

GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 10
POST OFFICE BOX 490
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

THOMAS E. GLEASON, JR.
MARK DOTY

JOAN P. BOKERMANN
of counsel

THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 16, 2018

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

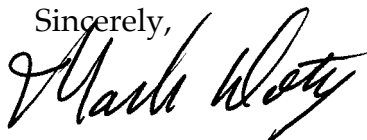
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2018 Quality of Service Report for
Totah Communications, Inc.

If you have any questions please contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Doty", written in a cursive style.

Mark Doty

Monthly
Quality of Service
Report to the KCC

Company: Totah Communications Inc.
Year: 2018

Indicator	Ref.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CTRs/100 Lines	A-1	0.00%	0.00%	0.76%	0.61%	1.08%	0.80%	0.31%	0.93%	0.46%			
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Ave. Repair Interval	A-3	0	0	13.57hrs	5.32 hrs	17.5 hrs	5.1 hrs	13.1 hrs	7.9 hrs	10.2 hrs			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/ No	No	No	No	No	No	No	No	No	No			
Noncompliance Cond.?	Yes/ No	No	No	No	No	No	No	No	No	No			

Dusty Harper
Totah Communications, Inc.