON</b>               |                                           |                         |
| State <b>KS</b>                      | Zip Code <b>67501</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

IT IS A STRUGGLE FOR OLDER PEOPLE TO KEEP UP WITH CONSTANT INCREASES EVERY AREA OF BUSINESS SEEMS TO THINK THEY CAN RAISE PRICES WHENEVER THEY PLEASE. PLEASE KEEP THE OLDER PEOPLE AND THOSE NOT SO BLESSED WITH HIGH INCOME IN MIND AND KEEP THE PRICES FOR OUR ELECTRICITY AT A REASONABLE RATE FOR EVERYONE, NOT JUST THE ELITE WHO CAN STAND AN INCREASE IN ANYTHING.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111093**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                                               |                                           |                         |
|-----------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>CHARLENE A DEAVER</b>                 | Home Phone <b>(913)829-3209</b>           | Cell Phone              |
| Business                                      | Work Phone                                | ext                     |
| Street Address <b>14331 S BLACKFEATHER DR</b> | Fax #                                     |                         |
| Mailing Address                               | Email Address <b>CHARDEAVER@GMAIL.COM</b> |                         |
| City <b>OLATHE</b>                            |                                           |                         |
| State <b>KS</b>                               | Zip Code <b>66062</b>                     |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/16/2018

I AM STRONGLY OPPOSED TO THIS RATE INCREASE PROPOSAL. OUR SENIOR CITIZENS ON FIXED INCOMES CAN NOT AFFORD THEIR ELECTRIC OR GAS BILLS TO GO ANY HIGHER THAN THEY ALREADY ARE. ACTUALLY ANYONE WHO IS LIVING PAYCHECK TO PAYCHECK CAN NOT AFFORD UTILITY INCREASES. THE NATIONAL AVERAGE IS 13.12 KW. WE ARE BASICALLY RIGHT THERE AT THE NATIONAL AVERAGE. SOME STATES WAY LOWER, SOME HIGHER. OUR NEIGHBORING STATES ARE AT THE AVERAGE OR BELOW MISSOURI 13.12, OKLAHOMA 10.32, ARKANSAS 9.98, NEBRASKA 11.89. IT WAS REPORTED THAT THE WESTAR-KCPL MERGER 'WILL ALLOW COST EFFICIENCIES THAT WILL TRANSLATE TO SAVINGS AND LESS FREQUENT RATE INCREASES'. SO, WHAT HAPPENED????? AS A FORMER BUSINESS OWNER, I KNOW ALL TOO WELL WHAT IS NECESSARY TO MAINTAIN A HEALTHY BOTTOM LINE. MY FIRST RULE WAS TO CUT EXPENSES TO BARE BONE NECESSITY. NOW MIND YOU I WAS A ONE PERSON OPERATION SO I WAS FULLY AWARE OF MY MONTH TO MONTH EXPENSES. ALSO RUNNING A HOUSEHOLD IS ANOTHER COST CUTTING CHALLENGE. CUTTING COST CAN BE DONE. IMAGINE THE MONEY THAT COULD BE SAVED IF EVERY PERSON, EVERY DEPARTMENT WITHIN THE WESTAR-KCPL CORPORATION SHARPENED THEIR PENCILS AND REALLY PUT EFFORT INTO CUTTING EXPENSES. THE PEOPLE OF KANSAS WHETHER THEY BE SMALL BUSINESS OWNERS OR RUNNING A HOUSEHOLD KNOW WHAT IT IS LIKE TO CUT EXPENSES TO MAKE ENDS MEET. I THINK IT HIGH TIME FOR THIS CORPORATE GIANT WESTAR KCPL TO DO THE SAME ON A MUCH GRANDER SCALE. IT IS NOT FAIR OF YOU TO PASS ALONG RATE INCREASES TO THE PEOPLE WHO STRUGGLE WHEN YOU HAVE BEEN ALL ABOUT SPEND-SPEND-SPEND. LOOK DEEP WITHIN AND CUT YOUR EXPENSES. EXAMINE YOUR BUDGET JUST LIKE WE THE PEOPLE DO, CUT OUT UNNECESSARY SPENDING JUST LIKE WE THE PEOPLE DO, FIND A MORE COST EFFECTIVE WAY TO DO BUSINESS JUST LIKE WE THE PEOPLE DO. DO ALL THAT AND IF DONE RIGHT AND WITH PASSION, WE THE PEOPLE SHOULD NOT HAVE TO FACE A RATE HIKE. DO A BETTER JOB AT CONTROLLING COST SO THAT IT'S WON'T BE NECESSARY TO PUT HIGHER BILLS IN OUR MAILBOX. YOU OWE IT TO THE PEOPLE YOU

10/16/2018

SERVE. CHARLENE DEAVER OLATHE, KS

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111094**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                           |                         |
|--------------------------------------|-------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LATRICIA MINGLE</b>          | Home Phone <b>(316)522-3251</b>           | Cell Phone              |
| Business                             | Work Phone                                | ext                     |
| Street Address <b>101 W KIRBY ST</b> | Fax #                                     |                         |
| Mailing Address                      | Email Address <b>LAT756@SBCGLOBAL.NET</b> |                         |
| City <b>HAYSVILLE</b>                |                                           |                         |
| State <b>KS</b>                      | Zip Code <b>67060</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

I AM NEWLY WIDOWED HAVE A FIXED INCOME. THIS UTILITY NEEDS TO LOOK WITHIN THE COMPANY TO FIND THE FUNDS SO NEEDED. DONT RAISE OUR MONTHLY BILL!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111096**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                            |                         |
|-------------------------------------------|--------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>CHARLES L BLASER</b>              | Home Phone <b>(785)843-8776</b>            | Cell Phone              |
| Business                                  | Work Phone                                 | ext                     |
| Street Address <b>4404 HERITAGE DRIVE</b> | Fax #                                      |                         |
| Mailing Address                           | Email Address <b>CBLASER@SUNFLOWER.COM</b> |                         |
| City <b>LAWRENCE</b>                      |                                            |                         |
| State <b>KS</b>                           | Zip Code <b>66047</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 WHEN THE SALE WAS MADE IT WAS THAT OUR RATES WOULD ACTUALLY BE LOWERED! DO THAT!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111097**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DARREL GROLLMES</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>SENECA</b>          |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111098**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                           |                         |
|--------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>BERNICE WILLS</b>                  | Home Phone <b>(913)649-6806</b>           | Cell Phone              |
| Business                                   | Work Phone                                | ext                     |
| Street Address <b>12800 W 136TH ST 102</b> | Fax #                                     |                         |
| Mailing Address                            | Email Address <b>BEAB.WILLS@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>                  |                                           |                         |
| State <b>KS</b>                            | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 YOU DO NOT NEED A RAISE NOW! THE MORE YOU GET THE MORE YOU WAN! WE THE PEOPLE  
NEED TO LIVE ALSO!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111099**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                               |                                         |                         |
|-------------------------------|-----------------------------------------|-------------------------|
| Account No                    | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>CHRISTINA JOHNSON</b> | Home Phone                              | Cell Phone              |
| Business                      | Work Phone                              | ext                     |
| Street Address                | Fax #                                   |                         |
| Mailing Address               | Email Address <b>CJOHNSON40@COX.NET</b> |                         |
| City <b>WICHITA</b>           |                                         |                         |
| State                         | Zip Code                                |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111101**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                               |                         |
|-----------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>RICHARD L ROSS</b>                    | Home Phone <b>(316)413-9525</b>               | Cell Phone              |
| Business                                      | Work Phone                                    | ext                     |
| Street Address <b>1421 N. SPRUCE. APT.704</b> | Fax #                                         |                         |
| Mailing Address                               | Email Address <b>ROSSRICHARD799@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                           |                                               |                         |
| State <b>KS</b>                               | Zip Code <b>67214</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111103**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                                          |                         |
|-----------------------------------------|------------------------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>JOYCE D CONNER</b>              | Home Phone <b>(913)731-0177</b>          | Cell Phone              |
| Business                                | Work Phone                               | ext                     |
| Street Address <b>26481 W. 351ST ST</b> | Fax #                                    |                         |
| Mailing Address                         | Email Address <b>RIDENOUR@MICOKS.NET</b> |                         |
| City <b>PAOLA</b>                       |                                          |                         |
| State <b>KS</b>                         | Zip Code <b>66071</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

I HAVE BEEN A KCPL CUSTOMER FOR 32 YEARS. PRIOR TO THE MERGE BETWEEN KCPL AND WESTAR WE WERE ON THE LEVEL PAY PLAN AND HAVE BEEN FOR YEARS. I WAS PAYING 172 PER MONTH. NOW I AM PAYING 241. THEY SAY IT WAS 'ADJUSTED'. THEY SAY IT WILL CONTINUE TO BE ADJUSTED AS NEEDED. IF IT 'CONTINUES' TO BE ADJUSTED, THEN HOW IS IT A LEVEL PAYMENT PLAN? I UNDERSTAND IT NEEDING TO BE ADJUSTED OCCASIONALLY TO KEEP UP WITH USAGE, BUT NOT EVERY COUPLE OF MONTHS. KCPLWESTAR ALSO MOVED THE DUE DATE UP A COUPLE OF TIMES. IF WE WERE NOTIFIED I DIDN'T CATCH IT. SO IN AUGUST I ENDED UP PAYING 241 TWICE. THAT'S NOT EASY TO DO WHEN YOU ARE ON SOCIAL SECURITY AND LIVING PAYDAY TO PAYDAY. PLEASE CONSIDER TELLING THEM TO SWITCH OVER TO SOLAR OR WIND ENERGY MAKING IT MORE REASONABLE FOR CUSTOMERS INSTEAD OF MORE DIFFICULT. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111104**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                 |                         |
|---------------------------------------|---------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>ROBERT L COMMODORE</b>        | Home Phone <b>(913)403-0647</b> | Cell Phone              |
| Business                              | Work Phone                      | ext                     |
| Street Address <b>12201 W 128TERR</b> | Fax #                           |                         |
| Mailing Address                       | Email Address                   |                         |
| City <b>OVERLAND PARK</b>             |                                 |                         |
| State <b>KS</b>                       | Zip Code <b>66213</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 GETTING TO HIGH NEVER STAYS LEVEL BAD FOR RETIRES

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111105**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                                |                         |
|-------------------------------------------|------------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>JOSEPH JACKLOVICH SR USA RET</b>  | Home Phone                                     | Cell Phone              |
| Business                                  | Work Phone                                     | ext                     |
| Street Address <b>2605 N. CHARLES AVE</b> | Fax #                                          |                         |
| Mailing Address                           | Email Address <b>SOMEWHEREOUTTHERE@COX.NET</b> |                         |
| City <b>WICHITA</b>                       |                                                |                         |
| State <b>KS</b>                           | Zip Code <b>67204</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

