

KANSAS CORPORATION COMMISSION
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

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State Corporation Commission
of Kansas
June 2017
JUL 26 2018

FORMAL COMPLAINT

by
State Corporation Commission

Note: Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.

BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

IN THE MATTER OF THE COMPLAINT AGAINST

WESTAIR
(Respondent, name of utility company)

by

Shawnsa Christy
(Complainant, your name)
JWC Commercial LLC,
DBA Topeka Dental Center

Please provide complainant (your) contact information:

Full Name(s): Shawnsa S. Christy
Address: 1272 SW McAlister Ave
Daytime Phone: (785) 817-9846
E-mail Address (optional): CShawnsa@gmail.com

For Commission
use only

DOCKET NO.

19-WSEE-037-COM

FORMAL COMPLAINT

Shawnsa Christy
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:
(Be specific and as brief as possible. If necessary, attach additional sheets.)

↑ USAGE ~~continued~~ NEXT PAGE
~~at [redacted] - [redacted] [redacted]~~
~~[redacted]~~
~~[redacted]~~
~~[redacted]~~
~~[redacted]~~
~~[redacted]~~
~~[redacted]~~

(Continued on the other side)

Formal Complaint *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

OVER CHARGE due to ESTIMATING USAGE
Commercial property WENT from 8 TENANTS
to 1 TENANT IN 2018 April —

NEW METER — INSTALLED

Please give ACCOUNT Substantial
Reduction & COMPENSATION

Rent Roll : 1 TENANT
Usage Comparison

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

I understand that Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information provided in the complaint or other documents related to the complaint, including, but not limited to, my name, address, city, state, zip code, telephone number, email address, and the facts of the case may be available online for public viewing.



Complainant's (your) signature

Date signed

7/3/18

FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Secretary to the Commission

Kansas Corporation Commission

1500 SW Arrowhead Road

Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at public.affairs@kcc.ks.gov.