

September 15, 2022

Ms. Lynn M. Retz
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

RE: Docket No. 22-BUYC-035-KSF

In the Matter of the Audit of inContact, Inc. by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for Fiscal Year 24, March 2020 - February 2021

Dear Ms. Retz:

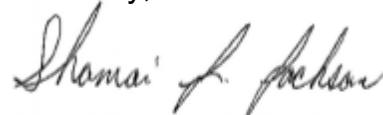
On July 12, 2022, the Kansas Corporation Commission (KCC or Commission) issued an Order adopting Vantage Point Solutions' (VPS) Audit Report and directed inContact, Inc. (inContact) to take actions to come into compliance with its Kansas Universal Service Fund (KUSF) obligations. These actions were to be taken within 45 days of the issuance of the Order, or August 26, 2022.

On September 9, 2022, VPS filed the original Compliance Report in the Docket noting that the Company had not complied with the July 12, 2022 Order as the Company had not submitted the required affidavit or KUSF payment. On September 9, 2022, Commission Staff emailed the Company regarding its compliance.

On September 12, 2022, the Company filed the affidavit, signed by a corporate officer, attesting to correcting its reporting deficiencies to report the Late Payment Fees, Directory Assistance Revenues, the KUSF surcharge collected in Box C of the CRWs, and to filing Quarterly True-ups 45 days after the end of each quarter. On September 14, 2022, the Company remitted \$1,632.85 to the Fund.

VPS recommends that the Commission determine inContact is in compliance with the Commission's Order and that Docket No. 22-BUYC-035-KSF be closed.

Sincerely,



Shomari Jackson

CERTIFICATE OF SERVICE

I hereby certify that on this 15th day of September 2022, the above Kansas Universal Service Fund Audit Report was e-filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

LYNN RETZ
KANSAS CORPORATION COMMISSION
1500 S.W. ARROWHEAD ROAD
TOPEKA, KS 66604

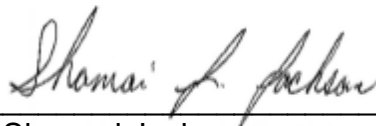
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