WHY DOES KCPL NEED TO INCREASE EVERY YEAR. MOST OF THE INCREASES HAVE BEEN ABOVE THE RATE OF INFLATION. THERE ACTS DO NOT BENEFIT THE USERS. IF THEY CAN NOT GET BY ON THE INCREASES THEY HAVE ALREADY HAD OVER THE YEARS, THEN MAYBE THOSE IN CHARGE SHOULD NOT BE RECEIVING THE SALARIES AND OTHER PERKS THAT THEY ARE RECEIVING.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111106**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                                     |                                               |                         |
|-------------------------------------|-----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>CHILTON W MCLAUGHLIN</b>    | Home Phone <b>(913)963-7187</b>               | Cell Phone              |
| Business                            | Work Phone                                    | ext                     |
| Street Address <b>33975 QUIVIRA</b> | Fax #                                         |                         |
| Mailing Address                     | Email Address <b>MCLAUGHLIN1944@GMAIL.COM</b> |                         |
| City <b>PAOLA</b>                   |                                               |                         |
| State <b>KS</b>                     | Zip Code <b>66071</b>                         |                         |

**Docket Opinion**

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/16/2018

LETTER TO THE KCC. DEAR SIRs AND MADAMS: AS A RATE PAYER AND INVESTOR OF KCPL, I WAS APPALLED BY THE PROPOSALS IN THE RATE INCREASE BY KCPL WHICH WILL AFFECT 224,099 RESIDENTIAL CUSTOMERS. BEGINNING WITH THE NEED FOR THE COMPANY TO REALIZE A 9.3 RETURN ON EQUITY OR 7.39 RATE OF RETURN WHEN INFLATION IS GOING AT 2 IS OBSCENE. WHY DOES A PUBLIC UTILITY HAVE TO MAKE SO MUCH PROFIT WHEN THE USERS DO NOT EVER REALIZE SUCH INCREASES IN THEIR PAYCHECKS? MOVING TO THEIR EXPLANATION OF FUNDS: THEY ACKNOWLEDGE THAT THEY RECEIVED A 34.5 MILLION DOLLAR TAX REDUCTION FROM THE FEDERAL TAX CUTS AND THEN TURNED AROUND AND FUNDED A PUBLIC INFORMATION SYSTEM AT 33.6 MILLION DOLLARS WHICH NOT ONE MEMBER OF THE PUBLIC WANTED AND FOR WHICH THERE WAS NO JUSTIFICATION. IN FACT TWO BUSINESS LEADERS AT THE PUBLIC HEARING SAID IT SHOULD NOT HAVE COST OVER 3 MILLION. FURTHER THEY CLAIMED THAT THEY NEEDED 24 MILLION IN ADDITIONAL DEPRECIATION COSTS WHICH REALLY DESERVES INDEPENDENT EVALUATION AS AN AFTER THE FACT BOOKKEEPING MANEUVER. ON TOP OF THIS, THE MERGER WITH WESTAR WAS SUPPOSED TO SAVE MONEY FOR THE RATE PAYERS. THEY PRICED THIS AT 1.025 MILLION, A PITTANCE COMPARED TO THE PROMISE OF THE MERGER, AND THE EXORBITANT COSTS OF THEIR INFORMATION SYSTEM AND CONJURED DEPRECIATION. LETS LOOK AT THE PROPOSALS TO RECOUP THEIR EXPENDITURES. THE 736 PAGE PROPOSAL IS VERY DIFFICULT TO FOLLOW BUT CERTAIN FACTS ARE REALLY DETRIMENTAL. THEY PROPOSE ON PAGE 18 THAT RESIDENTIAL CUSTOMERS WILL HAVE AN INCREASE COST PER KILOWATT OF 10.37 CENTS TO 11.24 CENTS WHICH IS AN INCREASE OF 8.4 ALL OTHER CLASSES OF RATE PAYERS HAVE A 2.85 INCREASE. WITH INFLATION AT 2 WITH THIS GOUGE OF THE RESIDENTIAL CUSTOMER IS WRONG. THESE COSTS SHOULD BE EQUITABLY SPREAD OVER ALL THE RATE PAYERS! THE COMPLICATED PROPOSAL HAS A NUMBER OF FEE SCHEDULES FOR 26 CLASSES OF USERS, OPTIONAL OR VOLUNTARY PROPOSALS AND CANCELLATION OF OLD PROGRAMS. THE RESIDENTIAL USERS ARE THE LARGEST CLASS WITH THE OPTION OF ELECTRIC

10/16/2018

WINTER SPACE HEATING OR NOT P. 514. THERE IS A CUSTOMER CHARGE OF 15.18 PER MONTH FOR ALL. IF NO ELECTRIC SPACE HEATING THEN SUMMER CHARGE IS 11.56 CENTS/KW AND WINTER IS 9 CENTS/KW. IF ELECTRIC SPACE HEATING, THE SUMMER CHARGE IS THE SAME AND THE WINTER GOES TO 8 CENTS/KW UP TO 1000 KW. ALL THE ELECTRIC CHARGES ARE SUBJECT TO UPWARD ADJUSTMENT BY ECA, EER, PTS AND TDC CHARGES AND SALES TAX. HENCE YOUR BILL WILL GO UP PROPORTIONALLY. THE PILOTS ARE NUMEROUS AND INCLUDE A TIME OF USE PILOT AND A DEMAND SERVICE PILOT. THESE ARE LIMITED ENROLLMENT PILOTS. THE SAME CUSTOMER CHARGE WILL APPLY TO BOTH. THE TIME OF USE PILOT P 522 WILL HAVE CHARGES VARYING FROM 28 CENTS/KW SUMMER PEAK TO 3.4 CENTS/KW WINTER SUPER OFF PEAK. IF YOU MANAGE YOUR USE CAREFULLY THIS MIGHT WORK FOR YOU. THE DEMAND SERVICE PILOT P 525 IS BASED ON YOUR PEAK USE IN 15 MINUTES BETWEEN 4 AND 8 PM DURING THE MONTH. IT INCLUDES A DEMAND FEE OF 14 PER KW PER MONTH SUMMER AND 11.50 IN WINTER AND AN ENERGY USE CHARGE OF 8.1 CENTS/KW IN SUMMER AND 6 CENTS/KW IN WINTER. NEVER

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111106**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                               |                         |
|-------------------------------------|-----------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>CHILTON W MCLAUGHLIN</b>    | Home Phone <b>(913)963-7187</b>               | Cell Phone              |
| Business                            | Work Phone                                    | ext                     |
| Street Address <b>33975 QUIVIRA</b> | Fax #                                         |                         |
| Mailing Address                     | Email Address <b>MCLAUGHLIN1944@GMAIL.COM</b> |                         |
| City <b>PAOLA</b>                   |                                               |                         |
| State <b>KS</b>                     | Zip Code <b>66071</b>                         |                         |

## Narrative

KNOWING WHAT THE DEMAND FEE IS BASED ON THE 15 MINUTE INTERVAL WILL MAKE IT HARD TO PREDICT HOW THAT WILL WORK OUT. THERE IS A PUBLIC ELECTRIC VEHICLE CHARGING STATION SERVICE P 531 THAT REQUIRES A HOST BUSINESS AND WOULD CHARGE THE USER 20 CENTS/KW OR 25 CENTS/KW DEPENDING ON THE LEVEL OF SERVICE. FINALLY THE DEMAND SERVICE FOR RESIDENTIAL DISTRIBUTED GENERATION WHICH COVERS SOLAR, WIND, HYDRO, ETC., IS A TRAVESTY. THE CUSTOMER CHARGE WILL REMAIN AT 14 DOLLARS/MONTH. THEY WILL ADD A DEMAND CHARGE OF 9/MONTH PER KW OF USE IN SUMMER AND 2/MONTH IN WINTER. THEY WILL LOWER THE ENERGY CHARGE TO 8.68 CENTS/KW IN SUMMER MY CURRENT BILL SHOWS 10.75 CENTS/KW AND 6.7 CENTS/KW IN WINTER. THE DEMAND CHARGE WILL BE BASED ON THE HIGHEST 15 MINUTES OF USE DURING THE MONTH BETWEEN 4 AND 8 PM. THERE IS NO WAY FOR PEOPLE TO EVALUATE HOW THEY WILL CALCULATE THIS OR WHAT IT WILL COST THE CONSUMER. THE BILL WILL BE THE CONSTRUCT OF KCPL WITHOUT OVERSIGHT OR

10/16/2018 ACCOUNTABILITY. THE DEMAND CHARGES ARE A TRAVESTY. THEY SHOULD NEVER BE ALLOWED TO BE FOISTED ON THE PUBLIC. THIS RATE STRUCTURE SHOULD BE REFORMULATED TO ELIMINATE THE DEMAND CHARGES AND BASE THE BILL ON USE DURING THE MONTH NOT A 15 MINUTE WINDOW THEY PICK AND CHOOSE. THE DEMAND SERVICE PILOT SHOULD BE ELIMINATED ENTIRELY AS IT USES THE SAME TERRIBLE DESIGN. RENEWABLE ENERGY PROVIDERS HAVE PAID FOR THEIR SYSTEMS AND FOR OPERATION OF THEM. FOR A POWER COMPANY THAT USES THE FREE RESIDENTIAL POWER TO DESIGN SUCH A MEAN AND DISCRIMINATORY CHARGING SYSTEM IS GREED AT ITS WORST. KCPL SHOULD REWARD, NOT DISCOURAGE, THE DEVELOPMENT OF DISTRIBUTED ENERGY WHICH ADDS RESILIENCE AND IS FREE ENERGY TO KCPL. FURTHER THIS SCHEME ADDS TO FOSSIL FUEL USE WHICH EXACERBATES CLIMATE CHANGE. THIS PROPOSAL WILL RESULT IN DISTRIBUTED ENERGY USERS BUYING BATTERIES AND UNPLUGGING FROM THE GRID. SO KCPL LOSES TWICE BY GOUGING DISTRIBUTED ENERGY USERS AND PRODUCERS. PLEASE HAVE THEM REEVALUATE THIS PROPOSAL AND COME BACK WITH A PLAN TO ENCOURAGE DISTRIBUTED ENERGY AND PERHAPS PARTICIPATE IN IT THROUGH AGREEMENTS TO RENT ROOFS OR LAND FOR DISTRIBUTED ENERGY DEVELOPMENT. THIS WOULD PROVIDE THEM THE OVERSIGHT, LOWER THEIR COSTS, PRESERVE THEIR CAPITAL AND MAKE THE GRID EVERYONE'S RESPONSIBILITY. THE KCC SHOULD REJECT THE RESIDENTIAL 8.4 RATE INCREASE AND REQUIRE A MORE EQUITABLE RATE DISTRIBUTION ACROSS THE RATE CLASSES. THE KCC SHOULD REJECT THE DEMAND CHARGE PROPOSALS IN FAVOR OF A CHARGE BASED ON TOTAL USE IN A MONTH NOT 15 MINUTES. THE KCC SHOULD REJECT THE DISTRIBUTED ENERGY PROPOSAL AND REQUIRE IT TO BE REEVALUATED ON A BROADER, LONG TERM BASIS TO ENCOURAGE RATHER THAN GOUGE THE SMALL ENERGY PROVIDERS. WHY DOES A PUBLIC MONOPOLY HAVE TO MAKE 7.39% PROFIT WHEN THE PEOPLE IT IS SUPPOSE TO SERVE GET 2% RAISES OR LESS? CHILTON MCLAUGHLIN, P.E. RETIRED ECA ENERGY COST ADJUSTMENT EER ENERGY EFFICIENCY RYDER PTS PROPERTY TAX SURCHARGE TDC TRANSMISSION DELIVERY CHARGE

