

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

In the Matter of the Application of Kansas Gas)
Service, a Division of ONE Gas, Inc., for)
Approval of Its Purchase of Southern Star)
Central Gas Pipeline, Inc.'s Facilities Used to) Docket No. 24-KGSG-237-CON
Furnish Natural Gas Service to Certain)
Customers and Approval of Customer-Specific)
Certificates of Public Convenience and)
Necessity to Serve Said Customers)

REPORT OF CUSTOMER COMMENTS RECEIVED
BY KANSAS GAS SERVICE

Kansas Gas Service, a division of ONE Gas, Inc., (“Kansas Gas Service”), provided notice of the Application filed in the above-captioned docket to each new Domestic Customer. The notice indicated that customers could submit any comments on the Application to Kansas Gas Service, and that Kansas Gas Service would file any comments received from those customers with the Kansas Corporation Commission. Kansas Gas Service received comments from three (3) customers. Copies of those comments are attached to this pleading.

WHEREFORE, Kansas Gas Service requests that the attached customer comments be filed in this docket and included in the record.

Respectfully submitted,



James G. Flaherty #11177

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Attorneys for Kansas Gas Service, a Division
of ONE Gas, Inc.

VERIFICATION

STATE OF KANSAS
COUNTY OF FRANKLIN, ss:


James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for Kansas Gas Service, a Division of ONE GAS, Inc., and is duly authorized to make this affidavit; that he has read the foregoing Report of Customer Comments Received by Kansas Gas Service and knows the contents thereof; and that the facts set forth therein are true and correct.



James G. Flaherty

SUBSCRIBED AND SWORN to before me this 29th day of December, 2023.



Notary Public

Appointment/Commission Expires:



CERTIFICATE OF SERVICE

I, the undersigned, hereby certify that a true and correct copy of the above and foregoing was sent via electronic mail this 29th day of December, 2023 addressed to:

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James G. Flaherty, #11177

Winsworth, Dee

From: CustomerRelations
Sent: Wednesday, November 29, 2023 3:09 PM
To: [REDACTED]
Cc: CustomerRelations
Subject: RE: [External] Proposed public utility acquisition Docket 24-KGSG-237-CON

Hi Michelle!

Thank you for your recent email regarding the transfer of service from Southern Star Gas Service to Kansas Gas Service. Your concerns have been recorded. Information regarding this transition can be found on the Kansas Corporation Commission website via the attached link:

<https://estar.kcc.ks.gov/estar/portal/ksc/PSC/DocketDetails.aspx?DocketId=f33187ce-c9c5-4962-9bd1-411836eb448e>

Please feel free to provide a direct contact number if you have any additional questions.

Thank you,

Dee Winsworth
Consumer Affairs
P: 405-551-6657 F: 405-551-6779
Customerrelations@onegas.com

401 N Harvey Ave, Oklahoma City

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-----Original Message-----

From: m schlight [REDACTED]
Sent: Wednesday, November 29, 2023 2:53 PM
To: CustomerRelations <CustomerRelations@onegas.com>
Subject: [External] Proposed public utility acquisition Docket 24-KGSG-237-CON

WARNING: This email was sent from an EXTERNAL source. Use extreme caution when clicking links or opening attachments. Please forward suspicious email to phishingreport@onegas.com.

I received a letter from Kansas Gas Service, concerning possible/proposed acquisition of my gas service from Southern Star to Kansas Gas Service.

I am not in favor of handing over my (or anyone else's) account to Kansas Gas Service, which was stated in my letter as 'the largest natural gas public utility in in the state'.

I'm not in favor of making large corporations larger, getting rid of smaller companies; I am not in favor of having all our 'eggs in one basket' if something goes wrong (disaster/emergency) or when single source companies control prices simply because they are 'the only option'

Southern Star is located within a few miles of my residence, it was not clear in this letter, if southern Star will remain here and just not be responsible for my/others accounts or if KGS will plan to take over that entire operation?

Additionally, since I have a pre existing 'arrangement' with Southern Star (previously Williams) that sets my price per unit; this letter states that KGS will bill Southern Star and then I will receive a bill from KGS; THIS is not an efficient way of doing business!

Just my two cents worth,

Michelle Schlight

[REDACTED]

[REDACTED]

From: [CustomerRelations](#)
Sent: Friday, November 17, 2023 11:10 AM
To: [REDACTED]
Cc: [CustomerRelations](#)
Subject: A Message From Kansas Gas Service

Categories: 0*Southern Star Conversions, Mandy

Hi Larry –

Thank you for your recent email regarding the transfer of service from Southern Star Gas Service to Kansas Gas Service. Your concerns have been recorded. Information regarding this transition can be found on the Kansas Corporation Commission website via the attached link:

<https://estar.kcc.ks.gov/estar/portal/ksc/PSC/DocketDetails.aspx?DocketId=f33187ce-c9c5-4962-9bd1-411836eb448e>

Please feel free to provide a direct contact number if you have any additional questions.

Thank you,

Amanda (Mandy) Skaggs

Consumer Affairs
P: 405-551-6675 F: 405-551-6779
Customerrelations@onegas.com



401 N Harvey Ave, Oklahoma City



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From: Larry Willits [REDACTED]
Sent: Saturday, November 11, 2023 10:07 AM
To: CustomerRelations <CustomerRelations@onegas.com>
Subject: [External]

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Dear sirs

I personally don't want you to consider acquiring any part of southern star gas service. I like there service like it is and I don't want it to become any part of anything that has to do with Kansas one gas because I know that it will be very bad for us customers. I have heard things about what will take place so just leave it as it is . Please leave our gas company out of this consideration!!!!

From: [REDACTED]
Sent: Friday, November 17, 2023 7:33 PM
To: [CustomerRelations](#)
Subject: Re: [External] Proposed Acquisition of Southern Star Central Gas Pipeline
Attachments: image003.png

Categories: 0*Southern Star Conversions, Mandy

Sure.

[REDACTED]

Thank you
Cheryl

On Fri, Nov 17, 2023, 11:09 AM CustomerRelations <CustomerRelations@onegas.com> wrote:

Hi Cheryl –

We would like the opportunity to discuss your questions regarding the transfer of Southern Star gas service to Kansas Gas Service. Would you please provide us with a direct contact number for you?

Thank you,

Amanda (Mandy) Skaggs

Consumer Affairs
P: 405-551-6675 F: 405-551-6779
Customerrelations@onegas.com



401 N Harvey Ave, Oklahoma City

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From: Cheryl Wood [REDACTED]
Sent: Monday, November 13, 2023 9:22 AM

To: CustomerRelations <CustomerRelations@onegas.com>

Subject: [External] Proposed Acquisition of Southern Star Central Gas Pipeline

WARNING: This email was sent from an EXTERNAL source. Use extreme caution when clicking links or opening attachments. Please forward suspicious email to phishingreport@onegas.com.

Good morning,

We are reaching out in regards to the proposed acquisition of Southern Star Gas Pipeline per a letter we received via USPS. We wanted to confirm the second paragraph "How this Change impacts your bill" as we currently have rights to gas for our land and homes per our land titles and agreement with Southern Star that also includes payment for gas storage on our property and many units of gas use for free. I believe this statement notes this will not change but I would like to confirm that with you.

Thanks-

Frank and Cheryl Wood

Wood Family Trust

