

COLLEEN R. JAMISON
JAMISON LAW, LLC

October 22, 2025

Celeste Chaney-Tucker
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66612

RE: 3Q25Quality of Service Report
Cunningham Telephone Co., Inc.
Docket No. 14-GIMT-118-CPL

Dear Ms. Chaney-Tucker:

Attached for filing please find Cunningham Telephone Co., Inc.'s quality of service report for the 3rd quarter of 2025. Please excuse its tardiness – the fault is mine.

If you have any questions, please let me know.

Cordially yours,

JAMISON LAW, LLC

Colleen R. Jamison

Colleen R. Jamison

Encl.

cc: Brent Cunningham
Terry Cunningham
Michelle Winkel

Report to be filed in KCC Docket No. 14-GIMT-118-CPL
not later than the 20th of the month following each calendar quarter

Attachment B Docket No. 95-GIMT-047-GIT

MONTHLY
QUALITY OF SERVICE
REPORT TO THE KCC

Company: Cunningham Telephone Co., Inc.
Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.28	.14	.57	.43	.71	.29	.87	.15	.58			
% RTRs	A-2	0	0	0	33%	0	0	0	0	0			
Average Repair Interval	A-3	1.25hr	.50hr	1.17 hr	4.27hr	1.87hr	3.13hr	2.42hr	5.0 hr	1.75hr			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No			

Signed: Michelle Zinkel
Title: Billing Specialist