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111107**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                                           |                         |
|--------------------------------------------|-------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>DONNA M STOLTZ</b>                 | Home Phone <b>(316)272-9460</b>           | Cell Phone              |
| Business                                   | Work Phone                                | ext                     |
| Street Address <b>740 W COTTONWOOD DR.</b> | Fax #                                     |                         |
| Mailing Address                            | Email Address <b>STOLTZDONNA1@COX.NET</b> |                         |
| City <b>VALLEY CENTER</b>                  |                                           |                         |
| State <b>KS</b>                            | Zip Code <b>67147</b>                     |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/16/2018 I AM A SINGLE 71 YR. OLD FEMALE. I CANNOT AFFORD THIS INCREASES ON ELECTRICAL RATES. I AM ON A VERY LIMITED INCOME.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111108**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                           |                                                   |                         |
|-------------------------------------------|---------------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                          | Consumer Class <b>R</b> |
| Name <b>WANDA L REINKING</b>              | Home Phone                                        | Cell Phone              |
| Business                                  | Work Phone                                        | ext                     |
| Street Address <b>2506 CARDINAL DRIVE</b> | Fax #                                             |                         |
| Mailing Address                           | Email Address <b>WANDA.REINKING@ASCENSION.ORG</b> |                         |
| City <b>WICHITA</b>                       |                                                   |                         |
| State <b>KS</b>                           | Zip Code <b>67204</b>                             |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111109**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                       |                         |
|--------------------------------------|---------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>RICHARD J MORGAN</b>         | Home Phone <b>(785)313-4443</b>       | Cell Phone              |
| Business                             | Work Phone                            | ext                     |
| Street Address <b>3012 MATTER DR</b> | Fax #                                 |                         |
| Mailing Address                      | Email Address <b>MORGANRJ@COX.NET</b> |                         |
| City <b>MANHATTAN</b>                |                                       |                         |
| State <b>KS</b>                      | Zip Code <b>66502</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

THERE IS NOT ENOUGH SPACE FOR ME TO DETAIL THE WAYS IN WHICH THIS PROPOSAL IS ABSOLUTELY BASELESS. THEY KCPL AND NOW WITH WESTAR ENERGY ARE VERY WASTEFUL WITH THEIR RESOURCES IN PRACTICALLY EVERY WAY POSSIBLE. I AM VERY MUCH AGAINST THIS REQUEST FOR AN INCREASE, THERE IS NO DOUBT IN MY MIND IF THEY WERE EVEN HALF TRUTHFUL WHEN CAMPAIGNING FOR THE MERGER THEY SHOULD BE GIVING BOTH CUSTOMER BASES REFUNDS AND LOWER RATES!



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111110**  
Date Filed **10/16/2018**  
Investigator **CBOWEN**

## Account Information

|                                       |                          |                         |
|---------------------------------------|--------------------------|-------------------------|
| Account No                            | Notified KCC by <b>E</b> | Consumer Class <b>R</b> |
| Name <b>JANICE FREISE</b>             | Home Phone               | Cell Phone              |
| Business                              | Work Phone               | ext                     |
| Street Address <b>8917 HEMLOCK DR</b> | Fax #                    |                         |
| Mailing Address                       | Email Address            |                         |
| City <b>OVERLAND PARK</b>             |                          |                         |
| State <b>KS</b>                       | Zip Code <b>66212</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018 SEE ATTACHED COMMENT.

#111110

10/15/2018

Kansas Corporation Commission  
Public Affairs & Consumer Protection  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

Ladies and Gentlemen:

On August 23, 2018, I shared my concerns about the impending rate increase at the Kansas Corporation Commission public hearing. In that hearing, my time to speak was limited. I am writing today to share concerns and suggestions for actions KCPL can take to help the citizens of Kansas prepare for the extreme heat that is part of a changing climate and keep our electric bills affordable.

In my testimony on 8/23, I shared the following information.

In May 2011, my daughter and I purchased a single-story, ranch style house (950 SF) at 8917 Hemlock Dr., Overland Park, KS. The first summer our electric bill ran \$190+ a month. We decided to do all we could to reduce our electric/gas bills:

- We had the furnace/AC serviced for optimal operation and continue to have it maintained annually, replaced the thermostat, cleaned, taped and insulated the air ducts.
- In spring 2012, we removed existing insulation in the attic, air sealed the attic space, and installed 14" of cellulose insulation (R-52) Our electric bill that summer was \$160 per month.
- In spring 2013, we planted 13 fruit trees (cherry, peach, apple) and multiple landscape microclimates on the west side of the house to increase shade and reduce the temperature while continuing to benefit from the sunny exposure during the winter months.

Unfortunately, between 2011 and 2018 - KCPL raised their rates twice (25%) and due to climate change, we experienced more days above 90+ degree heat. Our electric usage in May 2018 was double what we used in May 2017 - and despite our investments of time and money, our electric bill in June 2018 was \$190+ again. Our monthly budget went from \$72 per month to \$101.

So just taking steps to reduce energy usage is not enough. And this is just the beginning.

In a postcard sent by KCPL, they acknowledge the dangerous temperature extremes that come with a changing climate: "This year, our region experienced one of its hottest summers in decades. With more than 50 days of 90+ degree heat. That's more than double the number from this time in 2017! This mean electricity usage was up, and that leads to higher bills."

No kidding. The expenses listed by KCPL do NOT justify a rate increase at this time.

According to information on the EPA website (dated 2016). Predictions for Kansas, "Hot days can be unhealthy - even dangerous. By 2050, Kansas is likely to have four times as many days above 100 degrees F. Certain people are especially vulnerable, including children, the elderly, the sick, and the poor."

At the same time, the high temperatures, drought and flooding will have a major impact of agriculture, the economy and food prices.

So how can the State of Kansas, our people, and KCPL collaborate to ensure that their customers and the citizens of Kansas have affordable electricity that will help them survive these extreme temperatures?

**Before raising rates again, please INSIST on long-term, real solutions (not just a new billing system):**

- Invite KCPL, citizens, businesses and state officials to assess our vulnerability, develop an adaptation plan and action plan to improve our resilience against extreme heat and expensive electric bills.
- Solar has to be a key element - available and affordable (grants - not penalties)
- Right now KCPL cuts down shade trees to maintain power lines and reduce outages. We understand – but could you begin planting trees to replace those that are cut down? Landscaping not only reduces the temperature around a structure, but reduces greenhouse gases as well.

Before adding microclimates



After adding plants to add shade, reduce sun



- Don't just encourage the poor to apply for government aid for bills (paid for by us the tax payers!) Establish a not-for-profit that assists the poor and elderly to improve energy efficiency, e.g., add solar, increase insulation, new windows, etc.

The expenses listed by KCPL do NOT justify a rate increase at this time.

But there are a few long term solutions worthy of a small rate increase. We must come together to ensure a healthy, affordable adaptation to our changing climate.

With Respect,

Janice Freise  
8917 Hemlock Dr.  
Overland Park, KS 66212  
913-383-2834

**Additional Resources:**

- What Climate Change Means for Kansas 2016 from <https://nepis.epa.gov>
- [http://reportcard.statesatrisk.org/report-card/kansas/extreme\\_heat\\_grade](http://reportcard.statesatrisk.org/report-card/kansas/extreme_heat_grade)
- [https://webapp.agron.ksu.edu/agr\\_social/eu\\_article.throck?article\\_id=1977](https://webapp.agron.ksu.edu/agr_social/eu_article.throck?article_id=1977)

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111111**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **SAMUEL A MCREYNOLDS**

Home Phone **(913)548-8644**

Cell Phone

Business

Work Phone

ext

Street Address **1188 S. BURY**

Fax #

Mailing Address

Email Address **JERRISAM@YAHOO.COM**

City **TONGANOXIE**

State **KS**

Zip Code **66086**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111112**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                    |                                               |                         |
|------------------------------------|-----------------------------------------------|-------------------------|
| Account No                         | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>EVELYN L FLEMING</b>       | Home Phone <b>(316)749-0608</b>               | Cell Phone              |
| Business                           | Work Phone                                    | ext                     |
| Street Address <b>PO BOX 13372</b> | Fax #                                         |                         |
| Mailing Address                    | Email Address <b>EFLEMING14@SBCGLOBAL.NET</b> |                         |
| City <b>WICHITA</b>                |                                               |                         |
| State <b>KS</b>                    | Zip Code <b>67213</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | S                | 0                                 |

## Narrative

10/16/2018 ANY INCREASE IS TO MUCH

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111113**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                               |                                 |                         |
|-----------------------------------------------|---------------------------------|-------------------------|
| Account No                                    | Notified KCC by <b>H</b>        | Consumer Class <b>R</b> |
| Name <b>KIEVA S PLEAS</b>                     | Home Phone <b>(540)207-5200</b> | Cell Phone              |
| Business                                      | Work Phone                      | ext                     |
| Street Address <b>10812 SOUTH REDBUD LANE</b> | Fax #                           |                         |
| Mailing Address                               | Email Address                   |                         |
| City <b>OLATHE</b>                            |                                 |                         |
| State <b>KS</b>                               | Zip Code <b>66061</b>           |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111114**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CHAD POINDEXTER</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>LAWRENCE</b>        |                          |                         |
| State <b>KS</b>             | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

COMMISSION, PLEASE DENY THIS REQUEST BY KCPL. THE CUSTOMERS OF KCPL WESTAR SHOULD NOT BE PAYING FOR CHARGING STATIONS FOR ELECTRIC CARS. THIS AMOUNTS TO CORPORATE WELFARE AND I AM OPPOSED. ELECTRIC RATES ARE ALREADY EXPENSIVE ENOUGH, PLEASE THINK ABOUT WORKING FAMILIES WHEN YOU MAKE YOU DECISION. THANK YOU.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111115**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                         |                           |                         |
|-----------------------------------------|---------------------------|-------------------------|
| Account No                              | Notified KCC by <b>H</b>  | Consumer Class <b>R</b> |
| Name <b>TIM WERTH</b>                   | Home Phone                | Cell Phone              |
| Business                                | Work Phone                | ext                     |
| Street Address <b>9429 W. 103RD ST.</b> | Fax #                     |                         |
| Mailing Address                         | Email Address             |                         |
| City <b>OVERLAND PARK</b>               |                           |                         |
| State <b>KS</b>                         | Zip Code <b>662125504</b> |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111116**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                   |                                                  |                         |
|-----------------------------------|--------------------------------------------------|-------------------------|
| Account No                        | Notified KCC by <b>H</b>                         | Consumer Class <b>R</b> |
| Name <b>DOUGLAS R ROLLER</b>      | Home Phone <b>(913)991-5757</b>                  | Cell Phone              |
| Business                          | Work Phone                                       | ext                     |
| Street Address <b>8414 MAURER</b> | Fax #                                            |                         |
| Mailing Address                   | Email Address <b>DOUGLASROLLER6648@GMAIL.COM</b> |                         |
| City <b>LENEXA</b>                |                                                  |                         |
| State <b>KS</b>                   | Zip Code <b>66219</b>                            |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

