Report to be forwarded not later than the 20th of each month to the KCC.

Attachment B

## Monthy Quality of Service <u>Report to the KCC</u>

Company:	Rainbow Communications
Year:	2014

Indicator	Ref.	Jan.	Feb.	March	April	May	June	July	August	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.24	0.12	0.12									
							1	1				-	
% RCTRs	A-2	0	0	0									
Ave. Repair													
Interval	A-3	2.25	2.72	1.75									
% Appts. Met.	A-4	100%	100%	100%									
Jeopardy	Yes/N												
Condition?	о	No	No	No									
Noncompliance	Yes/N												
Condition.?	о	No	No	No									