

BEFORE THE STATE CORPORATION COMMISSION STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

AUG 07 2008

In the Matter of the Filing of Compliance Tariffs)
and Reports by Jurisdictional Utilities as)
Prescribed by Commission Order Dated)
November 28, 2005 in Docket No. 04-GIMX-)
651-GIV.)

Docket No. 06-GIMX-679-GIV

 Docket
Room

STAFF REPORT AND RECOMMENDATION

COMES NOW the Commission staff (Staff) of the State Corporation Commission of the State of Kansas (Commission) and files its Report and Recommendation in this matter.

1. On November 28, 2005, the Commission issued an Order in Docket No. 04-GIMX-651-GIV adopting Minimum Standards for Payment Methods for Utility Bills and Allowing the Acceptance of Credit Cards by Kansas Jurisdictional Electric, Natural Gas, and Water Utilities (Minimum Standards).

2. In its November 28, 2005, Order in Docket No. 04-GIMX-651-GIV, the Commission required that all Kansas jurisdictional gas and electric utilities come into compliance with the Minimum Standards.

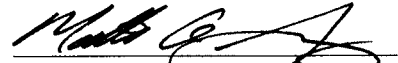
3. On January 17, 2006, Staff filed a Report recommending that a docket be opened in order to establish a record of matters relating to compliance with the Minimum Standards.

4. On March 17, 2006, the Commission issued an Order opening this docket.

5. Staff has been monitoring compliance and compiling relevant information. Staff has prepared a Memorandum summarizing the current status of compliance efforts. Staff's Memorandum dated August 4, 2008, prepared by Dorothy J. Myrick and Sonya Cushinberry, is incorporated herein by reference, and made part hereof as Attachment "A."

WHEREFORE, Staff respectfully submits this Report to the Commission for its consideration.

Respectfully submitted,



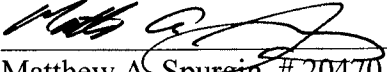
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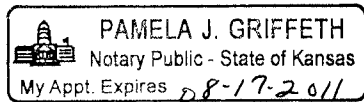
STATE OF KANSAS)
) ss.
COUNTY OF SHAWNEE)

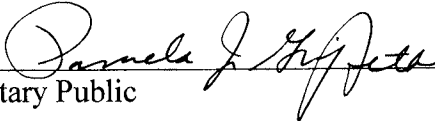
VERIFICATION

Matthew A. Spurgin, being duly sworn upon his oath deposes and states that he is Litigation Counsel for the State Corporation Commission of the State of Kansas, that he has read and is familiar with the foregoing *Report and Recommendation* and that the statements contained therein are true and correct to the best of his knowledge, information and belief.


Matthew A. Spurgin, # 20470
Kansas Corporation Commission of the
State of Kansas

Subscribed and sworn to before me this 7th day of August 2008.




Notary Public

My Appointment Expires: August 17, 2011



Kathleen Sebelius, Governor
Thomas E. Wright, Chairman
Michael C. Moffet, Commissioner
Joseph F. Harkins, Commissioner

MEMORANDUM
August 4, 2008

Compliance with Minimum Standards for Payment)
Methods for Utility Bills and Allowing the)
Acceptance of Credit Cards by Kansas) Docket No. 06-GIMX-679-GIV
jurisdictional Electric, Natural Gas, and Water)
Utilities. Docket No. 04-GIMX-651-GIV)

To: Thomas E. Wright, Chairman
Michael C. Moffet, Commissioner
Joseph F. Harkins, Commissioner

From: Dorothy J. Myrick, ^{DJM} Sonya A. Cushmanberry, ^{SAC}

DATE SUBMITTED TO LEGAL: 8/4/08

DATE SUBMITTED TO COMMISSIONERS: 8/7/08

BACKGROUND

The Commission issued an Order in the General Investigation Regarding Payment of Customer Accounts by means of Fee-based Transactions, Including Third Party Services.¹ The Commission Order, dated March 17, 2006, in Docket No. 06-GIMX-679-GIV stated that all jurisdictional electric and gas utilities may file appropriate tariffs and other materials for Staff review in this docket as necessary to comply with the Commission's November 22, 2005 Order in 04-GIMX-651-GIV.

COMPLIANCE SUMMARY

This memo summarizes utility quarterly reports for additions and deletions of company business offices and walk-in payment locations. Only pay locations authorized by Kansas utilities and physically located in the state of Kansas are included in this report. Kansas City Power & Light, Aquila, Atmos and Empire District Electric Company all have customers who may access Missouri pay locations for bill payment.

¹ Order On Reconsideration, November 22, 2005, as corrected, Order Nunc Pro Tunc, November 28, 2005 Docket No. 04-GIMX-651-GIV.

Reporting for in-person payment locations

The Commission's Minimum Standards for Payment Methods for Utility Bills and Allowing the Acceptance of Credit Cards by Kansas Jurisdictional Electric, Natural Gas, and Water Utilities (E) requires utilities to notify the Commission upon closing walk-in payment locations and explain what other options for in person payments will be made available to the customer. Companies reporting on authorized walk-in pay locations include: Aquila Networks-KGO, Atmos Energy, Empire District Electric, Kansas City Power & Light, Kansas Gas Service, Midwest Energy and Westar Energy.

As of March 31, 2008, there were 293 Kansas pay locations available for customers to pay their natural gas and electric bills. Sixteen in-person pay locations were opened during the second quarter of 2008 while twenty-four stations were closed. As of June 30, a total of 285 in-person pay locations were available to Kansas utility customers.

This memo is to be filed in Docket No. 06-GIMX-679-GIV to provide permanent documentation of utility compliance with the Commission's Order. Specific copies of tariffs and reports filed for compliance in Docket No. 06-GIMX-679-GIV are available by calling 785 271-3165 and asking for Dorothy Myrick or Sonya Cushinberry.

cc: Don Low
Larry Holloway
Tom Stratton
Matt Spurgin
Executive Director
PIO

CERTIFICATE OF SERVICE

06-GIMX-679-GIV

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing Staff Report and Recommendation was placed in the United States mail, postage prepaid, or hand-delivered this 7th day of August, 2008, to the following:

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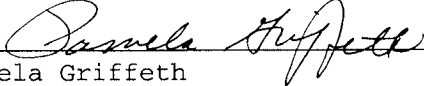
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06-GIMX-679-GIV

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