BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Audit of Dialpad, Inc. by)
the Kansas Universal Service Fund (KUSF))
Administrator Pursuant to K.S.A. 66-	Docket No. 25-DPIV-107-KSF
2010(b) for KUSF Operating Fiscal Year)
March 2023-February 2024.	

MOTION FOR EXTENSION OF TIME OF DIALPAD, INC.

COMES NOW Dialpad, Inc. ("Dialpad"), and respectfully requests an extension of time to comply with Action Item No. 2 in the above-captioned docket. In support of this Motion, Dialpad states as follows:

- 1. Action Item No. 2 in this docket requires Dialpad, Inc. to issue one-time, pro-rata billing credits to affected customers in the total amount of \$6,273.55, due to Kansas Universal Service Fund (KUSF) fee amounts that were erroneously applied to E911 and Fax services.
- 2. Dialpad is in the process of implementing these credits, which necessitates updates to its billing system logic to ensure the accurate application of refunds to the appropriate customer accounts.
- 3. Due to the complexity of the required billing system updates, Dialpad respectfully requests an additional ninety (90) days to complete this process and issue all required credits.

CONCLUSION

WHEREFORE, Dialpad, Inc. respectfully requests that the Commission grant an extension of time of ninety (90) days to Dialpad, Inc. to complete the issuance of the customer billing credits described above, and for such further relief as the Commission deems just and proper.

	2700 Camino Ramon, Suite 490 San Ramon, CA 94583 Email: tax@dialpad.com Dated: April 9, 2025
VERIFICATION STATE OF CALIFORNIA COUNTY OF CONTRA COSTA)) ss:)
Dialpad, Inc., that I have read	forn upon oath, state that I am an authorized representative of and am familiar with the foregoing Motion for Extension of therein are true to the best of my knowledge, information, Boon Lin Gue
SUBSCRIBED AND SW	ORN to before me this 9th day of April 2025.
	See attached CA Jurat Notary Public
My Appointment Expires:	

Respectfully submitted,

By: /s/ Boon Lin Gue Boon Lin Gue, Authorized

Dialpad, Inc.

Representative

CERTIFICATE OF SERVICE

I hereby certify that on this 9th day of April, 2025, the above and foregoing Motion was electronically filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

KANSAS CORPORATION COMMISSION 1500 S.W. Arrowhead Road Topeka, KS 66604 Kcc.public.affairs@ks.gov

PRESTON THOMAS

Sr. Privacy and Compliance Counsel, Dialpad, Inc. 12935 Alcosta Blvd. #559 San Ramon, CA 94583 privacy@dialpad.com

DENNIS SMITH
Vantage Point Solutions
2930 Montvale Drive, Suite B
Springfield, IL 62704
Dennis.Smith@vantagepnt.com

BRETT W. BERRY Litigation Counsel Kansas Corporation Commission 1500 S.W. Arrowhead Rd Topeka, KS 66604 B.Berry@kcc.ks.gov

WENDY HARPER

USF Services Manager
Vantage Point Solutions
2930 Montvale Drive, Suite B
Springfield, IL 62704
Wendy.Harper@vantagepnt.com

NICOLE STEPHENS KUSF Administrator Manager Vantage Point Solutions 2930 Montvale Drive, Suite B Springfield, IL 62704 Nicole.Stephens@vantagepnt.com

CALIFORNIA JURAT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California county of Contra Costa Subscribed and sworn to (or affirmed) before me on Name(s) of Signer(s) THRYN MARIE JONKHEER-SMIT iotary Public - California Contra Costa County proved to me on the basis of satisfactory evidence to Comm. Expires Feb 11, 2029 be the person(s) who appeared before me. Place Notary Seal and/or Stamp Above OPTIONAL Completing this information can deter alteration of the document or fraudulent reattachment of this form to an unintended document. **Description of Attached Document** Title or Type of Document: Veritication Number of Pages Document Date: _

Signer(s) Other Than Named Above: _