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202407190853338182  
Filed Date: 07/19/2024  
State Corporation Commission  
of Kansas

July 18, 2024

Director – Utilities Division  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

RE: Rural Telephone Service Co. Inc, dba Nex-Tech  
Quality of Service Report – 2Q24  
Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Rural Telephone Service Co., Inc. dba Nex-Tech Quality of Service Report for the 2<sup>nd</sup> Quarter of 2024.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

A handwritten signature in black ink that reads 'Stacey K. Stults'.

Stacey K. Stults  
Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the  
 20th of each month following each  
 calendar quarter or the 20th of the  
 month following a Jeopardy Condition .

Forward to:

Director-Utilities Division  
 1500 Arrowhead Road  
 Topeka, KS 66604

**Monthly  
 Quality of Service  
 Report to the KCC**

**Company:** Rural Telephone Service Co., Inc.

**Year:** 2024

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's/100 Lines	A-1	0.23	0.19	0.26	0.27	0.32	0.30						
% RCTRs	A-2	0.00%	0.00%	9.09%	0.00%	0.00%	0.00%						
Ave. Repair Interval	A-3	10.6 hrs	10.3 hrs	1.9 hrs	4.5 hrs	7.0 hrs	7.2 hrs						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/ No	N/A	N/A	N/A	N/A	N/A	N/A						