

GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 102
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON, JR. (1948-2023)
THOMAS E. GLEASON (1924 - 1992)
JULES V. DOTY (1923 - 2006)

October 16, 2025

Celeste Chaney-Tucker, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

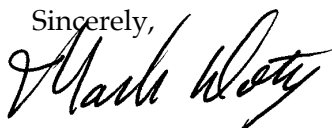
RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 3rd Quarter 2025 Quality of Service Report for
Southern Kansas Telephone Co., Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty



TWIN VALLEY

Filing On behalf of Southern Kansas Telephone Company, Inc.

ILEC - KCC QOS						
Indicator	Reference	Benchmark	JUL	AUG	SEP	
CTRs/100 Lines	A-1	8 CTRs per 100 AIs - 8% or less	1.04%	1.42%	1.68%	
# of access lines		# of access lines	868	848	833	
# of trouble tickets		# of trouble tickets	9	12	14	
%RTRs	A-2	20% or less	0.00%	0.00%	0.00%	
# of repeat trouble tickets		# of repeat trouble tickets	0	0	0	
Average Repair Interval	A-3	30 HRS or less	28	23	16	
% Appointments Met	A-4	90% or greater	>95%	>95%	>95%	
Jeopardy Condition?	Yes/No	Failing Benchmark for 2 consecutive months	No	No	No	
Noncompliance Condition?	Yes/No	Failing Benchmark for 3 consecutive months	No	No	No	
Condition Exempt?	Yes/No		No	No	No	

Signed: John Sullivan

Title: Vice President - Operations
Date: 10/2/2025