

BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS

In the Matter of the Filing of Compliance )  
Tariffs and Reports by Jurisdictional ) Docket No. 06-GIMX-679-GIV  
Utilities as Prescribed by Commission )  
Order Dated November 28, 2005 in Docket )  
No. 04-GIMX-651-GIV. )

STATE CORPORATION COMMISSION

SEP 18 2006

**REPORT**

 Docket  
Room

COMES NOW, the Staff of the State Corporation Commission of the State of Kansas  
(Staff and Commission respectively) and submits this Report.

1. On November 25, 2006 the Commission issued an Order in Docket No. 04-GIMX-651-GIV adopting Minimum Standards for Payment Methods for Utility Bills and Allowing the Acceptance of Credit Cards by Kansas Jurisdictional Electric, Natural Gas, and Water Utilities (Minimum Standards).


2. In its November 25, 2006 Order in Docket No. 04-GIMX-651-GIV, the Commission required that all Kansas jurisdictional gas and electric utilities come into compliance with the Minimum Standards.

3. On January 17, 2006, Staff filed a Report recommending that a docket be opened in order to establish a record of matters relating to compliance with the Minimum Standards.

4. Staff has prepared a Memorandum summarizing the current status of compliance efforts. Staff's Memorandum is attached hereto as Attachment "A."

WHEREFORE, Staff respectfully submits this Report to the Commission for its consideration.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Matthew R. Tomc", written over a horizontal line.

Matthew R. Tomc, #21643

Assistant General Counsel

Kansas Corporation Commission

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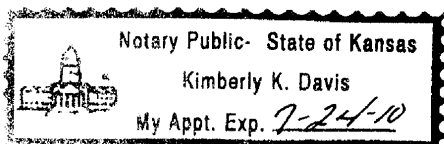
**VERIFICATION**

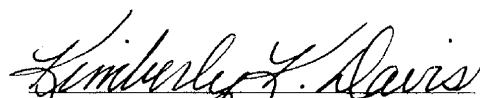
STATE OF KANSAS            )  
  ) ss:  
COUNTY OF SHAWNEE    )

Matthew R. Tomc, being duly sworn upon his oath deposes and states that he is an attorney for the Kansas Corporation Commission Staff, that he has read and is familiar with the foregoing Report and that the statements contained therein are true and correct to the best of his knowledge, information and belief.

  
Matthew R. Tomc, #21643  
Assistant General Counsel  
The State Corporation Commission  
of the State of Kansas

Subscribed and sworn to before me this 18 day of Sept., 2006.



  
Notary Public

My Appointment expires:

July 24, 2010

# KANSAS

CORPORATION COMMISSION

KATHLEEN SEBELIUS, GOVERNOR  
 BRIAN J. MOLINE, CHAIR  
 ROBERT E. KREHBIEL, COMMISSIONER  
 MICHAEL C. MOFFET, COMMISSIONER

## MEMORANDUM

September 11, 2006

Compliance with Minimum Standards for Payment )  
 Methods for Utility Bills and Allowing the )  
 Acceptance of Credit Cards by Kansas jurisdictional ) Docket No. 06-GIMX-679-GIV  
 Electric, Natural Gas, and Water Utilities. Docket )  
 No. 04-GIMX-651-GIV )

**To:** Chair Moline  
 Commissioner Krehbiel  
 Commissioner Moffet

**From:** *Dam* Dorothy Myrick, *SAC* Sonya Cushmanberry

DATE SUBMITTED TO LEGAL:

9/12/06

DATE SUBMITTED TO COMMISSIONERS: \_\_\_\_\_

### BACKGROUND

The Commission issued an Order in the General Investigation Regarding Payment of Customer Accounts by means of Fee-based Transactions, Including Third Party Services.<sup>1</sup> The Commission Order, dated March 17, 2006, in Docket No. 06-GIMX-679-GIV stated that all jurisdictional electric and gas utilities may file appropriate tariffs and other materials for Staff review in this docket as necessary to comply with the Commission's November 22, 2005 Order in 04-GIMX-GIV.

### COMPLIANCE SUMMARY

This memo summarizes utility participation in filing GT&C, credit card payment proposals and quarterly reports regarding walk-in payment locations.

<sup>1</sup> Order On Reconsideration, November 22, 2005, as corrected, Order Nunc Pro Tunc, November 28, 2005 Docket No. 04-GIMX-651-GIV.

## **General Terms and Conditions**

Every jurisdictional utility was required to file revised General Terms and Conditions (GT&C) that conform to the provisions of the Minimum Standards. This requirement was applicable to all jurisdictional utilities regardless of the company's plan to offer the option of payment by credit/debit card to its customers. To date, more than 40 IOUs, municipals, cooperatives and water companies have completed the GT&C filing requirements.

### **Bill payment by credit/debit card**

On July 14, 2006 Westar Energy (Westar) filed for the acceptance of customer bill payment by credit card (Docket No. 07-WSEE-034-TAR). The Company has proposed a program that is available to all Westar customers. The proposed transaction fee is \$2.95 for transactions limited to \$600.

### **Reporting for in-person payment methods card**

Utilities were required provide a complete list of authorized locations for in-person payments that were closed during the second quarter of 2006 and explain what other options for in-person payments were made available to the customer. The reports were due by July 21, 2006.

Companies reporting on authorized walk-in pay locations include: Aquila Inc., Atmos Energy, Empire District Electric, Kansas Gas Service, Kansas City Power & Light, Midwest Energy, Southwestern Public Service and Westar Energy. March 31, 2006 these companies had a total of 214 offices pay stations and company business open in Kansas. During the second quarter, companies reported that 6 locations were closed and 12 locations were opened. For the period ending June 30, 2006, a total of 219 pay stations were available for customer in-person bill payment.

The net effect on pay locations for Atmos and Kansas Gas Service was a net gain of three pay stations for each utility. Kansas City Power and Light had a net gain of two pay stations and Westar closed two pay stations. Aquila, Empire, Midwest and Southwestern Public Service did not change the net number of pay stations available to customers.

This memo is to be filed in Docket No. 06-GIMX-679-GIV to provide permanent documentation of utility compliance with the Commission's Order. Specific copies of tariffs and reports filed for compliance in Docket No. 06-GIMX-679-GIV are available by calling 785 271-3165 and asking for Dorothy Myrick or Sonya Cushinberry.

**CERTIFICATE OF SERVICE**

06-GIMX-679-GIV

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing REPORT was placed in the United States mail, postage prepaid, or hand-delivered this 19th day of September, 2006, to the following:

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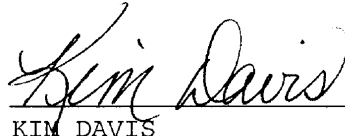
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