YOUR INCREASE IS TOTALLY NOT NEEDED. I'M A SENIOR CITIZEN THAT GETS BY ON A FIXED INCOME. HOW ABOUT YOU CUT YOUR EXECUTIVE BONUSES AND SALARIES. IT'S ALL ABOUT HOW MUCH YOU CAN SCAM THE POOR CONSUMER

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111117**

Date Filed **10/16/2018**

Investigator **SYSTEM**

## Account Information

|                                        |                                            |                         |
|----------------------------------------|--------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>CURTIS J BURNS</b>             | Home Phone                                 | Cell Phone              |
| Business                               | Work Phone                                 | ext                     |
| Street Address <b>3605 PARKVIEW CT</b> | Fax #                                      |                         |
| Mailing Address                        | Email Address <b>CJBURNS@SUNFLOWER.COM</b> |                         |
| City <b>LAWRENCE</b>                   |                                            |                         |
| State <b>KS</b>                        | Zip Code <b>66049</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

WE ARE RETIRED AND OUR INCOME IS FIXED, THAT IS A LARGE POSSIBLE INCREASE. DO YOU EVER CONSIDER USING YOUR OWN MONEY TO PAY FOR SOMETHING? HOW ABOUT THE SHAREHOLDERS TAKING ONE FOR THE TEAM !!

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111118**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

**Account Information**

|                                          |                                               |                         |
|------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                               | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>RONALD C MURDOCK</b>             | Home Phone <b>(269)366-6006</b>               | Cell Phone              |
| Business                                 | Work Phone                                    | ext                     |
| Street Address <b>128 MADISON STREET</b> | Fax #                                         |                         |
| Mailing Address                          | Email Address <b>RONNIECMURDOCK@GMAIL.COM</b> |                         |
| City <b>POMONA</b>                       |                                               |                         |
| State <b>KS</b>                          | Zip Code <b>66076</b>                         |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/16/2018

I DON'T KNOW WHAT YOUR REASONING IS BEHIND THIS INCREASE OTHER THAN INCREASING YOUR PROFITS BUT SPEAKING AS A RETIRED SENIOR CITIZEN THIS WILL HAVE HUGE EFFECT ON MY WIFE AND I. I HAVE A HARD TIME TRYING TO MAKE ENDS MEET BECAUSE I'M ON A FIXED INCOME. I'M SURE THAT YOUR THINKING THAT IT'S MY FAULT FOR NOT DOING THE RIGHT THINGS IN LIFE SO I WOULDN'T BE IN THIS SPOT. I KNOW FOR A FACT THAT I'M NOT THE ONLY SENIOR CITIZEN STRUGGLING IN THIS COUNTRY. THIS INCREASE WILL LIMIT WHAT I CAN AFFORD MEDICALLY SPEAKING PRIMARILY PRESCRIBED MEDICATIONS FOR MY WIFE AND I AS WELL AS BEING ABLE TO BUY GROCERIES. PLEASE, PLEASE RE-CONSIDER THIS INCREASE AS IT JUST ADDS TO THE BURDEN THAT ALL OF THE LOW INCOME FAMILIES FACE EACH AND EVERY DAY THANK YOU FOR YOUR CONSIDERATION, RON MURDOCK

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111119**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>NANCY HODGES</b>  | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111120**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                             |                                                |                         |
|---------------------------------------------|------------------------------------------------|-------------------------|
| Account No                                  | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>LENORA LARSON</b>                   | Home Phone <b>(913)284-3360</b>                | Cell Phone              |
| Business                                    | Work Phone                                     | ext                     |
| Street Address <b>27995 PLUM CREEK ROAD</b> | Fax #                                          |                         |
| Mailing Address                             | Email Address <b>LENORA.LONGLIPS@GMAIL.COM</b> |                         |
| City <b>PAOLA</b>                           |                                                |                         |
| State <b>KS</b>                             | Zip Code <b>66071</b>                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

AS A RETIREE ON A FIXED INCOME, I CONSIDER THIS PROPOSED RATE INCREASE TO BE ONEROUS AND UNACCEPTABLE. PLEASE REJECT KCPL'S REQUEST. SINCERELY, LENORA LARSON

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111121**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                             |                          |                         |
|-----------------------------|--------------------------|-------------------------|
| Account No                  | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>DAVID W DIETSCH</b> | Home Phone               | Cell Phone              |
| Business                    | Work Phone               | ext                     |
| Street Address              | Fax #                    |                         |
| Mailing Address             | Email Address            |                         |
| City <b>OVERLAND PARK</b>   |                          |                         |
| State <b>KS</b> Zip Code    |                          |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111122**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                                           |                         |
|---------------------------|-------------------------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>JANICE WALKER</b> | Home Phone                                | Cell Phone              |
| Business                  | Work Phone                                | ext                     |
| Street Address            | Fax #                                     |                         |
| Mailing Address           | Email Address <b>JAWALK5051@YAHOO.COM</b> |                         |
| City <b>DE SOTO</b>       |                                           |                         |
| State                     | Zip Code                                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111123**  
Date Filed **10/16/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                        |                         |
|---------------------------------------|----------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>LEZLIE SWADE</b>              | Home Phone <b>(913)341-6605</b>        | Cell Phone              |
| Business                              | Work Phone                             | ext                     |
| Street Address <b>9240 RIGGS LANE</b> | Fax #                                  |                         |
| Mailing Address                       | Email Address <b>LFSWADE@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>             |                                        |                         |
| State <b>KS</b>                       | Zip Code <b>66212</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/16/2018

I FIND IT HARD TO BELIEVE KCPL IS LOOSING MONEY. WHAT IS THE JUSTIFICATION FOR THE INCREASE? I'M A PERSON ON A FIXED INCOME AND HAVE TROUBLE PAYING MY ELECTRIC BILL AS IT IS WITHOUT INCREASING IT 9.00 TO 10.00 MORE PER MONTH. IT SEEMS KCPL REQUESTS A RATE INCREASE ONCE A YEAR. IS THIS CORPORATE GREED AT ITS BEST?



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111124**

Date Filed **10/17/2018**

Investigator **SYSTEM**

**Account Information**

Account No

Notified KCC by **H**

Consumer Class **R**

Name **WOODY K K HESS**

Home Phone **(316)519-7157**

Cell Phone

Business

Work Phone

ext

Street Address **436 N ARTHUR**

Fax #

Mailing Address

Email Address **WOODMAN855@AOL.COM**

City **EL DORADO**

State **KS** Zip Code **67042**

**Docket Opinion**

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

**Narrative**

10/17/2018

ANOTHER 4.5 IS JUST TOO MUCH. I ALREADY HAVE TO PAY TOO MUCH, AND I DON'T GET A 4.5 RAISE EVERY FEW YEARS JUST TO PAY MY BILLS. PLEASE DON'T APPROVE THIS RATE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111125**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                       |                                       |                         |
|---------------------------------------|---------------------------------------|-------------------------|
| Account No                            | Notified KCC by <b>H</b>              | Consumer Class <b>R</b> |
| Name <b>ROBERT W PEARSON</b>          | Home Phone <b>(913)381-8453</b>       | Cell Phone              |
| Business                              | Work Phone                            | ext                     |
| Street Address <b>8400 W 92ND TER</b> | Fax #                                 |                         |
| Mailing Address                       | Email Address <b>STARGEOR@AOL.COM</b> |                         |
| City <b>OVERLAND PARK</b>             |                                       |                         |
| State <b>KS</b>                       | Zip Code <b>66212</b>                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018

WHEN IS THIS COMMISSION GOING TO GET A BACKBONE AND TELL KCPL NO FOR A INCREASE. YOU SHOULD ALL BE FIRED. YOU TOLD CUSTOMERS SEVERAL YEARS AGO THAT YOU DID NOT WANT MULTIPLE LINES ON THE ELECTRIC BILL. NOW THERE IS 8 LINES ON MY ELECTRIC BILL AND IF YOU GIVE THEM ANOTHER INCREASE THERE WILL BE 9. THIS IS OUT OF LINE. KCPL SHOULD LIVE OFF THEIR PROFITS OF MILLIONS OF DOLLARS THEY ARE MAKING. I CALL FOR THE KANSAS ATTORNEY GENERAL TO DO AN AUDIT OF KCPL . THEY ARE RIPPING CUSTOMERS OFF. HOW DO YOU EXPECT PEOPLE ON FIXED INCOME TO CONTINUE TO PAY HIGHER AND HIGHER RATE INCREASES. I AM A SENIOR AND WILL BE RETIRED SHORTLY AND ON A FIXED INCOME. IT IS TIME THIS COMMISSION STOOD UP TO KCPL AND SAID NO

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111126**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **WILLIAM E SIXTA**

Home Phone **(913)649-6926**

Cell Phone

Business

Work Phone

ext

Street Address **6414 MARTY**

Fax #

Mailing Address

Email Address **SIXSIXTAS@SBCGLOBAL.NET**

City **OVERLAND PARK**

State **KS** Zip Code **66202**

## Docket Opinion

Company ID

Docket Number

Consumer Opinion

Number of Petitions  
Signatures

KCPE

18-KCPE-480-RTS

O

0

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111127**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>SEVAL ERDOGAN</b> | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State <b>KS</b> Zip Code  |                          |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111128**  
Date Filed **10/16/2018**  
Investigator **CBOWEN**

**Account Information**

|                                      |                                       |                         |
|--------------------------------------|---------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>E</b>              | Consumer Class <b>R</b> |
| Name <b>PHILLIP &amp; PEGGY FRY</b>  | Home Phone                            | Cell Phone              |
| Business                             | Work Phone                            | ext                     |
| Street Address <b>15378 MONROVIA</b> | Fax #                                 |                         |
| Mailing Address                      | Email Address <b>P.MILES@IEEE.ORG</b> |                         |
| City <b>OVERLAND PARK</b>            |                                       |                         |
| State <b>KS</b>                      | Zip Code <b>66221</b>                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/17/2018

TO WHOM IT MAY CONCERN;

I AM WRITING TO VOICE MY OPINION REGARDING THE RATE INCREASE. I AM OPPOSED TO THE RATE INCREASE, NOT BECAUSE OF THE ADDITIONAL COST BUT DUE TO THE REASONS LISTED BY KCP&L

I AM UNAWARE OF ANYONE ASKING FOR A GREEN SUBSCRIPTION. IF KCPL WANTS TO BURNISH THEIR RENEWABLES PORTFOLIO, THEN THEY SHOULD BE ASKING FOR THE LEGALIZATION OF NET-METERING.

