

**GLEASON & DOTY, CHARTERED**

**ATTORNEYS AT LAW  
401 S. MAIN, SUITE 10  
POST OFFICE BOX 490  
OTTAWA, KANSAS 66067-0490  
TELEPHONE: A/C 785-242-3775  
FAX: A/C 785-242-3855**

THOMAS E. GLEASON, JR.  
MARK DOTY

JOAN P. BOKERMANN  
*of counsel*

THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

October 12, 2017

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

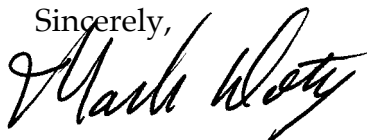
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2017 Quality of Service Report for  
Gorham Telephone Co., Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Report to be forwarded the KCC, not later than  
the 20<sup>th</sup> of the month following each calendar quarter.

Attachment B  
Docket No. 95-GIMT-047-GIT

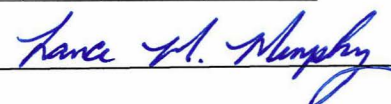
**Monthly  
Quality of Service  
Report to the KCC**

Company: **Gorham Telephone Co.**

Reporting Year: **2017**

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	2.61	.34	.23	.79	1.23	1.35	1.24	1.36	.56			
% RTRs	A-2	0%	0%	0%	28.57%	0%	0%	0%	8.33%	0%			
Average Repair Interval	A-3	.70	1.00	--	1.14	1.09	.58	1.73	1.25	.80			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No			

(May, 2008)

Signed 

Title Vice President