# BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of Kansas Gas Service, a	)	
Division of ONE Gas, Inc.'s Compliance	)	
with the Commission's July 9, 2020 Order	)	Docket No. 21-KGSG-042-CPL
in Docket No. 20-GIMG-423-ACT.	)	

## KANSAS GAS SERVICE'S MONTHLY COMPLIANCE FILING

Kansas Gas Service, a Division of One Gas, Inc., (Kansas Gas Service or Company), in compliance with the Commission's Order dated July 9, 2020, in Docket No. 20-GIMG-423-ACT ("Order"), respectfully submits its monthly Compliance filing report for the month of November 2020. The Company states and reports as follows:

- 1. Kansas Gas Service is a natural gas public utility operating in the state of Kansas pursuant to certificates of convenience and necessity issued by the Commission. Kansas Gas Service's principal place of business within the state of Kansas is located at: 7421 West 129<sup>th</sup> Street, Overland Park, Kansas 66213.
- 2. Pursuant to the Order, on a monthly basis, Kansas Gas Service is required to identify, track, document and accumulate, data and information associated with the Company's request for an accounting order permitting the deferral in a regulatory asset of certain extraordinary costs and lost revenue (plus carrying costs), associated with the COVID-19 pandemic. The Company is also then required to provide monthly and quarterly reports of this data and information. This filing contains the reporting of November 2020 data and information.
- 3. The names, addresses and phone numbers of the persons authorized to receive notices and communications with respect to this compliance filing on behalf of Kansas Gas

Service are as follows:

Judy Jenkins Hitchye
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4. In accordance with the Order, Kansas Gas Service hereby provides its monthly reporting styled as "Appendix A", (attached hereto as "Exhibit A") for the November 2020 report.

**WHEREFORE**, Kansas Gas Service, a Division of ONE Gas, Inc., prays the Commission accept this compliance filing and for such other relief as the Commission may deem just and proper.

Respectfully submitted,

Is G.G. Hitchye

of One Gas, Inc.

Judy Jenkins Hitchye, KS Bar #23300 KANSAS GAS SERVICE 7421 West 129<sup>th</sup> Street Overland Park, Kansas 66213-2634 (913) 319-8615, telephone (913) 319-8622, facsimile judy.jenkinshitchye@onegas.com Attorney for Kansas Gas Service, a Division

### **VERIFICATION**

STATE OF KANSAS ) COUNTY OF JOHNSON )	
I, Judy Jenkins Hitchye, of lawful age, be follows: I am a Managing Attorney for Kansas C I have read the above <i>Compliance Filing</i> and all of my knowledge, information and belief.	Gas Service, a Division of ONE Gas, Inc.
	Is J. J. Hitchye Judy Jenkins Hitchye  Affiant
SUBSCRIBED AND SWORN to before me on	12/23/3020.
	Notary public
My Appointment Expires:	STEPHANIE FLEMING My Appointment Expiree June 5, 2022

	Total Past-Due Customer Bills and Past-Due Customer Count																	
			30 day 60 day								90 day							
		Novemb	November 2019 November 2020			November 2019 Novem			per 2020 Novemb			per 2019		November 2020				
		Past Due			Past Due			Past Due			Past Due			Past Due			Past Due	
Customer Class		Amount	Customers		Amount	Customers		Amount	Customers		Amount	Customers		Amount	Customers		Amount	Customers
Residential	\$	1,723,212	50,686	\$	1,549,031	46,442	\$	1,055,330	32,615	\$	993,318	32,798	\$	5,662,552	25,294	\$	6,356,759	25,972
General Service - Small	\$	63,501	1,391	\$	54,185	1,139	\$	29,435	721	\$	31,149	659	\$	124,894	529	\$	109,357	491
General Service - Large	\$	50,683	244	\$	22,087	180	\$	15,023	93	\$	7,495	76	\$	87,468	67	\$	49,701	59
General Service - Transport Eligible	\$	5,605	14	\$	1,291	6	\$	518	3	\$	492	2	\$	11,087	3	\$	5,759	2
Small Generator Service	\$	5,229	89	\$	388	4	\$	-	-	\$	-	-	\$	278	-	\$	-	-
Irrigation Sales	\$	1,607	8	\$	38	1	\$	6,371	4	\$	38	1	\$	585	1	\$	75	3
Small Transport k-System	\$	3,182	4	\$	-	-	\$	28	1	\$	-	-	\$	1,408	1	\$	-	-
Large Transport k - Tier 1	\$	-	-	\$	-	-	\$	-	-	\$	-	-	\$	2,040	-	\$	-	-
	\$	1,853,019	52,436	\$	1,627,020	47,772	\$	1,106,706	33,437	\$	1,032,492	33,536	\$	5,890,313	25,895	\$	6,521,652	26,527

