

COLLEEN R. JAMISON
JAMISON LAW, LLC

January 2, 2025

Ms. Lynn M. Retz, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Rd.
Topeka, KS 66612

RE: 4Q24 Quality of Service Report
Cunningham Telephone Co., Inc.
Docket No. 14-GIMT-118-CPL

Dear Ms. Retz:

Attached for filing please find Haviland Telephone Co., Inc.'s quality of service report for the 4th quarter of 2024.

If you have any questions, please let me know.

Cordially yours,

JAMISON LAW, LLC

Colleen R. Jamison

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Encl.

cc: Brent Cunningham
Terry Cunningham
Michelle Winkel

Report to be forwarded the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly
Quality of Service
Report to the KCC

Company: Cunningham Telephone Co., Inc.
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.13	0	.27	.41	.68	.28	.42	.42	.42	0	.84	.42
% RTRs	A-2	0	0	0	0	0	0	0	0	0	0	0	33%
Average Repair Interval	A-3	.50hr	0	1.25hr	3hr	2.5hr	4.5hr	1.67hr	2.0hr	2.0hr	0	1.84hr	1/4 hrs
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

(May, 2008)

Signed Michelle Zentel
Title Billing Specialist