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GLEASON & DOTY, CHARTERED

ATTORNEYS AT LAW
401 S. MAIN, SUITE 10
POST OFFICE BOX 490
OTTAWA, KANSAS 66067-0490
TELEPHONE: A/C 785-242-3775
FAX: A/C 785-242-3855

THOMAS E. GLEASON, JR. MARK DOTY

JOAN P. BOKERMANN of counsel

THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

October 16, 2018

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2018 Quality of Service Report for Moundridge Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,

Mark Doty

				Monthly									1
				Quality of Service									
				Report to the KCC									
Company:	Mound	Iridge Tel	ephone										
Year: 2018													
				1st QTR			2nd QTR			3rd QTR			4th QTR
<u>Indicator</u>	REF.	<u>Jan</u>	<u>Feb</u>	<u>March</u>	<u>April</u>	May	<u>June</u>	<u>July</u>	August	Sept.	<u>Oct</u>	Nov	<u>Dec</u>
CTRs/100 Lines	A-1	0.42	0.30	0.55	.54	.67	0.61	0.86	0.06	1.19			
% RCTRs	A-2	0	0	0	0	0	0.2	0.2	0	0	0	0	0
Ave. Repair Interval	A-3	1:00	2:07	2:30	2:20	1:45	1:06	1:09	:30	2:36			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jepardy Condition ?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition ?	Yes/No	No	No	N0	No	No	No	No	No	No	No	No	No
Notes:													
										Signed : Ken Richards			
										Title: Plant Manager			