Dear Ms. Retz,

Attached for filing please find Rainbow Telecommunications Association, Inc.'s Quality of Service Report for the 1st quarter of 2024.

All information in this report has been marked as confidential. This information is confidential commercial information and, as such, its disclosure to any other person other than the company, the Commission, and Staff, is prohibited by K.S.A. 66-1220a.

If you have questions please let me know.

Thank you,

Dawna Wilhelm| Purchasing/Customer Account Representative | 800.892.0163 x1129



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REDACTED

| Indicator | Ref. | Jan. | Feb. | March | April | May | June | July | August | Sept. | Oct. | Nov. | Dec. |
|------------------------------|--------|------|------|-------|-------|------|------|------|--------|-------|-------|------|------|
| CTRs/100 Lines | A-1 | TAN | | | | | | | | | 3 4.1 | | 200. |
| % RCTRs | T A 2 | | | | | | | | | | | | |
| 78 KCTKS | A-2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Ave. Repair Interval | | | | | | | | | | | | | |
| % Appts. Met. | A-4 | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| | | | | | | | | | | | | | |
| Jeopardy Condition? | Yes/No | No | No | No | No | No | No | No | No | No | No | No | No |
| N I | | | | | | | | | | | | | |
| Noncompliance Condition.? | Yes/No | No | No | No | No | No | No | No | No | No | No | No | No |