FURTHER, THE WORK TO IMPROVE THE SECURITY OF BOTH USER INFORMATION AND UTILITY INFRASTRUCTURE SHOULD HAVE ALREADY BEEN DONE. IT SMACKS OF A SMOKE-SCREEN TO SCARE CONSUMERS INTO ACCEPTING THIS INCREASE.

THANK YOU FOR YOUR ATTENTION.

PHILLIP FRY  
15378 MONROVIA  
OVERLAND PARK KS 66221

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111130**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JAMES DOLAN</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>BASEHOR</b>     |                          |                         |
| State <b>KS</b>         | Zip Code <b>66007</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018      ALSO SOLAR CUSTOMERS SHOULD NOT BE CHARGED WITH HIGHER RATES.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111132**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                          |                         |
|----------------------------------------------|--------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>JOHN PADILLA</b>                     | Home Phone               | Cell Phone              |
| Business                                     | Work Phone               | ext                     |
| Street Address <b>2040 SW BIRCHWOOD LANE</b> | Fax #                    |                         |
| Mailing Address                              | Email Address            |                         |
| City <b>TOPEKA</b>                           |                          |                         |
| State <b>KS</b>                              | Zip Code <b>66604</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111133**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                              |                          |                         |
|----------------------------------------------|--------------------------|-------------------------|
| Account No                                   | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>CAROL PADILLA</b>                    | Home Phone               | Cell Phone              |
| Business                                     | Work Phone               | ext                     |
| Street Address <b>2040 SW BIRCHWOOD LANE</b> | Fax #                    |                         |
| Mailing Address                              | Email Address            |                         |
| City <b>TOPEKA</b>                           |                          |                         |
| State <b>KS</b>                              | Zip Code <b>66604</b>    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111134**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                           |                         |
|--------------------------------------|-------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                  | Consumer Class <b>R</b> |
| Name <b>LESTER BARNES</b>            | Home Phone <b>(316)838-1537</b>           | Cell Phone              |
| Business                             | Work Phone                                | ext                     |
| Street Address <b>2809 N EDWARDS</b> | Fax #                                     |                         |
| Mailing Address                      | Email Address <b>BARNESLRLF@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                  |                                           |                         |
| State                                | Zip Code <b>67204</b>                     |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111136**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                          |                                         |                         |
|--------------------------|-----------------------------------------|-------------------------|
| Account No               | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>GRANT KELLEY</b> | Home Phone <b>(913)488-7111</b>         | Cell Phone              |
| Business                 | Work Phone                              | ext                     |
| Street Address           | Fax #                                   |                         |
| Mailing Address          | Email Address <b>GKELLEY1@KC.RR.COM</b> |                         |
| City <b>LAKE QUIVIRA</b> |                                         |                         |
| State <b>KS</b>          | Zip Code <b>66217</b>                   |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018

THE PROPOSED INCREASE IS UNACCEPTABLE. WESTAR MERGED WITH KCPL AND THEY WANT AN INCREASE??? KANSANS SHOULDN'T BE PUNISHED FOR THEIR MISMANAGEMENT AND SPENDING MONEY ON BOONDOGGLES SUCH AS ELECTRIC CHARGING STATIONS IN MISSOURI! ELECTRIC RATES ARE ALREADY TOO HIGH! THEY EXCEED THE RATE OF INFLATION AND THE UTILITIES ASK FOR INCREASES EVERY YEAR. WHY AREN'T THEY REDUCING RATES DUE TO THE NEW EFFICIENCY AFTER THE MERGER? ISN'T THAT WHAT THEY TOLD YOU??? YOU APPROVED THE MERGER BUT DON'T PUNISH US FOR IT!!!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111137**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                            |                          |                         |
|----------------------------|--------------------------|-------------------------|
| Account No                 | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ROBERT STEIERT</b> | Home Phone               | Cell Phone              |
| Business                   | Work Phone               | ext                     |
| Street Address             | Fax #                    |                         |
| Mailing Address            | Email Address            |                         |
| City <b>KANSAS CITY</b>    |                          |                         |
| State <b>MO</b>            | Zip Code <b>64133</b>    |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

10/17/2018

DEAR KCC MEMBERS, I WANT TO COMMENT ON THE PROPOSED KCPL RATE INCREASE. IT IS UNFAIR AND MORALLY OBJECTIONABLE FOR KCPL TO REALIZE A 9 RETURN ON EQUITY OR 7 RETURN WHEN THE INFLATION IS ABOUT 2. I BELIEVE IT IS YOUR JOB TO PREVENT THIS KIND OF GOUGING. THE PROPOSAL PG 18 SHOWS RESIDENTIAL CUSTOMERS WILL HAVE AN INCREASE COST PER KILOWATT OF 10.37 CENTS TO 11.24 CENTS WHICH IS AN INCREASE OF 8.4 , WHILE OTHER CLASSES OF RATE PAYERS HAVE A 2.8 INCREASE. PERCENTAGE RATE INCREASES SHOULD BE SPREAD EVENLY TO ALL CLASSES AND NOT FAVOR ONE OR ANOTHER. THE PROPOSED RESIDENTIAL DISTRIBUTED GENERATION SHOULD BE REJECTED AND A REQUEST MADE FOR ANOTHER REVISED PROPOSAL PLAN THAT ENCOURAGES SMALL ENERGY PROVIDERS. THERE ARE MANY REASONS FOR REJECTION, WITH THE MOST UNREASONABLE BEING THE 15 MINUTE RATE WINDOW PROPOSED. I EXPECT YOUR BOARD TO REGULATE THESE PUBLIC MONOPOLIES TO BENEFIT RESIDENTIAL CUSTOMERS, I.E., CITIZENS OF THE STATE. THE MONOPOLY SHOULD BE MANDATED TO MANAGE THEIR RATE INCREASE PROPOSALS TO CONCLUSIVELY SHOW TO THE PUBLIC THAT THE PROFIT RATE FROM THEIR OPERATION IS THE SMALLEST AMOUNT POSSIBLE COMPARED TO THE INFLATION RATE. ROBERT STEIERT, PE, RETIRED

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111138**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                              |                         |
|----------------------------------------|----------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>JIM HYATT</b>                  | Home Phone <b>(913)269-4493</b>              | Cell Phone              |
| Business                               | Work Phone                                   | ext                     |
| Street Address <b>8501 W 194TH TER</b> | Fax #                                        |                         |
| Mailing Address                        | Email Address <b>JIM@HYATTREALESTATE.NET</b> |                         |
| City <b>STILWELL</b>                   |                                              |                         |
| State <b>KS</b>                        | Zip Code <b>660858203</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                |
|------------|-----------------|------------------|--------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

## Narrative

10/17/2018

AS A RETIRED PERSON AND A FORMER SELF EMPLOYED INDIVIDUAL, I FIND IT VERY INTERESTING THAT KCPL WANTS A RATE INCREASE. I WORKED VERY HARD AS A SELF EMPLOYED PERSON AND WAS CONSTANTLY DRIVING THE AREA. IN DOING SO I HAD MANY OPPORTUNITIES TO SEE KCPL CREWS. THERE WERE ALWAYS MANY MORE VEHICLES 2-3 TIMES THAN INDIVIDUALS WORKING AND USUALLY 4-6 TIMES THE NUMBER OF WORKERS STANDING, TALKING, DRINKING COFFEE, ETC. AS THERE WERE INDIVIDUALS ACTIVELY WORKING. I ALWAYS WONDERED HOW A CORPORATION SURVIVES WITH WORKERS WITH THIS TYPE OF WORK ETHIC. THEN I DISCOVERED THAT THE COMPANY IS RUN BASED ON RATES WITH A CERTAIN PERCENTAGE OF PROFIT. THE MORE THEY SPEND, THE MORE DOLLARS THEY MAKE. THE PERCENTAGE IS THE SAME, BUT THE PROFIT IS SUBSTANTIALLY HIGHER. I BELIEVE THAT KCPL NEEDS TO REVIEW THEIR WORK PROCESSES AND LEARN TO OPERATE MORE PRUDENTLY AS THE REST OF THE WORLD IS FORCED TO OPERATE. I KNOW AS A RETIREE TO SURVIVE TODAY WE HAVE TO. PLEASE TAKE THAT INTO CONSIDERATION AS YOU REVIEW THIS ISSUE. THANKS.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111139**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                     |                                        |                         |
|-------------------------------------|----------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>               | Consumer Class <b>R</b> |
| Name <b>MARY J NIGG</b>             | Home Phone <b>(316)722-7474</b>        | Cell Phone              |
| Business                            | Work Phone                             | ext                     |
| Street Address <b>5101 N HOOVER</b> | Fax #                                  |                         |
| Mailing Address                     | Email Address <b>MJRDH74@GMAIL.COM</b> |                         |
| City <b>WICHITA</b>                 |                                        |                         |
| State <b>KS</b>                     | Zip Code <b>67205</b>                  |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018 OUR UTILITIES ARE 100 ELECTRIC. PLEASE DO NOT RAISE OUR RATES AGAIN.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111140**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                         |                          |                         |
|-------------------------|--------------------------|-------------------------|
| Account No              | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>ANON Y MOUS</b> | Home Phone               | Cell Phone              |
| Business                | Work Phone               | ext                     |
| Street Address          | Fax #                    |                         |
| Mailing Address         | Email Address            |                         |
| City <b>KANSAS CITY</b> |                          |                         |
| State                   | Zip Code                 |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018

NO WAY SHOULD KCPL BE SUBSIDIZED OFF THE BACKS OF HARD-WORKING KANSANS. CAPITALISM IS A WONDERFUL CONCEPT. LET KCPL PROFIT THROUGH ITS OWN INITIATIVES AND ENDEAVORS; NOT BY PASSING ALONG ITS DESIRED PROFITABILITY TO ITS CUSTOMERS. IF CHARGING STATIONS ARE NEEDED FOR ELECTRIC VEHICLES, THEN THOSE THAT DRIVE THEM SHOULD BE REQUIRED TO PAY!

