

Report to be forwarded to the KCC, not
 later than the 20th of the month
 following each calendar quarter

Monthly
 Quality of Service
 Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2017

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.39	0.35	1.21									
% RCTR's	A-2	0%	0%	0%									
Average Repair Interval	A-3	4.63	2.5	2.71									
% Appts. Met	A-4	100%	100%	100%									
Jeopardy Condition?	yes/no	NO	No	No									
Noncompliance Condition?	yes/no	NO	No	No									
Condition Exempt?	yes/no	NO	No	No									

Signature

Wendy Limsey

Title

CSR

1/23/2014