

Report to be forwarded to the KCC, not
 later than the 20th of the month
 following each calendar quarter

Monthly
 Quality of Service
 Report to the KCC

Docket No. 14-GIMT-118-CPL

Company: S & A Telephone Company

Year: 2018

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
CTR's/100 Lines	A-1	1.05	0.7	0.7	17.33	0.35	0.69						
% RCTR's	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	2.5	2.75	7	0.45	4.5	7.75						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	yes/no	No	No	No	No	No	No						
Noncompliance Condition?	yes/no	No	No	No	No	No	No						
Condition Exempt?	yes/no	No	No	No	No	No	No						

Signature

Wendy Limsey
 CSS

Title

1/23/2014