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111141**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                        |                                            |                         |
|----------------------------------------|--------------------------------------------|-------------------------|
| Account No                             | Notified KCC by <b>H</b>                   | Consumer Class <b>R</b> |
| Name <b>RONNA M BAILEY</b>             | Home Phone <b>(316)688-1614</b>            | Cell Phone              |
| Business                               | Work Phone                                 | ext                     |
| Street Address <b>1721 BRAINARD ST</b> | Fax #                                      |                         |
| Mailing Address                        | Email Address <b>CHILDS2@SBCGLOBAL.NET</b> |                         |
| City <b>WICHITA</b>                    |                                            |                         |
| State <b>KS</b>                        | Zip Code <b>67208</b>                      |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111142**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

**Account Information**

|                                           |                                                  |                         |
|-------------------------------------------|--------------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                         | Consumer Class <b>R</b> |
| Name <b>KEN RAPPLEAN</b>                  | Home Phone <b>(913)764-5752</b>                  | Cell Phone              |
| Business                                  | Work Phone                                       | ext                     |
| Street Address <b>101 N. NORMANDY ST.</b> | Fax #                                            |                         |
| Mailing Address                           | Email Address <b>WOOD.RAPPLEAN@SBCGLOBAL.NET</b> |                         |
| City <b>OLATHE</b>                        |                                                  |                         |
| State <b>KS</b>                           | Zip Code <b>66061</b>                            |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/17/2018

WITHOUT GOING INTO DETAIL SINCE SOME OTHER COMMENTS HAVE ALREADY DONE SO I WOULD ASK THAT THE KCC WORK WITH THE NOW MERGERED KCPL TO CREATE A MORE REASONABLE RATE INCREASE STRUCTURE AND SCHEDULE. I AND MY WIFE HAVE LIVED IN OLATHE, KS. SINCE 1978. WE ARE NOW BOTH RETIRED AND MANAGING A BUDGET AS RETIREES IS MUCH MORE DIFFICULT THAN WHEN WE WERE BOTH WORKING AND RAISING 4 SONS. YOU CONTINUE TO ASK RESIDENTIAL CUSTOMERS TO DO ALL THEY CAN TO REDUCE THEIR ENERGY USE AND OF COURSE THE COMMERCIAL CUSTOMERS WILL DO ALL THEY CAN TO REDUCE THEIR COSTS AND INCREASE THEIR BOTTOM LINE TO THEIR SHAREHOLDERS. NOW THAT THE MERGER HAS BEEN APPROVED WE ARE INFORMED OF A SUBSTANTIAL RATE INCREASE AND A RATHER LARGE RETURN PROFIT FOR THE UTILITY. IF A GREATER PERCENTAGE OF THE RETURN WOULD GO TO INCREASES IN PAY FOR THE MAJORITY OF THE REGULAR EMPLOYEES IT WOULD BE MORE PALATABLE BUT AS ALWAYS THAT HARDLY EVER HAPPENS. AS RETIREES WE ALWAYS HAVE THE OPPORTUNITY TO LOOK TO OTHER STATES TO MOVE FOR US TO MANAGE OUR COSTS SO THIS LARGE INCREASE MAY TIP THE SCALES FOR US TO MOVE TO A DIFFERENT LOCATION WHERE KCPL DOES NOT SERVICE.



# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111143**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                            |                                               |                         |
|--------------------------------------------|-----------------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                      | Consumer Class <b>R</b> |
| Name <b>STEPHEN SNITZ</b>                  | Home Phone                                    | Cell Phone              |
| Business                                   | Work Phone                                    | ext                     |
| Street Address <b>4310 W. 70TH TERRACE</b> | Fax #                                         |                         |
| Mailing Address                            | Email Address <b>STEVE@THERECGROUPINC.COM</b> |                         |
| City <b>PRAIRIE VILLAGE</b>                |                                               |                         |
| State <b>KS</b>                            | Zip Code <b>66208</b>                         |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/17/2018

AT A MINIMUM I'M AGAINST SUPPORTING ELECTRIC CHARGING STATIONS BY 1.1 MILLION OF THE REQUESTED INCREASE. THE PURCHASE OF ELECTRIC VEHICLES IS ALREADY SUBSIDIZED BY THE GOVERNMENT AND OWNERS PAY WHATEVER ADDED COST THERE IS FOR USE OF THE CHARGING STATIONS. THE COMMISSION HAS ALREADY DENIED THIS REQUEST ONCE, SO I'M SURE THERE ARE OTHER ITEMS CONTAINED IN THE 22.6 MILLION KCPL REQUEST FOUND TO BE OBJECTIONABLE. ELECTRIC RATES ARE HIGH ENOUGH.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111145**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

**Account Information**

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MICHAEL J MCMAHON</b>        | Home Phone <b>(913)387-9474</b>              | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>5819 W 85TH ST</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>MMCMAHONAMPXR@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66207</b>                        |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
|------------|-----------------|------------------|-----------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/17/2018

OCTOBER 17, 2018MICHAEL J MCMAHON, PE 5819 W 85TH ST OVERLAND PARK, KS 66207 KANSAS CORPORATION COMMISSION OFFICE OF PUBLIC AFFAIRS AND CONSUMER PROTECTION 1500 SW ARROWHEAD RD TOPEKA, KS 66604-4027 REFERENCE: DOCKET 18-KCPE-480-RTS KCPL REQUESTED DEMAND CHARGES TO: KCC THE RATE CASE FILED BY KCPL UNDER THE ABOVE REFERENCED DOCKET INCLUDES A PROPOSAL TO CREATE A SEPARATE RATE CLASS FOR DISTRIBUTED GENERATORS DG, WHICH INCLUDES NET-METERED, SOLAR POWER GENERATING, RESIDENTIAL CUSTOMERS. THE PROPOSAL IS BASED ON FLAWED LOGIC AND IS CONTRARY TO THE CURRENT DIRECTION TAKEN BY THE VAST MAJORITY OF STATE LEGISLATURES REGARDING DG. THE PROPOSED RATE CLASS WOULD IMPOSE DEMAND CHARGES ON THESE SELF-GENERATING CUSTOMERS, STUNTING THE GROWTH OF PHOTOVOLTAIC SOLAR AND OTHER RENEWABLE ENERGY IN KANSAS. THE CONCEPT OF DEMAND CHARGES, WHICH DATES BACK TO THE EARLY 20TH CENTURY, IS INTENDED TO REIMBURSE ELECTRIC UTILITY COMPANIES FOR DEVELOPMENT OF INFRASTRUCTURE NECESSARY FOR INDUSTRIAL CUSTOMERS WHOSE LARGE ELECTRICITY USAGE REQUIRES DEDICATED SUBSTATIONS AND FORMS THE BASIS OF TRANSMISSION LINE SIZING. THESE LARGE INDUSTRIAL ELECTRICITY DEMANDS ARE ORDERS OF MAGNITUDE GREATER THAN THE DEMANDS OF RESIDENTIAL CUSTOMERS. KCPLS ARGUMENT FOR THE DEMAND CHARGES ON NET-METERED SOLAR CUSTOMERS, IN SUMMARY, AS FOLLOWS: BY SELF-GENERATING ELECTRICITY, THE CUSTOMER IS NOT PAYING THEIR FAIR SHARE OF THE COST OF CONSTRUCTING AND MAINTAINING THE SUPPLY INFRASTRUCTURE, WHICH THE CUSTOMER RELIES UPON FOR ELECTRICITY WHEN NO SOLAR POWER IS BEING GENERATED. THE REASONS THAT THIS LOGIC IS FLAWED INCLUDE THE FOLLOWING: THE AMOUNT OF ENERGY GENERATED BY SOLAR NET METERED CUSTOMERS IS SO SMALL THAT IT HAS NO EFFECT ON KCPLS LINE SIZING AND OTHER INFRASTRUCTURE REQUIRED FOR ELECTRICITY SUPPLY. ALL CUSTOMERS CURRENTLY PAY MONTHLY FEES FOR THE ELECTRIC SERVICE HOOK-UP. THE IMPLICATION BY KCPL THAT CUSTOMERS WHO SELF-GENERATE, OR OTHERWISE CONSERVE ELECTRICITY, ARE NOT PAYING A FAIR SHARE OF

10/17/2018

THE INFRASTRUCTURE COSTS CONFUSES MAINTENANCE COSTS WITH LOSS OF SALES REVENUE. IF NET-METERED SOLAR CUSTOMERS ARE SUBJECTED TO DEMAND CHARGES BECAUSE THEIR CONSERVATION OF ENERGY IS DENYING KCPL REVENUE, IT WOULD FOLLOW THAT OTHER CUSTOMERS WHO CONSERVE ENERGY SHOULD ALSO BE SUBJECTED TO THE SAME CHARGES. FOR EXAMPLE, A CUSTOMER WHO USES A CLOTHES-LINE TO DRY THEIR LAUNDRY COULD ALSO BE SUBJECTED TO DEMAND CHARGES. OF COURSE KCPL WOULD NEVER PROPOSE DEMAND CHARGES ON CUSTOMERS WHO USE THE SUN AS THEIR CLOTHES DRYER, AS THE IDEA IS ABSURD ON MANY LEVELS. FIRST, WERE ALL RESPONSIBLE TO FOSTER A CULTURE OF CONSERVATION OF RESOURCES IN ORDER TO PRESERVE THE PLANET. SECONDLY, IN BOTH CASES, THE CUSTOMER HAS MADE THE RESPONSIBLE CHOICE TO INVEST IN ENERGY CONSERVATION. IT WOULD MAKE NO SENSE FOR THE UTILITY COMPANY TO PUNISH THEM FOR THEIR RESPONSIBLE CHOICE. THE PROPOSED DEMAND CHARGES ARE UNFAIR TO RESIDENTIAL NET-METERED SOLAR ENERGY CUSTOMERS. THEY PROPOSE TO BASE THE

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111145**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

|                                      |                                              |                         |
|--------------------------------------|----------------------------------------------|-------------------------|
| Account No                           | Notified KCC by <b>H</b>                     | Consumer Class <b>R</b> |
| Name <b>MICHAEL J MCMAHON</b>        | Home Phone <b>(913)387-9474</b>              | Cell Phone              |
| Business                             | Work Phone                                   | ext                     |
| Street Address <b>5819 W 85TH ST</b> | Fax #                                        |                         |
| Mailing Address                      | Email Address <b>MMCMAHONAMPXR@GMAIL.COM</b> |                         |
| City <b>OVERLAND PARK</b>            |                                              |                         |
| State <b>KS</b>                      | Zip Code <b>66207</b>                        |                         |

## Narrative

MONTHLY RATE ON THE PEAK UTILITY USE BY THE CUSTOMER OVER A SHORT INTERVAL WHICH DISREGARDS THE BENEFITS THE UTILITY RECEIVES FROM THE CUSTOMERPRODUCER, WHICH INCLUDE: OKCPL AND WESTAR ALREADY CHARGE A BASE RATE TO CUSTOMERS FOR HAVING A CONNECTION TO THE POWER GRID. O NET-METERED CUSTOMERS WHO PRODUCE LESS ELECTRICITY THAN THEY CONSUME ARE BILLED FOR THE NET DEMAND AT THE RETAIL RATE FOR ELECTRICITY. ONET-METERED CUSTOMERS WHO PRODUCE MORE ELECTRICITY THAN THEY CONSUME RECEIVE A CREDIT BASED ON THE WESTAR'S WHOLESALE COST OF ELECTRICITY. ORESIDENTIAL SOLAR POWER SYSTEMS OFFSET THE PEAK DEMAND PLACED ON THE UTILITY BY PRODUCING ELECTRICITY ON HOT SUNNY DAYS WHEN AIR-CONDITIONING DEMAND IS HIGHEST. THROUGHOUT THE US, WE'VE SEEN TREMENDOUS GROWTH IN RESIDENTIAL NET-METERED SOLAR POWER SYSTEMS. TO ENCOURAGE THE GROWTH IN RENEWABLES, THE FEDERAL GOVERNMENT WILL CONTINUE TO OFFER A 30 INVESTMENT TAX CREDIT THROUGH 2019, PHASING OUT IN 2022. MANY STATES, INCLUDING MISSOURI, HAVE OFFERED REBATES OF

