Dear Ms. Retz,

Attached for filing please find Rainbow Telecommunications Association, Inc.'s Quality of Service Report for the 2nd quarter of 2024.

All information in this report has been marked as confidential. This information is confidential commercial information and, as such, its disclosure to any other person other than the company, the Commission, and Staff, is prohibited by K.S.A. 66-1220a.

If you have questions please let me know.

Thank you,

**Dawna Wilhelm** | Purchasing/Customer Account Representative | 800.892.0163 x1129



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## REDACTED

Indicator	Ref.	Jan.	Feb.	March	April	May	June	July	August	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1												
	_												
% RCTRs	A-2	0	0	0	0	0	0	0	0	0	0	0	0
	1	-											
Ave. Repair													
Interval													
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy	Yes/No												
Condition?		No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance													
Condition.?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No