Number of customers represents the number of accounts that have past due amounts in the specified traunch. For example, if an account has a past due amount that is 30 days late and a past due amount that is 60 days late, the customer is counted in both the 30 day and 60 day traunch. To arrive at the number of customers with only past due amounts of 30 days, subtract the 60 day customer count from the 30 day customer count. For residential customers in 2019 this would be 50,686 - 32,615 = 18,071.

	Customer Statistics Related to Disconnection Activity										
	Custo	omers	Voluntary	Reconnections							
Customer Class	November 2019	November 2020	November 2019	November 2020	November 2019	November 2019 November 2020		November 2020			
Residential	582,796	589,780	4,328	4,452	26	3	2,799	672			
General Service - Small	36,662	36,702	104	142	13	2	98	49			
General Service - Large	11,452	11,542	10	23	1	2	17	7			
General Service - Transport Eligible	494	507	-	-	-	-	-	-			
Small Generator Service	710	720	-	2	-	-	-	-			
Irrigation Sales	202	187	1	1	-	-	-	-			
Sales for Resale	17	17	-	-	-	-	-	-			
Small Transport k-System	3,653	3,716	1	-	-	-	-	-			
Small Transport t-System	1,279	1,274	-	2	-	-	-	-			
CNG k-System	10	10	-	-	-	-	-	-			
CNG t-System	2	2	-	-	-	-	-	-			
Irrigation Transport	519	515	-	-	-	-	-	-			
Large Transport k - Tier 1	187	183	-	-	-	-	-	-			
Large Transport k - Tier 2	119	115	-	-	-	-	-	-			
Large Transport k - Tier 3	64	59	-	-	-	-	-	-			
Large Transport k - Tier 4	89	86	-	-	-	-	-	-			
Large Transport t - Tier 1	36	35	-	-	-	-	-	-			
Large Transport t - Tier 2	28	25	-	-	-	-	-	-			
Large Transport t - Tier 3	23	22	-	-	-	-	-	-			
Large Transport t - Tier 4	44	47	-	-	-	-	-	-			
Wholesale Transport	28	28	-	-	-	-	-	-			
Interruptible Transport	27	29	-	-	-	-	-	-			

		COVID-19 Payment Plans										
		Average Number		# of Customers								
	# of Customers	of Months for	Average Monthly	with 2 payment	Accounts							
Customer Class	accepting Plan	Payment	Payment	plans broken	Disconnected							
Residential	37,070	9	\$ 41.67	4,930	820							
General Service - Small	299	8	\$ 58.59	29	3							
General Service - Large	85	7	\$ 177.33	7	1							
Sales for Resale	0	0	\$ -		0							
Small Transport k-System	3	2	\$ 901.99	1	0							
Small Transport t-System	1	2	\$ 1,090.63		0							

#### **CERTIFICATE OF SERVICE**

I, Judy Jenkins Hitchye, hereby certify that a copy of the above and foregoing *Compliance Filing* was forwarded this 22<sup>nd</sup> day of December, 2020, addressed to:

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