

BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS

JAN 17 2013

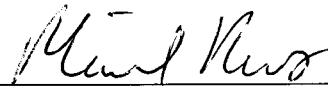
by  
State Corporation Commission  
of Kansas

In the Matter of the Complaint Against AT&T )  
by Gary Ferguson. ) Docket No. 12-SWBT-746-COM

**NOTICE OF STATUS UPDATE FILING**

Staff hereby files a Status Update, attached hereto and made a part hereof by reference. The Status Update provides an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson against Southwestern Bell Telephone Company d/b/a AT&T Kansas ("AT&T") regarding noise disruption on his telephone line since July 2008. AT&T and Westar continue to collaborate to resolve the issue for Mr. Ferguson. AT&T is conducting a project that will be completed by January 31, 2013. Staff will provide another update on this matter by February 22, 2012. No Commission action is required at this time.

Respectfully submitted,

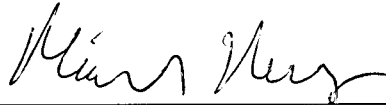


Michael Neeley #25027  
Attorney for Staff  
Kansas Corporation Commission  
1500 SW Arrowhead Rd.  
Topeka, KS 66604-4027  
(785) 271-3173

STATE OF KANSAS            )  
  ) ss.  
COUNTY OF SHAWNEE    )

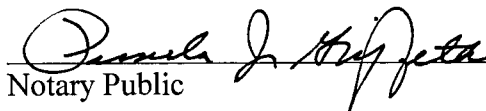
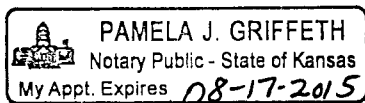
**VERIFICATION**

Michael Neeley, being duly sworn upon his oath deposes and states that he is Litigation Counsel for the State Corporation Commission of the State of Kansas, that he has read and is familiar with the foregoing *Notice of Status Update Filing*, and that the statements contained therein are true and correct to the best of his knowledge, information and belief.



Michael Neeley # 25027  
Kansas Corporation Commission of the  
State of Kansas

Subscribed and sworn to before me this 17<sup>th</sup> day of January, 2013.



Notary Public

My Appointment Expires: August 17, 2015

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Mark Sievers, Chairman  
Thomas E. Wright, Commissioner  
Shari Feist Albrecht, Commissioner

Sam Brownback, Governor

**STATUS REPORT  
UTILITIES DIVISION**

STATE CORPORATION  
COMMISSION

JAN 17 2013

PATRICE PETERSEN-KLEIN  
EXECUTIVE DIRECTOR

**TO:** Chairman Mark Sievers  
Commissioner Thomas E. Wright  
Commissioner Shari Feist Albrecht

**FROM:** Kelly Mabon, Telecommunications Analyst  
Christine Aarnes, Chief of Telecommunications  
Jeff McClanahan, Utilities Director

**DATE:** January 15, 2013

**DATE SUBMITTED TO EXECUTIVE DIRECTOR:** 1/17/13

**DATE SUBMITTED TO LEGAL:** 1-17-13

**DATE SUBMITTED TO COMMISSIONERS:** 1-17-13

**SUBJECT:** Docket No. 12-SWBT-746-COM  
Complaint Against Southwestern Bell Telephone Company d/b/a AT&T  
Kansas by Gary Ferguson

**STATUS UPDATE**

The purpose of this Status Report is to provide an update in regard to the Formal Complaint filed on April 13, 2012, by Gary Ferguson of 27953 West 95<sup>th</sup> Street, Desoto, Kansas, against Southwestern Bell Telephone Company d/b/a AT&T Kansas (AT&T) regarding noise disruption that had been ongoing on his telephone line since July 2008. No Commission action is required at this time.

As discussed in Staff's December 10, 2012, Status Report, AT&T reported that the AT&T engineer would design and issue the project by December 5, 2012. The work was to be completed by January 1, 2013. The only possible hold-up noted by AT&T would be obtaining a permit from KDOT to close down K-10 for placement.

Staff received notification from AT&T on January 10, 2013, stating the project had to be delayed but would be completed by January 31, 2013.

The complaint continues to involve both Westar and AT&T engineers and technicians who continue to collaborate to solve this problem for the customer. Staff will continue to monitor the activity and provide an update by February 22, 2013, to the Commission.

cc: Patrice Petersen-Klein, Executive Director

**CERTIFICATE OF SERVICE**

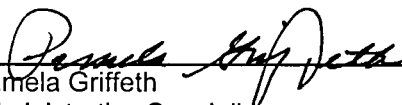
12-SWBT-746-COM

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Notice of Status Update Filing was placed in the United States mail, postage prepaid, or hand-delivered this 17th day of January, 2013, to the following:

GARY FERGUSON  
27935 WEST 95TH ST  
DE SOTO, KS 66018  
gary.ferguson@urs.com

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\*\*\*Hand Delivered\*\*\*

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Pamela Griffeth  
Administrative Specialist