10/17/2018 0.5 TO 2.00 PER WATT OF INSTALLED RENEWABLE POWER TO ENCOURAGE CLEAN ENERGY AND TO REDUCE OUR DEPENDENCE ON FOSSIL FUELS. A HEALTHY SOLAR INDUSTRY EXISTS IN MOST OF THE US BECAUSE THE COSTBENEFIT OF RESIDENTIAL SOLAR POWER SYSTEMS RESULT IN A 7 TO 10 YEAR RETURN PERIOD FOR CUSTOMERS. THIS WEEK, AT THE DISTRIBUTED ENERGY CONFERENCE SPONSORED BY POWER MAGAZINE IN GOLDEN, COLORADO, ONE OF THE SPEAKERS PRESENTED RATINGS THE BUSINESS CLIMATE FOR RENEWABLE ENERGY FOR THE 50 STATES. ABOUT 15 STATES HAVE A VERY FAVORABLE RE CLIMATE, WHILE ABOUT 25 HAD CLIMATE THAT WAS NEUTRAL FOR RE. KANSAS IS AMONG THE 3 WORST STATES IN TERMS OF PROMOTING THE ADVANCEMENT OF RENEWABLE ENERGY. AS A RESIDENT OF KANSAS AND A LICENSED CONTRACTOR INSTALLING SOLAR POWER, I WILL AGREE THAT KANSAS IS ONE OF THE WORST STATES IN TERMS OF PROMOTING SOLAR ENERGY. UNLIKE MISSOURI AND NEARLY A DOZEN OTHER STATES, KANSAS DOES NOT OFFER REBATES FOR RENEWABLE ENERGY INVESTMENT. KANSAS UTILITY COMPANIES LIMIT THE AMOUNT OF SOLAR POWER THAT NET-METERED CUSTOMERS CAN INSTALL TO 15KW, WHEREAS OTHER STATES TYPICALLY ALLOW 25KW. KANSAS IS AMONG A HANDFUL OF STATES THAT DO NOT HAVE A STANDARD POWER PURCHASE AGREEMENT TO GUIDE LARGE SOLAR ENTITY SALES OF POWER TO THE STATE REGULATED UTILITY COMPANIES. DEMAND CHARGES WILL HAVE AN ADVERSE EFFECT ON THE GROWING RESIDENTIAL PV SOLAR INDUSTRY IN KANSAS AS THEY WILL LENGTHEN THE RETURN PERIOD FOR POTENTIAL PV CUSTOMERS. DEMAND CHARGES MAKE CALCULATION OF A PROPOSED CUSTOMER'S RETURN PERIOD UNCERTAIN DUE TO THE SHORT TIME INTERVAL USED BY THE UTILITY COMPANY TO MEASURE THE PEAK USAGE RATE, WHICH IS THE BASIS OF THE CHARGE. THIS UNFAIRLY DISCRIMINATES AGAINST NET-METERED PV CUSTOMERS BY PENALIZING THEM FOR A BRIEF INTERVAL OF PEAK CONSUMPTION THAT IS OF INSIGNIFICANT MAGNITUDE WHEN COMPARED TO THE OVERALL DESIGN CRITERIA OF THE UTILITY COMPANYS INFRASTRUCTURE. THE PROPOSED DEMAND CHARGES ARE ONE MORE EXAMPLE OF KANSAS NOT PROMOTING RENEWABLE ENERGY. THIS APPROACH

10/17/2018 IGNORES THE BENEFITS OF A CLEANER ENVIRONMENT AND THE POTENTIAL JOB GROWTH IN RE. IT FAILS TO PROMOTE THE MODERN APPROACH THAT OTHER STATES ARE TAKING WHEN THEY INTEGRATE RE INTO THEIR ELECTRIC UTILITY INFRASTRUCTURE. IT STIFLES THE GROWTH OF

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111145**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

## Account Information

Account No

Notified KCC by **H**

Consumer Class **R**

Name **MICHAEL J MCMAHON**

Home Phone **(913)387-9474**

Cell Phone

Business

Work Phone

ext

Street Address **5819 W 85TH ST**

Fax #

Mailing Address

Email Address **MMCMAHONAMPXR@GMAIL.COM**

City **OVERLAND PARK**

State **KS**

Zip Code **66207**

## Narrative

NEW TECHNOLOGIES IN KANSAS. I RESPECTFULLY SUBMIT THAT THE KCC SHOULD REJECT THE PROPOSED DEMAND CHARGES AS UNJUSTIFIED AND DETRIMENTAL TO JOB GROWTH, TECHNOLOGY GROWTH, AND TO THE REPUTATION OF THE STATE OF KANSAS. SINCERELY,  
MICHAEL J MCMAHON, PE NABCEP CERTIFIED PHOTOVOLTAIC INSTALLATION PROFESSIONAL

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111151**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

**Account Information**

|                                     |                                                |                         |
|-------------------------------------|------------------------------------------------|-------------------------|
| Account No                          | Notified KCC by <b>H</b>                       | Consumer Class <b>R</b> |
| Name <b>JANE C MCLAUGHLIN</b>       | Home Phone <b>(913)963-7253</b>                | Cell Phone              |
| Business                            | Work Phone                                     | ext                     |
| Street Address <b>33975 QUIVIRA</b> | Fax #                                          |                         |
| Mailing Address                     | Email Address <b>JANECWINCHESTER@YAHOO.COM</b> |                         |
| City <b>PAOLA</b>                   |                                                |                         |
| State <b>KS</b>                     | Zip Code <b>66071</b>                          |                         |

**Docket Opinion**

| Company ID | Docket Number   | Consumer Opinion | Number of Petitions Signatures |
|------------|-----------------|------------------|--------------------------------|
| KCPE       | 18-KCPE-480-RTS | O                | 0                              |

**Narrative**

10/17/2018

DEAR MEMBERS OF THE KANSAS CORPORATION COMMISSION: AS A RATE PAYER AND INVESTOR OF KCPL, I AM APPALLED BY THE PROPOSALS IN THE RATE INCREASE BY KCPL WHICH WILL AFFECT 224,099 RESIDENTIAL CUSTOMERS. WHY DOES A COMPANY NEED TO REALIZE A 9.3 RETURN ON EQUITY OR 7.39 RATE OF RETURN WHEN INFLATION IS GOING AT 2? THIS ALLOWS THE COMPANY TO ACCUMULATE WEALTH AT A RATE OF MORE THAN 5 PER YEAR WHILE THEY EXTRACT THAT WEALTH FROM THE RATE PAYERS. THIS IS GROSSLY UNFAIR. IN THEIR JUSTIFICATION FOR A RATE INCREASE OF 8.4 THEY USED THE FOLLOWING LOGIC. KCPL ACKNOWLEDGED THAT THEY RECEIVED A 34.5 MILLION DOLLAR TAX REDUCTION FROM THE FEDERAL TAX CUTS AND THEN TURNED AROUND AND FUNDED A PUBLIC INFORMATION SYSTEM AT 33.6 MILLION DOLLARS WHICH NOT ONE MEMBER OF THE PUBLIC WANTED AND FOR WHICH THERE WAS NO JUSTIFICATION. IN FACT TWO BUSINESS LEADERS AT THE PUBLIC HEARING SAID IT SHOULD NOT HAVE COST OVER 3 MILLION. FURTHER THEY CLAIMED THAT THEY NEEDED 24 MILLION IN ADDITIONAL DEPRECIATION COSTS WHICH REALLY DESERVES INDEPENDENT EVALUATION AS AN AFTER THE FACT BOOKKEEPING MANEUVER. ON TOP OF THIS, THE MERGER WITH WESTAR WAS SUPPOSED TO SAVE MONEY FOR THE RATE PAYERS. THEY PRICED THIS AT 1.025 MILLION, A PITTANCE COMPARED TO THE PROMISE OF THE MERGER, AND THE EXORBITANT COSTS OF THEIR INFORMATION SYSTEM AND CONJURED DEPRECIATION. FUNDAMENTALLY, THE FEDERAL TAX BREAK WILL CONTINUE FOR YEARS AND GROW. THEY BASICALLY THREW AWAY THE FIRST YEAR SAVINGS TO THE RATE PAYERS AND PROVIDED NO JUSTIFICATION FOR WHAT HAPPENS TO YEAR 2 FEDERAL TAX BREAK. ARE THEY JUST ABSORBING THIS INTO THEIR PROFIT MARGIN OR WILL THE YEAR TWO TAX BREAK BE USED TO FUND ANOTHER EXORBITANT PROJECT THAT THEY DO NOT NEED? THE YEAR TWO TAX BREAK SHOULD BE FACTORED INTO THIS RATE INCREASE REQUEST WITH YEAR 3, ETC. THE RATE PAYERS AT SOME POINT DESERVE A SIGNIFICANT SAVINGS WHICH SHOULD MORE THAN PAY FOR THE PROPOSED RATE INCREASE. PLEASE MAKE THE COMPANY PROVIDE A PROJECTION OF WHAT THEY PROPOSE TO DO WITH

10/17/2018

FUTURE FEDERAL TAX BREAKS AND EXPLAIN WHY THEY REFUSE TO PASS THIS ON TO THE CUSTOMERS. JOINING MY HUSBANDS COMMENTS, THE KCC SHOULD REJECT THE RESIDENTIAL 8.4 RATE INCREASE AND REQUIRE A MORE EQUITABLE RATE DISTRIBUTION ACROSS THE RATE CLASSES. THE KCC SHOULD REJECT THE 15 MINUTE OUT OF A MONTH DEMAND CHARGE PROPOSALS IN FAVOR OF A CHARGE BASED ON TOTAL USE IN A MONTH. THE KCC SHOULD REJECT THE DISTRIBUTED ENERGY PROPOSAL AND REQUIRE IT TO BE REEVALUATED ON A BROADER, LONG TERM BASIS TO ENCOURAGE RATHER THAN GOUGE THE SMALL ENERGY PROVIDERS. THE KCC SHOULD REQUIRE A MULTIYEAR EVALUATION OF THE FEDERAL TAX BREAK USE AND DEMAND THAT A PORTION OF THE BREAK BE PROVIDED TO RATE PAYERS. THANK YOU FOR DOING YOUR JOB OF REIGNING IN THE EXCESSES OF A COMPANY BENT ON ACCUMULATING WEALTH AT OUR EXPENSE. MRS. JANE C. MCLAUGHLIN

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111152**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

**Account Information**

|                           |                          |                         |
|---------------------------|--------------------------|-------------------------|
| Account No                | Notified KCC by <b>H</b> | Consumer Class <b>R</b> |
| Name <b>C MILLER</b>      | Home Phone               | Cell Phone              |
| Business                  | Work Phone               | ext                     |
| Street Address            | Fax #                    |                         |
| Mailing Address           | Email Address            |                         |
| City <b>OVERLAND PARK</b> |                          |                         |
| State                     | Zip Code                 |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/17/2018

THE REQUESTED RATE INCREASE BY KCPL EVERGYSEEMS TO BE OUT OF LINE WITH THE ACTUAL NEEDS FOR UPDATES AND IMPROVEMENTS TO SERVE THE CUSTOMERS. THEIR PRESENTATION WAS SCATTERED AT BEST DURING THE PUBLIC HEARING NEVER TRULY DEMONSTRATING THE NEED FOR SUCH AN INCREASE. IF ANYTHING THEY POINTED OUT THE LACK OF NEED FOR SUCH A RATE TO ACCOMPLISH THEIR GOALS. THEY DID A FANTASTIC JOB OF POINTING OUT THEIR SHAMEFULLY WASTEFUL SPENDING ON A COMPUTER SYSTEM THAT STILL DOES NOT FUNCTION CORRECTLY. THEY ARE CURRENTLY ALREADY INCREASING FUNDS BY SHORTENING THE BILLING PERIOD AND GREATLY INCREASING THE BUDGET PLAN RATES, FOR A CONSTANTLY ON TIME GROUP OF CUSTOMERS. THE MERGER HAS NOT SHOWN ANY BENEFIT TO KANSAS CUSTOMERS AS IT HAS FOR MISSOURI RESIDENTS. WE ARE STUCK WITH A SINGLE PROVIDER DUE TO KANSAS SO TAKE A SERIOUS LOOK AT ASSISTING CUSTOMERS NOT HURTING THEM. KCPL AND WEST STAR HAVE MADE MANY PROMISES OVER THE LAST SEVERAL YEARS TO BE BE GOOD COMMUNITY PARTNERS WITH SPECIAL PROGRAMS AND ENVIRONMENTAL PROJECTS. THEIR PROMISES IN MULTIPLE CASES HAVE FALLEN FLAT OR THEY JUST WALK AWAY FROM PROJECTS, LEAVING GROUPS IN LIMBO OR WORSE. DURING THIS SAME TIME THEY HOST EXTRAVAGANT PARTIES AND EVENTS FOR THEIR EMPLOYEES, I HAVE SEEN ONE SUCH A EVENT FIRST HAND. IT IS TIME TO REVIEW THE SINGLE PROVIDER SYSTEM OR REALLY START PUTTING THE CITIZENS OF KANSAS FIRST.

**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111153**  
Date Filed **10/17/2018**  
Investigator **SYSTEM**

**Account Information**

|                                            |                                         |                         |
|--------------------------------------------|-----------------------------------------|-------------------------|
| Account No                                 | Notified KCC by <b>H</b>                | Consumer Class <b>R</b> |
| Name <b>RONNIE E MANTHE</b>                | Home Phone ( <b>)239-1215</b>           | Cell Phone              |
| Business                                   | Work Phone                              | ext                     |
| Street Address <b>4094 EDENBURG CIRCLE</b> | Fax #                                   |                         |
| Mailing Address                            | Email Address <b>RMDESIGN @LIVE.COM</b> |                         |
| City <b>BEL AIRE</b>                       |                                         |                         |
| State <b>KS</b>                            | Zip Code <b>67220</b>                   |                         |

**Docket Opinion**

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

**Narrative**

10/17/2018 I AM ON A FIXED INCOME I WOULD NOT APPRECIATE A RATE INCREASE OR A SERVICE CHARGE INCREASE.

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111155**  
Date Filed **10/11/2018**  
Investigator **GLIPPERT**

## Account Information

|                                           |                                          |                         |
|-------------------------------------------|------------------------------------------|-------------------------|
| Account No                                | Notified KCC by <b>H</b>                 | Consumer Class <b>R</b> |
| Name <b>DAN PHELPS</b>                    | Home Phone <b>(785)856-0914</b>          | Cell Phone              |
| Business                                  | Work Phone                               | ext                     |
| Street Address <b>334 ILLINOIS STREET</b> | Fax #                                    |                         |
| Mailing Address                           | Email Address <b>IELPHELPS@GMAIL.COM</b> |                         |
| City <b>LAWRENCE</b>                      |                                          |                         |
| State <b>KS</b>                           | Zip Code <b>66044</b>                    |                         |

## Docket Opinion

|            |                 |                  |                                   |
|------------|-----------------|------------------|-----------------------------------|
| Company ID | Docket Number   | Consumer Opinion | Number of Petitions<br>Signatures |
| KCPE       | 18-KCPE-480-RTS | O                | 0                                 |

## Narrative

10/11/2018

THIS IS F...ING RIDICULOUS!!!! SHAME ON YOU FOR BEING IN THE POCKETS OF THE CORPORATION INSTEAD OF THE PEOPLE.



**KANSAS CORPORATION COMMISSION**

Division of Public Affairs  
 1500 SW Arrowhead Road  
 Topeka, KS 66604-4027  
 (785) 271-3100

Complaint ID **111165**  
 Date Filed **10/16/2018**  
 Investigator **GLIPPERT**

**Account Information**

|                                        |                          |                         |
|----------------------------------------|--------------------------|-------------------------|
| Account No                             | Notified KCC by <b>L</b> | Consumer Class <b>R</b> |
| Name <b>SYLVIA M RIEPEN</b>            | Home Phone               | Cell Phone              |
| Business                               | Work Phone               | Ext      Fax #          |
| Street Address                         | Email Address            |                         |
| Mailing Address                        | Special Instructions     |                         |
| City <b>OSAGE CITY</b>                 |                          |                         |
| State <b>KS</b> Zip Code <b>6 6523</b> |                          |                         |

**Contacts**

No Contacts Exist

**Complaint Coding**

|                |           |           |            |           |            |         |          |  |  |             |
|----------------|-----------|-----------|------------|-----------|------------|---------|----------|--|--|-------------|
| Not Applicable |           |           |            |           |            |         |          |  |  | Dollars KCC |
| Company        | Complaint | Complaint | Company    | Complaint | Violation/ | Dispute | Disputed |  |  | Saved       |
| ID             | Code      | Type      | Resolution | Closed    | Concern    | Issue   | Dollars  |  |  | Consumer    |

**Docket Opinion**

|             |                        |                  |                         |
|-------------|------------------------|------------------|-------------------------|
| Compan<br>y | Docket Number          | Consumer Opinion | Number of<br>Petitions/ |
| <b>KCPE</b> | <b>18-KCPE-480-RTS</b> | <b>o</b>         |                         |

# KANSAS CORPORATION COMMISSION



Division of Public Affairs  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027  
(785) 271-3100

Complaint ID **111165**  
Date Filed **10/16/2018**  
Investigator **GLIPPERT**

## Narrative

10/16/2018 SEE ATTACHED LETTER WITH REDACTIONS PER CUSTOMER AFTER PHONE CONVERSATION  
ALSO, PER CONVERSATION WITH CUSTOMER, THE BILLS THAT WERE SENT WITH LETTER HAVE BEEN TAKEN OUT

# 111165

Reference Docket No. 18-KCPE-480-RTS

15 October 2018

Kansas Corporation Commission  
Office of Public Affairs and Consumer Protection  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

This is a written comment regarding the KCP&L Rate Increase Request.

[REDACTED] and has been a member of KCP&L for [REDACTED]. My monthly bill has raised, and is now usually \$188.00 per month. I shut all lights off except for the room where I am, so basically walk in the dark when going to another room. I have been on average pay, and it has raised from around \$100.00 per month to now \$188.00.

I have included statements from period 2015 to present, with not much change in the usage during the years. I request that the increase be denied. I will note that service is very good, except that this summer it did go off several times a day, for several very hot days.

Thank you

*Sylvia M. Riepen*  
SYLVIA M. RIEPEN

[REDACTED]  
Osage City, KS 66523

encl: a/s

## Notice of Public Hearing - KCP&L Rate Increase Request

KCP&L has filed a request with the Commission to update its rates for electric service. Originally, KCP&L requested to increase Kansas retail rates by about \$26.2 million, which excludes the property tax rebasing. The requested increase including the property tax rebasing would be \$32.9 million. As a result of the merger with Westar Energy, KCP&L's request has been reduced by about \$10.3 million. If granted as originally requested before the merger reduction of \$10.3 million, rates will increase by approximately 4.5% around Dec. 27, 2018. Under KCP&L's original proposal, the average residential customer using 1,366 kWh in summer months and 833 kWh in winter months will see an increase of about \$7.29 excluding property tax rebasing, or \$9.19 including property tax rebasing. Residential customers who use electricity to heat their homes may experience a higher average monthly increase during winter months.

The request cites several reasons for the rate increase request. First, the impact of the **Tax Cuts and Jobs Act** decreases KCP&L's revenue requirement. Second, rate adjustments are necessary to cover rising costs of providing electric service, including:

- **A new customer information system** replaced KCP&L's old billing system, which was no longer supported by certain vendors and didn't provide functionality needed to efficiently serve customers.
- **Plant and infrastructure investments** that support safe, reliable service.
- **Depreciation expense** that results from a Commission-mandated study of depreciation rates to ensure reasonable levels consistent with fully and appropriately allocating the recovery of KCP&L's investments made to serve customers.

A complete copy of KCP&L's application and supporting testimony is available on the Commission's website at [www.kcc.ks.gov](http://www.kcc.ks.gov). Search for Docket No. 18-KCPE-480-RTS.

### Regulatory Responsibility

The Commission regulates public utilities. Oversight primarily pertains to rates and terms of service. To ensure that regulated utility customers are provided sufficient and efficient service at just and reasonable rates, utilities may not change rates without Commission approval.

### Public Comments

The Commission will accept written comments from KCP&L customers through Oct. 17, 2018, at 5 p.m. CDT. There are three convenient ways to submit a comment:

1. Go to the Commission's website ([www.kcc.ks.gov](http://www.kcc.ks.gov)) and click on the "Your Opinion Matters" link to enter your comment.
2. Send a written letter to the Kansas Corporation Commission, Office of Public Affairs and Consumer Protection, 1500 SW Arrowhead Road, Topeka, KS 66604-4027. Be sure to reference Docket No. 18-KCPE-480-RTS.
3. Call the Commission's Office of Public Affairs and Consumer Protection at **1-800-662-0027**.

An evidentiary hearing on KCP&L's request is scheduled to begin on Oct. 23, 2018, at 9 a.m. at the Commission's offices, 1500 SW Arrowhead Rd, Topeka, KS 66604-4027.

515.18.4946 06.18

## **CERTIFICATE OF SERVICE**

18-KCPE-480-RTS

I, the undersigned, certify that a true and correct copy of the above and foregoing Notice of Filing of Public Comments was served by electronic service on this 23rd day of October, 2018, to the following:

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